

JIM'S TOEIC

TEST
01

Reading Test

In the reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

101. ----- you want to receive additional information regarding the services we offer, please log onto our website at www.healthclub.com today.

- (A) If
- (B) For
- (C) Despite
- (D) Whether

102. Sandy Duncan was handpicked by the general manager to head the next project because of ----- experience in this field.

- (A) her
- (B) hers
- (C) herself
- (D) she

103. The changes made in the working conditions at our company resulted in remarkable improvements in all aspects of our business and ----- more so in the morale of our employees.

- (A) all
- (B) any
- (C) even
- (D) although

104. All commuters ----- the main highway to get to the center of the city will face delays of up to an hour today because of on-going construction.

- (A) use
- (B) used
- (C) using
- (D) will use

105. In order to become a member of the country club, applicants have to meet the strict ----- set by the club president.

- (A) require
- (B) requires
- (C) requiring
- (D) requirements

106. The outcome of our meeting today with the board of directors will ----- the course of action we will take this year.

- (A) determine
- (B) determines
- (C) determining
- (D) determination

107. The announcement of John Stanton's retirement was not well received by most of the staff members, but Leslie, his long time friend and colleague, was extremely ----- to hear that Mr. Stanton will now be able to enjoy some leisure time.

- (A) happiest
- (B) happily
- (C) happier
- (D) happy

108. Because many of the warehouse workers were out sick today, Mr. Miller had to stock the goods on the shelves -----.

- (A) itself
- (B) himself
- (C) herself
- (D) themselves

109. Please accept our ----- apology for the inconvenience this delay is causing all the passengers here at Pearson International Airport.

- (A) sincere
- (B) original
- (C) estimated
- (D) completed

110. The majority of the contract ----- that took place during the year were handled by lawyers from a local law firm.

- (A) negotiate
- (B) negotiations
- (C) negotiable
- (D) negotiator

111. It will be next to impossible to ----- a room at the Ashton Hotel this week because of the film festival.

- (A) reserve
- (B) respond
- (C) connect
- (D) appoint

112. The presentation of this evening's winners will commence ----- at seven following dinner at six.

- (A) precise
- (B) precision
- (C) precisely
- (D) preciseness

113. The new sports complex will accommodate an Olympic-sized swimming pool and other -----, including a fitness center and a spa, to name just a few.

- (A) facilities
- (B) categories
- (C) qualities
- (D) supplies

114. Our new product will be put through a number of ----- tests before being released to the public.

- (A) dependent
- (B) founded
- (C) withhold
- (D) stringent

115. Mr. Chan's main role in the company for the next two weeks is to look ----- the right person to take over Mr. Shaw's position when he leaves at the end of the month.

- (A) in
- (B) for
- (C) over
- (D) from

116. People unanimously agreed that John would have performed a great deal better under more ----- circumstances.

- (A) favorable
- (B) favorably
- (C) favorite
- (D) favor

- 117.** After a long and difficult strike, the plant workers will show up to work ----- Monday.
- (A) starting on
(B) afterwards
(C) instead
(D) outside
- 118.** Scarborough General Hospital has two ----- for certified x-ray technicians to start immediately.
- (A) open
(B) opener
(C) openings
(D) openness
- 119.** Mark's Warehouse Clearance Store is having a sale with savings of up to 40 percent off on all clothing this weekend ----- celebration of its 25th anniversary.
- (A) in
(B) at
(C) on
(D) of
- 120.** Probe Magazine conducted a survey asking one thousand employees who work in low-paying industries to express ----- their biggest concerns are.
- (A) how
(B) when
(C) what
(D) which
- 121.** Should there be any requests for schedule changes, please notify us -----.
- (A) prompt
(B) prompted
(C) promptly
(D) prompting
- 122.** For this weekend only, Bad Boys Electronics Store is celebrating its first year in business with up to thirty percent ----- on all items in the store.
- (A) retail
(B) market
(C) economy
(D) discounts
- 123.** The automobile parts we requested for our customer got here on -----.
- (A) authority
(B) condition
(C) schedule
(D) appointment
- 124.** The advertisements printed in this magazine do not ----- imply endorsement by the management.
- (A) highly
(B) barely
(C) gradually
(D) necessarily
- 125.** The newly installed alarm system, which is directly connected to the police, will go off if the correct security code is not entered ----- 60 seconds of touching the keypad.
- (A) only
(B) under
(C) within
(D) directly
- 126.** The airline requested a ----- call to ensure a seat on my flight back home.
- (A) confirm
(B) confirmed
(C) confirming
(D) confirmation

127. If the task is too complicated to figure out on ----- own, please don't hesitate to ask one of our representatives, who are here to help.

- (A) you
- (B) your
- (C) yours
- (D) yourself

128. The hard work put in during his younger years made him become ----- sound in his later years.

- (A) finance
- (B) finances
- (C) financial
- (D) financially

129. Ms. Taylor has called the managers to ----- her in the main conference room to discuss next year's budget.

- (A) met
- (B) meet
- (C) have met
- (D) will meet

130. ----- announcing his retirement, Mr. Kinsley has been busy trying to train his replacement.

- (A) Because
- (B) Once
- (C) Since
- (D) While

131. Please fax us the information immediately because I need to ----- the client right away.

- (A) notify
- (B) speak
- (C) report
- (D) attend

132. One of the reasons why our sales team has become a leader today is that they are put through a number of vigorous training sessions to keep up with the ----- changes that occur in the market.

- (A) prosperous
- (B) continuous
- (C) straight
- (D) mature

133. John is a bit nervous because he will give a speech ----- the board members this afternoon.

- (A) by
- (B) on
- (C) to
- (D) during

134. Of the many radio stations in the city, FM 109 is considered to play the ----- listening music.

- (A) easy
- (B) easiest
- (C) more easily
- (D) most easily

135. The new, expensive software was purchased to help keep better ----- of the clients we have here at our company.

- (A) records
- (B) states
- (C) points
- (D) marks

136. Only after ----- requests by the tenants did the superintendent do something about the broken intercoms in some of the apartments.

- (A) repeat
- (B) repeated
- (C) repeating
- (D) repetition

137. A rain shower ----- by cold winds is expected to reach our region by this evening.

- (A) accompany
- (B) accompanied
- (C) accompanying
- (D) will accompany

138. The special deal offered by our supplier will last only for a ----- time.

- (A) limited
- (B) minor
- (C) partial
- (D) lower

139. ----- something drastic happens before midnight, the postal workers will most likely walk out on their jobs.

- (A) Also
- (B) Except
- (C) Unless
- (D) Therefore

140. The defense attorney contemplated a long time before finally making his decision to ----- the accused in court.

- (A) attend
- (B) represent
- (C) express
- (D) perform

boekhouder en bewaarder van de financiële en andere belangrijke documenten en tevens een adviseur voor de bestuurders en voorzitters van de instellingen.

- (A) accountant
- (B) auditor
- (C) controller
- (D) steward

bij afname en aflevering van de goederen en diensten van de leverancier en van de ontvanger te wijzigingen in de voorwaarden van levering en afname te wijzigen.

- (A) revision
- (B) alteration
- (C) modification
- (D) modification

Part 6

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following article.

Bank Mortgage Rates Will Fall

Several of Canada's largest banks ----- to decrease their mortgage rates. Royal Bank

141. (A) decide
(B) deciding
(C) was decided
(D) have decided

revealed its plan to cut key mortgage rates by a tenth of a percentage point across the board, while TD Canada Trust will decrease its rates by the same ----- except for

142. (A) margin
(B) allowance
(C) space
(D) surplus

its 10-year rate. The Bank of Montreal will also lower its fixed-rate mortgages on four-year terms and longer by a tenth of a percentage point.

And lastly, Vancouver Trust has also jumped on the wagon by announcing that it is planning to ----- its rates, but the exact numbers are still unknown. However, insiders are predicting

143. (A) turn down
(B) shorten
(C) reduce
(D) narrow

that the reduction rates will be similar to those of other banks.

Questions 144-146 refer to the following advertisement.

**"A net worth of \$2.5 million
in just 4 years using London Life's
simple wealth strategy"**

— Jane Booth and Glenda Jackson — Investment Advisers

If you're looking to get on the ----- to financial freedom but aren't sure of what steps

- 144.** (A) path
(B) access
(C) line
(D) track

to take or if your existing investment portfolio is not doing its job and needs a major shake up, then we can help.

Many middle-income earners have expressed their opinions on how difficult it is to get honest, straightforward, and unbiased advice that supports their financial goals. According to one couple, they were working hard as teachers and never thought that they could get ahead on their ----- until they discovered

- 145.** (A) costs
(B) prices
(C) charges
(D) wages

London Life's simple ----- effective investing techniques. By following our simple strategy,

- 146.** (A) once
(B) still
(C) yet
(D) ever

we were able to amass a small fortune for the couple! Now, we can show you how you can, too.

London Life

- FINANCIAL PLANNING • STOCKBROKING • PROPERTY • FINANCE

Questions 147-149 refer to the following notice.

TEST
01

Promoting Cycling in our City

An essential element of the transportation system in many of the cities around the world is cycling. The city of Buffalo recognizes this and has developed a 10-year plan to promote more cycling in our city.

The city's development plan includes the addition of more cycling ----- to our streets.

147. (A) admission

- (B) entrance
- (C) access
- (D) pass

This, of course, is with the intention of encouraging greater cycling ----- by our citizens in

148. (A) participate

- (B) participation
- (C) participates
- (D) participated

an effort to mimic the benefits other global cities have experienced, such as the reduction of pollution and traffic congestion as well as health and social advantages.

Other plans include a coordinated network of bicycle lanes to be interconnected to the surrounding towns as well as the setting up of a number of social programs to provide information to the cyclists.

The city wishes to hear your thoughts about its ----- . Further information and submission

149. (A) effects

- (B) operations
- (C) remedies
- (D) proposals

forms are available at our website at: www.cityofbuffalo.gov.us, by visiting your local Neighborhood Service Center, or by calling 755-9333.

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Questions 150-152 refer to the following email.

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From : Jonathan Wong [mailto:jonathan.wong@hydetransport.com]
Sent : Monday, October 27, 2007 11:07 AM
To : John Devereux; Steve Tracey; Brian Kibble
Cc : Alfredo Chen; Jenny Lee
Subject : Visit to Global Logistics

On behalf of Alfredo Chen and Hydetransport Taiwan, I would like to thank you for your warm hospitality during our visit to Global Logistics. It was a pleasure meeting all of you and seeing your operations and setup. We were very impressed with your ----- facility and your investment in technology.

- 150.** (A) secure
(B) secured
(C) securely
(D) to secure

As we discussed, we would like to extend our gratitude by inviting you to Taipei when you are available in the ----- future. Please let me know when you would like to schedule your -----.

- 151.** (A) prevalent
(B) surfacing
(C) foreseeable
(D) ongoing

- 152.** (A) tourism
(B) trip
(C) talk
(D) request

As a second step, we would also like further to explore your business ventures with Hydetransport. As part of your plan to expand globally, we see much synergy and advantage for both parties to pursue a business partnership in Taiwan.

Thank you once again and I'm looking forward to your response.

Best regards,

Jonathan Wong
Director / Planning Group

Questions and answers on page 151 of test 01

NO TEST MATERIAL ON THIS PAGE

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Part 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-155 refer to the following letter.

October 20, 2006

Mr. Joe Fernandez
1385 Midland Ave.
Detroit, Michigan

Dear Mr. Fernandez,

As the president, I am proud to announce that this Friday marks the 30th anniversary of our long and successful running country club. This, of course, calls for a night of celebration. And for this reason, we have reserved the Grand Hall at the Falcon Hotel this Friday at 7 p.m. for a night of fine dining and dancing.

On this special evening, the newest members of our club will get an opportunity to listen to the thoughts of our older members and exchange ideas in an informal atmosphere. The newest members, who will be carrying on our tradition, should hear what the older members have to say.

Further, the food will be superb. I've had a chance to dine at the hotel several times in the past in other functions, and it was the food that convinced me to hold our event there. I am quite certain that all of our members will share my feeling. Anyhow, I am looking forward to this Friday when all of our members can let loose and have some fun.

Therefore, this is a letter officially to invite you and your spouse or significant other to join us on this memorable evening.

Please let us know if you can't attend.

Yours sincerely,

Jeff Connelly

153. What is the main purpose of this letter?

- (A) To provide information about the club's history
- (B) To notify the members of a yearly meeting
- (C) To welcome the newest member to the club
- (D) To invite the members to an upcoming event

154. Which of the following will NOT be part of the event?

- (A) Discussions
- (B) Entertainment
- (C) Presentations
- (D) Dinner

155. According to Mr. Connelly, what led him to hold the event there?

- (A) It has become a tradition at the club.
- (B) He has special ties with the hotel staff.
- (C) The hotel is located close to the club.
- (D) He was impressed with its menu.

Questions 156-159 refer to the following guidelines.

"HOMESTAY NETWORK" STUDENT GUIDELINES

On arrival at your new home:

- Try to remember the names of your host family. If unsure about how to address them, it is okay to ask how they would like to be called. For example, if it is impolite in your country to call someone elder by their first name, ask if it's okay to add Mr. or Mrs. in front of their names. Some Americans do not like to be addressed this way because it makes them feel old.
- Show your family that you are grateful for being your host. But do not give expensive gifts. It is, however, considered appropriate to bring inexpensive handcrafts from your country or a small gift for the children of the host family.
- Your host family will be curious to know more about you. Bring photos of your family and friends to share with them. This is also a great way to break the ice with them.
- After you get settled, your host family will help you make a call to your parents to assure them that you have arrived safely.
- After you've had dinner, you may ask the host family to be excused early. They will be fully aware of the fact that you might be jetlagged, so feel free to ask them.

On your first day of school:

- On your first day of school, your host family will take you to school and help you with the necessary registration paperwork.
- Your host family will also make sure that you know your way to and from school. They will also teach you how to use public transportation.
- When traveling alone, you should at all times carry a map and the phone number of your host family.
- In case you are lost and cannot get in touch with your host family, you can contact the "Homestay Network".

156. For whom are the guidelines intended?

- (A) Host families
- (B) Foreign students
- (C) School staff
- (D) Airline worker

157. Which of the following is NOT mentioned in the guidelines?

- (A) Find out how you should address the host family
- (B) Always be prepared for the unexpected
- (C) Be prompt during meal times
- (D) Establish a rapport with the host family

158. What might be an appropriate present for the host family?

- (A) A toy train
- (B) A bottle of whiskey
- (C) A camera
- (D) A cellular phone

159. What is implied by the guidelines?

- (A) Americans prefer to address each other formally.
- (B) Newly arrived students often get lost in the city.
- (C) Host families come from educated backgrounds.
- (D) Students will depend on the host family to settle in.

Pump It special offer

Look your best this summer with our state of the art equipment and a tailor-made training program made specially for you by one of our top-rated personal trainers.

If you are having a difficult time getting motivated, Pump It is where you want to be.

With a personal trainer assigned to you, you'll be placed in a tailor-made program that will make you look your best in just 12 weeks.



With our program, you will get the full benefits of ...

- Our one-on-one support and expert guidance by the top trainers in our industry
- The use of the most updated fitness equipment money can buy, including free weights, treadmills, bikes, and even a his and hers sauna
- Ongoing group classes, from aerobics to yoga to dancercise to 'abs-butts-thighs', just to name a few
- For the time being, absolutely no joining fee and a very affordable monthly membership rate

So come for a free consultation, and get started today!

**Don't miss out!
Offer is good until this Friday**

310 St. George Street, Suite 601, Chicago
T: 755-3422 W: pumpitclub.com

160. Who does this advertisement mainly target?

- (A) Anyone who failed at dieting during the summer
- (B) People without much time on their hands
- (C) Athletes training for upcoming competitions
- (D) People who need a little nudge at getting into shape

161. What is NOT offered in the advertisement?

- (A) Continuation of organized lessons
- (B) Personalized coaching to suit individuals' needs
- (C) Free signup
- (D) Annual membership discounts

... IN THE VICINITY

	BANKS There are two banks on the corner of Main and Wellesley Street. It's walking distance from the hotel. The hours are Mon-Fri 10 a.m. – 4 p.m.		MUSEUM 130 Main Road (Near Fairview Mall). Bus #1 will take you directly to the museum. It runs every 15 minutes.
	HOSPITAL St. George Hospital, 1000 Bathurst Street. Emergency service open 24 hours a day.		TAXI STAND Just outside the east wing door. Ask the front desk clerk for assistance with luggage.
	POST OFFICE Nearest post office – 4 min. walk down Gerald Road. Hours 9 – 5 weekdays.		GYM 1st Basement floor of the hotel
	PHARMACY Ground floor of the hotel. Open 24 hours a day.		SHUTTLE BUS Shuttle service to the airport every 10 min. Free. At the front door.
	POLICE STATION Close to the hotel – On the corner of University and College Streets. Emergency 911		SHOPPING 250 Main Road. Hours are from 10 a.m. – 6 p.m. on weekdays. 12 – 5 on Saturday. Closed Sunday.
	PHOTO DEVELOPING Service available from 9 until 6 daily from your room. Call the front desk. Ext. 000		FOR MORE INFORMATION ASK AT FRONT DESK

162. Where would this information most likely be posted?

- (A) At a bus stop
- (B) In a hotel lobby
- (C) At a shopping center
- (D) At a post office

163. According to the information, which can be performed at 1 o'clock in the morning?

- (A) Withdrawing some cash
- (B) Working out at the gym
- (C) Getting medicine for a cold
- (D) Getting pictures developed

164. What can be inferred from the information?

- (A) A ride to the airport is available very infrequently.
- (B) Packages can be sent during business hours.
- (C) Guests can get their suits pressed right from their rooms.
- (D) Help with the bags is available with just a phone call.

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MEMORANDUM

TO: Marketing staff
FROM: Jonathan Blair
DATE: August 22
RE: New Advertising Campaign

We are very excited about our new line of infant clothes this year. The following will give you a general outline of the marketing strategies we have planned to help promote our new clothes. As you all know, this is our first attempt in this market, and we are anticipating great results. And to add to this, we have put together our biggest and most expensive ad campaign in several of the country's largest media.

TELEVISION SPOTS	A thirty-second commercial on 3 of the largest networks during primetime hours (7-9 p.m.) for three months. A total of 4 showings on each station daily. Also 5 showings between 9-11 p.m. on Saturdays and 6 showings on Sundays.
NEWSPAPER ADD INS	Will feature a three-page advertisement complete with colorful illustrations and discount coupons. Will be inserted into the middle of all major newspapers in the city on weekend editions for two months.
SUBWAY AND BUS ADS	Advertising posters on major routes around the city. A total of 5,000 posters will be posted for 1 month.

Everyone is encouraged to submit comments and ideas to the Marketing Department.

165. What is the main purpose of the memorandum?

- (A) To recruit talented people to work on an advertising project
- (B) To announce the company's future plans
- (C) To inform the staff members about a television documentary
- (D) To find a model spokesperson for the posters

166. Who is the target audience for the new products being launched?

- (A) Babies
- (B) Children
- (C) Adults
- (D) Seniors

167. What can be inferred from the memorandum?

- (A) Local television is airing a special on the company.
- (B) The company is breaking into a new market.
- (C) An article about the company has been printed in the local paper.
- (D) The subway and bus strikes will affect the company.

168. How many times will the ad be aired on a weekday on one station?

- (A) 3 times
- (B) 4 times
- (C) 5 times
- (D) 6 times

169. Which of the following is NOT true about the newspaper ad?

- (A) It will be printed in various colors.
- (B) It will be featured on the front page.
- (C) It will offer discount vouchers.
- (D) It will be included in the weekend editions.



Are you suffering from RAGWEED ALLERGIES?

Are you one of those people who suffer from:

sneezing?

runny, itchy noses?

red, watery, itchy eyes?

during the latter part of the summer months...

The Research Institute of Ragweed Allergies is currently conducting a study and is asking volunteers to participate in testing an experimental drug.

Those who pass the qualification procedure will receive compensation for his/her part in contributing to the study.

Call: 905-629-3333 (ext. 1) or Toll free: 1-800-RIRA-5544

E-mail: volunteer@researchinstitute-ragweed.com

Regular hours of operation: Monday to Friday: 9 a.m. to 6 p.m.

Saturday: 9 a.m. to 1 p.m.

Research Institute of RA

4520 Dixie Rd in Mississauga
2 blocks south of Eglinton Ave.
www.researchinstitute-ragweed.com

170. What is the primary reason for taking out this notice?

- (A) To announce a medical breakthrough in curing ragweed allergies
- (B) To inform the public about the spread of a new type of an allergy
- (C) To recruit people who are willing to come forward for a medical cause
- (D) To provide the results of a test conducted by the research institute

171. What can be implied about ragweed allergies from the notice?

- (A) They're most prevalent during the late summer months.
- (B) Research about them has been ongoing for the entire summer.
- (C) They have been the main public issue in recent months.
- (D) They affect a great number of people living in hot climates.

172. Which of the following information is NOT found in the notice?

- (A) A number where interested people could call
- (B) The specific compensation each participant will receive for volunteering
- (C) The subject of the study being conducted
- (D) The conditions required for those who want to make a contribution

Questions 173-174 refer to the following advertisement.



CREDIT PROBLEM? CREDIT DENIED?

WE CAN HELP!
(COLLECTION AGENCIES)

- LATE PAYMENTS • REPOSSESSIONS
- BANKRUPTCIES • BIG DEBTS

ICR'S Exclusive \$15-million Computer Search Program
The only one of its kind in the world

How credit agencies may not be in compliance
with the Canadian Consumer Reporting Act and what
you can do about it.

"WE REPAIR CREDIT... LEGALLY"

"All information is strictly confidential."

Consolidate debts into lower monthly payments!

Call for an appointment:

416-755-7898

173. Who is the intended audience of this advertisement?

- (A) People who are in legal trouble
- (B) Anyone who is having financial problems
- (C) Businesses that are in need of tax breaks
- (D) Workers who must do their yearly income taxes

174. What type of service does the company offer?

- (A) It helps those who are in debt.
- (B) It lends money at low interest.
- (C) It invests in potential companies.
- (D) It provides legal counseling to people in trouble.

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Questions 175-178 refer to the following facsimile.

H/K Services Ltd. 1 st Floor, World Building 431 Bloor Street East Seattle, Washington	Facsimile	HanKyu Services Ltd. Telephone: 206 755 8989 Fax: 206 775 8655 Email: enquiry@hankyu.com www.hankyu.com
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To: Room 1204 – Mr. Mark Newman, Island Pacific Hotel
From: Maggie Wong
Date: November 3

Fax: 555-8624
Fax: 775-8655
Pages: 1 page

Please pass this message on to your guest, Mr. Mark Newman, who is staying in Room 1204. Thanks.

Dear Mr. Newman,

Mr. Ron Devereux has asked me to let you know that he would be very interested in meeting with you some time tomorrow on Saturday, November 4. Please give him a call on his mobile phone at (206) 755-1456 to arrange a time. Thanks.

Kind regards,

Maggie Wong

Maggie Wong
PA to Ron Devereux

175. Why did Ms. Wong send the fax?

- (A) To reserve a room at the hotel
- (B) To convey a message on behalf of her boss
- (C) To ask about the price of a room at the hotel
- (D) To cancel a meeting with a customer

176. Who is the intended recipient of this fax?

- (A) HanKyu Services Limited
- (B) Ron Devereux
- (C) Mark Newman
- (D) Island Pacific Hotel

177. What will the recipient of the fax do?

- (A) Check out of the hotel
- (B) Get his room key
- (C) Go to Mr. Devereux's office
- (D) Make a telephone call

178. Who is Maggie Wong?

- (A) The president of HanKyu Services Limited
- (B) A hotel front desk clerk
- (C) A guest who is staying at the hotel
- (D) The personal assistant of the person sending the fax

Questions 179-180 refer to the following menu.



CHINA CHINA

Free Dish

Choose any one dish from the menu on the back (restricted to \$8 or less food items) with any order over \$40 (before tax).

Not valid in conjunction with any other offers.

Free Chicken Wings

With any order over \$18 (before tax). One per order only.

Not valid in conjunction with any other offers.

Pick Up Special 20% OFF

Not valid in conjunction with any other offers.

Cash payment only. Daily Combo & Complete Dinners excluded.

2145 Jane Rd.
(206) 755-1235

179. How can one receive a meal for free?

- (A) By paying for the meal in cash
- (B) By ordering over a certain amount
- (C) By picking up the food
- (D) By coming to the restaurant at a certain hour

180. What can be inferred from the menu?

- (A) The restaurant accepts credit cards.
- (B) Delivery is not available during weekends.
- (C) Only one coupon can be used at one time.
- (D) All the food that is picked up is 20% off the regular price.

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Questions 181-185 refer to the following letter and e-mail message.

June 3, 2006

Suzanne Rogers
Ultra-Ergonomic Furniture
Sales and Shipping Department
Suite 58, 107 Morris Circle
Moorabbin, Victoria 3206

Dear Ms. Rogers,

As I'm sure you are aware, our company has been organizing conventions, festivals, and other large corporate events for the last fifteen years, and in fact we are leaders in the field. We have relied on Ultra-Ergonomic Furniture for purchase and rental supplies of high-quality furniture for that entire period, and we've never had any cause for complaints with regard to your services.

I am writing to you personally to ask a special favor. We recently made an order with your company for the supply of rental furniture that includes chairs, tables, partitions, and lecterns for an auto show (see order no. 11-35698A). Unfortunately, a serious error was made. In fact the exposition begins one week earlier than indicated on the order form. The starting date is actually July 7. I would appreciate it very much if you could try to do everything you can to ensure that our order be delivered to us on that date. Also, if possible, I'd like to add 20 Pop-up displays on top of our original order.

I realize that this is a big favor to ask, but on the basis of our long-term business relationship, I hope that you will be able to find a way.

I'm really sorry for any inconvenience. Please contact me soon.

Yours sincerely,

Michael Robinson

Michael Robinson
Properties Manager
mrobinson@btc.com

From: srogers@uef.shipping.com
Sent: June 8, 2006
To: mrobinson@btc.com
Subject: Your request

Dear Mr. Robinson,

Thank you for your letter. I was surprised, and of course concerned, that you find yourself in this unfortunate situation. And of course I will do my best to help you. Your company has been one of our best clients since we began operations in 1978.

Anyway, I personally took a trip down to our warehouse this morning to have a closer look at our stock to see if we have all the things you need for your convention – which I believe is from July 7 to July 14. I am happy to say that we will be able to provide you with everything you originally requested. However, as for the additional request you made, it won't be possible because we have already rented them out to another client during that week.

My suggestion is that you come down to my office to discuss other possibilities. I can take you down to our warehouse, and you can look at our inventory. So, please call me soon to arrange a time.

Kind regards,

Suzanne Rogers,
Sales and Shipping Department

181. Why did Mr. Robinson write the letter?

- (A) To make a complaint about a late delivery
- (B) To ask for a change in the delivery date
- (C) To invite Ms. Rogers to an auto show
- (D) To cancel an order he had made

182. What service does Mr. Robinson's business provide?

- (A) Selling and renting office furniture
- (B) Manufacturing automobiles
- (C) Arranging large, organized affairs
- (D) Delivering heavy equipment

183. What does Suzanne say about Michael's company?

- (A) It has been a loyal customer of her company for a number of years.
- (B) It will eventually get itself out of the unfortunate situation it is facing at the moment.
- (C) It should outsource some of the work to speed up the work process.
- (D) It needs to expand into other areas of business.

184. What will probably happen when Ms. Rogers meet with Mr. Robinson?

- (A) They will drive down to the auto show together.
- (B) Ms. Rogers will apologize for her mistakes.
- (C) They will have a look around the warehouse.
- (D) Mr. Robinson will hand over a check.

185. Which of the following does Ms. Rogers say she will NOT be able to provide?

- (A) Chairs
- (B) Tables
- (C) Partitions
- (D) Pop-up displays

GO ON TO THE NEXT PAGE

Questions 186-190 refer to the following advertisement and e-mail message.

Prestige Properties now Available

For discerning customers seeking unique properties, The Hills Real Estate Agency is pleased to announce the availability of the following residences in the most upscale parts of our city:

Santa Rosa

This beautiful Spanish-style mansion extends over a gently sloping half-acre block. Constructed during the boom period of the 1920s, it has retained many original architectural and historical features while the kitchen and bathrooms have been tastefully modernized. Stunning sandstone contrasts with green lawns and colorful flower gardens, with views of the ocean from the second floor. Call now, to arrange a viewing.

Warehouse Conversion

If you are seeking an open-plan style apartment located in the heart of the vibrant inner city that is quiet and secure with a tranquil courtyard in its heart, this is the property for you. Truly a unique opportunity, this 3-bedroom, 2-bathroom, architect-designed conversion can offer tranquility and space for your artistic endeavors or can open up to be the perfect party house. Inspect now.

Victorian Terrace

They don't come much more sophisticated than this 3-story Victorian terrace built in 1885. Located on a wide semi-circular street opposite elegant Victoria Park, the front garden and wide upper-level balcony are bathed in generous sunshine during the winter months while being protected from the wind. A rare opportunity for those who love combining comfortable living with elegant entertaining. A large living room adjoins a magnificent dining area served by a modern kitchen with plenty of bench-space. Three upstairs bedrooms, two with en-suite bathrooms, plus a guest bathroom on the ground floor, complete the picture.

For further information and to arrange inspections (appointment only) please call our office at 965-2254 or 965-2255 or e-mail at johnconnor@thehills.com

To: johnconnor@thehills.com
From: lisabrown@kyu.com
Subject: Interested buyer

Dear Mr. Connor,

I was very interested in your recent advertisement. I am seeking a residence that can accommodate an art studio and possibly hold private exhibitions for the work I do. One of the listed places sounds like it could be suitable for my needs. Therefore, I would like to meet with you soon to take a look at the place. Could you please let me know when a good time for you is? I am okay anytime this week except for Wednesday evening. Please get back to be as soon as possible.

Thanks so much for your attention.

Lisa Brown: 755-1207

186. For whom is this advertisement most likely intended?

- (A) Newlyweds who are looking for a cozy place
- (B) People who have financially established themselves
- (C) Anyone who is looking for a bargain
- (D) Families with many children

187. Who is John Connor?

- (A) An architect
- (B) A real estate agent
- (C) An artist
- (D) A history professor

188. According to the e-mail, which of the following places will most likely suit Ms. Brown the most?

- (A) Santa Rosa
- (B) Warehouse Conversion
- (C) Victorian Terrace
- (D) None of them

189. What is the main purpose of the e-mail?

- (A) To receive information about an art exhibit
- (B) To set up an appointment
- (C) To put her apartment on the market
- (D) To reply to an inquiry she received from the man

190. What can be implied about Ms. Brown?

- (A) She is an artist.
- (B) She buys and sells properties.
- (C) She is interested in taking out an ad.
- (D) She coordinates seminars and conferences for a living.

Questions 191-195 refer to the following policy and memo.

New Vacation Policy

All vacation days must be taken within the calendar year with written requests submitted and approved by your direct supervisors:

1. All new employees are entitled to three weeks' paid vacation per year.
2. Any employees on their probationary period will not be included under policy until his/her 3 months is up.
3. All vacation requests must be made in writing at least 2 weeks in advance of your requested dates. These will be approved at the discretion of your supervisor according to your departmental workload requirements.
4. All vacation days must be taken within the calendar year. Otherwise, you will lose them.
5. Only one person per individual department may be away on vacation for a period of a week or more (to ensure sufficient staffing is available in each department).
6. Employees will receive an extra week of vacation time for every 5 years of additional service.
7. A maximum of two weeks' vacation (at one time) may be taken. Certain requests for longer period of vacation may be considered for exceptional circumstances. Please see your supervisor if this is applicable.
8. We strongly encourage all our employees to spread out your vacation days and enjoy themselves.

Vacation Request Memo

To: Sally Benson, Supervisor, Human Resources
From: Mary Black
Date: January 5, 2007
Re: Vacation Request – for January 25 – February 8, 2007

Sally,

This is a memo to give you advance notice of my request for my upcoming vacation days of January 25 – February 8.

As written in the vacation policy, I am providing ample notice of my requested days. So hopefully, these 2 weeks will be okay to be away from the office. We are planning a family reunion which had been planned for the last couple of years.

I know that I have just recently joined the company and normally would need to wait until my probationary period is over before taking any vacation days. However, as you may recall, this request for some advance days was discussed and agreed to in our negotiation meetings in late November.

Thank you for your understanding. I will make sure that my work is covered to avoid any disruption in my projects.

Mary

191. Which of the following is NOT stated in the policy?

- (A) All regular employees are allowed at least three weeks off in a year.
- (B) Any request for time off can be rejected depending on the circumstances.
- (C) Any vacation time not taken will be compensated at the end of the year.
- (D) A three-week holiday can be granted if a legitimate reason is provided.

192. According to the policy, how many vacation weeks would an employee who has worked at the company for 11 years receive?

- (A) Three
- (B) Four
- (C) Five
- (D) Six

193. Why did Mary write the memo?

- (A) To make a request well ahead of time
- (B) To inform the staff of the new policy
- (C) To point out a mistake in the policy
- (D) To ask for a day off next week

194. What can be inferred about Mary from the memo?

- (A) She has been with the company for less than three months.
- (B) She has not met her family for over two years.
- (C) She has close ties to some important people in the company.
- (D) She took her last vacation in November 2006.

195. Which of the following information is true?

- (A) Mary will most likely get exempted from rule number 2.
- (B) Mary is not abiding by rule number 3.
- (C) Mary is entitled to take advantage of rule number 1.
- (D) Mary only has a year left to go to be considered for rule number 6.

Preferred Customer Card Application Procedure

Please complete the attached form at least two weeks prior to your next visit to Trinity Spa. A photocopy of some photo identification must be included as well as full payment for administrative fees in order to assure the full benefits of the Preferred Customer status as outlined in our information package. Please send the completed form by fax (416) 538-2099 to the attention of "The Preferred Customer Card Administrator" or to the following address:

*"The Preferred Customer Card Administrator"
Trinity Spa, 1 Hazeltree Lane, Toronto, ON*

Please allow two weeks for proper processing. If you have any questions or comments, please send an email to PCCA@trinityspa.org. We are looking forward to welcoming you as a Preferred Customer.

Trinity Spa Preferred Customer Card Application Form

PERSONAL INFORMATION

First Name: Sally
Surname: Hancock
Please check: Mr. Mrs. Miss Ms. Dr. Other

Date of Birth: October 16, 1976

Mailing Address: *345 University Street, Suite 305
Toronto, On, Canada M5M 3B9*

Preferred Services:

1. Facial massage
2. Aroma therapy
3. Acu Chi

Home phone: 755-4900

Business phone: 243-2840

Fax. No. (area code): 416-243-0400

E-mail: sallyh@pj.com

CARD PICK UP METHOD

- Pick up at Customer Service Center
 By mail

Sally Hancock

Signature of applicant

Monday, September 25, 2006

Date

196. What is asked to be sent with the application form?

- (A) The membership card
- (B) A passport-sized picture
- (C) The document processing fee
- (D) The annual membership fee

197. How can someone make further inquiries?

- (A) By fax
- (B) By e-mail
- (C) By phone
- (D) By mail

198. What information is NOT requested in the form?

- (A) Last name
- (B) Birthplace
- (C) Contact number
- (D) Today's date

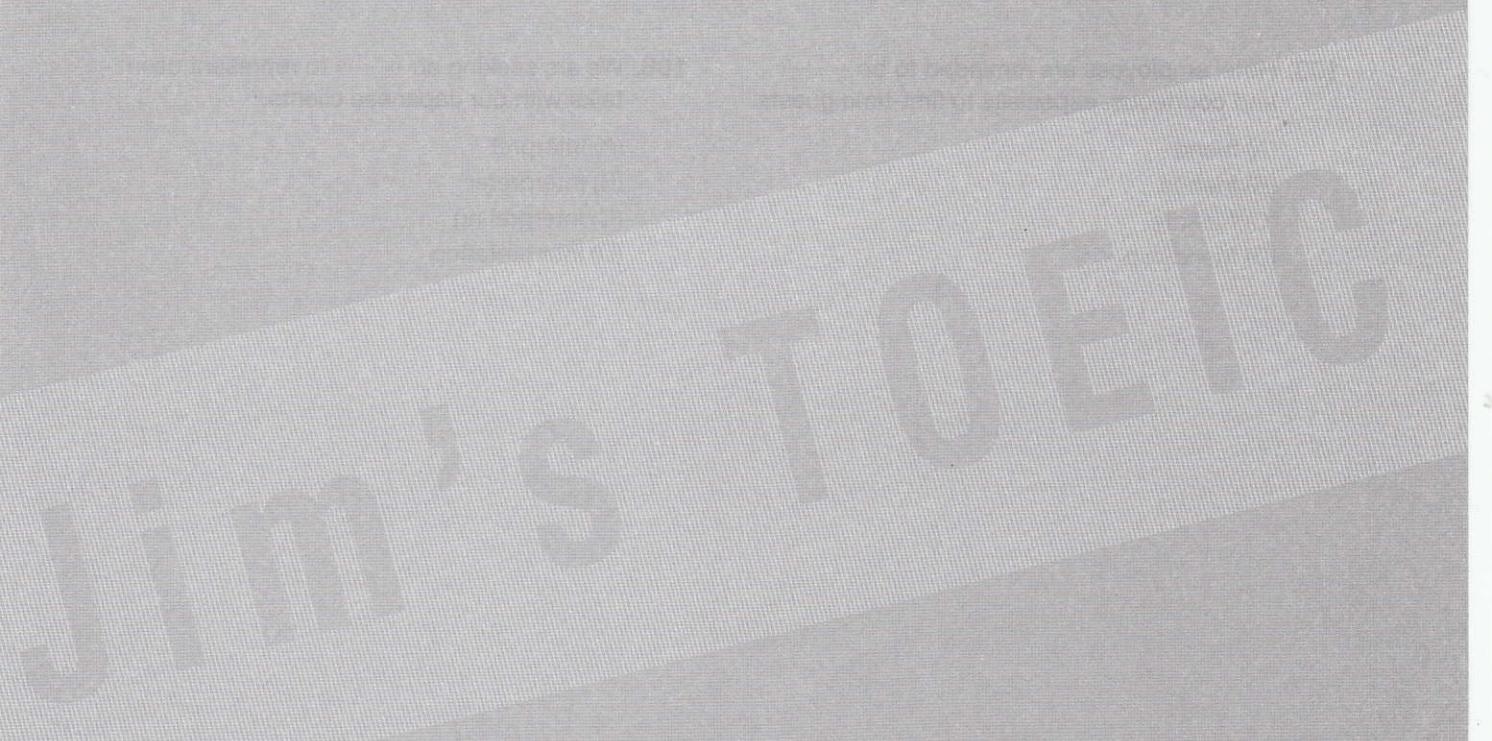
199. How will Sally Hancock receive the card?

- (A) By regular mail
- (B) By showing up in person
- (C) By sending her assistant
- (D) By a special delivery

200. When will Sally Hancock's application be approved?

- (A) September 25
- (B) October 9
- (C) October 16
- (D) October 30

TEST
02



Reading Test

In the reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Due to popular demand by the staff members, the scheduled talk by Mr. Smith will take place ----- Room 15 instead of Room 20 as was first planned.

- (A) in
- (B) on
- (C) of
- (D) as

102. I extend my sincere ----- to the family and friends of John Miller, who has suddenly left us at the age of 54.

- (A) appreciation
- (B) description
- (C) condolences
- (D) charges

103. Hotel employees are reminded to be ----- and courteous, especially to first-time guests.

- (A) friend
- (B) friends
- (C) friendly
- (D) friendship

104. The government issued a warning to local companies that all waste must be disposed of ----- or they will face heavy fines.

- (A) corrects
- (B) correcting
- (C) correction
- (D) correctly

105. Golf Weekly is a newly published magazine that caters ----- to experienced and inexperienced golfers who are just learning to play the game.

- (A) both
- (B) neither
- (C) either
- (D) so

106. We are seeking an ----- to represent us in talks with our Japanese clients.

- (A) interpret
- (B) interpreter
- (C) interpreting
- (D) interpretation

107. Following a widespread dispute over wages, both parties involved ----- came to an agreement to end the three-month walkout, as the company offered higher wages and job guarantees.

- (A) equally
- (B) finally
- (C) annually
- (D) increasingly

108. A new booklet explaining the process of course selection along with counseling services is ----- to any student interested in receiving help.

- (A) potential
- (B) available
- (C) expressed
- (D) approaching

109. The vast number of new businesses the city is attracting is good news for the local economy; however the ----- of vacant office space is something the mayor has to figure out soon.

- (A) level
- (B) training
- (C) shortage
- (D) exaggeration

110. We believe that ----- recent changes in state laws, the majority vote standard is now in the best interests of the company and its shareholders.

- (A) due to
- (B) whereas
- (C) otherwise
- (D) instead of

111. ----- in universities around the nation has more than tripled compared to this time last year.

- (A) Enroll
- (B) Enrolls
- (C) Enrolling
- (D) Enrollment

112. ----- Mr. Pennington retires, he will receive an annual pension of more than fifty thousand dollars from Packard Incorporated.

- (A) Often
- (B) Once
- (C) Whoever
- (D) Sometimes

113. ----- Mr. Bingham's promotion became official, many of his colleagues have approached him to congratulate him.

- (A) Despite
- (B) Still
- (C) Since
- (D) During

114. John Clarke, who is in the prime of his career, has been ranked ----- the top 10 players in tennis history by Sports Daily.

- (A) at
- (B) into
- (C) among
- (D) from

115. Due to the heavy damage the storm has caused in some rural areas, it is predicted that the cost of fruits and vegetables will be ----- this summer.

- (A) increase
- (B) increases
- (C) to increase
- (D) increasing

116. All of our stores will be extending their business hours during the holiday season, but we will go back to our ----- hours after the new year.

- (A) regular
- (B) regulars
- (C) regularity
- (D) regularities

- 117.** Sarah Ewing received rave ----- for her outstanding performance in her portrayal of a single mother raising two children in the ghetto in the 70s in the new blockbuster movie Single Mom.
- (A) inspections
(B) articles
(C) reviews
(D) surveys
- 118.** Bad Boys Electronics Store found ----- under increased media attention after its manager was indicted for embezzling an undisclosed amount of money.
- (A) ours
(B) theirs
(C) himself
(D) itself
- 119.** Some of our clients have complained that the time it takes to get a ----- from a service representative is enough to make them not want to use our services again.
- (A) response
(B) responding
(C) responded
(D) respond
- 120.** After a long and gruesome season, Jeff Willis has been performing ----- better since the playoffs started a week ago.
- (A) significance
(B) significant
(C) significance
(D) significantly
- 121.** The new store, ----- is currently undergoing construction, will have its grand opening sometime next spring.
- (A) who
(B) where
(C) when
(D) which
- 122.** In a desperate move to increase their revenues to meet their sales goal, the company is planning to offer a special discount ----- its customers.
- (A) by
(B) to
(C) with
(D) upon
- 123.** ----- in computer technology are allowing users to reach into any part of the world by just clicking a mouse.
- (A) Advancement
(B) Advances
(C) Advancing
(D) Advance
- 124.** The company's profits are ----- to hit their peak in the next quarter mainly due to the release of its new line of clothing.
- (A) forecast
(B) forecasting
(C) to forecast
(D) will forecast
- 125.** Mr. Gonzales, who has been a ----- member of the country club for over 25 years, has recently been appointed president.
- (A) first
(B) valued
(C) strong
(D) durable
- 126.** The ----- of climbing to the top of the corporate ladder is best defined in the new book published by Scott Thompson, one of the most successful businessmen in history.
- (A) challenge
(B) dimension
(C) introduction
(D) compassion

127. The ----- tough training given by our company creates strong and able sales representatives who perform well above others in the same field.

- (A) indifferently
- (B) presumably
- (C) completely
- (D) unbearably

128. The new dome built in the center of town houses many new facilities, including a hotel with rooms that have a spectacular view of the stadium that is -----.

- (A) impress
- (B) impression
- (C) impressive
- (D) impressing

129. Our staff prefers to fly than to use other modes of transportation since it is much more -----.

- (A) optional
- (B) protective
- (C) excessive
- (D) convenient

130. ----- the job market is not stable, those who persist will be able to land jobs eventually.

- (A) Whether
- (B) Therefore
- (C) Even if
- (D) So that

131. Our team enjoyed a 10-game winning streak at the start of this season, ----- our position as the top team in baseball.

- (A) reconfirms
- (B) reconfirmed
- (C) reconfirming
- (D) be reconfirmed

132. Mr. Bonn reassured everyone that a ----- copy of the report will be available by this afternoon's meeting.

- (A) revise
- (B) revising
- (C) revision
- (D) revised

133. They had to stop the production line for nearly two hours after a problem was discovered and the workers had to wait until they ----- instructions from their superiors.

- (A) raised
- (B) received
- (C) persuaded
- (D) contended

134. Any plant workers ----- overtime work should immediately speak to their supervisor right after this announcement.

- (A) seek
- (B) seeks
- (C) seeking
- (D) will seek

135. ----- how difficult the situation may seem, it is very important to remember that there are others who are in worse situations.

- (A) As if
- (B) Even so
- (C) As though
- (D) No matter

136. The detective ----- the solving of this case to an anonymous phone call the police received a few hours before the arrest took place.

- (A) accused
- (B) presented
- (C) attributed
- (D) disapproved

- 137.** It is easy to read Sam because he ----- squints when he finds himself in an uncomfortable situation.
- (A) habitually
(B) habitual
(C) habits
(D) habit
- 138.** Many fans were shocked when the team captain, John Turner, signed a two-year contract with a ----- team for an undisclosed amount.
- (A) rival
(B) partial
(C) renewed
(D) contrasting
- 139.** The ----- behind the yellow tape is prohibited to anyone without a press pass.
- (A) posing
(B) scenery
(C) exterior
(D) area
- 140.** One of the things that a good manager should do is to ----- the work in equal shares amongst the team members.
- (A) divide
(B) divided
(C) divides
(D) dividing

Part 6

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following e-mail.

From : Wayne Thomas [wayne@e-solutions.com]
To : terry.gilbert@monavale.com
Cc : Karen Russell [karen.russell@e-solutions.com]
Sent : Tue, March 07, 2007 14:11 PM

Terry,

I believe you should by now have received the copy of our company profile that we ----- in our last

- 141.** (A) are discussing
(B) had discussed
(C) were in discussion
(D) will be discussing

meeting. In it you will find the necessary information you requested. If you still haven't received it, please feel free to contact me.

Anyway, to keep the ball rolling, our Chairman, Mr. Langley would like to have a meeting with Ms. Russell and/or you in Detroit on any date from March 20th to March 24th to have a further discussion on the ----- of our cooperation.

- 142.** (A) most feasible
(B) feasibly
(C) feasibility
(D) more feasible

Those dates have been chosen since Mr. Langley will be traveling extensively in ----- March and

- 143.** (A) neither
(B) either
(C) each
(D) both

April. However, if our suggested dates do not suit Ms. Russell, then please let us know your preferred date for the meeting.

Best regards,

Wayne

Questions 144-146 refer to the following advertisement.

WANTED

DESIGNER FOR 3D SYMPHONY MAGAZINE

London's premier classical music magazine, 3D Symphony, is seeking a designer to join our team.

The ideal candidate is someone ----- qualifications must include a working knowledge of

144. (A) who
(B) whom
(C) whose
(D) which

Adobe Creative Suite 2 (InDesign, Adobe Acrobat, Photoshop and Illustrator) on a MAC OS X platform. An understanding of magazine layout, press ad design, and pre-press will be highly

145. (A) regard
(B) regards
(C) regarded
(D) regarding

The position is part-time from Wednesday to Friday, and the person must be able to work to the pressure of strict deadlines. The candidate must also be reliable and possess a keen eye for detail. If selected, you'll have the advantage of working within a young and dynamic team -----.

146. (A) circumstances
(B) environment
(C) background
(D) incident

Expressions of interest can be emailed to Joan@threedsymphony.com.

Pet Dislikes of Urban Life

According to a survey conducted by the city of Boston, traffic, pollution and noise were found to be the least ----- aspects of living in the city.

- 147.** (A) desirable
(B) erectable
(C) seasonable
(D) permissible

The -----, administered as part of the city's local action plan, asked the citizens of Boston

- 148.** (A) lecture
(B) conference
(C) survey
(D) discussion

about their likes and dislikes of their surroundings.

The results of the survey communicated proximity (27.02 percent) and community character/village feel (11.54 percent) to be at the top of the list of things most liked about city life.

The respondents felt the protection or enhancement of heritage (16.1 percent) and open space (15.59 percent) were the two things they most desired the city to have.

On the other hand, traffic (10.22 percent), general noise (9.98 percent), and parking (7.52 percent) within the main core of the city were the ----- attractive parts of living in the city.

- 149.** (A) less
(B) fewer
(C) a few
(D) least

Questions 150-152 refer to the following notice.

Editor's Welcome

Welcome to *Street Life*'s live and intimate celebration of the 200th edition of -----.

150. (A) publish

(B) publishing

(C) to publish

(D) to be published

In the next few pages, we have a special feature to let you meet the luminaries who have made great contributions to our magazine. These special people will also entertain you this Friday, October 27, at the *Street Life* 200th Edition Gala Celebration at Queen's Quay, Toronto. If you can't physically be there tonight, settle back, and enjoy our magazine, and try to ----- some of these talented artists the next time they are in your area.

151. (A) win

(B) gain

(C) earn

(D) catch

So as the curtains go up on the night of nights – *Street Life*'s celebration of 200 fabulous editions – please raise your glass to Toronto's most popular magazine.

Here's to ----- 200 editions!

152. (A) other

(B) another

(C) one another

(D) each other

Carl Stevens

Carl Stevens

Guuslaeheva gniwolot ent of 10en 821-821 enolatne.

SAVE 20%

one day a week
cal away

RECYCLE BOTTOM

been yteve tuoy fine of noddn ent have the alerof rate-ent 0% revO

"Yes? What's that?" asked the man.
"I'm sorry, sir," said the boy. "I'm afraid I don't understand."

He turned and walked away, leaving the boy alone.

NO TEST MATERIAL ON THIS PAGE

Yinuccelb ent galveset no bezed noobrce p TOM si gniwolot ent to dorIW .821
moct a set ype of leco libeo fo-821. nleccet a san from tasey A (A)
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zumin ent llet ent galles yo tuo bariro ed from enolatneent ent (C)
taseo n leshamyeq ent ekem leup ent (D)

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nleccet a san from tasey A (B)
noitenoqenent (C)
xst seko (D)

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leled ent bns ynaqmco brco-fibio ent neawzj qriencifakn aziend u si entT (B)
zeels of brcos ent gniwolot ypeq step lelot ent (C)
zeels of brcos ent gniwolot ypeq step lelot ent (D)

GO ON TO THE NEXT PAGE

Part 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-155 refer to the following advertisement.

SAVE 20%
It's only a phone
call away

MAYCOTT HOTELS

Over 30 five-star hotels all over the nation to suit your every need

Reserve a room today, and you will save 20% on all rooms at Maycott "Room for the Day" (excluding tax) by using your American Express Corporate Card.

Due to seasonal demands, the availability of rooms may be subject to each hotel's situation. An advanced reservation, to be made by calling our toll-free number 1-800-755-0090 at least 10 working days before your stay, is required to qualify for the discount.

153. Which of the following is NOT a condition placed on receiving the discount?

- (A) A guest must use a specific type of credit card to pay for a room.
- (B) The booking must be done well in advance of checking into the hotel.
- (C) The reservations must be carried out by calling the toll-free number.
- (D) Guests must make their payments in cash.

154. What will the discount apply to?

- (A) Accommodations
- (B) Meals
- (C) Transportation
- (D) Sales tax

155. What can be implied from the advertisement?

- (A) Most travelers don't make a habit of making reservations prior to checking in.
- (B) There is a business relationship between the credit card company and the hotel.
- (C) The hotel gets very busy during the summer season.
- (D) It usually takes a minimum of 10 days for a credit card to clear.

Unmarried Women Becoming Homeowners

An increasing number of single women are buying their own homes, according to industry experts. By contrast, the figures for unmarried men buying houses or apartments show no increase. What is behind this trend? I put the question to analysts at the Real Estate Institute, who came up with the following observations:

- Women no longer seek marriage and a homemaking role as their first priority, but want a stable job or career instead, and this puts them in a position where they can own a home independently.
- Single men are no longer pressured to “settle down,” which traditionally means getting a stable job with a career path and then getting married and buying a house. They tend, therefore, to be less likely to have stable jobs.
- Women are increasingly better qualified and in many areas have surpassed men. This enables them to obtain better and more highly paid jobs.
- Women seem to be more capable of seeking good advice and completing the formalities of obtaining a mortgage.

Experts at the institute expect the trend to continue, as home ownership provides financial and emotional security for women who are not yet ready to seek a “partner for life.”

Jeanette Jones

156. What is the main purpose of the article?

- (A) To provide information about the steps required in owning a home
- (B) To inform the public about the types of mortgages available today
- (C) To report the opinions of the experts in the real estate market
- (D) To encourage people to work harder to achieve their career goals

157. Which of the following is NOT a trend mentioned by the analysts?

- (A) Women are placing less importance on their traditional roles as homemakers.
- (B) Men are giving in to the pressure and settling down early.
- (C) Women are taking over positions that were normally held by men.
- (D) Men are less likely to chase after sound investment advice.

158. What do the experts at the institute predict?

- (A) Men are beginning to show an interest in the real estate market.
- (B) Men will reclaim the positions they lost to women.
- (C) Women will continue to invest in homes.
- (D) Women will resort to marriage for emotional security.

GO ON TO THE NEXT PAGE 

PLACE THIS COUPON IN THE BOX AND YOU COULD

WIN!



Name: _____

Phone number: _____

Address: _____

With this Futora Blender and Juicer, you'll be on your way to a healthier body and a clearer mind but without the strain of diets and strict exercise regimes. Try some fresh fruit and vegetable juice first thing in the morning, and you'll chase away those Monday morning blues! The Futora Blender and Juicer is easy to use. It automatically peels apples, pears, kiwi fruit, carrots, and many other fruits and vegetables. You only need to rinse them. It's a breeze to clean, and the waste makes excellent compost for your garden. The Futora Blender and Juicer, valued at only \$99, comes with a dietary guide and recipe book for 50 delicious and healthful fruit and vegetable drinks.

159. How can one become eligible to win the contest?

- (A) By sending the coupon to the company
- (B) By picking up a blender
- (C) By looking inside the box
- (D) By filling out a contest entry form

160. Which of the following is NOT true about the Futora Blender and Juicer?

- (A) It is priced under \$100.
- (B) It is not very difficult to clean.
- (C) It comes with various accessories.
- (D) It includes instructions on how to make drinks.

DOUBTS ON HEALTH BENEFITS' CLAIMS

Are health food bars really good for you? A recent analysis by *Diet and Health* magazine failed to find any benefits in health food bars. In fact many of the most popular bars proved to be positively unhealthy, with high levels of fats, sugar, salt, preservatives, and other chemicals plus an inordinate amount of packaging. Rather than substituting a health bar for your breakfast or lunch, consumers would be well-advised to skip them completely. A balanced diet of freshly-prepared food is still the best, apparently!

161. What is the main reason for writing this news?

- (A) To alert the public about a new health product
- (B) To report the finding of a study conducted by a magazine
- (C) To correct false information printed in an earlier article
- (D) To suggest some food for a healthy breakfast

162. What does the article advise the consumers to do?

- (A) Always eat breakfast
- (B) Consume less food
- (C) Stay away from health bars
- (D) Read the labels carefully

163. What can be inferred from the article?

- (A) Health bars will be taken off the store shelves.
- (B) Many health bars are found to be excessively wrapped.
- (C) Many people are substituting at least one meal with health bars.
- (D) Health bars have all the nutrients a body needs.

ADDICTED TO COMPUTER GAMES? WHY DON'T YOU TRY FISHING? HERE ARE FIVE REASONS WHY!

ALAN SIMPSON

Our special correspondent

According to health and exercise specialists, computers are becoming a serious threat to the health and general well-being of a large portion of our society. Dr. Alan Parsons, of the University of Technology, claims that a kind of "nerd syndrome" is sweeping through our society, and it's having serious effects on people's physical and psychological health plus carry-over effects on society itself.

Computer game fanatics easily become absorbed in games, lose track of their responsibilities, and suffer from aches and pains associated with long periods of sitting, not to mention eye-strain.

And the solution? In a light-hearted weblog entry Dr. Parsons suggested that everything can be solved by... fishing! As a countermeasure to computer games, fishing, apparently, has everything to recommend. Here's why:

- 1** Computer screens are two-dimensional and don't move. Staring at a computer screen is an unnatural fixation that guarantees sore eyes. Fish, on the other hand, move in three dimensions.
- 2** At best, computer games provide only a simulation of the real world. It is therefore impossible to get a genuine sense of accomplishment no matter how well you play or how many points you score. In fact, your need for accomplishment will be continually frustrated.
- 3** Fish never suffer from bugs, glitches, or gremlins. When you go fishing, you can never be e-bombed, stalked, or spammed. You'll never have to reset or reconfigure a fish.
- 4** No matter how exciting a computer game is, you still know pretty much what's going to happen. But with fishing, you never can tell!
- 5** No matter how complicated a game is, it is never as complex as reality. Computer games can be mastered, but you'll never be an absolute master in the real world. That's where the real challenges are!

164. What is the general view of the experts on computer usage?

- (A) It is causing serious health hazards to the public.
- (B) It has become necessary to survive in today's world.
- (C) It has made the lives of millions of people much easier.
- (D) It is taking up most of our time in the workplace.

165. What is NOT mentioned about computer game addicts?

- (A) They often suffer from medical side effects.
- (B) They spend too much time on-line.
- (C) They neglect their everyday chores.
- (D) They suffer from mental breakdowns.

166. Where did Dr. Parsons first make his suggestive solution be known?

- (A) In a magazine
- (B) In a newspaper
- (C) On a webpage
- (D) In a television interview

167. Which of the following is NOT stated by Dr. Parsons in comparing computer games and fishing?

- (A) Fishing brings less strain to the eyes.
- (B) A real sense of achievement cannot be attained by computer games.
- (C) Fishing is unpredictable.
- (D) Computer games cannot be played outdoors.

Let's face it. Gardening fanatics like nothing better than to have their hands stuck in the soil or to be trimming, pruning, or harvesting the fruits of their labors. But for once, here is an obsession which benefits the whole community by beautifying the environment and producing cooler, more fragrant, and cleaner air. To recognize that fact, the Tampa City Council has decided to award generous prizes to the most beautiful displays this spring.

RULES OF ENTRY

- 1.** Sorry, but only residents of the City of Tampa are eligible.
- 2.** Judges will be selected by the Tampa City Council on April 25, and no personal information about any judges will be provided by the council. Judges may not be contacted by any entrant.
- 3.** The appointed judges have total discretion, and no correspondence will be entered into regarding judges' decisions.
- 4.** As the main point of this contest is the beautification of Tampa, we require that all gardens entered in the competition be easily visible from the street.
- 5.** Contestants are invited to enter one or more categories. First, second, and third place prizes will be awarded in each category. (See the application form for categories.) Judges may, where they see fit, change entries from one category to another.
- 6.** Contestants should permit a council photographer to enter and take photographs for display at the final awards ceremony and exhibition on August 3. These photographs will remain council property.
- 7.** Judges will assess each garden according to the following criteria:
 - (i) Overall design
 - (ii) Plant health
 - (iii) Color
 - (iv) Contribution to the streetscape
 - (v) Eco-friendliness(See the application form for details.)
- 8.** No entries will be accepted after 5:00 p.m. on Friday, May 12.
- 9.** All gardens entered should be ready for judging by June 1. Contestants will be given 24-hours' notice of the judges' intention to visit.
- 10.** This competition is not open to council employees or their relatives, or employees of any agency contracted by the council, or judges or their relatives.
- 11.** Please send your entries to: Tampa Garden Competition
Tampa City Council
1 Constitution Place
Tampa

The Tampa 2006 Beautiful Gardens Competition

168. Who is the intended audience of this contest?

- (A) All residents of Tampa
- (B) The owners of gardening stores
- (C) The members of the Tampa City Council
- (D) The judges of the competition

169. What is the main purpose of this competition?

- (A) To promote gardening in the city
- (B) To create jobs in the city
- (C) To bring the community closer together
- (D) To spruce up the look of the city

170. What condition is placed on those who wish to enter the contest?

- (A) Their gardens must be out in the open.
- (B) They must be referred by a city council member.
- (C) They must submit a photo of their gardens.
- (D) They can only enter one category of the contest.

171. Which of the following will NOT be evaluated by the judges?

- (A) The condition of the flowers
- (B) The arrangement of the garden
- (C) The appearance of the garden
- (D) The scent of the flowers

172. When will the judging begin?

- (A) February 12
- (B) April 25
- (C) June 1
- (D) August 3

Questions 173-175 refer to the following invitation.

173. *What is the main purpose of the invitation?*

SEACLOUD INVESTMENTS

A member of the "life for living" group

Planning for a creative retirement

Plan now for a retirement which will allow you to live proactively and creatively!

Dear Ms. Reid,

What happens when you retire? Are you just going to let all that experience, all those qualifications, and all that creative energy slide into oblivion? Seacloud's Creative Retirement Advisory Services can design a package for you which includes but goes far beyond financial independence. Why don't you come to one of our free introductory sessions to find out what "creative retirement" can mean?

Here's the basic idea: "creative retirement" planning has three essential dimensions. The first is financial independence. The second is health and balance. And the last, equally important dimension is creativity.

Take this opportunity to hear the inspirational founder of Seacloud Investments, Brenton McLeod, at a special free seminar. Your life may never be the same again!

Tuesday, March 21, 2006

REGISTRATION: 11:00 a.m.

LUNCH: 12:00 a.m.

SEMINAR TIME: 1:00 p.m.

LOCATION: Imperial Six Theater

101 Lawrence Avenue East, Chicago

SPEAKER: Brenton McLeod – CEO

RSVP: seminars@seacloud.com

by Monday, March 2, 2006

Please contact our sales representative for further details.

SEACLOUD INVESTMENTS

5th floor, 56 Albert Rd.

Chicago, Illinois

Tel: 755-3265

Fax: 755-2222

Toll-free: 1-800-874-5330

173. How is Ms. Reid asked to respond to the invitation?

- (A) By e-mail
 (B) By fax
 (C) By phone
 (D) By letter

174. Who is Brenton McLeod?

- (A) A sales representative
 (B) The company president
 (C) A client
 (D) A health care specialist

175. Which of the following information is NOT included in the invitation?

- (A) The seminar date
 (B) The lunch menu
 (C) The place of the seminar
 (D) The main speaker

Answers
Page number
Date Summary

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November 27

Dear Tammy,

How are things with you? I've now established Karen Jones & Associates (KJA), an independent consulting practice that leverages my proven strengths in strategic planning, people development, creating and improving processes, and brand marketing. I work extensively with consumer product companies and also now with industries that are regrouping due to a merger or major change in their competitive situation. I help them manage the pressure to achieve more in their marketplace by realizing more out of the people and resources they have. What they say is of unique value to them is my expertise at creating new links between marketing, culture, and talent. This makes a company more efficient and successful.

I'm really excited about how I can help companies address their business problems with what I do. I would love to get your input. I'm interested in your thoughts as to who in your circle could benefit from learning about what I do. You don't need to find out if they are hiring or have a definite need. I'm just interested in having a conversation with them to learn more about their marketing challenges and HR concerns and to share with them some innovative ways I've helped other companies achieve the most in those areas.

If this sounds interesting, I'd appreciate your linking me to people you know. I will call you in a few days for a quick catch-up conversation. In the meantime, I've attached an information sheet about KJA and its practice areas. Please freely forward it now and any time to business contacts you think could be interested in knowing about this. Thanks, and I'm looking forward to catching up with you.

Regards,

Karen Jones

Karen Jones

176. What has Ms. Jones done lately?

- (A) She began her own business.
- (B) She was promoted to HR manager.
- (C) She merged her company with another.
- (D) She developed a new product.

177. According to Karen, which of the following companies does she NOT deal with?

- (A) Companies that are just beginning
- (B) Firms that retail items to the general public
- (C) Corporations that have recently joined together
- (D) Industries that have gone through an organizational change

178. What kind of work does Karen do?

- (A) She merges two companies to make one stronger company.
- (B) She helps companies hire the best people for the jobs required.
- (C) She consults companies to recognize and rectify their problems.
- (D) She brings together business contacts to help one another.

Questions 179-180 refer to the following e-mail.

From: Thomas Chiu
Sent: Wednesday, November 15
To: Margaret Sommers
Subject: My trip to the US and Canada

Margaret,

I will be making a business trip to the US and Canada, and I was wondering if you could get in contact with your counterpart at EMA Canada regarding a tour of their plant site. I will be arriving in Chicago in the morning of Nov. 20 to see you and the operations of your plant site and will then be off to Toronto on Nov. 22. If they are available on that day, I would like to get a chance to meet with them to see their operation first hand as well. Furthermore, our president, Barry Mandez, will be making a trip early next year and would also like to visit the plant site in Toronto with the Singapore president.

I apologize for the sudden notice.

Best regards,

Thomas Chiu,
Director / Planning Group & Business Development
E-Solutions, Hong Kong, Limited

179. What does Mr. Chiu ask Margaret to do for him?

- (A) Take a trip to Toronto to check out the factory operation
- (B) Arrange a meeting with her Canadian counterpart
- (C) Show his president around the plant site
- (D) Get in touch with the Singapore president

180. Where does Margaret work?

- (A) The United States
- (B) Canada
- (C) Singapore
- (D) Hong Kong

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Questions 181-185 refer to the following letter and its response.

March 26, 2006

Mr. Samuel Brown
Truestar Corporation
Finance Department Manager
Re: Account # 2958A

Dear Mr. Brown,

I want to thank you for the conversation that we had earlier today and for agreeing to a reduction in payment for my outstanding account. As discussed, I will implement a bi-weekly payment of \$250, effective Friday, March 31. I will ensure that payment is in my bank account for your automatic withdrawal by 10:00 a.m. every Friday payment period until my account is paid in full.

I very much appreciate your understanding my current financial situation, and will contact you should things improve.

Please do not hesitate to contact me if you have any questions.

Best regards,

Jason Chalmers

September 3, 2006
Jason Chalmers
21 Reelster Boulevard
Vancouver, BC

Dear Jason,

I am writing to update you on your account status (#2958A) with Truestar Corporation. As a result of our consolidated efforts to restructure your repayment plan in March of this year, it is with great satisfaction that I let you know that your account has now been cleared and paid in full. With diligence and cooperation, we have successfully worked through this financial situation.

We would be pleased to offer our services should you need them again in the future. Please contact us with your request.

Best wishes, and we look forward to working with you again soon.

Samuel Brown

Truestar Corporation
Finance Department Manager

181. The word “outstanding” in the first letter, line 2 is closest in meaning to

- (A) superior
- (B) noticeable
- (C) unpaid
- (D) essential

182. How will Mr. Chalmers remit the payment?

- (A) He will send a check every month.
- (B) It will be taken out of his bank account.
- (C) It will automatically be deleted from his paycheck.
- (D) He will bring cash to the company.

183. Why did Mr. Brown write the letter?

- (A) To request an overdue payment
- (B) To ask for an extension on payment due
- (C) To notify the client that the account has been settled
- (D) To offer a special type of a service

184. According to the second letter, when should Jason contact Mr. Brown again?

- (A) If he runs into further problems with payments
- (B) As soon as he is ready to make the payment
- (C) If he is in need of using the service again
- (D) Once he finishes paying off all the money

185. How long did it take for the account to be cleared?

- (A) Two months
- (B) Six months
- (C) One year
- (D) Two years

Downtown Artisan's Club Art Exhibit

Please mark Saturday, October 21, on your calendars so that you can attend the inaugural Downtown Artisan's Club Art Exhibit!

There will be beautiful works of art and poetry, crafted by the Downtown Artisan's Club, available for showing as well as for sale. The remarkably talented young artists have worked all summer to prepare for this event, which promises to impress and astound. Visitors will have an opportunity to meet these talented artists. All proceeds from this event will be contributed to the continued operations of the Downtown Artisan's Club, which provides amazing classes and support for young artists.

Tickets are on sale now and are available for \$10 (adults) and \$5 (students and seniors). Children under the age of 12 will be admitted for free.

The Downtown Artisan's Club looks forward to seeing you there! Please contact Jim at (905) 412-8980 for more information.

Downtown Artisan's Club Art Exhibit — Deadline for your art submission!

To all our talented young artists – get ready for our upcoming Art Exhibit! As you all know – our Downtown Artisan's Club Art Exhibit is coming up exactly one month from today.

Paintings, drawings, sculptures and writing will be needed – for both the show and for sale!

Don't forget to have them completed and handed in by next Friday to secure your spot in our show.

Remember, there will also be cash awards, judged by our panel of art critics, and the winning pieces will be featured in our Art Book. The artists of the winning pieces will also be invited to attend the 2-week summer art camp in Paris – next summer.

Have fun – and please submit your artwork on time!

186. For whom is the announcement intended?

- (A) Artists
- (B) Residents
- (C) Jim
- (D) Judges

187. How much would an elderly couple in their mid-sixties have to pay to enter the exhibit?

- (A) \$5.00
- (B) \$10.00
- (C) \$15.00
- (D) \$20.00

188. What is NOT mentioned about the awards?

- (A) They will be judged by more than one person.
- (B) Money will be given away to the winners.
- (C) Winners will get a chance to go away next summer.
- (D) The winning pieces will be presented in an art museum.

189. In the notice, what are the participants asked to do by next Friday?

- (A) Submit their artwork
- (B) Pay the entry fee
- (C) Speak to the coordinator
- (D) Send in their checks

190. On which day was the notice posted?

- (A) September 21
- (B) October 21
- (C) November 1
- (D) November 21

We're Hiring

Date: September 3, 2006

Position: National Operations Manager (Food Services Industry)

Pay & Benefits: \$65,000 – \$75,000 + car allowance and bonus potential

Qualifications: Undergraduate degree in business. Minimum 5 years of related work experience. Comfortable with supervision of staff and strong multi-tasking skills. Good with people and a strong leader. Excellent budget management abilities. Must be willing to travel (25% – 50%) and work occasionally on weekends.

How to Apply: Please send us by email only your resume, subject "HR Manager – National Operations Manager," to hr@wpgl.org by September 30. No phone calls please. We will contact only those candidates selected for interviews on October 3.

Thank you for your interest!

General Foods Company
1 Main Street
Toronto, ON
M3P 2K8

To: hr@wpgl.org
From: jwhite@FTC.com
Date: September 24, 2006
Re: "HR Manager – National Operations Manager"

Hello,

I am writing in response to your job opening ad for "National Operations Manager."

Please find attached my detailed resume, outlining my relevant employment history and skill sets, for your consideration.

I have spent the last 8 years developing my talents and experience within the food services industry and currently am the Regional Operations Manager for the Bread Company. My work history, strengths and interests are perfectly suited to the position advertised, as I'm ready to take the challenge of managing on a national level.

I would be very pleased to have the opportunity to discuss my qualifications in person. Please review my information and call me at (416) 332-1902 to set up a meeting.

Thank you in advance for your consideration.

I hope that it will be okay for me to follow up with a phone call to ensure that you have received this submission.

Best regards,
Jack White

191. What is NOT a requirement for this job?

- (A) Strong computer programming skills
- (B) A bachelor's degree in business
- (C) The ability to take on many things at once
- (D) The flexibility to move around

192. When is the last day to apply for the position with the General Foods Company?

- (A) September 3
- (B) September 24
- (C) September 30
- (D) October 3

193. What can be inferred about Jack White?

- (A) He is between jobs at the moment.
- (B) He is not happy with where he is now.
- (C) He hopes to enter the food industry.
- (D) He is eager to take on more responsibilities.

194. What does Mr. White say he will do in the next few days?

- (A) Mail his resume
- (B) Call to double check on something he sent
- (C) Meet with the General Foods Company staff
- (D) Come by the company to drop off some documents

195. Which of the following actions contradict what is stated in the ad?

- (A) Jack asking if it's okay to make a follow-up call
- (B) Jack sending his resume by e-mail
- (C) Jack requesting to meet in person
- (D) Jack revealing sensitive information about the food industry

Cross-cultural Communication in Business Negotiations

Business Weekly by Dr. Rod Steiner November 2006

The importance of effective cross-cultural communication during business conferences or negotiations is often unappreciated. And yet it is not just the immediate outcome of the negotiation which is at stake but also the possibility of a positive, ongoing business relationship.

Here's a simple example: "don't mix business and pleasure," we say, thinking ourselves to be efficient and "virtuous." But trying to negotiate with that attitude in some other cultures may well cause consternation in your host. This in turn will result in cross-cultural irritation and may well put future relationships under a cloud. So, the first rule should be to study the culture of the people with whom you are going to negotiate.

Dr. Rod Steiner, assistant lecturer, Department of Business Studies, South Australian Institute of Technology.

South Australian Institute of Technology Department of Business Studies

44 Berwick St.
Adelaide, Australia 5066
November 24, 2006

Dear Dr. Steiner,

I read your article "Cross-cultural Communication in Business Negotiations" with a great deal of interest. I am a postgraduate language/business student at the University of Adelaide, and I have also had some experience living and studying in Japan.

You are absolutely right when you highlight possible "cross-cultural irritation". In our culture, we would never associate business transactions of any type with drinking alcohol and going to nightclubs. However, that's more or less the normal way of doing things in Japan.

I hope to specialize in this area of study – I mean, in cross-cultural communication – and that's why I have chosen also to study some foreign languages. If you have any suggestions for further reading, could you please let me know?

Thanks for your attention.

Julie Luddon

196. What does the article suggest?

- (A) To take a course in international business relationships at the institute
- (B) Always to be alert of hints that can damage an ongoing business relationship
- (C) Not to mix business and pleasure when dealing with any culture
- (D) To know the culture of your business counterpart

197. In the article, the word “consternation” in paragraph 2, line 3 is closest in meaning to

- (A) alarm
- (B) admiration
- (C) fear
- (D) assurance

198. What does Ms. Luddon want to do?

- (A) Inquire about the source of information mentioned in the article
- (B) Contradict what Dr. Steiner had said in his article
- (C) Learn as many languages as possible
- (D) Pursue a career in cross-cultural communication

199. What can be inferred about Julie Luddon?

- (A) She is writing a book about cultural negotiations.
- (B) She has already received a bachelor's degree.
- (C) She is studying to become a university professor.
- (D) She wants to work in a foreign country.

200. What do Julie and Dr. Steiner have in common?

- (A) Both are interested in the same subject.
- (B) Both have lived overseas in the past.
- (C) Both are writing books.
- (D) Both work in the same university.

TEST
03

Reading Test

In the reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Our new social organizer's personal favorites do not include jazz or classical music, but she loves listening to techno, world music, ----- rock.

- (A) so
- (B) but
- (C) yet
- (D) and

102. It is strongly advised that you check that you have all your essential documents in a briefcase ----- you set out on an international trip.

- (A) upon
- (B) before
- (C) beside
- (D) next to

103. The most ----- piece in the collection was acquired by our founder and principal patron during an archaeological expedition he undertook in 1935.

- (A) value
- (B) valuing
- (C) values
- (D) valuable

104. At this year's orientation session, the general manager ----- took the time to personally welcome all new recruits in her usual, affable manner.

- (A) she
- (B) her
- (C) hers
- (D) herself

105. Our latest customer ----- survey reveals some problems in the after-sales service area, especially the lack of a telephone hotline.

- (A) satisfying
- (B) satisfied
- (C) satisfaction
- (D) satisfactory

106. Our ongoing, ----- development seminars allow staff members to develop their skills in various directions.

- (A) profession
- (B) professionally
- (C) professional
- (D) professionalism

107. If you wish to register for State University's new Academic News Update -----, please log in, click on the "register" box, and then list your preferences.

- (A) service
- (B) servicing
- (C) serviced
- (D) serviceable

108. The music faculty offers free weekly seminars designed to encourage young musicians to begin ----- their own masterpieces.

- (A) composer
- (B) composes
- (C) composed
- (D) composing

109. At the latest meeting of the Business Advisory Council, the newly elected president ----- that the council extend its activities to the field of social justice.

- (A) propose
- (B) proposal
- (C) proposing
- (D) proposed

110. To celebrate our tenth year in the stationery supply business, we'd like to offer a special bonus discount ----- our most loyal customers.

- (A) to
- (B) by
- (C) as
- (D) at

111. ----- recent adjustments in income tax rates, workers will find themselves pleasantly surprised by an increase in the size of their paychecks.

- (A) Due to
- (B) While
- (C) In fact
- (D) Whether

112. Much of investors' long-held esteem in the company ----- during the share-market boom when executives were involved in accounting irregularities.

- (A) losing
- (B) loses
- (C) was lost
- (D) is lost

113. The Springborg Hotel chain's attention to detail and business-friendly pricing structure make our hotels ----- to any others in the mid-priced hotel bracket.

- (A) better
- (B) improved
- (C) superior
- (D) advanced

114. Professor Barkley is not ----- an expert in classical economics but also a world-renowned specialist in international banking laws.

- (A) over
- (B) only
- (C) less
- (D) alone

115. Under the new law, consumers are entitled to ----- if products malfunction or fail to perform as promised.

- (A) compensate
- (B) compensated
- (C) compensating
- (D) compensation

116. During the one-month trial period, customers are under no ----- to sign any contracts.

- (A) pledge
- (B) promise
- (C) obligation
- (D) engagement

- 117.** Educational expenses are tax-deductible ----- the taxpayer can show that these expenses enhanced his or her professional skills or expertise.
- (A) only if
(B) as if
(C) as many as
(D) as much as

- 118.** If you cannot make up your mind ----- destination to choose for your summer holidays, why not talk with our experienced travel consultants?
- (A) whom
(B) which
(C) on
(D) about

- 119.** The Public Transport Commission's commitment to running our city's trains and buses as ----- as possible has reduced costs to the taxpayer by 5%.
- (A) efficient
(B) efficiency
(C) efficiently
(D) efficiencies

- 120.** Unfortunately, any benefits gained by lowering prices never ----- if they are achieved by a reduction in quality.
- (A) last
(B) pass
(C) spend
(D) retain

- 121.** ----- serious disadvantage of the existing plant is the lack of adequate ventilation; workers frequently complain of nausea and headaches.
- (A) Any
(B) Other
(C) Another
(D) One another

- 122.** Encounter Environmental Tours offers trips to some of the most beautiful and isolated wildernesses in the world ----- all the comforts of five-star accommodations.
- (A) both
(B) plus
(C) though
(D) together

- 123.** A recent survey showed that the increase in the number of random tax audits on businesses has been ----- unpopular.
- (A) predict
(B) prediction
(C) to predict
(D) predictably

- 124.** The company is pleased to announce that we have invited several members of our experienced ----- and casual staff to become permanent employees.
- (A) minor
(B) lengthy
(C) temporary
(D) duplicate

- 125.** The company admitted that it had been entirely at fault and announced that all professional fees that it had collected were to be fully -----.
- (A) refunds
(B) refunding
(C) refunded
(D) is refunded

- 126.** Media organizations can be called before a tribunal if they fail to operate ----- the guidelines laid out by federal legislation.
- (A) within
(B) among
(C) between
(D) from

127. These days managers and designers are expected to work ----- to a greater extent than in the past.

- (A) collaboratively
- (B) collaborative
- (C) collaboration
- (D) collaborate

128. The unemployment figures ----- last June, no doubt due to the surprise closure of several leading Australian manufacturers.

- (A) enlarged
- (B) reached
- (C) peaked
- (D) magnified

129. The business council stated its opinion that the new penalties for tax evasion are out of ----- with the seriousness of the crime.

- (A) size
- (B) proportion
- (C) equivalence
- (D) combination

130. In the interests of consumer safety, the senior management unanimously ----- to recall all versions of the Alphington and Executive sedans.

- (A) settled
- (B) picked
- (C) decided
- (D) established

131. We will be welcoming our keynote ----- at a reception to be given in the Emerald Room, which is located on the mezzanine, at 8:00 p.m.

- (A) speak
- (B) spoken
- (C) speaker
- (D) speaking

132. Any new staff member who has not already submitted a recent photo should go ----- to the Personnel Office, where a staff photographer is in attendance.

- (A) unexpectedly
- (B) immediately
- (C) especially
- (D) recently

133. Other ----- grammatical errors include failure to use appropriate punctuation, especially apostrophes, colons, and semi-colons.

- (A) common
- (B) genuine
- (C) level
- (D) even

134. In addition to improvements to the company cafeteria, the company sports facility will ----- be upgraded.

- (A) besides
- (B) either
- (C) also
- (D) too

135. It remains ----- that a merger will increase profitability in the medium term because of the high cost of redundancy packages.

- (A) doubt
- (B) doubted
- (C) doubtful
- (D) doubtfully

136. The Hytex Hotel, in ----- with the organizers of the annual film festival, is offering a package, which includes travel, accommodations, and movie tickets.

- (A) agreement
- (B) alignment
- (C) relation
- (D) conjunction

137. The judge's ----- words were directed to the company's head of financial accounting, who freely utilized investors' funds for his own benefit.

- (A) harsher
(B) harshly
(C) harshest
(D) more harshly

138. A new health report today warned of the ----- tendency for newly qualified doctors to refuse practices in the country.

- (A) worry
(B) worried
(C) worries
(D) worrying

139. ----- unnamed sources, the central bank is unlikely to raise interest rates over the next 6 months.

- (A) According to
(B) In case of
(C) On behalf of
(D) In common with

140. A senior management committee believes that we should immediately ----- the new government guidelines on sexual harassment.

- (A) spend
(B) waste
(C) achieve
(D) implement

----- a few weeks ago, the government has issued a set of guidelines for the treatment of women in the workplace.

- (A) issued
(B) issued
(C) issued
(D) issued

----- a few weeks ago, the government has issued a set of guidelines for the treatment of women in the workplace.

- (A) meetings
(B) meetings
(C) meetings
(D) meetings

Part 6

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following notice.

The High Park Harvest Festival

A trio of colorful fall events gets underway in October with a horse and wagon ride ----- High Park from Grenadier Café to Colborne Lodge.

141. (A) after

- (B) before
- (C) during
- (D) through

All ages. Oct. 1. \$2. Storytelling, face painting, nature-themed crafts, and a marketplace full of autumn treats take ----- residence at the Children's Garden.

142. (A) off

- (B) on
- (C) up
- (D) care

Ages three and up. Oct. 1. Free. When the sun sets, brave the Haunted High Park tour, a moonlit stroll set to the eerie tales of old Chicago. Pre-registration is required.

Ages eight and up. Oct. 27 and 28. Adults \$10, ages eight and up \$5. The playground in the northwest corner of the park becomes pumpkin carving central, when creations are set adrift on the water ----- the annual High Park

143. (A) until

- (B) while
- (C) during
- (D) between

Pumpkin Float. Warm up afterward with some hot cider and storytelling. **Ages two to ten Oct. 29. \$2 per pumpkin.**

Questions 144-146 refer to the following letter.

Mr. Sean Ronald
1385 Midland Ave.
Sydney
Australia

Dear Mr. Ronald,

On September 3, you asked me to make hotel reservations for your guests. As per your instruction, 2 rooms (double-bed requested) have been booked at the Marco Polo Hong Kong Hotel ----- details as shown:

144. (A) with

- (B) by
- (C) for
- (D) along

Guest Names: Mr. John Simpson & Mr. Mark Fritzler

Check-in Date: Sept. 22, 2006

Check-out Date: Sept. 25, 2006

Hotel Address: 3 Canton Road, Harbour City, Tsim Sha Tsui, Kowloon

Hotel Telephone: (852) 2113 0088

Room Rate: HK\$1,250 net per room per night

Total Room Rate: HK\$1,250 x 3 nights x 2 rooms = HK\$7,500

There is a hotel shuttle bus that can take the guests to the hotel. Simply proceed to counters A16 or B16 (Parklane Counter) at the Arrival Hall and pay HK\$130 per person for the shuttle bus fare. The shuttle bus will take you to the hotel.

Apex/HKG will ----- the room rate for the guests first. Thus, the guests are not required to pay the

145. (A) decide

- (B) select
- (C) settle
- (D) detour

room rate when checking out. Apex/HKG will ----- them later. However, if room service such as

146. (A) accuse

- (B) loan
- (C) credit
- (D) charge

the minibar is used, the guests will need to settle them when checking out.

Sincerely,

Cory White

Cory White

Overview

The Grand Hotel, which is situated at Fort Worth International Airport in Dallas, has a covered, climate-controlled skywalk that connects the hotel directly to Terminal 3 and to an Automated People Mover going to Terminal 1.

Our check-in kiosks, recently installed in the lobby, allow our guests to check in for flights and receive their boarding passes ----- from the hotel. Guests can also check their baggage here

147. (A) right

- (B) rightly
- (C) rightful
- (D) rightfully

and not have to worry about lining up at the airport. The monitors set up next to the kiosks display flight departure and arrival times to ensure that you're ----- on time.

148. (A) often

- (B) finally
- (C) always
- (D) almost

At the Grand Hotel, you will feel right at home the moment you set foot in our hotel. Our warm and friendly staff will go out of their way to make you feel right at home. Relax and unwind from the stresses of ----- in one of our recently renovated guest rooms, complete with a

149. (A) visit

- (B) tour
- (C) travel
- (D) arrival

jacuzzi in each room.

So the next time you're in Dallas, experience how comfortable and convenient travel can be. When you check into the Grand Hotel, you don't just stay, you belong.

Questions 150-152 refer to the following email.

From	:	C Cindy Williams [mailto:cindy.williams@costworth.com]
Sent	:	Tuesday, October 25, 2007 5:38 PM
To	:	seanharris@giat.com
Cc	:	Peter Channings
Subject	:	Another Sales Lead

Dear Sean,

I have another sales lead for you today. The ----- is to send a package by express cargo mode

150. (A) job
(B) chance
(C) limit
(D) pursuit

from FRA to NY. The shipments' content is printed matter weighing approximately 200 kgs, and it will be sent every other day (3 times a week). We are looking for an arrival on the day after shipment. I would like to know ----- you are able to handle this and if you can meet this service requirement.

151. (A) how
(B) that
(C) what
(D) whether

If so, can you please quote us the delivery rates and all ----- charges in NY? As for profit sharing,

152. (A) defended
(B) refused
(C) incurred
(D) conveyed

I would like to say 50/50 as we discussed earlier. I am hoping that this will be okay with you.

I look forward to your reply soon. Thanks!

Best regards,

Cindy Williams
Costworth Ltd.

DAFY COMMO SPECIALS

- 2 meat & 2 veg Chick'n Sausage
- 2 meat & 2 veg Chipotle Wings
- 2 meat & 2 veg Avocado Fries
- 2 meat & 2 veg Bacon Cheddar
- Bacon Cheddar
- 2 meat & 2 veg Bacon Avocado
- Bacon Avocado
- 2 meat & 2 veg Bacon Avocado
- Bacon Avocado
- 2 meat & 2 veg Bacon Avocado
- Bacon Avocado
- 2 meat & 2 veg Bacon Avocado
- Bacon Avocado

NO TEST MATERIAL ON THIS PAGE



1252 WESTON ROAD

(Wessex Road & Chipotle Sausage)

FREE Delivery with min. order over £10 (excl. p&p)
Mon - Thurs 11am - 11pm • Fri 11am - 11pm
Sat 4pm - 11pm • Sun 5pm - 11pm

Our food is fresh, bursting with flavour and full of taste. We offer a range of delicious dishes including our signature 'Wessex Road & Chipotle Sausage' which is a must try!

GO ON TO THE NEXT PAGE

Part 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following menu.

DAILY COMBO SPECIALS

- B.B.Q. Ribs
- Honey Garlic Ribs
- Sweet & Sour Ribs
- B.B.Q. Pork Slices
- Beef with Broccoli
- Chicken Chop Suey
- Kung Pao Chicken
- Beef & Green Peppers in Black Bean Sauce
- Sweet & Sour Chicken Balls
- Deep Fried Chicken Wings
- Diced Beef with Vegetables
- Sweet & Sour Breaded Shrimp
- Lemon Chicken
- Pan-Fried Mixed Vegetables
- Curry Beef
- Chicken Fried Rice

Choose any 1 dish from the menu \$4²⁵

Choose any 2 dishes from the menu \$5²⁵

All above orders include Egg Roll & Fried Rice.

Cash payment only • For Lemon Chicken or Chicken Fried Rice, add \$1.00



1925 WESTON ROAD
(Weston Road & Church Street)

FREE Delivery with min. order over \$10 (before tax)

Mon – Thurs 11 a.m. – 11 p.m. • Fri 11 a.m. – 1 a.m.

Sat 4 p.m. – 1 a.m. • Sun 3 p.m. – 11 p.m.

Our food is freshly prepared and individually cooked to your order
and delivered to you piping hot in our special heat retaining containers.

153. How much would a combo special with Lemon Chicken and Curry Beef cost before tax?

- (A) \$4.25
- (B) \$5.25
- (C) \$6.25
- (D) \$7.25

154. What can NOT be inferred from the menu?

- (A) A cash payment must be made to get a discount on the daily combo specials.
- (B) A choice of any one dish on the menu will cost \$4.25 plus tax.
- (C) A delivery charge will be added for orders that add up to a total of less than ten dollars.
- (D) Several kinds of credit cards are accepted by the restaurant.

Christmas and Boxing Day Arrangements

As Christmas and Boxing Day fall on a Thursday and Friday this year, all periodical payments falling on those two days will be paid early on Wednesday. Staff will be processing authorizations and transferring funds until midnight (Australian Western Standard Time) on the 24th of December. Regular banking services will resume on the following Monday, the 29th of December. There will be no change in the operations of our Automatic Teller Machines or Electronic Funds Transfers. Our financial advisory services centers will, however, be closed on Christmas and Boxing Day. Internet transactions may be scheduled but will not be processed until Monday, the 29th of December. Phone banking services will not be available on the 25th, 26th, 27th, or 28th. We apologize for any inconvenience.

We wish all of our customers a very happy and safe Christmas!

155. Who is the intended audience of this notice?

- (A) Bank employees
- (B) Customers
- (C) Drivers
- (D) Security guards

156. What is the purpose of the notice?

- (A) To announce the holiday schedule
- (B) To notify customers of a holiday sale
- (C) To apologize for a mistake
- (D) To advertise a new type of service

157. Which of the following services can be performed on the 25th?

- (A) Paying utility bills at the teller's window
- (B) Receiving financial advice from the institution
- (C) Transferring money by telephone
- (D) Taking money out of a cash dispenser

158. What will happen to regular payments that fall on the 26th this year?

- (A) The payments will have to be mailed out.
- (B) They won't be taken care of until the 29th.
- (C) The transactions will occur on that day.
- (D) They will go out a few days early.

Questions 159-160 refer to the following form.

TEST

03

Sophie's Place

Questionnaire

Dear Guests,

Your continuous support and patronage is our greatest source of comfort. Your heartfelt comments are our compelling drive to provide better service for you. Please kindly complete this questionnaire to let us know your thoughts. Thank you very much.

Name: *John Williams*

Telephone: 755-2563

Date of Visit: Nov. 28, 2006

Time of Visit: 6:30 p.m.

Quality of Food	Good	Fair	Poor	Very Poor
Taste	(✓)	()	()	()
Variety	()	()	(✓)	()
Price	(✓)	()	()	()

Quality of Service	Good	Fair	Poor	Very Poor
Efficiency of Service	()	()	(✓)	()
Staff Courtesy	()	(✓)	()	()
Cleanliness	()	(✓)	()	()

Further Comments:

We had to wait over an hour for our food to arrive. The food was very tasty, but I think the place needs more people to wait on customers.

159. Which of the following is NOT true about the results of the questionnaire?

- (A) Mr. Williams felt that the restaurant was understaffed.
- (B) Mr. Williams liked the food he had today.
- (C) Mr. Williams felt that the price was very unreasonable.
- (D) Mr. Williams thought the menu selection needs were limited.

160. What can be implied about Mr. Williams?

- (A) He had dinner at the restaurant.
- (B) He came with several guests.
- (C) He is a regular customer.
- (D) He is a very picky person.

NOTICE TO CREDITORS

Re: the estate of Michael Gordon, formerly of 7 Golden Circus, Victoria, British Columbia, deceased on the 19th of November, 2006.

Notice is hereby given that any further creditors and other claimants against the said estate should contact the offices of Sankin and Sankin, Solicitors, Suite 9, 432 Wilberforce Road, Victoria, V8W 3R3, the executors of the will of Michael Gordon, no later than December 22, 2006. After that date, we, the executors, will distribute the estate among the parties entitled to it, taking into consideration only claims received by the due date.

161. What is the main purpose of this notice?

- (A) To announce the passing away of Mr. Michael Gordon
- (B) To find a missing person
- (C) To remember a person who did good deeds
- (D) To inform people of a due date to make claims against a person

162. In which part of the newspaper would this notice be printed?

- (A) In the editorial section
- (B) In the obituary section
- (C) In the business section
- (D) In the want ad section

163. Who most likely took out this notice?

- (A) Mr. Gordon's family
- (B) Michael
- (C) A law firm
- (D) A bank

164. According to the notice, what is going to occur after December 22?

- (A) A funeral will be held in honor of Mr. Gordon.
- (B) Creditors will get a chance to submit their claims to the debtor.
- (C) Michael's estate will be distributed among those who made a claim.
- (D) The appointment of the executors of the will is going to take place.

Joy-Market Returns Policy

With a few exceptions, anything purchased from a Joy-Market store may be exchanged or returned for a full refund of the purchase price within 30 days provided

- 1) that the goods are unused,
- 2) that the goods are placed in their original package, and
- 3) that proof of purchase is provided.

IMPORTANT: please note

Food purchased from our fresh food counters must be returned no later than 24 hours after the time of purchase.

Some items must be returned unopened. These items are toys, music CDs and DVDs, computer software and hardware, videos, glassware, kitchenware, undergarments, and packaged hardware items.

Customers, or those returning Joy-Market items received as gifts, should provide photo identification at the time of application.

Customers returning goods valued at less than \$100 will be issued an exchange certificate or money order on the spot.

For returns of goods valued at \$100 or more, a check will be mailed to the purchaser within 3 working days of the return.

The amount of refunds or exchange certificates will be the same as the price paid for the item returned.

Joy-Market aims to satisfy its customers with high-quality items sold in good condition.

165. What is NOT stated in the policy?

- (A) Goods must be brought back in their original form.
- (B) The original receipt must accompany the returned item.
- (C) A time limit is placed on items being returned.
- (D) A full refund will be provided for all items if returned within 24 hours.

166. In which of the following situations would a person have to show photo identification?

- (A) When returning items that are valued over \$100 before tax
- (B) If the merchandise was originally bought by someone other than the person returning it
- (C) In situations where the boxes have been opened and used
- (D) If a credit card was used when making the purchase

167. According to the policy, how long will it take to get a refund for a purchase made under \$100?

- (A) It depends on the product purchased.
- (B) A refund will be provided right away.
- (C) At least 3 business days
- (D) 24 hours if receipt is provided

Questions 168-170 refer to the following e-mail.

Yallaq ginalot erit olaq taf-taf enklesu

From: Rudi Kok Kee
Sent: Wednesday, October 04, 2006
To: Linda Chong
Cc: Samantha Long
Subject: Long Holiday in Indonesia

Dear colleagues,

Kindly be informed that Indonesia will be celebrating a long holiday from October 23-28, 2006, for Hari Raya Idul Fitri. There will be no pick-ups and deliveries, but clearance will still run as normal.

In addition, for inbound shipments that are directed to cities outside Jakarta, the last transshipment by local agents will be on October 20. Any shipment we receive after that day will be on hold in our office and be sent out after the long holiday on October 30.

Furthermore, for shipments headed to smaller towns, there will be a further delay because the holiday festivities will be ongoing until the 4th in many rural areas. This situation will return to normal on the 6th of November.

Thank you for your kind attention.

Regards,

Rudi
DSL / JKT
Customer Service Department

168. Why was this e-mail written?

- (A) To request a shipment
- (B) To notify someone of an upcoming schedule
- (C) To send an invitation for a celebration
- (D) To inquire about a shipment

169. What will happen to an incoming shipment heading to a small town on October 21?

- (A) It will be returned to the sender.
- (B) It will be held until the 30th.
- (C) It will reach its destination after the 6th of November.
- (D) It will be delivered the next day.

170. When was this e-mail sent?

- (A) October 4th
- (B) October 20th
- (C) October 30th
- (D) November 4th

TEST
03

GO ON TO THE NEXT PAGE 

Gaz International Sells Its Siberian Oil Operations to Local Company

ZURICH – Yevgeni Star, a mid-sized Russian oil company, has bought the Siberian oil and gas operations of Zurich-based Gaz International. While no official figures have been released by either firm, the deal is believed to worth in the vicinity of \$145 million.

Until recently, Gaz International had been seeking to expand its exploration and refining operations, but it has reportedly been frustrated by local regulatory bodies. Gaz International shares rose by 1% as news of the sale filtered into the media.

Yevgeni Star, which has some cross-share holdings with large industrial corporations in related and unrelated fields, notably in the energy and shipbuilding sectors, will become one of Russia's leading players in the vital strategic area of energy supplies.

Explaining the reasons for the sale, Gaz International CEO Fritz Faschier told reporters yesterday, "Our board of directors believes that this is the ideal time to consolidate our operations by concentrating on less-risky investments while at the same time boosting our interests in research and development. I mean, in particular, research into alternative fuels and energy sources. I have no doubt that this deal is in the interests of both parties."

It is known that the deal includes significant technology transfers. A team of Gaz International engineers and administrators will train Yevgeni engineers in the operation of exploration and extraction technology developed by the international giant.

Yevgeni Star operators were also keen to acquire Gaz International's license to explore and develop northern oil fields until 2015. The current production of 10,000 barrels a day is expected to at least double over the next 5 years.

Due to the complex nature of legal arrangements surrounding the transfer of licenses and technological information, the deal is not expected to be sewn up before January of next year. Approval for the license transfer must be negotiated with Russian authorities while several major Swiss banks will vet the financial arrangements and the details of technology transfer.

171. What is true about Gaz International?

- (A) It is a Russian-owned company.
- (B) It took control of another company.
- (C) Its stock price has slipped due to a false rumor.
- (D) It was involved in a multi-million dollar transaction recently.

172. Which of the following will be the result of a deal mentioned in the article?

- (A) Gaz International will become the leading company in its field.
- (B) Yevgeni Star seems to have gotten the better end of the deal.
- (C) Gaz International will now focus on establishing its business in new areas.
- (D) Yevgeni Star will distribute shares to its top management staff.

173. Who is Mr. Fritz Faschier?

- (A) A reporter for a local newspaper
- (B) The president of Gaz International
- (C) A spokesperson for Yevgeni Star
- (D) A Russian authority

174. According to the article, when will the deal be finalized?

- (A) In 2015
- (B) In five years
- (C) Within the following weeks
- (D) By early next year

175. What is the main cause of the delay in closing the deal?

- (A) Both companies want to take it slow.
- (B) Some complications have surfaced regarding legal issues.
- (C) The Russian authorities usually take a long time to process a new license.
- (D) There are many details to be worked out.

Fly-by-night Travel Agency

Suite 9 Chicago Life Building
Lake Shore Square
Chicago IL 60637

April 3, 2006

Lightning Computer Supplies
152 Whacker Road
Chicago 60401

Re: faulty print cartridges

Dear Madam or Sir

On a recent visit to your store, I purchased a box of Onyx Print Cartridges for our 3 printers. As you are well aware, fast and high-quality printing is essential in any business, big or small, these days. You can imagine our disappointment when, after installation, we found that the cartridges were faulty, either in the feed mechanism or in the ink itself. When we examined the packages, we discovered that all three cartridges had passed their use-by date.

However, when I returned them to your store, I was refused free replacement cartridges as the receipt had unfortunately somehow been misplaced. This was extremely disappointing to me, as I am a long-term customer of your store. Am I not to be trusted? The cartridges were clearly expired.

I have since bought cartridges elsewhere, and I have no intention of returning to your store. But I wanted to express my dissatisfaction to you, and I hope that you will examine your policy on returns.

Thank you.

Julie Nixon

Senior Travel Consultant

176. Why did Julie write this letter?

- (A) To place an order for some ink cartridges
- (B) To voice her disappointment regarding the store's rules
- (C) To find out if the store carries a specific type of cartridge
- (D) To get the printer serviced by a technician

177. Why was Ms. Nixon's request turned down by the store?

- (A) The goods were brought back too late.
- (B) The boxes of the items were opened.
- (C) The proof of purchase could not be provided.
- (D) The store has a no-refund policy.

178. Why were the cartridges returned to the store?

- (A) They were not the right model.
- (B) They were expired.
- (C) They were damaged.
- (D) They were the wrong color.

Be Clean, Be Green

Dear Guests,

Each year, many of the major waterways in the world get polluted by vast amounts of detergents used to wash bed linen and towels in hotels.

In an effort to help preserve the environment, we'd like to ask all of our guests to please leave the towels that you intend to re-use on the towel rack and place those towels you want exchanged in the bathtub.

May we also ask that you leave this card on the bed if you do not require your bed linens changed?

We'd like to thank you for your cooperation in helping to improve our environment.

The Management

179. What is being asked of those who do not want their bedsheets changed to do?

- (A) Call the management staff
- (B) Talk to the hotel maid
- (C) Leave a do-not-disturb sign on the door
- (D) Place the card on the bed

180. What can be inferred about the hotel?

- (A) It is trying to do its part to help a good cause.
- (B) It is trying to cut down on its cleaning costs.
- (C) It is short of cleaning staff.
- (D) It only uses environment-friendly products.

Door2Door Since 1962

A name you can trust

Thinking of relocating? Why not contact Door2Door, the west coast's leading specialists in moving, packing, and storage? Since 1962 we've been helping families and businesses start new lives without the stress of worrying about the safety of their valued possessions. Our secret? Well, it's simple – planning and organization, combined with state-of-the-art equipment and packing materials, and, of course, experienced manpower. We can pack for you, or, if you prefer to do it yourself, we can offer you advice and the best shock-absorbing protective packaging materials. Need to ship overseas? We have the contacts and the experience in Europe and parts of some Asian nations. Storage? We have a wide range of options! Insurance? No problem. Our insurance is cheap because we don't take chances with your precious goods.

Call our advisers now at 888-8888 or 888-9999. Or check out our new website www.door2door.com for a comprehensive guide to our services. We are located at 343 Prince Highway, Caulfield South.

Door2Door
343 Prince Highway
Caulfield South 3005

23/08/2006

Dear Door2Door,

I intend to move overseas with my family at the start of next year. Between us, we have many valuable personal possessions – musical instruments, computers, audio systems, etc. – which we intend to take with us.

The country where we'll be living for the next 5 years (I'm taking up an academic position) is France. We know little about that country and even less about how to ship goods overseas. I really need to get some good advice soon. How can I arrange to speak with one of your consultants?

Could you please call me at 934-1134, or email me at robsted@gomail.com?

Yours sincerely,

Robert Steddon

181. What kind of business is being advertised?

- (A) An insurance company
- (B) An equipment rental company
- (C) A moving company
- (D) A web design company

182. Which of the following does NOT describe Door2Door?

- (A) It uses the best type of equipment.
- (B) It is internationally connected.
- (C) It has experienced workers.
- (D) It is a family-operated business.

183. What is the purpose of the letter?

- (A) To apply to an overseas company
- (B) To seek information about some musical equipment
- (C) To get a cost assessment of some personal possessions
- (D) To arrange an appointment to get a consultation

184. What is Mr. Steddon scheduled to do early next year?

- (A) Take French lessons
- (B) Meet with an overseas client
- (C) Work at a consulting firm
- (D) Teach in a foreign country

185. For which of the following reasons will Door2Door be able to help Robert?

- (A) Door2Door has a business relationship in the country Robert will be moving to.
- (B) Door2Door has a special discounted package that Robert can take advantage of.
- (C) Door2Door specializes in storing valuable goods at a reasonable cost.
- (D) Door2Door has offices all around the country, especially in the city that Robert lives.

Questions 186-190 refer to the following letter and its response.

New World Supermarkets
5th Floor Federation Tower
Melbourne
September 8, 2006

Dear Sir or Madam,

I received the bill for my August account on September 5, 2006, and was very surprised to find that I had been charged for a box of diapers I didn't buy. I am an old-age pensioner, and my children are all grown up. It's very unlikely that I will be needing diapers any time soon.

I have to say that I am surprised. I have shopped at New World Supermarkets for 30 years, and I've generally been very satisfied with your standards of service.

Could you please check your accounts and sort out the problem? I have a fixed income, so a bill for \$50 for something I never bought is making me very worried. Please let me know as soon as possible.

Yours faithfully,

Ms. Suzanne Jones

Ms. Suzanne Jones
87 Bluff Rd.
Melbourne

Re: New World Account no. 33782A for August

Dear Ms. Jones:

Please accept our apologies. You were indeed correct that an error was made in your August account dated and sent out on September 3, 2006. We have ascertained that this error occurred in several accounts, in which extra charges were added, due to a glitch in the computer program.

Rest assured that we have rectified the error in your account and modified our automated accounts system to ensure that no mistakes will be made in the future.

An updated account will be sent with your next statement. However, please do not hesitate to contact me if you prefer a replacement statement immediately or if you have any other query.

Yours faithfully,

Julie London

Accounts Department

186. What is the purpose of the first letter?

- (A) To point out a mistake on an invoice
- (B) To complain about a late delivery
- (C) To show appreciation for good service
- (D) To inquire about a product on sale

187. What is suggested about Ms. Jones?

- (A) She has never shopped at the supermarket before.
- (B) She has had problems with her bill before.
- (C) She only has a limited income.
- (D) She will never shop at the store again.

188. What caused the problem to occur?

- (A) An accounting error by one of the staff members
- (B) A malfunction in the computer program
- (C) A delivery mix-up at the warehouse
- (D) A shortage of staff in the Accounting Department

189. When should Ms. Jones contact Julie London?

- (A) If the problem persists
- (B) As soon as the next bill arrives
- (C) If she is curious to know the cause of the problem
- (D) If she wants the correct statement right away

190. How many days after the store sent out its bill did Ms. Jones write back?

- (A) 2 days
- (B) 3 days
- (C) 4 days
- (D) 5 days

Try our new “Call Right” phone service, and get the first year’s long distance calls for free!

Hard to believe? We are celebrating our 10th birthday and would like to extend an invitation to everyone to try our amazing new phone service and get the first year’s long distance calls (to anywhere in the world) for free! The retail price for this package after the first year – will be \$59/month. We want to say thank you for helping us become the number-one phone company in our region.

The first 1,000 customers will also receive 2 state-of-the-art phone sets, which will optimize the “Call Right” experience. The sets can be used for your office or in your home. Please see our full page insert for full details.

Contact CRW Phone Co. immediately to take advantage of this amazing offer!

Customers in Lakefield Call Toll-Free 1-800-511-1111

Customers outside of Lakefield Call Toll-Free 1-999-255-1902

Extended Invitation for “Call Right” phone service, and get the first year’s long distance calls for free!

Due to the overwhelming response to our recent ad – offering 2 state-of-the-art phone sets when signing up for our amazing new services for \$59/month – we are pleased to announce an extension of this offer to an additional 3,000 customers.

We knew that this offer was irresistible, but within the first day of the ad, all the free gifts were gone. And to be fair to more of our loyal customers who have helped in our success, we are happy to announce that we will continue this offer to an additional 3,000 customers.

Thank you for your responses!

To take advantage of this continued amazing offer, please contact the CRW Phone Co. right away.

Customers in Lakefield Call Toll-Free 1-800-511-1111

Customers outside of Lakefield Call Toll-Free 1-999-255-1902

191. What is an attractive feature being offered?

- (A) All new customers who sign up for a year will receive a new phone as a gift.
- (B) The new service allows a year's worth of overseas calls for free.
- (C) The rates for international calls have been reduced by 59% for everyone.
- (D) The basic monthly charge has been deleted from everyone's bill altogether.

192. How can an interested person become eligible for this special offer?

- (A) By signing up for a new service
- (B) By purchasing a phone
- (C) By having used the service for one year
- (D) By making a certain number of international calls

193. What can be inferred from the second ad?

- (A) There was an explosion of interest from the first ad.
- (B) The phone company spent a lot of money on marketing.
- (C) The first ad did not go as well as they had hoped.
- (D) The existing customers are not happy with the offer.

194. What is the main reason for the offer being extended?

- (A) The company wants to provide an opportunity to more of its faithful customers.
- (B) The company felt that the original offer period was too short.
- (C) The company wants to improve its image by prolonging the attention they are getting.
- (D) The company is afraid that their sales might drop if the offer ends.

195. How many customers will get the free gift?

- (A) 1,000
- (B) 2,000
- (C) 3,000
- (D) 4,000

WOMAN'S FUR COAT beautiful mink, full-length coat, dark brown fur, size: medium, 5 months old, non-smoker owner. \$800 or best offer. Call (416) 909-2020

WEDDING DRESS worn once, white lace, size 8. Also available – long, matching veil and size 7 shoes. Comes packaged in beautiful box, ready to wear. Please call (after 6:00 p.m.) (416) 770-2948

USED BOOKS wonderful selection of bestsellers. Over a thousand editions to choose from. All for \$5 each. Open house on Monday – Tuesday, 4:00 – 8:00 p.m., 2 Jones Avenue. Call (416) 342-0555

BEDROOM FURNITURE Bed, 2 side tables, 8-drawer armoire, and small sofa. Purchased one year ago. Must sell to relocate out of country. In almost new shape! Call (905) 224-6900

NEW TOYS Top Children's Toys (Brand new in package, never used). See full list on my website (yotoys.com). Order by phone (call 1-800-585-2011) or online. Delivery available.

yotoys.com



(As seen in the classified section of Sun Daily)

NEW TOYS!!

Top Children's Toys – Brand new in package! Never used!

Here's a full list of what's available:

- Model cars
- Antique robots
- Stuffed animals
- Dolls
- Jewelry-making beads
- Miniature cookware
- Chemistry sets
- Painting sets
- Activity books
- Sports equipment
- Computer games
- Plus More!
- All name brands

Any orders over \$100 will entitle you to free delivery within the city limits. Act now by calling 1-800-585-2011 or by clicking on the link at the bottom of this page to purchase online. This offer will end soon!

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- (D) The company is afraid that their sales might drop if the offer ends.

195. How many customers will get the free gift?

- (A) 1,000
- (B) 2,000
- (C) 3,000
- (D) 4,000

Questions 196-200 refer to the following classified ad and website.

WOMAN'S FUR COAT beautiful mink, full-length coat, dark brown fur, size: medium, 5 months old, non-smoker owner. \$800 or best offer. Call (416) 909-2020

WEDDING DRESS worn once, white lace, size 8. Also available – long, matching veil and size 7 shoes. Comes packaged in beautiful box, ready to wear. Please call (after 6:00 p.m.) (416) 770-2948

USED BOOKS wonderful selection of bestsellers. Over a thousand editions to choose from. All for \$5 each. Open house on Monday – Tuesday, 4:00 – 8:00 p.m., 2 Jones Avenue. Call (416) 342-0555

BEDROOM FURNITURE Bed, 2 side tables, 8-drawer armoire, and small sofa. Purchased one year ago. Must sell to relocate out of country. In almost new shape! Call (905) 224-6900

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Yotoys.com



(As seen in the classified section of Sun Daily)

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Here's a full list of what's available:

- Model cars
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- Stuffed animals
- Dolls
- Jewelry-making beads
- Miniature cookware
- Chemistry sets
- Painting sets
- Activity books
- Sports equipment
- Computer games
- Plus More!
- All name brands

Any orders over \$100 will entitle you to free delivery within the city limits. Act now by calling 1-800-585-2011 or by clicking on the link at the bottom of this page to purchase online. This offer will end soon!

196. Which of the following is being sold due to the owner moving overseas?

- (A) A woman's fur coat
- (B) A wedding dress
- (C) Bedroom furniture
- (D) Used books

197. What do the ads have in common?

- (A) All of them sell second-hand items.
- (B) All of them offer free delivery.
- (C) All of them have contact numbers.
- (D) All of them are priced under \$500.

198. Where most likely is the advertisement located?

- (A) In a magazine
- (B) In a newspaper
- (C) In a book
- (D) In a brochure

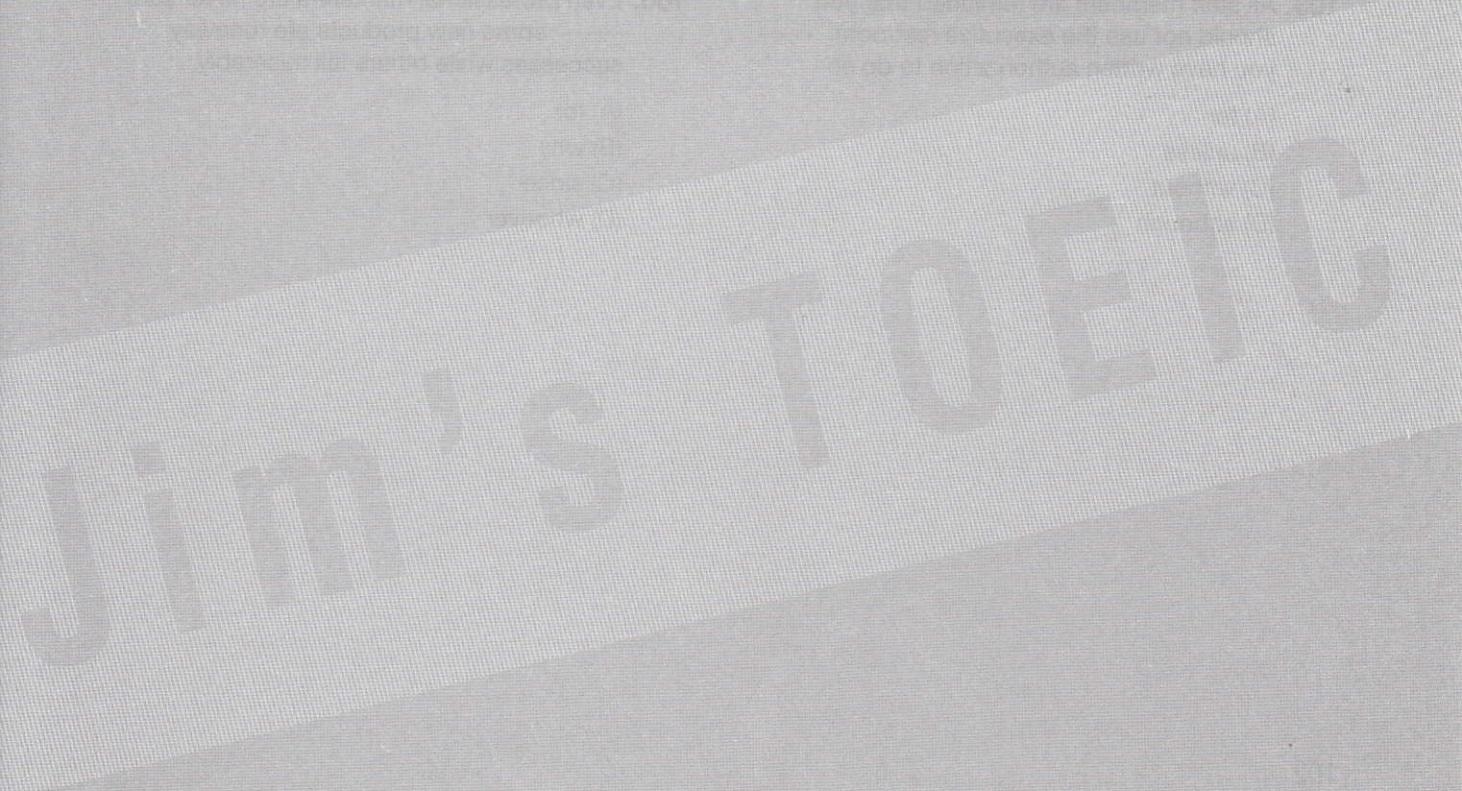
199. Which of the following items is NOT sold online?

- (A) Miniature cars
- (B) Teddy bears
- (C) Rings
- (D) Pastels

200. For whom will the free delivery NOT apply?

- (A) Those who buy items worth a certain amount of money
- (B) Those who live within a certain area
- (C) Those who make purchases within a given time
- (D) Those who submit vouchers offered in the ad

TEST 04



Reading Test

In the reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Our new range of products is available in ----- configurations, including sports and commercial styles.

- (A) vary
- (B) variety
- (C) variable
- (D) various

102. ----- your order, please complete the following form, including your credit card details, and click on the “submit” button.

- (A) Place
- (B) Placed
- (C) Placing
- (D) To place

103. All staff members are reminded that you should not use the executive restroom ----- you have written authorization to do so.

- (A) for
- (B) unless
- (C) without
- (D) although

104. Our multi-skilled CEO has distinguished ----- yet again by winning the coveted Brookings Award for innovation in business.

- (A) he
- (B) his
- (C) him
- (D) himself

105. Would the person ----- muddy jogging clothes were found in the staff shower room please claim them at the lost and found office?

- (A) who
- (B) that
- (C) whose
- (D) which

106. Even professional marketers are never sure ----- some new products are runaway successes while others fail miserably.

- (A) for
- (B) why
- (C) since
- (D) whoever

- 107.** Should anyone enter your home without ----- your permission while you are at work, your Homesure security system will ----- send you email and cell phone alerts.
- (A) automatic
(B) automatical
(C) automatically
(D) more automatically

- 108.** We would like to remind our clients that, ----- should they have any problems ----- our products, our after-sales hotline service is available 24 hours a day.
- (A) to
(B) at
(C) for
(D) with

- 109.** Major Australian car-manufacturers will continue to produce their flagship large sedans ----- the recent increases in fuel costs.
- (A) for
(B) except
(C) although
(D) despite

- 110.** Should the alarm sound, please ----- make your way to the rallying points, where safety wardens will direct you to the emergency exits.
- (A) calmly
(B) usually
(C) inherently
(D) increasingly

- 111.** The company is reportedly ----- bankruptcy due to the rapid rise in resource costs, which has made its projects unprofitable.
- (A) next
(B) nearly
(C) almost
(D) close to

- 112.** Allways Engineering has guaranteed that ----- one of its employees will lose his or her job as a result of the merger.
- (A) no
(B) not
(C) none
(D) any
- 113.** The Security Department has warned that any ----- use of the car park on weekends will result in the vehicle being towed.
- (A) unauthorize
(B) unauthorizes
(C) unauthorizing
(D) unauthorized
- 114.** ----- it prove necessary to send your payment by money order, please take your request to the Payments Department, where you will find the appropriate forms.
- (A) Could
(B) Would
(C) Should
(D) Might
- 115.** All prospective employees are requested to ----- a recent photo as well as copies of all letters of recommendation.
- (A) take
(B) come
(C) bring
(D) have
- 116.** If you wish to take advantage of our special gift offers, please ----- your sales receipts to one of our employees at the promotions counter on the third floor.
- (A) guard
(B) record
(C) consider
(D) present

- 117.** The latest ----- to emerge from our production lines is considered by many to lead the field in the area of mobile communications.
- (A) product
(B) produce
(C) producing
(D) productivity
- 118.** Marketing specialists are really not sure ----- changes in the climate will affect sales of recreational vehicles.
- (A) where
(B) how
(C) what
(D) who
- 119.** Would all participants in this year's convention please complete their confidential ----- and place them in the boxes provided before leaving today?
- (A) evaluate
(B) evaluator
(C) evaluated
(D) evaluations
- 120.** The manager noted that sales of smaller models had risen significantly but ----- mentioned the drop-off in orders for the electric version.
- (A) too
(B) also
(C) either
(D) besides
- 121.** Despite recent losses totaling millions of dollars, Bayside Construction ----- its shareholders the situation would be rectified in the near future.
- (A) assuring
(B) assured
(C) have assured
(D) was assured
- 122.** We'd like to congratulate our gifted head of personnel, who won a gold medal at the state-wide archery competition ----- over the weekend.
- (A) held
(B) holds
(C) holding
(D) was held
- 123.** The social committee guarantees that this year's company mystery adventure tour will not fail to fascinate ----- surprise you.
- (A) but
(B) and
(C) also
(D) even
- 124.** Any staff members traveling overseas on company business will be ----- for exceeding their expense allowances.
- (A) billed
(B) arranged
(C) replaced
(D) produced
- 125.** Ridgeway College business graduates are highly sought-after, and many corporations go to extravagant lengths to recruit -----.
- (A) them
(B) their
(C) theirs
(D) themselves
- 126.** Creativity and productivity can be increased if our employees are able to spend ----- time doing repetitive and routine tasks.
- (A) least
(B) less
(C) lesser
(D) lessen

127. Both ----- and collectively, the employees at our company have achieved great successes in technical as well as business innovations.

- (A) substantially
- (B) individually
- (C) successfully
- (D) expressively

128. Employees attending the writing seminar are expected to practice imaginative and ----- writing as well as develop their technical writing skills.

- (A) detective
- (B) negative
- (C) descriptive
- (D) cooperative

129. The managing director demonstrated his faith ----- the conscientiousness of the company's employees by allowing them to work flexible schedules.

- (A) on
- (B) by
- (C) in
- (D) with

130. Supervisors are reminded to ----- all subordinates with consideration and to remember that any courtesy will be viewed as a serious breach of company guidelines.

- (A) give
- (B) treat
- (C) leave
- (D) mention

131. Any employee wishing to leave the workplace for any reason during business hours must ----- a special leave form.

- (A) sign
- (B) signs
- (C) to sign
- (D) was signed

132. One of the ----- moments of my life was the moment that I saw the face of my new-born daughter for the first time.

- (A) great
- (B) greatest
- (C) greatly
- (D) greatness

133. The marketing think-tank believes that the next ten years will see an enormous ----- in travel and other leisure-related industries.

- (A) expand
- (B) expansive
- (C) expansion
- (D) expansively

134. The chief executive officer is particularly ----- that recent staff surveys have shown a severe drop-off in employee satisfaction.

- (A) concern
- (B) concerns
- (C) concerning
- (D) concerned

135. The company may have to ----- some production procedures which, since the earliest days, have always been done by skilled craftsmen.

- (A) process
- (B) calculate
- (C) automate
- (D) manufacture

136. In order to be registered for our 5-year warranty, please send us the following postage-paid registration form ----- 7 days of purchase.

- (A) by
- (B) until
- (C) within
- (D) before

137. The Department of Industrial Relations no longer believes that ----- reviews of employee pay and conditions are necessary.

- (A) most regularly
- (B) more regular
- (C) regularly
- (D) regular

138. Company employees may request special ----- in the case of family emergencies or other unforeseeable events that require special consideration.

- (A) leave
- (B) policy
- (C) version
- (D) survey

139. In order to operate ----- in today's dynamic business environment, our company must reward the creativity and energy of our employees.

- (A) competitively
- (B) magnificently
- (C) productively
- (D) totally

140. The management has assured all staff that anyone ----- the professional development seminars will receive a certificate thanking them for their participation.

- (A) attend
- (B) attended
- (C) attending
- (D) to attend

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- nrttw (C)
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- ngle (A)
- angle (B)
- ngle of (C)
- bangle zw (D)

Part 6

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following notice.

**NOTICE TO EMPLOYMENT
ADVERTISERS AND JOB SEEKERS**

Misleading advertisements placed in the employment ----- of our newspaper can

- 141.** (A) area
(B) section
(C) branch
(D) department

result in hardship and time wasted by those who are looking for jobs, and this is certainly unacceptable. Placing false ads that are misleading is an offence against the Trade Practices and Fair Trade Act.

Any ----- wishing to place a want ad with us should keep in mind that all advertisements

- 142.** (A) employees
(B) employs
(C) employment
(D) employer

should include a job title, a clear ----- of the job, and the income basis and be placed

- 143.** (A) information
(B) subscription
(C) description
(D) requirement

under the appropriate category.

For further information, contact the Department of Fair Trade at 755-5720 during business hours.

Questions 144-146 refer to the following announcement.

COMMUNITY ANNOUNCEMENTS

Census night is November 8. Remember to fill in the census form you received in the mail to make sure that you and your family members are -----.

- 144.** (A) accepted
(B) counted
(C) granted
(D) understood

whether you are married or, if you are single, and specify the number of ----- you have if you

- 145.** (A) young
(B) family
(C) children
(D) baby

are married, in the space provided. Previous census forms have been quite confusing, and ----- residents did not respond accurately, leading to the gross under-reporting of our actual

- 146.** (A) much
(B) many
(C) as
(D) whole

population. However, we have made some alterations to make it a lot simpler this year.

THE INSTANT PLAYER'S GUIDE INSTANT GAME INFORMATION

Current and Upcoming Games

The quantity of tickets ordered and/or distributed may vary and ----- affect the presented prizes.

- 147.** (A) must
(B) would
(C) could
(D) should

For further information ----- the prizes, call the OLGC Customer Excellence Center toll-free

- 148.** (A) regarding
(B) alike
(C) near
(D) amid

at 1-800-755-8959.

Instant winning tickets must be redeemed ----- the "Prizes Must Be Claimed by" date printed

- 149.** (A) under
(B) before
(C) among
(D) after

on the back of the ticket.

Latin Group Honors Gabrielle Gonzales

SAN DIEGO — Puerto Rican pop star Gabrielle Gonzales will be named the Latin Recording Academy's Person of the Year for his accomplishments as an entertainer and humanitarian during the year 2006, the academy said yesterday.

At a special dinner and concert in New York on November 1, Mr. Gonzales ----- with this prestigious award.

- 150.** (A) honor
(B) honoring
(C) is honoring
(D) will be honored

A great portion of the proceeds from the evening's extravaganza will go to the Gabrielle Gonzales Foundation, which advocates the ----- of unprivileged children around the

- 151.** (A) wills
(B) claims
(C) trials
(D) rights

globe. According to the Latin Recording Academy President, Ricky Rodriguez, Mr. Gonzales' musical ----- are matched by his endeavors as an advocate for the

- 152.** (A) performances
(B) accomplishments
(C) productions
(D) creations

welfare of unprivileged children around the world.

Questions 1–10 refer to the following passage.

Some experts are predicting an economic boom in Japan in 2012. Japanese firms have been slow to invest in new equipment for factories to keep up with demand, but now it looks like they will do so in the next 5 years. This is good news for the Japanese economy, as it will help to stimulate the job market. In addition, it will also help to increase exports, which is important for the Japanese economy. However, there are some concerns about the sustainability of this growth. One concern is that the Japanese government may not be able to provide enough infrastructure to support such rapid growth. Another concern is that the Japanese economy may not be able to withstand a major economic downturn, as it has done in the past. Overall, however, the Japanese economy appears to be in a strong position to continue its growth in 2012 and beyond.

NO TEST MATERIAL ON THIS PAGE

Questions 11–20 refer to the following passage.

The following text is taken from a science textbook. It describes the properties of a certain compound. The compound is a solid at room temperature and has a density of 1.2 g/cm³. It is soluble in water and reacts with acids to form a salt. It is also soluble in organic solvents like ethanol and methanol. The compound is used in the production of pharmaceuticals and cosmetics. It is also used in the food industry as a preservative. The compound is called "Compound X".

Questions 21–30 refer to the following passage.

The following text is taken from a science textbook. It describes the properties of a certain compound. The compound is a solid at room temperature and has a density of 1.2 g/cm³. It is soluble in water and reacts with acids to form a salt. It is also soluble in organic solvents like ethanol and methanol. The compound is used in the production of pharmaceuticals and cosmetics. It is also used in the food industry as a preservative. The compound is called "Compound X".

Part 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following memorandum.

TO: All staff members
FROM: Jenny Lee, HR Director
SUBJECT: Vacation days

Some changes regarding our company vacation policy here at Johnson & Johnson Incorporated have been made. It is now mandatory for everyone to submit a completed vacation request form at least 2 weeks in advance to get the vacation days you want. This, of course, is the result of the problems we had last year when too many employees took time off in June to see the World Cup. As you know, June was a very busy time for us, and we ran into big problems.

The form is available at the Human Resources Department. You are to fill it out and submit it to your immediate manager to get approval. Once it has been approved, it will also be sent up to me to get my approval. In case your manager feels that the timing of your request is not proper, then he will have the authority to deny your request. Therefore, I suggest that everyone hand in your requests early. Thank you for your cooperation.

153. What is the purpose of the memorandum?

- (A) To notify employees of an organizational reshuffling within the company
- (B) To make an adjustment in the length of vacation days
- (C) To introduce a new company benefits package
- (D) To provide an update on a company rule

154. What is NOT mentioned in the memorandum?

- (A) All requests for time off must be made officially.
- (B) The company ran into some difficulties with a lack of staff in the previous summer.
- (C) The manager must consult with the director before turning down a request.
- (D) The HR Director has the last say in the requests made by the workers.

Questions 155-157 refer to the following invitation letter.

G&G INC

General and Green, Inc.
One Security Drive
Nicholasville, Kentucky 40356
Ned R. Urschel, Vice President and
Managing Director

October 29, 2006

Unisys Ltd.
2F, Bay Center Building
Detroit, Michigan 70456

Attention: Mr. Stanley Cooper, Vice President

Dear Mr. Cooper,

General & Green will be conducting our annual training class for middle management staff between November 8 and 15, 2006, and would like to invite the members of your staff to attend. This year, we have invited some of the top managers of our industry to come and share their little secrets.

Also, this is a reminder that all the attendees will need to travel to Lexington, Kentucky, a day before the start of the training. Once you provide us with confirmation of your attendance, we will forward the training agenda and accommodation information based on the number of managers you will be sending.

I look forward to your positive response to this very important training offer.

Best regards,

Ned Urschel

Ned R. Urschel

155. Who will most likely be attending the training?

- (A) Mr. Ned Urschel
- (B) Mr. Stanley Cooper
- (C) All Unisys Limited's staff
- (D) The managers of Unisys Limited

156. On which date should the invitees arrive in Lexington, Kentucky?

- (A) October 29
- (B) November 7
- (C) November 8
- (D) November 15

157. What will Mr. Cooper receive once he makes his decision?

- (A) An invitation card
- (B) The hotel key
- (C) The itinerary
- (D) A guest list

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Questions 158-160 refer to the following company newsletter.

Hi-Tech Zone Industries is pleased to announce the appointment of three new staff members this month. The quality of these appointments is an indicator of our commitment to technological innovation and expansion into world markets.

Firstly, we'd like to welcome Michael J. Slater to our Sales Department. Michael has been recruited directly from Nashville University's well-known business faculty. He'll be part of a new sales team and be put in charge of the important task of boosting our presence in Asian markets. Michael is a business graduate who speaks and writes fluent Chinese, and we'd like to welcome him aboard.

Our Design and Testing Unit now has an extra engineer. Her name is Sonia Rubinstein, an engineering graduate from the Newport Institute of Technology, who has a postgraduate degree in testing engineering. We're sure she'll be a valuable asset. Sonia is married and has one child and has recently set up house in nearby Waterford Estate.

And finally, we have managed to recruit a star in the area of business psychology: Dr. Janet Pearson, formerly a lecturer at Seattle University, who will be heading our Market Research Department. Of course, she is not just a brilliant academic but also has nine years of senior management experience at IBM. Welcome, Janet!

158. In which department does Mr. Slater work?

- (A) Marketing
- (B) Personnel
- (C) Engineering
- (D) Sales

159. What do the three people mentioned in the newsletter have in common?

- (A) They graduated from the same university.
- (B) They work in the same department.
- (C) They have joined the firm recently.
- (D) They all have postgraduate degrees.

160. Which of the following is NOT true about Ms. Pearson?

- (A) She has the highest level of education out of the three.
- (B) She used to teach at a university.
- (C) She has an extensive management background.
- (D) She considers herself to be a very talented person.

Space for living

ASK A DESIGNER AT HOME DÉCOR EVENT

Come and talk to HOME DÉCOR's design consultants. They'll answer your questions about interior designing and give you tips on how to create beautiful rooms you will love. Brought to you by Space For Living, HOME DÉCOR's Design Series.

HD Burlington	June 30 June 31	1-3 p.m. 1-3 p.m. & 6-8 p.m.
HD Vaughn	July 1 July 3	1-3 p.m. 6-8 p.m.
HD North York	July 2	1-3 p.m. & 6-8 p.m.
HD Markham	July 4 July 5	1-3 p.m. 6-8 p.m.

Join us for this exciting event, and receive a special gift. Tickets are available at your local HOME DÉCOR store. For further details, visit HOMEDECOR.com.

161. Who would most likely be interested in attending the event?

- (A) Students who are studying to become designers
- (B) Homemakers who want to improve the ambience of their homes
- (C) Employees of HOME DÉCOR who want some consultations
- (D) Shoppers who are looking to save some money

162. What is true about the event being held at the HD North York Store?

- (A) It will be held only one time.
- (B) It will run the longest.
- (C) It will be a one-day event.
- (D) It is scheduled on the last day.

163. How can one receive admittance to the event?

- (A) By picking up a ticket
- (B) By writing to the store
- (C) By purchasing some goods
- (D) By getting permission from a design consultant

DATA STORAGE ONLINE

We are all well aware of the rapid growth of online databases. This has affected all levels of data storage, from the grandest government archives to the largest corporations and educational institutions all the way down to personal journals and family financial records. On the one hand, this transformation of the way that data is stored offers tremendous environmental advantages: much more data can be stored in a much smaller physical space and yet is more-easily available to more people. There is no need to print pages and then physically store them. More and better-organized information is more easily available without storage problems. Have we reached some kind of “infotopia”? Perhaps, but there is a serious downside, and that is the problem of document security. Computer systems, which are mostly continuously connected to the Internet, are all too prone to being hacked. This can be done for criminal reasons or simply because of the satisfaction that hackers get from cracking apparently secure information systems. New opportunities for theft, espionage, blackmail, and political dirty tricks are already in existence.

164. What is the article about?

- (A) The pros and cons of using webpage storage systems
- (B) The increasing use of computers in government offices
- (C) The dangers of hackers who constantly steal information from others
- (D) The great opportunities available for people with computer skills

165. Which of the following is NOT mentioned as a benefit of using the online storage system?

- (A) It uses less space to store more information.
- (B) It proposes to be environmentally friendly.
- (C) It facilitates the accessing of information by a greater audience.
- (D) It completely eradicates the recycling problem.

166. According to the article, what has this new way of storing information opened its doors to?

- (A) Further research of online storage systems
- (B) A boom in computer-related industries
- (C) Illegal activities involving some individuals
- (D) An awareness of the environmental problems

Questions 167-171 refer to the following review.

Nature's Pantry: a Taste of Country-style Cooking

By James Morrison

Don't let the very 1970s style name of this place discourage you. What it has to offer is a simple menu with a French and Italian emphasis, but the food is put together with the freshest of ingredients and a great deal of imagination. A dinner at Nature's Pantry really is worth the drive (it's around 40 minutes from downtown Brisbane). Located in a quiet, leafy neighborhood, you will be treated to stunning views of the city.

Last Thursday was a fine evening, so we took our seats on the deck. The décor is pleasant and not at all overpowering, and the welcome was friendly and efficient. So far so good. My partner and I opted for a shared tray of appetizers. This was a beautifully presented selection of small quiches, slices of salami, and smoked meats served with the freshest of fresh tomato slices and whole basil leaves and a variety of olives.

Now confident in the chef's competence, we selected a set menu at \$40 per head, which included wine. My

partner chose a seafood soup as an entrée. There were plenty of generous pieces of crab, shrimp, and fish, all combined in a rich and creamy sauce once again lifted by fresh herbs. I had a wonderful slice of meatloaf served with crisp broccoli.

As a main course, I could not resist the fillet steak, which was cooked to perfection and accompanied by a light sauce of cracked pepper, wine, and cream. My partner chose the veal served with a mushroom sauce. The chef's choice of wines to accompany these dishes was excellent. My partner and I were both reduced to silence by the richness of the flavors. There is no finer compliment to make about a meal!

By now we were simply too overwhelmed by the generous servings of rich food even to consider the desserts on offer, but we certainly intend to go back to sample them in the not-too distant future! This restaurant is highly recommended.

Nature's Pantry is located at 101 Cerce Circle, Belgrave. Open every evening from 6:30 p.m. Reservations are essential at 678-8888.

167. What is the writer's opinion of the restaurant?

- (A) He feels that the place needs a new name.
- (B) He was more than satisfied with the food.
- (C) He believes it's a bit too far from the city.
- (D) He thinks the service could use some improvement.

168. What can be inferred about Nature's Pantry?

- (A) It was established in 1970.
- (B) It is located on a hillside overlooking the city.
- (C) It is owned by a French-Italian individual.
- (D) It only accepts reservations for group bookings.

169. Which of the following did the writer NOT have at the restaurant?

- (A) Seafood soup
- (B) Meatloaf
- (C) Fillet steak
- (D) Wine

170. For what reason did the writer NOT have the dessert?

- (A) It was too expensive.
- (B) He was too full.
- (C) There wasn't anything he liked.
- (D) It was too rich in flavor.

171. The word "generous" in paragraph 5, line 1 is closest in meaning to

- (A) benevolent
- (B) favorable
- (C) plentiful
- (D) kind

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Sports and relaxation facilities

If you need to work out or just chill out, you can find exactly what you need here at the Dusseldorf Convention Center's Health Club. The health club is located on the first floor with a great view over the atrium. Personal trainers are available as well as specialist masseurs and relaxation classes. Our weight room is state of the art and is always supervised (open from 6:00 a.m. to 11:00 p.m. every day). A spa and sauna (mixed gender) is available right next door as well as a massage room – but please book in advance. Morning and evening yoga and tai chi classes are also available with our expert teachers. You can also book a game of squash or try our heated lap pool (6:00 a.m. to 11:00 p.m.).

To get all the benefits of our 5-star facilities, why not try one of our recreation passes? For only \$30, you can have unlimited access to our facilities for an entire week. *A day pass will cost you just \$10.

To find out more, call on our knowledgeable concierge. He can tell you how to arrange a fantastic exercise and relaxation program to suit your schedule.

* Personal trainers and massages are not included in this price. Please call the reception desk for details. Please note that children under the age of 16 must be accompanied by an adult.

172. Where would one read this notice?

- (A) In a newspaper
- (B) At the health club
- (C) At the swimming pool
- (D) In the Dusseldorf Convention Center

173. Which of the following is NOT inclusive with a day pass?

- (A) The use of the heated lap pool
- (B) Entrance to the weight room
- (C) Admission to participate in the morning yoga class
- (D) A custom-made program by a personalized trainer

174. What implication is made about the health club?

- (A) It does not make any profits on long-term memberships.
- (B) The place may be dangerous to unattended minors.
- (C) Members will be able to lose weight quickly.
- (D) All equipment in the gym will be updated very soon.

Michael Fraser
43-A Raglan Rd.
North Dublin, 4478
Ph: (082) 331-8876

March 12, 2006

Accounts Department
South-East Power Supplies
First Avenue
Dublin, 2008

Dear Madam or Sir,

I was surprised and disappointed by a letter from your agency threatening me with the disconnection of my power supply. I am an elderly pensioner suffering from a variety of ailments, and I expect to be treated with more consideration, especially as I have faithfully paid all my electricity bills for the last 45 years!

The reason for my anger is that I have not only paid the bill but also informed you that I had paid it. So it appears that I made a special trip to your office on the morning of March 5 for nothing. One of your employees even told me that the mistake would be rectified and apologized!

Here, once again, are the details of my receipt: the receipt number is AQ3567X56-1. It is dated February 2, 2006. It is for the amount of \$47.50 and covers the supply of service between January 1 and 31.

I trust that you will correctly rectify your records this time.

Yours sincerely,

Michael Fraser

175. Why is Mr. Fraser angry?

- (A) His electricity was recently cut off.
- (B) He has not yet received his paycheck.
- (C) He was billed for unnecessary charges.
- (D) He was falsely accused of nonpayment.

176. When was the electricity bill paid?

- (A) March 5
- (B) March 12
- (C) February 2
- (D) January 31

177. Which of the following statements about Mr. Fraser is correct?

- (A) He has always been late with his payments.
- (B) He will be going into retirement soon.
- (C) He is suffering from a serious illness.
- (D) He tried to settle the misunderstanding before.

Belgravia Boys' Grammar School Angelus Boulevard Belgravia Victoria 5009

Currently seeking : Assistant Teacher-Librarian

Full-time for Term 2 with the possibility of continuation

Belgravia B.G.S. requires a qualified and experienced teacher-librarian for its Junior High School. This will be a full-time position for the second term with the strong possibility of continuing work on one of our campuses. Experienced and dynamic candidates who possess either a graduate diploma in education (teacher-librarianship) or a bachelor's of education (teacher-librarianship) are encouraged to apply. One of the principal tasks will be to guide students through the computerized catalog. The successful candidate will also have to train students in advanced online searching.

Interested applicants are invited to contact the Deputy Principal (Staffing) at 673-2215 should they have any enquiries regarding the position or the school.

Please send your letter of application, with curriculum vitae, police clearance, and a photocopy of your teaching diploma, in triplicate, by Wednesday, August 5 to:

The Deputy Principal (Staffing)
Belgravia Boys' Grammar School
Angelus Boulevard
Belgravia
Victoria 5009



178. What is NOT true about this position?

- (A) The job can lead to a permanent position.
- (B) A person living in the city is preferred.
- (C) The selected person will work closely with students.
- (D) Having a related degree can be beneficial in getting the job.

179. Which of the following is NOT required?

- (A) A copy of a resume
- (B) A duplicate of a teaching certificate
- (C) An introductory letter
- (D) A letter of recommendation

180. How can one receive further information about the school?

- (A) By calling the school
- (B) By writing a letter to the principal
- (C) By logging on to the school homepage
- (D) By visiting the school in person

Questions 181-185 refer to the following letter and memorandum.

Dear Mr. Wong,

This is my first day back from my trip to Asia. I wanted to send you a note right away to thank you for the warm hospitality and help you provided during my visit. You and your staff demonstrated incredible professionalism, kindness, and talent in all your efforts. The presentation to the leadership team was unanimously well received.

My two trips to Singapore over the last three months have solidified my opinion and belief that you and your team are definitely the right choice for our next groundbreaking project. I feel very confident that you will spearhead a very successful initiative for us.

I will formally prepare the proposal details to send to my Chief Executive Officer, and I recommend we take the next step and formalize a contract for this upcoming project with you. Once that has been drafted, I would like you and your senior members to take a trip to our offices here in New York to review the final details together. We will make all the necessary travel arrangements once we have a better idea about the timing.

I trust that this will be good news for you and your team. Please contact me with any questions in the meantime. Will be in touch with you early next week.

Sincerely,

Wayne Forman

President, PGI Communications

To: Claire Lauder, CEO
From: Wayne Forman, President
Date: March 19, 2006
Re: Quick notes on my trip to Asia

Claire,

I just wanted to send you a quick note before my formal proposal regarding my trip to Asia and my assessment of the Adventure Media Services Group.

As discussed briefly, my trips to Singapore over the last several months have proved to be very helpful in determining our next partner in our Project Best initiative. Adventure Media Services presented exceptional credentials, substantiated by further meetings, research findings, and facility tours.

I will be preparing my draft notes for the formal proposal, which I will submit for official recommendation by the end of the week.

With your approval, we will then have the senior members of the Adventure Media Services join us here in New York to work out the details.

Please keep your calendar open for their visit early next month.

In the meantime, if you have any questions, please let me know.

Wayne

181. What is the purpose of Mr. Forman's letter?

- (A) To request a further update on the information discussed while he was in Singapore
- (B) To show his appreciation for the friendly reception and treatment during his trip
- (C) To set up an appointment to meet with the president of Adventure Media Services
- (D) To notify Mr. Wong that he will be making a trip to Singapore to check out the operations

182. What can be inferred about Mr. Wayne Forman?

- (A) He often makes business trips to Singapore.
- (B) He has made up his mind to work with Adventure Media Services.
- (C) He has completed drafting the contract.
- (D) He does not get along well with his boss.

183. What does Wayne say he will do by the end of this week?

- (A) Go to Singapore to meet with Mr. Wong
- (B) Prepare a summary of his trip to Singapore
- (C) Set up the travel arrangements for the Singapore executives
- (D) Draw up the first copy of the official outline

184. What does Wayne want Claire to do after reading the memo?

- (A) Call Mr. Wong to thank him for the hospitality
- (B) Set up a meeting with the lawyers to discuss the contract
- (C) Read over the draft of the agreement
- (D) Mark some dates on her calendar

185. What will Wayne do if Claire approves his proposal?

- (A) Take another trip to Singapore to meet with Mr. Wong
- (B) Write up a summary of his trip to Asia for the directors
- (C) Arrange flight details and accommodation for the guests
- (D) Send an e-mail to Mr. Wong to propose a joint project

Questions 186-190 refer to the following letter and its response.

Dear Ms. Lawrence,

Your subscription to *Travelways Magazine* is up for renewal in just a few issues. Please fill out the attached renewal form, and mail back the pre-paid card in order to prevent any disruption in your service.

Again, we would be delighted to offer you the 40% savings off the newsstand prices, and, if you submit your renewal within the next 30 days, we will add on another 6 weeks of issues for free.

We know that you are an avid reader, and we really appreciate your continued support of our publication. Our annual package of travel coupons, along with a weekend stay at the Grand Hotel, which is offered to customers who have subscribed with us for 5 or more years, will arrive shortly after you sign up for another year.

As always, please contact us with any questions or suggestions at (516) 228-6777 to speak with me directly, or write to me at jk1@travelways.com.

Thank you!

Sincerely,

Jane K. Lee

Travelways Magazine

Dear Ms. Lee,

I am writing to confirm that I will not be renewing my subscription to *Travelways Magazine* when my subscription period is up at the end of this month.

Thank you for your generous offer of the 40% savings along with 6 weeks of free issues. I have thoroughly enjoyed receiving the magazines over the last 7 years and would definitely be continuing my subscription if I were remaining in this country.

I am transferring within my company to another country's office and will no longer be working in the travel industry sector in my new position. As much as I have enjoyed the information in your magazine, I will need to focus on my future responsibilities and will not have much time outside of them.

Your magazine is outstanding, and I will strongly recommend it to my colleagues and friends.

Yours truly,

Lia Lawrence

186. Why was the first letter written?

- (A) To inform an existing customer about a new kind of magazine
- (B) To solicit the magazine to get a new customer
- (C) To notify a customer of a payment made
- (D) To remind someone of an upcoming subscription renewal

187. According to the first letter, what is an added advantage of responding within the next month?

- (A) A number of issues will be given away at no cost.
- (B) A savings of 80% off the cover price will be provided.
- (C) A surprise gift will be sent along with the first issue.
- (D) An annual package of travel coupons will be mailed.

188. How does Ms. Lawrence respond?

- (A) She will renew her subscription for another year.
- (B) She will only renew if she gets additional discounts.
- (C) She wishes to cancel her subscription.
- (D) She wants a little time to think about renewing.

189. What does Ms. Lawrence mention about the magazine?

- (A) She thinks there are too many ads.
- (B) She will refer it to her co-workers.
- (C) She is not very happy with the stories.
- (D) She wants it sent to another office.

190. What would Ms. Lawrence have received for subscribing to the magazine if she had renewed her subscription?

- (A) Free flight tickets
- (B) A free subscription for a year
- (C) A gold pendant
- (D) A free stay at a hotel

Questions 191-195 refer to the following e-mails.

mathw rettel test erf cew vnv .887

Sender: John Nichols

Date: March 1, 2006, 10:04 a.m.

Receiver: Parents of Junior Kindergarteners

Title: Funfair Committee

Hello parents,

I hope that all parents have received the hard copy memo distributed earlier this week regarding the Funfair Committee volunteer call. We just wanted to remind all parents of the Junior Kindergarten class about the many areas to volunteer in – the silent auction, snack preparation, setting up of displays, and chaperoning the party afterwards. The Funfair is scheduled for the first Saturday of April (April 6) and will run from 2:00 – 5:00 with the party scheduled for 5:00 – 6:30.

Donations of prepared snacks will be accepted. Please sign up your offering on the list posted on the classroom door. Additional crafts and other donations may be left at the front office.

If you have any questions, please feel free to write me, or stop by my office to discuss the matter.

We hope that we can work together to make this year's Funfair a roaring success!!

Thank you! See you all at the Funfair!

Sender: John Nichols

Date: April 10, 2006 11:15 a.m.

Receiver: Parents of Junior Kindergarteners

Title: Funfair Results

Hello parents,

Thank you very much for all your efforts and individual contributions to another successful Funfair event for our school!

We have surpassed past years' results by making over \$400 from our silent auction. We are happy to announce that we will be donating all the funds to our local orphanage to help needy children purchase the items necessary for their daily lives.

The party was also enjoyed by all those who attended. A special warm thanks to the chaperones who dedicated their time to ensuring that the event went smoothly. Also many thanks to those parents who stayed another hour to help clean up.

The official report of all the auction results will be posted on the school bulletin board outside the main office for your viewing.

Have a wonderful spring. We will talk again soon!

191. What will happen at 5 o'clock on April 6?

- (A) The display stands will be set up.
- (B) The selection of volunteers will take place.
- (C) The Funfair will start.
- (D) The party will begin.

192. According to the first e-mail, how can those interested offer goods to the event?

- (A) By calling the school
- (B) By putting their names on a list
- (C) By talking to Mr. John Nichols
- (D) By showing up on the day of the event

193. What is the purpose of the second e-mail?

- (A) To ask for some donations
- (B) To thank participants for their time
- (C) To provide details of the event
- (D) To invite parents to a school event

194. What can be implied about the posting of the auction results?

- (A) The school has made a lot of money.
- (B) There weren't enough donations this year.
- (C) The school does not have anything to hide.
- (D) The parents are very suspicious of the results.

195. What time did the parents who helped clean up leave?

- (A) 5:00
- (B) 6:00
- (C) 6:30
- (D) 7:30

Time	From	To	Subject	Date
08:11	John Doe	John Doe	Re: Clean-up Day	08-01-11
08:21	President	President	Re: Clean-up Day	08-01-11
08:51	On Committee Name	On Committee Name	Re: Clean-up Day	08-01-11
09:46	Room Services Dinner	Room Services Dinner	Re: Clean-up Day	08-01-11
10:01	Accommodation	Accommodation	Re: Clean-up Day	08-01-11
10:13	Opposite Day	Opposite Day	Re: Clean-up Day	08-01-11
10:25	Hotel Services Department	Hotel Services Department	Re: Clean-up Day	08-01-11
12:06	Room Services Dinner	Room Services Dinner	Re: Clean-up Day	08-01-11
12:59	On Committee Name	On Committee Name	Re: Clean-up Day	08-01-11
13:00	Accommodation	Accommodation	Re: Clean-up Day	08-01-11
13:13	Opposite Day	Opposite Day	Re: Clean-up Day	08-01-11

Questions 196-200 refer to the following facsimile and bill.

Page 1 of 2

Facsimile

PJ Electronics
225 Cedarbrae Road
Albany NY
Tel: (518) 955-5847
Fax: (518) 955-4983
E-mail: jnewman@pjelectronics.com

To: Mr. Jason Weatherspoon (Management of Towne Plaza)

Re: Error on the bill

Dear Sir,

As we discussed over the phone this morning, I am sending you a copy of the receipt along with this fax.

To remind you once again, I noticed an error on the bill after I returned from my business trip to Los Angeles. I was charged for a movie I did not watch on November 19. I know that I should have checked with your front desk during checkout, but I was in a hurry to catch my plane and did not get a chance to look at the bill carefully.

I hope that this is a mistake that can be corrected right away. Please respond ASAP, as I have to submit my expense receipts to my Accounting Department. If you have any questions, please call me at my office.

Thank you, and I hope to hear from you soon.

Julie Newman

Sales Manager

PJ Electronics

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TOWNE PLAZA LOS ANGELES

Julie Newman
225 Cedarbrae Road
Albany NY 12206

Room No. 1705
Arrival 11-18-06
Departure 11-20-06

A/R number
Group Code
Folio/Invoice No.
Reference #

Page No. 1 of 1
Cashier No. 130

Date	Description	Charges	Credits
11-18-06	Long Distance Call	17.20	
11-18-06	Internet Access	19.90	
11-18-06	On Command Movie	12.99	
11-18-06	Room Service Dinner	34.86	
11-18-06	Accommodation	139.00	
11-18-06	Occupancy Tax	21.68	
11-19-06	Room Service Breakfast	29.47	
11-19-06	Room Service Dinner	38.63	
11-19-06	On Command Movie	13.99	
11-19-06	Accommodation	139.00	
11-19-06	Occupancy Tax	21.68	
	Total	488.40	0.00
	Balance	488.40	

"The hotel is owned by Towne Plaza Los Angeles Corporation and managed by Interstate Hotels and Resorts."

196. What is the purpose of the facsimile?

- (A) To book a hotel room
- (B) To send an invoice to a customer
- (C) To complain about some bad service
- (D) To provide proof of the claim made

197. What most likely is the reason why Julie is in a hurry to hear from the hotel?

- (A) She wants to finish her work and go home for the day.
- (B) She is in a hurry to catch an airplane.
- (C) She wants to get reimbursed for her expenses.
- (D) She is a very impatient person.

198. By how much was Ms. Newman overcharged?

- (A) 12.99
- (B) 13.99
- (C) 19.90
- (D) 21.68

199. How many nights did Ms. Newman stay at the hotel?

- (A) One
- (B) Two
- (C) Three
- (D) Four

200. Which of the following did Julie NOT do in her room?

- (A) Watch a movie
- (B) Surf the web
- (C) Have meals
- (D) Get her suit pressed

TEST 05

TOEFL

Reading Test

In the reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

101. ----- economic growth rates have stagnated over the last 6 months, we cannot expect any rise in the value of the dollar.

- (A) So
- (B) As
- (C) For
- (D) Although

102. It seems certain ----- our industry will be faced with multiple challenges in the near and medium term, principally because of changes in the international political landscape.

- (A) because
- (B) that
- (C) for
- (D) so

103. One of the city's landmark department stores has filed for bankruptcy; however there is no indication that the historic building ----- will be demolished or redeveloped.

- (A) it
- (B) its
- (C) it's
- (D) itself

104. Mitusa Motors today announced that its headquarters ----- to the port city of Kumamoto in order to take advantage of cheaper transportation costs.

- (A) relocated
- (B) relocating
- (C) have relocated
- (D) will be relocated

105. Any reports produced by this department should be edited and proofread ----- by someone other than the writer.

- (A) equally
- (B) apparently
- (C) exclusively
- (D) thoroughly

106. The minerals boom has brought about an economic boom, which in turn has meant that real estate values have ----- to record levels.

- (A) rose
- (B) raised
- (C) risen
- (D) been raising

107. In response to our question on overall customer satisfaction, 23% of respondents indicated that they were somewhat or very -----.
- (A) dissatisfy
(B) dissatisfied
(C) dissatisfying
(D) are dissatisfied
108. A new strategic plan ----- increasing productivity was introduced at the last meeting of the board of directors.
- (A) in
(B) by
(C) for
(D) to
109. Employees at the Maroubra plant were ----- that operations would cease in approximately 6 months and that generous retirement packages would be given to all employees.
- (A) informing
(B) informed
(C) informative
(D) information
110. The president ----- his difficult childhood with giving him the strength of character needed to succeed in a fiercely competitive environment.
- (A) provides
(B) credits
(C) rewards
(D) presents
111. ----- any surprise submissions this afternoon, the court case should be wrapped up today after 2 years of bitter wrangling.
- (A) Declining
(B) Barring
(C) Allowing
(D) Regretting
112. When operating in a new culture, it is very important to be ----- of local practices which, at first sight, may seem strange.
- (A) respect
(B) respectful
(C) respective
(D) respectively
113. The report by Absolute Consultants advised that at least ----- year will be required before the company can attain profitability.
- (A) other
(B) others
(C) another
(D) the other
114. ----- that it is undesirable to treat our production line workers like robots, we have introduced a policy of frequent job rotations.
- (A) Recognize
(B) Recognized
(C) Recognizing
(D) Having been recognized
115. The Personnel Department has lost no time seeking a ----- for Dr. Roberts, who recently retired after 30 years of service.
- (A) consideration
(B) replacement
(C) maintenance
(D) position
116. Any employee wishing to terminate his or her employment before the end of the contract may do so after giving 30 days written -----.
- (A) sign
(B) contact
(C) notice
(D) approval

- 117.** The task of the high-profile planning committee will be to ----- the Asian Games organizers to choose our city as the site of the next games.
- (A) convince
(B) dispose
(C) present
(D) state
- 118.** Government regulations state that no one can be ----- to the closed reading room without first obtaining a security clearance.
- (A) suited
(B) required
(C) admitted
(D) disposed
- 119.** There can be no doubt that our Marketing Department has grown ----- confidence and ability with each new success.
- (A) in
(B) with
(C) among
(D) between
- 120.** The catering unit ----- that all patrons complete the questionnaire so that we can provide the best possible service at the most reasonable cost.
- (A) assures
(B) questions
(C) requests
(D) understands
- 121.** New procedures for the operation of the security system will ----- to ensure that there are no more delays in accessing the building on weekends.
- (A) introduce
(B) introducing
(C) introduction
(D) be introduced
- 122.** ----- application procedures have resulted in a drop in interest in our investment and other financial services packages.
- (A) Complicating
(B) Complicated
(C) Complicates
(D) Complicate
- 123.** Customers need to consider carefully ----- kind of interior fittings will best satisfy both their needs and tastes.
- (A) which
(B) since
(C) that
(D) as
- 124.** Before adding new stocks ----- your investment portfolio, why not attend one of our investment seminars, where you will be able to meet our consultants in a small group setting?
- (A) at
(B) to
(C) for
(D) with
- 125.** Mining operations at the southwestern mine have been ----- until the question of ownership has been resolved by the courts.
- (A) halted
(B) carried
(C) endured
(D) registered
- 126.** All employees are reminded that there is much satisfaction to be gained from ----- the community in some voluntary capacity.
- (A) serving
(B) deserving
(C) reserving
(D) preserving

127. ----- planning requires practical knowledge, attention to detail, an ability to listen to all stake-holders, and flexibility.

- (A) Attentive
- (B) Effective
- (C) Active
- (D) Subjective

128. The purpose of this planning meeting is to ensure that our move to the new site will not cause any ----- in our services.

- (A) illusion
- (B) corruption
- (C) instruction
- (D) interruption

129. The CEO of Griffin Investments said today that he had absolutely no hesitation in ----- that his company had always operated within strict, ethical guidelines.

- (A) affirming
- (B) completing
- (C) orienting
- (D) expanding

130. ----- for any reason you are unable to attend tomorrow's meeting, please notify Ms. Clifton as soon as possible so that the catering arrangements can be modified.

- (A) Though
- (B) If
- (C) Except that
- (D) Unless

131. For the ----- news and views on all important developments in the business world, make sure you tune in to "Financial Focus" at 8:00 p.m.

- (A) late
- (B) later
- (C) lately
- (D) latest

132. The site selection committee will be making a final tour of all sites this afternoon ----- making their final decision this evening.

- (A) on
- (B) in
- (C) along
- (D) before

133. One of the ----- aspects of the new headquarters is its closeness to the lively downtown area of the city.

- (A) please
- (B) pleases
- (C) pleased
- (D) pleasing

134. The Mizuku Department Store advises its customers that the ----- amount of their purchases must be paid within 30 days in order not to incur late fees.

- (A) all
- (B) full
- (C) much
- (D) every

135. Chief Engineer Mike Myers' expertise ----- chemical materials has enabled him to move to the very top of his field.

- (A) against
- (B) for
- (C) on
- (D) in

136. Should you require special leave for reasons other than ----- listed in the company regulations, please discuss the matter with the Personnel Department.

- (A) who
- (B) whom
- (C) them
- (D) those

- 137.** It is highly ----- that all postgraduate students keep a daily record of their reading as well as a personal journal. *Text pattern*
- (A) advise no (A)
(B) advised ni (B)
(C) advising nrools (C)
(D) advisable nroled (D)
- 138.** If all those present are in -----, we will adjourn this meeting for approximately 20 minutes to get refreshments. *Text pattern*
- (A) agreed agreed (A)
(B) agrees agrees (B)
(C) agreeing agreeing (C)
(D) agreement agreement (D)
- 139.** In recent months, much academic debate has arisen ----- the government's intention to privatize the public transportation and ambulance services. *Text pattern*
- (A) by evineha (A)
(B) to evicetts (B)
(C) with evica (C)
(D) over evicedu (D)
- 140.** The job of ----- the production process has been given to a well-known engineering consultant. *Text pattern*
- (A) streamlines no4ulli (A)
(B) streamlined no4urmed (B)
(C) to streamline no4ument (C)
(D) streamlining no4umaini (D)

Part 6

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following announcement.

Halls will Come to Life with Music

Albert Hall and Royal Hall have disclosed their schedules for the upcoming season, with everything ----- classical music to stand-up comedy acts and lots in between.

- 141.** (A) over
(B) at
(C) up
(D) from

The Smiths are set to make their debut at 100-year-old Albert Hall on Jan 25, 2007. The venerable venue ----- will host Bruce Thornton on January 17, Ron Ghanem on January 3,

- 142.** (A) besides
(B) of
(C) also
(D) either

Terry Lightfoot on January 9, and folk superstar Judith Bachman on February 12, 13, and 14.

At Royal Hall, in its classical -----, American soprano Rosemary Voigt, Canadian soprano

- 143.** (A) series
(B) steps
(C) occasions
(D) separations

Jonathon Pierre, Canadian baritone Mel Finley, and Polish contralto George Podles are on the bill.

Questions 144-146 refer to the following news article.

Thornhill Sales Increased 124% in June

Trimart's Housing Report gave Thornhill the number one ranking in sales for the month of June.

Sales in Thornhill increased by 124%, with 330 sales ----- to a May tally of 147.

144. (A) comparisons

(B) compared

(C) comparing

(D) comparative

This dramatic ----- was the result of the outstanding success of the Saxton Group's launch of

145. (A) decrease

(B) lift

(C) reduction

(D) increase

their new, affordable subdivision Home Sweet Home.

In its first weekend, Home Sweet Home completely sold out its 152-unit inventory in the Thornhill area. A more ----- increase of 16% was recorded in the Toronto region, comprised

146. (A) cautious

(B) careful

(C) moderate

(D) deliberate

of North York, East York, Etobicoke, York, and Central Toronto.

The total market area experienced a 5% increase in sales over May.

Questions 147-149 refer to the following advertisement.

TEST
05

Dreamaker

The professionals that make your nights comfortable

The Dreamaker Plus ----- the exclusive coil system everyone's been talking about.

- 147.** (A) takes
(B) features
(C) accounts
(D) calculates

For the past 50 years, the experts at Dreamaker have dedicated their time and effort to bring the Americans a good night's rest by using our reliable and proven technology.

Compared to any conventional spring systems available in the industry, the Dreamaker Plus has nearly twice the coils of any others. Quality comfort layers and fabrics ----- to ensure a

- 148.** (A) was used
(B) have been used
(C) are to use
(D) will be used

comfortable and durable sleeping surface.

By increasing the wire thickness in the outer two rows, Dreamaker Plus -----

- 149.** (A) provide
(B) provisions
(C) providing
(D) provides

a firmer seating edge, increases the usable sleeping space, and helps to prevent that "roll out of bed" feeling.

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Questions 150-152 refer to the following letter.

Michelle L. Sinnott
The Mitel Limited
45 Lansdowne Road
Seattle, Washington

Dear Ms. Sinnott:

Mr. Steven Davis, who is currently employed as a junior accountant at your firm, has recently shown his interest in a similar post with ----- and has provided your name as

150. (A) you

(B) us

(C) them

(D) him

a reference.

I would be grateful to receive any information regarding his work ethic, character, and achievements. Furthermore, if you can provide your personal views of how his ----- with you have been and what your opinion is regarding Mr. Davis taking on

151. (A) facilities

(B) values

(C) services

(D) opportunities

full responsibility as an accountant in a very large and busy department, I would appreciate it.

I am ----- aware that Mr. Davis graduated from George Brown College with an

152. (A) enough

(B) thoroughly

(C) entirely

(D) fully

accounting degree but I am more interested in how he has performed under your supervision since he began working for you.

If there is any other information you feel I can use, I would appreciate it very much. I'd like to thank you in advance and add that any information you provide will be treated as strictly confidential.

Sincerely,

Brian Simpson

Brian S. Simpson
Accounting Manager
Coram Incorporated
(206) 755 8956

NO TEST MATERIAL ON THIS PAGE

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Part 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following form.



**Order your free
Kitchen Fixer Upper's Guide here
Hurry. Stocks are limited**

FREE POSTAGE – NO STAMP NEEDED

Send to: Kitchen Fixer Upper, 747 Dundas Road, Suite #305, Toronto, Ontario M4S-251

- [] Please contact me to arrange my 'no obligation' design and quote
[] Please send me a FREE Kitchen Fixer Upper's Guide
[] Please send me a FREE brochure

Name: Leslie McCowan
Tel No.: 755-1207
Address: 247 Kennedy Road
M1P-3B8, Toronto, Ontario
E-mail: lesliem@gostar.com

We have added you to our mailing list. If you wish to be removed from our mailing list, please call 1-800-755-8978.

153. What does Ms. McCowan request?

- (A) A price quote
- (B) A guidebook
- (C) A brochure
- (D) An appointment

154. In which of the following situations should Leslie call the company?

- (A) If she wants to receive a letter
- (B) After she decides on the work date
- (C) As soon as she wants to visit the store
- (D) When she no longer wishes to receive mail

Questions 155-157 refer to the following message.

TEST
05

Date: January 22
To: Mary Moore
From: Rupert Baker
Re: Suggested schedule for French Spring Dinnerware ad campaign

This is one of our biggest projects so far, so let's get busy. Here is my suggested timeline. As you can see, our first meeting with the clients is next Monday, and the final portfolio must be finished and approved by the client no later than March 1.

Monday, Jan 25	Meeting with French Spring's marketing people
Tuesday, Jan 26	Let's have a brainstorming session and then work separately on creative ideas.
Friday, Jan 29	I've scheduled a tour of French Spring's display center for the entire group.
Saturday, Jan 30	Let's all meet in the studio to view designs and discuss.
Thursday, Feb 4	Finalize first presentation folio
Monday, Feb 8	First presentation to client
Rest of February	Work on final presentation

What do you think? Please get back to me today. You have my email address. My cell phone number is 224-0099.

155. Why did Mr. Baker leave the message?

- (A) To ask for some assistance with the project
- (B) To receive feedback on a proposal
- (C) To win a new project
- (D) To make an appointment for a meeting

156. When will the staff meet to assess and produce new ideas for the work?

- (A) Monday, January 25
- (B) Tuesday, January 26
- (C) Saturday, January 30
- (D) Monday, February 8

157. What will Ms. Moore do after she reads the message?

- (A) Submit the work she has done to Mr. Baker
- (B) Give a presentation to the client
- (C) Suggest her opinions on the timetable she received
- (D) Get in touch with French Spring's marketing people

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Questions 158-160 refer to the following news report.

New York (April 14, 2006) – The famous New York institution, the Winchester Hotel, established in 1887, has just announced its intention to enter the convention market. In a press release today, the hotel's management announced that it will demolish several adjacent buildings, which it also owns, to make way for a new convention center to be known as the Winchester Center. The design, already approved by the New York City Council, involves ultra-modern facilities that will be linked to the existing hotel by an atrium.

One of New York's most successful architects, the award-winning Lars Svenderson, has accepted the challenge of creating a beautiful and functional new center while not diminishing the elegance of the existing hotel. "My design intends to complement the beautiful Victorian structure. It is understated, but at the same time elegant. It will also be multi-functional. The atrium will encourage informal meetings, while the new convention center will offer state of the art audio-visual technology, exhibition halls of several sizes, and, not far away, access to a health club, restaurants, and bars. My aim is to conserve the best of a past world while offering a stimulating contrast in the design of the new center."

158. What was NOT announced at the press meeting?

- (A) A few nearby buildings near the hotel will be torn down.
- (B) The planned structure will be attached to the hotel.
- (C) The architectural sketch of the new building has been accepted by the city council.
- (D) The design of the new building has won the Architectural Design of the Year Award.

159. What can be inferred about Lars Svenderson?

- (A) He has a good chance of getting the job to design the new building.
- (B) He has already established himself with his work.
- (C) He has been nominated for the architect of the year award.
- (D) He has a good relationship with the city council staff.

160. What will the new convention center NOT have in its new building?

- (A) Restaurants
- (B) A fitness center
- (C) Theaters
- (D) Exhibition halls

Questions 161-163 refer to the following letter.

**TEST
05**

December 1, 2006

Jessica Robinson
25 Miller Road
Sacramento, CA 95852

Dear Ms. Robinson,

We recently received an order of your new model Angle Grinder, which your salesman advised us to offer as part of our handyman range. Although we have only had them in stock for the last two weeks, we have already had 3 returns. Customers have complained to us that the locking ring simply does not work properly, which causes the disk to fall off.

You can imagine our embarrassment. This is truly a dangerous situation, and we suggest that you stop supplying this item immediately. You should also issue recall notices.

We are returning the entire order. Most of them are still in their boxes. I realize that your power tools are generally of very high quality, so I hope you sort this problem out quickly for the sake of your reputation.

Please issue us with a credit notice for the entire value of the order.

Yours faithfully,

Paul Richman
Store Manager

161. What is the purpose of the letter?

- (A) To suggest a different shipping method
- (B) To place an order for some power tools
- (C) To request a refund for faulty products
- (D) To complain about a rude salesperson

162. What does the sender suggest should be done about the Angle Grinders?

- (A) They should be packaged in stronger containers.
- (B) They should have a longer warranty period.
- (C) They should be taken off the store shelves.
- (D) They should be reduced in price.

163. What is being sent along with the letter?

- (A) A proof of purchase
- (B) A copy of the invoice
- (C) A refund request form
- (D) An entire order of the products

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Questions 164-166 refer to the following information.

No need to wait in line to check out with
TIME-SAVING CHECK-OUT PROCEDURE

To serve our guests better, all details needed to check out have already been taken care of when you checked in. In the early morning of your departure, please fill out the section at the bottom, and hang it on the doorknob. Within the next hour, a statement with all charges will be slipped under your door. Please make sure the statement is correct. If everything is in order, simply call the front desk.

From the minibar: _____

Just place the key on the nightstand in your room as you leave.

Thank you for choosing Grand Suites.

164. Where would this information be found?

- (A) In a hotel room
- (B) At the hotel front desk
- (C) On a notice board in the hotel lobby
- (D) At the hotel bar

165. According to the information provided, what happens when a guest checks into the hotel?

- (A) The guest gets added to the hotel's mailing list.
- (B) A complimentary breakfast coupon is provided.
- (C) The guest's luggage gets sent up the room.
- (D) The check-out information automatically gets prepared.

166. What can be inferred about the procedure mentioned?

- (A) It must be checked with the front desk clerk before proceeding.
- (B) It is made to facilitate the process of checking out.
- (C) It can be read on the notice board on the first floor.
- (D) It was made as a result of complaints received from the guests.

MOVIES

Ratings out of 5

IN THE MINOTAUR'S MAZE

This movie belongs to a completely new genre perhaps. It's a historical horror movie set in ancient Greece, thousands of years ago. Filmed on location in beautiful Crete, it features beautiful young people from all over Greece being shipped as sacrifices to the Minotaur. The contrast between the sparkling light of the Greek islands and the darkness of the mysterious Minotaur's maze is stunningly done. A gripping and visually impressive movie. ••• 1/2 Ben King

SWEAT AND BLOOD

This Spanish nonfiction movie set during the Civil War deservedly won the critics' prize at last year's Toronto Film Festival. Filmed in a naturalistic style, it follows the lives of 4 once-close friends who are separated by the war. Realistic and dramatic, it paints an all-too-believable picture of a world turned upside-down by war. Recommended. (English subtitles) •••• Jane Stevenson

YOUNG HEARTS IN VENICE

This is an awful attempt at a "romantic drama." Young Hearts in Venice tries to exploit the Venetian setting to give this very ordinary little story a lift but utterly fails. Two couples intent on a romantic Venetian holiday accidentally meet. They spend time together and... you guessed it: there are unexpected chemical reactions. The problem is that the script and acting are so poor that we couldn't care less about any of the protagonists! Not recommended. • M.H.

RED RAIN

If you enjoy horror movies where city slickers unintentionally get stuck in sinister country towns, this movie is for you. Red Rain is a finely crafted effort from one of the masters of schlock-horror, Jim Middleton. There's nothing new in the plot, but the special effects, décor, and script are excellent, and the acting, mostly by unknowns, is also first-rate. ••• 1/2 Jane Stevenson

167. Which movie received the best review?

- (A) *In the Minotaur's Maze*
- (B) *Sweat and Blood*
- (C) *Young Hearts in Venice*
- (D) *Red Rain*

168. What do *In the Minotaur's Maze* and *Red Rain* have in common?

- (A) They were filmed in the same location.
- (B) They were directed by the same person.
- (C) They both bombed at the box office.
- (D) They received the same ratings.

169. What does Jane Stevenson NOT mention about the movie *Sweat and Blood*?

- (A) It was filmed during the Civil War.
- (B) It received good reviews from the movie critics.
- (C) It's a worthwhile movie to see.
- (D) It is based on a true story.

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Questions 170-172 refer to the following letter.

September 25

Andrew Johnson
190 Arthur Road
Chicago, IL 60010

Dear Mr. Johnson

Please accept my apologies on behalf of Tyco Electrical Appliance Supplies. For a reason I really don't understand, your order was not processed in the usual manner, resulting in a delay in the delivery time.

No doubt you are anxious to receive your Electric Space Heater as soon as possible before winter really sets in. We have given your order priority status, and you should receive your purchase tomorrow or the following day.

As a goodwill gesture, I am enclosing in this letter a gift voucher which you can use at any Tyco Store.

Should you experience any further problems, please do not hesitate to contact me personally at 977-0037.

Yours sincerely,

Carol Jackman

Carol Jackman
Head of Sales

170. Why was the letter written?

- (A) To provide a detailed explanation of the shipping procedure
- (B) To complain about a delivery that has not arrived
- (C) To respond to a letter received from a customer
- (D) To apologize for sending the wrong item

171. How is Carol going to compensate Mr. Johnson for the mistake?

- (A) By providing a gift certificate to be used in the store
- (B) By reducing the price on this order
- (C) By delivering the products personally
- (D) By calling the delivery service to place a special order

172. In which of the following situations should Mr. Johnson call Ms. Jackman's direct number?

- (A) If he feels that the goods received are too expensive
- (B) If the shipment doesn't arrive within the next couple of days
- (C) If he does not receive a phone call from a sales representative
- (D) If the order form is too complicated to understand

Questions 173-175 refer to the following advertisement.

TEST
05

RICHMOND

This large Art Deco style apartment is a rare opportunity for the discerning buyer. Situated in a building constructed in 1938, it has original decorative features aplenty and is in perfect condition. It has three bedrooms (2 master-size with river views), a large living area with separate dining room, and a balcony also offering sweeping views. The kitchen and bathroom have been tastefully remodeled without destroying any of the original feel. Located a stone's throw from vibrant Hawkesbury Road, this apartment combines comfort with rare elegance and convenience. Inspect now!



- Three bedrooms
- Dining area
- Large formal lounge with balcony and sweeping views
- Ground floor parking
- Many original architectural features
- Wood fireplaces

Please contact Brian Jones at 876-2288 or 555-2288 to arrange an inspection.

173. For whom is this advertisement most likely intended?

- (A) Building managers
- (B) Would-be homebuyers
- (C) Real estate agents
- (D) Architects

174. Which of the following amenities is NOT inclusive with the property?

- (A) A fireplace
- (B) Scenic bedrooms
- (C) Underground parking
- (D) A terrace

175. What are the readers asked to do?

- (A) Come to the open house
- (B) Call the owner of the apartment
- (C) Get in touch with the real estate agent
- (D) Talk to the building management staff

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Questions 176-180 refer to the following e-mail.

To: Margaret@livingstone.com
From: gavinfoley@livingstone.com
Subject: Congratulations!

Hi, Margaret,

I'd like first of all to send you my congratulations. As you may have guessed, your interview last Thursday went tremendously well, and your application for the position in our Paris office has been approved. We'd like you to be ready to fly on June 4 because you'll need about a week to get adjusted to your new environment. You'll begin work orientation on the 11th.

I realize that you speak French fluently and you have spent time in France. However, I strongly advise you to take advantage of the company's resettlement course, which includes all kinds of benefits. Here is a sample:

- You can update your French with a private tutor before you leave. This will particularly help you with the technical aspects involved in your new position over there.
- We will give you several seminars on the French legal system and culture.
- Some advice on renting accommodations and paying for services will be covered as well.

As you know, our company has had offices in many different cities around the world for over 15 years, so you really should make the most of our experience.

Please call me today, or call the Personnel Department for details of your orientation package, and I'll be pleased to answer any of your questions if I can.

Regards,

Gavin Foley

176. To whom is Mr. Foley writing this e-mail?

- (A) A new employee who has just joined the company
- (B) A colleague at a branch office in France
- (C) A co-worker who has shown an interest in relocating
- (D) A staff member who works in the Personnel Department

177. For what reason will Margaret be given a week to spend in France?

- (A) To attend a conference
- (B) To have time to settle in
- (C) To look for a job
- (D) To visit some clients

178. What can be inferred about Margaret?

- (A) She is bilingual.
- (B) She is not happy about relocating.
- (C) She majored in French in university.
- (D) She has been with the company for 15 years.

179. What will NOT be taught in the company's relocation course?

- (A) French laws
- (B) How to pay the bills
- (C) Where to get an affordable apartment
- (D) How to talk to a client

180. What is implied in the e-mail?

- (A) Many have gone through the course.
- (B) Margaret is going to get in contact with Gavin today.
- (C) Only a few applied for the position.
- (D) The cost of living in France is very high.

Questions 181-185 refer to the following advertisement and e-mail.

St. George MEDIA

St. George Media, the publisher of leading consumer media titles including **LIFE IN THE CITY**, **MOVIE REVIEW**, **TEEN GOSSIP** and **BRIDE & GROOM**, is hiring for the following roles:

Sales & Marketing

- Director, Interactive Sales
- Accounting Manager
- Interactive Marketing Manager
- Sales Manager

Web Production

- Project Manager
- Web Developer
- Web Programmer (minimum of 2 years experience)

If you have any questions or are interested in any of the above positions, please send your resume to jslester@stgeorgemedia.com.

We thank all applicants, however, only those selected for interviews will be contacted.

From: suziemiller@webstarters.com

To: jslester@stgeorgemedia.com

Date: December 8, 2006

Subject: Another alternative solution

Good morning,

First of all, I want to mention that I am an avid reader of one of your magazines. The articles in your magazine deal with real issues, and I especially like reading those columns where the readers write in about their opinions of the issues covered in your magazine.

The reason for my contacting you this morning is because I think I can be of some help to you at this time. I came upon your job placement ad while browsing through your magazine. I immediately called a person I know in your company to seek more information and realized that you are planning a major facelift of your company website and are looking for the right people.

I know that the process of putting together a viable web team can be a slow process. I also know that it can be very costly. I used to manage a web team at my past company, and we ran into problems we could not anticipate.

Webstarters is a company that was established in 1990 with the purpose of helping companies like yours set up and maintain websites. We have a team of experts that understands the balance of technology, design, and content that creates an effective web presence. Webstarters' development team combines professional graphic design, Internet programming expertise, advanced technical skills, and website marketing knowledge to create websites that are visually appealing, easy to navigate, and accomplish your business goals.

I know that your intention is to have your own web team, but do consider other alternatives like outsourcing to a company like mine. It just might be a wiser move. Please consider, and call me to arrange a meeting to discuss the possibilities further. Thank you for your time.

Suzie Miller
President
Webstarters

181. What type of business has taken out the advertisement?

- (A) A web developing company
- (B) A television studio
- (C) A publishing company
- (D) A wedding boutique

182. Which of the following individuals would be most qualified for a position mentioned in the advertisement?

- (A) A recent college graduate with a degree in accounting
- (B) A sales representative who has two months of experience in his field
- (C) A human resources manager with 2 years of experience
- (D) A computer programmer with 5 years of hands-on experience

183. What is the main purpose of the e-mail?

- (A) To seek further information about an open position
- (B) To find out about the results of a job interview
- (C) To show an alternative way of conducting business
- (D) To subscribe to a magazine at a discounted rate

184. What is NOT mentioned about Webstarters in the e-mail?

- (A) It was launched in 1990.
- (B) It makes and maintains websites for companies.
- (C) It is in the process of expanding its staff.
- (D) Its owner has past experience in web-related work.

185. Which of the following magazines does Ms. Miller most likely read?

- (A) LIFE IN THE CITY
- (B) TEEN GOSSIP
- (C) MOVIE REVIEW
- (D) BRIDE & GROOM

Questions 186-190 refer to the following announcement and memorandum.

New Employee Workshop

It has been a tradition at our company to hold orientation workshops throughout the year for our new employees. Those who have been with the company for less than a year are required to attend these workshops.

Place: Saranton Hotel – Grand Ball Room

Date: November 20–21, 2006

The purpose of these workshops is to provide the most updated training to our newest members of our company. During the two days in November, each participant will get a chance to become acquainted with our executive personnel as well as each other. Participants will also be exposed to our latest line of products and will be informed of the company's vision and goals for the year 2007.

Attendance is mandatory. Those who, for medical or personal reasons, cannot attend must get permission from their immediate managers. Thank you, and I look forward to seeing you there.

James Conway

District General Manager

To: James Conway
From: Harry Stewart
Re: New Employee Workshop

Dear James,

You requested that all managers submit the names of their employees who will be attending the workshop scheduled for November. Here is my list:

John Stack
Mary Fisher
Terry Dillon
Sean Gomez

These four people on my team will be in attendance. As for Lenny Brown, he has provided written permission to be excused from the orientation. The reason for his absence is that his grandfather has passed away, so he must make a trip to his home country to attend the funeral. The situation is unfortunate for his family but as for the orientation, I think it will be okay. Lenny has been with us just under a year, and I think he can afford to miss this orientation.

186. What is mentioned about the workshop?

- (A) Everyone is required to attend.
- (B) Only those with a good reason can skip it.
- (C) Attendees will be given a medical checkup.
- (D) The general manager will make a presentation.

187. How many days will the workshop last?

- (A) One
- (B) Two
- (C) Three
- (D) Four

188. What is the purpose of the e-mail?

- (A) To provide the names of those who will be attending the workshop
- (B) To get permission to be excused from attending the workshop
- (C) To seek information about the directions to the hotel
- (D) To inform the general manager about a co-worker's father passing away

189. Who is exempted from attending the workshop?

- (A) John Stack
- (B) James Conway
- (C) Terry Dillon
- (D) Lenny Brown

190. What can be inferred about Sean Gomez?

- (A) He is an immigrant.
- (B) He has attended many orientations in the past.
- (C) He has been with the company for less than a year.
- (D) He is due to give a slide presentation at the workshop.

Questions 191-195 refer to the following e-mail and information.

From: Cindy Chow
Sent: Tuesday, November 14, 2006
To: Edward Ngan; GSS/MALAYSIA - Renee Anderson; GSS/USA
Subject: GSS Conference

Hello,

With reference to the GSS Conference e-mail I sent on behalf of Michael O'Brien yesterday, I would like to seek your confirmation on the availability of the New Office Visit, Lunch & Dinner on Wed, December 6, by this coming Thursday, November 16. Additionally, if you have not yet confirmed with me your schedule for the conference, please e-mail me ASAP.

Please note that you are expected to check in on December 6 and check out on December 8. Your room will cost HK\$800 net per night (breakfast for 1 included). However, if you would like to extend your stay by checking in at an earlier date or checking out at a later date, please let me know because the rate will be different and booking in advance is needed.

I've attached some information regarding the conference with this e-mail. Should you have any queries, please feel free to e-mail me at cindy.chow@gss.com, or ring me at (852) 2255-1265.

Thanks & best regards

Cindy

GSS Conference Dec. 7-8, 2006

A brief schedule is as shown

Wed, Dec 6 – New Office Visit / Lunch / Dinner (optional)
Thurs, Dec 7 – GSS Conference / Lunch / Dinner
Fri, Dec 8 – GSS Conference / Lunch

Hotel

All attendees are scheduled to stay at the Stardust Hotel.
Hotel address: 102 Campbell Road East
Hotel telephone: 852-2268

Shuttle Bus

We suggest taking the shuttle bus from the airport to the hotel. You can simply register yourself at Counter A at the arrival hall of the airport. The fare is HK\$130 per trip per person.

Our New Office

Our New Office's address is Unit 707, 118 Campbell Road East, which is about a 5-minute walk from the hotel.

Map

A map showing the locations of 1) our New Office, 2) the Stardust Hotel, and 3) the restaurant where we will be dining on Dec 6 will be e-mailed to you later this week.

191. By when should the recipient of the e-mail respond if they are interested in visiting the new office?

- (A) December 6
- (B) November 16
- (C) December 7
- (D) November 14

192. What is implied about the hotel in the e-mail?

- (A) It is very expensive.
- (B) It only has non-smoking rooms.
- (C) It is located within a walking distance of the airport.
- (D) It will be very busy during the time of the conference.

193. For those interested, how will they most likely go to the new office?

- (A) A car has been arranged to pick them up.
- (B) They will catch a cab.
- (C) A shuttle bus is available at the hotel.
- (D) They will walk over.

194. Which of the following will NOT be sent this week?

- (A) A map of the hotel
- (B) A map of the new office
- (C) A map of the restaurant
- (D) A map of the conference place

195. Who will most likely send the maps?

- (A) Michael O'Brien
- (B) Cindy Chow
- (C) Edward Ngan
- (D) Renee Anderson

Questions 196-200 refer to the following memorandum and notice.

To: Larry Sinclair
From: John Letterman

Larry,

I am due to make the closing comments at our end-of-the-year party this Friday. I know it's the day after tomorrow and this is sudden notice, but I have to leave early that evening to catch a plane out of town. Therefore, I must ask you to take my place that evening.

I was supposed to give a brief talk about our achievements and thank those who made significant contributions this year. The speech will only be about 10 minutes long and I have already drafted a copy of my talk, which I will give to you. I'm really sorry that I am putting this on you, but I promise I will make it up to you.

Please drop by my office this afternoon.

COMPANY NOTICE

You are invited to ...

THE SIMPLETONS

The party of the year!

Please join us for the event of the year!

Who: All staff

When: Friday, Evening – December 15, 2006
6 PM until 1 AM

Attire: Formal (Black Tie Affair)

Itinerary: Pre-dinner Cocktails and Piano Bar
Opening Speech by Our President
Awards Ceremony: Employee of the Year
Contemporary European Cuisine Dinner
Dancing and Networking
Closing Comments: Vice President

Where: The elegant confines of the Old Mill Inn, 55 Old Mill Road, Kingston, ON M7X 1G7 Tel. 243-2840

196. In the memo, the word "sudden" in paragraph 1, line 2 is closest in meaning to

- (A) short
- (B) surprising
- (C) immediate
- (D) important

197. On which date did Mr. Letterman write the memo?

- (A) December 15
- (B) December 14
- (C) December 13
- (D) December 12

198. Who wrote the message?

- (A) The vice president
- (B) The president
- (C) The sales manager
- (D) The personnel manager

199. What would be an appropriate outfit for the party?

- (A) Jeans and a jacket
- (B) A shirt and tie
- (C) A suit
- (D) A tuxedo

200. What can NOT be inferred about the notice?

- (A) Everyone is invited to the event.
- (B) It will be finished after midnight.
- (C) There are speeches scheduled by the executives.
- (D) The attendees will enjoy a buffet style dinner.

TEST

06

TOP SECRET

Reading Test

In the reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

- 101.** Simms Engineering estimates that the proposed modifications ----- your original design will cost in the region of \$200,000.

(A) at
(B) as
(C) by
(D) to

- 102.** All of the offices in the new complex ----- keyless entry systems, video interphones, and 24-hour access to secure parking.

(A) save
(B) enter
(C) replace
(D) feature

- 103.** It is becoming apparent that all medium to large businesses will seek to ----- their operations by reducing the number of middle managers.

(A) streamline
(B) streamlines
(C) streamlined
(D) streamlining

- 104.** The president, ----- comments in a press conference last week aroused considerable criticism, will again address the media today.

(A) who
(B) that
(C) whose
(D) what

- 105.** All staff will be required to attend a seminar dealing with changes ----- operating procedures.

(A) in
(B) so
(C) about
(D) such

- 106.** Many specialists believe ----- the housing boom will continue for some time unless the government intervenes.

(A) if
(B) that
(C) what
(D) which

107. Westfield Finances believe that ----- member of each team should be allowed to contribute his or her thoughts freely during brainstorming sessions.

- (A) every
- (B) other
- (C) most
- (D) several

108. A frequent ----- made by our regular clients is that we explain our operating methods in non-technical language.

- (A) request
- (B) requesting
- (C) requested
- (D) requests

109. Our company has always sought the most ----- qualified and skilled practitioners in the field of management.

- (A) higher
- (B) high
- (C) highest
- (D) highly

110. The staff here at Compudesign are ----- to satisfying the needs of all of our computer system purchasers.

- (A) vowed
- (B) expected
- (C) honored
- (D) committed

111. Whether ----- not you have obtained security clearance, please fill in the logbook clearly and accurately every time you enter this building on weekends.

- (A) or
- (B) if
- (C) though
- (D) also

112. When it comes to writing reports, we encourage you to ----- an emphasis on clarity and simplicity of language.

- (A) cause
- (B) contact
- (C) place
- (D) elect

113. ----- details are subject to confidentiality requirements in accordance with the latest workplace regulations.

- (A) Contract
- (B) Contracted
- (C) Contraction
- (D) Contracting

114. Applicants seeking special consideration must submit all the required documents ----- 5:00 p.m. on Thursday at the latest.

- (A) for
- (B) among
- (C) by
- (D) between

115. ----- the formal part of this evening's proceedings, you are all welcome to pass into the dining hall for a relaxed buffet dinner.

- (A) Followed
- (B) Following
- (C) Follows
- (D) Follow

116. Graduates ----- qualifications in accounting, banking, or economics are encouraged to apply for research positions in our company.

- (A) to
- (B) of
- (C) at
- (D) with

- 117.** In today's rapidly changing world, no professional can ----- to pass up the opportunity to upgrade his or her qualifications.
- (A) help
(B) leave
(C) afford
(D) include
- 118.** And finally, something to look forward -----: the annual company picnic, which this year will take place in beautiful Hyde Park.
- (A) at
(B) to
(C) by
(D) on
- 119.** A new Internet security system has been installed that ----- notifies the moderator when guidelines are breached.
- (A) obviously
(B) financially
(C) fiercely
(D) automatically
- 120.** Anti tax-reduction lobbyists claim that the proposed tax cuts will ----- only the richest at the expense of social welfare programs.
- (A) attend
(B) dispose
(C) benefit
(D) compose
- 121.** The legal officer is currently rewriting regulations ----- the personal use of e-mail and the Internet during office hours.
- (A) regard
(B) regards
(C) regarding
(D) were regarded
- 122.** All tenants may access the building outside ----- of normal office hours by entering ----- the security door on the south side.
- (A) on
(B) upon
(C) through
(D) between
- 123.** After you have exited the operating system and shut down the projector, please flick the master power switch to the "-----" position.
- (A) of
(B) to
(C) off
(D) over
- 124.** The design committee is currently considering plans for a complex which will be able to ----- up to 120 shops and offices.
- (A) deal
(B) found
(C) situate
(D) accommodate
- 125.** Talentspotters Agency is now ----- fashion models and actors with portfolios who wish to work in advertising, film, or television.
- (A) looking
(B) seeking
(C) extending
(D) equipping
- 126.** We can expect ----- temperatures and calm conditions in the central and southern regions for at least the next three days.
- (A) moderate
(B) moderates
(C) moderately
(D) moderation

127. ----- way you look at the problem, it is clear that no solution can be found without the creativity and commitment of the staff themselves.

- (A) Whichever
- (B) Since
- (C) Which
- (D) That

128. It is often reported in the press ----- bonuses paid to chief executives are excessive and do not take actual performance into consideration.

- (A) of
- (B) for
- (C) that
- (D) what

129. The high resolution camera introduced last December has ----- been superseded as a result of recent technological developments.

- (A) so
- (B) already
- (C) such
- (D) yet

130. It has been ----- 40 years since our current president first walked through the doors of this illustrious institution.

- (A) entirely
- (B) nearly
- (C) ever
- (D) most

131. ----- his appointment as our head of accounting services, Paul Robinson was working as a high-powered merchant banker in London.

- (A) Since
- (B) Prior to
- (C) Except
- (D) Because

132. Our consultants are expected to conform to a high standard of ----- conduct in their relations with clients.

- (A) profession
- (B) professions
- (C) professional
- (D) professionally

133. "Midnight Special" is a weekly ----- aimed at university students and young professionals who love the vibrant music scene offered by our city.

- (A) published
- (B) publisher
- (C) publication
- (D) publishing

134. The management regrets that, due to an oversight, no advance notification ----- the decision to cut power supplies was given.

- (A) of
- (B) as
- (C) that
- (D) because

135. The final choice of location is ----- upon factors such as transportation costs and the presence of a communications infrastructure.

- (A) aimed
- (B) associated
- (C) contingent
- (D) dependable

136. It is unfortunate that, due to a glitch in the computer system, several of our most valued customers ----- incorrectly.

- (A) bills
- (B) was billing
- (C) were billed
- (D) have billed

- 137.** For some years now, our investment fund has been ----- from the rapid rise in the price of gold.
- (A) benefited
(B) benefiting
(C) will benefit
(D) to benefit

- 138.** ----- the purchase of three inexpensive digital cameras, no new equipment orders were made by our department during the last financial year.
- (A) Let alone
(B) Aside from
(C) Because of
(D) In response to

- 139.** One of the main tasks of statisticians is to ----- update databases so that accurate reports can be published as needed.
- (A) regular
(B) regularly
(C) regularity
(D) most regular

- 140.** The city council admits that ----- of the new tunnel will seriously disrupt vehicular and pedestrian traffic over the next 9 months.
- (A) constructed
(B) constructing
(C) construction
(D) to construct

- 141.** The new law ----- the maximum speed limit on the highway to 65 miles per hour.
- (A) bars
(B) decreases
(C) increases
(D) eliminates

- 142.** The new law ----- the maximum speed limit on the highway to 65 miles per hour.
- (A) bars
(B) decreases
(C) increases
(D) eliminates

- 143.** The new law ----- the maximum speed limit on the highway to 65 miles per hour.
- (A) bars
(B) decreases
(C) increases
(D) eliminates

- 144.** The new law ----- the maximum speed limit on the highway to 65 miles per hour.
- (A) bars
(B) decreases
(C) increases
(D) eliminates

Part 6

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following e-mail.

From : Matt Stewart [mailto:mstewart@Thompsonpark.com]
Sent : Tuesday, March 07, 2007 7:24 PM
To : Jane Phillips
Subject : Thompson Day Clean-Up

Dear Jane:

Thanks to the support you and your business provided, Thompson Family Day turned out to be a wonderful success. The event ----- over 300 residents and was a very positive experience

- 141.** (A) has attracted
(B) was attracted
(C) attracts
(D) attracted

for everyone who participated.

As I'm sure you saw, everyone really enjoyed the pizza during snack time. It was delicious and ----- what the occasion called for. I hope that this taste-testing, combined with the coupons we

- 142.** (A) exactly
(B) directly
(C) repeatedly
(D) uniquely

distributed to the families participating, will generate some additional business for you in the weeks and months ahead. It was certainly meaningful to me that you chose to support this kind of event. It says something about your business.

I will be sure to let you know about future promotional ----- for your business in Thompson.

- 143.** (A) examples
(B) services
(C) facilities
(D) opportunities

It would be my privilege to support your business while you support the park! If you have any questions or suggestions, please don't hesitate to call.

Once again, thank you very much for your interest in and support of the park.

Sincerely,

Matt Stewart
Friends of Thompson Park
(718) 755-1212

Questions 144-146 refer to the following advertisement.

STARGATE SAUNA AND SPA

Recover, relax, and revive at the Stargate Sauna and Spa. Start with a sauna or steam, soak in a relaxing spa, ----- revitalize and soothe your soul with one of Stargate's massages.

144. (A) soon
(B) after
(C) then
(D) later

Choose from a traditional Chinese massage, Korean style, aromatherapy, body scrub, or a good old-fashioned head and foot massage. With over 20 professional licensed masseurs on staff every day, we are sure to have the style to suit your -----.

145. (A) needs
(B) duties
(C) promises
(D) charges

We have separate, luxurious, lounge areas for men and women to relax in. So the next time you feel the need to ----- yourself, come and check us out.

146. (A) repair
(B) recreate
(C) rejuvenate
(D) renovate

LEVEL 3, ST. LAWRENCE SQUARE MALL

BUSINESS HOURS: 10AM – 11PM

PHONE: (205) 755-6987

Experienced Office/Administrative Assistant

Energetic, new public relations agency is looking for a ----- talented Office/Administrative

147. (A) highness
(B) higher
(C) highest
(D) highly

Assistant to join and help organize a small but rapidly growing team. You will have at least 2-3 years office experience, be a self-starter with a 'can-do' attitude, and have the ability to bring order to chaos! Duties will include: word processing such as letters, reports, and proposals; developing PowerPoint presentations; creating and maintaining filing systems; creating Excel spreadsheets; organizing meetings; and managing the diaries of consultants and other general office management duties. ----- experience as an administrative assistant in the PR or media

148. (A) While
(B) If
(C) Whether
(D) Since

industry is of value, it is not essential. To be successful in this role, you will have excellent communication skills, be ----- in all Microsoft applications, particularly PowerPoint, and have

149. (A) accomplished
(B) gifted
(C) proficient
(D) qualified

an outstanding eye for details. The position is open to both part-time and full-time applicants, and flexible working conditions are offered.

If you believe you fit the criteria, are bright, energetic, and proactive, please submit a CV outlining your specific experience by Friday, July 7 to recruitment@sinclair.com.

Please note only candidates that meet the criteria will be short-listed and contacted.

Tongue at last Gives away Their New Album Title

The Sharp Tongue has ----- let the world in on the title of the group's next album.

150. (A) finally
(B) ever
(C) lastly
(D) permanently

Terence Tyron and Co. have decided on Equalizers as the follow-up to 2004's studio effort in Revolution, ----- the band's manager, Shawn Lewinsky.

151. (A) according to
(B) depending on
(C) in accordance
(D) in compliance

The album is set to hit stores nationwide on November 17, while the first single, To Kill, will begin airing on the radio in two weeks.

Equalizers was produced by John Stack, whose extensive credits include **The Stone, Evolution, The Girls, Bryan McAdams, and The Party**. More details of the ----- as well as tour plans are expected to be made public in the coming weeks.

152. (A) release
(B) notice
(C) confidence
(D) availability

The Tongue now has several tours scheduled, including one here in our city at the Grand Dome on December 14.

muñecos en privado en el resto de la noche.

encontró al
abuelo bailando

hoy leímos un cuento titulado 'Los tres sombreros' que nos ha gustado mucho. A continuación te presentamos el cuento para que lo escuches y lo leas con tu hijo/a. Puedes leerlo tú mismo/a o pedirle a tu hijo/a que lo lea. Si te apetece, puedes hacer una actividad de pintura o manualidades para complementar el cuento.

Al final del cuento te proponemos una actividad para que tu hijo/a dibuje su propia sombra y la compare con la de su hermano/a.

NO TEST MATERIAL ON THIS PAGE

Volvemos a la escuela en el mes de Septiembre.

Este mes los niños comienzan a acostumbrarse a las rutinas escolares y a las normas de convivencia. Los maestros y las maestras les explican las normas de convivencia y los niños y niñas se adaptan poco a poco a la vida en el aula. Los maestros y las maestras les explican las normas de convivencia y los niños y niñas se adaptan poco a poco a la vida en el aula.

Comenzamos el año escolar con un taller de creatividad.

Los niños y niñas tienen que pensar en un personaje que les gustaría ser. Los maestros y las maestras les ayudan a que piensen en un personaje que les gustaría ser. Los maestros y las maestras les ayudan a que piensen en un personaje que les gustaría ser. Los maestros y las maestras les ayudan a que piensen en un personaje que les gustaría ser.

GO ON TO THE NEXT PAGE 

Part 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following memorandum.

To: Technicians
From: Mark Ricardo

As the company is doing some reviews on cost reduction measures, there will be a management visit to our office next week. Whatever the results of the visit may be, I want to convince management that the target of the cost reduction should not be our branch.

I want everybody to put on their very best outfits and be on full alert. Please make sure that the cleanliness of our office surroundings and showrooms is in top condition. We need to be very detailed in our daily maintenance with a total change in the outlook of our office, including a full scrub of our walls and floors within the office.

I need 3 volunteers from amongst you to carry out this task. Anybody interested in working overtime please approach Lynn or myself by today.

I am sure that all of us will stand tall through this test and emerge victoriously.

Mark

153. What is the purpose of the memo?

- (A) To measure the capabilities of all the branch office managers
- (B) To reduce the overhead cost in the branch office
- (C) To recruit volunteers for a charity organization to help the needy
- (D) To alert and prepare the employees for a visit by the company directors

154. Which of the following is NOT a request made in the memo?

- (A) Everyone should wear their best clothes to work.
- (B) Make sure the office is spic-and-span.
- (C) Everyone must submit their target goals for the year.
- (D) Some people need to work extra hours.

Questions 155-157 refer to the following announcement.

TEST

06

Art in Nature

Calling all art lovers! The National Arts Development Council is bringing to you this August a sensational art exhibition like never before! Presenting Art in Nature. We are pleased that this exhibition is made possible by the generosity of local enterprises, business associates, and museums from four other countries who have contributed to Art in Nature.

The exhibit, which comes with a large variety of more than 50 world-renowned sculptures, will be displayed in the open fields of the National Botanical Gardens. These fine outdoor sculptures will look just as beautiful in our parks and gardens as they do in a museum or any private home because they were created to be part of nature.

What better way is there to rest and relax than to take a walk in the "Immerse with Art in Nature" area in the midst of these beautiful artistic sculptures? Come and join us for afternoon tea and relax around these sculptures during this 1-month free entrance period. We welcome children of any age, but we strongly suggest that you leave your pets at home.

We expect you at the Botanical Gardens! See you around!

155. Which of the following is NOT true about the exhibit?

- (A) It will simultaneously be held in four nations.
- (B) It is going to take place outdoors.
- (C) It will be an unprecedented event.
- (D) It is going to be sponsored by local businesses.

156. What can be inferred about this exhibition?

- (A) Local artists have made significant contributions.
- (B) It is best to view while relaxing with a cup of tea.
- (C) There will be an entrance fee after some time.
- (D) Children will get the most out of the displays.

157. What restriction is mentioned in the announcement?

- (A) Beverages are only allowed on the patio.
- (B) Children must be accompanied by an adult.
- (C) Animals are not allowed in the exhibit.
- (D) Visitors may not touch any of the sculptures.

GO ON TO THE NEXT PAGE 

Questions 158-160 refer to the following advertisement.

Forest Chalets

A getaway that you must have...

Does the ringing of your alarm clock, the rush for a quick breakfast, dashing through the crowd to catch the subway to make it to work just on time, and working laboriously at your desk for more than 8 hours a day sound like your life? Then, break away from life's momentum, and get away to enjoy life and beyond! We understand your getaway needs at Forest Chalets. You never have time to rest, have never planned for a getaway, and are always tired from your daily work. We cannot change your life at Forest Chalets, but we guarantee a rejuvenating experience and a world of relaxation. We will teach you how to rest and relax.

Forest Chalets is situated on an 800-meter-high mountain in the midst of a beautiful rainforest. Complete with all chalet facilities, we offer the following with a \$300 "Special Getaway" package:

- Special Double Deluxe Room
- Breakfast at your fingertips
- "All You Can Eat" lunch and dinner
- Free usage of our gym
- 18-hole golf course
- Complimentary entry to our spa

Other services available:

• Whole day pass to our spa facilities	\$25
• Full body massage*	\$50
• Aromatherapy treatment*	\$55
• Acupressure treatment*	\$80
• Couple massage / Aromatherapy package*	\$200
• Guided golf with a professional golfer	\$180

* by a licensed masseur or therapist

Call now, and book at 1-800-888-1234, or go to www.forestchalets.com for more details.

158. Who does this advertisement mainly target?

- (A) People who want to pursue a different direction in life
- (B) People who don't wish to spend much money on vacation
- (C) People who need to get back into shape
- (D) People who are caught up with the daily routines of life

159. What is NOT part of the package being offered?

- (A) Meals
- (B) Fitness center
- (C) Golf lessons
- (D) Greens fees

160. Which of the following service is NOT performed by a certified specialist?

- (A) Full body massage
- (B) Aromatherapy treatment
- (C) A round of golf with a pro golfer
- (D) Couple massage

Important Notice

(To be kept posted in clear view at all times)

Subject: Schedule of Building Works**Notice date:** March 15th**Written by:** Mike Connor, Chairman of the Office of Public Records

The Office of Public Records has been scheduled for a series of renovation works ranging from new wiring and the changing of tiles and carpets to the installation of fire preventive panels. This will be done floor by floor beginning on April 1. Affected offices will be temporarily relocated to another allocated space within the building. The affected floors, relocation schedule, and allocated space are as follows:

Floor	Affected Period	Allocated Space for Relocation
1	April 1-10	Second Floor
2	April 11-20	Third Floor
3	April 21-30	Fourth Floor
4	May 1-9	Fifth Floor
5	May 10-19	Fourth Floor

It will be necessary to make new schedule changes as unexpected delays may occur. Departments with more staff will experience temporary overcrowding. We urge all visitors to these offices to come during normal operating hours before and after the renovations to avoid any inconveniences.

We want to express our thanks for your kind understanding and tolerance towards our staff during this unpleasant and inconvenient period.

161. What is the purpose of the announcement?

- (A) To restrict unnecessary staff members from visiting the work area
- (B) To provide a timetable for some office renovation work
- (C) To thank employees for their support in the work
- (D) To prepare for an unexpected shipment delay

162. Where will employees on the ground floor likely be on March 15?

- (A) The first floor
- (B) The second floor
- (C) The third floor
- (D) The fourth floor

163. The word “urge” in paragraph 2, line 2 is closest in meaning to

- (A) influence
- (B) encourage
- (C) support
- (D) command

164. During which period will the employees on the fourth floor not be affected?

- (A) April 11-20
- (B) April 21-30
- (C) May 1-9
- (D) May 10-19

GO ON TO THE NEXT PAGE 

Questions 165-167 refer to the following letter.

Alison Gail
675 Oxford Street
Cambridge, MA 02147

December 1, 2006

Armstrong Telecom
Customer Service Department
580 Neward Avenue
Kennedy, MA 02138

Dear Officer-in-charge,

Being pleased with the quality of telephone service provided by Armstrong Telecom, I have been a happy customer of your company for more than 12 years. Your Internet service is something I would like to bring to your attention today.

I started using a dial-up connection with Armstrong Telecom in the early days about 7 years ago when Internet access was a rising trend. As the need for more speed arose, I signed up for your broadband service six months ago, expecting a tremendous improvement in Internet access speed. The Internet bandwidth was within my expectations initially, but after a few months, every website I visited started to crawl like a snail. Your house-call engineer visited and checked my broadband wiring and assured me that everything was normal. He said the problem I faced was probably due to a sudden surge in Internet traffic.

About 2 months ago, I called to complain again, only to get an answer that the company was upgrading some Internet networking devices. I was patient and waited for the improvement, but the situation got even worse.

I am now fed up, and, if the problem persists, I am seriously considering switching my Internet access provider. I am requesting the solution to this problem be addressed immediately, or I will sign up with a new provider.

Thank you.

Alison Gail

165. Why did Ms. Gail write this letter?

- (A) To show her appreciation for the quality service she has received over the years
- (B) To request the reconnection of her telephone line
- (C) To make a complaint about her Internet connection
- (D) To upgrade the speed of her Internet connection

166. When did Ms. Gail start using the company's Internet service?

- (A) 12 years ago
- (B) 7 years ago
- (C) 4 months ago
- (D) 2 months ago

167. What will result if Ms. Gail's request is not met?

- (A) A legal battle will ensue.
- (B) Internet lines will be disconnected.
- (C) The company will lose a customer.
- (D) She will purchase another telephone.

Questions 168-170 refer to the following news report.

TEST
06

GEM Computers has topped the Wall Street headlines with its organization wide restructuring exercise. GEM Computers, a computer giant, sold its low margin competitive desktop division. In recent years, GEM Computers has spent billions of dollars investing in the desktop division, where low cost manufacturers have managed to stay at the top of the competition. However, GEM's desktop products have virtually stopped evolving and ceased making new products despite its heavy spending on R&D. This has caused the cash-stricken company to offer its loss-making division to Electronica. As one of the leading computer companies, Electronica paid \$5 billion to buy the division. The market deems this as more favorable to GEM, as it received more than what it deserves for selling the division. It is expected to pay off most of its multimillion dollar loans and avoid filing for bankruptcy for some time. Economists comment that GEM will start turning a profit as long as it keeps with its core products of mini computers and mainframe systems.

168. What is being reported?

- (A) The slow rise of the desktop division to the top of its field
- (B) The listing of a computer company on the stock market
- (C) The new spending budget for GEM Computer's R&D Department
- (D) The selling of a struggling division of GEM Computers

169. Why did GEM Computers make its decision to make the move?

- (A) Electronica made an offer they couldn't refuse.
- (B) The company was on the verge of bankruptcy.
- (C) The division was not making enough profits.
- (D) The demand for computer desktops was low.

170. How is the news being interpreted by the market?

- (A) GEM will soon become obsolete.
- (B) GEM got the best of the deal.
- (C) Electronica will start making a lot of money.
- (D) The desktop division will receive more funds.

GO ON TO THE NEXT PAGE 

Overseas American Bank

PO Box 551-4433
New Jersey,
NY 28891-4433

Card type: Gold Visa

Account holder: John White

Account number: 5444 1234 5998 3888

April statement for account activity from March 1, 2006 through March 31, 2006
(Page 1 of 2)

Basic Information

Previous balance: \$299.42

Credit line: \$5,800

Last payment made: March 10, 2006

New charges: \$805.25

Last payment amount: \$299.42

Available credit: \$4,994.75

Finance charges: \$0.00

Minimum Payment Due: \$35.00

Payment Due Date: April 20, 2006

Detailed Transaction Summary

This Month's Purchases

Merchant	Transaction Date	Amount
Times Book Store (New York, NY)	March 3, 2006	\$35.80
The Marche (Santa Barbara, CA)	March 8, 2006	\$59.90
The French Restaurant (Los Angeles, CA)	March 14, 2006	\$54.15
Good Sound Music (Eureka, CA)	March 16, 2006	\$476.00
Subtotal		\$625.85

New Cash Advances

Location	Transaction Date	Amount	Cash Advance Fee	Total Charge
Country NICE ATM (San Diego, CA)	March 25, 2006	\$77.00	\$2.40	\$79.40
Peak Tower ATM (Eureka, CA)	March 15, 2006	\$97.00	\$3.00	\$100.00
Subtotal				\$179.40

TOTAL NEW CHARGES **\$805.25**

Please Note

- » Kindly refer to Page 2 for detailed finance charges.
- » You may visit our website at: www.oab.com or call us at 1-800-988-8888 for:
 - Request for account history
 - Change of billing address
 - Other account related matters

171. What sort of document is this?

- (A) A credit card statement
- (B) A bank transaction record
- (C) An accounting statement
- (D) A withdrawal form

172. What is the smallest payment the account holder must pay by April 20, 2006?

- (A) \$35.00
- (B) \$179.40
- (C) \$299.42
- (D) \$805.25

173. What is known about the account holder?

- (A) He has been spending his money unwisely.
- (B) He traveled to many cities in March.
- (C) He likes to read while traveling.
- (D) He is very fond of exotic foods.

174. What should Mr. White do if he wishes to have his bill sent to a new location?

- (A) Write a letter to the New Jersey office
- (B) Call the toll-free number
- (C) E-mail the account manager
- (D) Visit the nearest American Bank

175. On which date did Mr. White withdraw the most amount of money from an ATM?

- (A) March 3, 2006
- (B) March 16, 2006
- (C) March 25, 2006
- (D) March 15, 2006

Questions 176-177 refer to the following application form.

FairTest: In namucob lo hoo ferW . RTT

Credit Card Application

(All blanks must be filled in to ensure quick processing.)

Personal Information:

- First name: _____
- Last name: _____
- Identification: _____
- Home Contact number: _____ / Work Contact number: _____
- E-mail: _____
- Mailing Address: _____
(city, postal code)

- How long have you been residing at the above address? _____
- Is your home rented or owned? _____

Financial Information:

- Job Employment: _____
- Employer: _____
- What is your annual wage? (Check one box.)
 less than \$10,000 \$10-\$25,000 \$25-\$50,000 \$50-\$100,000 more than \$100,000+
- Do you hold any other credit cards? (yes / no) If yes, please indicate types of credit cards you hold.
(Ex: Visa, MasterCard, Diners Club, etc.) List up to four.
(1) _____ (2) _____ (3) _____ (4) _____
- Do you have any outstanding loans with your current credit cards? (yes / no) If yes, please indicate the type(s) of loan(s) and the remaining balance(s).
(1) _____
(2) _____

176. What would most likely happen if an applicant did not provide all the information?

- (A) The application will automatically be rejected.
- (B) The application will take longer to be processed.
- (C) The applicant might have to pay a service charge.
- (D) The applicant's employer will be contacted.

177. Which of the following information is NOT asked?

- (A) Name
- (B) Profession
- (C) Credit card number
- (D) Yearly income

Questions 178-180 refer to the following announcement.

Topic: Securities Transactions and Asset Disclosure Act

Written by: Accounting Department

As employees of a securities broker, we are all subjected to the new Securities Transactions and Asset Disclosure Act (ST30123) which has been enacted to improve transparency in the industry. All employees are required to adhere to the act. It is a requirement for us to post the act for every employee to read carefully.

Securities* Transactions and Asset Disclosure Act

1. All employees must fill out an S-20 form declaring the securities purchased and sold during the last 3 months for each quarter of the year. (January, April, July, October)
2. All employees must fill out an S-30 form declaring the securities purchased and sold by their immediate family (spouse, parents, and siblings) for the last 6 months for every six months of the year. (January and July)
3. All employees must fill out an S-40 form declaring a detailed listing of all securities purchased and sold for the last year with all major assets listed. (February)

* Securities such as stocks, mutual funds, futures, and bonds must be declared. All transactions with an equivalent of more than \$10,000 in currency value must be reported as well.

* Employees' property value and bank accounts are some of the major assets that must be declared as well. The selling and buying transactions of all properties must also be declared.

178. What is the purpose of this announcement?

- (A) To convey a new government rule
- (B) To disclose the wrongdoings of employees
- (C) To report the company's financial status
- (D) To distribute shares of the company stocks

179. Which of the following information should be provided on the S-30 form?

- (A) The interest earned from a savings account
- (B) The dividends received from stock investments
- (C) The investment earnings collected by a spouse
- (D) The increased value of a property

180. The word "adhere" in paragraph 1, line 3 is closest in meaning to

- (A) unite
- (B) join
- (C) abide
- (D) attach

Questions 181-185 refer to the following memorandum and e-mail message.

MEMO

To: All staff

Subject: Mandarin speaking staff

Mr. Wang, a very distinguished guest who manufactures and distributes red wines in China, will visit us in New York next Monday. Although Mr. Wang is well versed in written English, he has expressed concerns about his conversational skills since this will be his first visit to America.

As Great Wall Red Wine is a potential big buyer of our grape products, we want to make his trip a memorable one. I would like to extend this invitation to anyone who speaks Mandarin to assist Mr. Wang for the seven days when he is in town to resolve any language barriers and to avoid any unnecessary misunderstandings. I would prefer this person be a current employee of Sweety Grapes as he or she will have the added advantage of understanding our company's working style and culture.

The job is simple. You will pick Mr. Wang up at the airport with some of our executives to welcome him. You will serve as an interpreter during his visits and meetings in the office. We will also require your presence and assistance when we take him for meals and city tours during the weekend. For seven days, you may be required to perform social activities at night and on the weekend. We hope that we can get someone from our team to assist us.

My sincere gratitude,

Lucy Mayson (lucym@sweetygrapes.com)

To: lucym@sweetygrapes.com
From: Waynelee@sweetygrapes.com
Subject: Mr. Wang's visit

Dear Ms. Mayson,

I am sure that I can be of assistance if you still need someone for the translation assignment. I am a U.S. citizen, but my parents are Chinese. Being a traditional Chinese family, Mandarin is used as our household language. I will be all right with conversational Chinese and most of the translation requirements except with technical or special terminology, for which I will need to refer to a dictionary.

I will be available for the whole next week with the exception of the need to go on an onsite inspection on Wednesday. I am quite certain that I can reschedule that inspection if necessary. I will make myself available and open to meet any of Mr. Wang's scheduled activities during his time with us.

Wayne

181. What is the purpose of the memorandum?

- (A) To request some assistance
- (B) To announce the business trip of a colleague
- (C) To invite the staff to a Chinese party
- (D) To welcome a new employee to the company

182. What can be inferred about Mr. Wang?

- (A) He cannot speak a word of English.
- (B) He is not very fond of traveling to North America.
- (C) He owns the largest wine manufacturing plant in China.
- (D) He will be well taken care of during his visit.

183. Why did Wayne write the e-mail?

- (A) To request a transfer to the company's branch office in China
- (B) To respond to a message he received from Lucy Mayson
- (C) To ask for a week off to visit his family members
- (D) To volunteer for an assignment mentioned in the memorandum

184. What makes Wayne a good candidate for the job?

- (A) He is bilingual.
- (B) He has been working at the company for many years.
- (C) He is familiar with the client.
- (D) He is not busy for the entire week.

185. What can be implied in the e-mail?

- (A) The company will start importing goods from China.
- (B) Mr. Lee will be busy escorting Mr. Wang next week.
- (C) Wayne will be taking a crash course in Chinese.
- (D) The onsite inspection will go as scheduled.

Secondhand Goods for Sale

All the goods and furniture in my apartment are for sale at unbelievable prices:

Item	Age	Condition/Remarks	Price
Computer desk with a reading lamp	1 yr	Looks new and well maintained. A minor scratch on the side of the desk.	\$40
Leather sofa and an armchair	3 yrs	In great condition.	\$80
Small book cabinet	2 yrs	Wooden cabinet.	\$45
Sony 42" television	2 yrs	Brand new. Excellent buy!	\$300
Washing machine	5 yrs	Functional. Minor issues with programming button.	\$80
Microwave oven	3 yrs	Still cooks well.	\$100
Cooking utensils	1-3 yrs	Suitable for simple cooking.	\$20

You won't get prices like these anywhere. Everything listed must be sold by the end of this month, as I will be leaving the country on the first of January. I am open to negotiating a deal with anyone picking up 3 items or more.

I can also provide transport for the bulky items listed above if delivery is within the city. E-mail: johnlittle@hotmail.com.

To: johnlittle@hotmail.com
From: james_johnson@email.com
Subject: Secondhand Goods for Sale Ad

Hi, I saw your advertisement in the Daily News. I am new in the city and have a new, empty apartment. Your list caught my attention right away, as the things you have for sale are just what I need for my new apartment. I need the basic stuff for my daily needs, and it would be great if I could come and take a look at the items. Also, could you provide me with the details of the problem you mentioned with your washing machine? I really could use it since I have to walk five blocks to do my laundry.

Also, I'd like to know how much of a discount you are willing to offer me if I pick up the sofa, television, and washing machine?

Anyway, due to my long working hours and night class, I am only available to meet on Tuesday and Thursday nights. I am available the whole day on Saturdays and Sundays. My mobile is (852) 4439-9889.

James

186. What is being offered to the buyer at no cost?

- (A) Delivery
- (B) Cooking utensils
- (C) A reading lamp
- (D) One month's rent

187. Why is the owner getting rid of his used goods?

- (A) He plans to replace them with new furniture.
- (B) He will be moving overseas.
- (C) He is in need of money right away.
- (D) He is moving into a furnished apartment.

188. What is the purpose of the e-mail message?

- (A) To inquire about the items on sale
- (B) To seek information about the apartment
- (C) To respond to a request made
- (D) To find out if delivery is available

189. On which day will James be available to meet with John?

- (A) Tuesday morning
- (B) Thursday afternoon
- (C) Saturday afternoon
- (D) Anytime on weekdays

190. How much will it cost James to pick up the items he is interested in without the discount?

- (A) \$80
- (B) \$160
- (C) \$300
- (D) \$460

Questions 191-195 refer to the following telephone bill and announcement.

<p>Sun Telecommunications www.suntelecoms.com (010) 245-8888</p>	Statement period: 1 June – 30 June, 2006					
	Total due: \$59.15					
	Payment due date: July 15, 2006					
	Account: 988 332 2006 Account name: Angelina Parker 477 White House Drive California, CA 08451					
Account Summary						
Basic Subscription City Calls to City Cell Phones Direct Dialing Domestic (Out of City) Calls Direct Dialing International Long Distance Calls Super Surfer Internet Access	\$10.00 \$0.00 \$8.55 \$15.60 \$25.00					
Total: \$59.15						
Direct Dialing Call Details						
Domestic			International			
Number	Duration	Charge	Number	Country	Duration	Charge
212 181 0081	32 min.	\$4.80	(82) 2 2606 1234	S. Korea	7 min.	\$6.78
502 000 3317	15 min.	\$2.25	(27) 3 555 3456	S. Africa	8 min.	\$8.82
502 000 3317	10 min.	\$1.50				

ANNOUNCEMENT

We would like to announce a change in rates effective July 1, 2006. We have summarized how it will affect you in the following table.

Service Type	Old Rate	New Rate
Basic Subscription	\$10.00	\$12.00
City Calls to City Cell Phones	\$0.11 per minute	\$0.14 per minute
Direct Dialing Domestic Calls	\$0.15 per minute	\$0.13 per minute
Super Surfer Internet Access	\$25.00 per month	\$30.00 per month

There will be an increase of an average 0.5% per minute for Direct Dialing International Calls. The country listing is available at www.suntelecoms.com/DDIntl.

Other updates as of July 1, 2006:

- Users of our Super Surfer Service can now enjoy an average increase of 60% in Internet bandwidth due to our equipment upgrading.
- We have increased our technical staffing to improve our response time for any service calls.
- Billing information and statements for the past 12 months are now available on the website with user login. Please apply for your logon today at www.suntelecoms.com/login.

191. How much will Ms. Parker pay for domestic long distance calls?

- (A) \$0.00
- (B) \$8.55
- (C) \$15.60
- (D) \$24.15

192. What does the phone bill imply?

- (A) Ms. Parker makes most of her calls from her cell phone.
- (B) The long distance calls are cheaper on the weekends.
- (C) There is a fixed rate on the telephone bill every month.
- (D) Angelina spends a lot of time surfing the Internet.

193. Which of the following service will NOT be available in July?

- (A) Faster Internet connection
- (B) Speedier international calls
- (C) Quicker technical service
- (D) Availability of billing statements

194. Starting in July, from which service will the users benefit?

- (A) International calls
- (B) Domestic calls
- (C) Internet access
- (D) Basic subscription

195. Looking at the telephone bill, which service will likely affect Ms. Parker the least in July?

- (A) Internet access
- (B) International phone calls
- (C) Domestic cells to cell phones
- (D) Basic monthly fee

The millions of people in Kuala Lumpur who commute to work every day are fed up with their daily travels. Many solutions to the traffic problems, including the introduction of a light rail system, more highways, and wider roads by the Transport Authority, have been proposed and implemented in recent years to ease the traffic situation. However, with unpredictable daily traffic jams, continuous road construction and congestion, and accidents, these solutions used by policymakers have not made much difference to commuters.

This problem once again became more apparent from voting polls that were taken from The Straits Times and Berita Harian. They showed that the people are voicing their concerns to policymakers. Due to the extensive media coverage, the authorities know the people of Kuala Lumpur are looking for answers. More than three-quarter of the polls indicated the traffic problem as the most urgent issue.

Simultaneously, city planners are unwilling to propose a tax increment for new transport projects because the issue of taxes has always been very sensitive. This implicates a cut on other state projects or new bonds to be issued to fund a new transit system or rail system.

Commuting in Kuala Lumpur and the Klang Valley Area

1. How much time do you spend on your daily commute to and from work?

- A) Less than 30 minutes B) Less than 60 minutes C) 1-2 hours D) More than 2 hours

2. How do you commute to work daily?

- A) By car B) By bus C) By light rail D) Others

3. Which mode of public transportation do you see as a priority for development?

- A) Bus B) Train C) Subway D) Light rail

4. How supportive would you be if you were to be asked to pay a higher sales tax to fund new public transportation projects?

- A) Not supportive at all B) Not so supportive C) Quite supportive D) Very supportive

5. Are you willing to change your mode of transportation to public if it saves you about half an hour a day?

- A) Very unwilling B) Not so unwilling C) Quite willing D) Very willing

Results

- | | | | |
|-----------|--------|--------|--------|
| 1. A) 22% | B) 27% | C) 41% | D) 10% |
| 2. A) 76% | B) 8% | C) 12% | D) 4% |
| 3. A) 13% | B) 13% | C) 64% | D) 10% |
| 4. A) 33% | B) 27% | C) 25% | D) 15% |
| 5. A) 20% | B) 14% | C) 43% | D) 23% |

Data from The Straits Times – 2,000 KL motorists phone polls on June 1, 2006. Accuracy / Error +/- 3%.

196. What has the Transport Authority NOT done to try and improve the traffic problems?

- (A) Build more highways
- (B) Widen the local roads
- (C) Have more trains running
- (D) Ban cars from busy areas

197. What is Berita Harian?

- (A) A polling company
- (B) The Transport Authority
- (C) A rail company
- (D) A government tax office

198. According to the report, why are the government authorities reluctant to propose a new transport project?

- (A) The construction will take too long.
- (B) Other project funding will be cut.
- (C) They feel the current system is working fine.
- (D) There is no demand for a new system.

199. According to the poll, how do most of the citizens of Kuala Lumpur commute?

- (A) By car
- (B) By bus
- (C) By light rail
- (D) By subway

200. What does the result of question number 4 in the poll suggest?

- (A) The government should fund the new projects by increasing taxes.
- (B) The best way to fund new projects is by cutting other state projects.
- (C) The government should try getting private funds.
- (D) The local government must ask the federal government for support.

TEST

07

TOEFL

IELTS

Reading Test

In the reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Recent graduates often find it a challenge to communicate ----- less-qualified but more-experienced workers.

- (A) by
- (B) per
- (C) for
- (D) with

102. The successful ----- of a large corporation requires a variety of skills and talents.

- (A) administer
- (B) administration
- (C) administering
- (D) administrable

103. Our company prides itself on making many special recreational and educational programs ----- to its workers.

- (A) presentable
- (B) reachable
- (C) available
- (D) enjoyable

104. The company chairman expressed disappointment in the behavior of some staff members ----- said that most employees had followed company guidelines.

- (A) and
- (B) but
- (C) or
- (D) else

105. A spokesman for the board of directors announced that the chairman will step down ----- and when it becomes necessary.

- (A) if
- (B) there
- (C) then
- (D) so

106. Following criticism by government regulators, the company will issue ----- safety guidelines in the near future.

- (A) revise
- (B) revised
- (C) revision
- (D) revising

107. Our new director is not only highly qualified and experienced, ----- also has a great deal of personal charm.

- (A) he
- (B) his
- (C) him
- (D) himself

108. The In-Transit Travel Agency will do everything possible to ----- your stay in Asia relaxing and enjoyable.

- (A) do
- (B) have
- (C) give
- (D) make

109. The new tracking system will ----- our company's ability to deliver packages and letters on or ahead of schedule.

- (A) succeed
- (B) enhance
- (C) obtain
- (D) consider

110. The Department of Energy announced that the president ----- will make a tour of the new facility when it opens a week from today.

- (A) itself
- (B) herself
- (C) oneself
- (D) myself

111. ----- the introduction of any new evidence, the investigating judge is expected to deliver a preliminary judgment sometime today.

- (A) Unless
- (B) Except
- (C) Beside
- (D) Barring

112. Despite being a newcomer to the field of shipbuilding, Upgrade Engineering has achieved ----- results in its first year.

- (A) envier
- (B) envying
- (C) enviable
- (D) envyingly

113. The acting medical superintendent will be replaced by someone ----- for the position.

- (A) qualified
- (B) more qualified
- (C) most qualified
- (D) more qualifications

114. Advance Personnel guarantees salary and conditions ----- with your skills and professionalism.

- (A) attractive
- (B) sufficient
- (C) commensurate
- (D) capable

115. The survey indicated that teenage boys who consume alcohol are ----- to experience stress during exam periods.

- (A) like
- (B) likeness
- (C) liked
- (D) more likely

116. The building management has introduced guidelines aimed at streamlining the process of ----- existing leases.

- (A) renewing
- (B) reacting
- (C) reminding
- (D) returning

- 117.** Fill the reservoir with cold water, and place one scoop of coffee in the filter; ----- press the start button for wonderful, fresh coffee.
- (A) before
(B) therefore
(C) following
(D) then
- 118.** ----- Easter break, a skeleton staff of volunteers will maintain all essential services to keep the business running.
- (A) While
(B) Ahead
(C) During
(D) Since
- 119.** All applications for the current positions should be submitted to the personnel section ----- triplicate and in separate envelopes.
- (A) by
(B) in
(C) on
(D) to
- 120.** ----- personnel are required to participate in professional development programs and to submit program evaluations.
- (A) Some of
(B) Every
(C) Most
(D) All
- 121.** We would like to inform our employees that any complaints should be ----- to their union representative at first.
- (A) outlined
(B) addressed
(C) focused
(D) applied
- 122.** It is true that the number of traffic accidents involving cyclists has increased ----- over the last 10 years.
- (A) meagerly
(B) fundamentally
(C) significantly
(D) adequately
- 123.** Naturally, our company utilizes the production process ----- guarantees the most satisfactory results.
- (A) that
(B) who
(C) what
(D) how
- 124.** The unexpected surge in the prices of steel and other minerals will result in a dramatic increase in tax ----- this year.
- (A) rates
(B) charges
(C) expenses
(D) revenues
- 125.** Following media criticism ----- the Defense Secretary's performance, the President today spoke in his defense at a special press conference.
- (A) at
(B) of
(C) for
(D) from
- 126.** The new tax cuts are designed ----- low-income earners and those with young families.
- (A) benefits
(B) to benefit
(C) benefited
(D) benefiting

127. An independent investigator ----- a report on the company's financial operations which, for some unknown reason, was never released.

- (A) contracted
- (B) confirmed
- (C) compiled
- (D) converted

128. After a highly profitable first six months, the restaurant's profits for the second half of the year were a great -----.

- (A) disappoints
- (B) disappointed
- (C) disappointing
- (D) disappointment

129. ----- you are no doubt aware, the new security system requires the installation of a backup power source in case an emergency situation arises.

- (A) As
- (B) For
- (C) With
- (D) So

130. Electron Recycling has developed a profitable business by recycling metals retrieved from ----- electronic components.

- (A) discarded
- (B) extended
- (C) unoccupied
- (D) suppressed

131. Consultation with the appropriate experts is essential if we are to arrive at an ----- decision.

- (A) informed
- (B) obtained
- (C) enlightened
- (D) acquainted

132. Once you have paid the appropriate student fees, you will be able to ----- the medical, recreational, and other facilities.

- (A) access
- (B) accessed
- (C) accessory
- (D) accessible

133. Should you experience ----- in obtaining access to the building on the weekend, please contact the Security Department.

- (A) hardness
- (B) difficulty
- (C) burden
- (D) predicament

134. The Department of Social Welfare's report this year indicated that it is focusing ----- on the homeless and long-term unemployed.

- (A) distinctly
- (B) individually
- (C) exceptionally
- (D) particularly

135. Numerous speakers came forward to express their gratitude ----- the retiring secretary's unfailing courtesy and efficiency.

- (A) for
- (B) at
- (C) to
- (D) with

136. ----- good evaluations from their immediate bosses should be the main objective of those who wish to be promoted this year.

- (A) Attain
- (B) Attained
- (C) Attaining
- (D) Attainable

137. A small group of contestants has been selected following a nationwide search over the last six months.

- (A) alerted
- (B) engaged
- (C) protected
- (D) conducted

138. As we ----- in our guidelines for applicants, please submit documents in triplicate before 5:00 p.m. on Friday.

- (A) exceeded
- (B) indicated
- (C) conducted
- (D) reserved

139. The sudden rainstorm arrived -----, leaving a trail of damage which many predict will take some time to repair.

- (A) unexpected
- (B) unexpectant
- (C) unexpectedly
- (D) unexpectedness

140. Please read the ----- passages carefully, and then answer the multiple choice questions below within the time allotted.

- (A) consecutive
- (B) constant
- (C) following
- (D) subsequent

137. A small group of contestants has been selected following a nationwide search over the last six months.

- to (A)
- in (B)
- of (C)
- from (D)

138. As we ----- in our guidelines for applicants, please submit documents in triplicate before 5:00 p.m. on Friday.

- alerted (A)
- engaged (B)
- protected (C)
- conducted (D)

139. The sudden rainstorm arrived -----, leaving a trail of damage which many predict will take some time to repair.

- unexpected (A)
- unexpectant (B)
- unexpectedly (C)
- unexpectedness (D)

140. Please read the ----- passages carefully, and then answer the multiple choice questions below within the time allotted.

- consecutive (A)
- constant (B)
- following (C)
- subsequent (D)

Part 6

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following e-mail.

From : Pauline Campbell [mailto:pauline.campbell@power.recruit.com]
To : Mr. Justin Long
Sent : Tues, 20 Jun 2007 2:44 PM
Subject : Thank You

First I'd like to thank you for taking the time to forward your resume and for expressing your interest in employment opportunities with RECRUIT USA, Inc. Your ----- will be reviewed within the next few

- 141.** (A) employment
(B) application
(C) subscription
(D) administration

business days.

Should your qualifications ----- our requirements, we will contact you directly to arrange an interview.

- 142.** (A) agree
(B) equal
(C) match
(D) test

----- the volume of applications we receive, we cannot guarantee that your resume will stay on file

- 143.** (A) Due to
(B) Even though
(C) In spite of
(D) In addition to

for an extended period of time. As new positions are posted on a regular basis, we encourage you to revisit our site and submit further applications as appropriate.

We wish you the best of luck in your pursuit of new career opportunities and thank you again for your interest in RECRUIT USA, Inc.

Sincerely,

Pauline Campbell
Human Resources
RECRUIT USA, Inc.

Questions 144-146 refer to the following notice.

PUBLIC NOTICE

Sheraton College intends to enter into a contract for consulting services with a potential company for the purpose of developing and implementing a campus-wide one-card system.

The identification card will provide access to a multitude of campus applications to all persons with the college. The system must coordinate and integrate with existing and future

- 144.** (A) assisted
(B) blended
(C) associated
(D) united

card-based computer systems.

will be given to those individuals or firms with equal or superior knowledge and

- 145.** (A) Consider
(B) Consideration
(C) Considered
(D) Considerate

proven consulting in the areas of one-card assessment, design, installation, products, and implementation.

Applicants will be required to sign an affidavit stating they are not now affiliated with nor are receiving compensation from any card system vendors, financial consortiums, vendor groups, card institutes, or banking institutes.

For information or a copy of the Request for Proposal, contact Justin Redd, Sheraton College Facilities Services, 2478 Euclid Ave., Utah, 755-0000.

The college reserves the right to reject any of all proposals or to waive any specification or requirement determined to be in the best of the college.

- 146.** (A) interests
(B) interested
(C) interesting
(D) interestingly

Proposals are due and will be publicly opened at the Sheraton College Facilities Services, 2478 Euclid Ave., Room 55, Utah, at 2:00 p.m. on Monday, January 15, 2007.

AT THE MOVIES

Reviews by Elisa Reigns

Ratings out of 5

STRAIGHT COP CROOKED COP

Canada's two official cultures clash ----- an uptight, by-the-book police officer (Jerry Kirkland)

147. (A) despite

(B) when

(C) because of

(D) until

from Vancouver hooks up with a rule-breaking street cop from Quebec (Bruce Huard) for a drug-related murder investigation. The chemistry ----- the lead actors is good, but the

148. (A) within

(B) over

(C) between

(D) along

outdated Canadian clichés displayed throughout the movie sometimes were a bit too much for the audience. The story line begins ----- but starts to lag on toward the latter half of the

149. (A) fairly

(B) directly

(C) exactly

(D) quickly

movie, and the plot was too obvious to receive a good rating. •• Elisa Reigns

Questions 150-152 refer to the following letter.

AT THE MOVIES
Rewards for public service
Ratings out of 5

Your account information

Your Zone number: 115-2005 Your account number: 58124

Welcome Mr. Patrick Dillon:

Thanks for choosing Zone. Our promise is simple: we always offer you the best ----- with greater choice and flexibility. In this spirit, we invite you to get to know

150. (A) value

(B) valor

(C) valuable

(D) validity

all about Zone.

Three easy guides! Tons of tips and rewards to discover!

This package will help you get familiar with the ----- privileges of your prepaid

151. (A) much

(B) many

(C) every

(D) most

service and the innovative services Zone offers you, from text messaging to mobile Internet service. You'll also discover all the ways to manage your account on zone.com. You can also visit zone.com for loads of tips on making the most of your -----.

152. (A) computer

(B) handset

(C) textbook

(D) account

If you have any questions, simply visit zone.com, or call 116, free of charge, from your Zone, or call 1-800-7555-zone (ext. 451).

Explore away!

Andrew Chiva

Vice-president, Customer Relations

Seasúnaíodh an t-eolas agus an t-áit a bhí i gceist ag an t-ealaíón ón Roinn Teangeolaíochta agus Tábhachtachas agus an Roinn Iompair, agus é ar fad éigin a bhí i gceist agus i gceannas i gcomhair an Roinn Teangeolaíochta agus Tábhachtachas.

Úinéar aon duine a bhí i gceist agus a bhí i gceannas i gcomhair an Roinn Teangeolaíochta agus Tábhachtachas.

Office Supply & Depot

Impair aon ghearrán Déanún Scoláire

Seasúnaíodh an t-eolas agus an t-áit a bhí i gceist agus an t-áit a bhí i gceannas i gcomhair an Roinn Teangeolaíochta agus Tábhachtachas agus an Roinn Iompair, agus é ar fad éigin a bhí i gceist agus i gceannas i gcomhair an Roinn Teangeolaíochta agus Tábhachtachas.

Seasúnaíodh an t-eolas agus an t-áit a bhí i gceist agus an t-áit a bhí i gceannas i gcomhair an Roinn Teangeolaíochta agus Tábhachtachas agus an Roinn Iompair, agus é ar fad éigin a bhí i gceist agus i gceannas i gcomhair an Roinn Teangeolaíochta agus Tábhachtachas.

NO TEST MATERIAL ON THIS PAGE

- | | |
|-------|-----------------------------|
| 00.12 | (A) 100 mm x 150 mm x 10 mm |
| 00.13 | (B) 100 mm x 150 mm x 10 mm |
| 00.14 | (C) 100 mm x 150 mm x 10 mm |
| 00.15 | (D) 100 mm x 150 mm x 10 mm |

Seasúnaíodh an t-eolas agus an t-áit a bhí i gceist agus an t-áit a bhí i gceannas i gcomhair an Roinn Teangeolaíochta agus Tábhachtachas agus an Roinn Iompair, agus é ar fad éigin a bhí i gceist agus i gceannas i gcomhair an Roinn Teangeolaíochta agus Tábhachtachas.

Úinéar aon duine a bhí i gceist agus a bhí i gceannas i gcomhair an Roinn Teangeolaíochta agus Tábhachtachas.

Seasúnaíodh an t-eolas agus an t-áit a bhí i gceist agus an t-áit a bhí i gceannas i gcomhair an Roinn Teangeolaíochta agus Tábhachtachas agus an Roinn Iompair, agus é ar fad éigin a bhí i gceist agus i gceannas i gcomhair an Roinn Teangeolaíochta agus Tábhachtachas.

Úinéar aon duine a bhí i gceist agus a bhí i gceannas i gcomhair an Roinn Teangeolaíochta agus Tábhachtachas.

Seasúnaíodh an t-eolas agus an t-áit a bhí i gceist agus an t-áit a bhí i gceannas i gcomhair an Roinn Teangeolaíochta agus Tábhachtachas.

Seasúnaíodh an t-eolas agus an t-áit a bhí i gceist agus an t-áit a bhí i gceannas i gcomhair an Roinn Teangeolaíochta agus Tábhachtachas.

Seasúnaíodh an t-eolas agus an t-áit a bhí i gceist agus an t-áit a bhí i gceannas i gcomhair an Roinn Teangeolaíochta agus Tábhachtachas.

GO ON TO THE NEXT PAGE

Part 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following advertisement.

Office Supply & Depot

Welcome to our Grand Opening Sale!

It is our pleasure to introduce our 3rd branch store in the metropolitan city of Chicago. Located in the center of the busy business district, it is our largest store yet. And, to get you familiar with our store, we are having a Grand Opening Sale that you don't want to miss.

So come on down, and pay us a visit to be a part of this great Sale. Starting from November 25 until December 2, everything in the store will be discounted 30%. This is going to be an excellent opportunity to get in on some of the best bargains ever:

Hewlett Packard A4 inkjet paper (400 sheets)	\$15.00
Clear blue ballpoint pens (20 pens)	\$4.99
Panda stationery set	\$12.50
Sony CD-R (50 pieces)	\$29.75
Sticky pads (76mm x 127mm)	\$2.99

When you are in the store, take a moment of your time to join our Premier Discount Club. It's free, and with it you will get an additional 5% off on all items purchased in any of our stores in the city. There are no obligations or strings attached. Just sign up when you visit us, and maximize your discounts to the fullest.

153. What is suggested in the advertisement?

- (A) The store will be celebrating its third year of business.
- (B) The price of items in the store will be slashed roughly by one third.
- (C) The sale period will last for two months.
- (D) The discounts will only be available to premier members.

154. How can a customer receive the largest discount?

- (A) By coming in early to the store
- (B) By purchasing two or more items
- (C) By signing up for a special membership card
- (D) By becoming a regular customer

Oil prices hit an all time high of \$75 per barrel. With the current situation and at the rate it is going up, it may hit \$80 per barrel. With an all-time record high, the new price has raised the eyebrows of economists, who say some direct and indirect negative effects from the new price on major sectors will be inevitable. Some troubled airlines struggling to maintain their fleets, have announced that they cannot cover their fuel costs if oil prices hit \$80 per barrel. Adding to that, the domestic travel industry is being hit by the all-time high oil price. Travel agents are eagerly expecting a drop in oil prices to boost the tourism industry to get more people in their vehicles driving around the country. What is yet to cause the most impact on the economy is the negative discretionary spending by consumers on energy. As people are reluctant to pay more for energy, they are pressured to cut costs. Economists are concerned that the economy needs a boost rather than this phenomenon.

155. What is the report mainly about?

- (A) The rising price of oil and its effects on the economy
- (B) The troubled airlines and its revival plan
- (C) The need for a boost in the travel industry
- (D) Spending patterns in the consumer market

156. According to the report, what will likely strike the economy the hardest if the price of oil hits the \$80 per barrel mark?

- (A) The tourism industry
- (B) Consumer spending
- (C) Airlines
- (D) Gas stations

— Sakae Sushi —

"Sushi that melts in your mouth..." – London Daily

To our distinguished guests, we would like to request your kind feedback after you have tried our food and service. This will help us to better serve you and improve ourselves in the quality of food. To show our appreciation for the time taken to fill out this form, we will provide you with a coupon worth 20% off on your next meal with us!

Please indicate a number for each question, with "1" being not so good and "5" being excellent:

- | | |
|--|-----------|
| 1. How do you rate our food and service overall? | 1 2 3 4 5 |
| 2. Do you think our menu is helpful and clear when ordering? | 1 2 3 4 5 |
| 3. What is your opinion of the quality of our food? | 1 2 3 4 5 |
| 4. How do you rate the cleanliness of our restaurant? | 1 2 3 4 5 |
| 5. How do you find our interior setup and ambience? | 1 2 3 4 5 |

Please tick one box for each question:

- | | |
|--|--|
| 6. How fast was your food served? | |
| <input type="checkbox"/> less than 15 minutes | <input type="checkbox"/> 15-30 minutes |
| <input type="checkbox"/> 30-45 minutes | <input type="checkbox"/> more than 45 minutes |
| 7. How would you rate the service quality of your waiter / waitress? | |
| <input type="checkbox"/> impolite | <input type="checkbox"/> average |
| <input type="checkbox"/> above average and helpful | <input type="checkbox"/> very helpful and polite |

You may write any comments or suggestions here:

Many thanks!

Mr. Hitachi, Manager

157. What is the main purpose of the questionnaire?

- (A) To provide discounts to its regular customers
- (B) To find out what the most popular menu item is at the restaurant
- (C) To gather personal information about the customers
- (D) To discover what is good and bad about the restaurant

158. What is being offered to those guests who fill out the questionnaire?

- (A) The best table in the restaurant
- (B) A future discount on food
- (C) A free drink of their choice
- (D) An all-you-can-eat salad bar

159. Which of the following is NOT being asked?

- (A) The quality of service received from the waiter
- (B) The clarity of the menu choices
- (C) The atmosphere of the restaurant
- (D) The time it took to finish the meal

157. What is the main purpose of the questionnaire?

158. What is being offered to those guests who fill out the questionnaire?

159. Which of the following is NOT being asked?

160. What is the main purpose of the questionnaire?

161. What is being offered to those guests who fill out the questionnaire?

162. Which of the following is NOT being asked?

163. What is the main purpose of the questionnaire?

164. What is being offered to those guests who fill out the questionnaire?

165. Which of the following is NOT being asked?

166. What is the main purpose of the questionnaire?

167. What is being offered to those guests who fill out the questionnaire?

168. Which of the following is NOT being asked?

GO ON TO THE NEXT PAGE 

Questions 160-163 refer to the following e-mail message.

To: nicholasbaker@securitysystems.com
From: andrew@safenet.com
Subject: Collaboration

Dear Mr. Baker,

My apologies for the late reply as I was away from the office to attend the WISC (World Internet Security Conference) in New York.

With regard to your proposal of a possible collaboration between Security Systems and SafeNet to co-develop a new Internet security product, I find it somewhat interesting. The reason is because, as you may well know, SafeNet is a company that specializes in Internet security appliances, especially in the area of firewall applications, and we are currently looking for some new technology that could add to our protection on a network level. Therefore, I was glad to receive an email message from you. I know that with Internet security protection on both the application and network level, we could introduce a phenomenal product by working together.

After talking to some of my colleagues, I learned that Security Systems has done some outstanding research and development in the area of Internet security on the network level, especially in host prevention systems. We currently have a working relationship with a vendor doing similar protection systems on Linux-based systems. This does not necessarily imply that we cannot work together with Security Systems. In fact, if everything works out, we are more than willing to switch over and let you handle all the work in the future.

Please send me a roadmap of our product development, a business proposal with details of possible collaboration, and also full product details with technical specifications and a brochure to start with.

I'm looking forward to your reply.

Andrew Kennedy
Director of R&D, SafeNet

160. Why is Mr. Kennedy apologizing?

- (A) He could not make it to the conference.
- (B) He took too long to write back.
- (C) He is not interested in working together.
- (D) He didn't have time to visit Mr. Baker in New York.

161. Why did Mr. Baker initially contact Mr. Kennedy?

- (A) To have his Internet connected
- (B) To inquire about some security issues
- (C) To get directions to the office
- (D) To propose a partnership project

162. Why was Mr. Kennedy happy to be contacted by Security Systems?

- (A) He heard good things about the company from his colleagues.
- (B) He was searching for a similar company.
- (C) He wanted to work together with Security Systems.
- (D) He realizes that Security Systems has the program he needs.

163. Which of the following is NOT requested?

- (A) A map of the company
- (B) A company booklet
- (C) A business-layout plan
- (D) Complete features of the product

EXPRESS PARCEL		SHIPPER'S RECEIPT		
Date: July 15 th , 2006	Total Weight: 5.25 kg	Total Cost: \$40.11		
From: Greg Mitchell 377 St. Kilda Street Daytona Beach, FL 32029 United States of America		To: Lee Da Sau 42 Qing Qing Building 21-33 KWAI CHUNG New Territory Hong Kong Country: Hong Kong Tel: (852) 6423-0829		
Contents Description	Number of Pieces	Origin	Weight	Value
Documents (John Mills)	10	USA	.80 kg	\$0
Books	2	USA	.45 kg	\$24
Stationery	1	USA	4.00 kg	\$12
<input type="checkbox"/> Samples <input checked="" type="checkbox"/> Gift		<input type="checkbox"/> Commercial Product		
Instructions if parcel is non-delivered:				
<input type="checkbox"/> Return shipment to sender after <u>30</u> days <input type="checkbox"/> by express mail <input type="checkbox"/> by normal mail		<input type="checkbox"/> Consider it abandoned <input checked="" type="checkbox"/> Forward to the following address: <u>Mr. Jason Chow</u> <u>55 Canton Road, Suite #205</u> <u>Hong Kong (852) 6443-0498</u>		
Receipt #227000123987				

164. Who is the recipient of this delivery?

- (A) Mr. Mitchell
- (B) Mr. Lee
- (C) Mr. Chow
- (D) Mr. Mills

165. How should the delivery be handled if it does not reach the recipient?

- (A) Return it to the sender right away
- (B) Resend it to an alternate address
- (C) Keep it at the post office for safekeeping
- (D) Dispose of it after 30 days

166. Which of the following information is NOT in the document?

- (A) The shipping cost
- (B) The delivery date
- (C) The number of items
- (D) The sender's contact number

Sports Today

365 Boulevard Avenue
New York, NY 10032

October 18, 2006

Jessica Parker
555 George Street
Los Angeles, CA 90095

Dear Ms. Parker,

We want to acknowledge receipt of and thank you for your letter dated September 28th concerning issues of *Sports Today* not sent to you. We have investigated the matter and found that you should have received your September and October issues, as your subscription is not up for renewal until November 1, 2006.

We would hereby like to apologize sincerely for our mistakes. I have corrected the error and raised a packing order to be sent to you tomorrow on October 19, 2006, for the two missing issues. And to make up for the mistakes we have made, we have enclosed our two other best selling magazines (*Cars Today* and *Home Today*) in a different package.

We'd also like to let you know that we value you as an important customer to *Sports Today*. I would like to take this opportunity to invite you to renew your subscription with us for another year. We have attached a self-addressed, postage-paid envelope and a subscription form with a special discount of 25% off our normal rates for your convenience.

Once again, please accept our sincere apology for the inconvenience we caused you. Feel free to contact us or email us if you need any further help or clarification. We will always be at your service.

Tom Bridges
Customer Service Officer

167. What is Mr. Bridges' main purpose in writing this letter?

- (A) To thank the customer for subscribing to their magazine
- (B) To make a complaint about some bad service
- (C) To renew the subscription for another year
- (D) To provide an answer to an inquiry the customer had made

168. When did Ms. Parker send the letter?

- (A) October 18
- (B) September 28
- (C) November 1
- (D) October 19

169. What will Ms. Parker receive as compensation?

- (A) A 25% discount on her next subscription
- (B) Other publications from the same company at no cost
- (C) A check for the missing magazines
- (D) An apology letter from the president of the company

170. The phrase "up for" in paragraph 1, line 4 is closest in meaning to

- (A) owed
- (B) appropriated
- (C) expected
- (D) suited

171. What is being sent with this letter?

- (A) Magazines
- (B) A check
- (C) An envelope
- (D) A receipt of purchase

Questions 172-175 refer to the following information.

Straton Life Assurance New Employee Training

Theme: New Beginnings, New Challenges

7:00-8:00 A.M.	Pick up orientation materials and name tags at the desk at the entrance of the Grand Hall. (Please wear your name tag at all times so that others can recognize your name and the branch office you work in.)
8:00-9:00 A.M.	Buffet-style breakfast at the main floor restaurant.
9:15-9:45 A.M.	Opening speech outlining the company's history by Vice President Jack Thornton.
10:00-10:45 A.M.	"Your Role and How You Can Make a Difference," by General Sales Manager Mr. Sam Bowe.
11:00-11:45 A.M.	"Straton Life in 2007" address by CEO Leslie Gown.
12:00-1:30 P.M.	Lunch at the Shanghai Chinese Restaurant on the first basement floor.
1:30-2:00 P.M.	Small group activities and role playing. (You will be assigned to a group. The list will be posted at the entrance when you return from lunch.)
2:15-4:15 P.M.	Question and Answer session with the management staff.
4:30-5:00 P.M.	A motivational speech by last year's rookie of the year, Mr. Harry Sinclair.
5:10-5:20 P.M.	Closing comments from the event coordinator, Ms. Teresa Penn.

* Please do not forget to write a report to be submitted to your managers when you return to your branch offices.

172. What is scheduled to happen following the president's address?

- (A) Participants will enjoy some Chinese cuisine.
- (B) The attendees will listen to an opening speech by Jack Thornton.
- (C) New employees will participate in group activities.
- (D) Staff members will check the list by the front entrance.

173. What are the participants requested to do all day?

- (A) Be on their best behavior
- (B) Have name tags on their bodies
- (C) Refer to the list for any changes in venue
- (D) Jot down questions to ask at the end of the day

174. Who is Harry Sinclair?

- (A) One of the managers
- (B) The event coordinator
- (C) The previous year's new employee of the year
- (D) A motivational speaker

175. What are the participants reminded to do?

- (A) Ask a lot of questions
- (B) Thank the coordinator
- (C) Return the name tags
- (D) Draft a report

Questions 176-178 refer to the following pamphlet.

Akira QuikMotion QM-208 Safety Guide

Congratulations on your purchase of an Akira QuikMotion Digital Video Camera. With due care and proper maintenance, your video camera will provide you with good and clear video images for many years to come. Please read the following guidelines to ensure maximum usage of your video camera:

- Lithium-ion batteries (LI-808) have been specifically configured for this model. Use only these batteries, and, should you need replacement batteries, contact your local Akira dealer. Disposal of batteries should be in accordance with your local safety regulations.
- The bundled charging unit (CH-99) and power cord (CO-22) should be the only charger used to recharge the battery. If you observe a deterioration in battery performance, allow it to be fully discharged before charging again. You should charge the battery for the full 8 hours for maximum battery life before using it again.
- Wet conditions are not suitable for your video camera to operate. In the event that your camera becomes wet, you should stop using it and store the camera in a dry environment with the battery removed for 24 hours before re-using it again.
- The camera and battery should be kept, stored, and operated in an environment with a temperature ranging from 0 to 40°C (32 and 104°F).
- Do not dismantle the camera parts under any situation or circumstances. This may pose a possible health hazard as the camera may cause an electrical shock to the handler. Consult your local Akira dealer for any technical assistance.

Should you have any further queries or require support, contact your local Akira dealer, or email us at: info@akira.com.

176. Who would most likely be reading this pamphlet?

- (A) People who are thinking of buying a video camera
- (B) Anyone who is interested in taking pictures
- (C) People who have just purchased the video camera
- (D) Any individual taking a photography course at school

177. What should a user do if the video camera is accidentally dropped in water?

- (A) Take it apart and dry it with a dry towel
- (B) Take it to the nearest dealer right away
- (C) Remove the battery and not use it for a full day
- (D) Replace the battery with a dry one right away

178. What are users warned not to do?

- (A) Take the camera apart to see what is in it
- (B) Get it wet
- (C) Keep it in a cold place
- (D) Let the battery completely run out

Apartment for Rent

Peaceful Corner House: Situated in a warm and secure neighborhood. Two stories, three rooms, and two bathrooms. Large, fenced garden area. Monthly \$1,800. Two-months' rental deposit required. Call Ali: (27) 233-6030

One-room Apartment: Suitable for students and singles. Compact with small kitchen area, toilet, and sufficient space for a bed, sofa, and desk, but comfortable. Minimum 2-months' deposit required. Monthly rent \$400. john@hotmail.com

City Condo: Located in the heart of New York. Two-room unfurnished apartment on the 5th floor. Easily accessible to central town area. Elevator available. No pets please. \$1,500 per month. E-mail Mr. Wayne: wayne@email.com

Vacation Guesthouse: Romantic guesthouse beside the water at Lake Toba for 3-month rental. An unforgettable getaway with breathtaking scenery and sunset, just the right place for couples, family gatherings, or a refreshing time away from work. Available from May 1 – August 1. Guesthouse fully furnished with four bedrooms and a fireplace. Only \$1,500 per month. Contact Tom Keith: tom_keith@tobahouse.com

179. If you have a family of four with a canine, which ad would you most likely respond to?

- (A) Peaceful Corner House
- (B) One-room Apartment
- (C) City Condo
- (D) Vacation Guesthouse

180. What is the main advantage of renting the City Condo?

- (A) It is the most affordable.
- (B) It is fully furnished.
- (C) It is within the city center.
- (D) It is very spacious.

Questions 181-185 refer to the following announcement and e-mail message.

Morse in Franklin

The Franklin Museum of Telegraphy in Philadelphia will present an exhibition on the life and invention of Samuel Finley Breese Morse, the inventor of Morse code. In those days, the transmitting of information using short signals or binary code was impossible. Samuel F. B. Morse's invention brought about the enhancement of telegraphs, the further development of binary code, and the adoption of electromagnetism into this transmission technology.

Models of the first telegraph and the early days of the electrical telegraph will be displayed at the exhibition. Portraits and paintings of historic scenes by Samuel F. B. Morse will be on display as well. We will be giving free demonstrations of Morse code transmission and providing a full explanation of the development of binary code. We will also be giving out small booklets on Morse code to children to understand Morse code in a fun way.

There will also be some film clips and talks that will give visitors a deeper understanding of Morse's life. It will be shown to visitors at the end of the tour so that everyone can fully grasp the meaning of the exhibition.

The exhibition will commence from May 1 through July 30 at the Franklin Museum of Telegraphy. Tickets are available at \$20 for adults, \$10 for children below the age of 12, and a group rate of \$100 for 10 or more people. Children below the age of 5 get in for free. Please contact us at Morse@franklin.org for further inquiries.

To: morse@franklin.org
From: ben@yahoo.com
Subject: Morse exhibit

Dear Franklin Museum,

A group of 12 people, including my family and friends, is looking forward to visiting the Morse exhibition. However, I was wondering if the exhibition is handicapped friendly and provides easy access to wheelchair-bound people like my brother. We also have a friend from China who is visiting us and will come along to the exhibition. He is not very familiar with the English language and American culture. May I ask if there are brochures or explanation materials in languages other than English? Are translations provided during the video clips and talks as well?

Thank you.

Ben Hawkins

181. Which of the following will NOT be a part of the exhibit?

- (A) A showing of Mr. Morse's inventions
- (B) A description of the invention process
- (C) A portrait of the inventor and his other artworks
- (D) A signed book by the inventor himself

182. When will the visitors watch a video?

- (A) As they begin their tour
- (B) Immediately after they receive a booklet
- (C) At the completion of their visit
- (D) Anytime during the day

183. Why did Ben Hawkins write to the museum?

- (A) To reserve tickets in advance
- (B) To request information about the facilities
- (C) To ask that some brochures be sent to his address
- (D) To volunteer his time as a translator

184. How much will Mr. Hawkins most likely pay to visit the museum?

- (A) \$240.00
- (B) \$180.00
- (C) \$120.00
- (D) \$100.00

185. In the announcement, the word "enhancement" in paragraph 1, line 4 is closest in meaning to

- (A) improvement
- (B) addition
- (C) companionship
- (D) supplement

Questions 186-190 refer to the following advertisement and letter.

20% OFF on
all items!!!

Adventurer's Camping Equipment

Nationwide Sale!

From now till
June 30th!!!

Let's take a look at some good deals:

Camping Tent

Easi-lite 4-man Tent – (was \$150) Now just \$130!

Easi-deluxe 8-man Tent – (was \$300) Now just \$240!

Camping Accessories

Kelty Sleeping Bag – (was \$135) Now just \$108!

Kelty Cooking Stove – (was \$30) Now just \$24!

Waterproof Clothing

REI Men's Jacket – (was \$180) Now just \$144!

REI Men's Pants – (was \$60) Now just \$48!

John Waikinson

512 Dough Ave.

Irvine, CA 92697

June 25, 2006

Adventurer's Camping Equipment
Division Headquarters
New York, NY 10025

Dear Adventurer's Camping Equipment,

I went to the Irvine store located on Harrison Street last Friday after I saw the sales ad on the paper and was hoping to pick up some items for my summer camping trip. (I have attached the ad to verify the validity of the sales promotion on a nationwide level.) I wanted to spend some time shopping at your store, so I left my office early. But to my dismay, instead of a wonderful shopping experience, I found the promotion ad not entirely valid and a poor customer service store attendant.

From the printed ad, I was led to believe that every item in the store was 20% off the regular price. Unfortunately, I discovered that items that were on discount applied only to those that were labeled with a "SALE" sticker in the store. In this case, not more than ten items were on sale. I thought this contradicted to the ad published. I therefore challenged the store attendant with a copy of the ad I had brought. To my surprise, I was told that the discount on all items was not applicable to the store on Harrison Street. I was then referred to the store manager after insisting that the ad mentioned a nationwide sale. The manager did not bother to resolve the issue but insisted, with a very unwilling attitude, that the ad was a mistake! I left the store fuming without a single purchase.

I have been a faithful customer of your store for a very long time, but the experience I had, along with my encounter with the staff at the store on Harrison Street, is just not acceptable.

John Waikinson

186. Which of the following is NOT mentioned in the advertisement?

- (A) The description of the items on sale
- (B) The beginning date of the sales period
- (C) The discounts on the items
- (D) The name of the store

187. According to the ad, how much would it cost to purchase a 4-man tent and a sleeping bag?

- (A) \$130
- (B) \$150
- (C) \$238
- (D) \$285

188. What is the purpose of the letter?

- (A) To clarify a misprint in an ad
- (B) To make a complaint about a defective item
- (C) To ask for a refund for a product purchased
- (D) To accuse the store of false advertising

189. In the letter, the word "attached" in paragraph 1, line 2 is closest in meaning to

- (A) fastened
- (B) included
- (C) restrained
- (D) disposed

190. Who did Mr. Waikinson write the letter to?

- (A) The manager of the Irvine store
- (B) The store clerk he spoke with
- (C) The main office of the store
- (D) The advertising division of the newspaper

Questions 191-195 refer to the following review and e-mail message.

IT'S IT Technology Review
by Mike Vincent (mike@itsit.com)

Smartech T20i – Five-in-one Power Device

You probably carry one or more of these devices at all times – an organizer, a phone book, a digital camera, an MP3 player, a video recorder, a voice recorder, or a remote control. We have been expecting a power device that has all the functions you need with maximum performance. For many years, this was just a dream, but now this device of the future is available and affordable.

There is simply no way to compare the T19i with the new T20i. You just cannot. The T19i was a letdown for its performance, but the T20i is far superior. Although the T20i contains a wide variety of functions (everything you expect in a mobile phone), it will live up to your expectations for its performance. For the last 18 months, Smartech went back to basics - processing power and huge memory. The T20i is not rocket science or a new invention; it is simply, plainly a power device. Featuring the latest processor with 24GHz and a huge memory of 100GB, the T20i is the only device on the market to store more than 20,000 songs or 10 or more movies. Moreover, the T20i will shock the world with its size – it's as big as your palm, and weighs no more than your business card holder.

There is no single mobile phone on the market with a digital camera of more than 8 megapixels. The T20i is the only one such device. This means high resolution pictures on a large LCD screen from your mobile phone! Why carry another digital camera around with you? The MP3 function includes both voice and video recording and playback, just like the media player on your computer. All five functions you expect in the T20i are at maximum performance. Unlike many current devices, which have either a good camera or a good MP3, the T20i has both! The T20i has withstood stringent industry tests for its reliability and performance as conducted by the National IT Standards!

One last thing to consider before you pull your credit card out from your wallet though is that this little fantastic device will cost you a whopping \$2,000.00.

To: mike@itsit.com
From: moses@gmail.com
Subject: Smartech T20i review

To Mr. Vincent,

I have been a faithful reader of "IT's IT Technology Review" every week, and I want to voice my disagreement about the Smartech T20i printed in your last issue. I received the T20i as a gift two months ago. I must say it really is an expensive gift! I would not have bought it for my own usage had it not been given to me as a gift. I think it is overpriced!

I must, however, agree that the device does quite an awful lot for its size. As a technical user, I still find some limitations of the T20i. The pictures I took were fantastically clear and crisp with its 8 megapixels. However, it does not have the anti-shake feature which is present in most standard digital cameras. I am not able to take any pictures as long as I am in motion, and I mean even the slightest movement. The cable connection interface to the computer is really unstable. I was trying to connect my T20i for more than an hour just to download one picture! The connection was intermittent with an unstable connection. For the price you must pay to get the T20i, I would not recommend buying it personally.

Moses Stone

191. Which application does the T20i NOT include?

- (A) A daily planner
- (B) A printer
- (C) An audio recorder
- (D) A telephone directory

192. What is the T20i?

- (A) A camera
- (B) An MP3 player
- (C) A cellular phone
- (D) A camcorder

193. According to the review, what makes the T20i stand out?

- (A) It is the smallest and lightest product on the market today.
- (B) Its users can watch movies for free.
- (C) It is the most widely-used product by technicians.
- (D) It has a lot of memory.

194. Why did Moses Stone write the e-mail message?

- (A) To complain about a product he recently picked up
- (B) To thank the reader for the great gift he received
- (C) To receive more information about the use of its functions
- (D) To provide his opinion of the new product

195. On which of the following aspects do Mr. Stone and Mr. Vincent both share similar thoughts?

- (A) The quality of the pictures
- (B) The cost of the item
- (C) The size of the product
- (D) The speed of the product

COMMERCIAL INVOICE

Date: December 10, 2006
Purchase Order No.: 8928

Invoice No.: D15454978E
Bill of Lading/Air Waybill No.: 2309456703W

SHIPPER

Contact name: Dan Richman
Company name: Scan Technology, Ltd.
Company address: 2 South Wabash
Chicago, IL 60637
Telephone number: (1) 319 554 811
E-mail: danrichman@scantech.com

CONSIGNEE

Contact name: Lee Hao Jie
Company name: First Computers Co.
Company address: 35 HeDong Road
Beijing, China
Telephone number: (86) 134591102
E-mail: haojie@firstcom.com.cn

Goods Description	Model Number	Quantity	Country of Origin	Unit Value	Total Value
80211 Handheld Scanner	8021101	3	USA	\$120.00	\$360.00
80211 Base Communicator	8021183	1	USA	\$200.00	\$200.00
80211 Cables and Connectors	8021111	3	USA	\$30.50	\$91.50
Comments: Mr. Lee, I am able to offer a 8% discount since your total purchase is above \$500. We value your business and are looking forward to more opportunities with you.				Invoice Sub Total	\$651.50
				Discount	-\$52.12
				Insurance	\$0.00
				Invoice Total	\$599.38
Shipper's signature: <u>Dan Richman</u>		Number of Packages		1	
		Total Weight		5.15 kg	

MEMO

To: Debbie Hu
From: Lee Hao Jie
Subject: Handheld Scanners

Debbie, I received the parcel from Scan Technology in 1 piece. The scanner model they sent is correct, and the quantity is right. However, I discovered the cables and connectors are all wrong. They are not suitable for the model 8021101.

Can you do me a small favor and go through the product information website and see if the cables and connectors are still compatible with the 8021101 scanners? I have no wish to unpack the cables and connectors and try connecting them to the scanners. I believe we will have problem asking for an exchange if the cables and connectors are not compatible. If the website suggests an incompatibility, please contact Dan Richman, and request an exchange for the correct model. (Refer to the invoice for his email address.)

I will only use the scanners for our project once we have resolved the exchange issue. We should not proceed unless we get confirmation on their compatibility. I am looking to resolve this in the shortest possible time as it would be disastrous to wait for this exchange without making progress on the project.

Hao Jie

196. Which of the following information is NOT included in the invoice?

- (A) The recipient's contact number
- (B) The sender's address
- (C) The names of the items sent
- (D) The weight of the individual items

197. What can be inferred from the invoice?

- (A) Mr. Lee is a regular customer.
- (B) The company only sends shipments to China.
- (C) The company provides a discount on purchases of over \$500.
- (D) The shipment will arrive at its point of destination on December 10, 2006.

198. Who is Debbie Hu?

- (A) A delivery personnel
- (B) An employee of the First Computers Co.
- (C) A customs officer
- (D) Dan Richman's secretary

199. What is stopping Mr. Jie from opening all the packages?

- (A) He wants to send them back.
- (B) He is going to forward them to Ms. Hu.
- (C) He received some items addressed to someone else.
- (D) He wants to double-check on the adaptability of some items.

200. Which of the following does Ms. Hu need to know from the invoice if the cables are found to be incompatible with the scanners?

- (A) Model number: 8021101
- (B) E-mail address: danrichman@scantech.com
- (C) Company address: 34 HeDong Road
- (D) Air Waybill No.: 2309456703W

TOEIC Reading Test

Test 08

Reading Test

In the reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

- 101.** The latest company report indicates ----- lower profitability is likely over the next quarter due to the increased cost of resources.
- (A) which
(B) that
(C) since
(D) why
- 102.** The new computerized security system never, or at least, ----- ever, requires rebooting.
- (A) hardly
(B) just
(C) overly
(D) still
- 103.** The prices charged by your Accounting Department do not match those ----- to me by your Sales Department at the time of purchase.
- (A) repeated
(B) informed
(C) recorded
(D) quoted
- 104.** The much-loved poet's words could ----- be heard above the sound of thunderous applause.
- (A) nearly
(B) barely
(C) sparsely
(D) singly
- 105.** Our CEO's flamboyant style has its -----, but our profitability is more than satisfying to our shareholders.
- (A) critics
(B) critical
(C) criticize
(D) criticizing
- 106.** If you are not sure which exercise schedule best suits your personal needs, please ----- our detailed guidebook, or speak to one of our specialists.
- (A) refer
(B) consult
(C) discuss
(D) consider

107. Designers are experimenting with a new material ----- flexibility with lightness.

- (A) is combining
- (B) has combined
- (C) that combines
- (D) combination of

108. The management encourages all staff to place any complaints, suggestions, or questions in the box ----- in the lunch room.

- (A) provided
- (B) provision
- (C) providing
- (D) provide

109. Starlite Roofing Installation will accept responsibility for any damages ----- it can be proven that defective products were the cause of the accident.

- (A) unless
- (B) because of
- (C) although
- (D) insofar as

110. We would like to advise all advertisers that copy ----- for inclusion in the next catalog must be submitted before 5:00 p.m. on Friday.

- (A) intended
- (B) engaged
- (C) concluded
- (D) expressed

111. We believe that the popularity of ----- products is the result of a combination of beauty and functionality.

- (A) us
- (B) we
- (C) our
- (D) ours

112. Contract details are not to be made ----- because of national security requirements.

- (A) public
- (B) publicly
- (C) publicity
- (D) publicize

113. Of course, we know that "all work and no play makes Jack a dull boy", ----- we have decided to add a health club and spa to our staff facilities.

- (A) so
- (B) then
- (C) and
- (D) because

114. The weekend program of special activities for handicapped children was a great success thanks to those who generously ----- their time.

- (A) voluntary
- (B) volunteer
- (C) voluntarily
- (D) volunteered

115. While the Sales Department has been ----- in marketing our new range, we have been let down by our quality assurance section.

- (A) accomplishing
- (B) mindful
- (C) successful
- (D) climbing

116. A recent strategic decision will see that more ----- are allocated for research and development.

- (A) resource
- (B) resources
- (C) resourceful
- (D) resourcefulness

117. If we are to ----- towards our common goals, workers must have faith in management, and vice versa.

- (A) break
- (B) advance
- (C) growth
- (D) approach

118. Problems resulting in cost blowouts are to be ----- in any large-scale engineering project.

- (A) expects
- (B) expected
- (C) expecting
- (D) have expected

119. We would like to thank all of our sponsors for their generous donations, and we hope to have your ----- support in the future.

- (A) connected
- (B) consecutive
- (C) continued
- (D) ceaseless

120. All employees are ----- to perform their duties in a professional manner at all times.

- (A) apparent
- (B) alleged
- (C) allowed
- (D) supposed

121. The personnel section would like to advise all employees that from now on, no smoking breaks will be allowed ----- regular work hours.

- (A) while
- (B) during
- (C) after
- (D) through

122. The unemployment rate ----- sharply despite government policies designed to increase public sector employment.

- (A) was rising
- (B) will have risen
- (C) has risen
- (D) risen

123. We regret to inform all tenants that ----- circumstances beyond our control, the water supply will be shut down between 2:00 and 4:00 p.m. this afternoon.

- (A) as to
- (B) due to
- (C) in spite of
- (D) in place of

124. The safety inspector has advised us that our health and safety facilities are more than -----.

- (A) considerable
- (B) decent
- (C) adequate
- (D) accountable

125. The management has expressed its total faith in the abilities and performance of the present ----- and will not be seeking to replace him.

- (A) occupant
- (B) resident
- (C) incumbent
- (D) competent

126. The new summer collection ----- the Asiatic designs will be modeled in the Women's Fashion Department on Friday morning.

- (A) about
- (B) within
- (C) over
- (D) from

- 127.** A healthy lifestyle and the opportunity for creativity will help you to maintain a positive attitude towards -----.
- (A) labor
(B) work
(C) business
(D) employment
- 128.** In his opening remarks at the company's internal design conference, the president spoke in general ----- about developments in the business environment.
- (A) marks
(B) expressions
(C) names
(D) terms
- 129.** Unfortunately, several patients at the hospital have been struck by a disease for ----- there is no known cure.
- (A) while
(B) whose
(C) which
(D) that
- 130.** The investigating panel is ----- out of patience with senior company executives, who are blocking the release of essential documents.
- (A) moving
(B) going
(C) breaking
(D) running
- 131.** A government spokesman stated that reductions in health benefits are not due to a lack of ----- for workers' welfare.
- (A) affair
(B) rights
(C) attachment
(D) concern
- 132.** Our Design Department has recently purchased the most ----- software available, with the aim of greatly increasing our design capabilities.
- (A) sophisticate
(B) sophisticating
(C) sophisticated
(D) sophistication
- 133.** The original research facility was ----- in 1967 thanks to the foresight of our founding chairman.
- (A) build
(B) building
(C) to build
(D) built
- 134.** ----- you have written authorization from the Security Department, please do not enter the zone delineated by the green line.
- (A) Because
(B) Unless
(C) Despite
(D) Whereas
- 135.** We recently received a memo ----- the Accounting Department requesting that all purchases over \$1,000 be approved by the heads of sections.
- (A) before
(B) for
(C) with
(D) from
- 136.** The company has received many complaints from customers who believe that our rates are far from -----.
- (A) allowable
(B) satisfied
(C) trustworthy
(D) reasonable



- 137.** The research and development section is currently experimenting with two new ----- which should reduce production time without affecting quality.
- (A) proceeds
(B) processing
(C) processes
(D) proceedings
- 138.** The oil exploration unit operates in very ----- areas and requires staff members who can adapt to isolation.
- (A) far
(B) unaware
(C) remote
(D) absent
- 139.** ----- favorably by several specialist journals, our latest product should be well received by our overseas distributors.
- (A) Having been reviewed
(B) Been reviewed
(C) Reviewing
(D) Reviewed
- 140.** The recent surprise resignation of the company's CEO is not expected to affect the share price -----.
- (A) adversely
(B) appropriately
(C) unanimously
(D) dissentingly

Part 6

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following instructions.

Emergency Evacuation Functions

----- an emergency situation arises, the persons seated near the exits might be called

141. (A) In particular
(B) By the way
(C) In the event
(D) Therefore

upon to perform the following tasks:

1. Identify, locate, and operate the mechanisms to open the emergency exits.
2. Assess the situation quickly, and make a decision to see if opening the door would expose the passengers to any hazards.
3. Fasten the emergency exit door to the hinge to ensure a safe flow of departure for the passengers.
4. As the exit doors are unlocked, the inflatable slide will automatically be deployed to the ground below. The diagrams posted next to the exit doors illustrate this procedure. Alert the other passengers once the slide has been fully -----.

142. (A) amplified
(B) inflated
(C) boosted
(D) built up

situation is safe outside. Once safety has been confirmed, guide the others out of the plane by helping them from the bottom of the slide.

If your seating allocation is by the exit doors, but you feel that you can't meet the -----

143. (A) principle
(B) value
(C) law
(D) criteria

listed above, or you simply wish not to take on the responsibility, please tell one of the flight attendants before take off. You will be provided with an alternative seating arrangement.



Questions 144-146 refer to the following information.

SUBSCRIBE today or pick up an ----- at your local newsstand, and get in on the chance to become

- 144.** (A) requirement
(B) description
(C) issue
(D) information

the winner of our grand prize: a trip for two to Paris, France, with all expenses -----.

- Plus, five
145. (A) earned
(B) paid
(C) allowed
(D) compensated

runners-up will win two nights' stays in the Premier Suite at the Hilton Hotel right here in our city.

Yes, a total package valued at over \$20,000 dollars will be given away! For a chance to become a -----, drop by your local newsstand or dial 1-800-358-8484 to subscribe today! This offer lasts

- 146.** (A) contributor
(B) participant
(C) contestant
(D) winner

until October 31.

Questions 147-149 refer to the following notice.

Star Struck

If you're not a star gazer, you ----- not be familiar with the beauty of the night sky.

- 147.** (A) must
(B) could
(C) should
(D) may

But a display of 2006 Bruce Sullivan Awards ----- photography at the Dallas Observatory

- 148.** (A) in
(B) for
(C) to
(D) on

has captured the splendor of the stars for all to see.

Astronomers and photographers were invited to take part in the ----- awards, organized by

- 149.** (A) dominant
(B) renowned
(C) prestigious
(D) superior

the Central East Astronomical Society as part of their annual AstroFest, held at Hills Arts Center.

The result is a stunning collection of images, displaying not only technical skill but also capturing the beauty of astronomy. Entry is free, and the display will last until October 15.



GO ON TO THE NEXT PAGE

Interest Rate Hike Expected This Week

Investors will pace themselves very cautiously this week with all attention focused on the U.S. Federal Reserve for guidance after seeing equity markets retreat last month with concerns over higher interest rates and the economic ----- they can cause.

150. (A) maim
(B) malign
(C) damage
(D) disqualify

This week, the U.S. central banks will meet, and the interest rates will likely be hiked. This comes ----- the Fed has raised them four percentage points over the last two years.

151. (A) that
(B) but
(C) since
(D) even though

"The market has kind of positioned ----- for the Fed raising 25 basis points...

152. (A) one
(B) it
(C) oneself
(D) itself

because of these fears about inflation," said John Johnston, chief strategist at Royal Securities.

NO TEST MATERIAL ON THIS PAGE

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GO ON TO THE NEXT PAGE 

Part 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following e-mail message.

To: willsg@utsc.com
From: mmaven@enviorgroup.net
Subject: Confirmation – Thank you!

Dear Mr. Wills,

Thank you very much for your invaluable contribution to this year's Environmental Issues Conference. Your discussion was hugely popular with our attendees. It was a highlight of our event. In our follow-up newsletter, we will devote a full-page to your topic further to outline the points of interest for our membership. Numerous requests have been received for more information.

It would be a great honor to have you participate in another session at next year's conference if you can make it. We will forward details about the location, dates, and theme well ahead of time so that you can schedule it in your calendar.

Thank you again for your tremendous help in making this year's conference a huge success!

Yours sincerely,

Margaret Maven
Chair, National Environmental Group

153. Why was this e-mail written?

- (A) To invite Mr. Wills to a conference
- (B) To ask Mr. Wills to contribute to the environment
- (C) To interview Mr. Willis for the next newsletter
- (D) To show appreciation for his part in the conference

154. Why will Mr. Wills' topic of discussion be further outlined?

- (A) A lot of the attendees did not understand it.
- (B) There was a demand for further explanations.
- (C) Many could not actually attend the seminar.
- (D) There were many points not discussed.

Questions 155-157 refer to the following facsimile.

Barry,

Here's a quick status report on the current affairs in the office while you've been gone. I also sent you an email in addition to this fax but wasn't sure how much access to email you would have. The major news is the resignation of George Stewart who left to start his own company. If you recall, that had been his career dream for a long time.

Our immediate reaction to George's departure did not include a replacement hire. As you know, we have been struggling with the possibility of staff layoffs for the last month in order to cut costs. By reallocating some of the job responsibilities to the remaining employees, we may be able to save their jobs and fill the void.

We also had a surprise visit from a few new senior management members from the head office. I gave them a tour of our office and took them out for a nice dinner. They didn't make any company announcements while they were here (stating they just wanted to see this division). I have a strange feeling that the future may present some drastic changes for our company.

I'll keep this short, but I wanted to keep you abreast of what's going on. Enjoy the rest of your trip, and say hello to Mary and the kids!

Kent

155. What is the main purpose of the fax?

- (A) To find out why a co-worker has decided to leave the company
- (B) To catch up on the current situation at the office
- (C) To congratulate a co-worker on a new business venture
- (D) To bring a colleague up-to-date of the situation at the office

156. According to the fax, how will the company likely fill George's position?

- (A) By taking out a placement ad in the paper
- (B) By laying off some of the workers
- (C) By dividing the work amongst the rest of the employees
- (D) By recruiting someone from the head office

157. What does Kent imply might be forthcoming?

- (A) A co-worker's return from retirement
- (B) A visit by the senior management staff
- (C) An adjustment within the company
- (D) A budget cut in the next quarter

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Many people in today's business world are required to be wired and digitally equipped at all times, including cell phones, PDAs (personal digital assistants), and digital cameras, on a daily basis. A simplified system consisting of fewer of these stand-alone products would strongly benefit many people in all industries.

The solution may present itself as digital convergence, which refers to the combination of two or more products simplified into a single product. Many of today's cell phones also allow the user to take pictures, surf the net, and send/receive text messages. There are increasingly newer PDAs combined with cell phones, with highly functional computing capabilities that work seamlessly like desktop computers. It is highly probable that one day soon there will be an "omnipotent" product that can do all these things.

Presently, there are some products that can perform a large number of these functions, but are accessible to those who can afford to pay a high price. However, sometime in the near future, a super PDA that can serve all our required functions and is available at a price that is affordable for the average person may be a reality.

158. The word "omnipotent" in Paragraph 2, Line 8 is closest in meaning to

- (A) strong
- (B) all-powerful
- (C) unlimited
- (D) divine

159. What best describes the digital convergence mentioned in the report?

- (A) A requirement of being wired in today's business
- (B) A single product with the performance of many products
- (C) The breakthrough in digital technology
- (D) The rising cost of highly-functional super gadgets

160. According to the report, what may become a reality in the future?

- (A) The average person will be able to use complicated machines.
- (B) All businessmen will own PDAs.
- (C) The general public will be able to afford high-tech goods.
- (D) The Internet will be accessible anywhere and anytime.

Section 101 How to Evacuate the Building During an Emergency

It is important to note the location of the closest emergency exits on each floor. After doing so, please review the helpful guidelines below in case of an emergency situation. The building's built-in security response systems and personnel will be responsible for directing general emergency procedures. However, in case of earthquakes or large fires, special instructions requiring your individual efforts will be necessary. Monthly emergency drills will help prepare us in case of such an emergency.

In case of an emergency:

- Locate the nearest exit.
- Please refrain from using the elevators. Use the stairs.
- In case of fire, bend down close to the floor to avoid rising smoke as you make your way to the stairs.
- Take extra care in ensuring your safety.
- Do not take any personal belongings. Your personal safety is your main priority.

Thank you for your cooperation in working together to assure everyone's safety.

Management

161. Where would this information most likely be posted?

- (A) At a fire station
(B) At a security office
(C) In an elevator
(D) In an office building

162. Which of the following is NOT a part of the list of what to do in an emergency situation?

- (A) Determine the nearest way out
(B) Do not use elevators
(C) Take precautionary measures to avoid inhaling smoke
(D) Gather only important items

163. In which of the following situations does the information say the responsibility shifts to each individual?

- (A) If one has not read the guidebook
(B) If the fire gets out of control
(C) If the elevators are not in working order
(D) If the exit doors become too crowded



One Child's Tomorrow

John Manor

202 Main Street

Toronto, ON M3B 1B5

October, 2010

Jagar Industries
Mr. Mark Allen
President
1296 Pleasant Rd, Suite 900
Toronto, ON M2M 2P3

Dear Mr. Allen

Thank you very much for your extremely generous fundraising-efforts for the "One Child's Tomorrow" fund. The combined efforts of companies such as yours have helped to raise over \$250,000 in the last nine months. We are proud to be able to direct more than 90% of the money raised to directly feeding hungry children a hearty breakfast and running programs in our participating schools. By keeping our operating costs at a minimum and with the support of our amazing volunteers, we will continue to expand the program to help underprivileged children.

To date, we have supported 300 schools and more than 3,000 children on a daily basis for 8 years. Some of our recipients have graduated from high school and are well on their way to fulfilling their dreams of becoming teachers or doctors. These children have a real chance at achieving their hopes and dreams with the help that you and your company have provided. Our current newsletter highlighting some of our stories will undoubtedly explain the huge difference that your contribution of \$5,000 has made.

Again, from all of us at One Child's Tomorrow and our participating partners, we thank you for your continued support and belief!

All the best,

Jennifer Ward, Director

164. What is the purpose of the letter?

- (A) To volunteer for a charity
- (B) To plead for more donations
- (C) To promote a new education program
- (D) To express gratitude for an act of kindness

165. Who is the recipient of this letter?

- (A) John Manor
- (B) Mark Allen
- (C) Jennifer Ward
- (D) A doctor

166. How long has the organization been in existence?

- (A) 9 months
- (B) 1 year
- (C) 8 years
- (D) 9 years

167. What is One Child's Tomorrow?

- (A) A public school
- (B) A newspaper company
- (C) A catering company
- (D) A charitable organization

168. How much was Mr. Allen able to amass on behalf of the Jagar Industries?

- (A) \$300
- (B) \$3,000
- (C) \$5,000
- (D) \$250,000

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Questions 169-171 refer to the following information.

OUR MANDATE

Fritz Production Services is committed to the successful execution of all your advertising print projects, including photography, pre-press, printing and project management requirements.

Key Goals

- To fully integrate with your existing staff and partners to deliver flawless execution on all your projects in a seamless manner
- To assure the highest quality of service in the most efficient manner
- To invest in our people and our talent offering to increase the profitability of your business

Our Core Values:

- We support our staff's individual and personal goals equally with their career plans to assure work/life balance and emotional happiness.
- We are committed to supporting the environment and utilize only recycled products for printing and organic solvents for our needs.

We support a company-wide profit-sharing plan and have a rewarding policy of extra vacation time on a regular basis! We know that our people make the company the success that we enjoy, and we will continue to show our appreciation for their hard work!

169. How does the company play a part in promoting environmental causes?

- (A) It contributes part of its profits to an environmental group.
- (B) It plans to implement an environmental policy in the company.
- (C) It reuses paper for printing purposes.
- (D) It educates its staff to be environmentally conscious.

170. Which of the following is NOT found in the information?

- (A) The company's mission
- (B) The company's beliefs
- (C) The company's objectives
- (D) The company's history

171. What can be inferred about the company?

- (A) It compensates its employees for their hard work.
- (B) It spends a lot of money and time promoting environmental issues.
- (C) It invests a lot of money on advertisements.
- (D) It uses a large portion of its profits educating its employees.

Session: How to Manage your Stress

The Center for Mental Wellness is offering their renowned session on "How to Deal with Difficult People in the Workplace." In the current environment that we work in, many face undue stress over difficult relationships with co-workers, negatively affecting their productivity, performance in general, and other work relationships, and even causing interference into their personal lives.

This session will focus on the following:

- * How to work effectively with difficult people and situations
- * Conflict prevention and resolution
- * Positivity to achieve balance

A summary guidebook, which can be used as a daily tool, will be distributed at the end of the session. A full list of valuable resources will also be available.

There will be two sessions only with limited attendance—Monday, May 4 & Tuesday, May 5. Please register for your session as soon as possible at the front desk to reserve your seat early.

172. What does the notice imply?

- (A) Many people in today's society don't know how to get along with others.
- (B) Relationships with co-workers correlate with work productivity.
- (C) Stress can help one work more efficiently with a little training.
- (D) Most companies don't consider the mental well-being of their employees.

173. Which of the following will NOT be covered in the seminar?

- (A) How to deal with rude co-workers
- (B) How to work effectively in short time
- (C) How to avoid misunderstandings with others
- (D) How to become stable by being optimistic

174. What will the seminar participants receive?

- (A) A free booklet
- (B) Refreshments
- (C) An invitation to the second session
- (D) A box of tools

April 25, 2010

Scenic Arts
Mr. Wayne Thomas
12 Yorkshire Rd
England

Dear Mr. Thomas,

I am the president and founder of True Reproductions, a company specializing in the reproduction of fine art prints. We reproduce a wide range of diverse art but have been concentrating of late on incredible abstract art.

One of our photography experts, who is a huge fan of your work, recently introduced me to your "Seven" collection recently published in *A Magazine*. She was absolutely entranced by the series, and I was in agreement.

We would love to showcase some of your work in our upcoming publication, which is due to be produced later this year. We are compiling a thematic series of approximately 6-8 artists and would like to include you as well. This book will be a collector's item we hope!

Please let me know if you're interested in this idea. You would have a full section devoted to your work. We would be delighted to speak with you about all the specific details at your earliest convenience. Will be in touch at the end of next week to follow-up.

Yours sincerely,

Amanda Young

President, True Reproductions

175. Why did Ms. Young write to Mr. Thomas?

- (A) To offer him a job at her company
- (B) To order some art supplies for her firm
- (C) To receive permission to use his work in her book
- (D) To hire him for some photo shoots

176. How did Amanda first learn of Wayne's work?

- (A) From a magazine
- (B) From a staff member
- (C) From a book
- (D) From a friend

177. According to the letter, what should Wayne do if he is interested in Amanda's offer?

- (A) Get in touch with her at her office
- (B) Wait for a phone call
- (C) Visit the company in person
- (D) Send some sample artwork

178. The word "range" in Paragraph 1, Line 2 is closest in meaning to

- (A) extent
- (B) assortment
- (C) circle
- (D) series



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Amazing Zoo Tour

Welcome to our Amazing Zoo Tour! In the next three hours, you will see the highlights that make this zoo the most amazing zoo in all the country. We will be seeing a lot of animals and covering a lot of ground, so let's get started with a short list of reminders:

- Please enter and exit the bus in an orderly fashion.
- Please stay with your tour guide at all times so that no one gets left behind.
- Do not feed any animals, as their regular feeding cycles will be interrupted.
- Please refrain from touching the animals through the fence and making any undue noise.
- When riding on the bus, please keep the windows closed and your hands inside the bus.

For parents of young children: please ensure that they are supervised at all times. Some animals may appear friendly and cuddly to your child but should be approached with caution.

By following our rules, you and the rest of the group will enjoy a safe and happy tour! Please note that those who choose not to follow the above rules may be asked to leave.

179. Which of the following is NOT mentioned in the reminder?

- (A) Everyone should line up to board the bus.
- (B) Do not go astray from the group.
- (C) Refrain from giving any crackers to the animals.
- (D) Keep in mind that the tour could last longer than expected.

180. What is the consequence for those who do not follow the rules?

- (A) They may be removed from the group.
- (B) They could be put into another group.
- (C) They won't be able to come back for a year.
- (D) They will be forced to stay on the bus.



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Questions 181-185 refer to the following letter and e-mail.

Tony Warner
Warner Associates Inc.
175 Ninth Avenue
New York 10075

Dear Mr. Warner,

At the beginning of this month, I signed a contract with your company for an office renovation project. Soon after the crew started work, there were many signs that warned me of bad things to come. I realize now that I should have taken those signs seriously and put a stop to the project to minimize the damage that it has since caused.

In summary, the entire project has been a huge catastrophe. Firstly, the crew showed little professionalism by being late in meeting their starting times on a daily basis and took long breaks during crucial stages, which caused extra work for everyone else. As well, certain areas requiring supervision were left unattended for long periods of time, and considerable garbage was left in areas that were not designated for waste removal.

These issues have caused much stress to our employees and reduced the productivity of our office over these weeks. Our staff has expressed their discomfort, their feelings of being unsafe and have wasted precious time cleaning up after your company's crew instead of doing their regular work.

Mr. Warner, I have left many messages about this on your voice-mail but have not heard back. I am astonished and extremely disappointed at the performance and quality of the work being done and the lack of responsiveness from your company to my calls.

This letter serves to confirm the immediate end to your company's contract with us. Your crew will no longer be allowed on our premises, and please do not expect payment for any work completed to date!

David Martin
Panorama Systems, General Manager
dlmartin@panorsys.org

To: dlmartin@panorsys.org
From: twarner@warnerinc.net
Subject: Service termination

Dear Mr. Martin,

My sincerest apologies for the service issues your company has endured. I have been out of the office on a family emergency and have been unable to retrieve my messages in the few days.

I have just returned and have listened to your messages and read your letter.

There is no excuse for the lack of professionalism and poor performance shown by the crew from our organization. The assigned crew was a new team subcontracted from a source that I thought was very reliable. Normally, our senior supervisor would have worked alongside the crew on this project but, due to extenuating circumstances, could not. I am shocked and severely sorry for the troubles this has caused, and to the reputation of my company.

Please accept my deepest apologies and our offer to complete the work properly immediately—with payment for hard costs only. (Our labor and other fees will be waived entirely.) You have my personal commitment that the project will be completed at the highest quality with my direct supervision.

I will give you a call in the morning hopefully to be able to discuss this proposal with you and to convince you to allow us to finish this project.

Best Regards,

Tony Warner

Warner Associates Inc.

181. What is the main purpose of the letter?

- (A) To complain about the progress of the work
- (B) To terminate a work contract
- (C) To warn of some dangers in the work area
- (D) To request reimbursement for some damages

182. Which of the following is NOT a complaint made by Mr. Martin?

- (A) Workers didn't show up to work on time.
- (B) The crew did not clean after themselves.
- (C) Workers slacked off too much.
- (D) The crew didn't offer to work overtime.

183. What does Mr. Warner offer to do?

- (A) Replace the work crew
- (B) Provide a discount on labor costs
- (C) Forgo all the fees other than the material cost
- (D) Meet with Mr. Martin to listen to his proposal

184. What can be inferred about Warner Associates Incorporated?

- (A) The company has a history of performing bad work.
- (B) Mr. Warner has a habit of giving excuses for everything.
- (C) Some of the senior managers are unreliable.
- (D) The company cares about what others think.

185. Why will Mr. Warner call the client?

- (A) To try to convince Mr. Martin to sign the agreement
- (B) To discuss further about the details of the contract
- (C) To demand payment for the work they have done to date
- (D) To see if he can convince Mr. Martin to allow the crew back on the site



We are working to improve the overall working dynamics within our company, in particular employees' attitudes towards the relationships with senior management, a primary factor influencing the core human relations in the workplace. Please read below, and circle one answer only.

1. Please describe your working relationship style with your direct senior manager.
A) Casual B) Very casual C) Formal D) Very formal
2. How often do you meet with your senior manager to discuss your progress and projects in general?
A) Once a week B) Once a month C) Once a year D) Never
3. How do you address your senior manager in correspondence?
A) By first name B) By last name C) By full title D) Flexible — depends on topic
4. How would you prefer that your senior manager view you?
A) As an employee B) As a colleague C) As a friend D) As a trainee
5. How satisfied are you with your relationship with your senior manager?
A) Very satisfied B) Satisfied C) Somewhat satisfied D) Not satisfied

Results

- | | |
|-------------------------------|---|
| 1. A) Casual 53% | B) Very casual 7% |
| C) Formal 26% | D) Very formal 14% |
| 2. A) Once a week 48% | B) Once a month 25% |
| C) Once a year 19% | D) Never 8% |
| 3. A) By first name 45% | B) By last name 30% |
| C) By full title 10% | D) Flexible — depends on topic 15% |
| 4. A) As an employee 23% | B) As a colleague 47% |
| C) As a friend 25% | D) As a trainee 5% |
| 5. A) Very satisfied 63% | B) Satisfied 28% |
| C) Somewhat satisfied 7% | D) Not satisfied 2% |

Analysis

After reviewing the study results, we conclude that a large number of staff relationships with their senior managers are increasingly casual, which corresponds to the nationwide trends of effective workforce relationships. Interaction and communication with management is therefore more frequent and natural. Correspondence and other written communication are also more friendly and casual, with almost half of respondents feeling comfortable using a first name basis only.

Employees want and enjoy a co-working relationship view with their senior managers, preferring to be viewed as a colleague. With a staggering 63% "very satisfied" with their relationships and another 28% "satisfied", the present relations in our company's staff with management seem to indicate a surprisingly content team of people.

Of course, we will recommend making effort to increasing the overall satisfaction in all relationships for everyone.

186. What is the main purpose of the poll?

- (A) To establish a definite hierarchy within the workplace
- (B) To resolve the difference of opinions between managers and staff members
- (C) To get a grasp of how the managers are managing the members of their teams
- (D) To better understand the relationship between employees and their managers to improve the working environment

187. Which question did NOT address the relationship aspect of the managers and employees?

- (A) Question 1
- (B) Question 2
- (C) Question 3
- (D) Question 4

188. What can be inferred from the results of Question 4?

- (A) Many employees feel distant from their bosses.
- (B) The managers neglect being supportive in the employees' personal goals.
- (C) A large portion of the employees wants to be treated with respect from their bosses.
- (D) The working environment allows the staff members to meet often to discuss issues.

189. What best describes the outcome of the study results?

- (A) The interactions between workers and management are heading in the right direction.
- (B) Most of the managers prefer to be addressed by their full title.
- (C) The relationship with senior managers still needs to be improved a great deal.
- (D) A majority of the staff members share the same feeling that they are being treated as workhorses.

190. In the analysis, the word "corresponds" in Paragraph 1, Line 2 is closest in meaning to

- (A) compares
- (B) correlates
- (C) conforms
- (D) comes to



Questions 191-195 refer to the following invoice and e-mail message.



Cascade Office Equipment

TopSage.com

Order date: August 20, 2007

Order number: 1188

Ship to:
Ms. Jane Little
Myers Lab Products
22 Wilshire Rd
New York, NY 26905

Quantity	Item #/Description	Item price	Subtotal
4	03021/Desk Lamp	\$19.99	\$79.96
5	A311/File Folder Kits	\$20.45	\$102.25
5	XE-18/Fold-up Chairs	\$12.50	\$62.50
10	900-1A/File Sleeves	\$4.99	\$49.90
1	A319/Wall Unit	\$50.00	\$50.00
2	E220/Blackboard	\$25.00	\$50.00
		Subtotal	\$394.61
		10% discount	-\$39.46
		Total	\$355.15

Comments: Thank you for your order, Ms. Little. You are a valuable client to us. To thank you for your continued business, we are happy to provide you with a 10% bonus on your current order. Please contact us with any questions or if we can be of additional service (customerservice@casoffice.com).

To: customerservice@casoffice.com
From: jlittle@myers.com
Date: August 22, 2010
Subject: Thank you!

Dear Customer Service,

Thank you for your excellent service and quality products. The 10% discount was a bonus! Your speedy delivery, which arrived this morning, has allowed us to finish our office furnishing in time for the arrival of our new executives!

We will contact you with our next order (as we're planning to build an additional office area soon).

Best regards,

Jane
Myers Lab Products, Purchasing

191. Which information is NOT included in the invoice?

- (A) The number of items ordered
- (B) The price of each item
- (C) The sender's address
- (D) The markdown rate

192. How much more would Ms. Little have saved if she had ordered another desk lamp?

- (A) \$79.96
- (B) \$19.99
- (C) \$39.98
- (D) \$1.99

193. Why did Ms. Little write to Cascade?

- (A) To request quicker service in the future
- (B) To correct a mistake on the invoice
- (C) To place her next order
- (D) To show her appreciation for the special treatment

194. How long did it take to receive the items?

- (A) They came on the same day.
- (B) They took less than a week.
- (C) They arrived exactly a week later.
- (D) They took longer than a week.

195. What is the main reason why Jane is planning to order from Cascade again?

- (A) The items in the store are the cheapest in town.
- (B) Her company is planning an extension project.
- (C) She forgot to order some items in her last order.
- (D) The store is planning to have a big sale soon.



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Questions 196-200 refer to the following schedule and memo.

Monday, November 11		Tuesday, November 12	
8:00	*Breakfast meeting with new candidate for hire	8:00	
9:00		9:00	Plant tours (w/ Nick Jackson) – need to select final venue
10:00	Project Status meeting	10:00	
11:00		11:00	
12:00	Lunch meeting w/ president to review budget forecast	12:00	Lunch – Team Training
1:00		1:00	
2:00	Client presentation – Key Study Summary	2:00	
3:00		3:00	Directors' Weekly Conference call (proposal package by courier)
4:00	New Business discussion w/ John Harvey	4:00	
5:00		5:00	Weekly staff meeting in conference room
6:00	Concert tickets!	6:00	

MEMO:

Sarah,

Remember that I won't be in the office tomorrow on Friday and will be in late on Monday after my breakfast meeting. I have a busy start to the week and really need your help to make things happen.

Please have all team members update their reports for our status meeting at 10:00, and double-check to confirm that my lunch is booked with the president.

I've left you draft notes for my presentation at 2:00. I will need them in proper format (and 10 copies) for my meeting. There are certain sections that I need you to gather more information on.

Contact Nick Jackson with the plant tour details so that he can meet me there. Let him know that we need to make a decision by the end of the week.

There's a package that's supposed to be here by Monday morning for my director's call. If the package doesn't arrive, please use this tracking number (34250-AF) to find the location, as it's important that I have it for my call.

Finally, please let everyone know that the staff meeting is mandatory attendance for all.

Thanks for your help. Have a great weekend!

Terry

196. What will Terry most likely be doing first Monday morning?

- (A) Meeting with the leader of the company
- (B) Preparing for his 10 o'clock conference
- (C) Talking to the newest member of the company
- (D) Enjoying a tour around the factory site

197. Who most likely will read the memo?

- (A) Nick Jackson
- (B) John Harvey
- (C) Terry's assistant
- (D) The president's secretary

198. When will the meeting mentioned in the memo for everyone to attend take place?

- (A) Monday at 8:00 a.m.
- (B) Monday at 10:00 a.m.
- (C) Tuesday at 3:00 p.m.
- (D) Tuesday at 5:00 p.m.

199. On which day was the memo written?

- (A) Thursday, November 7
- (B) Friday, November 8
- (C) Monday, November 11
- (D) Tuesday, November 12

200. What does the writer say he will need to have for his 3 o'clock meeting on Tuesday?

- (A) 10 copies of the draft notes
- (B) The updated version of a report
- (C) A parcel
- (D) The factory tour schedule

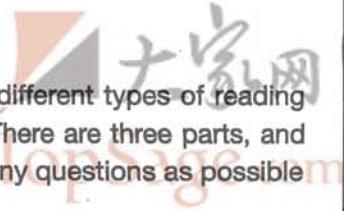


TOEIC Reading Test

Test 09

Reading Test

In the reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.



Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Mrs. Szubanska has made a great contribution to our company through ----- wide knowledge and practical, down-to-earth approach.
- (A) she
(B) hers
(C) herself
(D) her
102. The lunch menu today consists of a choice of ----- chicken or pork served with a salad or vegetables.
- (A) both
(B) other
(C) either
(D) another
103. A committee of senior managers has designed a new interest rate schedule that it believes will ----- many new investors.
- (A) observe
(B) appeal
(C) attract
(D) engage
104. The ----- of the most recent customer satisfaction survey are generally positive, and we would like to congratulate all of our employees.
- (A) effects
(B) replies
(C) results
(D) amount
105. Senior managers assured investigators that ----- no time were they aware of illegal activities in their Accounting Department.
- (A) at
(B) over
(C) by
(D) in
106. As part of the takeover agreement, the new owners have agreed to ----- the existing senior managers.
- (A) enquire
(B) contain
(C) retain
(D) absorb

107. Investors should realistically ----- the potential of any startup before investing their hard-earned funds.

- (A) compensate
- (B) convince
- (C) evaluate
- (D) aim

108. Employees wishing to ----- professional congresses or seminars will continue to receive their pay during the time they are absent.

- (A) enroll
- (B) attend
- (C) participate
- (D) perform

109. If ----- has found a wallet containing cash and valuable papers, could that person please hand it in to the security desk?

- (A) anyone
- (B) everyone
- (C) they
- (D) oneself

110. The Business Advisory Council has been specifically designed for those in ----- of advice about setting up new businesses.

- (A) need
- (B) want
- (C) duty
- (D) absence

111. Payment of telephone or Internet orders is ----- within 7 working days of the receipt of the goods and invoice.

- (A) due
- (B) coming
- (C) payable
- (D) complete

112. The organizing committee has not yet set a ----- date for the seminar, but it will be sometime in the first week of November.

- (A) full
- (B) factual
- (C) explicit
- (D) specific

113. The new head of marketing has been criticized for being too ----- to please senior managers.

- (A) eager
- (B) happy
- (C) ambitious
- (D) simple

114. The main ----- of completing a postgraduate business qualification is that it allows you to make valuable contacts in related fields.

- (A) use
- (B) merit
- (C) advantage
- (D) improvement

115. All female employees are advised to be ----- when entering and leaving the building after-hours due to a recent spate of attacks.

- (A) caution
- (B) cautious
- (C) cautiously
- (D) cautiousness

116. At the last meeting, many enquiries were made ----- the proposed shift in the company's mission statement.

- (A) regard
- (B) regarding
- (C) in regard
- (D) with regard

- 117.** As you are aware, a wide range of issues was ----- at the meeting last Thursday, and I am pleased to announce that several action committees have already been set up.
- (A) discusses
(B) discussed
(C) discussing
(D) discussion
- 118.** Answering mobile phone calls while you are at a work meeting is not only discourteous, but it can also destroy the ----- of the meeting.
- (A) capableness
(B) efficacy
(C) facts
(D) impression
- 119.** Entry to the seminar is restricted to those who have received a personal ----- from the general manager.
- (A) bidding
(B) appeal
(C) invitation
(D) honor
- 120.** ----- recent changes in government small business regulations, we will be holding a series of practical workshops to assist owners and managers.
- (A) Even if
(B) However
(C) As soon as
(D) Because of
- 121.** Mr. Smith wants you to know that he will be ----- job applicants all day on Thursday, and that all enquiries should be directed to his secretary.
- (A) interview
(B) interviews
(C) interviewed
(D) interviewing
- 122.** All possible ----- will be taken to ensure that this mine is entirely accident- and injury-free.
- (A) rules
(B) details
(C) guidelines
(D) measures
- 123.** The selection committee will consider applications from any employee ----- to apply for these positions.
- (A) valuable
(B) impressive
(C) eligible
(D) flexible
- 124.** Our rapid courier service guarantees to ----- your urgent documents anywhere within the city limits within an hour of pickup.
- (A) check
(B) deliver
(C) commute
(D) respond
- 125.** It won't be ----- to take notes during the seminar, as we will be handing out detailed summaries.
- (A) basic
(B) compelling
(C) necessary
(D) natural
- 126.** Management experts consider it highly ----- that internal communications not only be "top-down".
- (A) desire
(B) desirable
(C) desirably
(D) desirability

127. *Fine Fare* is a journal devoted ----- to the subject of exquisite foods and wines from all over the world.

- (A) mutually
- (B) generously
- (C) impulsively
- (D) exclusively

128. During high school, Richard was ----- by his uncompromising determination to win at any cost.

- (A) distinguish
- (B) distinguished
- (C) distinguishable
- (D) distinguisher

129. Should you have ----- regarding the new contracts, don't hesitate to contact your union representative.

- (A) relations
- (B) concerns
- (C) significance
- (D) attachments

130. Could you please tell Mr. Parsons that I tried to contact him ----- this morning, but there was no answer at the number he gave me?

- (A) exactly
- (B) genuinely
- (C) diligently
- (D) repeatedly

131. Due to time-consuming security clearances, Lightning Courier ----- that delivery will be delayed by approximately 2 days.

- (A) hopes
- (B) prepares
- (C) anticipates
- (D) hinders

132. Despite the company's unspectacular profit performance, Glasnost Investments has remained ----- popular with investors.

- (A) strike
- (B) striking
- (C) strikingly
- (D) strikingness

133. Recyclers believe that ----- will be well-placed to take advantage of the rapid rise in the prices of all metals.

- (A) she
- (B) it
- (C) they
- (D) he

134. Don't forget that any purchases over \$1,000 must first be submitted to the finance section for -----.

- (A) on approval
- (B) approved
- (C) approval
- (D) approves

135. We are happy to announce that all employees will be receiving a bonus this month, as we have had no ----- at all for 6 weeks.

- (A) complain
- (B) complaining
- (C) complainer
- (D) complaints

136. ----- long it may take, no final decision will be made until after all the short-listed applicants have been interviewed twice.

- (A) However
- (B) Whenever
- (C) Although
- (D) Despite



- 137.** In 2001, Michael Pennington qualified ----- an architect and began working at his father's firm, where he soon established a reputation as one of England's most innovative designers.
- (A) of
(B) as
(C) for
(D) into
- 138.** Workers ----- the entire organization are encouraged to make suggestions relating to any area of company operations.
- (A) among
(B) between
(C) toward
(D) throughout
- 139.** Unfortunately, many ----- of our latest product have found faults which should have been picked up by quality control.
- (A) reviews
(B) reviewed
(C) reviewer
(D) reviewers
- 140.** Earthquake damage has caused some of the communications networks to shut down ----- until essential repairs are carried out.
- (A) complete
(B) completely
(C) completeness
(D) completion

Part 6

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following advertisement:

Your Invitation to saturdays@artswave

Scenario

Saturday, casual wear, inspired space, scented oils, soothing music, ambient lighting, warm cups of green tea, lost in the experience, sketch the day away... pure bliss.

Saturday is an excellent day to lose ----- in a creative activity at Artswave. All experiences

- 141.** (A) themselves
(B) herself
(C) himself
(D) yourself

are designed for complete beginners. Absolutely no talent is needed. And we have ----- our special offer, so you will still save \$20. Between now and November 30, all

- 142.** (A) exposed
(B) expected
(C) extended
(D) expelled

experiences are just \$79 (except life drawing). But hurry, ----- places are available.

- 143.** (A) little
(B) partial
(C) few
(D) limited

saturdays@artswave 10 a.m.-2:30 p.m. Light lunch included.

Unwind your mind at www.artswave.com/escape.

Or phone 1-800-755-4554 for a free catalogue.

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Dear Samantha,

I am writing in regards to Mimi Stone. I had the privilege of meeting her during my last visit to the Singapore Business Conference. I have heard recently that she left Global Tech about a month ago. This is a good thing because we are currently in search of someone like her for our new business prospects with your company. I know it may still be premature to conclude on the new business; however, we have met her, and she seems well versed in the operations part of our business. We are strongly considering her as a potential operations manager, but we need your feedback as -----.

- 144.** (A) settlement
(B) selection
(C) connection
(D) reference

I am doing a background ----- on her and want to know if she is worthwhile to hire. If you do

- 145.** (A) check
(B) checks
(C) checking
(D) checked

know anything about her, your reference will be of great value. If you are not familiar with her, could you talk to Jack Ryan, her ex-boss for me? I think you will get a much better ----- from

- 146.** (A) answer
(B) commitment
(C) estimate
(D) respond

him since you've done business with Global Tech in the past.

Thank you.

Best regards,

Jeffrey Hill

Director of Planning & Business Development Group, BASE ON-ROUTE INC.

Questions 147-149 refer to the following announcement.

DEL PROPERTY MANAGEMENT, INC. is pleased and ----- once again to have received

- 147.** (A) pride
(B) proud
(C) prideful
(D) proudly

the Consumers' Choice Award for excellence in Residential Property Management and also congratulates the deserving ----- in all the other categories.

- 148.** (A) owners
(B) advisors
(C) recipients
(D) spectators

This award is also a tribute to our loyal and valued clients, owners, and staff, ----- have been

- 149.** (A) that
(B) who
(C) which
(D) whose

a constant source of encouragement in our unwavering pursuit of excellence throughout our more than 50 years in business.

DEL PROPERTY MANAGEMENT, INC.

Specializing in Professional Condominium Property Management Services



Questions 150-152 refer to the following advertisement.

ENTER TO WIN!

4 tickets to the Blue Jays in ----- at the Sky Dome and 4 passes to CN Tower,

- 150.** (A) active
(B) action
(C) activeness
(D) actively

plus a \$100 gift card to be used at the CN Tower restaurant overlooking the beautiful city of Toronto!

To -----, please send an e-mail to entertowin@tor.com with your name, address, and

- 151.** (A) access
(B) enter
(C) insert
(D) penetrate

phone number and write subject line: A day in Toronto

If you are interested in receiving more information about Downsview Park Events, please include YES in your e-mail -----. Visit www.dp.com for more information!

- 152.** (A) solicitation
(B) submitting
(C) subjection
(D) submission

Contest closes Friday, October 6 at 9 p.m.

NO TEST MATERIAL ON THIS PAGE

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Part 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following telephone message.

For: Terence

Date: November 4th

Time: 3:55 PM

Taken by: Brenda

Mr. Bradley called about the seminar being held at the Roy Thomson Hall this Friday. He said he is looking forward to it very much. He asked me to tell you to make sure to pick him up at 6 o'clock at the North York branch office since he will be spending his day there to attend a meeting. He also wants you to call him at home this evening after 7 o'clock.

153. Why did Mr. Bradley call?

- (A) To send an invitation to a seminar
- (B) To remind Terence of a trip to the North York branch office
- (C) To offer a ride to the sales seminar
- (D) To request to be picked up at another location

154. What will Mr. Bradley do before heading over to the seminar?

- (A) Pick up Terence
- (B) Attend a meeting
- (C) Call the Roy Thompson Hall
- (D) Hang around the house

Questions 155-157 refer to the following notice.

Opportunity for International Experience

Currently we have four positions open for middle managers who wish to participate in a six-month, international exchange program. The program will involve sharing with our counterparts in the respective country best practice principles learned while on the job here in our head office. During your brief excursion, you will spend a considerable amount of time learning about the domestic branches' markets, with a specific focus on market research in the area of domestic consumers' preferences. Afterwards, a comprehensive report of our research results will be submitted to the head office on your return.

Interested applicants must fill out an application in addition to submitting a maximum two-page essay on the benefits of participating in an international exchange and how that experience can add value to the corporation. The deadline to apply is October 31.

155. What is the purpose of the notice?

- (A) To announce the promotion of some managers
- (B) To invite staff members to the international conference
- (C) To request a report on the domestic market
- (D) To recruit people interested in participating in a special program

156. What must be turned in at the end of the six-month period?

- (A) An essay
- (B) An application form
- (C) A report
- (D) The course fee

157. Which of the following is NOT required to be done by the applicants?

- (A) Complete a form
- (B) Write about what they have learned
- (C) Provide a reason for their application
- (D) Get permission from their immediate managers

Questions 158-160 refer to the following e-mail message.

To: charles@danone.com
From: jgibson@kalpine.net
Subject: Upcoming visit

Dear Charles,

The purpose of this letter is to confirm the travel dates for Sharon and myself. We had some difficulty working out our schedules but have finally agreed that the best time for our trip would be from February 14 to 21. We will be traveling to France by Air France, and then we will proceed to Switzerland by train three days later, whereupon we will leave for home after we've had plenty of chances to catch up on old times.

Please note below the times and dates of our schedule:

Travel itinerary:

February 14 - Air France departure point: New York, New York
February 15 – Air France arrival point: Paris, France
February 17 - Eurostar departure point: Paris, France
February 18 – Eurostar arrival point: Zurich, Switzerland
February 20 – Swiss Air departure point: Zurich, Switzerland
February 21 – Southwest Airlines arrival point: New York, New York

As you can see from our schedule, we will be changing destinations twice. During our travel, we were hoping to rent a car in each city. If you could arrange that one be sent to the airport with a driver on our arrival in each city, that would be greatly appreciated. I look forward to getting reacquainted with you after such a long time.

Best regards,
John

158. What does this e-mail confirm?

- (A) A car has been rented for John.
- (B) Accommodation arrangements have been taken care of.
- (C) The dates of travel have been set.
- (D) The plane tickets have been reserved.

159. What is being requested by the writer?

- (A) To be picked up at the airport
- (B) To have transportation arranged
- (C) To send the plane tickets right away
- (D) To convince Sharon to go on the trip

160. What does the letter imply about the relationship between Charles and John?

- (A) They will be meeting in France for the first time.
- (B) Charles is John's superior.
- (C) They have not seen each other for a long time.
- (D) John can't wait for Charles to meet Sharon.

Making It Big with only a Dollar a Day!

NOW let's be real. Life is much more complex today compared to the way things were 50 years ago. The introduction of personal computers in our homes and workplaces and the vast number of investments available in the market make our lives much more confusing. And with the world changing so fast, it's hard to keep up with the latest trends and new investment products that are made available by our local investment advisors or institutions. This means having to do your homework on learning about the constant, changing, investment opportunities and instruments on top of doing your daily household chores and work assignments. Completely overwhelmed and, exhausted, you're not alone. Hundreds of people everyday face the same situation as you, but where do they turn to for help?

NOW the solution has become much easier with an investment of as little as 10 minutes and a dollar a day. Watch your savings grow from a small hill to a large mountain in no time at all. *Making It Big with only a Dollar a Day!* can put you on the right path to financial success and happiness. Read it, and you'll learn that working is good, but financial success is even better. At \$29.99, you will get your money's worth. It's available at any local bookstores near you.

161. What product is being advertised?

- (A) An investment product
- (B) A book
- (C) A computer
- (D) A business school

162. According to the advertisement, what must consumers do to keep up with the latest trends?

- (A) Consult with investment advisors
- (B) Enroll in a business course
- (C) Take charge and read up on the changes
- (D) Get a desktop computer

163. The word "changing" in Paragraph 1, Line 5 is closest in meaning to

- (A) mending
- (B) adjusting
- (C) accommodating
- (D) advancing

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Questions 164-165 refer to the following letter.

September 25, 2010

TLEFC

Mr. John Sutton

490 Lansdowne Road

Buffalo, NY 14203

Dear John,

Thank you very much for your email.

The Talent Loan & Equity Financing Corporation (TLEFC), the largest multilateral source of loan and equity financing for private sector projects in the emerging markets, is recruiting top talent for its International Transaction Team (ITT) program. It is therefore organizing a Career Event from October 19 through October 21 at the Maycott Convention Center.

Please forward the attached event schedule to your recruitment officer. We also welcome any other means you suggest to ensure that the event will be successful. For further information, please log on to our website at <http://www.tlefc.com>.

We thank you in advance and look forward to hearing from you regarding this event.

Best regards,

Paul G. Koop

HR manager, Head Office

www.tlefc.com

Paul@tlefc.com

Tel: +310.755.1245

164. What has been enclosed with this letter?

- (A) The event agenda
- (B) A loan application form
- (C) A resume
- (D) A registration form

165. According to the letter, how can one receive additional information?

- (A) By calling Mr. Koop at his office
- (B) By sending Paul a letter
- (C) By checking out the company's homepage
- (D) By going down to the Maycott Convention Center

Questions 166-170 refer to the following report.

The legal dispute between Frecopy and Dwean has yet to reach a conclusion. Talks between each side's legal representatives have been ensuing for about a month now. They were close to a settlement about a week ago but have since slid back from their earlier talks due to new information that has been released by the FDA. The FDA announced the discovery of a substance in both companies' migraine medication mix that exceeds the daily recommended amount by 12%.

The major area of dispute is that Frecopy claims that they legally licensed the use of the main substances from Dwean to make the medication for minors; however, they claim they were unaware of the legal dosage required under the FDA regulations since Dwean is the main applicant with the FDA. However, Dwean claims Frecopy was fully aware of the legal dosage in talks prior to the actual licensing agreement signing.

Recently, analysts have downgraded both companies in their equity reports and say that the two companies should proceed with caution and do their best to work out a settlement with the FDA and each other quickly and quietly. Any long, dragged out, legal disputes with the FDA and the state prosecutor's office could truly hurt both companies' long-term profitability.

166. What is the report mainly about?

- (A) The merging of two major medical companies
- (B) The FDA and its new policy
- (C) The ensuing legal battle between two firms
- (D) The licensing process for a new medicine

167. According to the report, what has caused the talks to take a step back?

- (A) The disagreement over the name of their new product
- (B) The surfacing of new information
- (C) The lawyers on both sides not liking each other
- (D) The legality issue of the licensing process

168. What did the FDA announce?

- (A) A new policy regarding the licensing of new medicines
- (B) A new product for migraine headaches
- (C) A violation of its standard usage
- (D) A signing of a new licensing agreement

169. What do the analysts advise the companies to do?

- (A) Drag out the legal dispute for as long as they can
- (B) Replace their legal representatives
- (C) Settle their differences in a subtle manner
- (D) Reduce the medication mix by 12%

170. The phrase "dragged out" in Paragraph 3, Line 3 is closest in meaning to

- (A) prolonged
- (B) amplified
- (C) built up
- (D) agitated

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Fantasy Fitness

Are you tired of waiting in line to use your favorite exercise machine only to find out that it is broken for the day? Or you finally get yourself out to the gym, but there is no one to train with? Well, don't fret because Fantasy Fitness is here. At Fantasy Fitness, all your health care needs are at your fingertips. We have a 200-square-feet exercise room with the latest exercise equipment and a 100-square-foot swimming pool with multiple private saunas and Jacuzzi rooms, and everyone who signs up with us will be put in a special program tailored-made by our licensed trainer to help you get into the best shape of your life.

Read what some of our most satisfied customers have to say:

"I always used to skip going to the gym and wasted so much money on those expensive membership fees. But not at Fantasy Fitness, with their readily available personal trainers and customized workout programs. I never miss a workout!"

- Dave from New York

"As a mother of four, who would ever think that I would have the time to go to the gym, much less spend any time in the sauna, but at Fantasy Fitness they take care of all my family's needs. They have a fully-equipped professional staff of over 10 daycare specialists working around the clock as well as 5 different play rooms for children between 5-10 to play in. I used to think I would never exercise again, but not any more... Fantasy Fitness is a mother's fantasy come true!"

- Jane from Los Angeles

"My girlfriend used to complain that I work too much and that I've gained a lot of weight over the months. She said that we never get to spend any quality time together, but ever since I joined Fantasy Fitness, that has changed. Since joining six months ago, I have already lost 25 pounds and my girlfriend was so impressed she joined as well. Now we spend a lot of time together at Fantasy Fitness. Fantasy Fitness has turned my life from frustration to a true fantasy"

- Bob from Texas

Come and try Fantasy Fitness! You'll never regret it!

171. Which of the following is NOT a service mentioned in the advertisement?

- (A) Personal training by a specialist
- (B) A daycare center for children under 10 years old
- (C) Saunas for members to relax in
- (D) Free swimming lessons for regulars

172. What can be inferred from the advertisement?

- (A) Fantasy Fitness has gyms nationwide.
- (B) The fitness center guarantees weight loss.
- (C) Children get free memberships.
- (D) The swimming pool is available 24 hours a day.

173. Why is Jane happy with Fantasy Fitness?

- (A) She can work out with her children.
- (B) She received many tips about nutrition.
- (C) She does not have to worry about her kids.
- (D) She has lost a lot of weight.

Questions 174-177 refer to the following e-mail message.

To: sjthompson@sxp.com
From: dan.ficklestein@makana.com
Subject: Shoe Catalogue Request

Dear Mr. Thompson,

Thank you for your e-mail inquiry in regards to our 2011 spring collection catalog of our latest line of fashionable men and ladies' shoes. We will be more than happy to send you a catalog right away. Also, at this time, I would like to let you know that we have just started a collection of men and ladies' sports wear which you will find in the catalog I will be sending.

And as a token of our good will, we will also include a free sample of our latest men's shoe polish that you can try. If you like it and would like to order some, just check the box at the bottom of the order form included in our delivery.

I will have the delivery sent to you today by express courier. You should receive the package in the next three days. If you have any questions in the meantime, please do not hesitate to contact me.

Serving all our customer's needs at the click of mouse, www.makana.com.

With best regards,

Dan Ficklestein
Customer Service Representative

174. Why was the e-mail written?

- (A) To respond to a request
- (B) To place an order for shoes
- (C) To request a company brochure to be sent
- (D) To receive some samples of goods

175. How did Mr. Thompson get in contact with Mr. Ficklestein?

- (A) By e-mail
- (B) By phone
- (C) By mail
- (D) By fax

176. Which of the following will NOT be sent to Mr. Thomson?

- (A) A catalog
- (B) A free gift
- (C) An order form
- (D) A pair of men's shoes

177. What should Mr. Thomson do if he has any questions?

- (A) E-mail Mr. Ficklestein
- (B) Log on to the company website
- (C) Get in touch with a service representative
- (D) Ask the delivery personnel

Questions 178-180 refer to the following memorandum.

To: All Employees
From: Paul Creighton

As you all know, we have had a great year this year, and we have tallied the sales numbers on each and every one of you. I'd like first of all to thank everyone for their hard work and effort. Despite the slow growth in the economy this year, we still managed to stay ahead of our competition and beat last year's figures as well.

In addition to surpassing last year's numbers, we have added 6 new branches, two in the downtown area, one on the west side of town, and the remaining three in the growing northern area of the city. We are pleased that each of our new branches showed a positive net income, and we expect them to grow modestly over the next couple of years with more explosive growth as we hit 2014.

In a week's time we will be gathering for our annual appreciation ceremony for all the hard work that you do. I expect everyone to be there. It's a great time just to relax and enjoy the fruits of our labors. Besides some great entertainment and tons of awards to give out this year, we have also lined up a surprise for Brad Jones' retirement. We want to honor him for his 32 years of service with a special tribute that night.

I hope to see you all there!

178. What is the main purpose of the memo?

- (A) To announce the opening of a new branch office downtown
- (B) To invite staff members to an awards night
- (C) To persuade employees to participate in a special event arranged by Brad Jones
- (D) To announce the achievements of a co-worker who has been with the company for 32 years

179. Which of the following is NOT part of this year's occurrences?

- (A) The opening of six branch offices in the city
- (B) A retirement announcement made by a colleague
- (C) A successful year in the number of sales made
- (D) The closing of one of their competing companies

180. What does Mr. Creighton say about the new branch offices?

- (A) They are facing an uncertain future.
- (B) They will grow rapidly within the next few years.
- (C) They are planning to expand their workforce in the near future.
- (D) They will be assigned new general managers.

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Questions 181-185 refer to the following letter and catalog excerpt.

Stella Velo
132 Rodeoway Crescent. #2
Vancouver, British Columbia,
Canada

Dear Mrs. Velo,

My name is Christian Lind, and I am Fly Entertainment's Senior Marketing Director. A couple of weeks ago I had the privilege of becoming acquainted with you at the American Marketing Association Conference in Atlanta, Georgia. At the time, you expressed great interest in our in-flight entertainment system, but unfortunately I did not have a brochure handy with me. However, you were kind enough to hand me your business card, and here I am writing to you. I have enclosed a catalog with this letter along with some information regarding our state-of-the-art entertainment system used by many of the top airlines and cruise ships throughout the world.

At this time, I'd like to point out that since our last meeting, we have made a couple of improvements to our system from the feedback of our beloved consumers. We have now included a memory portion to the program selection, so you can go back and see which programs you have selected. We have also included a parental control button to screen select programs for the children. And, if you order now, we are willing to promotionally offer 20% off our regular price in order to develop our mutually beneficial relationship.

I appreciate the time you have taken to read my letter to you. I hope I hear from you soon and get a chance to meet you again at another AMA event.

With best regards,

Christian Lind
Senior Marketing Manager
Fly Entertainment, Inc.

Premium Standard System

Quality and premium selection at its best!

One of the most common complaints from passengers on planes is the inadequate in-flight entertainment. Generally, movies are played at times selected by the airline, which best suits the airline staff. And, if any choices are provided, they are usually restricted to a few audio channels.

Now, with the introduction of Fly Entertainment's Premium Standard System, freedom is just a touch away. With over 100 satellite stations and over 100 radio stations, each passenger is about to custom-select their choice of shows at whatever time is most convenient for them. This way, you can keep up with all your favorite movies, shows, and programs while you are a hundred miles away from home, or you can experience the programs of a different culture and language. All of this can be available at a low cost of \$10 per seat.

181. What is the main purpose of the letter?

- (A) To enquire further about a product introduced at the conference
- (B) To invite Mrs. Velo to the next American Marketing Association Conference
- (C) To follow up on an earlier discussion with Mrs. Velo.
- (D) To request a discount on the next purchase

182. How can Mrs. Velo receive the discount mentioned?

- (A) By acting now
- (B) By purchasing in bulk
- (C) By paying cash
- (D) By attending the next AMA event

183. According to the letter, what has taken place since Mr. Lind last spoke with Mrs. Velo?

- (A) A consumer survey had been conducted by the company.
- (B) Some new features have been added to the system.
- (C) The price of the system has been slashed 20%.
- (D) Plenty of brochures have been ordered.

184. What is the Premium Standard System?

- (A) An airline company
- (B) An entertainment company
- (C) A product of Fly Entertainment
- (D) A rule set by the airline industry

185. Which of the following is NOT a feature described of the product?

- (A) It has many stations to choose from.
- (B) It catches stations from other nations.
- (C) It has a parental screen option.
- (D) It has many children's programs.

Questions 186-190 refer to the following e-mail message and itinerary.

To: ALL TRAVELERS
From: lisawilliams@westcoasttravels.com
Subject: May 1-May 5 Tour

To everyone,

The west coast tour has finally arrived. I hope everyone is looking forward to some great sightseeing we have planned for you. On this West Coast Adventure Tour, there will be two destinations: LA and Las Vegas.

Since there are 25 members who will be in attendance, we request that each passenger only bring one bag due to limited space on the bus. The weather is forecast to be bright, warm, and sunny throughout the entire trip. Remember that we will be spending a night in Dodgers' Stadium to watch a baseball game in the evening. So please remember to pack a jacket since the nights in LA get a bit cool.

We have many events planned. So please refer to the schedule attached with this e-mail. If there are any questions regarding the itinerary or anything about our trip, please call me at my office during business hours. Also, please arrive at Kennedy Airport at least two hours before the 8 o'clock flight to LA. Thank you and I look forward to seeing you at the airport on the 1st of May.

Lisa Williams

West Coast Travels: West Coast Adventure (May 1-May 5)

Day 1 (May 1)	6:00 AM: Gather at Kennedy Airport. Depart to Los Angeles; arrive at 1:30 PM 3:00 PM: Bus tour around LA 6:00 PM: Check in at Coxwell Hotel 6:30 PM: Dinner at the hotel restaurant
Day 2 (May 2)	7:00 AM: Buffet-style breakfast at the hotel restaurant 9:00 AM: Visit UCLA 12:00 PM: Lunch at the university cafeteria 2:00 PM: Visit LA Zoo 6:00 PM: Dinner at Lobster King 7:30 PM: Dodgers' Stadium to watch a baseball game
Day 3 (May 3)	7:00 AM: Buffet-style breakfast at the hotel restaurant 8:00 AM: Check out of the hotel 9:00 AM: Take bus to Las Vegas; arrive at 11:45 AM 11:45 AM: Check in at Prince Hotel 1:00 PM: Lunch at Wong's Chinese Restaurant 2:30 PM: Visit The Mirage 5:30 PM: Bus tour of Las Vegas 7:00 PM: Dinner at George's Ribs 8:30 PM: Watch <i>Stomp</i> , a Broadway musical, at Aladdin Theater
Day 4 (May 4)	7:00 AM: Buffet-style breakfast at the hotel restaurant 9:00 AM: Visit Bellagio Gallery of Fine Art Details 12:00 PM: Lunch at Gallery Cafeteria 1:30 PM: Watch exotic cars at Caesars Forum Center 4:30 PM: Visit The Aquarium at the Ambassador Building 6:30 PM: Dinner at Santonio's Steak House
Day 5 (May 5)	7:00 AM: Buffet-style breakfast at the hotel restaurant 9:00 AM: Take bus back to LA Airport 11:30 AM: Flight back to New York

186. Which of the following events will NOT be part of the tour?

- (A) A sporting event
- (B) A Broadway play
- (C) A car show
- (D) A museum visit

187. What can be inferred from the schedule?

- (A) On the first day of the tour, they will most likely have lunch on the plane.
- (B) Each day begins at the same time.
- (C) Tour members prefer to spend more time in Las Vegas.
- (D) They will stay at five-star accommodations.

188. On which day will the jacket mentioned in the e-mail become handy?

- (A) Day 1
- (B) Day 2
- (C) Day 3
- (D) Day 4

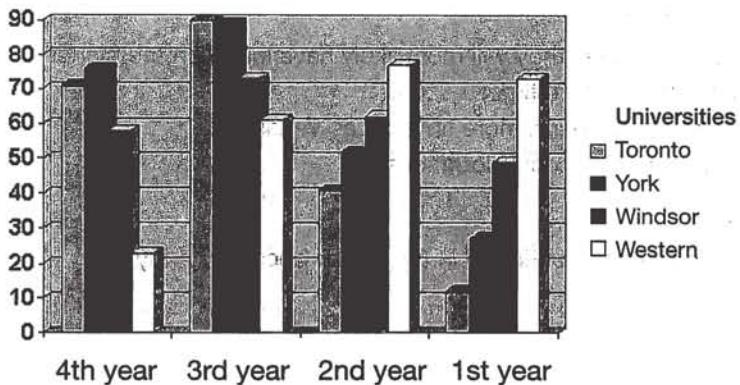
189. What does the e-mail imply?

- (A) The tour has already taken place.
- (B) Too many tourists have misbehaved in the past.
- (C) People should prepare themselves for chilly weather.
- (D) A group this large has never been put together before.

190. What does Ms. Williams NOT mention in the e-mail?

- (A) To expect a long line at the airport check in counter
- (B) To bring only one suitcase
- (C) To pack warm clothing
- (D) To read the itinerary

HOURS SPENT ON STUDYING DURING THE FINAL EXAM PERIOD



ANALYSIS

Study conducted by: The Association of Universities (AU)

Conducted: April, 1, 2010

Margin of error: $\pm 2\%$

The study conducted by the AU at four major universities in our province analyzed how many hours the students spent studying during their exam period. While our past studies have focused on the study habits of students on a wider scale throughout the year, this study took a closer look at the number of hours spent on studying during the final exam period. We went to each campus and took an equal number of surveys from students in each year, surveying a total of 400 students from four different universities. Each respondent indicated the number of hours they studied during the final week of exams.

The survey showed a surprising result. The students at three of the four universities increased their study hours as they got closer to their graduate years. However, Western University showed a completely opposite trend. The first year students spent over 70 hours a week studying while the 4th year students only spent about 20 hours during their final exam week. This, according to the university officials, maybe the reason why students at Western University have the lowest number of students graduating.

191. According to the chart, which university shows the greatest number of discrepancies in their students' study habits?

- (A) The University of Toronto
- (B) York University
- (C) The University of Windsor
- (D) Western University

192. What does the chart imply about the first year students?

- (A) Most of the students at the University of Windsor come from wealthy backgrounds.
- (B) Many subjects at Western University are considered much harder than those at other universities.
- (C) The admittance grade at York University is lower than at the others.
- (D) The students at the University of Toronto spent the least number of hours studying.

193. How many fourth year students were surveyed from Windsor University?

- (A) 25
- (B) 50
- (C) 100
- (D) 400

194. Which of the following methods was most likely used to collect the data?

- (A) Phone poll
- (B) Direct mail
- (C) Questionnaire
- (D) Campus paper

195. Based on the remark of the university official in the analysis, which university will likely have the highest number of students graduating?

- (A) Toronto
- (B) York
- (C) Windsor
- (D) Western



GO ON TO THE NEXT PAGE 

NOTICE: New regulations regarding abuse of printing

Last year, the management set up new rules to encourage employees to cut down on unnecessary printing fees. However, there has been a rash of abuses of the printing policy. Therefore, in order to control the cost, management has decided to enforce more stringent regulations that are required to be adhered to by everyone, including the management.

Starting today, the management staff will meet to discuss and begin drafting up the new policy. We will post new rules outlining the new printing policy as soon as it becomes available. Once it is complete, please read it carefully. Anyone in violation of the new rules will be considered behaving in a disorderly manner and will be penalized accordingly.

Your cooperation and self-discipline is highly requested. Thank you.

The Management Team
2010.08.14

NEW PRINTING POLICY

Effective as of 08/18/2010

Due to the fact that our overhead costs have far exceeded our budget, we had to get to the root of the problem. Shockingly, most of our costs came from printing. A further, detailed look made us realize that too many of our 1,000 employees were wasting paper by making unnecessary copies. This, of course , has increased our paper usage, but it has also resulted in our using more of the very expensive ink cartridges as well as the repair work that has followed. Over the past month, this has occurred at a rate that is not acceptable. Therefore, the following rules will go into effect immediately starting tomorrow for everyone in all departments. This problem is serious, so anyone caught in violation of the rules below will be reprimanded, suspended, or even dismissed. Your full cooperation is requested.

- 1) All departments will be assigned an access card. It will record the date and time to keep track of the number of copies your department staff makes. Managers in each department are responsible for keeping track of who uses the card by keeping a record book.
- 2) For bulk copies over 100, you must get advance approval from your department head.
- 3) Any department believed to be making unnecessary copies will be approached. Upon investigation, a warning may result to the person being accused.
- 4) A second warning may result in suspension without pay or, in this worst case, being dismissed from your position.*
- 5) Each department may pick up an access card from the reception desk after filling out a form.

* With second warning, your manager and the general manager will meet to discuss the proper handling of the situation.

196. For whom is the notice intended?

- (A) Only the management staff of the company
- (B) Employees who had previously received a warning
- (C) All staff members in the company
- (D) The managers who wrote the policy

197. What can be inferred from the notice?

- (A) Most of the employees are abiding by the rules.
- (B) Many workers have already been penalized.
- (C) The management staff is doing a poor job.
- (D) A lot of paper is being wasted.

198. How many days did it take to write up the new policy?

- (A) One day
- (B) Two days
- (C) Three days
- (D) Four days

199. Which of the following is NOT part of the new printing rule?

- (A) Each employee's usage will be recorded.
- (B) Permission is required for making a large number of copies.
- (C) Employees who receive a warning will automatically be let go.
- (D) Anyone caught wasting copy paper will be investigated.

200. What would be the worst outcome of a meeting between the manager and the general manager?

- (A) A suspension without pay
- (B) Dismissal from the company
- (C) A pay cut
- (D) A demotion

• bibrutni sabor, cip si m... (C)

• amra, vro sib... da tñmerpanam ed... (C)
grinewa u bibrutni vlauchet, bibr oriw eevyolne (C)
vibrum ed... n... (C)
vibrum ed... n... (C)

• San... (C)
zeleni v... (C)

Vyoller wen ed... au eth... of est... (C)

vy... (C)
vy... (C)
vy... (C)
vy... (C)

Vyoller wen ent to f... (C)

• bibr... (C)
• v... (C)
• v... (C)
• v... (C)

Vyoller wen ent to f... (C)

• vy... (C)
• vy... (C)

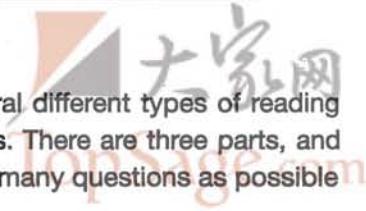
• vy... (C)
• vy... (C)

TOEIC Reading Test

Test 10

Reading Test

In the reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.



Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

- 101.** The Technical Department is currently formulating written guidelines ----- the use of our micro-publishing facilities.
- (A) in
(B) for
(C) at
(D) with
- 102.** Company strategists ----- predicted that conditions in the Middle East would eventually stabilize and result in expanded sales.
- (A) wrong
(B) wronged
(C) wrongly
(D) wrongness
- 103.** As you would expect at one of the world's most reputable hotels, the ----- is prompt, efficient, and discreet.
- (A) exertion
(B) decision
(C) challenge
(D) service
- 104.** The director ----- has often been seen to take his lunch in the staff canteen along with the other workers.
- (A) him
(B) his
(C) himself
(D) he
- 105.** The new head of marketing is already making his mark on the company even though he only ----- 6 weeks ago.
- (A) carried
(B) elapsed
(C) deliberated
(D) arrived
- 106.** This is an excellent time to consider changing jobs because of the large number of positions ----- available in the mining sector.
- (A) commonly
(B) currently
(C) actively
(D) approvingly

107. ----- leaving school, she has worked in a variety of positions but has not yet found one which suits her talents or interests.

- (A) Despite
- (B) Since
- (C) In spite
- (D) If

108. Although he did not perform ----- well as a student, he went on to become one of the most respected scholars in his field.

- (A) especially
- (B) sufficiently
- (C) desperately
- (D) excellently

109. The chief financial officer believes that we should maintain the present course, and ----- his deputy.

- (A) as to
- (B) whereas
- (C) so does
- (D) as long as

110. The giant pharmaceutical company insists that its new drug is ----- safe as long as it used under the supervision of a doctor.

- (A) perfect
- (B) perfection
- (C) perfectly
- (D) perfecting

111. A light and healthy lunch followed by some exercise will make workers ----- more productive in the afternoon.

- (A) complete
- (B) much
- (C) ample
- (D) greatly

112. ----- you have familiarized yourself with the basic commands, we can begin to learn some of this program's more creative features.

- (A) Already
- (B) Before
- (C) Once
- (D) Earlier

113. The upcoming convention invites ----- from anyone working or having research interests in the field.

- (A) contributions
- (B) solutions
- (C) additions
- (D) subscriptions

114. Several exciting new pieces of equipment ----- in our gymnasium, and we invite you to come and try them out at no cost during the next week.

- (A) install
- (B) installed
- (C) have installed
- (D) have been installed

115. Lexington Engineering has recently set up an entire new research ----- because of the increasing interest in robotic technology.

- (A) separation
- (B) partition
- (C) segmentation
- (D) division

116. The Department of the Environment supports the replacement of introduced plants with ----- plants that require much less watering.

- (A) native
- (B) nativity
- (C) natively
- (D) nativeness

117. Please place your luggage in the overhead locker, and ensure that the locker is closed -----.

- (A) secure
- (B) securely
- (C) securable
- (D) security

118. ----- the recent sales campaign was not as successful as we had expected, our new range of goods has been well-reviewed by consumer groups.

- (A) Instead of
- (B) Notwithstanding
- (C) Although
- (D) Whereas

119. All drivers are required to maintain ----- logbooks accurately and to hand them in to the central office before leaving on Friday night.

- (A) its
- (B) his
- (C) ours
- (D) their

120. The budget to be released later this week will ----- reduce spending on employee facilities such as the sports center.

- (A) due to
- (B) most likely
- (C) want
- (D) be

121. The board of directors believes that the best way to ----- our own interests is to provide the best possible service to our customers.

- (A) propose
- (B) supply
- (C) reflect
- (D) serve

122. While the producer has ----- production of this line, secondhand replacement parts can often be found at specialty stores.

- (A) alternate
- (B) incomplete
- (C) dependent
- (D) discontinued

123. All staff members are requested to treat co-workers in our office in a ----- and respectful manner at all times.

- (A) courtesy
- (B) courteous
- (C) courteously
- (D) courteousness

124. The taxation office has not yet defined its position in relation ----- deductions for education expenses.

- (A) for
- (B) to
- (C) on
- (D) by

125. While there has been a significant ----- in the sales figures, there has been no corresponding profit growth because of increased production costs.

- (A) boost
- (B) addition
- (C) forms
- (D) promotion

126. ----- the 1980s, Sedgewick Consultants adopted the strategies which would see it become one of the leading financial consulting firms in America.

- (A) Beyond
- (B) Around
- (C) Atop
- (D) During

127. The state university ----- five new courses in its Department of Business Studies in order to increase the number of places available to part-time students.

- (A) offering
- (B) will offer
- (C) to offer
- (D) has been offered

128. This memo is just to remind everybody that I will be starting my long service leave next Thursday and that my deputy ----- in my position for the following 3 months.

- (A) is acting
- (B) has been acting
- (C) has acted
- (D) will be acting

129. The small firm has just ----- its first important design contract despite competition from several larger and more well-established bidders.

- (A) achieved
- (B) scored
- (C) won
- (D) made

130. Current research in the area of obesity control is extremely -----, and some exciting innovations are expected shortly.

- (A) promises
- (B) promised
- (C) promising
- (D) promisable

131. There can be no doubt that recent statements ----- the company's true financial position were misleading.

- (A) respecting
- (B) concerning
- (C) dealing
- (D) referring

132. A detailed analysis of customer information reveals that we should develop products which ----- a wider cross-section of the community.

- (A) intend
- (B) object
- (C) plan
- (D) target

133. The company's art and historical ----- will be sold at a special auction to be held next June at a local museum.

- (A) acquisition
- (B) stock
- (C) selection
- (D) collection

134. I have no doubt that you are all aware of our secretary's ----- plans, and I hope that you will make a generous donation for her farewell gift.

- (A) retirement
- (B) retired
- (C) retiring
- (D) retire

135. Before choosing a career, you should take into consideration several -----, including the supply and demand for professionals in any particular field.

- (A) sides
- (B) remarks
- (C) factors
- (D) turns

136. Please ensure that all outstanding debts are cleared within seven days of ----- of this notification, otherwise legal action will follow.

- (A) receipt
- (B) balance
- (C) admission
- (D) spending

- 137.** Investor interest in Telco Mines is at its ----- point ever due to rumors of recent discoveries of precious metals.
- (A) more highly
(B) most highly
(C) highest
(D) higher
- 138.** Safety inspectors have brought to our attention the ----- condition of safety equipment, such as helmets, first aid kits, and fire extinguishers.
- (A) decline
(B) declined
(C) declining
(D) declinable
- 139.** The security needs of the Research Department are not ----- with those of the cafeteria.
- (A) comparing
(B) comparison
(C) comparable
(D) comparably
- 140.** A company spokesman announced that, following last minute negotiations with a buyer, the factory would not be ----- after all.
- (A) close
(B) closer
(C) closing
(D) closeable

Part 6

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then, mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following information.

Parking

Parking is ----- in the Yorkdale Parking Lot. Parking permit stickers are required and should

141. (A) considerable
(B) creditable
(C) available
(D) presentable

be placed on the dashboard of each vehicle where they are clearly visible. Parking permit stickers can be picked up at the front desk.

UC Permits — Vehicles with a University Annual, Central Campus, or other UC acceptable parking permit have access to all the parking sites at no ----- cost.

142. (A) add
(B) addition
(C) additional
(D) additionally

Weekly Permits — For anyone without a campus permit but who wishes to get a weekly permit, the cost is \$49.00 per week.

Daily Permits — A dispensing machine is available for individuals wishing to purchase permits on a daily basis for \$6.00. Daily permits expire each night at midnight. Therefore, it is important that vehicles are removed before midnight to avoid ----- Please note that

143. (A) charges
(B) citations
(C) summons
(D) complaints

parking rates are subject to change without notice.

ST. VINCENT'S HOSPITAL

*Leading with Innovation
Serving with Compassion*

Diet & Diabetes Research Study

At St.Vincent's Hospital in Kansas, we are planning to conduct a six-month ----- comparing

- 144.** (A) work
(B) insight
(C) glance
(D) study

the potential benefits of two dietary approaches to ----- blood sugar.

- 145.** (A) reduce
(B) reducing
(C) be reduced
(D) to reduce

Twenty individuals currently taking tablets for diabetes but who have clean bills of health are ----- in the Kansas area. If you feel that you want to participate in this study, please get in

- 146.** (A) sought
(B) accepted
(C) approved
(D) in demand

contact with Dr. Sullivan's research group at St.Vincent's Hospital. The number is 755-8989.

Questions 147-149 refer to the following article.

BOA to Add 110 New Branches

Bank of America, one of the nation's biggest banks, is planning to add another 110 new domestic branches by the year 2010.

Candice Schneider, the Chief Operating Officer of BOA, gave an outline of their future plans at a conference for investors in Los Angeles yesterday. This announcement makes BOA the fifth of the five largest banks to unfold its plan for American ----- in recent months.

147. (A) existence
(B) exception
(C) expansion
(D) experience

Schneider was spotted relating a message to delegates at the AEBA World Market conference saying, "Our main focus is on our metro Los Angeles market, and we plan to open ----- to

148. (A) close
(B) closed
(C) closely
(D) closeness

another 50 branch offices before the end of 2007." BOA's network of domestic branch stands at 1,110 at the end of June, up from 1,099 in January 2006.

Last month, ----- CITI confirmed that it will take action by strengthening its domestic

149. (A) rival
(B) partial
(C) renewed
(D) contrasting

operations by moving, expanding, or building 70 branches in the downtown areas of California, New York, and Illinois between 2007 and 2011.

WANTED: SMOKERS READY TO QUIT

We are ----- for people aged between 30 and 45 to take part in a project aiming to

- 150.** (A) viewing
(B) watching
(C) looking
(D) observing

help you become a nonsmoker.

Ideally ----- who smoke 15+ cigarettes a day and have been smoking for over

- 151.** (A) any
(B) none
(C) this
(D) those

10 years are the best candidates for this study.

If you think you are ready to give up smoking or have been looking for something to help you -----, then call Lucinda today. She can be reached at 755-7878 from

- 152.** (A) halt
(B) quit
(C) resign
(D) cease

9 a.m. – 6 p.m., Monday to Friday.

NO TEST MATERIAL ON THIS PAGE

Test
10



Part 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following want ad.

HOMESTEAD LANDHOLDINGS LIMITED

We currently have opportunities available for assistant superintendent couples. We offer a competitive salary as well as a two-bedroom apartment plus benefits. If you are experienced, motivated, and hardworking and wish to advance in your career, please fax your resume to 216-755-5959.

153. What is NOT being offered with the job?

- (A) Good wages
- (B) Housing
- (C) Health insurance
- (D) A car

154. What will be the duties of the person being hired?

- (A) Buying and leasing properties
- (B) Providing career counseling to other workers
- (C) Cleaning and maintaining an apartment complex
- (D) Motivating the sales staff of the company

Questions 155-157 refer to the following notice.

Boulevard Hotel Business Lounge

Here at the Boulevard Hotel, our Business Lounge is dedicated to put all your business needs and services at your fingertips. Internet access is available on all our Macintosh and PC computers. You can be assured that we meet all your computing needs with color printers, digital scanners, digital cameras, fax machines, and photocopying machines available.

Our Business Lounge is open every day from 8:00 AM to 10:00 PM. Here are our charges:

- Usage of computer - \$20 for first hour and \$15 for all subsequent hours.
- Usage of color printer - \$1.50 per page.
- Usage of fax machines (per page rate) - \$2 for local faxes, \$4 for national long distance faxes, \$10 for international long distance faxes.
- Usage of photocopying machines (per page rate)- \$0.10 for black and white, \$0.20 for color.
- Usage of scanner and camera - \$20 per hour.

Beginning from July 1, phone rental services will also be available in our business lounge. Phone models and prices will be available when the service is launched.

155. Where is this notice posted?

- (A) At a computer shop
- (B) At a printing store
- (C) At a hotel
- (D) At a phone booth

156. Which of the following services is NOT available today?

- (A) Internet access
- (B) Color printing
- (C) International faxes
- (D) Cellular phone rental

157. How much would it cost to use the computer for two hours?

- (A) \$15.00
- (B) \$20.00
- (C) \$35.00
- (D) \$40.00



To: ALL STAFF
Subject: Recycling Campaign
Date: July 1, 2007

In an on-going, earth-friendly effort to recycle more waste for a better environment, recycling now has been made easier to you. We hope to achieve an average of 5 fewer bags of waste per day.

We have placed a recycling bin for paper besides all printers. In the pantry and canteen areas, waste collection bins are provided for soft drink cans, glass bottles of all types and colors, plastic materials, and waste paper.

The waste collection bins will be cleared once a day every night. In the event that the bins are filled up in the day, please inform our janitors for assistance. We appreciate your co-operation and understanding.

158. For whom is this memorandum intended?

- (A) Cleaners
- (B) Caretakers
- (C) Employees
- (D) Managers

159. According to the memo, what should be done if a garbage can becomes full during the day?

- (A) Replace the bin with a new one
- (B) Sort the contents into separate boxes
- (C) Talk to the maintenance staff
- (D) Seek help from a manager

160. Which of the following recyclable items is NOT mentioned in the memo?

- (A) Beverage tins
- (B) Plastic cups
- (C) Newspapers
- (D) Leftover food

Questions 161-163 refer to the following e-mail message.

To: JacobLincoln@winsoft.com
From: programmer1@winsoft.com
Subject: Accounting Module Design
Attachment: Source Code.txt

Dear Jacob,

Greetings! I hope all is well. The programming team has been working very hard on the program design for the accounting software you have assigned to us. We are proud to say that the completed design of this software is ready for you to review.

We want to thank you for your understanding and patience for granting us extra time to complete the job after the deadline last Friday. I believe you will agree that the wait was worthwhile. The new design meets your technical specifications with the capabilities to interface with third party software and scalability to support different languages. One minor issue about the design of the software is that the file size is larger than what you were expecting. I hope this does not affect your final plans for packaging and marketing the product.

I have attached the source code for your perusal. Please feel free to contact me for any clarification after your review.

Thanks,

Linda Russell

161. Why did Ms. Russell write the e-mail?

- (A) To request an extension on the deadline
- (B) To hire a programmer to make some new software
- (C) To receive technical specifications for the job
- (D) To ask to review the work that has been completed

162. What does Linda say about the work?

- (A) It was more difficult than she anticipated.
- (B) It is still going to take a bit longer to finish.
- (C) It has been completed to her satisfaction.
- (D) It will be modified to make it smaller.

163. According to the e-mail, what could cause a problem?

- (A) The time constraints placed on the project.
- (B) The packaging of the product.
- (C) The capability of embracing another language.
- (D) The ability to combine software other than principals.

GO ON TO THE NEXT PAGE 

The stock market took a deep fall despite heavy trading today. Within a short time after the trading bell rang, major indexes dipped furiously, dropping a 2% due to unemployment strains. Adding to that, a few selected blue chip stocks performed poorly after SteelSoft made a decision to invest. SteelSoft quoted unpredicted low earnings as the main motivation for this decision. Across the Stock Market, these stocks took a dip of about 4%.

Most stocks suffered today by the end of the trading day. Blue chip stocks were not the only victims. Technology stocks were the worst hit as growing concerns about these “empty” technology companies without validated business plans are getting listed. These companies listed had their stocks at their highest peaks, with 500% growth, when the Internet craze started.

Investors are now looking for good business models in these technology companies. Meanwhile, things were not looking bright for the stock market in a poll conducted at the end of the trading day. Most traders had the opinion that stocks will dip further in the next few weeks.

164. What is the general consensus of the stock performance today?

- (A) Stocks did better than most feared.
- (B) Technology stocks did not drop much compared to others.
- (C) Some of the blue chip stocks were hit the worst.
- (D) Most stocks took a pounding.

165. What is mentioned about technology stocks?

- (A) They are predicted to grow rapidly with over 500% increase.
- (B) They will regain momentum as the use of the Internet is increasing.
- (C) They ended up being the only victims that suffered today.
- (D) They were the most affected in today's trading.

166. What prediction is being made by the traders?

- (A) They suspect that stocks are due for a further dip.
- (B) They feel that trading will remain heavy.
- (C) They predict that technology stocks will stabilize.
- (D) They think the unemployment rate must improve quickly.

Questions 167-171 refer to the following letter.

Best Office Stationery

432, Oxford Road
Jurong, Hong Kong 459222

July 28, 2010

Mr. Harry Long
278 Botanical Gardens Road
Fifth Avenue, Hong Kong 628288

Dear Mr. Long,

Thank you for your interest in our products. We are pleased to provide a quotation for the following:

(2) Toner Cartridges for Canon Bubblejet Printer (Model BJ452) (\$76 each)	\$152
(3) Reams of Hewlett Packard A4 Printing Paper (\$20 each)	\$60
(2) Stacks of ACE CDR disks (50 disks per stack) (\$80 each)	\$160
<hr/>	
Shipping and Handling	\$25
Total	\$397

Order ID: 10032

As we have records and information details about your company, we will be able to send the shipment to you within 24 hours of obtaining your order confirmation. An invoice with transaction details will be provided along with the shipment with the amount charged to your company account.

I would like to take this opportunity to introduce our loyalty program to you. For customers who have purchased more than \$2,000 worth of products with us, you qualify to join our Premier Club membership. This membership will allow you to have a further 10% discount on all products purchased. Adding to that, you will enjoy other discounts and promotions just for our Premier Club Members.

From your purchase history, I realized that you purchased a total of \$1,848 worth of products earlier this year. This would qualify you as a Premier Member for all of your future purchase should you decide to proceed with this order.

We value your business!

John Owens

Best Office Stationery

167. What is the main purpose of this letter?

- (A) To inform someone of a new program
- (B) To offer a special discount
- (C) To get permission to send out an order
- (D) To ask for company information

168. Who qualifies for the loyalty program?

- (A) Customers who have spent a certain amount money on items
- (B) Anyone who is willing to fill out an application form
- (C) Those who have been loyal customers for over two years
- (D) People who would like to have their products delivered within 24 hours

169. What is the advantage of becoming a Premier Club Member?

- (A) The items ordered are guaranteed to be delivered in a day.
- (B) A price reduction on all of the products in the store will apply.
- (C) A line of credit will be set up to be settled at the end of the month.
- (D) An invoice with transaction detail will be sent along with the shipment.

170. How can Mr. Long become a Premier Member?

- (A) By filling out an application form
- (B) By providing his company's history
- (C) By giving his consent to this specific order
- (D) By making large purchases in the future

171. How much does Best Office Stationery charge for delivery?

- (A) \$25.00
- (B) \$60.00
- (C) \$160.00
- (D) \$397.00

Adventure Blog

June 14, 2010
11:30 PM

After touring America for many days, today was the most memorable of all. Walking down the streets of a small town just north of Philadelphia, I met a friendly man in his early fifties by the name of Moses and started to chat when I asked for directions. I accepted his warm offer to go to his house for some cookies and tea, where we continued to chat. He started to tell me his amazing life story about his life in Vietnam as a soldier and how he braved it all. He showed me some war journals, pictures, and trophies.

Moses plans to open a small war museum in the town in the near future. He advocates soldiers' virtues such as discipline, loyalty to country, and integrity. His father was a soldier who taught him these values, too. He wants to educate the young in his town and contribute to national education to the town. He plans to take over a small building down the road and renovate it. I admire his passion, his loyalty, and most of all his integrity, a virtue I find rare in most young people.

I enjoyed my time as I shared his glory although I was not able to visualize his story at the time. After spending some time with him, I went back to the hotel. I came across a shop selling computer games. The sales assistant was trying to get me to buy something by telling a lie. I instantly understood what Moses was trying to tell me about integrity. If you are a soldier once, you are a soldier for life!

I admire Moses because I hope that by the time I am his age, I will have great stories to tell!

172. Which of the following is NOT true about Moses?

- (A) He is a war veteran.
- (B) He keeps memoirs of his younger days.
- (C) He is a middle-aged person.
- (D) He is a professional photographer.

173. What does the writer admire the most about Moses?

- (A) His integrity
- (B) His conversational skills
- (C) His passion
- (D) His loyalty

174. What made the writer realize what he couldn't visualize while he was with Moses?

- (A) An incident that occurred with a sales clerk at a store
- (B) A computer war game that he played after he returned
- (C) A talk with one of the hotel staff members
- (D) A visit to the war museum in town

175. Why does Moses want to run a small war museum?

- (A) To show off some of his war memorabilia
- (B) To pass on his knowledge of virtues
- (C) To prepare for his golden years
- (D) To relive his glory days as a soldier

Questions 176-177 refer to the following e-mail message.

To: sales@topelectronics.com
From: Lynn@hotmail.com
Subject: Purchase of DVD Player

Hello,

I browsed your company's website and found the price of the DVD player listed very attractive. I am interested in the LG DVD Player LG6800. However, when I tried to purchase the item online, I realized that the item for this particular model is not available at the moment. I would like to confirm my order for this DVD player.

Is it possible for your company to advise me on the availability date of this DVD player? Will it still be \$180.00?

As for the shipping charges, it is written on the website that for all purchases above \$80, there will be no shipping charges. Presumably that the cost of \$180 includes shipping. Is there any shipping insurance coverage on the shipment? I had some bad experiences earlier this year with some e-commerce retailers. Many of the orders I received were in bad or damaged conditions. I want to ensure that the item is insured for this order, as it might get damaged or mishandled during transit.

Thank you!

Lynn

176. What is the main purpose of Lynn writing this e-mail?

- (A) She wants a copy of the price list of the items in the store.
- (B) She wishes to receive further information about the functions of the DVD player.
- (C) She wants to verify an order she tried to make online.
- (D) She hopes to get a refund for the damaged product she received.

177. Which of the following does the writer NOT inquire about?

- (A) The delivery charge
- (B) The price of the DVD player
- (C) The availability date of the product
- (D) The cost of insurance

Test 1

101. (A) 102. (A) 103. (C) 104. (C) 105. (D) 106. (A) 107. (D) 108. (B) 109. (A) 110. (B)
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151. (C) 152. (B) 153. (D) 154. (C) 155. (D) 156. (B) 157. (C) 158. (A) 159. (D) 160. (D)
161. (D) 162. (B) 163. (C) 164. (B) 165. (B) 166. (A) 167. (B) 168. (B) 169. (B) 170. (C)
171. (A) 172. (B) 173. (B) 174. (A) 175. (B) 176. (C) 177. (D) 178. (D) 179. (B) 180. (C)
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191. (C) 192. (C) 193. (A) 194. (A) 195. (A) 196. (C) 197. (B) 198. (B) 199. (B) 200. (B)

Test 2

101. (A) 102. (C) 103. (C) 104. (D) 105. (A) 106. (B) 107. (B) 108. (B) 109. (C) 110. (A)
111. (D) 112. (B) 113. (C) 114. (C) 115. (D) 116. (A) 117. (C) 118. (D) 119. (A) 120. (D)
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141. (B) 142. (C) 143. (D) 144. (C) 145. (C) 146. (B) 147. (A) 148. (C) 149. (D) 150. (B)
151. (D) 152. (B) 153. (D) 154. (A) 155. (B) 156. (C) 157. (B) 158. (C) 159. (D) 160. (C)
161. (B) 162. (C) 163. (B) 164. (A) 165. (D) 166. (C) 167. (D) 168. (A) 169. (D) 170. (A)
171. (D) 172. (C) 173. (A) 174. (B) 175. (B) 176. (A) 177. (A) 178. (C) 179. (B) 180. (A)
181. (C) 182. (B) 183. (C) 184. (C) 185. (B) 186. (B) 187. (B) 188. (D) 189. (A) 190. (A)
191. (A) 192. (C) 193. (D) 194. (B) 195. (A) 196. (D) 197. (A) 198. (D) 199. (B) 200. (A)

Test 3

101. (D) 102. (B) 103. (D) 104. (D) 105. (C) 106. (C) 107. (A) 108. (D) 109. (D) 110. (A)
111. (A) 112. (C) 113. (C) 114. (B) 115. (D) 116. (C) 117. (A) 118. (B) 119. (C) 120. (A)
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161. (D) 162. (B) 163. (C) 164. (C) 165. (D) 166. (B) 167. (B) 168. (B) 169. (C) 170. (A)
171. (D) 172. (C) 173. (B) 174. (D) 175. (D) 176. (B) 177. (C) 178. (B) 179. (D) 180. (A)
181. (C) 182. (D) 183. (D) 184. (D) 185. (A) 186. (A) 187. (C) 188. (B) 189. (D) 190. (D)
191. (B) 192. (A) 193. (A) 194. (A) 195. (D) 196. (C) 197. (C) 198. (B) 199. (C) 200. (D)

Test 4

101. (D) 102. (D) 103. (B) 104. (D) 105. (C) 106. (B) 107. (C) 108. (D) 109. (D) 110. (A)
111. (D) 112. (B) 113. (D) 114. (C) 115. (C) 116. (D) 117. (A) 118. (B) 119. (D) 120. (B)
121. (B) 122. (A) 123. (B) 124. (A) 125. (A) 126. (B) 127. (B) 128. (C) 129. (C) 130. (B)
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151. (D) 152. (B) 153. (D) 154. (C) 155. (D) 156. (B) 157. (C) 158. (D) 159. (C) 160. (D)
161. (B) 162. (C) 163. (A) 164. (A) 165. (D) 166. (C) 167. (B) 168. (B) 169. (A) 170. (B)
171. (C) 172. (D) 173. (D) 174. (B) 175. (D) 176. (C) 177. (D) 178. (B) 179. (D) 180. (A)
181. (B) 182. (B) 183. (D) 184. (D) 185. (C) 186. (D) 187. (A) 188. (C) 189. (B) 190. (D)
191. (D) 192. (B) 193. (B) 194. (C) 195. (D) 196. (D) 197. (C) 198. (B) 199. (B) 200. (D)

Test 5

101. (B) 102. (B) 103. (D) 104. (D) 105. (D) 106. (C) 107. (B) 108. (C) 109. (B) 110. (B)
111. (B) 112. (B) 113. (C) 114. (C) 115. (B) 116. (C) 117. (A) 118. (C) 119. (A) 120. (C)
121. (D) 122. (B) 123. (A) 124. (B) 125. (A) 126. (A) 127. (B) 128. (D) 129. (A) 130. (B)
131. (D) 132. (D) 133. (D) 134. (B) 135. (D) 136. (D) 137. (D) 138. (D) 139. (D) 140. (D)
141. (D) 142. (C) 143. (A) 144. (B) 145. (D) 146. (C) 147. (B) 148. (B) 149. (D) 150. (B)
151. (C) 152. (D) 153. (D) 154. (D) 155. (B) 156. (B) 157. (C) 158. (D) 159. (B) 160. (C)
161. (C) 162. (C) 163. (D) 164. (A) 165. (D) 166. (B) 167. (B) 168. (D) 169. (A) 170. (C)
171. (A) 172. (B) 173. (B) 174. (C) 175. (C) 176. (C) 177. (B) 178. (A) 179. (D) 180. (A)
181. (C) 182. (D) 183. (C) 184. (C) 185. (A) 186. (B) 187. (B) 188. (A) 189. (D) 190. (C)
191. (B) 192. (D) 193. (D) 194. (D) 195. (B) 196. (A) 197. (B) 198. (A) 199. (D) 200. (D)

Test 6

101. (D) 102. (D) 103. (A) 104. (C) 105. (A) 106. (B) 107. (A) 108. (A) 109. (D) 110. (D)
111. (A) 112. (C) 113. (A) 114. (C) 115. (B) 116. (D) 117. (C) 118. (B) 119. (D) 120. (C)
121. (C) 122. (C) 123. (C) 124. (D) 125. (B) 126. (A) 127. (A) 128. (C) 129. (B) 130. (B)
131. (B) 132. (C) 133. (C) 134. (A) 135. (C) 136. (C) 137. (B) 138. (B) 139. (B) 140. (C)
141. (D) 142. (A) 143. (D) 144. (C) 145. (A) 146. (C) 147. (D) 148. (A) 149. (C) 150. (A)
151. (A) 152. (A) 153. (D) 154. (C) 155. (A) 156. (C) 157. (C) 158. (D) 159. (C) 160. (C)
161. (B) 162. (A) 163. (B) 164. (A) 165. (C) 166. (B) 167. (C) 168. (D) 169. (C) 170. (B)
171. (A) 172. (A) 173. (B) 174. (B) 175. (D) 176. (B) 177. (C) 178. (A) 179. (C) 180. (C)
181. (A) 182. (D) 183. (D) 184. (A) 185. (B) 186. (A) 187. (B) 188. (A) 189. (C) 190. (D)
191. (B) 192. (C) 193. (B) 194. (B) 195. (C) 196. (D) 197. (A) 198. (B) 199. (A) 200. (B)

Test 7

101. (D) 102. (B) 103. (C) 104. (B) 105. (A) 106. (B) 107. (A) 108. (D) 109. (B) 110. (B)
111. (D) 112. (C) 113. (B) 114. (C) 115. (D) 116. (A) 117. (D) 118. (C) 119. (B) 120. (D)
121. (B) 122. (C) 123. (A) 124. (D) 125. (B) 126. (B) 127. (C) 128. (D) 129. (A) 130. (A)
131. (A) 132. (A) 133. (B) 134. (D) 135. (A) 136. (C) 137. (D) 138. (B) 139. (C) 140. (C)
141. (B) 142. (C) 143. (A) 144. (C) 145. (B) 146. (A) 147. (B) 148. (C) 149. (D) 150. (A)
151. (B) 152. (B) 153. (B) 154. (C) 155. (A) 156. (B) 157. (D) 158. (B) 159. (D) 160. (B)
161. (D) 162. (B) 163. (A) 164. (B) 165. (B) 166. (D) 167. (D) 168. (B) 169. (B) 170. (C)
171. (C) 172. (A) 173. (B) 174. (C) 175. (D) 176. (C) 177. (C) 178. (A) 179. (A) 180. (C)
181. (D) 182. (C) 183. (B) 184. (D) 185. (A) 186. (B) 187. (C) 188. (D) 189. (B) 190. (C)
191. (B) 192. (C) 193. (D) 194. (D) 195. (B) 196. (D) 197. (C) 198. (B) 199. (D) 200. (B)

Test 8

101. (B) 102. (A) 103. (D) 104. (B) 105. (A) 106. (B) 107. (C) 108. (A) 109. (D) 110. (A)
111. (C) 112. (A) 113. (A) 114. (D) 115. (C) 116. (B) 117. (B) 118. (B) 119. (C) 120. (D)
121. (B) 122. (C) 123. (B) 124. (C) 125. (C) 126. (D) 127. (B) 128. (D) 129. (C) 130. (D)
131. (D) 132. (C) 133. (D) 134. (B) 135. (D) 136. (D) 137. (C) 138. (C) 139. (A) 140. (A)
141. (C) 142. (B) 143. (D) 144. (C) 145. (B) 146. (D) 147. (D) 148. (B) 149. (C) 150. (C)
151. (D) 152. (D) 153. (D) 154. (B) 155. (D) 156. (C) 157. (C) 158. (B) 159. (B) 160. (C)
161. (D) 162. (D) 163. (B) 164. (D) 165. (B) 166. (C) 167. (D) 168. (C) 169. (C) 170. (D)
171. (A) 172. (B) 173. (B) 174. (A) 175. (C) 176. (B) 177. (B) 178. (B) 179. (D) 180. (A)
181. (B) 182. (D) 183. (C) 184. (D) 185. (D) 186. (D) 187. (B) 188. (C) 189. (A) 190. (B)
191. (C) 192. (D) 193. (D) 194. (B) 195. (B) 196. (C) 197. (C) 198. (D) 199. (A) 200. (C)

Test 9

101. (D) 102. (C) 103. (C) 104. (C) 105. (A) 106. (C) 107. (C) 108. (B) 109. (A) 110. (A)
111. (A) 112. (D) 113. (D) 114. (C) 115. (B) 116. (B) 117. (B) 118. (B) 119. (C) 120. (D)
121. (D) 122. (D) 123. (C) 124. (B) 125. (C) 126. (B) 127. (D) 128. (B) 129. (B) 130. (D)
131. (C) 132. (C) 133. (C) 134. (C) 135. (D) 136. (A) 137. (B) 138. (D) 139. (D) 140. (B)
141. (D) 142. (C) 143. (D) 144. (D) 145. (A) 146. (A) 147. (B) 148. (C) 149. (B) 150. (B)
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171. (D) 172. (A) 173. (C) 174. (A) 175. (A) 176. (D) 177. (C) 178. (B) 179. (D) 180. (B)
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191. (A) 192. (D) 193. (A) 194. (C) 195. (B) 196. (C) 197. (D) 198. (D) 199. (C) 200. (B)

Test 10

101. (B) 102. (C) 103. (D) 104. (C) 105. (D) 106. (B) 107. (B) 108. (A) 109. (C) 110. (C)
111. (B) 112. (C) 113. (A) 114. (D) 115. (D) 116. (A) 117. (B) 118. (C) 119. (D) 120. (B)
121. (D) 122. (D) 123. (B) 124. (B) 125. (A) 126. (D) 127. (B) 128. (D) 129. (C) 130. (C)
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