W: <a href="https://www.mageplaza.com">https://www.mageplaza.com</a>
E: <a href="mageplaza.com">support@mageplaza.com</a>



# IMPORT EXPORT CATEGORIES USER GUIDE

### **Documentation**

- Installation guide: <a href="https://www.mageplaza.com/install-magento-2-extension/">https://www.mageplaza.com/install-magento-2-extension/</a>
- User Guide: https://docs.mageplaza.com/import-export-categories/
- Product page: <a href="https://www.mageplaza.com/magento-2-import-export-categories/">https://www.mageplaza.com/magento-2-import-export-categories/</a>
- FAQs: https://www.mageplaza.com/fags/
- Get Support: <a href="https://www.mageplaza.com/contact.html">https://www.mageplaza.com/contact.html</a> or <a href="mageplaza.com/contact.html">support@mageplaza.com/contact.html</a>
- Changelog: https://www.mageplaza.com/releases/import-export-categories/
- License agreement: https://www.mageplaza.com/LICENSE.txt

### How to install

Install ready-to-paste package (Recommended)

• Installation guide: <a href="https://www.mageplaza.com/install-magento-2-extension/">https://www.mageplaza.com/install-magento-2-extension/</a>

## How to upgrade

Step 1: Backup

Backup your Magento code, database before upgrading.

Step 2: Remove ImportExportCategories folder

In case of customization, you should backup the customized files and modify in newer version.

Now you remove app/code/Mageplaza/ImportExportCategories folder. In this step, you can copy override ImportExportCategories folder but this may cause of compilation issue. That why you should remove it.

Step 3: Upload new version

Upload this package to Magento root directory

### Run command line:

```
php bin/magento setup:upgrade
php bin/magento setup:static-content:deploy
```

# **FAQs**

Q: I got error: Mageplaza\_Core has been already defined

A: Read solution: https://github.com/mageplaza/module-core/issues/3

Q: My site is down

A: Please follow this guide: https://www.mageplaza.com/blog/magento-site-down.html

# **Support**

• FAQs: <a href="https://www.mageplaza.com/faqs/">https://www.mageplaza.com/faqs/</a>

• Helpdesk: <a href="https://mageplaza.freshdesk.com/">https://mageplaza.freshdesk.com/</a>

• Email: <u>support@mageplaza.com</u>