

# Fundamentals of Business Statistics

Probability Distribution

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# What is Probability Distribution?

In precise terms, a **probability distribution** is a total listing of the various values the random variable can take along with the corresponding probability of each value. A real life example could be the pattern of distribution of the machine breakdowns in a manufacturing unit.

- The random variable in this example would be the various values the machine breakdowns could assume.
- The probability corresponding to each value of the breakdown is the relative frequency of occurrence of the breakdown.
- The probability distribution for this example is constructed by the actual breakdown pattern observed over a period of time. Statisticians use the term “observed distribution” of breakdowns.

# Binomial Distribution **greatlearning**

- The Binomial Distribution is a widely used probability distribution of a discrete random variable.
- It plays a major role in **quality control** and **quality assurance** function. Manufacturing units do use the binomial distribution for **defective** analysis.
- Reducing the number of defectives using the proportion defective control chart (p chart) is an accepted practice in manufacturing organizations.
- Binomial distribution is also being used in **service organizations** like banks, and insurance corporations to get an idea of the proportion customers who are satisfied with the service quality.

# Conditions for Applying Binomial Distribution (Bernoulli Process)

- Trials are independent and random.
- There are fixed number of trials ( $n$  trials).
- There are only two outcomes of the trial designated as *success* or *failure*.
- The probability of success is uniform throughout the  $n$  trials

# Binomial Probability Function

The probability of getting  $x$  successes out of  $n$  trials is indeed the definition of a Binomial Distribution. The Binomial Probability Function is given by the following expression

$$P(x) = \binom{n}{x} \pi^x (1 - \pi)^{n-x} \quad x \text{ can take values } 0, 1, 2, \dots, n$$

Where  $P(x)$  is the probability of getting  $x$  successes in  $n$  trials

$$\binom{n}{x} \text{ is the number of ways in which } x \text{ successes can take place out of } n \text{ trials}$$
$$= \frac{n!}{x!(n-x)!}$$

$\pi$  is the probability of success, which is the same through out the  $n$  trials.

$\pi$  is the parameter of the Binomial distribution

## Example for Binomial Distribution

A bank issues credit cards to customers under the scheme of Master Card. Based on the past data, the bank has found out that 60% of all accounts pay on time following the bill. If a sample of 7 accounts is selected at random from the current database, construct the Binomial Probability Distribution of accounts paying on time.

# Spreadsheet Showing the Solution

A	B	C	D	
1		Example Problem-Master Card		
2				
3	X	P(x)	Cumulative	
4			Probability	
5	0	0.0016384	0.0016384	
6	1	0.0172032	0.0188416	
7	2	0.0774144	0.0962560	
8	3	0.1935360	0.2897920	
9	4	0.2903040	0.5800960	
10	5	0.2612736	0.8413696	
11	6	0.1306368	0.9720064	
12	7	0.0279936	1.0000000	

# Mean and Standard Deviation of the Binomial Distribution

The mean  $\mu$  of the Binomial Distribution is given by  $\mu = E(x) = n\pi$

The Standard Deviation  $\sigma$  is given by

$$\sigma = \sqrt{n\pi(1-\pi)}$$

For the example problem in the previous two slides,

Mean  $= 7 \times 0.6 = 4.2$ .

$$\text{Standard Deviation} = \frac{\sqrt{4.2(1-0.60)}}{1} = 1.30$$



# Poisson Distribution

Poisson Distribution is another discrete distribution which also plays a major role in **quality control** in the context of reducing the number of defects per standard unit.

- Examples include number of defects per item, number of defects per transformer produced, number of defects per 100 m<sup>2</sup> of cloth, etc.
- Other real life examples would include 1) The number of cars arriving at a highway check post per hour; 2) The number of customers visiting a bank per hour during peak business period.

- The probability of getting exactly one success in a continuous interval such as length, area, time and the like is constant.
- The probability of a success in any one interval is independent of the probability of success occurring in any other interval.
- The probability of getting more than one success in an interval is 0.

# Poisson Probability Function

## Poisson Distribution Formula

$$P(x) = \frac{e^{-\lambda} \lambda^x}{x!}$$

where

$P(x)$  = Probability of  $x$  successes given an idea of  $\lambda$

$\lambda$  = Average number of successes

$e$  = 2.71828(based on natural logarithm)

$x$  = successes per unit which can take values 0, 1, 2, 3,..... $\infty$

$\lambda$  is the Parameter of the Poisson Distribution.

Mean of the Poisson Distribution is =  $\lambda$

Standard Deviation of the Poisson Distribution is =  $\sqrt{\lambda}$

# Example

If on an average, 6 customers arrive every two minutes at a bank during the busy hours of working, a) what is the probability that exactly four customers arrive in a given minute? b) What is the probability that more than three customers will arrive in a given minute?

6 customers arrive every two minutes. Therefore, 3 customers arrive every minute. That implies  $\lambda = 3$

$P(X=4)=?$

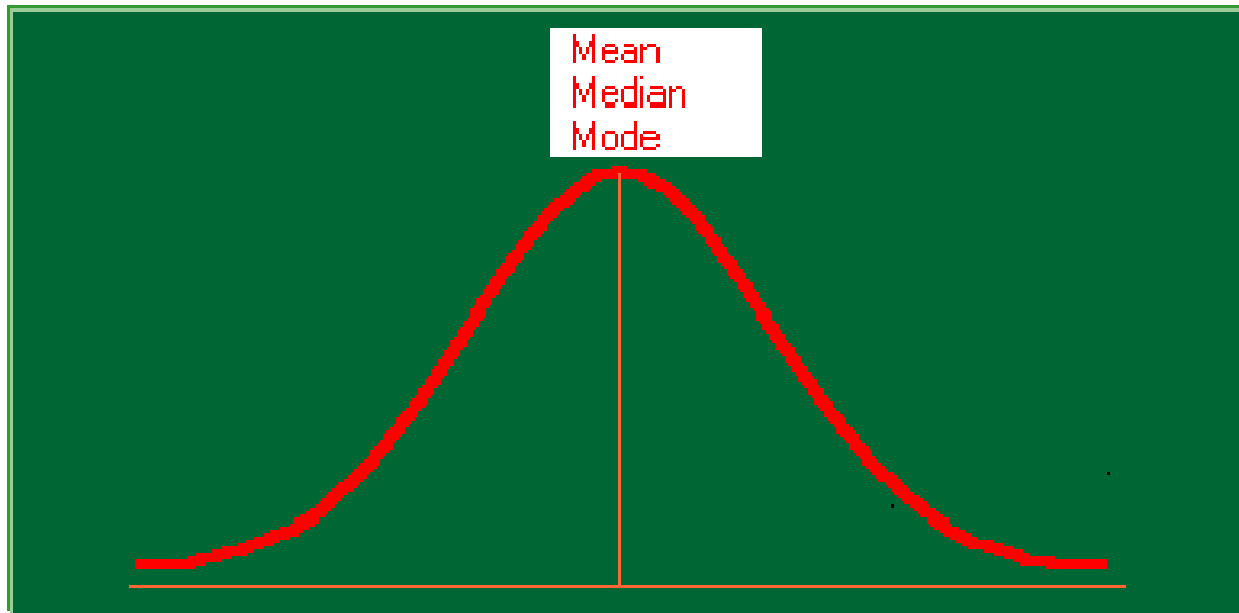
$P(X>3)=?$  Implies  $1-P(X \leq 3)$

# Spreadsheet showing Solution

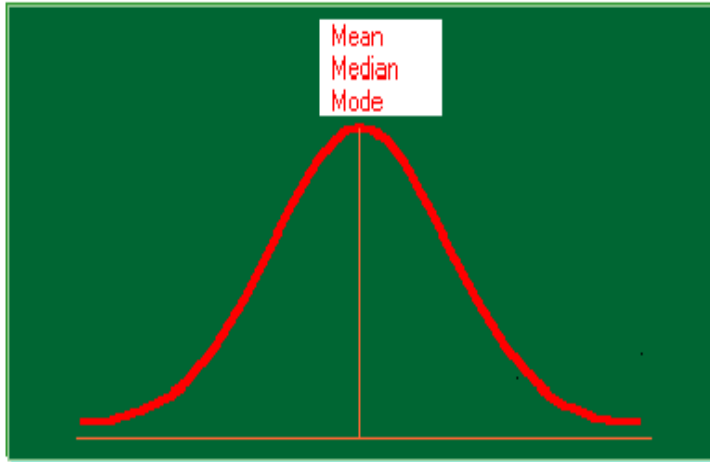
A	B	C	D	E	F	G	H
1		Poisson Distribution for the Example( x ranges from 0 to 10)					
2					$\lambda = 3$		
3			Cumulative				
4	x	P(x)	Probability				
5	0	0.049787	0.049787				
6	1	0.149361	0.199148				
7	2	0.224042	0.423190				
8	3	0.224042	0.647232				
9	4	0.168031	0.815263				
10	5	0.100819	0.916082				
11	6	0.050409	0.966491				
12	7	0.021604	0.988095				
13	8	0.008102	0.996197				
14	9	0.002701	0.998898				
15	10	0.000810	0.999708				

Look at the table and you will find that corresponding to  $x = 4$  in column B, the probability  $P(x=4)$  is 0.168031 found in column C. You want  $P(x > 3) = 1 - P(x \leq 3) = 1 - 0.647232 = 0.352768$  ( Please note that  $P(x \leq 3)$  is found in Column D corresponding to the value of  $x = 3$  in column B. You could see 0.647232 in row 8 and column D.

# Normal Distribution



# Properties of Normal Distribution



- The normal distribution is looking like a bell. Statisticians use the expression ‘
- It is a beautiful distribution in which the mean, the median, and the mode are all equal to one another.
- It is symmetrical about its mean.
- If the tails of the normal distribution are extended, they will run parallel to the horizontal axis without actually touching it. (asymptotic to the x-axis)
- The normal distribution has two parameters namely the mean  $\mu$  and the standard deviation  $\sigma$

# Normal Probability Density Function

In the usual notation, the probability density function of the normal distribution is given below:

$$f(x) = \frac{1}{\sigma\sqrt{2\pi}} e^{-\left[\frac{(x-\mu)^2}{2\sigma^2}\right]}$$

$x$  is a continuous normal random variable with the property  $-\infty < x < \infty$  meaning  $x$  can take all real numbers in the interval  $-\infty < x < \infty$ .



# Standard Normal Distribution

The Standard Normal Variable is defined as follows:

$$Z = \frac{X - \mu}{\sigma}$$

Please note that  $Z$  is a pure number independent of the unit of measurement. The random variable  $Z$  follows a normal distribution with mean=0 and standard deviation =1.

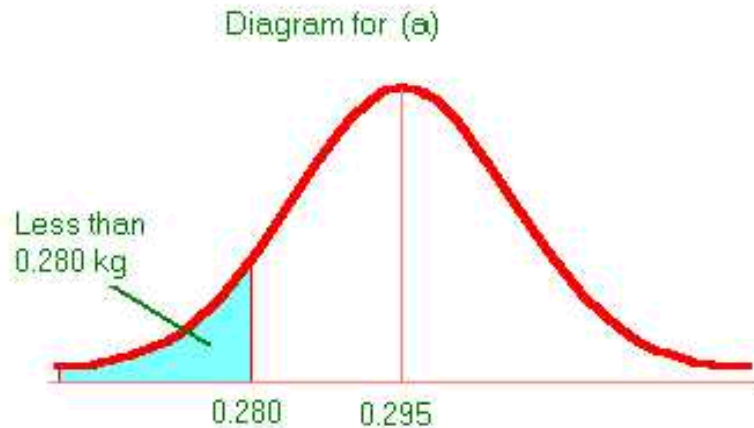
$$f(Z) = \frac{1}{\sqrt{2\pi}} e^{-\left[\frac{Z^2}{2}\right]}$$

# Example Problem **greatlearning**

The mean weight of a morning breakfast cereal pack is 0.295 kg with a standard deviation of 0.025 kg. The random variable weight of the pack follows a normal distribution.

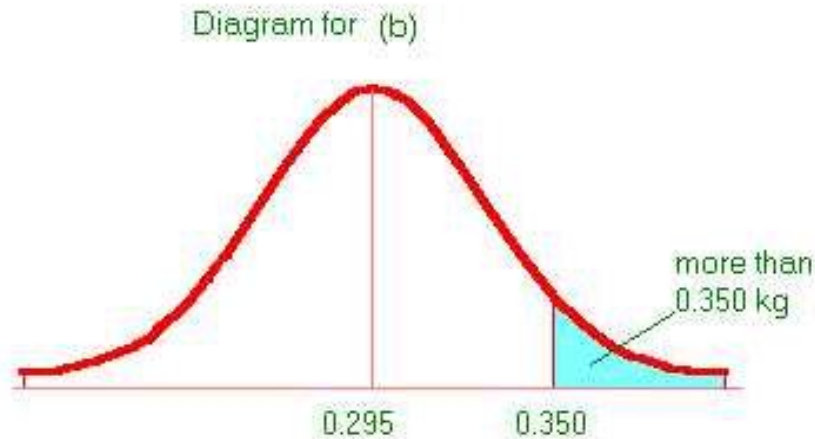
- a) What is the probability that the pack weighs less than 0.280 kg?
- b) What is the probability that the pack weighs more than 0.350 kg?
- c) What is the probability that the pack weighs between 0.260 kg to 0.340 kg?

# Solution-a)



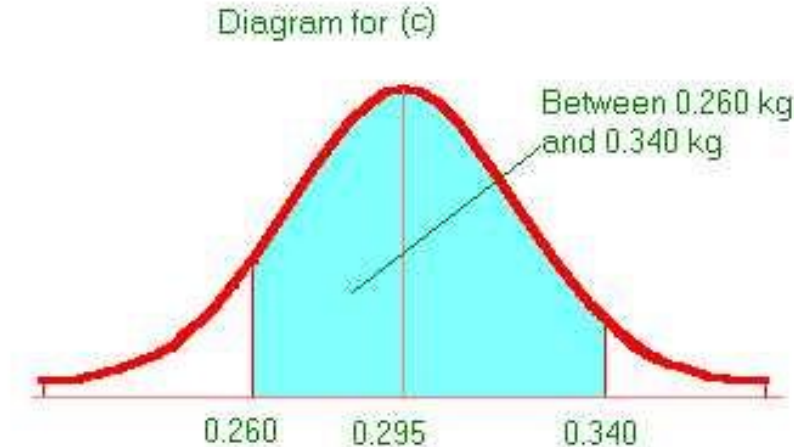
$$z = \frac{x - \mu}{\sigma} = (0.280 - 0.295) / 0.025 = -0.6.$$
 Click “Paste Function” of Microsoft Excel, then click the “statistical” option, then click the standard normal distribution option and enter the z value. You get the answer. Excel accepts directly both the negative and positive values of z. Excel always returns the cumulative probability value. When z is negative, the answer is direct. When z is positive, the answer is =1- the probability value returned by Excel. The answer for part a) of the question = 0.2743 (Direct from Excel since z is negative). This says that 27.43 % of the packs weigh less than 0.280 kg.

# Solution-b)



$z = \frac{x - \mu}{\sigma} = (0.350 - 0.295) / 0.025 = 2.2$ . Excel returns a value of 0.9861. Since  $z$  is positive, the required probability is  $= 1 - 0.9861 = 0.0139$ . This means that 1.39% of the packs weigh more than 0.350 kg.

# Solution-c)



For this part, you have to first get the cumulative probability up to 0.340 kg and then subtract the cumulative probability up to 0.260.  $z = \frac{x - \mu}{\sigma} = (0.340 - 0.295) / 0.025$   
 $= 1.8$  (up to 0.340).  $z = \frac{x - \mu}{\sigma} = (0.260 - 0.295) / 0.025 = -1.4$  (up to 0.260). These two probabilities from Excel are 0.9641 and 0.0808 respectively. The answer is  $= 0.9641 - 0.0808 = 0.8833$ . This means that 88.33% of the packs weigh between 0.260 kg and 0.340 kg.

# Thinking Problem

- What weight of the pack produced would have been exceeded by 90% of the packs produced?