


NEGIB SEIF SHERIF

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EDUCATION

Computer Engineering

09/2019 – 05/2024

Memorial University of Newfoundland | St. John's, NL

Enrolled in academic term III, Expected graduation 2024

Bachelor of engineering Co-op

Cumulative GPA **3.8/4.0**



EXPERIENCE

Customer Experience specialist

11/2020 – Present

Launch good | Calgary, AB

- Helping users troubleshoot problems in real time and working with development and design team to clear out issues
- Creating user friendly guides, breakdown, and video tutorials for help center
- Maintain and update solution responses for CX team in content management system
- Reporting during weekly check-ins around top issues in Freshdesk, bugs, requests and campaigns going live

Python Programming tutor

09/2020 - Present

Memorial University of Newfoundland | St. John's, NL

- Supporting first year engineering students with programming and software questions
- Analyzing and debugging code of students
- Teaching students how to debug their code
- Providing one to one assistance to students for projects and assignments

Quality Assurance (QA)

05/2018 – 09/2018

National Hardware and tools | Addis Ababa, Ethiopia

- Drove sales through selling products based on customer needs and preferences of tools
- Assisted with calculating the store's end of year inventory
- Coordinated in set up of store displays
- Described and explained use, operation, and care of merchandise



RELEVANT PROJECTS

Website Developer (<https://www.cs.mun.ca/~nssherif/>)

10/2020 – Present

- Designing/Developing/Coding my own website using HTML5 and CSS
- Developing graphic images and effects to achieve design goals
- Maintaining and updating 4100 lines of HTML5 and CSS code to improve design and performance of website

Snake game

10/2020 - 11/2020

- Tested different algorithms to implement snake game in C++
- Programmed game using Atom text editor
- Designed, developed, coded, and debugged game until design goal was achieved

Birthday Calculator

09/2020 – 10/2020

- Made a program in C++ that tells the user how many days are left until their next birthday
- Wrote 125 lines of code in Atom text editor
- Compiled and ran code in PowerShell using Clang
- Created a .exe file of the program using PowerShell

Sound Controller

09/2019 – 12/2019

- Programmed a device using python that can maintain sound levels in a library
- Built device using components from Arduino Kit
- Created test cases to successfully implement code
- Developed program in Linux server
- Collaborated in making project proposal, report, and presentation



SKILLS

- Python, C++, PowerShell, HTML5, CSS3
- Familiar with testing and debugging code
- Development of web applications
- Windows, Linux, and Mac environments
- Attention to detail and quick learner
- Analytical, disciplined, and creative problem solver
- Ability to work independently and as part of a team
- Outstanding written and verbal communication skills.



REFERENCES

Available upon request