



# Sabina Popova

Junior C# Developer

An independent and self-motivated C# Web Development student with practical experience and confidently working with ASP.NET MVC, MS SQL Server and Entity Framework. Looking to apply my acquired skills at company X.

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📍 Sofia / Relocate, Bulgaria

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🐙 [github/sabina-popova](https://github.com/sabina-popova)

## 🎓 EDUCATION

### Full-Stack Web Developer Software University

09/2021 - Present

Sofia, Bulgaria

#### Professional Modules

- **C# Advanced and OOP** - Working with linear, multidimensional and associative data structures. Application of basic algorithms and functional programming. Object-oriented programming: classes, objects and OOP principles. Using the Reflection API and Unit Testing.
- **C# Databases** - Fundamental knowledge of database systems (relational and NoSQL), SQL, CRUD operations, handling and storing data. Database schema design, ORM mapping, accessing data using Entity Framework and LINQ queries in C#. Working with XML and JSON.
- **C# Web Development** - Creating Web applications with ASP.NET MVC. Working with the HTTP protocol, the MVC pattern, using the built-in authentication (users, roles and sessions), filters and middleware. Developing RESTful backends with ASP.NET Web API. Testing and Deploying Web apps.
- **DevOps** - Working with the Linux shell, containers and Docker, Docker Compose, DevOps monitoring tools, CI/CD pipelines, Git and GitHub. Deployment of software projects in cloud infrastructure. Creation and management of continuous integration process with automated testing and automated deployment.

### Computer Science and Engineering Technical University of Sofia

09/2019 - Present

Sofia, Bulgaria

#### Courses

- Performing design, construction, programming, production-research, organizational-management and other activities in the field of information technologies and computer science.
- Synthesis and analysis of algorithms; algorithmic, structural, object-oriented, component and functional programming; computer architectures, hardware and operating systems.

## 💼 WORK EXPERIENCE

### Customer Service Specialist Company X

06/2018 - 11/2022

Sofia, Bulgaria

Company X is a leading bookstore, game and gadget retailer.

#### Achievements/Tasks

- I was responsible for handling customer requests, complaints and special situations
- Worked at the customer information desk for 10+ hour shifts
- Welcomed 1000+ customers during store opening event
- Initiated improvements in customer service by changing to a more personal approach. This resulted in over 100 positive feedbacks

## 🔧 TECHNICAL SKILLS

### Programming Languages

C#, JavaScript, HTML, CSS, XML

### Tools

Visual Studio, Visual Studio Code, SSMS

### Frameworks

.NET, ASP. NET Core, EF Core

### Databases

Microsoft SQL Server, PostgreSQL

## 💡 SOFT SKILLS

Attention to detail

Communication

Analysis

Teamwork & cooperation

## 🏠 PERSONAL PROJECTS

### Online Bookstore

(09/2022 - 12/2022) [🔗](#)

- Simple Web application, written in C# with ASP.NET MVC, SQL Server, EF Core, and MVC pattern.

### Ticketing System

(12/2022 - Present) [🔗](#)

- Using ASP.NET MVC, Web API, AJAX, Bootstrap, sessions, caching, deployed in Azure, with CI/CD pipeline.

## 🗣️ LANGUAGES

English

Full Professional Proficiency

German

Limited Working Proficiency