**Database Project**

**Group #6**

**Roll**

170119,170120,170121

**Project Name**

Online Electronics Service Management System (OESMS)

**Tools & Languages used**

HTML, CSS, Bootstrap, Javascript, PHP, MySQL, Font Awesome

**Abstract**

Online Electronics Service Management System or OESMS projects idea is to develop a web application for general people through which they can request services for their damaged electronic equipments and get those requests fulfilled by professionals. In every place there is always waste of time and human resources because of irregular management system. It will be easier to communicate with technicians and to request servicing using a Web based application.

**System Actors**

\* Admin

\* User

**Admin features**

\* Admin Login

\* Admin can manage service requests

\* Admin can schedule order

\* Admin can assign work order requests.

\* Admin can see work report.

\* Admin can update password

**User Features**

\* User can Register.

\* User can Login

\* User can view Profile

\*User can update Profile

\* User can update Password

\* User can contact Admin

\* User can request Services

\* User can check Service Status.

