

# Nduwayezu Sophonie

## Junior Web Developer

Freelance Web Developer with one year of experience in creating dynamic and visually appealing websites. Skilled in HTML, CSS, JavaScript and popular frameworks like React, Angular, Vue. Passionate about staying up-to-date with the latest web development trends and technologies.

## WORK EXPERIENCE

### Junior Web Developer

2023– 2025

#### Click worker Freelancing

As a junior web developer in a freelancing capacity, i was responsible of creating and maintaining websites collaborating with clients to understand their needs and delivering high quality web solutions

### Customer Care agent

2021 - 2023

#### Airtel Rwanda

During my time at AIRTEL RWANDA, I handled a high volume of inbound customer calls, providing exceptional service by addressing inquiries, resolving issues, and ensuring customer satisfaction.

### Waiter

2019- 2020

#### Sundowner Restaurant

While working at Sundowner Restaurant, I provided friendly and efficient customer service, took orders, served food and beverages, and ensured customer satisfaction.

### Tutor

2019- 2020

#### Self employed

While working as a tutor i developed and, implemented effective study plans and strategies explained complex concepts in a clear and understandable manner and corrected homework assignments.

## REFERENCES

### Nkurunziza Kenny

Y&C company / Chief technician

Phone: 0784082861

Email : ntarerugamba1962@gmail.com

### Bahati Israel

Airtel Rwanda. / cc service

Phone: 0783946006

Email : baisrael@gmail.com

## CONTACT

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 Masaka,Kigali,Rwanda

## EDUCATION

### AUCA

Bachelor of Software engineering  
2022-2025

### Efotec

High school Diploma in PCM  
2016 - 2019

## EXPERTISE

Customer Service

Multitasking

Problem solving

Communication

Team Work

Frontend dev

## LANGUAGE

English

French