

Nusrath Syed

SOFTWARE DEVELOPER

Scarborough, Ontario

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Summary

Looking to apply my previous experience in a Software Developer role! I enjoy hackathons and reading technical reviews.

Technical Skills

PROGRAMMING LANGUAGES AND ADDITIONAL SKILLS EXPERIENCE

- Java, JavaScript, SQL, C, C#, TypeScript, VBA, Swift, HTML, CSS, Kotlin, Python, NodeJS, React, Angular, PHP
- Cloud Platforms: Amazon Web Services, Microsoft Azure, Google Cloud Platform, Microsoft Power, Big Data Technology
- Software: LaTeX, Linux, Docker, Git/GitHub, MongoDB, Microsoft Access, MSOffice, Active Directory, PowerApps, MSProject
- Critical thinking, problem solving, effective written/verbal communication, detail-oriented, excellent customer service

Education

Sheridan College

Brampton, Canada

ADVANCED DIPLOMA IN COMPUTER SYSTEMS TECHNOLOGY - INFORMATION SYSTEMS ENGINEERING

Jan 2021 - Dec 2023

- Awarded Sheridan Student in Diversity - Mar. 2023 & Women in Computing Bursary - Jan. 2022

York University

Toronto, Canada

BACHELORS OF SCIENCE - PSYCHOLOGY

Sept 2012 - Oct 2021

- Entrance Scholarship awarded 2012-2016

Work Experience

Prism Eye Institute

Remote, Canada

INTAKE SPECIALIST

June 2024 - Aug 2024

- Front line of support for patients, assisting with appointments, referrals and patient inquiries through Ocean and Oscar.
- Excellent communication skills and understanding to identify patient needs and escalate priority issues through the call centre

Skill Squirrel

Mississauga, Canada

GPT RESEARCH AND DEVELOPMENT INTERN

May 2023 - Aug 2023

- Spearheaded the research and development of Cloud AI tools, resulting in actionable recommendations and advancements.
- Played a pivotal role in enhancing productivity and efficiency through optimized AI solutions, resulting in cost savings

Immigration, Refugees and Citizenship Canada (IRCC)

Remote, Canada

APPLICATION DEVELOPER CO-OP

Sept 2022 - Dec 2022

- Developed VBA scripts to automate repetitive tasks and enhance the functionality of deployed tools, resulting in reduced errors.
- Utilized Microsoft Access SQL to query and manipulate data within the relational database to improve performance and efficiency.

City of Mississauga

Mississauga, Canada

IT DEPARTMENT SUPPORT AND TECH HUB CO-OP

Jan 2022 - Apr 2022

- Streamlined IT support by triaging tasks at the 2nd level and help desk support at the Tech Hub, increasing customer satisfaction.
- Imaging and deployment of PC replacements and played a key role in IT asset management and PC life cycle management.

GoodLife Fitness

Toronto, Canada

CERTIFIED PERSONAL TRAINER

Jul 2018 - May 2021

- Exceeded monthly sales quotas by 25%, showcasing a keen ability to promote personal training services to clients.
- Empowered clients to achieve their fitness objectives through effective communication and coaching, fostering positivity and social support.

Joe's No Frills

CASHIER AND FRONT-END SUPERVISOR

Toronto, Canada

Oct 2009 - Jan 2018

- Served as the first point of contact for customers, providing assistance with inquiries, returns and product information.
- Exceptional customer service, adeptness in handling sales documentation and administrative tasks
- Maintained accuracy in cash register operations, ensuring proper recording of sales and adherence to cash handling procedures.

Projects

Angelica Acosta Personal Wellness

SHERIDAN COLLEGE CAPSTONE PROJECT

Dec 2023

- Developed a fitness web application for our client using Spring Boot Java, MySQL, and Angular/Ionic frameworks.

Ottawa Sustainability Network Advocacy Program

HOW TO CHANGE THE WORLD

Mar 2023

- Collaborated with a team of students to design a network advocacy program for sustainability initiatives in Ottawa, Canada

fitness-boutique

PERSONAL PROJECT

May 2022

- Database platform designed to organize and manage fitness-related items, enabling streamlined inventory tracking

Green Panther

BELL CANADA

Sept 2021

- Collaborated with a team of students to develop an app that helps sustainability by implementing informative recycling methods