

# Nusrath Syed

SOFTWARE DEVELOPER

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## Summary

Looking for the opportunity apply my previous internship and work experience in an exciting software engineer role! My interests include software engineering, cybersecurity, and writing technical documentation.

## Technical Skills

### PROGRAMMING LANGUAGES

- Java, JavaScript, SQL

### SOFTWARE

- LaTeX, macOS, Windows, Unix, Git, MongoDB, VMware Fusion, Adobe Photoshop

### MISCELLANEOUS

- ServiceNow, Microsoft Office Pro Plus, Cisco Webex/Jabber, Microsoft SCCM, Active Directory

## Education

### Sheridan College

Toronto, Canada

#### COMPUTER SYSTEMS TECHNOLOGY: INFORMATION SYSTEMS ENGINEERING

Jan. 2021 - Present

- Interests in software engineering, and information security
- Awarded Women In Computing Bursary in January 2022

### York University

Toronto, Canada

#### BSc IN PSYCHOLOGY

Sep. 2012 - Jun. 2018

## Work Experience

### City of Mississauga

Mississauga, Canada

#### IT DEPARTMENTAL SUPPORT/TECH HUB CO-OP

Jan. 2022 - Apr. 2022

- Support and prepared informative materials for use by internal and external stakeholders.
- Provided counter customer service responding to telephone and email inquiries
- Researching, analysing, and troubleshooting at various city sites

### No Frills

Toronto, Canada

#### CUSTOMER SERVICE/CASHIER

Oct. 2009 - Jan. 2018

- Exceptional customer service in fast-paced environment, tracking stats of cashier performances
- Provided sales comparisons and troubleshooting POS system hardware

## Projects

### War Game

Toronto, Canada

#### SHERIDAN COLLEGE

Nov. 2021

- Recreated the 'War' card game in Java and followed SDLC processes
- Implemented UML class diagrams and use-case diagrams to create user scenarios

### Green Python

Toronto, Canada

#### BELL GEEKFEST HACKATHON

Sept. 2021

- Collaborated with a team to design an app for environmental sustainability
- I pitched my idea to a panel of twelve judges and presented a live working demo using machine learning