

Nada Trabelsi

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WORK HISTORY

GREGORIO'S PIZZERIA

Rochester, NY

Restaurant Crew Member

06/2018 - Present

- Operated cash register to ring up final bill and process various forms of payment.
- Worked well with teammates to complete orders and keep a sanitary work area.
- Provided excellent customer service by greeting customers and meeting expectations.
- Deescalated hostile situations with customers and between teammates with conflict resolution skills.
- Trained and managed 5 new hires in customer service, food preparation, and proper procedures.

SEWGREEN

Rochester, NY

Sewing Supply Store Intern

07/2022 - 08/2022

- Collaborated with teammates to lead community-based events, mending clothes and teaching children how to sew.
- Assisted with inventory management and restocking of supplies for continuous availability.
- Greeted customers entering the store and offered assistance with any needs.
- Drew patterns and cut fabric, assembled, and sewed to create a wearable garment .
- Applied hand-sewing skills in embroidering garments with decorative patterns.

EDUCATION

SUNY COLLEGE AT GENESEO

Geneseo, NY

Bachelor of science: Major in Accounting; Minor in Data Analytics

Expected in 05/2026

YOUNG WOMEN'S COLLEGE PREP CHARTER SCHOOL

New York, NY

High School Diploma

06/2022

SKILLS

- Team Collaboration
- Customer service & Assistance
- Multitasking
- Active Listening
- Organization
- Conflict Resolution & Problem-solving

ACTIVITIES

PwC US Tax Job Simulation on Forage - 09/2023

- Completed a job simulation focused on preparing a client tax return for PwC's Tax team
- Calculated book-to-tax differences (BTDs) and taxable income
- Wrote a summary of findings for the client