## **Neeraj Varshney**

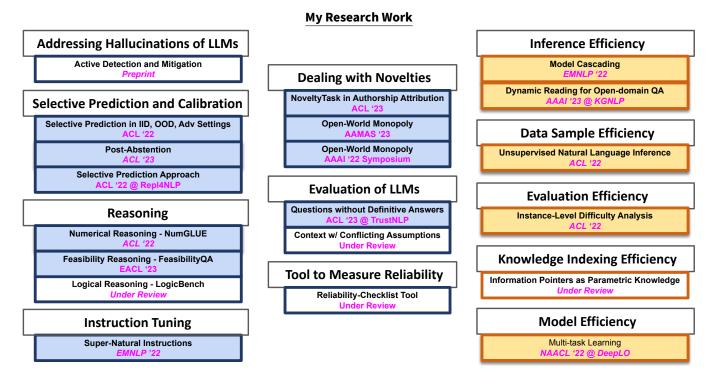
Ph.D. Candidate ( $5^{th}$  Year) Computer Science (NLP/NLU) Arizona State University Email: nvarshn2@asu.edu
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#### RESEARCH STATEMENT

I work in Natural Language Processing /Understanding, primarily towards addressing different Efficiency & Reliability aspects of NLP systems in the areas of Open-domain Question Answering, Large Language Models, Information Retrieval, Natural Language Inference, Prompting, and Retrieval Augmented Inference.

On the reliability topic, I focus on <u>Mitigating Hallucinations of LLMs</u>, <u>Selective Prediction & Calibration</u>, <u>Reasoning</u>, and Instruction Tuning.

On the efficiency topic, I focus on improving the <u>Inference Efficiency</u> of systems, Question Answering <u>Reader Efficiency</u>, Knowledge Indexing Efficiency, Data Sample Efficiency, and Evaluation Efficiency.



Publication Venues: ACL EMNLP EACL NAACL AAAI AAMAS

Thesis Committee: Dr. Chitta Baral (Chair) Dr. Yezhou Yang Dr. Nakul Gopalan Dr. Pratyay Banerjee

### **TECHNICAL SKILLS**

**Languages** : Python, Java, C, C++

Libraries & Tools: PyTorch, PyTorch-lightning, Huggingface Transformers, Spacy, OpenAI, Pyserini, NumPy, Matplotlib,

Pandas, NLTK, Word2vec, Git, Linux, Amazon Mechanical Turk, PyCharm, Jupyter, Colab, MS Office

## **SELECTED PROJECTS**

## 1. Detecting and Mitigating Hallucinations of LLMs by Validating Low-Confidence Generation

Preprint, 2023

Neeraj Varshney, Wenlin Yao, Hongming Zhang, Jianshu Chen, Dong Yu

- Addressing the critical problem pertaining to hallucinations of LLMs, we developed an approach that actively detects and mitigates hallucinations during the generation process.
- In our approach, we first identify the candidates of potential hallucination leveraging the model's logit output values, check their correctness through a validation procedure, mitigate the detected hallucinations, and then continue generating the subsequent sentences.
- Showed the effectiveness of our approach in mitigating hallucinations of models such as GPT-3.5 and Vicuna in multiple tasks, such as article generation task, multihop QA, and false premise QA.

#### 2. On Efficiently Indexing External Knowledge for Knowledge Intensive Language Tasks

- Under Review, 2023
- Bypassing the requirement of storing vector embeddings of passages of a knowledge corpus and computing a similar score with query embedding for retrieving relevant knowledge, we developed and approach to index the passages of the corpus in the parameters of a Language Model.
- Trained a generative model to take a query as input and generate identifiers of the passages (from the corpus) that are relevant to the query. Our identifiers also encode the semantic meaning of the passages.

#### 3. Post-Abstention: Towards Reliably Re-Attempting the Abstained Instances in QA

ACL, 2023 (Oral)

Neeraj Varshney, Chitta Baral

- Developed Post-Abstention methods such as Re-Examining the top-N Predictions (RETOP) and an ensembling-based technique that aim at re-attempting to answer the abstained instances of a given selective prediction system with the objective of increasing its 'coverage' without significantly sacrificing its 'accuracy'.
- Showed that state-of-the-art models, even when they are wrong, are often able to rank the ground truth answer as one of their top-N predictions. Building up on this, we developed an auxiliary model that re-examines the top-N predictions of the model to find the correct answer.
- Showed that our approach successfully reduces the risk of the system in both in-domain and out-of-domain settings.

# **4. Dynamic Reading Approach for Efficiently Utilizing External Knowledge in Open-domain QA** AAAI @ KGNLP 2023 Neeraj Varshney, Man Luo, Chitta Baral

- Developed an approach that dynamically reads the external knowledge in multiple 'knowledge iterations' instead of using a large fixed number of passages for answering open-domain questions.
- Our approach utilizes both the 'closed-book' (parametric knowledge) and the 'open-book' (external knowledge) inferences in an efficient manner to answer an open-domain question.
- Comparing with the state-of-the-art Fusion-in-Decoder (FiD) reader, our approach matches FiD's accuracy by utilizing just 18.32% of its reader inference cost (FLOPs) and also outperformes it by achieving up to 55.10% and 77.32% accuracy on NQ Open and TriviaQA respectively.

## **5. Model Cascading: Towards Jointly Improving Inference Efficiency and Accuracy of NLP Systems** EMNLP, 2022 *Neeraj Varshney, Chitta Baral*

- Developed a cascading technique that utilizes a collection of models of varying capacities to accurately yet efficiently output predictions.
- Our methods leverage MaxProb and Distance-to-Uniform values to decide when the prediction with low-cost models is sufficient and when bigger (and relatively high-cost models are required.

# **6. Investigating Selective Prediction Approaches Across Several Tasks in IID, OOD, and Adv. Settings** ACL, 2022 (F) *Neeraj Varshney, Swaroop Mishra, Chitta Baral*

- Systematically studied 'selective prediction' approaches in a large-scale setup of 17 datasets across NLI, QA, and Duplicate Detection tasks under in-domain, out-of-domain, and adversarial settings.
- Demonstrated that despite leveraging additional resources (such as held-out data or computation), none of the existing approaches consistently and considerably outperforms the simple *MaxProb* baseline. Also analyzed approaches on their task-transfer ability.

## 7. ILDAE: Instance-Level Difficulty Analysis of Evaluation Data

ACL, 2022

Neeraj Varshney, Swaroop Mishra, Chitta Baral

- Developed a method to compute instance-level difficulty score for evaluation instances and demonstrated their five novel applications in:
  - Conducting efficient-yet-accurate evaluations with fewer instances saving computational cost and time,
  - Improving the quality of existing evaluation datasets by repairing erroneous and trivial instances,
  - Selecting the best model based on application requirements,
  - Analyzing dataset characteristics for guiding future data creation,
  - Indicating Out-of-Domain performance more reliably.

#### 8. Unsupervised Natural Language Inference Using PHL Triplet Generation

ACL, 2022 (F)

Neeraj Varshney, Pratyay Banerjee, Tejas Gokhale, Chitta Baral

- Designed three novel unsupervised settings for NLI and proposed a procedural data generation approach that outperforms existing approaches by  $\sim 13\%$  and raises the SOTA unsupervised performance to 66.75%.
- Also developed a general model-in-the-loop adversarial data collection strategy to efficiently collect high-quality non-trivial data instances that help achieve 12.2% higher accuracy with as little as  $\sim 0.1\%$  of the training dataset.

### 9. Instructing Tuning and Benchmarking Generalization on 1,600+ Language Tasks

EMNLP, 2022

- Built Tk-INSTRUCT, a transformer model trained to follow a variety of in-context instructions (plain language task definitions or k-shot examples).
- Introduced Super-Natural Instructions, a benchmark of 1,616 diverse NLP tasks and their expert-written instructions.
- Showed that Tk-INSTRUCT outperforms existing instruction-following models such as InstructGPT by over 9% on our benchmark despite being an order of magnitude smaller.

## 10. NumGLUE: A Suite of Mathematical Reasoning Tasks in NLP

ACL, 2022 (Oral)

Swaroop Mishra, Arindam Mitra, Neeraj Varshney, Bhavdeep Sachdeva, Peter Clark, Chitta Baral, Ashwin Kalyan

- Developed a knowledge-retrieval based multi-task learning method that outperforms existing models.
- Built a multi-task benchmark that evaluates AI systems on eight different numerical understanding tasks and evaluated neural models including large language models.

#### 11. Towards Improving Selective Prediction Ability of NLP Systems

ACL @ RepL4NLP, 2022

Neeraj Varshney, Swaroop Mishra, Chitta Baral

- Developed a method that improves over MaxProb by calibrating the model outputs using prediction confidence and difficulty level of the instances.
- Instantiated the proposed method in NLI and Duplicate Detection tasks and showed that it outperforms existing approaches and achieves up to 15% improvement over MaxProb.

## 12. A Unified Evaluation Framework for Novelty Detection and Accommodation in NLP

ACL, 2023 (F)

Neeraj Varshney, Himanshu Gupta, Eric Robertson, Bing Liu, Chitta Baral

## 13. On Dealing with Questions that Don't have Definitive Answers

ACL @ TrustNLP, 2023

Neeraj Varshney\*, Ayushi Agarwal\*, Nisarg Patel\*, Mihir Parmar, ..., and Chitta Baral

## 14. On Evaluating NLP Models' Understanding of Feasibility

EACL, 2023

Himanshu Gupta, Neeraj Varshney, Swaroop Mishra, kuntal Pal, S. Sawant, K. Scaria, S. Goyal, Chitta Baral

- Developed FeasibilityQA, a question-answering dataset involving binary classification and multi-choice multi-correct questions that test understanding of feasibility.
- Demonstrated that even state-of-the-art models such as GPT-3 struggle to answer the feasibility questions correctly.

## 15. Designing a Learning Curriculum for Developing a Multitask Model

NAACL @ DeepLo, 2022

Neeraj Varshney, Swaroop Mishra, Chitta Baral

- Developed dataset and instance-level techniques to arrange training instances into a learning curriculum based on the model's own interpretation of difficulty.
- Achieved 4% accuracy improvement over other methods on experiments conducted for 12 datasets covering a variety of language understanding tasks.

## 16. Methods and Mechanisms for Interactive Novelty Handling in Adversarial Environments

AAMAS 2023 (E)

Tung Thai, M. Shen, ..., Neeraj Varshney, Chitta Baral, Subbarao Kambhampati, Jivko Sinapov, Matthias Scheutz

## EXPERIENCE

**Tencent AI** 

May 2023 – Aug 2023

Bellevue, Washington

• Developed an approach for Detecting and Mitigating Hallucinations of Large Language Models.

**Amazon Science** 

NLP Research Intern

May 2022 – Aug 2022

Applied Scientist Intern, Alexa Al

Seattle, Washington

• Web Question-Answering system using Information Retrieval.

**Microsoft** Software Developer July 2018 - Aug 2019

Bangalore, India

An ML driven chat recommendation system aimed at augmenting user engagement with Microsoft 'Teams'.

Samsung R&D Institute

Summer 2017

Research Intern

Bangalore, India

• Developed a 'context prediction' application leveraging event features such as app usage, location, and sensor data.

#### **Arizona State University**

Ph.D. in Computer Science

Tempe, AZ, USA Aug 2019 – Spring 2024 (Expected)

· Advisor: Dr. Chitta Baral

• CPGA: 4/4

• **Awards**: SCAI doctoral fellowship, <u>GPSA</u> awards (3 times), <u>SCAI conference</u> award (2 times), <u>Graduate College</u> awards (5 times), <u>AAAI student scholarship</u>, <u>ACL registration award</u>.

• Internships: Amazon Science (Summer 2022), Tencent AI (Summer 2023)

#### BITS Pilani, Pilani Campus, India

B.E (Hons) Computer Science

Pilani, India 2014-2018

- CGPA: 9.11/10 (with Distinction)
- **Experience**: 'Web Intelligence & Social Computing' research lab under Prof. Poonam Goyal, CEERI research lab under Dr. J.L. Raheja.
- Internships: Microsoft, Samsung R&D Institute, Valuefirst Digital Media.

## **HONORS AND AWARDS**

- Outstanding Reviewer for EACL'23 (Question Answering track).
- SCAI Doctoral Fellowship, ASU, 2023.
- AAAI Student Scholarship, 2023.
- Graduate College Travel Award, ASU for AAAI 2023, ACL 2022, NAACL 2022, EMNLP 2022, and ACL 2023.
- GPSA Award, ASU for EMNLP 2022 and ACL 2022.
- SCAI Conference Award, ASU for EMNLP and ACL '22.
- Registration award from Repl4NLP for ACL, 2022.
- GPSA Internship Travel Award, ASU 2023.

#### SERVICE

- Reviewer for ACL'23, EMNLP'23, EACL'23
   (Outstanding Reviewer), CVPR workshop
   (Open-Domain Retrieval Under a Multi-Modal Setting)
   2022 & 2023.
- Reviewer for GPSA Research Grants, ASU.
- Mentored B.S and M.S students for course projects and co-authored multiple research papers with them.
- Served as Maths teacher for underprivileged kids through National Service Scheme (NSS), India.
- Participated in blood donation camps and health awareness drives.

## **COURSES**

Natural Language Processing Knowledge Representation Statistical Machine Learning Data Mining

Artificial Intelligence Social Media Mining NLP Methods in BioMedical Mobile Computing

#### **COLLABORATORS**

- **Swaroop Mishra** (Research Scientist at Google Brain)
- **Tejas Gokhale** (Assistant Professor at University of Maryland, Baltimore County)
- **Arindam Mitra** (Data and Applied Scientist at Microsoft Research)
- Bing Liu (Professor at University of Illinois at Chicago)
- Daniel Khashabi (Allen AI, Assistant Professor at Johns Hopkins University)
- Pratyay Baneriee (Applied Scientist at Alexa Al, Amazon)
- **Kuntal Pal** (Applied Al ML Senior Associate at JPMorgan Chase & Co.)

- Dong Yu (Distinguished Scientist at Tencent AI)
- Jianshu Chen (Principal Researcher at Tencent AI)
- Hongming Zhang (Senior Research Scientist at Tencent AI)
- Wenlin Yao (Senior Research Scientist at Tencent AI)
- Ashwin Kalyan (Allen AI)
- Yizhong Wang (Allen AI, University of Washington)
- Rik Koncel-Kedziorski (Alexa AI)
- Eric Robertson (PAR Government)
- Man Luo (ASU)
- Mihir Parmar (ASU)