Lucas Nunes

Software Engineer

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LinkedIn
https://www.linkedin.com/in/nunesmlucas/

Sharp, quick learner; willing to get involved.

Cooperative teamwork in setting and achieving goals.

Successful in mastering new skills through hands-on experience.

Experience

2018-11 - present **Full Stack Flex Bootcamp**

Rutgers University

Obtained a certificate by working on assignments and projects.

Worked independently as well as in teams to develop solutions.

Gained experience in the following languages:

HTML, CSS, Javascript, jQuery, Bootstrap, React.js, SpringMVC, MERN Stack, and more.

2017-01 - present **On-Site Support Specialist**

Ernst & Young

Communicate professionally and efficiently with all customers

Provide hands on and remote support for customer issues

Manage large projects for local structural changes and network configurations

Support with network security and local network outages

Event support in locations inside and outside of the U.S.

Handle all assets and stock levels for the office

Efficiently manage tickets in a timely fashion to provide quick solutions

2015-09 - 2016-12 **IT Support Specialist**

Crestron Electronics

Managed and updated tickets daily through user's incident reports

Provided detailed support to end users through phone calls, emails, and walk-ins

Prioritized incidents to provide a more efficient and time managed solution

Worked and managed four campus buildings and two remote offices

Issued and assigned customer equipment to their loaner agreements

Configured and managed all network printers

Education

2011-08 - 2015-05 **Lyndon State College, Bachelor of Computer Information Systems**

Networking

Computer Security

Object Oriented Problem Solving

System Analysis & Design

Java Programming Program

Inter/Web Applications

Database Systems