Utilities Examined Without Eligible Programs

All utilities listed here were examined by a researcher and determined to not possess a Customer Assistance Program.

| Utility Name | City/County Served | State |
|---|----------------------|-------|
| Albany Water Board | Albany | NY |
| Asheville | Asheville | NC |
| Athens-Clarke County | Athens-Clarke County | GA |
| Aurora Department of Public Works | Aurora | со |
| Baton Rouge water assistance | Baton Rouge | LA |
| Capital Region | Harrisburg | PA |
| Central Arkansas Water | Little Rock | AR |
| Charlotte-Mecklenburg County Utilities | Charlotte | NC |
| Chicago Dept of Water Management | Chicago | IL |
| Citizens Water | Indianapolis | IN |
| City of Abilene | Abilene | TX |
| City of Amarillo | Amarillo | TX |
| City of Ann Arbor | Ann Arbor | MI |
| City of Antioch | Antioch | CA |
| City of Appleton | Appleton | WI |
| City of Bethlehem | AllentownBethlehem | PANJ |
| City of Binghamton | Binghamton | NYPA |
| City of Boulder | Boulder | СО |
| City of College Station | College StationBryan | TX |
| City of Corpus Christi Water Department | Corpus Christi | TX |
| City of Danbury | Danbury | CTNY |
| City of Dover | Dover | DE |
| City of Evansville | Evansville | INKY |
| City of Everett Public Works Department | Everett | WA |
| City of Fairfield | Fairfield | CA |
| City of Fort Walton Beach | Fort Walton Beach | FL |
| City of Frederick | Frederick | MD |
| City of Gastonia | Gastonia | NC |
| City of Grand Rapids | Grand Rapids | MI |
| City of Gulfport Water Department | GulfportBiloxi | MS |
| City of Hagerstown | | MDWV |
| | Hagerstown | PA |
| City of Hemet | Hemet | CA |
| City of Hickory | Hickory | NC |

| City of High Point | High Point | NC |
|--|---------------------------------|----|
| City of Honolulu | Honolulu | HI |
| City of Jackson Public Works | Jackson | MS |
| City of Kenosha | Kenosha | WI |
| City of Killeen | Killeen | TX |
| City of Lacey | OlympiaLacey | WA |
| City of Lafayette | Lafayette | IN |
| City of Lake Charles | Lake Charles | LA |
| City of Lakeland | Lakeland | FL |
| City of Lancaster | Lancaster | PA |
| City of Laredo Utilities Department | Laredo | TX |
| City of Lewisville | DentonLewisville | TX |
| City of Madison | Madison | WI |
| City of Manchester | Manchester, NH | NH |
| City of Marysville | Marysville | WA |
| City of Merced | Merced | CA |
| City of Miramar | Miramar | FL |
| City of Muskegon | Muskegon | MI |
| City of New Bedford | New Bedford | MA |
| City of Newark | Newark, DE | DE |
| City of Newark Water Department | Newark | NJ |
| City of Ocala | Ocala | FL |
| City of Racine | Racine | WI |
| City of Redding | Redding | CA |
| City of Rochester | Rochester | NY |
| City of Rockford | Rockford | IL |
| City of Saginaw | Saginaw | MI |
| City of San Diego Water Dept/Metropolitan Wastewater | | |
| Dept | San Diego | CA |
| City of Santa Barbara | Santa Barbara | CA |
| City of Santa Clarita | Santa Clarita | CA |
| City of Santa Maria | Santa Maria | CA |
| City of Sioux Falls | Sioux Falls | SD |
| City of Springfield | Springfield | IL |
| City of Syracuse | Syracuse | NY |
| City of Thousand Oaks | Thousand Oaks | CA |
| City of Topeka | Topeka | KS |
| City of Trenton | Trenton | NJ |
| City of Tuscaloosa | Tuscaloosa | AL |
| City of Tyler | Tyler | TX |
| City of Utica | Utica | NY |
| City of Victorville | VictorvilleHesperiaApple Valley | CA |
| City of Waterbury | Waterbury | СТ |
| City of Wichita | Wichita | KS |
| City of Wilmington | Wilmington | DE |

| Wilmington | NC |
|--------------------------|---|
| Clarksville | TNKY |
| Batavia | ОН |
| Fairbanks | AK |
| Duluth | MNWI |
| Concord | NC |
| El Dorado County | CA |
| Elk Grove | CA |
| Pensacola | FL |
| Erie | PA |
| Knoxville | TN |
| Fort Wayne | IN |
| Fairbanks | AK |
| San Jose | CA |
| Green Bay | WI |
| Greensboro | NC |
| Greenville | NC |
| Lawrenceville | GA |
| Hialeah | FL |
| Houston | TX |
| Indian Hills | СО |
| Indian Wells Valley | CA |
| Irving | TX |
| Johnson City | TN |
| Las Vegas | NV |
| Lubbock | TX |
| McAllen | TX |
| Medford | OR |
| Milwaukee | WI |
| Las Cruces | NM |
| Myrtle Beach | SC |
| Harlingen | TX |
| Jacksonville, NC | NC |
| Palm Bay County | FL |
| Panama City | FL |
| Pittsburgh | PA |
| Daytona BeachPort Orange | FL |
| Portland, ME | ME |
| Providence | RI |
| Pueblo | СО |
| TemeculaMurrieta | CA |
| Lake Buena Vista | FL |
| Riverside | CA |
| | |
| | Clarksville Batavia Fairbanks Duluth Concord El Dorado County Elk Grove Pensacola Erie Knoxville Fort Wayne Fairbanks San Jose Green Bay Greensboro Greenville Lawrenceville Hialeah Houston Indian Hills Indian Wells Valley Irving Johnson City Las Vegas Lubbock McAllen Medford Milwaukee Las Cruces Myrtle Beach Harlingen Jacksonville, NC Palm Bay County Panama City Pittsburgh Daytona BeachPort Orange Portland, ME Providence Pueblo TemeculaMurrieta Lake Buena Vista |

| Salt Lake City Department of Public Utilities | Salt Lake City | UT |
|---|--------------------------|--------|
| Sarasota County Utilities | Sarasota | FL |
| Sioux Falls | Sioux City | IANESD |
| South Lyon | South LyonHowellBrighton | MI |
| Southwest Water Company | Los Angeles | CA |
| Springdale water utilities | FayettevilleSpringdale | AR |
| St Lucie Florida | Port St. Lucie | FL |
| Tampa Water & Wastewater Department | Tampa | FL |
| The Cobb County Water System | Marietta | GA |
| The Utilities Department of North Las Vegas | North Las Vegas | NV |
| Toho Water Authority | Kissimmee | FL |
| Town of Newburgh | PoughkeepsieNewburgh | NY |
| Truckee Meadows Water | Reno | NV |
| Water Authority of Reading | Reading | PA |
| Waterloo | Waterloo | IA |
| Winston-Salem County Utilities | Winston-Salem | NC |
| Winter Haven | Winter Haven | FL |
| Yakima County | Yakima | WA |