

# NTHWAO MICHAEL MAKAU

## Contact

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## Address

Nairobi

## Key Skills

**Web Development:** HTML, CSS,  
JavaScript

**Training and Mentorship:**  
Conducted IT training sessions for  
over 200 participants

**Communication:** Strong verbal  
and written communication skills

**Problem Solving:** Excellent  
problem-solving abilities

## Activities and Interests

### IT Club, KCA University

- Active Member (2022-  
2024)

### Web Development Projects

Created personal using HTML,  
CSS, and JavaScript.

### Technology Enthusiast

- Keen interest in staying  
updated with the latest  
trends in web  
development, system  
analysis, and networking.

## Profile

A motivated Information Technology graduate from KCA University with a strong foundation in web development, system analysis, and networking. Successfully trained over 200 trainees in basic computer skills during an attachment at Kibwezi West Ajira Digital Centre. Proficient in HTML, CSS, and system analysis with a working knowledge of networking. Eager to contribute to a dynamic IT environment.

## Experience

### Kibwezi West Ajira Digital Centre – Kibwezi, Kenya

#### IT Trainer (Attachment)

January 2024 – April 2024

- Trained over 200 trainees on basic computer skills, including word processing, internet use, and basic troubleshooting.
- Developed training materials and conducted hands-on sessions to enhance trainees' understanding of key IT concepts.
- Assisted in the setup and maintenance of computer labs to ensure smooth operations during training sessions.
- Provided one-on-one support to trainees, addressing their specific learning needs and technical challenges.

#### IT Support Tasks:

- Troubleshoot hardware and software issues for both trainees and staff.
- Performed routine maintenance on computers ensuring optimal functionality.
- Assisted in the installation and configuration of software applications and updates.
- Provided technical support for printers, scanners, and other peripheral devices.

## Education

July 2024

*Diploma in Information Technology* • KCA University • Nairobi, Kenya

## References

Daniel Muia Tel : 0794022520 (Kibwezi west ajira Centre Manager)

Japheth Ngui Tel: 0722445495 (Kibwezi West NG-CDF Fund Manager)