## Natalya M. St. Clair

CONTACT

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Information

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Location: Kensington, CA

SUMMARY

User Experience Researcher with 15+ years of experience turning complex data and systems into clear, intuitive tools. Skilled in qualitative and mixed-methods research, with a focus on education, technology, and storytelling. Passionate about building research-driven products that help people explore, learn, and solve meaningful problems to make abstract ideas like math and data feel understandable.

**EDUCATION** 

**Harvard Graduate School of Education**, Ed.M., Technology, Innovation, and Education **Scripps College**, B.A., Mathematics and Studio Art

PUBLICATIONS AND HONORS

- PUBLICATIONS AND Best Long Paper Award, International Society of the Learning Sciences (ISLS), 2024
  - TED-Ed Producer, 9.5M+ views on YouTube; Best TED-Ed Lesson of All Time
  - Co-author, *The Art of Mental Calculation*; illustrator of NYT best-selling books *Secrets of Mental Math, The Magic of Math* (with Arthur Benjamin)

**SKILLS** 

- Research Methods: User interviews, usability testing, think-aloud protocols, protocol design
- Analysis Techniques: Qualitative coding, mixed-methods analysis, insight synthesis
- Communication: UX writing, research reporting, cross-functional collaboration
- Design and Illustration: Adobe Illustrator, Photoshop, Figma (basic), Canva
- Engineering and AI: Prompt engineering, JavaScript, React, Python, R, VS Code, Cypress, Jira

## **EXPERIENCE**

## Concord Consortium, El Cerrito, CA (Hybrid)

2016-2025

2015

2006

UX Researcher and QA Engineer (2023–2025), Research Associate (2016–2023)

- Led award-winning UX research shaping student-facing data interfaces on the \$3M NSF MultiData Project; first author on ISLS Best Paper (2024); findings presented at ISLS conference in Montreal.
- Conducted 10+ think-aloud interviews with data experts; insights guided redesign of CODAP's multidimensional table interface, used by millions of students globally.
- Designed inclusive research protocols for low-vision and underserved learners; partnered with high-needs districts like Oakland USD and Richmond USD in 48+ classrooms.
- Built and open-sourced a secure, automated audio transcription tool using Python, saving hundreds of hours of manual labor; now in use across internal research teams.
- Created onboarding flows, UI copy, and automated test pipelines for 1M+ students using AI tooling.

**TED-Ed**, Remote 2014–2016

Writer, Illustrator, Video Producer

- Collaborated with editors, animators, and subject experts to produce engaging content for students.
- Created customized, award-winning viral animated lessons to simplify complex math using art and storytelling, used at scale in thousands of classrooms across disciplines globally.

## Countryside School, Champaign, IL

2007-2013

Math Educator and Curriculum Lead

• Designed inquiry-based math curriculum integrating data, creativity, and communication.