

Nolen Robinson

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OBJECTIVE

Dedicated and motivated Information Technology junior seeking a dynamic position that not only leverages my academic knowledge but also provides extensive hands-on experience to further enhance my skills. Aspiring to contribute my technical expertise and problem-solving abilities in a challenging environment that fosters professional growth.

EDUCATION

Bachelor of Science in Information Technology [Expected Graduation: 2025]

Florence, Alabama

University of North Alabama

GPA: 3.75

PROFESSIONAL EXPERIENCE

Versatile Cook

RTJ Golf Course

05/2023 – 10/2023

Muscle Shoals,
Alabama

- Managed supply and food preparation, ensuring efficient operations.
- Handled customer complaints with a focus on resolution and customer satisfaction.
- Cooked daily meals for over 300 customers
- Utilized an inventory tracking system, leading to a decrease in waste and enhanced cost management.

Food Service Specialist

The Farmer's Market

01/2021 – 07/2021

Ozark, Alabama

- Served and prepared food, and managed cash register transactions.
- Maintained a positive and customer-friendly environment.
- Mitigated customer concerns with effective solutions.

SKILLS

Proficient in a fast-paced environment

Ability to remain calm under stressing conditions

Customer service and conflict resolution

Adaptability and positive attitude

Food preparation and handling

CERTIFICATES

- Microsoft Office Specialist
Certification

INTERESTS

UNA Honors Society Organization | UNA Swim Club