

URCS - Dispute Master

| S.No | Txn subty pe | Dispute | Flag | TAT | Tat Ref. | Reason code | reasondesc |
|------|--------------|-------------------------------------|------|-----|--------------------|-------------|---|
| 1 | U3 | Credit Adjustment | C | 180 | Txn Date | 1090 | Others |
| 2 | U3 | Credit Adjustment | C | 180 | Txn Date | 1094 | Beneficiary bank unable to credit their customer account |
| 3 | U3 | Credit Adjustment | C | 180 | Txn Date | 1091 | Non Matching account number |
| 4 | U3 | Credit Adjustment | C | 180 | Txn Date | 1092 | Card holder was charged more than the transaction amount |
| 5 | U3 | Credit Adjustment | C | 180 | Txn Date | 1084 | Duplicate /Multiple Transaction |
| 6 | U2 | Credit Adjustment | C | 180 | Txn Date | 1061 | Credit not processed for cancelled or returned goods and services |
| 7 | U2 | Credit Adjustment | C | 180 | Txn Date | 1062 | Goods and Services not as described / defective |
| 8 | U2 | Credit Adjustment | C | 180 | Txn Date | 1063 | Paid by alternate means |
| 9 | U2 | Credit Adjustment | C | 180 | Txn Date | 1064 | Goods or Services Not Provided / Not Received |
| 10 | UC | Debit Reversal Confirmation | DRC | 60 | Txn Date | 102 | Customer account reversed online |
| 11 | UC | Complaint Raise | PBRB | 60 | Txn Date | U010 | Beneficiary account is not credited for successful pay transaction |
| 12 | UC | Credit Adjustment | C | 180 | Txn Date | 1090 | Others |
| 13 | U2 | Complaint Raise | PBRB | 60 | Txn Date | U008 | Goods/services are not provided for approved transaction |
| 14 | U2 | Complaint Raise | PBRB | 60 | Txn Date | U009 | Customer account not credited back for declined transaction |
| 15 | U3 | Complaint Raise | PBRB | 60 | Txn Date | U005 | Customer account has not yet reversed for a declined pay transaction |
| 16 | U3 | Complaint Raise | PBRB | 60 | Txn Date | U010 | Beneficiary account is not credited for successful pay transaction |
| 17 | UC | Complaint Raise | PBRB | 60 | Txn Date | U005 | Customer account has not yet reversed for a declined pay transaction |
| 18 | U2 | Differed Chargeback Raise | FB | 90 | TCC date | 121 | TCC has been raised but customer still complaining that Beneficiary a/c is not credited |
| 19 | U2 | Differed Pre-Arbitration Acceptance | FAP | 7 | Deff. PreArb. Date | AC | Attributing to the Customer |
| 20 | UC | Differed Re-presentation Raise | FR | 4 | CB Date | 123 | Customer a/c is credited successfully and TCC raised accordingly |
| 21 | U3 | Debit Reversal Confirmation | DRC | 60 | Txn Date | 103 | Customer account reversed manually post reconciliation |
| 22 | U2 | Debit Reversal Confirmation | DRC | 60 | Txn Date | 103 | Customer account reversed manually post reconciliation |
| 23 | UC | Debit Reversal Confirmation | DRC | 60 | Txn Date | 103 | Customer account reversed manually post reconciliation |
| 24 | U2 | Fraud Chargeback Representation | FCR | 35 | CB Date | 132 | Others |
| 25 | UC | Chargeback Acceptance | A | 3 | CB Date | 111 | Beneficiary unable to credit their customer account |
| 26 | U3 | Chargeback Acceptance | A | 3 | CB Date | 111 | Beneficiary unable to credit their customer account |
| 27 | U2 | Arbitration Acceptance | ACA | 15 | Arb. Date | AT | Attributing to the Technical issue at bank/aggregator/merchant |
| 28 | U2 | Arbitration Acceptance | ACA | 15 | Arb. Date | AC | Attributing to the Customer |
| 29 | U2 | Chargeback Acceptance | A | 15 | CB Date | AT | Attributing to the Technical issue at bank/aggregator/merchant |
| 30 | U2 | Chargeback Acceptance | A | 15 | CB Date | AC | Attributing to the Customer |
| 31 | U2 | Chargeback Acceptance | A | 15 | CB Date | 1095 | Merchant was unable to provide the service |
| 32 | U2 | Chargeback Acceptance | A | 15 | CB Date | 111 | Beneficiary bank unable to credit their customer account |
| 33 | U2 | Credit Adjustment | C | 180 | Txn Date | 1065 | Account debited but transaction confirmation not received at merchant location |
| 34 | U2 | Credit Adjustment | C | 180 | Txn Date | 1093 | Credit not Processed |
| 35 | UC | Fraud Chargeback Raise | FC | 60 | Txn Date | 128 | Chargeback on Fraudulent Transaction |
| 36 | U2 | Arbitration Raise | AR | 15 | PreArb Reject date | 1100 | Both the parties denies to agree |
| 37 | U3 | Arbitration Raise | AR | 15 | PreArb Reject date | 1100 | Both the parties denies to agree |
| 38 | UC | Arbitration Raise | AR | 15 | PreArb Reject date | 1100 | Both the parties denies to agree |
| 39 | U2 | Arbitration Acceptance | ACA | 15 | Arb. Date | 1101 | Illegible Fulfilment |
| 40 | U3 | Arbitration Acceptance | ACA | 15 | Arb. Date | 1101 | Illegible Fulfilment |
| 41 | UC | Arbitration Acceptance | ACA | 15 | Arb. Date | 1101 | Illegible Fulfilment |

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| 42 | U2 | Arbitration Continuation | ACC | 15 | Arb. Date | 1102 | Customer has still not received the service |
| 43 | U3 | Arbitration Continuation | ACC | 15 | Arb. Date | 1102 | Customer has still not received the service |
| 44 | UC | Arbitration Continuation | ACC | 15 | Arb. Date | 1102 | Customer has still not received the service |
| 45 | U2 | Arbitration Verdict | ACV | 60 | Arb. Cont. Date | 1104 | Panel will give the verdict |
| 46 | U3 | Arbitration Verdict | ACV | 60 | Arb. Cont. Date | 1104 | Panel will give the verdict |
| 47 | UC | Arbitration Verdict | ACV | 60 | Arb. Cont. Date | 1104 | Panel will give the verdict |
| 48 | U2 | Arbitration Withdrawn | ACW | 15 | Arb. Date | 1103 | Customer has received the service later |
| 49 | U3 | Arbitration Withdrawn | ACW | 15 | Arb. Date | 1103 | Customer has received the service later |
| 50 | UC | Arbitration Withdrawn | ACW | 15 | Arb. Date | 1103 | Customer has received the service later |
| 51 | U2 | Differed Arbitration Raise | FAR | 15 | Deff. PreArb. Reject Date | 127 | Customer is complaining even after raising Deferred Chargeback and Pre-Arbitration on Deferred Chargeback where both have been rejected by Beneficiary Bank |
| 52 | U3 | Differed Arbitration Raise | FAR | 15 | Deff. PreArb. Reject Date | 127 | Customer is complaining even after raising Deferred Chargeback and Pre-Arbitration on Deferred Chargeback where both have been rejected by Beneficiary Bank |
| 53 | UC | Differed Arbitration Raise | FAR | 15 | Deff. PreArb. Reject Date | 127 | Customer is complaining even after raising Deferred Chargeback and Pre-Arbitration on Deferred Chargeback where both have been rejected by Beneficiary Bank |
| 54 | U2 | Chargeback Raise | B | 90 | Txn Date | 1061 | Credit not processed for cancelled or returned goods and services |
| 55 | U2 | Chargeback Raise | B | 90 | Txn Date | 1062 | Goods and Services not as described / defective |
| 56 | U2 | Chargeback Raise | B | 90 | Txn Date | 1063 | Paid by alternate means |
| 57 | U2 | Chargeback Raise | B | 90 | Txn Date | 1064 | Goods or Services Not Provided / Not Received |
| 58 | U2 | Chargeback Raise | B | 90 | Txn Date | 1084 | Duplicate /Multiple Transaction |
| 59 | U2 | Chargeback Raise | B | 90 | Txn Date | 1085 | Card holder was charged more than the transaction amount |
| 60 | UC | Chargeback Raise | B | 60 | Txn Date | 108 | Remitter account debited but beneficiary account not credited |
| 61 | U2 | Chargeback Raise | B | 90 | Txn Date | 108 | Remitter account debited but beneficiary account not credited |
| 62 | U2 | Chargeback Raise | B | 90 | Txn Date | 1081 | Transaction not steeled within the specified timeframes |
| 63 | U3 | Chargeback Raise | B | 60 | Txn Date | 108 | Remitter account debited but beneficiary account not credited |
| 64 | U2 | Chargeback Raise | B | 90 | Txn Date | 1065 | Account debited but transaction confirmation not received at merchant location |
| 65 | UC | Credit Adjustment | C | 180 | Txn Date | 1094 | Beneficiary bank unable to credit their customer account |
| 66 | UC | Credit Adjustment | C | 180 | Txn Date | 1092 | Card holder was charged more than the transaction amount |
| 67 | UC | Credit Adjustment | C | 180 | Txn Date | 1091 | Non Matching account number |
| 68 | UC | Credit Adjustment | C | 180 | Txn Date | 1084 | Duplicate /Multiple Transaction |
| 69 | U2 | Credit Adjustment | C | 180 | Txn Date | 1090 | Others |
| 70 | U2 | Credit Adjustment | C | 180 | Txn Date | 1094 | Beneficiary bank unable to credit their customer account |
| 71 | U2 | Credit Adjustment | C | 180 | Txn Date | 1092 | Card holder was charged more than the transaction amount |
| 72 | U2 | Credit Adjustment | C | 180 | Txn Date | 1091 | Non Matching account number |
| 73 | U2 | Credit Adjustment | C | 180 | Txn Date | 1084 | Duplicate /Multiple Transaction |
| 74 | U2 | Differed Chargeback Acceptance | FA | 15 | CB Date | 122 | Customer a/c is not credited, TCC raised inadvertently |
| 75 | U3 | Differed Chargeback Acceptance | FA | 4 | CB Date | 122 | Customer a/c is not credited, TCC raised inadvertently |
| 76 | UC | Differed Chargeback Acceptance | FA | 4 | CB Date | 122 | Customer a/c is not credited, TCC raised inadvertently |
| 77 | U2 | Differed Chargeback Acceptance | FA | 15 | CB Date | AC | Attributing to the Customer |
| 78 | U2 | Differed Chargeback Acceptance | FA | 15 | CB Date | AT | Attributing to the Technical issue at bank/aggregator/merchant |
| 79 | U3 | Differed Chargeback Raise | FB | 60 | TCC date | 121 | TCC has been raised but customer still complaining that Beneficiary a/c is not credited |
| 80 | UC | Differed Chargeback Raise | FB | 60 | TCC date | 121 | TCC has been raised but customer still complaining that Beneficiary a/c is not credited |
| 81 | U2 | Differed Chargeback Raise | FB | 90 | TCC date | 1065 | Account debited but transaction confirmation not received at merchant location |
| 82 | U2 | Differed Pre-Arbitration Acceptance | FAP | 7 | Deff. PreArb. Date | 125 | Customer a/c is not credited, TCC and Re-Presentment raised inadvertently |
| 83 | U3 | Differed Pre-Arbitration Acceptance | FAP | 5 | Deff. PreArb. Date | 125 | Customer a/c is not credited, TCC and Re-Presentment raised inadvertently |
| 84 | UC | Differed Pre-Arbitration Acceptance | FAP | 5 | Deff. PreArb. Date | 125 | Customer a/c is not credited, TCC and Re-Presentment raised inadvertently |

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| 85 | U2 | Differed Pre-Arbitration Acceptance | FAP | 7 | Deff. PreArb. Date | AT | Attributing to the Technical issue at bank/aggregator/merchant |
| 86 | U2 | Differed Pre-Arbitration Declined | FPR | 7 | Deff. PreArb. Date | 126 | Customer a/c is credited successfully and TCC and Re-Presentment raised accordingly |
| 87 | U3 | Differed Pre-Arbitration Declined | FPR | 5 | Deff. PreArb. Date | 126 | Customer a/c is credited successfully and TCC and Re-Presentment raised accordingly |
| 88 | UC | Differed Pre-Arbitration Declined | FPR | 5 | Deff. PreArb. Date | 126 | Customer a/c is credited successfully and TCC and Re-Presentment raised accordingly |
| 89 | U2 | Differed Pre-Arbitration Raise | FP | 15 | Def. Rep. date | 124 | Customer is still complaining for not crediting the beneficiary customer a/c. |
| 90 | U3 | Differed Pre-Arbitration Raise | FP | 15 | Def. Rep. date | 124 | Customer is still complaining for not crediting the beneficiary customer a/c. |
| 91 | UC | Differed Pre-Arbitration Raise | FP | 15 | Def. Rep. date | 124 | Customer is still complaining for not crediting the beneficiary customer a/c. |
| 92 | U2 | Differed Re-presentment Raise | FR | 15 | CB Date | 123 | Customer a/c is credited successfully and TCC raised accordingly |
| 93 | U3 | Differed Re-presentment Raise | FR | 4 | CB Date | 123 | Customer a/c is credited successfully and TCC raised accordingly |
| 94 | U3 | Debit Reversal Confirmation | DRC | 60 | Txn Date | 102 | Customer account reversed online |
| 95 | U2 | Debit Reversal Confirmation | DRC | 60 | Txn Date | 102 | Customer account reversed online |
| 96 | U3 | Debit Reversal Confirmation | DRC | 60 | Txn Date | 104 | Online decline response failed |
| 97 | U2 | Debit Reversal Confirmation | DRC | 60 | Txn Date | 104 | Online decline response failed |
| 98 | UC | Debit Reversal Confirmation | DRC | 60 | Txn Date | 104 | Online decline response failed |
| 99 | U2 | Fraud Chargeback Accept | FCA | 35 | CB Date | 129 | Amount has been recovered successfully from the fraudulent customer account |
| 100 | UC | Fraud Chargeback Accept | FCA | 35 | CB Date | 129 | Amount has been recovered successfully from the fraudulent customer account |
| 101 | U3 | Fraud Chargeback Accept | FCA | 35 | CB Date | 129 | Amount has been recovered successfully from the fraudulent customer account |
| 102 | U2 | Fraud Chargeback Raise | FC | 60 | Txn Date | 128 | Chargeback on Fraudulent Transaction |
| 103 | U3 | Fraud Chargeback Raise | FC | 60 | Txn Date | 128 | Chargeback on Fraudulent Transaction |
| 104 | U2 | Fraud Chargeback Representment | FCR | 35 | CB Date | 131 | FIR Copy not provided for the disputed transaction |
| 105 | U2 | Fraud Chargeback Representment | FCR | 35 | CB Date | 130 | Lien marked however, customer account is not having sufficient balance to debit |
| 106 | UC | Fraud Chargeback Representment | FCR | 35 | CB Date | 132 | Others |
| 107 | UC | Fraud Chargeback Representment | FCR | 35 | CB Date | 131 | FIR Copy not provided for the disputed transaction |
| 108 | UC | Fraud Chargeback Representment | FCR | 35 | CB Date | 130 | Lien marked however, customer account is not having sufficient balance to debit |
| 109 | U3 | Fraud Chargeback Representment | FCR | 35 | CB Date | 132 | Others |
| 110 | U3 | Fraud Chargeback Representment | FCR | 35 | CB Date | 131 | FIR Copy not provided for the disputed transaction |
| 111 | U3 | Fraud Chargeback Representment | FCR | 35 | CB Date | 130 | Lien marked however, customer account is not having sufficient balance to debit |
| 112 | U3 | Manual Adjustment | MA | 180 | Txn Date | 2001 | Manual Adjustment |
| 113 | U2 | Manual Adjustment | MA | 180 | Txn Date | 2001 | Manual Adjustment |
| 114 | UC | Manual Adjustment | MA | 180 | Txn Date | 2001 | Manual Adjustment |
| 115 | U2 | Pre-Arbitration Raise | P | 15 | Represent ment Date | 1097 | Customer is still claiming that services are not delivered |
| 116 | UC | Pre-Arbitration Raise | P | 30 | Represent ment Date | 109 | Remitter bank customer still disputes that beneficiary account is not credited |
| 117 | U3 | Pre-Arbitration Raise | P | 30 | Represent ment Date | 109 | Remitter bank customer still disputes that beneficiary account is not credited |
| 118 | U2 | Pre-Arbitration Raise | P | 30 | Represent ment Date | 109 | Remitter bank customer still disputes that beneficiary account is not credited |
| 119 | U2 | Pre-Arbitration Acceptance | AP | 7 | PreArb. Date | AC | Attributing to the Customer |
| 120 | U2 | Pre-Arbitration Acceptance | AP | 7 | PreArb. Date | 1099 | Services not provided by the merchant |
| 121 | U3 | Pre-Arbitration Acceptance | AP | 5 | PreArb. Date | 111 | Duplicate processing |

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| 122 | U2 | Pre-Arbitration Acceptance | AP | 7 | PreArb. Date | AT | Attributing to the Technical issue at bank/aggregator/merchant |
| 123 | U2 | Pre-Arbitration Acceptance | AP | 7 | PreArb. Date | 111 | Duplicate Processing |
| 124 | UC | Pre-Arbitration Acceptance | AP | 5 | PreArb. Date | 111 | Duplicate processing |
| 125 | U2 | Pre-Arbitration Declined | PR | 7 | PreArb. Date | 1098 | Services provided later see supporting documents |
| 126 | U3 | Pre-Arbitration Declined | PR | 5 | PreArb. Date | 113 | Beneficiary account credited manually post reconciliation |
| 127 | U2 | Pre-Arbitration Declined | PR | 7 | PreArb. Date | 113 | Beneficiary account credited manually post reconciliation |
| 128 | U3 | Pre-Arbitration Declined | PR | 5 | PreArb. Date | 112 | Beneficiary account has been credited online |
| 129 | UC | Pre-Arbitration Declined | PR | 5 | PreArb. Date | 112 | Beneficiary account has been credited online |
| 130 | U2 | Pre-Arbitration Declined | PR | 7 | PreArb. Date | 112 | Beneficiary account has been credited online |
| 131 | UC | Pre-Arbitration Declined | PR | 5 | PreArb. Date | 113 | Beneficiary account credited manually post reconciliation |
| 132 | U3 | Refund Reversal Confirmation | RRC | 60 | RET / Cr. Adj date | 501 | Customer Account has been credited |
| 133 | U2 | Refund Reversal Confirmation | RRC | 60 | RET / Cr. Adj date | 501 | Customer Account has been credited |
| 134 | UC | Refund Reversal Confirmation | RRC | 60 | RET / Cr. Adj date | 501 | Customer Account has been credited |
| 135 | U2 | Re-presentment Raise | R | 15 | CB Date | 1096 | Services/Goods provided see the supporting document |
| 136 | UC | Re-presentment Raise | R | 3 | CB Date | 208 | Beneficiary account credited online |
| 137 | U3 | Re-presentment Raise | R | 3 | CB Date | 208 | Beneficiary account credited online |
| 138 | U2 | Re-presentment Raise | R | 15 | CB Date | 208 | Beneficiary account credited online |
| 139 | U3 | Re-presentment Raise | R | 3 | CB Date | 209 | Beneficiary account credited manually post reconciliation |
| 140 | UC | Re-presentment Raise | R | 3 | CB Date | 209 | Beneficiary account credited manually post reconciliation |
| 141 | U2 | Re-presentment Raise | R | 15 | CB Date | 209 | Beneficiary account credited manually post reconciliation |
| 142 | UC | Response to Complaint | PR2C | 60 | Complaint Date | 109 | Beneficiary customer could not be credited have raised credit for RC 00, return adjustment for RC RB transactions |
| 143 | UC | Response to Complaint | PR2C | 60 | Complaint Date | 107 | Customer account credited online |
| 144 | UC | Response to Complaint | PR2C | 60 | Complaint Date | 103 | Customer account reversed manually post reconciliation |
| 145 | UC | Response to Complaint | PR2C | 60 | Complaint Date | 102 | Customer account reversed online |
| 146 | U3 | Response to Complaint | PR2C | 60 | Complaint Date | 102 | Customer account reversed online |
| 147 | U3 | Response to Complaint | PR2C | 60 | Complaint Date | 103 | Customer account reversed manually post reconciliation |
| 148 | U2 | Response to Complaint | PR2C | 60 | Complaint Date | 105 | Goods/services provided |
| 149 | U2 | Response to Complaint | PR2C | 60 | Complaint Date | 102 | Customer account reversed online |
| 150 | U2 | Response to Complaint | PR2C | 60 | Complaint Date | 103 | Customer account reversed manually post reconciliation |
| 151 | U3 | Response to Complaint | PR2C | 60 | Complaint Date | 107 | Customer account credited online |
| 152 | U3 | Response to Complaint | PR2C | 60 | Complaint Date | 109 | Beneficiary customer could not be credited have raised credit for RC 00, return adjustment for RC RB transactions |
| 153 | U2 | Response to Complaint | PR2C | 60 | Complaint Date | 106 | Goods/services not provided |
| 154 | U2 | Response to Complaint | PR2C | 60 | Complaint Date | 144 | Customer Account is not Debited-General Decline |
| 155 | U3 | Response to Complaint | PR2C | 60 | Complaint Date | 144 | Customer Account is not Debited-General Decline |
| 156 | UC | Response to Complaint | PR2C | 60 | Complaint Date | 144 | Customer Account is not Debited-General Decline |
| 157 | U3 | RET | RET | 60 | Txn Date | 114 | Account closed |
| 158 | U3 | RET | RET | 60 | Txn Date | 117 | NRI account |
| 159 | U3 | RET | RET | 60 | Txn Date | 116 | Party instructions |
| 160 | U3 | RET | RET | 60 | Txn Date | 115 | Account does not exist |
| 161 | U3 | RET | RET | 60 | Txn Date | 120 | Any other reason |
| 162 | UC | RET | RET | 60 | Txn Date | 120 | Any other reason |

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| 163 | U3 | RET | RET | 60 | Txn Date | 119 | Invalid beneficiary details |
| 164 | UC | RET | RET | 60 | Txn Date | 119 | Invalid beneficiary details |
| 165 | U3 | RET | RET | 60 | Txn Date | 118 | Credit freezed |
| 166 | UC | RET | RET | 60 | Txn Date | 118 | Credit freezed |
| 167 | UC | RET | RET | 60 | Txn Date | 117 | NRI account |
| 168 | UC | RET | RET | 60 | Txn Date | 115 | Account does not exist |
| 169 | U2 | RET | RET | 60 | Txn Date | 114 | Account closed |
| 170 | U2 | RET | RET | 60 | Txn Date | 119 | Invalid beneficiary details |
| 171 | U2 | RET | RET | 60 | Txn Date | 118 | Credit freezed |
| 172 | U2 | RET | RET | 60 | Txn Date | 117 | NRI account |
| 173 | U2 | RET | RET | 60 | Txn Date | 116 | Party instructions |
| 174 | U2 | RET | RET | 60 | Txn Date | 115 | Account does not exist |
| 175 | U3 | RET | RET | 60 | Txn Date | 1094 | Beneficiary bank unable to credit their customer account |
| 176 | U2 | RET | RET | 60 | Txn Date | 1065 | Account debited but transaction confirmation not received at merchant location |
| 177 | U2 | RET | RET | 60 | Txn Date | 120 | Any other reason |
| 178 | UC | RET | RET | 60 | Txn Date | 1094 | Beneficiary bank unable to credit their customer account |
| 179 | UC | RET | RET | 60 | Txn Date | 114 | Account closed |
| 180 | UC | RET | RET | 60 | Txn Date | 116 | Party instructions |
| 181 | U3 | TCC | TCC | 60 | Txn Date | 102 | Beneficiary account has been credited online |
| 182 | U3 | TCC | TCC | 60 | Txn Date | 103 | Beneficiary account credited manually post reconciliation |
| 183 | UC | TCC | TCC | 60 | Txn Date | 103 | Beneficiary account credited manually post reconciliation |
| 184 | U2 | TCC | TCC | 60 | Txn Date | 102 | Beneficiary account has been credited online |
| 185 | U2 | TCC | TCC | 60 | Txn Date | 103 | Beneficiary account credited manually post reconciliation |
| 186 | UC | TCC | TCC | 60 | Txn Date | 102 | Beneficiary account has been credited online |
| 187 | U2 | RET | RET | 180 | TCC date | 120 | Any other reason |
| 188 | U3 | Wrong Credit Chargeback Acceptance | WA | 35 | CB Date | WC2 | Amount has been recovered successfully from the unintended customer account |
| 189 | UC | Wrong Credit Chargeback Acceptance | WA | 35 | CB Date | WC2 | Amount has been recovered successfully from the unintended customer account |
| 190 | U3 | Wrong Credit Chargeback Raise | WC | 60 | Txn Date | WC1 | Customer transferred funds to the unintended beneficiary account |
| 191 | UC | Wrong Credit Chargeback Raise | WC | 60 | Txn Date | WC1 | Customer transferred funds to the unintended beneficiary account |
| 192 | U3 | Wrong credit Representation | WR | 35 | CB Date | WC4 | Customer is not accessible for obtaining debit confirmation |
| 193 | U3 | Wrong credit Representation | WR | 35 | CB Date | WC5 | Others |
| 194 | UC | Wrong credit Representation | WR | 35 | CB Date | WC4 | Customer is not accessible for obtaining debit confirmation |
| 195 | UC | Wrong credit Representation | WR | 35 | CB Date | WC5 | Others |
| 196 | U3 | Wrong credit Representation | WR | 35 | CB Date | WC3 | Lien marked however customer a/c is not having sufficient balance to debit the customer a/c |
| 197 | UC | Wrong credit Representation | WR | 35 | CB Date | WC3 | Lien marked however customer a/c is not having sufficient balance to debit the customer a/c |