

Nathan Jackson

nrjacks02@byui.edu | 865.585.6887 | [linkedin.com/in/nrjacks](https://www.linkedin.com/in/nrjacks)

EDUCATION

Brigham Young University - Idaho

- Anticipated Graduation: July 2027
- GPA: 3.98
- Student Accounting Society & Data Science Society
- Recipient of Academic Scholarship (5/5 Semesters)
- Minor: Computer Programming | Emphasis: Data Science

EXPERIENCE

Emergency Response Operator

Becklar Monitoring

- Respond to 100+ emergency alerts per shift, ensuring swift coordination with local authorities
- Manage urgent calls with an average response time under 2 minutes, maintaining calm communication while gathering critical details
- Maintain detailed logs and documentation for incidents, ensuring 100% compliance with industry and company standards
- Collaborate with a 50-operator team to improve response protocols and service reliability

Full-Time Volunteer Representative

The Church of Jesus Christ of Latter-day Saints

- Managed a demanding schedule of teaching and service projects, regularly working 60+ hours/week

- Adapted quickly to new environments and communities in 3 countries while making meaningful connections and navigating cultural differences
- Developed fluency in German and regularly engaged in 14+ weekly lessons, presentations, and community service projects exclusively in German
- Taught and counseled 100+ individuals from diverse cultural backgrounds

SKILLS

- Programming & Data: Python, SQL, ETL (Extract, Transform, Load)
- Data Visualization & Analysis: Tableau, Excel
- Tools & Productivity: Microsoft Office Suite (Word, Excel, PowerPoint, Outlook)

Last updated: July 2025