Paying for sync relationships after your free trial ends

Cloud Manager

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Paying for sync relationships after your free trial ends

There are two ways to pay for sync relationships after your 14-day free trial ends. The first option is to subscribe from AWS or Azure to pay-as-you-go or to pay annually. The second option is to purchase licenses directly from NetApp.

You can subscribe from either the AWS Marketplace or the Azure Marketplace. You can't subscribe from both.

You have the option to use licenses from NetApp with a Marketplace subscription. For example, if you have 25 sync relationships, you can pay for the first 20 sync relationships using a license and then pay-as-you-go from AWS or Azure with the remaining 5 sync relationships.

Learn more about how licenses work.

What if I don't immediately pay after my free trial ends?

You won't be able to create any additional relationships. Existing relationships are not deleted, but you cannot make any changes to them until you subscribe or enter a license.

Subscribing from AWS

AWS enables you to pay-as-you-go or to pay annually.

Steps to pay-as-you-go

1. Click **Sync > Licensing**.
2. Select **AWS**
3. Click **Subscribe** and then click **Continue**.
4. Subscribe from the AWS Marketplace, and then log back in to the Cloud Sync service to complete the registration.

   The following video shows the process:

   ► https://docs.netapp.com/us-en/occm//media/video_cloud_sync_registering.mp4 *(video)*

Steps to pay annually

1. Go to the AWS Marketplace page.
2. Click **Continue to Subscribe**.
3. Select your contract options and click **Create contract**.

Subscribing from Azure

Azure enables you to pay-as-you-go or to pay annually.

What you'll need

An Azure user account that has Contributor or Owner permissions in the relevant subscription.

Steps

1. Click **Sync > Licensing**.
2. Select **Azure**.
3. Click **Subscribe** and then click **Continue**.
4. In the Azure portal, click **Create**, select your options, and click **Subscribe**.

   Select **Monthly** to pay by the hour, or **Yearly** to pay for a year up front.
5. When deployment is complete, click the name of the SaaS resource in the notification pop-up.
6. Click **Configure Account** to return to Cloud Sync.

   The following video shows the process:

   ► https://docs.netapp.com/us-en/occm//media/video_cloud_sync_registering_azure.mp4 *(video)*

Purchasing licenses from NetApp and adding them to Cloud Sync

To pay for your sync relationships up front, you must purchase one or more licenses and add them to the Cloud Sync service.

What you'll need

You'll need the serial number for your license and the user name and password for the NetApp Support Site account that the license is associated with.

Steps

1. Purchase a license by contacting NetApp.
2. In Cloud Manager, click **Sync > Licensing**.
3. Click **Add License** and add the required information:
   a. Enter the serial number.
   b. Select the NetApp Support Site account that is associated with the license that you're adding:
      - If your account was already added to Cloud Manager, select it from the drop-down list.
      - If your account wasn't added yet, click **Add NSS Credentials**, enter the user name and password, click **Register**, and then select it from the drop-down list.
   c. Click **Add**.

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