

RESUME

As a passionate and curious DevOps engineer, I take challenges outside my comfort zone and get involved with trying to find solutions to complex problems no matter how difficult they are. I have work with multi-disciplinary and multi-cultural teams implementing solutions using cutting edge technology to design highly available, scalable and fault tolerant distributed systems.

Main areas of knowledge and interest: Infrastructure as a Service (IaaS), Infrastructure as a Code (I think Serverless it's going to be huge in the future), Cloud Computing (specially the AWS platform). A couple of years ago I was introduced to Cloud Computing and I just fell in love with this technology since then. I am passionate about solving complex problems that arise from building cool systems that help user to overcome problems and improve processes of all kinds.

PERSONAL INFORMATION

Name : Nicolás Eduardo Spencer Hernández

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Date of Birth : July 5th 1983

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WORK EXPERIENCE

Year	Position	Company	Main Responsibilities
Mar 2016 - Present	IT Project Manager	LATAM Airlines	<ul style="list-style-type: none">• Lead a team of engineer in the executions of technological projects.• Estimated project costs, prepared project plans and status reports.• Propose goals and ensure that these are met according to the proposed time, costs and budget.• Planning, Controlling and estimate Infrastructure requirements according to the project needs.• Propose technical solutions to improve the applications of the company.
Dec 2011 - Oct 2014	Senior IT Process Engineer	LATAM Airlines	<ul style="list-style-type: none">• Conduct internal meeting with implementation team regarding scope of work and solutions to be developed.• Deliver proof of concept to validate technical feasibility to incorporate new technologies to company processes.• Implement innovative and reliable solutions based on the design of highly available, scalable and fault tolerant distributed systems.• Provide intensive post-development technical support to product owners and users.• Troubleshooting firewall, servers, oracle database and application logic.

Apr 2010 - Dec 2011	IT Process Engineer	LAN Airlines	<ul style="list-style-type: none"> • Key member of the team that performed the integration between the company's systems and the new Global Distribution System (GDS) through the analysis, design and development of Web Services. • Management of the Software Oriented Architecture used by applications, which enables company's systems to transactions between multiple software components. • Design, implementation and monitoring applications that support business processes related to sales offices and call centres. • Manage installation and deployment of company's systems in beta and production environments.
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EDUCATION

Year	Degree	Name of Award	Educational Entity
2015	Master Degree	Master of Engineering Management	The University of Melbourne
2002 - 2010	Bachelor Degree	Civil and Information Technology Engineer	Universidad de Concepción
2002 - 2008	Bachelor Degree	Bachelor of Engineer Sciences	Universidad de Concepción
1998 - 2001	High School	Completion of High School Education	The Wessex School Concepción

AWARDS AND CERTIFICATION

Date	Name of Award	Entity
Dec - 2017	AWS Certified SysOps Administrator - Associate certificate	Amazon Web Services
Sep - 2017	AWS Certified Developer - Associate certificate	Amazon Web Services
Aug - 2017	AWS Certified Solutions Architect - Associate	Amazon Web Services
Jan - 2015	Completion of the University of Melbourne Bridging Program	Hawthorn English Language Centre
Jun - 2013	Becas Chile Scholarship Winner (Overseas Master Programs)	Conicyt

LANGUAGES

Spanish	Native - Strong oral and written communication skills
English	Full professional proficiency - Strong oral and written communication skills