

#### SOFTWARE DEVELOPER

Etobicoke, Ontario

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# Summary \_

Looking for the opportunity apply my previous internship and work experience in an exciting software engineer role! My interests include reading technical reviews, hackathons, and application development.

## Technical Skills \_\_\_\_\_

PROGRAMMING LANGUAGES

· Java, JavaScript, SQL, C, C#, TypeScript, VBA, Swift

#### SOFTWARE

- LaTeX, Angular, MacOS, Windows, Linux/Unix, Git, MongoDB, VMware Fusion, Microsoft Office, MS Project
- · Miscellaneous: Data Structures & Algorithms, ServiceNow, Cisco Webex/Jabber, Microsoft SCCM, Active Directory

## Education

Sheridan College Toronto, Canada

COMPUTER SYSTEMS TECHNOLOGY: INFORMATION SYSTEMS ENGINEERING

Jan. 2021 - Present

- · Interests in software engineering, and information security
- Awarded Women In Computing Bursary in January 2022

York University Toronto, Canada

BSc in Psychology Sep. 2012 - Jun. 2018

# Work Experience \_\_\_\_\_

### Immigration, Refugees and Citizenship Canada (IRCC)

Remote, Canada

APPLICATION DEVELOPER CO-OP

Sept. 2022 - Current

- Using VBA, SQL and Object Oriented Programming to assist in maintaining inventory of deployed tools and troubleshoot technical/coding issues
- Test functionality of prototypes and develop/update tools to user specifications

City of Mississauga Mississauga, Canada

IT DEPARTMENTAL SUPPORT/TECH HUB CO-OP

Jan. 2022 - Apr. 2022

Oct. 2009 - Jan. 2018

- Triage assigned support at the second level and provided help desk support at the Tech Hub counter
- Imaging and deployment of PC for replacement and contributed to IT asset management and PC life cycle management

No Frills Toronto, Canada

- Exceptional customer service in fast-paced environment, tracking stats of cashier performances
- Provided sales comparisons and troubleshooting POS system hardware

# Projects \_\_\_\_\_

### **Fitness Boutique**

CUSTOMER SERVICE/CASHIER

Personal Project May 2022

- Developed the back-end of an application using Java and stored databases using MongoDB and MongoExpress
- · Utilized basic CRUD functionalities and implemented Docker platform, was able to deploy using Replit platform

**Green Python**Toronto, Canada

BELL GEEKFEST HACKATHON Sept. 2021

- · Collaborated with a team to design an app for environmental sustainability
- I pitched my idea to a panel of twelve judges and presented a live working demo using machine learning

NUSRATH SYED · RÉSUMÉ