

Neeraj Varshney

Ph.D. Candidate (5th Year)
Computer Science (NLP/NLU)
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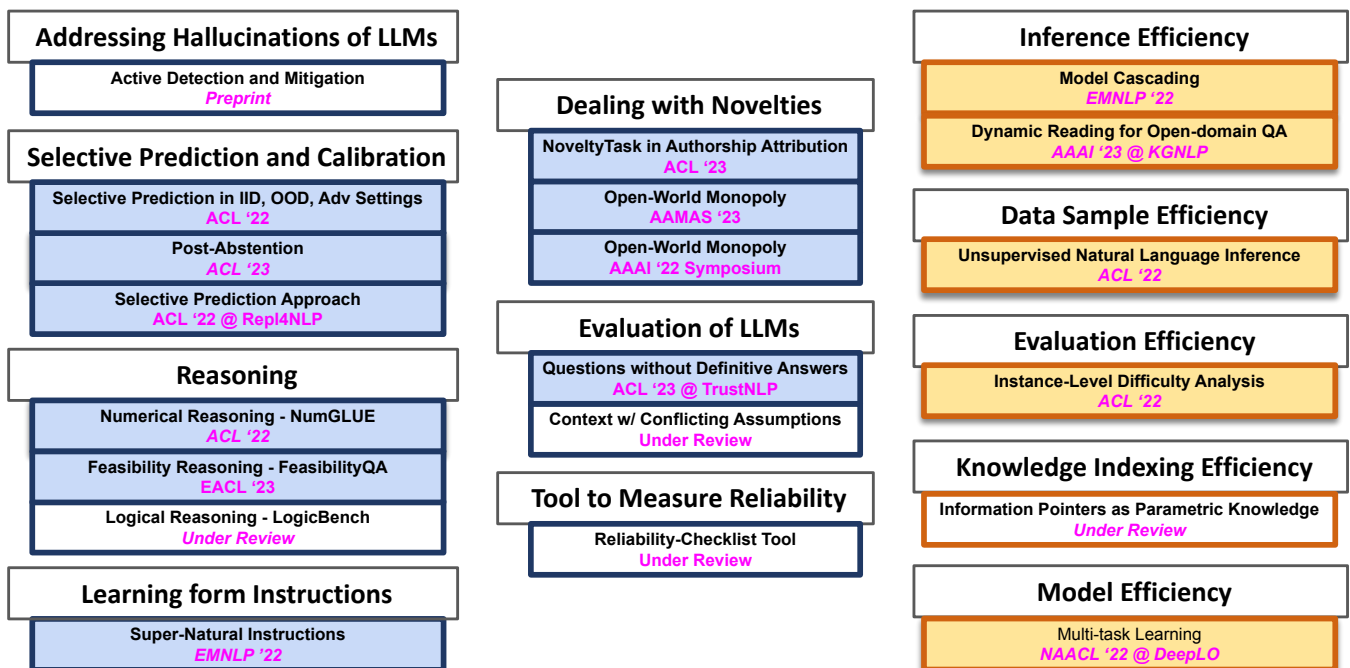
RESEARCH STATEMENT

I work in Natural Language Processing / Understanding, primarily towards addressing different Efficiency & Reliability aspects of NLP systems in the areas of Open-domain Question Answering, Large Language Models, Information Retrieval, and Retrieval Augmented Inference.

On the reliability topic, I focus on Mitigating Hallucinations of LLMs, Selective Prediction & Calibration, Reasoning, and Learning from Instructions.

On the efficiency topic, I focus on improving the Inference Efficiency of systems, Question Answering Reader Efficiency, Knowledge Indexing Efficiency, Data Sample Efficiency, and Evaluation Efficiency.

My Research Work



Publication Venues: ACL EMNLP EACL NAACL AAAI AAMAS

Thesis Committee: Dr. Chitta Baral (Chair) Dr. Yezhou Yang Dr. Nakul Gopalan Dr. Pratyay Banerjee

TECHNICAL SKILLS

Languages : Python, Java, C, C++

Libraries & Tools : PyTorch, PyTorch-lightning, Huggingface Transformers, Spacy, OpenAI, Pyserini, NumPy, Matplotlib, Pandas, NLTK, Word2vec, Git, Linux, Amazon Mechanical Turk, PyCharm, Jupyter, Colab, MS Office

SELECTED PROJECTS

1. Detecting and Mitigating Hallucinations of LLMs by Validating Low-Confidence Generation

Preprint, 2023

Neeraj Varshney, Wenlin Yao, Hongming Zhang, Jianshu Chen, Dong Yu

- Addressing the critical problem pertaining to hallucinations of LLMs, we developed an approach that actively detects and mitigates hallucinations during the generation process.
- In our approach, we first identify the candidates of potential hallucination leveraging the model's logit output values, check their correctness through a validation procedure, mitigate the detected hallucinations, and then continue generating the subsequent sentences.
- Showed the effectiveness of our approach in mitigating hallucinations of models such as GPT-3.5 and Vicuna in multiple tasks, such as article generation task, multihop QA, and false premise QA.

2. On Efficiently Indexing External Knowledge for Knowledge Intensive Tasks

Under Review, 2023

- Bypassing the requirement of storing vector embeddings of passages of a knowledge corpus and computing a similar score with query embedding for retrieving relevant knowledge, we developed an approach to index the passages of the corpus in the parameters of a Language Model.
- Trained a generative model to take a query as input and generate identifiers of the passages (from the corpus) that are relevant to the query. Our identifiers also encode the semantic meaning of the passages.

3. Post-Abstention: Towards Reliably Re-Attempting the Abstained Instances in QA

ACL, 2023 (Oral)

Neeraj Varshney, Chitta Baral

- Developed Post-Abstention methods such as Re-Examining the top-N Predictions (REToP) and an ensembling-based technique that aim at re-attempting to answer the abstained instances of a given selective prediction system with the objective of increasing its ‘coverage’ without significantly sacrificing its ‘accuracy’.
- Showed that state-of-the-art models, even when they are wrong, are often able to rank the ground truth answer as one of their top-N predictions. Building up on this, we developed an auxiliary model that re-examines the top-N predictions of the model to find the correct answer.
- Showed that our approach successfully reduces the risk of the system in both in-domain and out-of-domain settings.

4. Dynamic Reading Approach for Efficiently Utilizing External Knowledge in Open-domain QA

AAAI @ KGNLP 2023

Neeraj Varshney, Man Luo, Chitta Baral

- Developed an approach that dynamically reads the external knowledge in multiple ‘knowledge iterations’ instead of using a large fixed number of passages for answering open-domain questions.
- Our approach utilizes both the ‘closed-book’ (parametric knowledge) and the ‘open-book’ (external knowledge) inferences in an efficient manner to answer an open-domain question.
- Comparing with the state-of-the-art Fusion-in-Decoder (FiD) reader, our approach matches FiD’s accuracy by utilizing just 18.32% of its reader inference cost (FLOPs) and also outperforms it by achieving up to 55.10% and 77.32% accuracy on NQ Open and TriviaQA respectively.

5. Model Cascading: Towards Jointly Improving Inference Efficiency and Accuracy of NLP Systems

EMNLP, 2022

Neeraj Varshney, Chitta Baral

- Developed a cascading technique that utilizes a collection of models of varying capacities to accurately yet efficiently output predictions.
- Our methods leverage MaxProb and Distance-to-Uniform values to decide when the prediction with low-cost models is sufficient and when bigger (and relatively high-cost models are required).

6. Investigating Selective Prediction Approaches Across Several Tasks in IID, OOD, and Adv. Settings

ACL, 2022 (F)

Neeraj Varshney, Swaroop Mishra, Chitta Baral

- Systematically studied ‘selective prediction’ approaches in a large-scale setup of 17 datasets across NLI, QA, and Duplicate Detection tasks under in-domain, out-of-domain, and adversarial settings.
- Demonstrated that despite leveraging additional resources (such as held-out data or computation), none of the existing approaches consistently and considerably outperforms the simple *MaxProb* baseline. Also analyzed approaches on their task-transfer ability.

7. ILDAE: Instance-Level Difficulty Analysis of Evaluation Data

ACL, 2022

Neeraj Varshney, Swaroop Mishra, Chitta Baral

- Developed a method to compute instance-level difficulty score for evaluation instances and demonstrated their five novel applications in:
 - Conducting efficient-yet-accurate evaluations with fewer instances saving computational cost and time,
 - Improving the quality of existing evaluation datasets by repairing erroneous and trivial instances,
 - Selecting the best model based on application requirements,
 - Analyzing dataset characteristics for guiding future data creation,
 - Indicating Out-of-Domain performance more reliably.

8. Unsupervised Natural Language Inference Using PHL Triplet Generation

ACL, 2022 (F)

Neeraj Varshney, Pratyay Banerjee, Tejas Gokhale, Chitta Baral

- Designed three novel unsupervised settings for NLI and proposed a procedural data generation approach that outperforms existing approaches by $\sim 13\%$ and raises the SOTA unsupervised performance to 66.75%.
- Also developed a general model-in-the-loop adversarial data collection strategy to efficiently collect high-quality non-trivial data instances that help achieve 12.2% higher accuracy with as little as $\sim 0.1\%$ of the training dataset.

9. NumGLUE: A Suite of Mathematical Reasoning Tasks

ACL, 2022 (Oral)

Swaroop Mishra, Arindam Mitra, Neeraj Varshney, Bhavdeep Sachdeva, Peter Clark, Chitta Baral, Ashwin Kalyan

- Developed a knowledge-retrieval based multi-task learning method that outperforms existing models.
- Built a multi-task benchmark that evaluates AI systems on eight different numerical understanding tasks and evaluated neural models including large language models.

10. Towards Improving Selective Prediction Ability of NLP Systems

ACL @ RepL4NLP, 2022

Neeraj Varshney, Swaroop Mishra, Chitta Baral

- Developed a method that improves over MaxProb by calibrating the model outputs using prediction confidence and difficulty level of the instances.
- Instantiated the proposed method in NLI and Duplicate Detection tasks and showed that it outperforms existing approaches and achieves up to 15% improvement over MaxProb.

11. Instructing Tuning and Benchmarking Generalization on 1,600+ Language Tasks

EMNLP, 2022

Yizhong Wang, ..., Neeraj Varshney, ..., Yejin Choi, Hannaneh Hajishirzi, Noah A. Smith, Daniel Khashabi

- Built Tk-INSTRUCT, a transformer model trained to follow a variety of in-context instructions (plain language task definitions or k-shot examples).
- Introduced Super-Natural Instructions, a benchmark of 1,616 diverse NLP tasks and their expert-written instructions.
- Showed that Tk-INSTRUCT outperforms existing instruction-following models such as InstructGPT by over 9% on our benchmark despite being an order of magnitude smaller.

12. A Unified Evaluation Framework for Novelty Detection and Accommodation in NLP

ACL, 2023 (F)

Neeraj Varshney, Himanshu Gupta, Eric Robertson, Bing Liu, Chitta Baral

13. On Dealing with Questions that Don't have Definitive Answers

ACL @ TrustNLP, 2023

Neeraj Varshney, Ayushi Agarwal*, Nisarg Patel*, Mihir Parmar, ..., and Chitta Baral*

14. On Evaluating NLP Models' Understanding of Feasibility

EACL, 2023

Himanshu Gupta, Neeraj Varshney, Swaroop Mishra, kuntal Pal, S. Sawant, K. Scaria, S. Goyal, Chitta Baral

- Developed FeasibilityQA, a question-answering dataset involving binary classification and multi-choice multi-correct questions that test understanding of feasibility.
- Demonstrated that even state-of-the-art models such as GPT-3 struggle to answer the feasibility questions correctly.

15. Let the Model Decide its Curriculum for Multitask Learning

NAACL @ DeepLo, 2022

Neeraj Varshney, Swaroop Mishra, Chitta Baral

- Developed dataset and instance-level techniques to arrange training instances into a learning curriculum based on the model's own interpretation of difficulty.
- Achieved 4% accuracy improvement over other methods on experiments conducted for 12 datasets covering a variety of language understanding tasks.

16. Methods and Mechanisms for Interactive Novelty Handling in Adversarial Environments

AAMAS 2023 (E)

Tung Thai, M. Shen, ..., Neeraj Varshney, Chitta Baral, Subbarao Kambhampati, Jivko Sinapov, Matthias Scheutz

EXPERIENCE

Tencent AI

NLP Research Intern

May 2023 – Aug 2023

Bellevue, Washington

- Developed an approach for Detecting and Mitigating Hallucinations of Large Language Models.

Amazon Science

Applied Scientist Intern, Alexa AI

May 2022 – Aug 2022

Seattle, Washington

- Web Question-Answering system using Information Retrieval.

Microsoft

Software Developer

July 2018 – Aug 2019

Bangalore, India

- An ML driven chat recommendation system aimed at augmenting user engagement with Microsoft 'Teams'.

Samsung R&D Institute

Research Intern

Summer 2017

Bangalore, India

- Developed a 'context prediction' application leveraging event features such as app usage, location, and sensor data.

EDUCATION

Arizona State University

Ph.D. in Computer Science

Tempe, AZ, USA

Aug 2019 – Spring 2024 (Expected)

- **Advisor:** Dr. Chitta Baral
- **CPGA:** 4/4
- **Awards:** SCAI doctoral fellowship, GPSA awards (3 times), SCAI conference award (2 times), Graduate College awards (5 times), AAAI student scholarship, ACL registration award.
- **Internships:** Amazon Science (Summer 2022), Tencent AI (Summer 2023)

BITS Pilani, Pilani Campus, India

B.E (Hons) Computer Science

Pilani, India

2014-2018

- **CGPA:** 9.11/10 (with Distinction)
- **Experience:** 'Web Intelligence & Social Computing' research lab under Prof. Poonam Goyal, CEERI research lab under Dr. J.L. Raheja.
- **Internships:** Microsoft, Samsung R&D Institute, Valuefirst Digital Media.

HONORS AND AWARDS

- **Outstanding Reviewer** for EACL'23 (Question Answering track).
- SCAI Doctoral Fellowship, ASU, 2023.
- AAAI Student Scholarship, 2023.
- Graduate College Travel Award, ASU for AAAI 2023, ACL 2022, NAACL 2022, EMNLP 2022, and ACL 2023.
- GPSA Award, ASU for EMNLP 2022 and ACL 2022.
- SCAI Conference Award, ASU for EMNLP and ACL '22.
- Registration award from Repl4NLP for ACL, 2022.
- GPSA Internship Travel Award, ASU 2023.

SERVICE

- Reviewer for **ACL'23, EMNLP'23, EACL'23** (Outstanding Reviewer), **CVPR workshop** (Open-Domain Retrieval Under a Multi-Modal Setting) 2022 & 2023.
- Reviewer for GPSA Research Grants, ASU.
- Mentored B.S and M.S students for course projects and co-authored multiple research papers with them.
- Served as Maths teacher for underprivileged kids through National Service Scheme (NSS), India.

COURSES

Natural Language Processing
Knowledge Representation

Statistical Machine Learning
Data Mining

Artificial Intelligence
Social Media Mining

NLP Methods in BioMedical
Mobile Computing

COLLABORATORS

- **Swaroop Mishra** (Research Scientist at Google Brain)
- **Tejas Gokhale** (Assistant Professor at University of Maryland, Baltimore County)
- **Arindam Mitra** (Data and Applied Scientist at Microsoft Research)
- **Bing Liu** (Professor at University of Illinois at Chicago)
- **Daniel Khashabi** (Allen AI, Assistant Professor at Johns Hopkins University)
- **Pratyay Banerjee** (Applied Scientist at Alexa AI, Amazon)
- **Kuntal Pal** (Applied AI ML Senior Associate at JPMorgan Chase & Co.)

- **Dong Yu** (Distinguished Scientist at Tencent AI)
- **Jianshu Chen** (Principal Researcher at Tencent AI)
- **Hongming Zhang** (Senior Research Scientist at Tencent AI)
- **Wenlin Yao** (Senior Research Scientist at Tencent AI)
- **Ashwin Kalyan** (Allen AI)
- **Yizhong Wang** (Allen AI, University of Washington)
- **Rik Koncel-Kedziorski** (Alexa AI)
- **Eric Robertson** (PAR Government)
- **Man Luo** (ASU)
- **Mihir Parmar** (ASU)