Mercantile Bank Limited

Charter Life Insurance Premium Collection User Manual

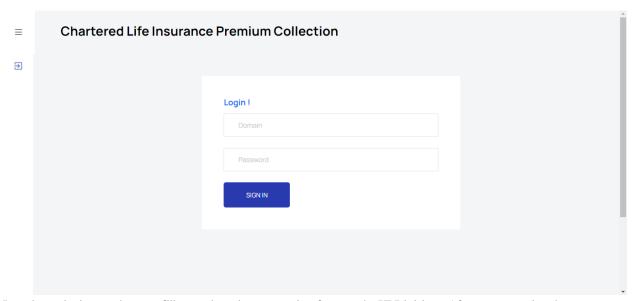
1. Go to 10.10.100.35 portal and click utility bills & govt Portal tab.



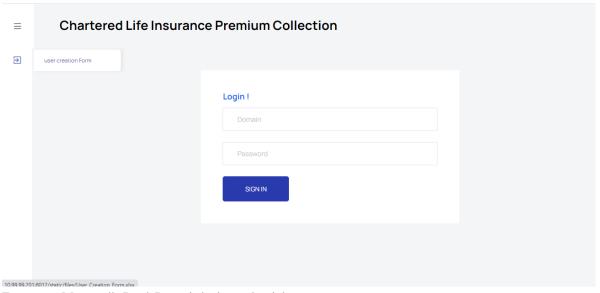
2. Select Charter Life Insurance Premium Collection button.



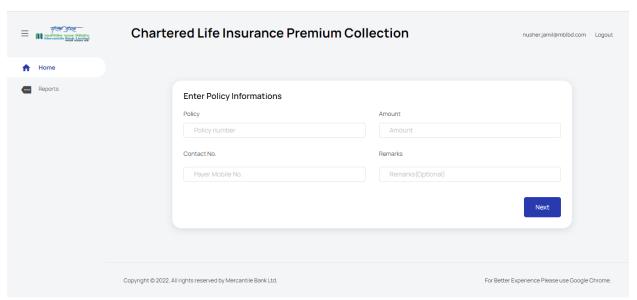
3. This link will Send the user to the login page of the premium collection portal.



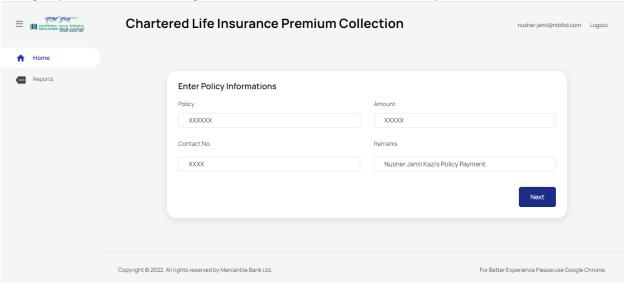
4. In order to login user have to fillup and send user creation form to the IT Division. After user creation the user can login to the system.



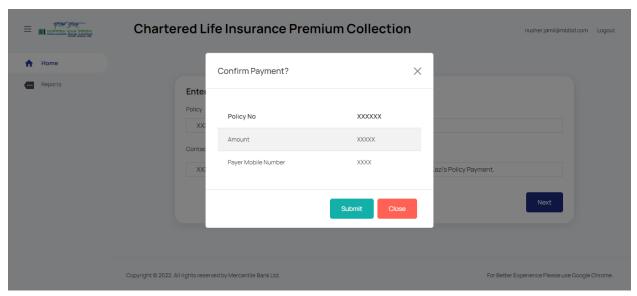
- 5. Enter your Mercantile Bank Domain login credentials to enter.
- 6. After login user can entre policy premium through home section.



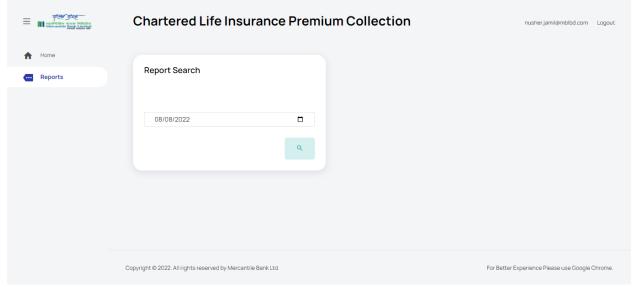
7. Enter policy number, amount to be paid, contact number and a remark to identify the submission



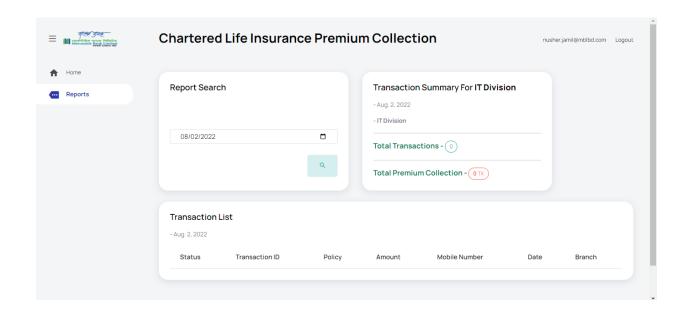
8. Hit next to check your inputs in the popup, if there are any problems cancel the submission. If everything is correct then submit the payment



9. Users can view submission reports in the reports menu.



10. Users will be able to search policy payments by date into their own respective branch. They will also view the transaction summery of a perticular date they searched for.



For Any Queries please Contact IT Division.