

10th Jan 2019.

To Whom It May Concern.

Please accept this letter as an appreciation of the excellent services provided to Family Bank Kenya by Mr. Siva Nimmala of ModeFinServer Private Limited.

Mr. Nimmala delivered a new look PesaPap Android application with enhanced capabilities. The project was delivered in phases between March and December 2018, with go to market timelines being met.

We were impressed with Nimmala's commitment and work ethic. He worked tirelessly well beyond the call of duty and was available for consultation at all hours. His attitude and promptness in solving problems are commendable.

Kind Regards,
FAMILY BANK LTD.
BUSINESS PROJECTS OFFICE
11 JAN 2019
Jack Sikenyi
Head of IT

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