

□ (437) 833-1379 | ■ nusrath.u.syed@gmail.com | □ nusrathsyed | □ nusrath-syed

### Summary \_\_\_\_\_

Looking for the opportunity apply my previous internship and work experience in an exciting software engineer role! My interests include software engineering, cybersecurity, and writing technical documentation.

#### Technical Skills \_\_\_\_\_

PROGRAMMING LANGUAGES

· Java, MongoDB, MySQL

SOFTWARE

• LaTeX, Mac OS X, Unix, VMware Fusion

#### Education

**Sheridan College** Toronto, Canada

Jan. 2021 - Present

Oct. 2009 - Jan. 2018

COMPUTER SYSTEMS TECHNOLOGY: INFORMATION SYSTEMS ENGINEERING

- Interests in software engineering, and information security
- Awarded Women In Computing Bursary in January 2022

**York University** Toronto, Canada

BSc in Psychology

Sep. 2012 - Jun. 2018 • Enrolled with Entrance Scholarship

# Work Experience \_\_\_\_\_

**City of Mississauga** Mississauga, Canada

IT DEPARTMENTAL SUPPORT/TECH HUB CO-OP

Jan. 2022 - Apr. 2022 • Support the development and implementation of policies and programs and prepared informative

- materials for use by internal and external stakeholders.
- Provided counter customer service responding to telephone and email inquiries
- Researching, analysing, and troubleshooting at various city sites

No Frills Toronto, Canada

CUSTOMER SERVICE/CASHIER

- Exceptional customer service and representation of the store
- · Lead the team of cashiers and tracking statistics of performances
- Provided sales comparisons and troubleshooting POS system hardware

## Projects \_\_\_\_\_

**Green Python** Toronto, Canada

**BELL GEEKFEST HACKATHON** Sept. 2021

- · Collaborated with a team to design an innovative software for environmental sustainability
- In addition to a live working demo with machine learning, I pitched to a team of twelve judges

**War Game** Toronto, Canada

SHERIDAN COLLEGE Nov. 2021

- Recreated the 'War' card game in Java
- · Followed SDLC processes, and implemented UML Class Diagrams and use-case diagrams to create user scenarios

NUSRATH SYED · RÉSUMÉ