

Characteristics	Agile	Plan Driven
<i>Personnel</i>		
Customers	Dedicated, collocated CRACK* performers	CRACK* performers – not always collocated
Developers	High level skills required throughout – less scope for lower performers	High skill people needed at critical points, more possibility to use lower skilled people
Culture	Comfort and empowerment through freedom (chaos?)	Comfort and empowerment through policies and procedures (order).