



# Rick Rocklin

## VP, Lead Infrastructure Engineer - End-user Computing

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Experienced and results-driven with a strong background in end-user computing (EUC) technologies, x86 Virtualization, and Cloud Computing. Possessing a proven track record of leading cross-functional teams in the design, implementation, and maintenance of large-scale infrastructure solutions. Skilled in developing and executing strategic initiatives to optimize performance, scalability, and security of technical systems. Adept at managing complex projects, ensuring timely delivery within budget constraints. Strong leadership abilities demonstrated through successfully building and motivating high-performing teams. Seeking an opportunity to leverage my expertise and drive innovation in a dynamic organization.

## Key Skills

- Technical leader
- Detail-oriented
- Highly technical and quick learner
- Effective execution
- Strategic thinking

## Professional Experience

### ● VP, Lead Infrastructure Engineer (EUC)

*Wells Fargo | September 2021 - Present*

Design and test operating GitOps framework, Architecture and engineering activities related to End User Computing Platform, Consult at the highest technical level with clients and IT management related to design, planning, integration, implementation, scalability, problem definitions and resolution of End User Compute platforms, Design and deliver fully automated solutions using Ansible and other tools.

### ● VP, CTO - Cloud Platform Engineer (PaaS)

*Wells Fargo | July 2020 - September 2021*

CTO sponsored PaaS initiative. Primarily responsible for the design, build, and support of Cloud Foundry and Kubernetes. Consult at the highest technical level with clients and IT management related to design, planning, integration, implementation, scalability, problem definitions and resolution of PaaS hosted applications. Responsible for building PaaS environments, developing and maintaining automation scripts, patching, and performance for the overall health of all PaaS environment. Testing product enhancements, and upgrading platforms.

### ● VP, Cloud Platform Engineer (IaaS)

*Wells Fargo | July 2018 - July 2020*

Supporting and maintaining IaaS. Primarily responsible for the design and engineering related to the VMware vRealize Suite products. Consult at the highest technical level with 3rd parties and IT management related to design, planning, integration, implementation, scalability, problem definitions, and resolution of IaaS platform. Testing product enhancements, and upgrading platforms.

### ● Virtualization Engineer

*Wells Fargo | January 2008 - July 2018*

Primary responsibilities include engineering tasks related to the enterprise x86 VMware offering at Wells Fargo. Including but not limited to proof of concepts, engineering and defining new process, automation, Rick Rocklin - page 1 documentation and training, escalation point for support analysts, certification and deployments of new services including all product lines from VMware and other vendors, design and design reviews.

### ● Web Engineer

*Wells Fargo | September 2007 - January 2008*

Provide top-to-bottom hosting services for over 50 significant internal customers. Collaborate with internal groups to realize and implement robust but cost-effective solutions meeting business objectives. Manage 150+ remote Windows and Linux physical and virtual servers supporting dozens of custom N-tier applications using tailored industry-standard platforms and architectures such as .NET, MS-SQL, MSCS, Apache, Tomcat, etc.

### ● Emergency Response Team Engineer

*ProNet Solutions | July 2006 - September 2007*

Primarily responsible for delivering an immediate response on high priority troubles to clients and employees by performing both support activities and analysis for new

and existing clients within the financial services sector. Domain administrator for 80+ multi branch community banks. Providing remote desktop and network support, providing on-site desktop and network support. Deliver both a responsive and enjoyable experience to customers, while providing remote LAN/WAN management and engineering services in a team environment. This includes but not limited to improving the efficiency and effectiveness of customers by proactively auditing and supporting their PC and networking needs. Internal training. Working in a team with Network Administrators, Network Engineers, Project Managers, Relationship Managers & Security Professionals in a single point of contact environment.

- **Technical Support Consultant**

*ProNet Solutions | May 2005 - July 2006*

Duties include phone/remote support in a Single Point of Contact environment. Network Administration for 30+ financial institutions. Troubleshooting desktop/server environments. Multi-tasking.

- **Network Analyst**

*TeleSpectra, LLC | May 2004 - April 2005*

Duties include answering phones for home user ISP, business level transport and access, and video switching backbone with great customer service. Coordinating / dispatching techs. Troubleshooting home user internet and business level circuits (wireless radio / physical). Multi-tasking. Being organized for highly sporadic busy times, and finding work during slow. Network monitoring via HP-Openview. Video/Audio switching.

## Education

- **Bachelor of Science in Networking and Communication Management**

*DeVry University, Phoenix, Arizona | February 2005*

Activities and societies: Sigma Beta Delta Honors Society Inducted Member, Elected Student Class Representative (2004), Presidents List (2004), Deans List (2002/03/04)

## Accomplishments

- **Top Performer**

*Wells Fargo | December 2016*

- **Gold Coin Award**

*Wells Fargo | December 2015*

- **Gold Coin Award**

*Wells Fargo | December 2014*

## Certifications

- **VMware Certified Professional 4 (VCP4)**

| *August 2010*

- VMware Certified Professional 5 (VCP5)

| *February 2012*

- Azure Fundamentals

*Microsoft Certified | September 2022*

[www.credly.com/badges/c6b67cec-9a7b-40fe...](https://www.credly.com/badges/c6b67cec-9a7b-40fe...)