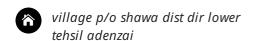
# RAFI ULLAH

Resident Engineer





13.04.1992



031768686841

engrafikhan66@yahoo.com



### **EDUCATION**

2010 - 2014 **FUUAST ISB** 

BSc Electrical(electronics) Engineering

2008 - 2010 GDC GULABAD

FSC (Pre-engineering)

2006 - 2008 CPS Chakdara lower dir

Matric science

## **EXPERIENCE**

#### 08.2017 - present Jaffer Brothers pvt ltd (Zong HQ)

Resident Engineer

Responsibilities provided technical support by identifying,

investigating and resolving software, administration and Network monitoring

technical problems. Diagnose and repair

internet service. LAN, WAN, VPN and other network failures. Trouble shooting of different

software and

hardware issues of Printers, projectors laptop, desktop and scanners. Provided system helpdesk

support via telephone

communications and through remotely used software to end-users. Preventive maintenance of

all IT equipment.

Providing technical support or guidance by resolving the technical problem of

the customer through emails, phone calls, and by in person.

08.2016 - 08.2017 Gandhara college of technology lower dir

Teacher

working is a electrical teacher

### **PERSONALITY**

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✓ Creativite

✓ Punctual

✓ Organized

SOFTWARE SKILLS

Microsoft Word

Microsoft Excel

Microsoft Powerpoint

C++

matlab

### **LANGUAGES HOBBY**







English Urdu Phusto

