

Merit and Discipline Incidents

CASES21 Administration User Guide
Chapter 6 | January 2015 v1_3
Compliant with CASES21 v55.1



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Code of Conduct and Privacy

The school CASES21 database contains personal and health information about students, family members and staff.

Database queries, data extractions and disclosures must only be carried out by authorised officers and must comply with the Department's Information Privacy Policy and ICT Security Policy, and the Code of Conduct for the Victorian Public Sector.

The relevant information privacy principles which need to be considered are:

- Collection
- Use and Disclosure
- Data Quality
- Data Security and Unique Identifiers
- Anonymity
- Transborder Data Flow.

For more information about these principles go to: https://eduqate.eduweb.vic.gov.au/Services/privacy/Pages/resources.aspx

Overview

This Chapter provides a step-by-step process for recording details of:

- students' behaviour (both positive and negative)
- extracurricular activities
- awards
- disciplinary actions
- and any follow-up actions relating to negative behaviours.

This Chapter offers you the flexibility to choose from existing behaviours and disciplinary actions, or to create your own.

Using CASES21 to record student behaviour, awards, disciplinary actions etc. will give you a record of a student's merit and discipline history throughout their years at your school.

It can be used to **track repeated behaviours** that do not require being reported as an incident in CASES21 under Accidents and Sickbay.

You will need to have the **Welfare group** applied and the **Reference Table** (Ref_Table) role to use the Merit and Discipline area in CASES21. See <u>Chapter 10 – Passwords and User Rights</u> for further details.

Record Discipline Incidents [SID11001]

When a student is involved in any negative behaviour, the details of the incident should be recorded in CASES21 as a discipline incident. There are many pre-existing negative behaviour codes already in CASES21 in the Behaviour Classifications list.

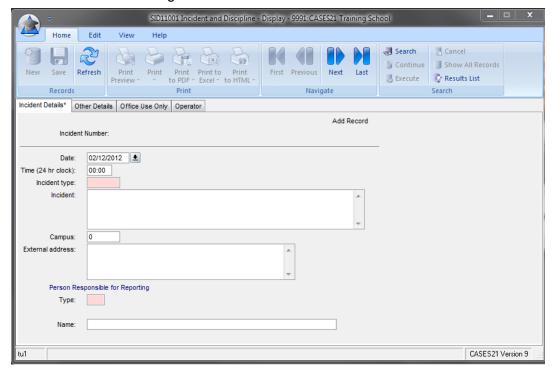
Note: If the behaviour code does not appear on this list, you can add it to the list of behaviour classifications by following the instructions in the <u>Add and modify behaviour codes</u> section in this Chapter.

You can record any disciplinary action taken or sanctions imposed on a student involved in a discipline incident. Any actions taken or sanctions imposed can be communicated to parents/guardians using a *Student Incident Letter*, which indicates whether the school is simply informing the parents/guardians of actions taken in regard to the incident, or whether the school needs to discuss the incident in more detail.

Recording details of the discipline incident

- Open the Students | Discipline/Welfare | Incidents | Add or Modify Incidents or Discipline [SID11001] format.
- Click the Add a New Record icon on the tool bar.

You will see the following screen:



- Enter the **Date** of the incident.
- Enter the **Time** of the incident.
- Enter a negative behaviour code into the Incident type field by selecting from the dropdown list. Hint – behaviours can be sorted alphabetically by clicking once on the Description heading.

Note: If the behaviour code does not appear on this list, you can add it to the list of behaviour classifications by following the instructions in the <u>Add and modify behaviour codes</u> section of this Chapter.

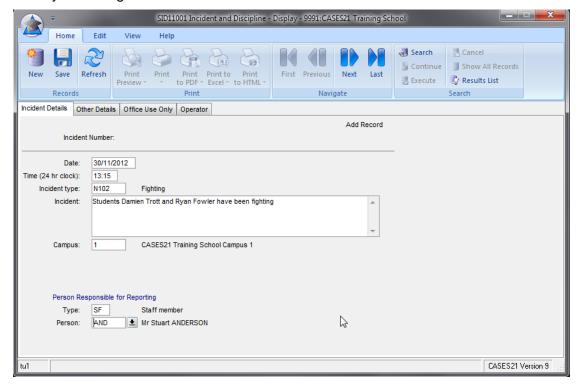
 Enter the details of the incident in the **Incident** field — specifically, who did what. This is a compulsory field.

Important: The **contents of this field** will appear in the *Student Incident Letter* in the **Description of Issue** section. The *Student Incident Letter* is sent to the parents.

• Enter the **Campus** number if the incident occurred at school.

If the incident occurred away from the school leave this field blank. Once you tab out of the **Campus** field, the number **0** (zero) will be entered into that field and a further **External Address** field will appear. Enter the address where the incident occurred.

- Select the Person Responsible for Reporting by choosing SF (staff member), ST (student), or OT (other) from the Type drop-down list.
 - If you have selected SF, select the staff member from the drop-down list.
 - If you have selected ST, select the student reporting the incident from the dropdown list.
 - If you have selected OT, enter information into the Name field.
- Save your changes.

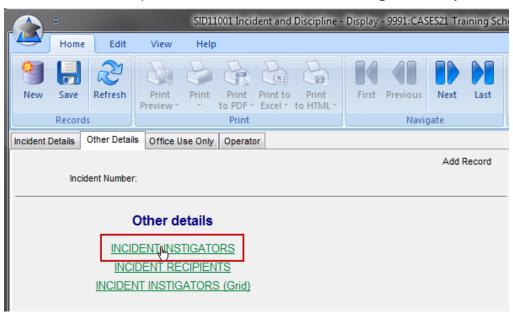


Click on the Other Details panel-tab.

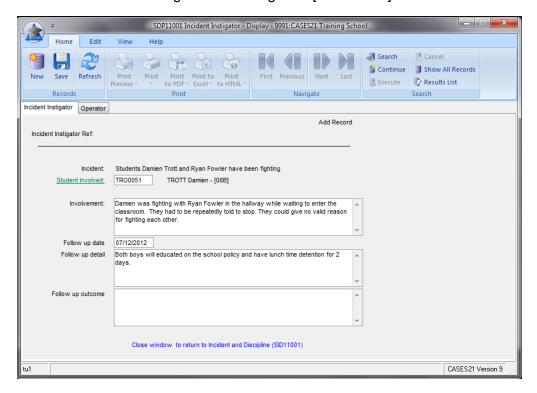
Record details of the incident instigator

The incident instigator is the student(s) responsible for the incident (for example, a student who is bullying other students or a student caught cheating on a test).

In the Other Details panel-tab, click on the Incident Instigators daisy-chain.



You will see the following Incident Instigators [SDP11001] screen:



- Select the student from the Student Involved drop-down list.
- Enter details of the selected student's involvement in the incident in the Involvement field. This is a free-text field.

Important: The **contents of this field** appear in the *Student Incident Letter* in the **Student Participation** section. The *Student Incident Letter* is sent to the parents.

- Enter a Follow up date, if applicable.
- Enter Follow up detail, if applicable. This is a free-text field.

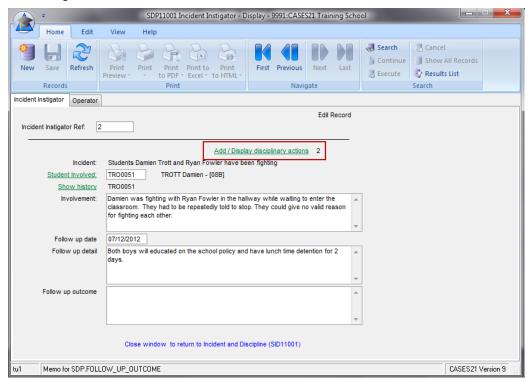
Important: The **contents of this field** will appear in the *Student Incident Letter* in the **Follow-up School Support** section.

- Enter any Follow up outcomes, if applicable.
- Save your changes.

When **saving** you may see the following message:



• When you save the record, the **Add/Display disciplinary actions** daisy-chain appears on the right-hand side of the screen.



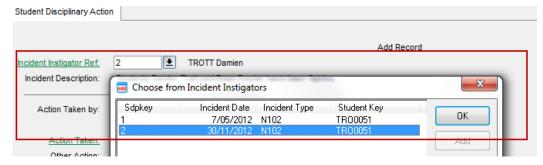
Record the disciplinary action taken

Click on the Add/Display disciplinary actions Daisy-chain.

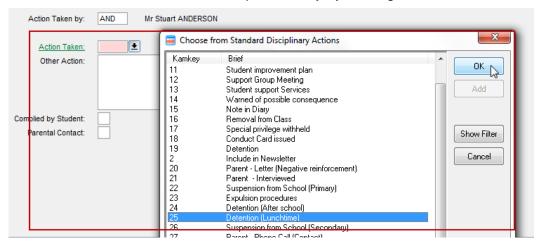


This takes you to the Incident Instigator Discipline [SDP11003] screen.

Incident Instigator Ref: field will show the student recorded in the previous screen.
 The drop-down box will display the records for other Incident Instigators already recorded for your school.



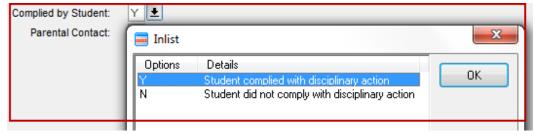
- Tab to the Action Taken by field, select the person taking this disciplinary action from the drop-down list.
- Enter a discipline code into the **Action Taken** field by selecting from the drop-down list. Hint actions taken can be sorted alphabetically by clicking once on the Brief heading.



• Enter any other disciplinary action taken into the **Other Action** field. This is a free-text field.

Important: The **contents of this field** appear in the *Student Incident Letter* in the **Other Action (if required)** section. The *Student Incident Letter* is sent to the parents.

• Enter Y or N into the Complied by Student field.



- Enter Y or N into the Parental Contact field.
- Save your changes.
- Close the Incident Instigator Discipline [SDP11003] screen this will take you back to the Add or Modify Incidents or Discipline [SID11001] format.

You will see the **Other Details** panel-tab.

If other students were involved in instigating this incident, you should follow the same steps to record any disciplinary action against those students.

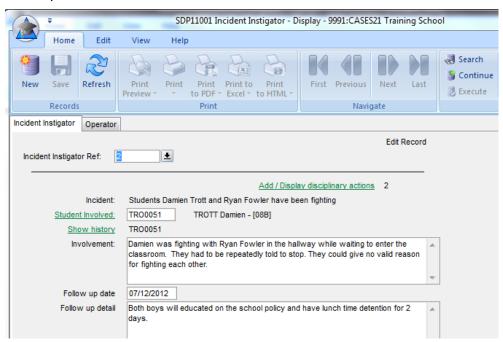
Add other instigators to the incident

Important: First confirm the correct **Incident Number** has been selected.

Click on the Daisychain Incident Instigators again.



It will open and show the **last student attached** to the incident.



- Click on the new icon to add the details for the next student.
- Select the student from the Student Involved drop-down list.
- Enter **details of the selected student's** involvement in the incident in the **Involvement** field. This is a free-text field.

Important: The **contents of this field** appear in the *Student Incident Letter* in the **Student Participation** section. The *Student Incident Letter* is sent to the parents.

- Enter a Follow up date, if applicable.
- Enter Follow up detail, if applicable. This is a free-text field.

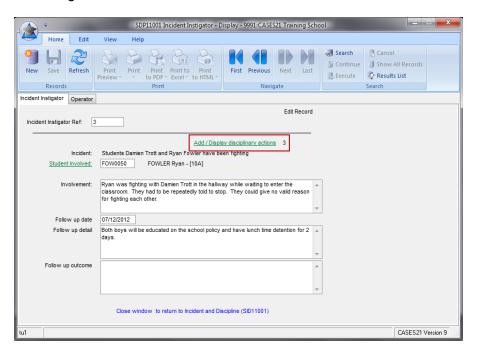
Important: The **contents of this field** will appear in the *Student Incident Letter* in the **Follow-up School Support** section.

- Enter any Follow up outcomes, if applicable.
- Save your changes.

When **saving** you may see the following message:



 When you save the record, the Add/Display disciplinary actions daisy-chain appears on the right-hand side of the screen.



Record the disciplinary action taken for other instigators of the incident

Click on the Add/Display disciplinary actions Daisy-chain

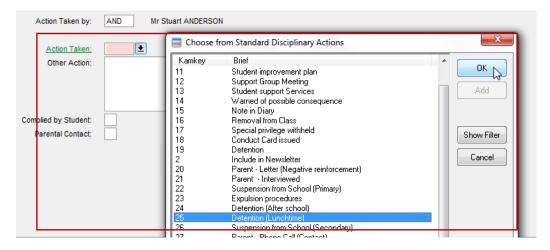


This takes you to the Incident Instigator Discipline [SDP11003] screen.

Incident Instigator Ref: field will show the student recorded in the previous screen. The drop-down box will display the records for other Incident Instigators already recorded for your school.



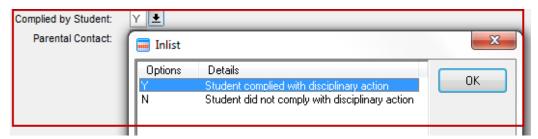
- Select the person taking this disciplinary action from the Action Taken by drop-down list.
- Enter a discipline code into the **Action Taken** field by selecting from the drop-down list.



 Enter any other disciplinary action taken into the Other Action field. This is a free-text field.

Important: The **contents of this field** appear in the *Student Incident Letter* in the **Other Action (if required)** section. The *Student Incident Letter* is sent to the parents.

Enter Y or N into the Complied by Student field.



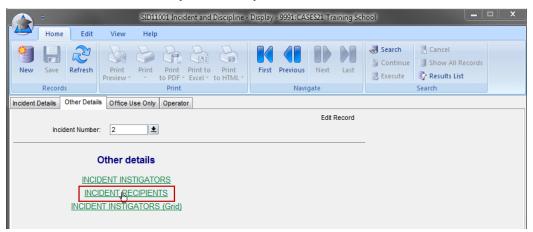
- Enter Y or N into the Parental Contact field.
- Save your changes.
- Close the Incident Instigator Discipline [SDP11003] screen this will take you back to the Add or Modify Incidents or Discipline [SID11001] format / Other Details panel-tab.

Note: Continue recording if further students are involved by repeating the <u>steps above</u>.

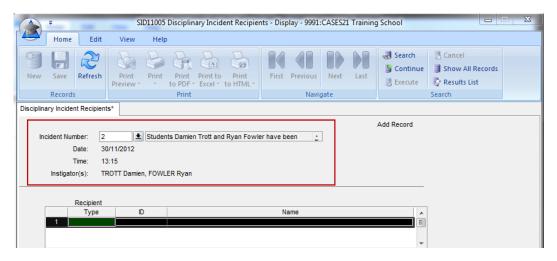
Record details of the discipline incident recipient

A discipline incident recipient is the victim in a discipline incident (for example, a student who is being bullied). You only need to record details of incident recipients if there is a victim involved.

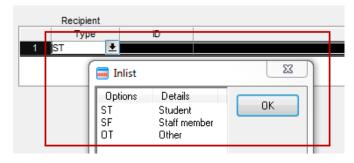
• Click on the **Incident Recipients** daisy-chain.



You will see the Disciplinary Incident Recipients [SID11005] screen with the **Incident Number** and a short description of the incident displayed.



 Select ST (student), SF (staff member), or OT (other) from the Recipient Type dropdown list.



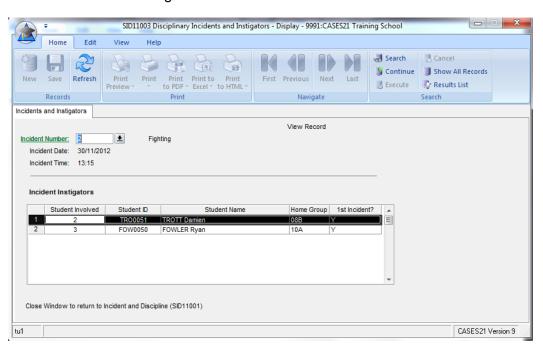
- If you have selected ST, select the student affected by the incident from the ID drop-down list. The student's name appears in the Name field.
- If you have selected **SF**, select the staff member from the **ID** drop-down list. The staff member's name appears in the **Name** field.
- If you have selected OT, you must first enter information into the Recipient
 Name, Address, and Phone fields before proceeding to and entering details in
 the How was the person affected field this is a free-text field.
- Save your changes.

Note: If there were other incident recipients, follow the same steps to record their details but you will have to **add a new record** by clicking on the New icon.

- Close the Disciplinary Incident Recipients [SID11005] screen. This will take you back to the Add or Modify Incidents or Discipline [SID11001] format / Other Details panel-tab.
- You can check what has been entered by clicking on the INCIDENT INSTIGATORS (Grid) Daisy-chain.



You will see the following screen:

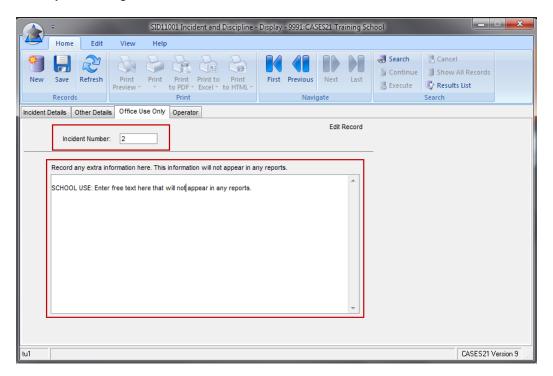


 Close the screen. This will take you back to the Add or Modify Incidents or Discipline [SID11001] format / Other Details panel-tab.

Record details of the discipline incident for school use only

You can record specific information relating to a discipline incident **visible only to your school's staff**. This information **won't appear** on the *Student Incident Letter* or any other reports.

- In the Add or Modify Incidents or Discipline [SID11001] format, click on the **Office Use Only** panel-tab.
- Check you have the correct Incident Number selected.
- **Enter information** in the field as required. This information will not appear in any reports.
- Save your changes.

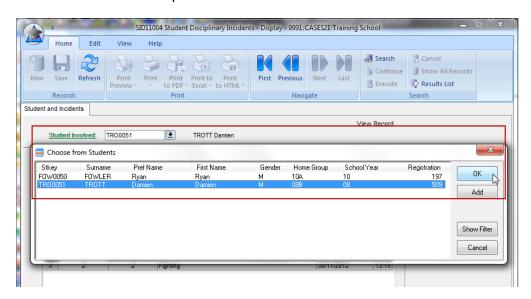


Report on Discipline Incidents [SID11004]

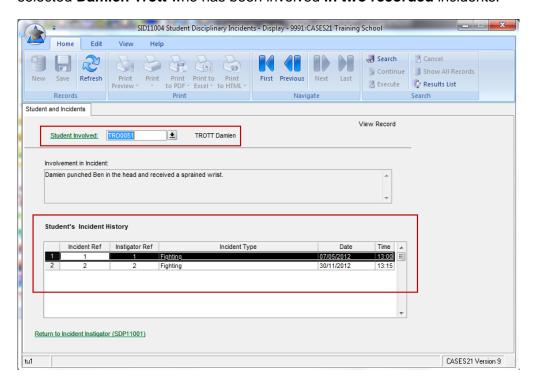
View discipline incidents by student

This format allows you to view the details of all incidents recorded for a particular student.

- Open the Students | Discipline/Welfare | Incidents | Student Disciplinary Incidents [SID11004] format.
- Select the desired student from the Student Involved drop-down list. Only those students who have discipline incidents recorded are listed.

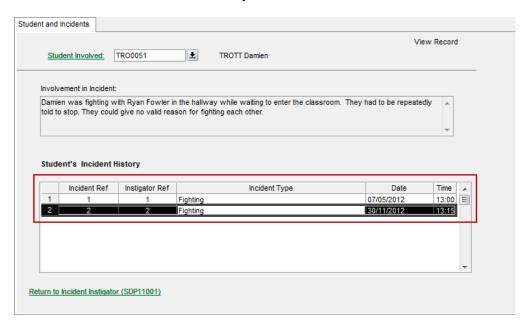


You'll see a description of the student's involvement in any discipline incident in the **Student's Incident History** table at the bottom of the screen. In our example, we selected **Damien Trott** who has been involved **in two recorded** incidents.



 Select any row in the Student's Incident History table to see the selected student's involvement in that incident.

You will see information relating to the incident in the **Involvement in Incident field** above the Student's Incident History.



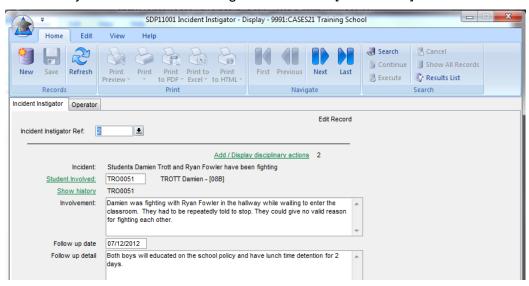
 You can click on the Incident Instigator [SDP11001] format screen from here by clicking on the Dasiy-chain to view the original details entered.



You may get the message:



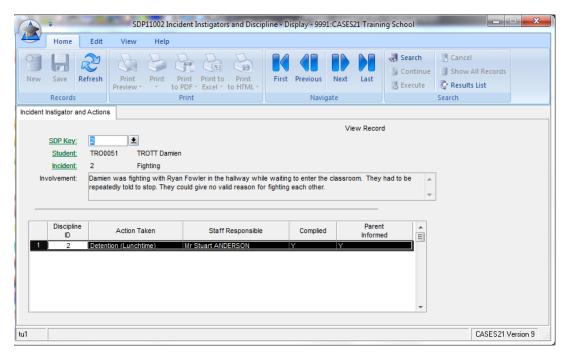
Otherwise you will see the following format screen [SDP11001]:



View details of discipline incidents [SDP11002]

This format allows you to view all instigators of student discipline incidents and the disciplinary actions associated with each incident.

- Open the Students | Discipline/Welfare | Incidents | Incident Instigators and Discipline [SDP11002] format.
- Select the desired incident from the SDP Key drop-down list.



The top half of the screen shows the **Student** who instigated the selected incident, the
 Incident number and the student's **Involvement** in the selected incident.

In our example, we chose the **SDP Key 2**, which shows **Damien Trott** as the instigator of this incident. The **Involvement** field describes further details of Damien's involvement.

 The table in the bottom half of the screen displays details of the action taken, and the staff member responsible for that action. It also displays whether the student complied with the action and if the parents were informed.

Student incident instigator history report [SDP21001]

This view-only format lists students involved in instigating incidents on a particular date(s), the action(s) taken, and any other instigators involved.

 Open the Students | Discipline/Welfare | Incidents | Student Incident Instigator History [SDP21001] format.

You can refine this report on the parameter screen by:

- From Student To Student
- From Date To Date
- You will see the following screen once you have refined your selections:

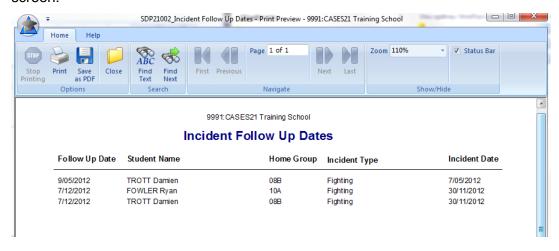


Incident follow up dates report [SDP21002]

This view-only format lists the dates of any follow-up action required for students who have instigated discipline incidents. You can refine this report by date only.

• Open the Students | Discipline/Welfare | Incidents | Incident Follow Up Dates [SDP21002] format.

- Date Range
- You will see the following screen once you have refined your selection on the parameter screen:

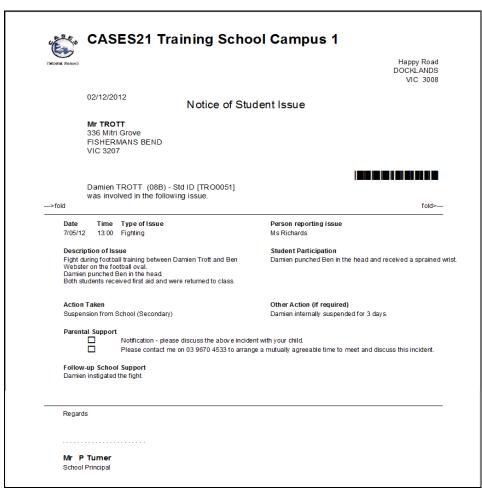


Student incident letter [SDP21003]

This view-only format allows you to print a letter that can be sent home for a discipline incident. After printing, you can indicate whether the letter is simply a notification to the parents or if further contact is required.

 Open the Students | Discipline/Welfare | Incidents | Student Incident Letter [SDP21003] format.

- Student
- Date
- Home group
- Incident type
- Family type
- School Signatory School Principal, School Assistant Principal, Campus Principal or Campus Assistant Principal
- You will see the following screen once you have refined your selection on the parameter screen:



Student Incident Report [SDP21004]

This view-only format lists students and the details of any discipline incidents they have been involved in.

 Open the Students | Discipline/Welfare | Incidents | Student Incident Report [SDP21004] format.

- From Student To Student
- From Date To Date
- From Year Level To Year Level
- From Home Group To Home Group
- From Incident type To Incident Type
- From Action Taken To Action Taken
- Sort Order
- Current or All Students
- Gender Male, Female, Both
- You will see the following screen once you have refined your selection on the parameter screen:



Record Merit Incidents [ST11022]

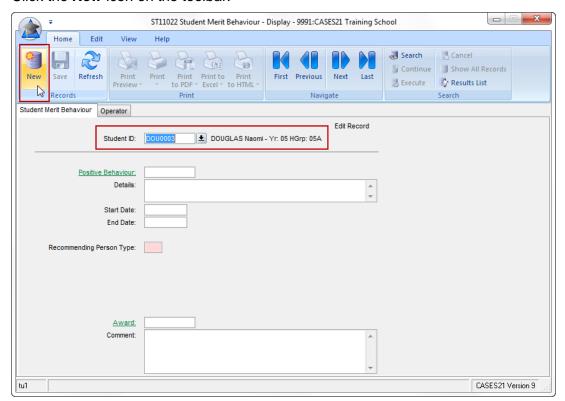
Merit incidents are positive behaviours displayed by students. For example, sporting achievements, leadership positions, peer support, and participation in extracurricular activities and school performances.

When a student is involved in any positive behaviour, the details of the incident can be recorded in CASES21 as a merit incident.

There are many pre-existing positive behaviour codes already in CASES21 in the behaviour classifications list.

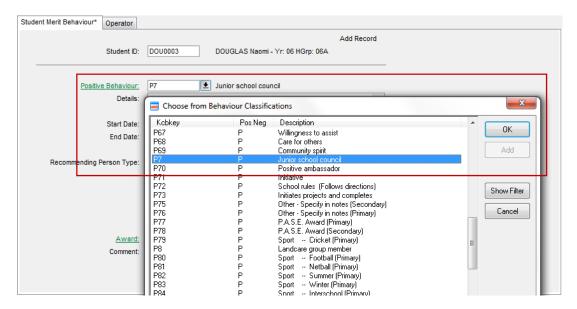
Note: If the behaviour code does not appear on this list, you can add it to the list of behaviour classifications by following the instructions in the <u>Add and modify behaviour codes</u> section in this Chapter.

- To record a merit incident open the Students | Discipline/Welfare | Merit | Add or Modify Student Merit Incidents [ST11022] format.
- Select the student you want to record the merit incident for from the Student ID dropdown list. Note: the list will open with the last student selected.
- Click the **New** icon on the toolbar.



 Select a Positive Behaviour by selecting from the drop-down list from the Positive Behaviour field. Hint – behaviours can be sorted alphabetically by clicking once on the Description heading

Note: If the behaviour code does not appear on this list, you can add it to the list of behaviour classifications by following the instructions in the <u>Add and modify behaviour codes</u> section in this Chapter.



• Type in the details of the student's behaviour in the **Details** field. This is a required field, meaning information must be entered.

In our example, Naomi Douglas has been an excellent member of, and contributor to, the Junior School Council.

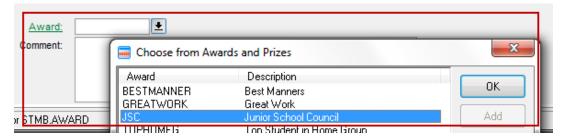


- Enter the Start Date and the End Date for this behaviour.
- Select SF (staff member), DF (family member), or OT (other) from the Recommending Person Type drop-down list.
 - If you have selected SF, identify the staff member by selecting the appropriate name from the Staff ID drop-down list.
 - If you have selected DF, identify the family member by selecting the appropriate name from the Family ID drop-down list — this person can be a member of any school family, not necessarily the student's own family. Next, indicate whether they are Adult A or Adult B.
 - If you have selected OT, enter information into the Other Persons Details field.

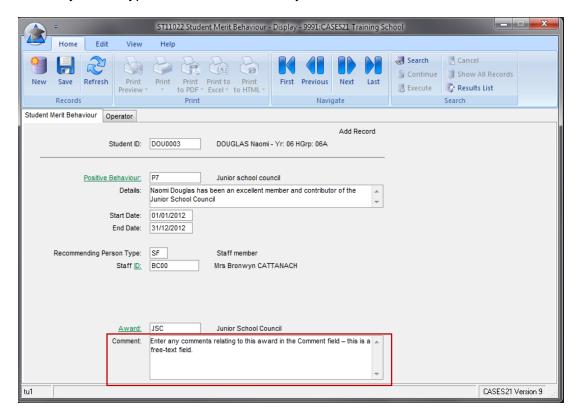


Select the award the student will receive from the Award drop-down list.

Note: You can create an award here by clicking on the **Award** daisy-chain and following the instructions in the <u>Add a new award</u> section in this Chapter.



• Enter any comments relating to this award in the Comment field – this is a free-text field so you can type as much as necessary.



Save your changes.

Create Awards for Merit Incidents [KGW11001]

Awards are recognitions given to **students who have merit incidents recorded** against their name. Awards are not a compulsory part of the merit incident recording process and you can choose when and how to use them.

There are no pre-existing awards on the system, so if you wish to use this feature you must add your own awards.

The first time you open this format there will be no awards recorded on the system, and the format will open in the **Add Record** mode.

Add a new award

- Open the School | Reference Tables | Awards | Add or Modify Awards [KGW11001] format.
- The first time you open this format there will be no awards recorded on the system.

To **add the award just type in the Award ID**: field then you can add the Description. This will activate adding further awards.

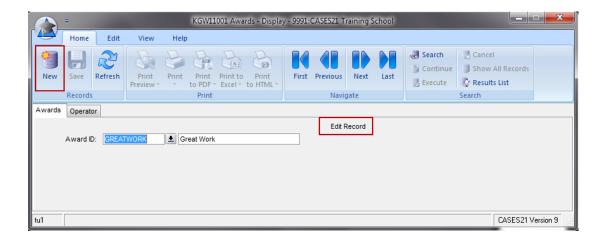


- Enter the **Award ID** you can only use ten characters. In our example, we added a new award for the top student in a home group called **TOPHOME**.
- Enter a description of the new award into the blank field next to the Award ID. In our example, we entered the description Top Student in Home Group.



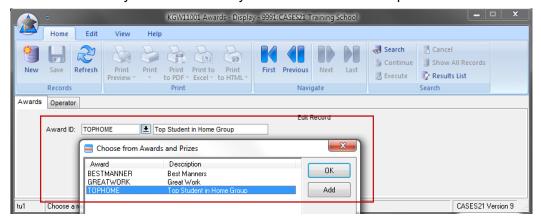
Save your changes.

Note: Once an award has been added to the system, the format will open in **Edit Record** mode and you will need to click the **New** icon on the tool bar to add a new award.



Edit an existing award [KGW11001]

- Open the School | Reference Tables | Awards | Add or Modify Awards [KGW11001] format.
- Select the award you want to modify from the Award ID drop down list.



- Select Change Key from the Edit menu.
- Modify the text as required.

In our example, we are renaming the **TOPHOME** award **TOPHOMEG** so the **Award ID** better reflects the actual award. To do this, we had to change the **Award ID** key.



Once you click **OK**, the changes you have made will be automatically saved.

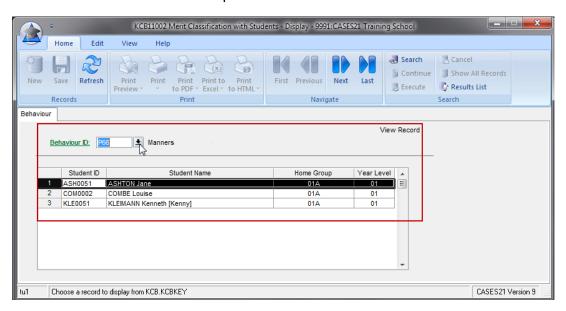
Report on Merit Incidents

Display students by merit classification [KCB11002]

This format allows you to list the students that have a particular positive behaviour recorded.

- Open the Students | Discipline/Welfare | Merit | Display Students by Merit Classification [KCB11002] format.
- Select the Behaviour ID from the drop-down list. Only positive behaviours recorded will be listed.

You will see a list of all the students that have the selected behaviour in the table at the bottom of the screen. Our example is for Manners.



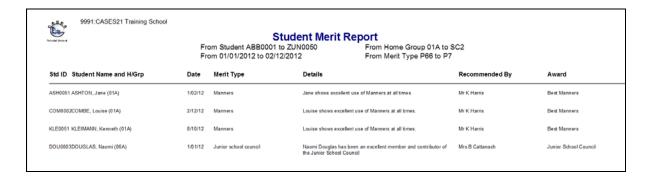
Student merit report [STMB21001]

This view-only format lists students involved in merit incidents on a particular date/s and any associated awards they have earned.

 Open the Students | Discipline/Welfare | Merit | Student Merit Report [STMB21001] format.

- From Student To Student
- From Date To Date
- From Home Group To Home Group
- From Merit Type To Merit Type

 You will see the following screen once you have refined your selection on the parameter screen:

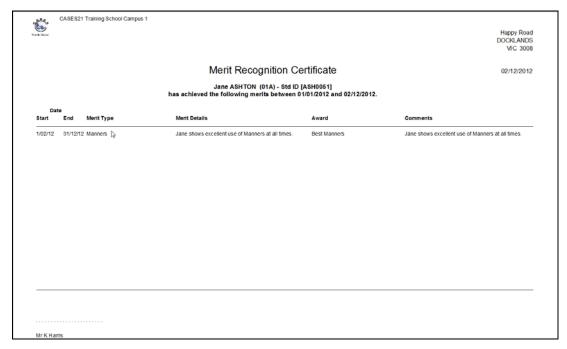


Merit recognition [STMB21002]

This view-only format produces a certificate for a selected student, outlining any positive behaviour exhibited, and any associated awards they have earned.

 Open the Students | Discipline/Welfare | Merit | Merit Recognition Certificate [STMB21002] format.

- From Student To Student
- From Date To Date
- From Home Group To Home Group
- Authorising person You can select a staff member.
- You will see the following screen once you have refined your selection on the parameter screen:



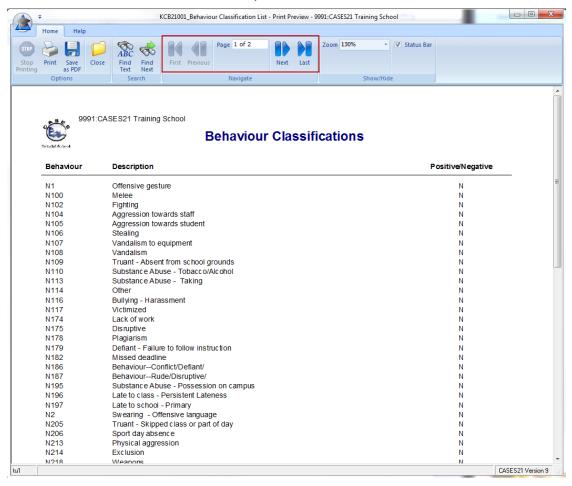
Manage Positive and Negative Behaviour Codes [KCB21001]

Student behaviours describe actions and incidents students are involved in. They can be classified as either positive or negative, and the consequences of these actions can be listed as a merit or discipline incident recorded against a student's name.

A list of behaviours already exists in CASES21 — these include negative behaviours (for example, fighting, bullying, stealing, vandalism, and truancy), and positive behaviours (for example, leadership positions, sporting, and academic achievements).

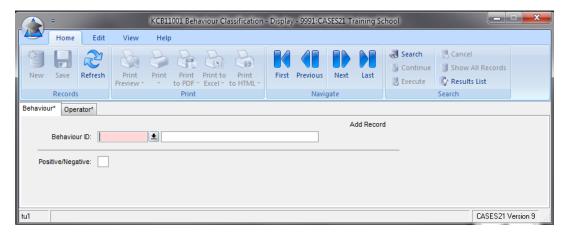
Add a behaviour code

- Open the School | Reference Tables | Merit / Incidents | Behaviour Classifications [KCB21001] format.
- Check the behaviour classifications report shown below:

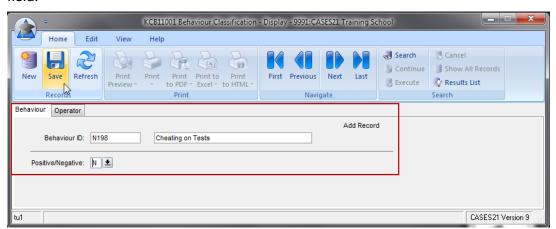


If the behaviour you want to record does not appear on the list, add it by following the steps below:

- Open the School | Reference Tables | Merit / Incidents | Add or Modify Merit or Incident events [KCB11001] format.
- Click the New icon on the toolbar. You will see a blank Behaviour Classification screen.



- Type in a new Behaviour ID code, ensuring that it does not already exist in the behaviour classifications list. In our example, we added a new negative behaviour, so the Behaviour ID is N198 as this is the next number sequence on our current list.
- Enter a description of this behaviour into the blank field next to the **Behaviour ID**. In our example, we added **Cheating on Tests** into this field.
- Enter the action as a P (positive) or N (negative) behaviour in the Positive/Negative field.



Save your changes.

Modify a behaviour code

- Select the behaviour you want to modify from the **Behaviour ID** drop-down list.
- Change information in the appropriate fields. In our example, we modified N198 Cheating on Tests to N198 – Cheating.



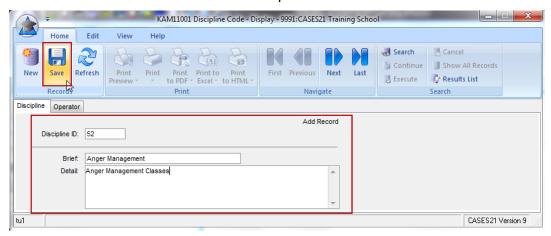
Save your changes.

Manage Discipline Codes [KAM11001]

Discipline codes are disciplinary actions or sanctions that schools may impose on students who have a discipline incident recorded against them. There are many discipline codes that already exist in CASES21; however, you can add your own discipline codes to this list.

Add a discipline code

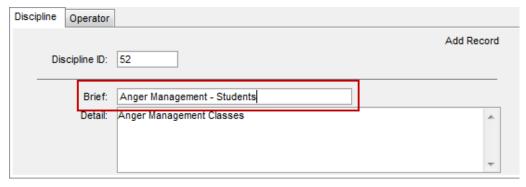
- Open the School | Reference Tables | Merit / Incidents | Add or Modify Discipline Codes [KAM11001] format.
- Click on the **New** icon on the tool bar.
- Enter the **Discipline ID** this should be the next number in the list. In our example, we added the new discipline code *Anger Management* for a student, giving it the **Discipline ID** number of 52.
- Enter a description of the **new discipline code** into the **Brief** field.
- Enter information in the **Detail** field as required.



• Save your changes.

Modify a discipline code

- Select the discipline code you want to modify from the Discipline ID drop-down list.
- Change information in the appropriate fields. In our example, we modified **Discipline** ID 52 Anger Management to 52 Anger Management Students.



Save your changes.