Nick Satinover

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Software Developer

12 Year Banking Professional
Experienced and Educated in Agile Development
Developer // MBA IT // Mortgage and Investment Experience

Background

Software Developer with 12 years of banking experience and a background on Agile/ Kanban teams.
MBA IT educated, always focused on delivering quality production code.

Technical Skills

- **Primary Programming Languages** – .NET Framework, C#, Java, SQL
- **Exposure To**: Spring Boot (Java), Angular, JavaScript
- **Toolbox** – Visual Studio, Redgate, IntelliJ
- **Other** – TFS, Github, JUnit, xUnit, Jira, Version One, SSRS

Experience

Application Developer // M&T Bank, Wilmington, DE FEBRUARY 2019 – OCTOBER 2020
- Full stack position using .NET/C# in Visual Studio with source control TFS backed by TSQL with Redgate.
- Primary responsibility is the development of the WTIMS Portal written in .NET Framework (C#) backed by TSQL.
- Delivered new or enhanced existing single page applications or console applications.
- Created new or updated existing SQL procedures supporting applications or scheduled jobs.
- Creating UI's often involve capturing user input or file uploads run through validations prior to manipulating database.
- Production support on call on rotational basis for job break/ fix.
- Team originated as Agile with 3-week delivery, switched to Kanban in May 2020.

LEAD FLOOR ASSOCIATE // CAPITAL ONE INVESTING, WILMINGTON, DE APRIL 2018 – OCTOBER 2018
- Resolved escalated calls, serving as the highest point of contact for client concerns.
- Served as subject matter expert, among peers, in brokerage and investment related issues.
- Trained temporary and seasonal staff members and provided ongoing support and assistance.

PRINCIPAL CLIENT SERVICE // CAPITAL ONE INVESTING, WILMINGTON, DE AUGUST 2017 – APRIL 2018
- Served as primary contact for client requests, assisting with licensed topics such as margin calls and options trading.
- Reviewed and executed phone trade orders and coordinated with trade desk to review trade inquiries.
- Coordinated IRA/ investment account rollovers and transfers and estate account settlements.

CLIENT SERVICE – PRIVATE BANKING // JPMORGAN, NEWARK, DE OCTOBER 2015 – AUGUST 2017

• Serviced: deposit, lines of credit, credit card and brokerage accounts for individuals and businesses.
• Primary contact for wealth clients, collaborated internally with Capital Advisors, Investors and Private Bankers.

Capital One, Wilmington, DE

UAT ANALYST JULY 2012 – DECEMBER 2012, MARCH 2013 – OCTOBER 2015

• Provided UAT for technology implementations designed for Capital One's mortgage loan (**Empower**) system.
• Participated in: project planning, requirements gathering, release management, version control.
• Zero defects attributed to tested/ approved production code during entire tenure in role.

HOME LOANS OPS ASSOCIATE II JANUARY 2012 – JULY 2012, DECEMBER 2012 – MARCH 2013

• Communicated with internal and external customers to resolve outstanding loan requirements using (**Empower**).

RETAIL OPENING ASSOCIATE FEBRUARY 2011 – JANUARY 2012

• Ordered appraisals, flood certifications, title and closing documentation for borrowers committed to a loan product.

LOAN ADMIN ASSOCIATE AUGUST 2009 – FEBRUARY 2011

• Corresponded with broker to communicate information vital to processing loan applications.
• Achieved high levels of efficiency, error free on all loan files analyzed.

SALES ASSOCIATE NOVEMBER 2008 – JULY 2009

• Consistently met all monthly sales quotas, passed all monthly call reviews, and excelled at cross selling.

Technical Education

CODE DIFFERENTLY // WILMINGTON, DELAWARE NOVEMBER 2020 – CURRENT

• Currently enrolled in this part time (nights and weekends) to further my skills as a developer.
• Full Stack JavaScript training course focused on JavaScript.
• Development using the Visual Studio Code Text Editor.
• Course will additionally teach jQuery, Bootstrap 4 and the use of GitHub along with Terminal.

ZIP CODE WILMINGTON // WILMINGTON, DELAWARE OCTOBER 2018 - JANUARY 2019

• Attended immersive software development training program enforcing the fundamentals of core Java, working on team projects, designing based on Object-Oriented Design and covering code through JUnit testing.
• Completed 800 hours of programming projects and training in a TDD environment.
• Course focused in Java with a TDD approach, while also included training on Angular, MySQL and Spring Boot.

College Education

MBA - IT // UNIVERSITY OF DELAWARE, NEWARK DELAWARE MAY 2015
BS – BUS. MARKETING // UNIVERSITY OF DELAWARE, NEWARK DELAWARE MAY 2008

Certification, Training, Licensing

• **Certification:** Certified Scrum Master (446904) from Scrum Alliance
• **Capital One Training**: Solutions Delivery Agile Process Controls, Agile Team Training, Introduction to Agile
• **Licensing**: FINRA Series 7 & 63