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### **PROFESSIONAL SUMMARY:**

I am an Engineering Management Graduate with four years of professional work experience. currently I am **learning web development technologies** and looking to get into a startup where I can get hands on experience in web development. I am an excellent communicator. In the past, I have led cross-functional teams with employees from all levels of hierarchy to work effectively and execute full-cycle production, assembly and testing across manufacturing and service industries.

I have worked across the **manufacturing and services industries**. I began my career as a **Production Engineer with an Automobile manufacturing company**. Then I progressed into the role of a **Risk Investigator** for a Fortune 500 e-commerce company. Post my masters in Australia, I worked as a **Product Specialist** for one of Australia's leading insurance providers. I later joined a **sand mining startup** company in India, where I executed multiple cost-saving projects.

- **I have an Excellent consulting and presentation skills**
- knowledge in **CI/CD** tools **GIT, JIRA**.
- Basic knowledge on databases.
- Developed UI using **HTML, CSS, JavaScript, basic knowledge in React**.
- Learning **Java** and **springboot**.
- Involved in installation, configuration of **SonarQube**
- Quick learner and excellent team player and having ability to meet tight deadlines and work under pressure
- A self-starter with positive attitude, willingness to learn new concepts and acceptance of challenges
- Flexible and versatile to adapt to any new environment and work on project

### **Technical Skills:**

- |                            |   |                  |
|----------------------------|---|------------------|
| ➤ Scripting Languages      | : | JavaScript, Ajax |
| ➤ Styling Languages        | : | CSS              |
| ➤ Database Query Languages | : | SQL              |
| ➤ Markup Languages         | : | HTML             |
| ➤ Frameworks               | : | React            |
| ➤ IDE                      | : | Visual Studio    |
| ➤ Operating Systems        | : | Windows          |
| ➤ Repository Tool          | : | GIT              |

### **Educational Qualification:**

- Masters in Engineering Management from Central Queensland University, **Australia** in 2019.
- Bachelor in Automobile Engineering from JNTU-Hyderabad in 2014.

### **Employment Summary:**

- Worked as a Deputy Manager(**operations**) at Mahasethu Infra Projects from Aug 2021 to April 2023.
- Worked as **Product Specialist** at NIB from Dec 2019 to March 2021.
- Worked as **Risk Investigator** at Amazon from Feb 2016 to July 2016.
- Worked as Asst. Manager at Mahindra Rise from Aug 2014 to Sept 2015.

### **Certifications:**

- **Advanced level in Reading, Writing, Speaking, & Listening. I scored 88/90 in PTE (Pearson Test of English, Academic) test.**

### **PROJECT # 3 :**

Organization : NIB Group.

Duration : Dec 2019-March2021

#### **Roles/Responsibilities:**

- I worked in NIB during peak of Covid, and I handled multiple roles efficiently, since Insurance companies across business structures have resorted to mass lay-off.
- Conducting a thorough **investigation** on level-2 customer complaints and follow-up on customer surveys in liaison with **Internal Dispute Resolution (IDR) & underwriting teams**.
- **Coaching and assisting with new product releases** and organizing training sessions for internal Team of 8-12 and held coaching sessions on call quality parameters.
- I was part of special team formulated to help underwriting team to deliver best products and practices by **documenting proposed changes** on SOP as SME.

### **PROJECT # 2 :**

Organization : Amazon.com

Duration : Feb-July 2016

#### **Roles/Responsibilities:**

- Strived to make **Amazon platform secure** to transact online by **preventing unauthorized transactions** from buyer vertical by processing orders within SLA
- Supported the **business analytics team** by identifying **Fraud patterns** &Integral member of the cross-functional verticals like Fraud queues, Email and Digital.
- Supported knowledge center team in capacity of a subject matter expert (SME) to review Standard Operating Procedures (SOP) on timely basis.
- Performed analysis of defects received for the team to enable continuous process improvement.

#### **PROJECT # 4 :**

Organization : Mahasethu Infra Projects

Duration : Aug 2021-April 2023

#### **Roles and Responsibilities:**

- I carried out various cost saving projects and was very successful in implementation and achieving 27percent increase in plants production volumes and reducing 76 percent of line stoppage.
- I worked on the most critical and complex slurry pump operation & delivery channel, where I eliminated the operation by implementing preventive approach methodology. (***Presented a technical case study to Engineers Australia- Received approval***)
- I designed “chute” component and lead commissioning activities on site & performed trial run, and eliminated manual intervention in slurry pump activity, saving cost and reducing safety risk.
- I worked on the cost cutting project, which saved 20 percent electricity consumption by elimination of two 75HP pumps in a sand plant set-up, I took measures to Install DWS and Hydro cyclone to increase the quality of output.

#### **PROJECT # 1 :**

Organization : Mahindra & Mahindra

Duration : Aug 2014-Sept 2015

#### **Roles/Responsibilities:**

- I was responsible for implementation of two main pillars in TPM i.e. JISHU HOZEN (Autonomous maintenance) & KOBETSU KAIZEN (Continuous Improvement)
- Resolved quality control concerns through “**QC story**” methodology and communicating recommendations for process improvement (***Presented 2 case studies to Engineers Australia, received approval***)
- Involved in Facilities Planning for Offline Conveyor of H3 Generation Tractor, an inception model & Instrumental in process improvement for 4-Wheel Drive Transmission production.
- Excellent Auditing & analytical skills, and good knowledge of DOE, 7QC tools, Statistical Process Control (SPC), Measurement System Analysis (MSA), PFD, control plans, PPAP and FMEA.
- Successfully implemented OHSAS-EMS (Occupational Health and Safety Assessment Series) in Transmission Assembly.