Bug 81

Summary:	In the SSPBT page the link "Meeting Notes - February 29, 2012" gives 404 error
Product:	De Anza website **Reporter:** Narmadha Devi <l.narmadhadevi@gmail.com>
Component:	UNOWNED **Assignee:** Mary Ann May-Pumphrey <maypumphreymaryann@fhda.edu>
Status:	IN_PROGRESS - --
Severity:	normal
Priority:	---
Version:	unspecified
Hardware:	PC
OS:	Windows

Time tracking:

Orig. Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
0.0	0.0	0.0	0.0	0	0.0

Attachments: Screen shot of the 404 error

Narmadha Devi   **2016-04-16 00:49:14 PDT**   **Description**

Created attachment 50 [details]
Screen shot of the 404 error

In the SSPBT page the link for "Meeting Notes - February 29, 2012" gives 404 error.

Steps to reproduce:

1.Go to https://www.deanza.edu/.

2.Click on "A-Z Index".

3.Click on the link "G" and click "Governance".

4.Under "Governance Teams" panel on the left, click on the link "Student Services PBT".
The page "Student Services Planning & Budget" appears.

5.On the left panel, click on "Meeting Notes". Scroll down to the "Archive" section.

6.Under 2011-2012 subsection, click on "Meeting Notes - February 29, 2012" link.

Actual Result: Page not found error. We're sorry, the page you requested cannot be found
on this server.

Expected Result: The meeting notes page "Meeting Notes - Feb 29, 2012" should be displayed
with the actual data.

Note: There are several such 404 errors for the Meeting Notes. Following are the examples:

Narmadha Devi   **2016-04-16 00:55:20 PDT**   **Comment 1**

Note: There are several such 404 errors for the Meeting Notes. Following are the examples:

2010-2011:
Meeting Notes - June 8, 2011
Meeting Notes - June 1, 2011
Meeting Notes - May 25, 2011

```
Meeting Notes - May 18, 2011
Meeting Notes - May 11, 2011
Meeting Notes - May 4, 2011
Meeting Notes - April 13, 2011
Meeting Notes - Mar 2, 2011
```

Mary Ann May-Pumphrey   **2016-04-18 19:52:48 PDT**   **Comment 2**

Well-written other than it would benefit from the URL field being filled in with the URL of the page containing the error, which is https://www.deanza.edu/gov/SSPBT/index.html.

Since this not an "owned" area of the De Anza site, I'm moving this one to UNOWNED.

Bug 94

Summary:	The link "Campus Directory" in "College Catalog" page does not work		
Product:	De Anza website	**Reporter:**	Narmadha Devi <l.narmadhadevi@gmail.com>
Component:	"community" dir	**Assignee:**	Web Team QA <qa@saturn.deanza.edu>
Status:	RESOLVED FIXED		
Severity:	normal	**CC:**	maypumphreymaryann@fhda.edu
Priority:	---		
Version:	unspecified		
Hardware:	PC		
OS:	Windows		
URL:	https://www.deanza.edu/publications/catalog/2012-2013/		

Time tracking:	**Orig. Est.**	**Actual Hours**	**Hours Worked**	**Hours Left**	**%Complete**	**Gain**
	0.0	0.0	0.0	0.0	0	0.0

Attachments:	Screen shot of the 404 error

Narmadha Devi   **2016-04-19 13:19:02 PDT**   **Description**

Created attachment 63 [details]
Screen shot of the 404 error

Steps to reproduce:

1. Go to "https://www.deanza.edu/".

2. Click on "Community,Alumni & Donors" tab.

3. Click on "College Catalog" link under "Publications" section on the left panel.

4. Under "Catalog Archive " section on the left panel, click on the link "2012-2013". The page "College Catalog" appears.

5. Scroll down to the bottom of the page and click on "Campus Directory".

Actual Result:

The link "https://www.deanza.edu/publications/catalog/2012-2013/publications/catalog/2012-2013/directory.pdf" throws "Page not Found" error.

Expected Result:

The link should take us to the "Campus Directory" page.

Mary Ann May-Pumphrey   **2016-04-21 13:50:19 PDT**   **Comment 1**

Good summary! Next time, be sure to fill in the URL field (I did it for you this time).

Web Team QA   **2016-04-29 14:37:49 PDT**   **Comment 2**

While the Web Team does research on this issue, I wanted to point out a few things:

1. Describing the path from the main page of the website seems a bit excessive, since it is not the only path to the College Catalog area of the website, and the broken link appears some ways down the path from the main page. Here's the direct link to the page with the broken link:

http://www.deanza.edu/publications/catalog/2012-2013/

2. The general category of that section of the website is the College Catalog, but the page title is "2012-2013 Academic Year".

Web Team QA   **2016-04-29 14:42:04 PDT**   **Comment 3**

Malformed URL fixed for "Campus Directory" link on the page "College Catalog: 2012-2013 Academic Year":

http://www.deanza.edu/publications/catalog/2012-2013/index.html

---

Mary Ann May-Pumphrey   **2016-06-09 21:08:36 PDT**   **Comment 4**

This bug needs bug-fix verification! It has been in state RESOLVED/FIXED for over a month!

Bug 113

Summary:	Duplicate entries for "Skills classes" in "Open Courses" page
Product:	De Anza website
Component:	"schedule" dir
Status:	IN_PROGRESS ---
Severity:	enhancement
Priority:	---
Version:	unspecified
Hardware:	PC
OS:	Windows
URL:	https://www.deanza.edu/schedule/opskil.html

Reporter: Narmadha Devi <l.narmadhadevi@gmail.com>
Assignee: Web Team QA <qa@saturn.deanza.edu>

CC: maypumphreymaryann@fhda.edu

Time tracking:

Orig. Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
0.0	0.0	0.0	0.0	0	0.0

Attachments: Screen shot for highlighting duplicate entries for "Skills classes"

Narmadha Devi   **2016-04-24 20:51:24 PDT**   **Description**

Created attachment 78 [details]

Screen shot for highlighting duplicate entries for "Skills classes"

1. Go to https://www.deanza.edu/

2. Click on "Spring Schedule & Catalog" link on the right panel. Then, the "Schedule of Classes" page appears.

3. Under the "Course Availability" section, click on "View open courses" link.

4. Click on the "Skills classes" in the bottom of the page. Then, the list of "Open Courses" appears.

The URL for "Skills classes" is:

https://www.deanza.edu/schedule/opskil.html

Actual Result: Every course has two entries.

Expected Result: I think, one entry for every course is sufficient.

Mary Ann May-Pumphrey   **2016-04-27 14:31:28 PDT**   **Comment 1**

Interesting content issue! Well-written too!

Web Team QA   **2016-04-29 15:07:32 PDT**   **Comment 2**

We cannot follow through on this at this time, as the period for displaying open classes is over until the next registration period, which starts on May 31st. Debugging will be postponed until then.

Question: You noticed the duplicate entry behavior for SKILLS classes - did you see if for any other classes (or not see it)? Absence of a bug under similar test conditions is an important piece of information to know.

Web Team QA   **2016-05-31 15:40:21 PDT**   **Comment 3**

Registration has opened for Summer 2016, but it seems that SKIL (Adjunct Study Skills) courses are not offered during Summer 2016. So the failure mode cannot be verified for SKIL classes - it may need to wait until Fall 2016.

If a similar failure mode is found for other classes, please mention those instances here.

Mary Ann May-Pumphrey   **2016-06-09 21:11:25 PDT**   **Comment 4**

Narmada: You need to respond to the queries from the web team above.

Bug 137

Summary:	The link "Board Policy 4640" is not working in the Policies page	
Product:	De Anza website	**Reporter:** Narmadha Devi <l.narmadhadevi@gmail.com>
Component:	"policies" dir	**Assignee:** Mary Ann May-Pumphrey <maypumphreymaryann@fhda.edu>
Status:	RESOLVED	

FIXED

Severity:	enhancement	**CC:**	qa@saturn.deanza.edu
Priority:	---		
Version:	unspecified		
Hardware:	PC		
OS:	Windows		
URL:	http://fhdafiles.fhda.edu/downloads/aboutfhda/4640.pdf		

Time tracking:	**Orig. Est.**	**Actual Hours**	**Hours Worked**	**Hours Left**	**%Complete**	**Gain**
	0.0	0.0	0.0	0.0	0	0.0

Attachments: Screen shot of the page throwing error

Narmadha Devi   **2016-05-11 23:43:33 PDT**   **Description**

Created attachment 100 [details]
Screen shot of the page throwing error

Steps to reproduce:

1. Go to "https://www.deanza.edu/".

2. Click on "Community, Alumni & Donors" tab.

3. Click on "College Catalog" link under "Publications" section on the left panel.

4. Click on "Policies" link under "Publications Home" section.

5. Click on "Antidiscrimination Policy" link on the left panel.

6. Click on "See Board Policy 4640" link in the Policies page.

Actual Result: The requested URL /downloads/aboutfhda/4640.pdf was not found on this server.

Expected Result: The link should take us to the "Board Policy 4640" page.

Mary Ann May-Pumphrey   **2016-05-12 11:03:45 PDT**   **Comment 1**

Narmadha: This is a good catch and well written! However, your URL field contains the broken link rather than the page containing the broken link. The URL field should contain this URL: https://www.deanza.edu/policies/antidiscrimination.html

Even though "policies" is on the list of dirs owned by DeAnza's web team, I think that may be an error, so I'm leaving this one assigned to me until I hear a response from them to an email I just sent.

Web Team QA   **2016-05-12 11:20:50 PDT**   **Comment 2**

Link URL updated to existing document for Board Policy 4640.

http://www.deanza.edu/policies/antidiscrimination.html

Mary Ann May-Pumphrey   **2016-06-09 21:12:17 PDT**   **Comment 3**

Why has this bug been left in RESOLVED/FIXED state for so long? It needs formal bug-fix verification pronto!

Bug 95

Summary:	The link "Winter Quarter 2016" in "LinC (Learning in Communities)" page does not work
Product:	De Anza website
Reporter:	Narmadha Devi <l.narmadhadevi@gmail.com>
Component:	UNOWNED
Assignee:	Mary Ann May-Pumphrey <maypumphreymaryann@fhda.edu>
Status:	RESOLVED FIXED
Severity:	enhancement
Priority:	---
Version:	unspecified
Hardware:	PC
OS:	Windows
URL:	https://www.deanza.edu/linc/faculty/archive.html

Time tracking:

Orig. Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
0.0	0.0	0.0	0.0	0	0.0

Attachments: Screen shot of the 404 error

Narmadha Devi   2016-04-19 13:33:33 PDT **Description**

Created attachment 64 [details]
Screen shot of the 404 error

Steps to reproduce:

1. Go to "https://www.deanza.edu/.

2. Click on "Faculty & Staff" tab.

3. On the left panel, click on "Office of Student Services". The page "Students Service" appears.

4. On the "Academic Success Programs" section on right side, click on "LinC" link.

5. Click on "Info for Faculty" on the left panel and then click on "Courses Archive".

6. Click on "Winter Quarter 2016" link.

Actual Result:

  The link "https://www.deanza.edu/linc/faculty/%20/linc/faculty/classeswinter16.html"
  throws "Page not Found" error.

Expected Result:

The link should take us to the "Winter Quarter 2016 Courses" page.

Mary Ann May-Pumphrey   2016-04-21 13:53:50 PDT **Comment 1**

Narmadha: Always fill in the URL field with the URL of the page containing the error! In this case, Matt Abrahams is the owner of the page with the bug. You could try sending him email explaining what the problem is and asking him to fix it.

Mary Ann May-Pumphrey   **2016-06-09 21:10:27 PDT**   <u>Comment 2</u>

Why is this bug in state RESOLVED/FIXED? Did somebody actually fix it? If so, and the fix
has been tested, then it needs to be moved to VERIFIED/FIXED. Otherwise, it needs to be
moved back to CONFIRMED.

???