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Goal of the case study:

Work with data sets using Power BI Tool. You should be able to analyze data and answer the key business questions with the help of dashboards and report and derive insights. Also, you should document & communicate the insights and findings from the data

Business Case:

As analyst and you are working for leading e-commerce client. The client asked you to create analytical dash boards below themes.

- Overview about various KPI's
- Pricing & Promotion
- Search & Recommendations

etc

While building dashboards, you are expected to clean the data if required. Once you clean the data, you need to answer below questions as part of the documentation

- a. What variables can be derived out of the data which can be helpful?
- b. Who can use this dashboard?
- c. What value would be generated by using this dashboard?
- d. What additional data can be helpful to add more insights & value to the team?

Final Deliverables:

- a. Analytics Dashboard using Power BI Tool
- b. Detailed document summarizing the insights



About Data:

The below data sets were provided by our client (one of leading eCommerce company). This data is about customer behavior which contains data of multiple user events. The duration of the data for two months.

- 1. Sales Data Ecommerce: The entire customer behavior data
- 2. Promotion: This is promotion data set of special promotions for that day. One product will be promoted in first page of app/website. In addition to that there are many promotions running however the data is limited special promotion.

Business Questions:

The below are few Sample business questions to be addressed as part of this analysis. However, this is not exhaustive list, and you can add as many as analysis to the dashboards.

- 1. How is price varying by brand/category/time/channel?
- 2. Is traffic varied by day/time/channel?
- 3. Define & calculate high level metrics like (Revenue, potential revenue, products, categories etc...) by month, time, state, channel etc...
- 4. What is Activity by Brand or category, brad preference, Brand activity by various parameters etc...?
- 5. How is the search behavior like Brand Search by Category/Category search by Brand?
- 6. What is effect of Special Promotions?
- 7. How Pricing fluctuations effecting sales?

Etc...



Data Dictionary:

"Sales Data Ecommerce " Data Set:

user id: Unique id of customer

event date: Date of event

Day of Week: Day of week of the event

Channel: Which channel used (App/Browser)

event_time: Time of event event_hour: Hour of event event_timezone: Time zone

event_type: Type of event (view, cart, purchased)

product_id: Unique id of product category_id: Unique id of category category: Category description

sub_category1: Sub category description-level1 sub_category2: Sub_category description-level2

brand: Brand name price: Price of product

user_session: Unique id of user session

State: State

User_Score: Segmentation of customer

Data Dictionary:

"Promotions" Data Set:

Promotion Id: Promotion Type Date: Date of promotion

Discount: Discount%

ProductId: Unique id of product



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