

# Nicole Roya Smith

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## Education

University of Louisville - Louisville, KY

Expected May 2019

*Bachelor of Science in Business Administration*

Major: Computer Information Systems

Concentrations: Web Development, Information Security, Business Process Management

GPA: 3.53/4.0

## Work Experience

Humana, Inc - Louisville, KY

*Software Engineering Intern - Business Intelligence Platforms*

August 2018 - Present

- Assist in developing an understanding of Humana's Business needs and translating those into technological systems, design specifications, and solutions
- Partner with other associates to analyze, design, develop, implement, and integrate moderate and complex business systems that optimize business outcomes

*Software Engineering Intern - Enterprise Data & Technology Solutions*

May 2018 - August 2018

- Simplified data governance process through the development of full stack browser-based application that clustered organizational terms and assets into clusters
- Pioneered new technology to develop a browser-based application that reduced development time
- Served as Scrum Master to facilitate daily stand-up meetings in an agile development environment
- Managed team of SummerWorks interns to increase their knowledge of corporate IT and technology

LG&E KU - Louisville, KY

*Application Engineering Intern - .NET & Mobile Applications*

January 2017 - April 2018

- Assist with hands-on full stack development, support, and delivery of quality applications
- Improved customer experience through the development of an interactive map displaying customer gas survey year
- Simplified technician reporting by implementing QR scanning within company application that allowed locations to be pulled up more efficiently

## Technical Skills

Languages/Frameworks:

Vue.js, Angular, Bootstrap, HTML, CSS, JavaScript, Node.js, .NET MVC, C#, SQL

Software/Applications:

Splunk, TFS, Git, GitHub, Microsoft Office Suite, Microsoft Visio

Databases:

MS SQLServer, Oracle, Microsoft Access

Operating Systems:

Windows, MacOS, Linux, UNIX

Technical Writing:

Use Cases, Class Diagrams, Process Models, Agile Stories, Architecture Considerations, System Requirements, Entity Relationship Diagrams

## Honors/Awards

College of Business President-University of Louisville, Vice President of Programming-Delta Zeta, Honors Program, Dean's Scholar, raiseRED Dance Marathon Morale Captain, Department of CIS Scholarship