Nsukami Kama

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SKILLS

Programming Languages   Java, JavaScript, Python

Other Technologies   Cisco Packet Tracer, CSS3, HTML5, Linux, NI Multisim, Riverbed, Wireshark

EXPERIENCE

Microsoft

May 2019 — Present

Product Advisor — London

- Facilitated workshops on MS Office 365 for students, business owners and consumer
- Innovating the HoloLens experience to increase customer interaction and engagement
- Given personal setups and training on 1st and 3rd party hardware or software

Tottenham Hotspur

Aug 2019 — May 2019

Customer Service Associate — London

- Confidently taking on customer issues and solving difficult situations
- Adapting to different roles in the store at multiple venues
- Sold products company products and services including football and NHL merchandise

Dixons Carphone

Jul 2016 — Feb 2018

Customer Consultant — London

- Built rapport with customers and gave world class customer service
- Created more efficient systems of doing delivery checks and stock count
- Ran a store by myself and helped a team of new starters
- Compliantly sold products and services including smartphones, accessories, contracts, broadband and insurance

EDUCATION

Middlesex University

2017 — 2020

B.Sc. Degree in Computer Networks — London

Modules in computer networks, advanced networks, network protocols, network analysis, network management, network troubleshooting, data communications, computer architecture, operating systems and programming.

2015 — 2016

Foundation Year in Computer Science — London

Modules in algorithms, data structures, programming, calculus, databases, electronic circuit construction and some others covering important components of theory, engineering, abstraction and design.

City of Westminster

2013 — 2015

BTEC Level 3 Extended Diploma in Electrical Engineering — London

Modules in mathematics for technicians, electronic circuit construction, computer aided drawing, safety at work, circuit building software and some others covering important components of theory and design.