Nusrath Syed

SOFTWARE DEVELOPER

Scarborough, Ontario

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Summary

Looking to apply my previous experience in a Software Developer role! I enjoy hackathons and reading technical reviews.

Technical Skills

PROGRAMMING LANGUAGES AND ADDITIONAL SKILLS EXPERIENCE

- Java, JavaScript, SQL, C, C#, TypeScript, VBA, Swift, HTML, CSS, Kotlin, Python, NodeJS, React, Angular, PHP
- Cloud Platforms: Amazon Web Services, Microsoft Azure, Google Cloud Platform, Microsoft Power, Big Data Technology
- Software: LaTeX, Linux, Docker, Git/GitHub, MongoDB, Microsoft Access, MSOffice, Active Directory, PowerApps, MSProject
- Critical thinking, problem solving, effective written/verbal communication, detail-oriented, excellent customer service

Education

Sheridan College   *Brampton, Canada*

ADVANCED DIPLOMA IN COMPUTER SYSTEMS TECHNOLOGY - INFORMATION SYSTEMS ENGINEERING   *Jan 2021 - Dec 2023*

- Awarded Sheridan Student in Diversity - Mar. 2023 & Women in Computing Bursary - Jan. 2022

York University   *Toronto, Canada*

BACHELORS OF SCIENCE - PSYCHOLOGY   *Sept 2012 - Oct 2021*

Work Experience

Prism Eye Institute   *Remote, Canada*

INTAKE SPECIALIST   *June 2024 - August 2024*

- Front line of support for patients, assisting with appointments, referrals and patient inquiries through Ocean and Oscar.
- Excellent communication skills and understanding to identify patient needs and escalate priority issues through the call centre

Skill Squirrel   *Mississauga, Canada*

GPT RESEARCH AND DEVELOPMENT INTERN   *May 2023 - Aug 2023*

- Spearheaded the research and development of Cloud AI tools, resulting in actionable recommendations and advancements.
- Played a pivotal role in enhancing productivity and efficiency through optimized AI solutions, resulting in cost savings

Immigration, Refugees and Citizenship Canada (IRCC)   *Remote, Canada*

APPLICATION DEVELOPER CO-OP   *Sept 2022 - Dec 2022*

- Developed VBA scripts to automate repetitive tasks and enhance the functionality of deployed tools, resulting in reduced errors.
- Utilized Microsoft Access SQL to query and manipulate data within the relational database to improve performance and efficiency.

City of Mississauga   *Mississauga, Canada*

IT DEPARTMENT SUPPORT AND TECH HUB CO-OP   *Jan 2022 - Apr 2022*

- Streamlined IT support by triaging tasks at the 2nd level and help desk support at the Tech Hub, increasing customer satisfaction.
- Imaging and deployment of PC replacements and played a key role in IT asset management and PC life cycle management.

Projects

Angelica Acosta Personal Wellness

SHERIDAN COLLEGE CAPSTONE PROJECT   *Dec 2023*

- Developed a fitness web application for our client using Spring Boot Java, MySQL, and Angular/Ionic frameworks.

Ottawa Sustainability Network Advocacy Program

HOW TO CHANGE THE WORLD   *Mar 2023*