

Nusrath Syed

SOFTWARE DEVELOPER

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Summary

Looking for the opportunity apply my previous internship and work experience in an exciting software engineer role! My interests include software engineering, cybersecurity, and writing technical documentation.

Technical Skills

PROGRAMMING LANGUAGES

- Java, JavaScript, SQL

SOFTWARE

- LaTeX, macOS, Windows, Unix, Git, MongoDB, VMware Fusion, Adobe Photoshop

MISCELLANEOUS

- ServiceNow, Microsoft Office Pro Plus, Cisco Webex/Jabber, Microsoft SCCM, Active Directory

Education

Sheridan College

Toronto, Canada

COMPUTER SYSTEMS TECHNOLOGY: INFORMATION SYSTEMS ENGINEERING

Jan. 2021 - Present

- Interests in software engineering, and information security
- Awarded Women In Computing Bursary in January 2022

York University

Toronto, Canada

BSc IN PSYCHOLOGY

Sep. 2012 - Jun. 2018

Work Experience

City of Mississauga

Mississauga, Canada

IT DEPARTMENTAL SUPPORT/TECH HUB CO-OP

Jan. 2022 - Apr. 2022

- Support and prepared informative materials for use by internal and external stakeholders.
- Provided counter customer service responding to telephone and email inquiries
- Researching, analysing, and troubleshooting at various city sites

No Frills

Toronto, Canada

CUSTOMER SERVICE/CASHIER

Oct. 2009 - Jan. 2018

- Exceptional customer service in fast-paced environment, tracking stats of cashier performances
- Provided sales comparisons and troubleshooting POS system hardware

Projects

War Game

Toronto, Canada

SHERIDAN COLLEGE

Nov. 2021

- Recreated the 'War' card game in Java
- Followed SDLC processes, and implemented UML class diagrams and use-case diagrams to create user scenarios

Green Python

Toronto, Canada

BELL GEEKFEST HACKATHON

Sept. 2021

- Collaborated with a team to design an innovative software for environmental sustainability
- In addition to a live working demo with machine learning, I pitched to a team of twelve judges