



UNIVERSITI
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CASE STUDY: MINISTRY OF SPORTS AND YOUTH MALAYSIA (KBS) WEBSITE

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BACKGROUND OF THE WEBSITE



Developed by the Corporate Management Unit and Portal under the Information Management Division

Using appropriate security technology and use the latest technologies such as encryption of data to protect data that been presented on website.

The website were created the best view in 1920x1080

Users can choose whether to choose larger or smaller text sizes, as appropriate

Provide a user friendly navigation,

2.0 NATURE BUSINESS OF WEBSITE



a) WHAT IS THE NATURE BUSINESS FOR THE MINISTRY OF SPORTS AND YOUTH MALAYSIA?

- The Ministry of Sports and Youth Malaysia website overall activities is all about sports in Malaysia.
- This website is also providing about latest news or information about sport in Malaysia, job vacancy in sport field, collection of acts and regulations for sport and future plan for sport in Malaysia.

b) HOW THE MINISTRY OF SPORTS AND YOUTH DECLARE AND DESCRIBE THEMSELVES AS THE GOVERNMENT WEBSITE.

- Ministry of Sport and Youth Malaysia is an official organization under government that handle about sport and youth.
- At their website, we can learn what type of activity they have, their organization, official latest update from government about sport in Malaysia and month programs handle by them.
- Users can find the government related logo at the bottom of their webpage.



2.0 NATURE BUSINESS OF WEBSITE



c) WHY THE MINISTRY OF SPORTS AND YOUTH WEBSITE NATURE OF BUSINESS ARE NOT VARIOUS AND FULL OF VARIETY?

- This website are specialize only in delivering news in the subject field of sports and youth development.
- There are none other news except sports and youth development. However, we can also find about their history.

d) WHEN IS THE LAST TIME THE MINISTRY OF SPORTS AND YOUTH WEBSITE WERE UPDATED?

- Ministry of Sports and Youth Malaysia website seems like are not updating their content every day and basically they update their content every 2 weeks.
- On the day that they updating their content, the website will be in a problem because they receiving high traffic request by user.

e) WHO IS THE LEADER BEHIND THE MINISTRY OF SPORTS AND YOUTH MALAYSIA WEBSITE?

- Ministry of Sports and Youth website is being handle by department of information management led by Mr. Fauzi bin Elham.

3.0 UX/UI OF THE WEBSITE



- UX Design refers to the term User Experience Design, while UI Design stands for User Interface Design and both elements are crucial to a product and work closely together.
 - User experience (UX) refers to any interaction a user has with a product or service.
 - UX design considers each and every element that shapes this experience, how it makes the user feel, and how easy it is for the user to accomplish their desired tasks.
- a) **WHAT KIND OF USER-INTERFACE (UI) for THE MINISTRY OF SPORTS AND YOUTH MALAYSIA WEBSITE?**
- Ministry of Sports and Youth Malaysia website basically use orange colour as the main colour for website.
 - The layout for this website quite simple and there is no special for this website layout and the problem for this website user interface is the font.
 - The size of font is really small and some words cannot be read and choice of fonts are really bad they need any other fonts that more attractive and easy for user to read.



3.0 UX/UI OF THE WEBSITE



b) HOW USER-FRIENDLY (UX) ARE THIS WEBSITE?

- In our opinion, this website are not that user-friendly because some of the button or icon are not working or malfunctioning.
- They need to sort out the some of the button problems because it can make the user lost interest to visit their website.

c) WHY THE CHOICE OF UX/UI FOR THIS WEBSITE IS QUITE BAD?

- Ministry of Sports and Youth Malaysia website look like not by a professional web designer because there is a lot of mistake and lack of design because the font, arrangement, linked icon and some other things are not working and not suitable for government website.

d) WHEN IS THE LAST TIME THIS WEBSITE UPDATE THEIR UX/UI?

- This website design looks like old and never be update before and there is also no change on their icon, task bar and any other certain parts that are not working. So, this website UX/UI are not updated regularly.

4.0 COLOUR SCHEME USED



- a) Colors are important to drive ones attention.
- b) The Ministry of Sports and Youth website uses white as a background and a hint of range.
- c) A blue navigation bar with logos of other organization related to Kementerian Belia dan Sukan.
- d) The texts in the website is mostly gray colour that does not give much attention but just enough for users to read.
- e) This website also provided access to people with had disabilities of colour blind

5.0 NAVIGATION OF THE WEBSITE



- Ministry of Sports and Youth Malaysia website emphasize the definition of a simple and meaningful website.
- This is because the navigation that being use and being display in the website are simple enough for the new user to navigate through the Ministry of Sports and Youth website

a) WHERE IS THE NAVIGATION BAR OR TAB ARE LOCATED IN THE WEBSITE?

- The navigation bar or tab are located on top of the website home page and this is because it is easy for the website users or visitors to find the navigation bar.

b) WHO MANAGE THE WEBSITE TO PREVENT IT FROM MALFUNCTIONING?

- The Department of The Information Management under The Ministry of Sports and Youth Malaysia and to be concise the Technical Units that being led by Mr. Muhamad Khairi Bin Abdul Aziz manage the website to make sure it operates properly.

5.0 NAVIGATION OF THE WEBSITE



c) WHEN THE WEBSITE POSTED AN UPDATED NEWS IN THEIR WEBSITE?

- The latest post or updates regarding the Ministry of Sports and Youth Malaysia were posted on 5th of June.
- The title of the news or updates is “Debat Rakan Muda 2020, Medan Anak Muda Bahas Usul Secara Dalam Talian”

d) WHERE DID THEY RETRIEVE THEIR LATEST NEWS?

- This website is directly under the supervision of the Ministry of Sports and Youth thus their latest news and updates are legitimate and it is truly can be trusted.
- The columnist or the author all of their news are working directly under the Ministry and they acted as their media staff if the Ministry release any official statements.

e) HOW CAN THE USER SEND ANY REPORT OR SUGGESTION TO THIS WEBSITE?

- Users can send any reports or suggestion through the report icon located on top of the website.

6.0 CONTENT OF THE WEBSITE



a) AUTHORITY

- Authority is an institution, person or even an organization that have the right qualification and knowledge to manage the content and the wellbeing of the website.
- Thus, for this Ministry of Sports and Youth Malaysia website, the authorship of this website can be easily being recognize by the visitors or the users of this website because the Ministry of Sports and Youth Malaysia (KBS) are quite popular among all of the other governmental department.
- The true reason why do we can trust all of the content that have been posted in this government supervise website is because this is their truly own website and all of the website content are directly came from their own trusted media sources.

b) CONTENT UPDATE

- The content of this government website will be updated regularly because we need to bear in mind that this is a government supervised website .
- There is a negativity of this KBS website up-to-dateness contents because the content that have been publish on their website are quite outdated compared to the information that have been posted on their social media account such as Facebook and their Instagram.

6.0 CONTENT OF THE WEBSITE



c) CONTENT COVERAGE

- Most of the Malaysian citizen will already know that KBS website will contain the information mostly regarding sports and youth developmental activities.

d) ACCURACY OF THE CONTENT POSTED ON THE WEBSITE

- We found that all of the news and articles that have been posted on their website are truly essential and legitimate because there are always an author that write the news and they always credited the author afterwards