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Summary _____

Looking for the opportunity apply my previous internship and work experience in an exciting software engineer role! My interests include software engineering, cybersecurity, and writing technical documentation.

Technical Skills _____

PROGRAMMING LANGUAGES

· Java, MongoDB, MySQL

SOFTWARE

• LaTeX, Mac OS X, Unix, VMware Fusion

Education

Sheridan College Toronto, Canada

COMPUTER SYSTEMS TECHNOLOGY: INFORMATION SYSTEMS ENGINEERING

- Interests in software engineering, and information security
- Awarded Women In Computing Bursary in January 2022

York University Toronto, Canada

BSc in Psychology

• Enrolled with Entrance Scholarship

Sep. 2012 - Jun. 2018

Jan. 2021 - Present

Work Experience _____

City of Mississauga Mississauga, Canada

IT DEPARTMENTAL SUPPORT/TECH HUB CO-OP

Jan. 2022 - Apr. 2022

- Support the development and implementation of policies and programs and prepared informative materials for use by internal and external stakeholders.
- Provided counter customer service responding to telephone and email inquiries
- Researching, analysing, and troubleshooting at various city sites

No Frills Toronto, Canada

CUSTOMER SERVICE/CASHIER

BELL GEEKFEST HACKATHON

Oct. 2009 - Jan. 2018

- Exceptional customer service and representation of the store
- · Lead the team of cashiers and tracking statistics of performances
- Provided sales comparisons and troubleshooting POS system hardware

Projects _____

War Game Toronto, Canada

SHERIDAN COLLEGE Nov 2021

- · Recreated the 'War' card game in Java
- · Followed SDLC processes, and implemented UML class diagrams and use-case diagrams to create user scenarios

Green Python Toronto, Canada

• Collaborated with a team to design an innovative software for environmental sustainability

- In addition to a live working demo with machine learning, I pitched to a team of twelve judges

NUSRATH SYED · RÉSUMÉ

Sept. 2021