

# Will Bishop

Full Stack Software Developer

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A motivated, creative Software Developer with a background in people management and music. Helping people and solving problems are at the core of my professional eclectic experiences.

## TECHNICAL EXPERIENCE

### Nashville Software School

Web Development  
Bootcamp

Sept 2020 - March 2021

- Built full-stack, single-page applications using HTML, CSS/Bootstrap, Javascript, React, Python and Django
- Version controlled individual and group projects with Git and Github
- Project management with issue tickets
- Database planning by building entity relationship diagrams to define relationships with an emphasis on flat data structures

## PORTFOLIO

### Featurist

- Single-page application using React, React Bootstrap, JSON and Firebase. Implemented full CRUD functionality.
- Allows users to upload incomplete songs and invite other users to contribute audio files to help finish the song

### Nutshell

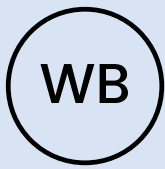
- Group project creating a social media app in Javascript.
- Dashboard for people to present daily tasks, events, news articles, friends and messages.

### Holiday Road

- Group project creating a travel itinerary app in Javascript.
- Allowed users to create an itinerary with national parks, eateries and attractions pulled from external API's.

## SKILLS

- Javascript, React
- Python, Django
- HTML, CSS
- SQL
- Git, Github
- Adobe XD
- React, React Bootstrap



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## WORK EXPERIENCE

### Eventbrite

Associate Manager,  
Customer Experience

*Oct 2019 - Apr 2020*

- Received a 100% score on Leadership Effectiveness from an anonymous survey taken by my 11 direct reports
- Created a 90 day onboarding plan
- Contributed to the creation of 2 new CX job codes and descriptions

### Eventbrite

Supervisor,  
Attendee Support

*Feb 2019 - Oct 2019*

- Interviewed, hired and trained 35 new contractors and employees
- Created policy change (Flow Chart) for refund and exchange requests
- Recruited and trained a specialized Social Media team

### Eventbrite

CX Representative

*Apr 2018 - Feb 2019*

- Led the specialty support team for Burning Man, a 70,000 person event

### Awake Studios

Assistant Engineer

*Aug 2016 - Apr 2018*

- Created marketing material such as videos and emails
- Edited and organized audio files

## EDUCATION

### Nashville Software School

Nashville, Tennessee

- Full-Stack Software Development Bootcamp
- Graduation Date: March 26, 2021

### Columbus State Universtiy

Columbus, Georgia

- Bachelor of Arts, Communication
- Class of 2015