

# Nur Muhammad Jazuli

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## About Me

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I am a dedicated Software Tester with over a year of experience in manual testing, skilled in testing methodologies, regression analysis, and UI/UX principles. My expertise spans API testing and the use of project management tools like Jira. With a strong foundation in Agile/Scrum methodologies, I adapt well to collaborative, fast-paced environments and thrive in cross-functional teams.

## WORK EXPERIENCE

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### PT XL Axiata TBK, Jakarta • QA Manual

*November 2024 – Present*

- Responsible for preparing comprehensive test data sets used in regression testing, Dress Rehearsal(DR), and production environment validations, ensuring all relevant scenarios are adequately covered.
- Conducted end-to-end regression testing on deployment day (H-Day) to validate the stability and functionality of systems before going live.
- Actively monitored system behavior during deployment and provided immediate feedback to vendors or system providers in the event of bugs or anomalies, facilitating rapid troubleshooting and resolution.
- Performed sanity testing for new Change Requests (CRQ) or deployments, ensuring critical features and core functionalities remain intact post-deployment.
- Collaborated with internal and external stakeholders—including developers, system vendors, and operation teams—to verify deliverables and ensure successful rollouts.
- Maintained detailed documentation of test activities, issues encountered, and outcomes for future traceability and knowledge sharing.
- Contributed to improving QA processes by identifying gaps and proposing enhancements to testing strategies and communication workflows

## **PT Teknologi Pelanggan Bahagia, Yogyakarta • QA Manual**

*December 2022 – August 2024*

- Conducted manual testing to identify software defects and inconsistencies.
- Performed layout testing and all aspects related to UI/UX by comparing Figma designs and front-end implementations.
- Tested functionalities based on flowcharts, Figma designs, or briefs.
- Conducted regression testing to verify bug fixes and changes.
- Created and executed test plans and test cases to ensure comprehensive coverage.
- Collaborated with developers and other team members to resolve issues and improve application quality.
- Documented test results and provided clear and detailed bug reports.
- Utilized Jira for project management and bug tracking.
- Worked within teams using Agile/Scrum methodologies.

## **Qodrbee, Yogyakarta • Customer Support**

*August 2019 – June 2022*

- Provided daily technical assistance related to customer payment issues, ensuring all transactions were processed smoothly and any disruptions were resolved promptly.
- Acted as the first line of support for customers facing application errors or functional issues, delivering clear guidance and solutions to restore system usability.
- Liaised with the development team by documenting and reporting bugs, tracking issue progress, and validating resolutions before deployment.
- Conducted manual testing of newly implemented or updated features to ensure the fixes met business requirements and functioned correctly across use cases.
- Executed pre-release testing and user acceptance testing (UAT) to validate system readiness before being accessed by end-users.
- Maintained detailed records of issues, troubleshooting steps, and test outcomes to support continuous improvement and incident traceability.
- Collaborated closely with cross-functional teams including QA, developers, and customer service to enhance the overall quality and reliability of the application.
- Contributed to reducing downtime and customer complaints by proactively identifying and addressing recurring issues.

## ***Freelance & Part Time Experience***

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### ***Mini ATM EDC - EPadi***

*November 2024 – March 2025*

- Performed end-to-end testing on Electronic Data Capture (EDC) machines to ensure payment functionality, transaction accuracy, and integration with backend systems.
- Executed functional and UI testing on the internal web dashboard used for monitoring transaction progress and payment statuses in real-time.
- Validated EDC device behavior under various transaction scenarios, including normal flow, edge cases, and failure recovery.
- Collaborated with developers to review and verify bug fixes and new features before release to production.
- Simulated real-world user interactions on both EDC and web dashboard environments to identify bugs, inconsistencies, or usability issues.
- Documented test scenarios, identified defects, and tracked issue resolution to ensure high-quality deliverables.
- Provided feedback to enhance the user experience and ensure seamless communication between hardware and web-based systems.
- Supported regression testing efforts following new builds or hotfixes affecting the transaction ecosystem

### ***QA Manual at HAITOKO***

*January 2023 – July 2023*

- Working as a manual tester at HAITOKO(Haitoko is an online shopping partner and delivery service. The features of this app are similar to GoShop, GoFood, and it allows selling new and secondhand goods, much like Carousel or OLX)
- Create test cases and test scenarios for haitoko apps
- Testing mobile and PWA
- Identified and documented software requirements and user stories for testing purposes

## ***Puskesmas Karanggayam 1***

*December 2019 – February 2020*

- Developed and implemented a Puskesmas system using WordPress.
- Created key features such as online patient registration, doctor schedule management, and electronic medical records system.
- Integrated plugins to enhance functionality and security of the system.
- Conducted testing and troubleshooting to ensure the system operated smoothly and securely.
- Collaborated with healthcare teams to customize the system according to the needs of the Puskesmas.

## ***Ngrembel Asri Report (Web Dev)***

*November 2017 – April 2018*

- Developed an expense tracking application for a restaurant using the Phalcon framework.
- Implemented features for recording and managing restaurant expenses efficiently.
- Utilized PostgreSQL for robust and scalable database management.
- Conducted testing and debugging to ensure the application's performance and reliability.
- Collaborated with the restaurant management to tailor the application to meet specific operational needs.

## ***Cek Order Apps (Android Dev)***

*November 2016 – August 2017*

- Developed an order tracking application to monitor the status of customer orders, indicating whether they are being processed, cooked, or delivered.
- Utilized Android native development with Java to create a responsive and user-friendly application.
- Implemented real-time updates and notifications to keep customers informed about their order status.
- Conducted thorough testing and debugging to ensure a smooth user experience and application reliability.
- Worked closely with the client to ensure the application met their specific requirements and improved customer satisfaction.

## EDUCATION

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- **Siber Muhammadiyah, Yogyakarta • Information System** 2023 – Present

- **Qodr, Yogyakarta** 2016 – 2019

*Qodr is an IT community that focuses on teaching programming and delving into Islam deeply. I learned Android native programming and a bit of web programming, practiced on several projects, and joined the community in my region.*

## CERTIFICATIONS

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- **Digital Kominfo – Rakamin Academy** September 2023 – October 2023

Software Quality Assurance [Link Certificate](#)

- **Sanbercode** 3 Juli 2023 – 28 Juli 2023

Quality Assurance [Link Certificate](#)