

# Nitheesh Sudarsanan

## Software Analyst

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Software Analyst with over a year of experience and a strong foundation in web development, including HTML, CSS, JavaScript, and React JS. I possess hands-on experience with Magento basics and have gained practical insights into Agile methodology & e-commerce websites through my project work with Chico's as a QA tester. Passionate about development, data science, and continuous learning. Looking forward to contributing for the digital transformation and achieve personal and professional success.



## Profile Summary

- Software Analyst with over a year of diversified experience in software development, quality assurance, and front-end specialization.
- **Internship at Bounteous-Marina:** Started my internship around January 2023, went through a series of training programs to learn the basics of web development.
- **Magento training:** Gained hands-on experience with Magento for a couple months.
- **Quality Assurance Experience:** Deployed as a QA tester on the Chico's re-platform project, I spent several months working in various testing squads, including Analytics, Functional, Support, and NFR-Resiliency squads. This experience provided me with knowledge not only in testing but also in the overall working of an e-commerce site.
- **Agile Methodology Proficiency:** Working in Chico's project helped me comprehend various stages of the software development cycle & Agile methodology more clearly.
- **Front-End Specialization:** Currently specializing in front-end technologies such as React JS, Tailwind CSS, and Redux since April 2024.
- **Interest in Data Science and Machine Learning:** Passionate about data science and applying machine learning, worked on a couple of projects in this domain during college & am still fascinated about this.

## Core Competencies

Magento



Quality Assurance



HTML & CSS



ReactJS & Redux



JavaScript



Agile & JIRA



Analytics



Postman



### Soft Skill

- Communication
- Leadership & Team handling
- Flexible to changes.
- Ready to learn.

### Technical Skills

- React | JavaScript
- HTML | CSS
- Magento
- Postman API Validation

## Education

- B.Tech. ECE at SASTRA University, Thanjavur 2019-2023
- Senior Secondary (12th) from Velammal Vidhyashram, Chennai – Mar' 2019
- Secondary (10th) from Velammal Vidhyashram, Chennai – Mar' 2017

## Certification

- Developing Soft Skills and Personality: NPTEL
- Introduction to Flutter Development with Dart: App Brewery
- Machine learning A-Z: Hands-On Python in Data Science: Udemey
- Python from Computer Vision with OpenCV with Deep Learning: Udemey
- Digital Marketing Course: Internet Marketing School

## Work Experience

### Software Analyst | Bounteous-Marina (Bounteous x Accolite) | May' 2023 – Present

#### Projects:

**Project #1** : White House Black Market (WHBM-Chicos)

**Technologies** : Quality Assurance- Analysis of new features, testcase design, documentation & validations (NVDA, Postman for supporting validations)

**Role** : Team Member

**Description** : This Project focuses on re-platform of the Chico's ecommerce website

#### Key Result Areas:

- Analytics testing:
  - Testing to ensure proper triggering & flow of events on the website.
- Support Squad:
  - Raising bug tickets for the issues found during testing & re-testing them when the bugs are fixed.
- Functional Requirements Analysis:
  - Designed and validated test data to meet acceptance criteria.
  - Collaborated with stakeholders to refine and clarify requirements.
- Backend API Validation:
  - Used Postman to ensure GraphQL queries return expected results.
- Frontend Validation:
  - Conducted UI testing for design and requirement alignment.

- Ensured cross-browser and cross-device compatibility.
- Non-Functional Requirements (NFR) Validation:
  - Tested functionality of the various components while other components are brought down, to ensure a better user experience during downtimes/outage
  - Tested user-friendly error messages during service downtimes.

#### **Achievements:**

Contributed significantly to the detection and reporting of critical bugs and issues, thereby enhancing the overall functionality, quality, and user experience of the website.

**Project #2** : To Do App

**Technologies** : ReactJS, Redux, Tailwind CSS & Firebase

**Role** : For Practice- Developer

**Description** : This project mainly focuses on creating an application to create reminders/to-do's using ReactJS.

#### **Key Result Areas:**

- Implemented functionality using React JS for dynamic and responsive interfaces.
- Styled components efficiently with Shadcn/UI & Tailwind CSS.
- Managed state locally with Redux for consistent data flow.
- Integrated authentication using Firebase for secure user access.
- Utilized Firestore for database management and real-time data updates.
- Deployed applications on Vercel for fast and reliable hosting.

### **Intern | Bounteous-Marina | Jan'2023 – May'2023**

During my internship tenure at Bounteous Digital Pvt. Ltd., I actively participated in a variety of projects, where I acquired invaluable experience and refined my expertise in both web development and software engineering.

**Project #1:** QTrip

**Technologies:** HTML, CSS, JavaScript, Bootstrap 5

**Description:** Developed dynamic web pages for QTrip using HTML, CSS, JavaScript, and Bootstrap 5. Enhanced user experience with multi-select filters and image carousels.

**Project #2:** QKart

**Technologies:** HTML, CSS, JavaScript, Bootstrap, REST APIs

**Description:** Developed an e-commerce application featuring authentication, shopping cart, and checkout functionalities.

**Project #3:** QCalc

**Technologies:** Java

**Description:** Built a Java calculator application, adhering to OOP principles and writing unit tests to ensure functionality and handle edge cases.

**Project #4: QMoney**

**Technologies:** Java, REST APIs

**Description:** Developed QMoney, a visual stock portfolio analyser, using Java and Tingo's REST APIs for financial data.

**Project #5: QEats**

**Technologies:** Java, Mockito, MongoDB, Spring Data

**Description:** Developed QEats, a food ordering app, by adding serialization support, unit tests, and MongoDB database integration.

**Key Result Areas:**

- Working on these projects helped me improve my knowledge on Web Development during my training program.

**Intern | Larsen & Toubro's eShiksha project | Mar'2022****Key Learnings:**

- The objective of the eShiksha project is to provide and maintain hi-tech computer labs for Government High & Higher Secondary schools, I worked as an intern at Centralised Command Centre of the project along with engineers from L&T and Netcon.
- I learned about L&T's Incident Management Software (INMS) used by the field engineers to report incidents & also worked with the Asset management & Remote Monitoring Software (Grafana)