



# NUR LAILI A.

ENGLISH TUTOR, TEAM SUPPORT.

## ABOUT ME

I am an English tutor and a member of the international annotation team support. I gained valuable experience both in teaching and customer support, including problem-solving and communication skills. I have worked as an English tutor since 2019 and as a team support since 2022. I also teach in some high schools in Kediri as an English extracurricular teacher.

## EXPERIENCE

**2019-Present**

**English Tutor in Sidney Modern English Club,  
Kediri-Indonesia.**

- Planning and delivering English language lessons to students of various levels and abilities.
- Assessing students' language skills through various tests and assignments.
- Providing feedback and guidance to students to help them improve their language skills.
- Organizing and leading extracurricular activities, such as language clubs or cultural events, to enhance students' language learning experience.
- Encouraging students to practice their language skills outside the classroom through homework, reading assignments, and other activities.

**2022 - present**

**Freelance Annotation Team Support**

- Responsible for sending OTP codes to annotation members handling projects in Thailand, Vietnam, Japan, China, and Indonesia.
- Assisting users in resolving login issues by identifying and resolving such issues in a timely and efficient manner.
- During this time, I gained valuable experience in customer support, including problem-solving and communication skills.

## EDUCATION

**2015 - 2017**

SMAN 1 KOTA KEDIRI, INDONESIA

**2017 - 2023**

IAIN KEDIRI, INDONESIA

**Bachelor Degree of Economic**

## SKILLS

**Good communication,  
Indonesian**



**Good communication,  
English**



**Ms. Office, Google  
Workspace and Web  
Meeting**



## CONTACT