Communication Sheet

Incident No : INC-0001

Issue Description

1). Pretermination overdue days in printform is not correct. 2). Customer already paid for his 90 days overdue and remaining 25 days overdue (until 21 August 2015). 3). Pretermination printform shown that this customer has 115 days overdue (90+25) but the penalty amount is correct.

Suspected Reason

This case is not yet handle in current program. FID can absorb for this case by fixing and testing in 5 days work. For special request, this report can temporary create by FID and return to user

Decided Solution

FID can absorb for this case by fixing and testing in 5 days work. For special request, this report can temporary create by FID and return to user

Programmer	**Bisnis Analyze**	**Project Manager**	**User**