Contact

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(LinkedIn)

Top Skills

Amazon Web Services (AWS)

Technical Support

Linux

Certifications

Certified Ethical Hacker (CEH)

Web Development

WordPress 5 Essential Training

CPANEL & WHM SYSTEM
ADMINISTRATOR I
CERTIFICATION (CWSA-1)

Certified Ethical Hacker (CEH)

Honors-Awards

Google Local Guide Level 7

Hany Ahmed

Techical Support at Smart Cards Applications Company
Al Jizah

Summary

Jun 2017 to Present
(3 years and 8 months)
Technical Support Specialist at Smart Cards Applications Company
May 2013 to Jun 2017
(4 years and 1 month)
Professional Freelancer at Khamsat.com — Fiverr.com
Sep 2004 to May 2013
(8 years and 8 months)
Technical Support Specialist at Microway, Inc.
May 2002 to Sep 2004
(2 years and 4 months)
Technical Support Specialist at Cable Network Egypt. CNE
Sep 1999 to May 2002
(2 years and 8 months)
Computer Technician at EL WAHA Co

Experience

Smart Cards Applications Company
Techical Support
July 2017 - Present (3 years 11 months)
Al Jizah, Egypt

Efadh For Web Solution
Outsourcing Technical Support Specialist
April 2013 - Present (8 years 2 months)

Professional web hosting support specialist

Implementation, administration and fully managed services for the hosting
services

Ali Yassin Law Firm
Outsourcing Technical Support Specialist
June 2014 - January 2021 (6 years 8 months)

Full management for the IT infrastructure and supporting for the employees team

Cairo Trading
Outsourcing Information Technology Consultant
October 2015 - January 2020 (4 years 4 months)

Full management for the IT infrastructure and supporting for the employees team

Khamsat.com | خمسات
Professional Freelancer
February 2013 - April 2017 (4 years 3 months)

Fiverr US
Professional Freelancer
April 2013 - February 2017 (3 years 11 months)

Qanawat IPTV services
Outsourcing Technical Support Specialist
January 2013 - August 2016 (3 years 8 months)

Online remotely support for implementation and administration for the IPTV infrastructure

Microway, Inc.
Computer Technician and technical support
September 2004 - May 2013 (8 years 9 months)

AMIS
Web Support Specialist and Advisor Outsourcing
January 2005 - June 2009 (4 years 6 months)

Administration and technical Advisor for the health care online project

BlueSky Resource Solutions
Technical Support Specialist
March 2004 - July 2005 (1 year 5 months)
Cairo, Egypt

Tracing system installation and implementation

For handheld devices.

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