Nicole Tikalsky

nicole0596@outlook.com ❖ (952) 666-8877 ❖ Belle Plaine, MN

Website ❖ Github ❖ LinkedIn ❖ Wellfound

WORK EXPERIENCE

Activision Blizzard   **2020 – 2021**
Quality Assurance   *Eden Prairie, MN*
- Proficiently documenting detailed bug reports in Jira with articulate and concise descriptions, including step-by-step instructions to reproduce issues, accompanied by relevant screenshots and videos when necessary.
- Working closely with the development team to foster collaboration, effectively reproducing and resolving reported issues through open communication and joint problem-solving efforts.
- Thriving in a fast-paced development environment, adeptly navigating tight deadlines and seamlessly adapting to evolving priorities with a proactive and flexible approach.
- Actively engaging in the creation and execution of comprehensive test cases, diligently ensuring the coverage of diverse game features and scenarios to guarantee a robust and immersive player experience.
- Conducting thorough regression testing to validate bug fixes and newly implemented features, ensuring the stability and seamless integration of updates within the game.

Scott County Library   **2018 – 2020**
Library Aide   *Belle Plaine / Jordan, MN*
- Contributing to the cataloging and processing of new library materials, ensuring meticulous attention to detail and accurate record-keeping to facilitate seamless access to resources for library patrons.
- Proficiently managing various administrative responsibilities, including promptly handling phone calls, promptly responding to emails, and efficiently overseeing inter-library loans to ensure smooth operations and exceptional service for library patrons.
- Providing friendly and proficient technology support to library patrons, including troubleshooting computer issues, aiding with printing and scanning tasks, assisting with personal computers and phones, and offering guidance on utilizing digital resources. Ensuring a seamless and user-friendly technology experience for all library visitors.
- Taking an active role in designing, organizing, and facilitating library programs, events, and workshops, including the creation of engaging content, meticulous setup, promotion, and dedicated participant support. Contributing to the creation and execution of these initiatives to foster a vibrant and enriching experience for all attendees.

EDUCATION

Riverland Community College   **May 2020**
AAS Web Development   *Austin, MN*
- Phi Theta Kappa; 3.8/4.0 GPA

CERTIFICATIONS, SKILLS & INTERESTS

- **Certifications:**
    - Riverland Community College – Web Page Design
    - Riverland Community College – Game Design
- **Skills:** HTML; CSS; SQL; Python; JavaScript; Bootstrap; JIRA; Data management; Database design; Wordpress; Adobe Photoshop; Microsoft Excel; Software testing; Teamwork; Problem solving; Time management; Organization
- **Interests:** Crochet; PC building; Board games; New technology; Transformers; Video games; Digital art; Comics; 80's Cartoons