



Robert Isoe Ntabo

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Professional Summary

Insightful and detail-oriented Data Analyst with over 7 years' experience in the financial services sector, specializing in advanced data management, data mapping, business intelligence, and risk analytics. Proficient in SQL, Power BI, and Python, with strong expertise in master data management, data governance, and stakeholder collaboration. Adept at delivering actionable insights, enhancing data quality, and supporting digital transformation. Passionate about driving data integrity, optimizing business processes, and empowering strategic decision-making.

Core Competencies

- Data Mapping & Master Data Management
 - Advanced SQL Querying & Relational Databases
 - Data Quality Assurance & Governance
 - Predictive Analytics & Machine Learning (Python)
 - Business Intelligence Reporting (Power BI, DAX, Power Query)
 - Data Modeling & Cloud Platforms (Azure, Oracle)
 - Workshop Facilitation & Stakeholder Engagement
 - Healthcare and Financial Services Data Understanding
 - Agile/Scrum Project Collaboration
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Professional Experience

Operational Risk Intelligence Analyst

NCBA Bank | Nairobi, Kenya | Jan 2022 – Present

- Designed and maintained advanced Power BI dashboards monitoring mobile lending portfolios (68M+ customers).

- Built and validated SQL queries for data analysis and quality assurance, identifying and recovering over KES 500M in potential losses.
- Spearheaded data integrity initiatives across operational risk units, improving decision-making accuracy.
- Collaborated with cross-functional teams to align data mapping outputs with strategic risk models and digital transformation projects.
- Conducted gap analysis, maintained data models, and managed evolving scope in data-driven projects.

Product Development Officer

NCBA Bank | Nairobi, Kenya | Oct 2019 – Dec 2021

- Led portfolio analytics and mapping for credit and trade finance products, facilitating strategic decision-making.
- Conducted impact analysis and developed executive reports to optimize data management strategies.
- Delivered data governance workshops and championed data-driven process improvements across departments.

Product Officer

NIC Bank | Nairobi, Kenya | Jul 2018 – Sep 2019

- Performed advanced analytics on customer portfolios, supporting business expansion initiatives.
- Assisted in user acceptance testing (UAT) for new digital and financial products, ensuring data quality standards.
- Developed stakeholder reporting tools using Excel and SQL.

Helpdesk Assistant

NIC Bank | Nairobi, Kenya | Sep 2016 – Jun 2018

- Provided technical support for online banking and internal data systems.
- Analyzed customer feedback data to enhance service delivery and operational efficiency.

Education

- **Data Scientist Certification** – ALX Africa (In Progress, Jan 2025)
 - **Data Scientist Certification** – AfriCDSA (Feb 2024 – Mar 2025)
 - **Financial Risk and Regulation Certification** – GARP (2023)
 - **Bachelor of Business Science (Finance)** – Strathmore University (2011 – 2016)
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Technical Skills

- SQL, Power BI, DAX, Power Query
 - Python (Pandas, Scikit-learn), Spark
 - Data Management Tools (Basic knowledge: Informatica, Collibra, Erwin)
 - Azure, Oracle Database Management
 - Microsoft Excel (Advanced)
 - Agile Methodology (Scrum Frameworks)
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Certifications

- Data Scientist Certification (AfriCDSA, In Progress)
 - Financial Risk and Regulation (GARP, 2023)
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Referees

Available upon request.