

Anna Nulee Jeon

Full Stack Web Developer

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Summary:

Technical Skills:

Projects:

[Repeat this format for 3-4 projects that are ready to be employer-facing]

Project Name | Link to GitHub | Link to Deployed Project
[always write out link address]

- Short summary of project (1-2 lines)
- Your core responsibilities in project (1-2 lines)
- Tools / languages used

EXPERIENCE

Air Canada, Mississauga, ON
— *Customer Service Representative*

DEC 2017 - APR 2020

- Maintained accurate and current customer account data with manual forms processing and digital information updates in Res III.
- Demonstrated high attention to detail, organization, and ability to manage multiple tasks and projects simultaneously.
- Educated customers how to use company systems, complete forms, and obtain desired services.

CORE COMPETENCIES

- Five plus years in Customer Service Industry
- Three plus years in Airline related field

SKILLS

HTML	★★★★☆
CSS	★★★★☆
Javascript	★★★★☆
Node.js	★★★★☆
React	★★★★☆
Photoshop	★★★★☆

CERTIFICATIONS

- First Aid and CPR Certified
- Manulife
- Contiki
- Tico
- Sabre / Amadeus Booking system

LANGUAGES

Fluent in Both English and Korean

Swissport Air Transat & Korean Air, Mississauga, ON — *Lead Passenger Service Agent*

MAY 2016 - OCT 2017

WestJet, Mississauga, ON — *Guest Service Ambassador*

JAN 2016 - APR 2016

EDUCATION

University of Toronto, Toronto, ON — *Full Stack Web Development*

MAY 2020 - AUG 2020

Seneca College, Markham, ON — *Travel and Tourism Diploma*

SEP 2014 - APR 2016