Neeraj Varshney

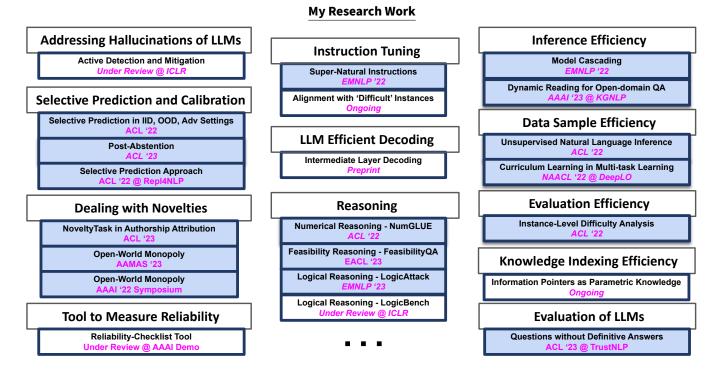
Ph.D. Candidate (5^{th} Year) Computer Science (NLP/NLU) Arizona State University Email: nvarshn2@asu.edu
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RESEARCH STATEMENT

I work in Natural Language Processing /Understanding, primarily towards addressing different Efficiency & Reliability aspects of NLP systems in the areas of Open-domain Question Answering, Large Language Models, Information Retrieval, Natural Language Inference, Prompting, and Retrieval Augmented Inference.

On the reliability topic, I focus on Mitigating Hallucinations of LLMs, <u>Selective Prediction & Calibration</u>, <u>NL Generation</u>, Reasoning, Instruction Tuning, and Efficient LLM Decoding.

On the efficiency topic, I focus on improving the <u>Inference Efficiency</u> of systems, <u>Efficient LLM Decoding</u>, Question Answering Reader Efficiency, Knowledge Indexing Efficiency, Data Sample Efficiency, and Evaluation Efficiency.



<u>Publication Venues</u>: ACL ('22 & '23), EMNLP ('22 & '23), EACL ('23), NAACL ('22), AAAI ('22 & '23), AAMAS ('23) Thesis Committee: Dr. Chitta Baral (Chair) Dr. Yezhou Yang Dr. Nakul Gopalan Dr. Pratyay Banerjee

TECHNICAL SKILLS

Languages : Python, Java, C, C++

Libraries & Tools: PyTorch, PyTorch-lightning, Huggingface Transformers, Spacy, OpenAI, Pyserini, NumPy, Matplotlib,

Pandas, NLTK, Word2vec, Git, Linux, Amazon Mechanical Turk, PyCharm, Jupyter, Colab, MS Office

SELECTED PROJECTS

1. Detecting and Mitigating Hallucinations of LLMs by Validating Low-Confidence Generation

Preprint, 2023

Neeraj Varshney, Wenlin Yao, Hongming Zhang, Jianshu Chen, Dong Yu

- Addressing the critical problem pertaining to hallucinations of LLMs, we developed an approach that actively detects and mitigates hallucinations during the generation process.
- In our approach, we first identify the candidates of potential hallucination leveraging the model's logit output values, check their correctness through a validation procedure, mitigate the detected hallucinations via prompting, and then continue generating the subsequent sentences.
- Showed the effectiveness of our approach in mitigating hallucinations of models such as GPT-3.5 and Vicuna in multiple tasks, such as article generation, multi-hop QA, and false premise QA.

Neeraj Varshney, Agneet Chaterjee, Mihir Parmar, Chitta Baral

- We instruction tuned LLMs with additional explicit **L**osses from the **InT**ermediate lay**E**rs (LITE) and show that it enables these layers to acquire 'good' generation ability without affecting the generation ability of the final layer.
- We performed 'dynamic confidence-based early exiting' at token level from the intermediate layers which improves the efficiency of inference while maintaining the generation quality.
- Through comprehensive experiments by instruction tuning LLaMA-2 models on the Alpaca dataset and evaluating on Vicuna, WizardLM, Koala, and Self-Instruct, we show that dynamic early exiting achieves consistent and considerable cost improvements (37.86% on average) while maintaining the generation quality of the responses.

3. Post-Abstention: Towards Reliably Re-Attempting the Abstained Instances in QA

ACL, 2023 (Oral)

Neeraj Varshney, Chitta Baral

- Developed Post-Abstention methods such as Re-Examining the top-N Predictions (REToP) and an ensembling-based technique that aim at re-attempting to answer the abstained instances of a given selective prediction system with the objective of increasing its 'coverage' without significantly sacrificing its 'accuracy'.
- Showed that state-of-the-art models, even when they are wrong, are often able to rank the ground truth answer as one of their top-N predictions. Building up on this, we developed an auxiliary model that re-examines the top-N predictions of the model to find the correct answer.
- Showed that our approach successfully reduces the risk of the system in both in-domain and out-of-domain settings.

4. Dynamic Reading Approach for Efficiently Utilizing External Knowledge in Open-domain QA AAAI @ KGNLP 2023 Neeraj Varshney, Man Luo, Chitta Baral

- Developed an approach that dynamically reads the external knowledge in multiple 'knowledge iterations' instead of using a large fixed number of passages for answering open-domain questions.
- Our approach utilizes both the 'closed-book' (parametric knowledge) and the 'open-book' (external knowledge) inferences in an efficient manner to answer an open-domain question.
- Comparing with the state-of-the-art Fusion-in-Decoder (FiD) reader, our approach matches FiD's accuracy by utilizing just 18.32% of its reader inference cost (FLOPs) and also outperforms it by achieving up to 55.10% and 77.32% accuracy on NQ Open and TriviaQA respectively.

5. Model Cascading: Towards Jointly Improving Inference Efficiency and Accuracy of NLP Systems EMNLP, 2022 *Neeraj Varshney, Chitta Baral*

- Developed a cascading technique that utilizes a collection of models of varying capacities to accurately yet efficiently output predictions.
- Our methods leverage MaxProb and Distance-to-Uniform values to decide when the prediction with low-cost models is sufficient and when bigger (and relatively higher cost) models are required.

6. Investigating Selective Prediction Approaches Across Several Tasks in IID, OOD, and Adv. SettingsNeeraj Varshney, Swaroop Mishra, Chitta Baral

- Selective Prediction enables the models to abstain from answering when their prediction is likely to be incorrect; thus improving their reliability. We systematically studied 'selective prediction' approaches in a large-scale setup of 17 datasets across NLI, QA, and Duplicate Detection tasks under in-domain, out-of-domain, and adversarial settings.
- Demonstrated that despite leveraging additional resources (such as held-out data or computation), none of the existing approaches consistently and considerably outperforms the simple *MaxProb* baseline. Also analyzed approaches on their task-transfer ability.

7. ILDAE: Instance-Level Difficulty Analysis of Evaluation Data

ACL, 2022

Neeraj Varshney, Swaroop Mishra, Chitta Baral

- Developed a method to compute instance-level difficulty score for evaluation instances and demonstrated their five novel applications such as:
 - Conducting efficient-yet-accurate evaluations with fewer instances saving computational cost and time,
 - Improving the quality of existing evaluation datasets by repairing erroneous and trivial instances,
 - Indicating Out-of-Domain performance more reliably.

8. Unsupervised Natural Language Inference Using PHL Triplet Generation

ACL, 2022

Neeraj Varshney, Pratyay Banerjee, Tejas Gokhale, Chitta Baral

- Designed three novel unsupervised settings for NLI and proposed a procedural data generation approach that outperforms existing approaches by $\sim \! 13\%$ and raises the SOTA unsupervised performance to 66.75%.
- Also developed a general model-in-the-loop adversarial data collection strategy to efficiently collect high-quality non-trivial data instances that help achieve 12.2% higher accuracy with as little as $\sim 0.1\%$ of the training dataset.

9. Instruction Tuning and Benchmarking Generalization on 1,600+ Language Tasks

EMNLP, 2022

Yizhong Wang, ..., Neeraj Varshney, ..., Yejin Choi, Hannaneh Hajishirzi, Noah A. Smith, Daniel Khashabi

- Developed Tk-INSTRUCT, a transformer model trained to follow a variety of in-context instructions (plain language task definitions or k-shot examples).
- Introduced Super-Natural Instructions, a benchmark of 1,616 diverse NLP tasks and their expert-written instructions.
- Showed that Tk-INSTRUCT outperforms existing instruction-following models such as InstructGPT by over 9% on our benchmark despite being an order of magnitude smaller.

10. NumGLUE: A Suite of Mathematical Reasoning Tasks in NLP

ACL, 2022 (Oral)

Swaroop Mishra, Arindam Mitra, Neeraj Varshney, Bhavdeep Sachdeva, Peter Clark, Chitta Baral, Ashwin Kalyan

- Developed a knowledge-retrieval based multi-task learning method that outperforms existing models.
- Built a multi-task benchmark that evaluates NLP systems on eight different numerical understanding tasks and evaluated the efficacy of neural models including large language models.

11. On Efficiently Indexing External Knowledge for Knowledge Intensive Language Tasks

Under Review, 2023

- Bypassing the requirement of storing vector embeddings of passages of a knowledge corpus and computing a similarity score with query embedding for retrieving relevant knowledge, we developed an approach to index the passages of the corpus in the parameters of a Language Model.
- Trained a generative model to take a query as input and generate identifiers of the passages (from the corpus) that are relevant to the query. Our identifiers also encode the semantic meaning of the passages.

12. On Developing Adversarial Attacks for Evaluating Logical Consistency of LLMs

EMNLP, 2023

Mutsumi Nakamura, Santosh Mashetty, Mihir Parmar, Neeraj Varshney, Chitta Baral

13. Towards Improving Selective Prediction Ability of NLP Systems

ACL @ RepL4NLP, 2022

Neeraj Varshney, Swaroop Mishra, Chitta Baral

- To improve the selective prediction performance (and hence the reliability) of a system, we developed a method that calibrates the model outputs using prediction confidence and difficulty level of the instances.
- Instantiated the proposed method in NLI and Duplicate Detection tasks and showed that it outperforms existing approaches and achieves up to 15% improvement over the MaxProb baseline.

14. A Unified Evaluation Framework for Novelty Detection and Accommodation in NLP

ACL, 2023

Neeraj Varshney, Himanshu Gupta, Eric Robertson, Bing Liu, Chitta Baral

15. On Dealing with Questions that Don't have Definitive Answers

ACL @ TrustNLP, 2023

Neeraj Varshney*, Ayushi Agarwal*, Nisarg Patel*, Mihir Parmar, ..., and Chitta Baral

16. On Evaluating NLP Models' Understanding of Feasibility

EACL, 2023

Himanshu Gupta, Neeraj Varshney, Swaroop Mishra, kuntal Pal, S. Sawant, K. Scaria, S. Goyal, Chitta Baral

17. Designing a Learning Curriculum for Developing a Multitask Model

NAACL @ DeepLo, 2022

Neeraj Varshney, Swaroop Mishra, Chitta Baral

- Developed dataset and instance-level techniques to arrange training instances into a learning curriculum based on the model's own interpretation of difficulty.
- Achieved 4% accuracy improvement over other methods on experiments conducted for 12 datasets covering a variety of language understanding tasks.

18. Methods and Mechanisms for Interactive Novelty Handling in Adversarial Environments

AAMAS 2023 (E)

Tung Thai, M. Shen, ..., Neeraj Varshney, Chitta Baral, Subbarao Kambhampati, Jivko Sinapov, Matthias Scheutz

EXPERIENCE

Tencent AI

May 2023 - Aug 2023

Bellevue, Washington

Developed an approach for Detecting and Mitigating Hallucinations of Large Language Models.

Amazon Science

NLP Research Intern

May 2022 – Aug 2022

Applied Scientist Intern, Alexa AI

Seattle, Washington

• Web Question-Answering system using Information Retrieval.

Microsoft Software Developer July 2018 – Aug 2019 Bangalore, India An ML driven chat recommendation system aimed at augmenting user engagement with Microsoft 'Teams'.

Samsung R&D Institute

Research Intern

Summer 2017 Bangalore, India

• Developed a 'context prediction' application leveraging event features such as app usage, location, and sensor data.

EDUCATION

Arizona State University

Ph.D. in Computer Science

Tempe, AZ, USA

Fall 2019 - Spring 2024 (Expected)

• Advisor: Dr. Chitta Baral

• CGPA: 4/4

• **Awards**: SCAI doctoral fellowship, GPSA awards (3 times), SCAI conference award (2 times), Graduate College awards (5 times), AAAI student scholarship, ACL registration award.

• Internships: Amazon Science (Summer 2022), Tencent AI (Summer 2023)

BITS Pilani, Pilani Campus, India

B.E (Hons) Computer Science

Pilani, India 2014-2018

• CGPA: 9.11/10 (with Distinction)

• **Experience**: 'Web Intelligence & Social Computing' research lab under Prof. Poonam Goyal, CEERI research lab under Dr. J.L. Raheja.

• Internships: Microsoft, Samsung R&D Institute, Valuefirst Digital Media.

HONORS AND AWARDS

- Outstanding Reviewer for EACL'23 (Question Answering track).
- Outstanding Research Award, GPSA ASU, 2023
- SCAI Doctoral Fellowship, ASU, 2023.
- ASU Jumpstart Research Grant, 2023.
- Selected for AAAI Student Scholarship, 2023.
- Graduate College Award, ASU for AAAI 2023, ACL 2022, NAACL 2022, EMNLP 2022, and ACL 2023.
- GPSA Award, ASU for EMNLP 2022 and ACL 2022.
- SCAI Conference Award, ASU for EMNLP and ACL '22.
- Registration award from Repl4NLP for ACL, 2022.
- GPSA Internship Travel Award, ASU 2023.

SERVICE

- Reviewer for ACL, EMNLP, EACL
 (Outstanding Reviewer), CVPR workshop
 (Open-Domain Retrieval Under a Multi-Modal Setting)
- · Reviewer for GPSA Research Grants, ASU.
- 20+ ML/NLP Medium Articles with 100K+ views
- Mentored B.S and M.S students for course projects and co-authored multiple research papers with them.
- Served as Maths teacher for underprivileged kids through National Service Scheme (NSS), India.
- Participated in blood donation camps and health awareness drives.

COURSES

Natural Language Processing Knowledge Representation Statistical Machine Learning Data Mining

Artificial Intelligence Social Media Mining NLP Methods in BioMedical Mobile Computing

COLLABORATORS

- Swaroop Mishra (Research Scientist at Google Brain)
- Tejas Gokhale (Assistant Prof. at Univ. of Maryland, BC)
- Arindam Mitra (Research Scientist at Microsoft Research)
- Bing Liu (Professor at University of Illinois at Chicago)
- Daniel Khashabi (Assistant Prof. at Johns Hopkins Univ.)
- **Pratyay Banerjee** (Applied Scientist at Alexa Al, Amazon)
- Kuntal Pal (AI ML Senior Associate at JPMorgan Chase & Co.)
- Dong Yu (Distinguished Scientist at Tencent AI)
- Jianshu Chen (Principal Researcher at Tencent AI)

- Hongming Zhang (Senior Research Scientist at Tencent AI)
- Wenlin Yao (Senior Research Scientist at Tencent AI)
- Ashwin Kalyan (Allen AI)
- Yizhong Wang (Allen AI, University of Washington)
- Rik Koncel-Kedziorski (Alexa AI)
- Eric Robertson (PAR Government)
- Man Luo (Research Fellow at Mayo Clinic)
- Mihir Parmar (ASU)