NGHIA DUONG

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Fairfax, Va

EDUCATION

- Western Governor's University, B.S. in Computer Science, 2024.
- West Springfield High school, Springfield, VA.
- Radford University Governor's School of Visual Arts, Radford, VA.

PROGRAMS AND LANGUAGES

- **Frontend:** TypeScript, Html, Css, React.
- **Backend/ Database:** JavaScript, Python, Prisma, MySQL, Java, Node.JS.
- **Design:** Cs-Photoshop, Illustrator, Figma.
- **Misc:** Swift, Enterprise, Epic, Excel, Numbers, MS office, Powerpoint, Acornn, Git.

CURRENT PROJECTS

- **WeWrap:** A full stack, on going, volunteer co-op project that aims to create an app that allows users to pool their money for group gifts or office presents. Built using React, JavaScript, TypeScript, HTML, CSS, and Node JS.
  - Led the UX and UI design efforts for WeWrap, utilizing Figma to create a visually stunning and user-friendly app experience
  - Took ownership of developing the calendar component, connected frontend and backend using Prisma and MySQL, ensuring smooth data flow and accurate event tracking.
  - Worked under the mentorship of senior software engineers, honing skills and expanding knowledge in software development's best practices and technologies.
  - Collaborated effectively with a diverse team of four talented individuals, fostering a synergistic environment to deliver a cohesive and high-quality product through weekly standups and meetings.
- **Eyre:** A work in progress IOS app that uses apple's ARKit framework to allow users to scan their ear and design piercings. Built in Xcode and Swift with Blendr.
  - Attended IOS developer meetups to gain insight about app developing process.
  - Conducted user research and interviews to understand target audience and market research about luxury piercing industry.
  - Created skeleton and prototype(UI) to plot data funneling(UX) to ensure seamless and fun user experience.

EXPERIENCE

Illustrator and Designer (Self-employed) 2014-present

- Use Collaborative tools like Figma to work side by side with other designers and product owners to create Web and Print Visuals.
- Analyze relevant market data to increase brand awareness for client's niche.
- Create illustrations for labels, zines, and literature using PS and Acorn.
- Organize and refine color palettes, line work, and visual elements for clients and collaborations.

Head pharmacy technician,Giant Pharmacy; 2016-present

- Work as a licensed pharmacy technician to support the day-to-day operations of the pharmacy.
- Verify insurance, process prescriptions, manage inventory, and collect co-payments.
- Interact with major insurance companies such as Tricare, Blue Cross Blue Shield, and Medicare/Medicaid to streamline medication claims.
- Work with Doctor's office to correctly process Prior Authorizations for medications.

Vietnamese Language Coordinator and IT Admin Intern, Evergreen Healthcare 2019-2020

- Coordinate care plans for patients with healthcare managers, personal care aids, and therapists.
- Provide in-office IT services, such as setting up networks, formatting files, and maintaining hardware.
- Work with software companies to implement Electronic Visit Verification (EVV) to adhere to state regulations and create training program for PCAs to successfully implement EVV into work flow.