# Raymond Arceneaux, MBA

**Full Stack Software Developer** 

Email: dev@raymondarceneaux.com Phone: (615) 480-0202

# **Technical Experience**

#### **BOS Framework**

A Techstars Backed Company

NTC 2019 Tech Start-Up of the Year Winner

Junior Developer/Product Success Intern (May-July 2020)

- Assisted in the product support by providing new users guidance during beta testing
- Supported and contributed to the improvement of product documentation
- Tested products to provide feedback in regard to UI/UX

#### Nashville Software School

Intensive part-time 12-month full stack software development bootcamp (Aug 2019- Aug 2020)

- Built browser-based single page applications using React
- Created and maintained relational databases using Microsoft SQL Server
- Source code version control with Git and GitHub

# **Tech Stack**

C#, React, Microsoft SQL Server, .Net Core, Dapper, Postman, JSX, JavaScript, JSON, jQuery, Firebase, Git, GitHub, Bootstrap 4, HTML, CSS, Sass, Webpack, Visual Studio/Code, Adobe XD, InVision

# **Projects**

# **Back-End Capstone**

**PIGUE** is a React App using C#, MS SQL Server, .Net Core, Dapper, and JavaScript. The main core functionality allows a single-user (Coach) to manage and add plays, players, and formations to the application. Inspired by my days as QB1 at Hunters Lane High School named after the head coach and offensive play caller Mr. Jerry (Coach) Pigue.

www.coachpigue.com (Not Deployed)

## **Front-End Capstone**

My-dashbook is a React App using JavaScript, Firebase, and Facebook Developer SDK. The main core functionality allows users to create, delete and update life events with the ability to upload a photo about the event. A user can share their event on Facebook in real time. Inspired by the poem "The Dash" written by Linda Eillis www.my-dash.life

# **Professional Experience**

#### State of Tennessee

Real Property Agent 4 (January 2017- Present)

- Processes real estate acquisitions, disposals, easements, and lease request on behalf of state agencies
- Facilitate relationships with state approved vendors by requesting bids and awarding bids
- Tracks and maintains all real estate transaction documents in an internal database

# UBS

Client Resolution Specialist (Dec 2012- Jan 2016)

- Received inbound service calls from UBS Financial Services branches to assist in opening, maintaining, and terminating investment accounts
- Handled and responded quickly to market and time sensitive inquiries by following escalation protocols
- Tracked call metrics using PeopleSoft (capture call details, problems/solutions, escalation tickets)

### **Wells Fargo**

Business Specialist (Feb 2010- Dec 2012) Personal Banker (Sept 2009- Feb 2010)

- Reached and exceeded pre-set sale goals in loan revenue, deposit growth and investment referrals
- Created and maintained book of business while building relationships with businesses customers increasing cross-selling revenues
- Volunteered time speaking at local colleges and youth organizations on financial literacy and conducting entrepreneurship workshops

#### Education

## Middle Tennessee State University

Master of Business Administration, Finance 2012 Bachelor of Business Administration, Finance 2009