



Welcome to Hikayat Inai: The Crying Stone—we're thrilled to have you join us! To ensure a seamless and enjoyable experience, please take a moment to review the following **terms and conditions**. By purchasing and presenting your ticket, you agree to abide by these guidelines.

1. Personal, Non-Transferable Ticket

Each ticket admits one individual only. Tickets are strictly non-transferable and may not be shared or reassigned.

2. No Refunds or Exchanges

All sales are final. We do not offer refunds, and seat assignments cannot be changed once confirmed.

3. Timely Arrival

Doors open 30 minutes before showtime. Late arrivals may be admitted only during designated scene break transitions and not during live-act segments.

4. Prohibited Items

Outside food, beverages, recording devices, weapons, and pets (except service animals) are not allowed in the venue.

5. Flash Photography and Videography

Flash photography and videography are strictly prohibited during the show. Offenders will receive one warning. Repeated violations may result in removal from the venue without a refund.

6. Code of Conduct

Please respect fellow audience members and staff. Disruptive, abusive, or unsafe behavior will result in immediate removal.

7. Health & Safety

Follow all venue health and safety protocols during showtime.

8. Right to Cancel or Postpone

In the event of unforeseen circumstances (e.g., force majeure, cast illness), the producer may reschedule or cancel the show. If canceled without rescheduling, ticket holders will be notified of refund options.

9. Liability Limitation

The producer's liability for any claim related to your attendance is limited to the face value of your ticket; we are not responsible for personal losses or injuries.

10. Privacy Notice

Personal information collected during ticket purchase is used exclusively for order processing and event-related communication. We do not share your data with third parties unless legally required.