Nicholas Rokita
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Portfolio Site
https://nro22.github.io/

Education
University of Illinois at Springfield
Bachelor of Science Cum Laude in Computer Science
GPA: 3.27/4.00 (3.67/4.00 Institution)

Objective
I am seeking positions as a software developer. I'm available for Chicagoland-area positions, relocation, and remote/hybrid positions.

Skills
HTML, CSS, Javascript, C++, C, Java, Microsoft Office, Google Docs, object-oriented programming, software engineering principles, software documentation, debugging, testing frameworks & unit testing, Unix/Linux, virtual machines.
Excellent ability to communicate with team members and customers. Ability to understand the needs, desires, and motives of others especially when it comes to deliberating and problem-solving in a team environment. Foresight to independently, or as a leader, take initiative to accomplish tasks and responsibilities while preventing future issues. Solution oriented, proactive and growth approach to resolving obstacles with a focus to recognize core issues and systematic solutions. Ambition to continuously improve processes for efficiency, derive systematic approaches and fulfill potential through growth. Excellent attention to detail and ability to understand underlying concepts of the nature of procedures and problems.

Projects
Open Street Maps: Back-end operations of loading a map, building a graph structure, and computing the shortest weighted path between two points within the UIC campus.
Digital Library: Responsive web page allowing users to add books to their digital library through a graphical user interface.
Personal Blog: Responsive site developed and designed from scratch with vanilla HTML, CSS and JavaScript.
Testimonial Grid Challenge: Responsive web page of mock testimonials.
(Multiple mock landing pages and web pages from various courses).

Notable Courses
The Odin Project Full Stack JavaScript (in progress)
Wes Bos Beginner JavaScript (in progress)
Advanced and Object Oriented JavaScript and ES6 (Udemy), December 2024
Conquering Responsive Web Design (Kevin Powell), August 2024
Frontend Web Development (freecodecamp.org), July 2024
Data Structures (University of Illinois at Chicago), Fall 2021
Algorithms and Computation (University of Illinois at Springfield), Spring 2022

Software Engineering (University of Illinois at Springfield), Fall 2022
Computer Organization (University of Illinois at Chicago), Fall 2021
Introduction to Parallel Processing (University of Illinois at Springfield), Summer 2022
Introduction to Operating Systems (University of Illinois at Springfield), Spring 2022
Introduction to Networking (University of Illinois at Springfield), Spring 2022
Languages and Automata (University of Illinois at Chicago), Fall 2021
Programming Languages (University of Illinois at Springfield), Fall 2022

Honors
Bravo Zulu Award, FedEx Express, 2024
Dean's List, University of Illinois at Springfield, Fall 2022
Dean's List, University of Illinois at Springfield, Fall 2020
2017 National Honor Society, Mount Carmel High School

Experience
FedEx: Swing Driver (11/22/23-current)
Participated in a large international logistics and transportation team to provide the Purple Promise to customers.
In coordination with team members, I completed up to 200 time-sensitive stops each day at my discretion to large industrial enterprises, small businesses, and residential locations often with special requirements.
Learned various team positions each morning before utilizing company vehicles to transport, deliver and pickup packages to/from customers.
Responsible for following proper safety, driving, appearance, service, administration, and transportation protocols.

Uber: Independent Contractor (01/21/2023-current)
Individually managed and maintained expenses, taxes, budget, repairs, maintenance, etc. as a personal driver.
Completed over 2500 passenger trips, maintained a 99% rating, and caused zero accidents in the traffic heavy downtown Chicago and surrounding areas.

Coast Incorporated: Verizon 5G Business Internet Account Manager (12/21/2022 - 03/23/2023)
Proposed technical needs as a product expert to business owners.
Interacted with hundreds of individuals throughout each week, further developing my customer service.
Garnered additional skills in regard to interpersonal communication, confidence and personability from experienced team members.

UberEats: Independent Contractor (05/15/2020 - current)
Individually managed and maintained expenses and taxes as a contractor to UberEats.
Interacted with restaurants/stores, their employees, and customers independently.
Completed each delivery via mobile app, collaborating with the UberEats team only when unforeseen problems arose.

Antique Taco: Full-Time Team Floor Operator (05/01/2017 - 08//30/2018)
Assisted customer service success and satisfaction amongst a large, fast-paced team in a personable, sit-down restaurant environment.
Relied on to independently recognize and accomplish tasks to expedite team progress.
Responsible for providing genuine interactions with customers.

Further developed horizon of satisfactory service and food safety etiquette.
Improved accountability to handle money.
Maintained a clean environment for employees and customers.

Delaware North: Part-Time Lead Vendor (03/20/2015 - 09/30/2018)
Promoted to Lead Vendor due to accountability, work ethic, and leadership skills.
Lead coworkers to provide genuinely satisfying face-to-face customer service within a company framework by completing customer orders from start to finish.
Built excellent one-on-one customer service etiquette.
Gained an understanding of management experience by training and leading individual coworkers to simultaneously be successful, efficient, and presentable.
Developed budget and inventory skills.
Became familiar with and applied food safety health codes and standards.