


GERMAINE MATENGA




IT Services

CONTACT DETAILS

 nstag8a@gmail.com

 9 Highbury Pl Nawton Hamilton

 0225090337

PERSONALITY HIGHLIGHTS

- Punctual & Reliable
- Professional & Respectful
- Excellent Communication
- Motivated & Driven
- Confident
- Good listener & Quick learner
- Culturally Inclusive

Nā Tō ROUROU, Nā TAKU ROUROU KA ORA AI TE IWI



ABOUT ME

I am a confident, kind, fun and respectful person who gets along well with people from all walks of life. I'm honest, punctual and work well whether I am in a team or on my own. I have excellent communication, leadership and time management qualities that can translate across any work environment, and I believe that I would be a real asset to most companies. I am a good listener and very willing to learn and develop new skills. I am reliable and dependable and often seek new responsibilities and challenges.

EDUCATION

Bachelors of Applied Information Technology
Wintec | Te Pukenga
Hamilton, New Zealand
2021 - 2023

Level 3 & 4 In Te Reo Maori
Te Wananga o Aotearoa
Hamilton, New Zealand
2022

Level 1 & 2 In Te Reo Maori
Te Wananga o Aotearoa
Hamilton, New Zealand
2021

High School Diploma
Benowa State High School.
Gold Coast, Australia
2003

SKILLS

- Office 365, Java, C#, SQL, Python
- Forklift/Truck driving
- Business analysis
- scrum, sprint, retrospectives
- Warehouse Operations
- Operation of power tools
- Customer Service
- Communication and leadership
- Time management
- Teamwork
- Problem solving

HOBBIES & INTERESTS

- Family Time
- Going to the Beach
- Watching movies
- Playing Sports
- Traveling
- Outdoor Activities

EXPERIENCE

Service Desk Agent - Wintec | Te Pukenga

My role is to provide IT. assistance to both Staff and Students at Wintec. We are required to be fast and efficient in solving any issues while maintaining a high level of professionalism and courtesy.

March - 2022 - Present

Powdercoater - Edge Protection

Working individually sandblasting, powder coating and cooking steel products. This role required the highest level of attention to detail, self-motivation and quality control. Nothing less than a pristine finish was expectable on

Nov - 2021 - Feb 2022

House Transit Specialist - Prestige Building Removals

Working within a team environment to move structures from one place to another before a deadline. This role requires a high level of problem solving, teamwork, time management, trust concentration and communication.

May 2020 - Sep 2020

Leading Hand - Campbeltown Frames & Trusses

I achieved just about all I could in 12 years with this company.

Health and safety was the major focus. I was the health and safety rep for my section as well as the trainer for new staff.

I would often walk around the warehouse and observe things that could potentially be harmful or life threatening to myself or my colleagues. This was another role where time management and teamwork was essential for enabling us to hit our key performance Indicators (KPI's) thus ensuring that jobs were completed before the deadline.

2007 - 2019

(Moved onto truck driving for 1 year before returning home to New Zealand)

REFERENCES

Blaine Rakina - Center for Information Technology Course

Co-Ordinator at Wintec| Te Pukenga. Blaine.Rakena@wintec.ac.nz

Vikas Mamgain - Information Tecnology Services Team Manager

at Wintec | Te Pukenga. Vikas.Mamgain@wintec.ac.nz

Tane Makoare - Night Shift Manager. 0223186152