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The Gazette of the Democratic Socialist Republic of Sri Lanka

EXTRAORDINARY

අංක 2398/19 - 2024 අගෝස්තු මස 21 වැනි බදාදා - 2024.08.21
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PART I : SECTION (I) — GENERAL

Government Notifications

NATIONAL WATER SUPPLY AND DRAINAGE BOARD LAW, No. 2 OF 1974

Notice under Section 84

NOTICE is hereby given in terms of Section 84 of the National Water Supply and Drainage Board Law No. 02 of 1974 that the following tariffs will be revised with effect from the 21st day of August 2024, from all the consumers supplied with water from the water supply schemes of the National Water Supply and Drainage Board.

This notice replaces the notice appearing in the *Gazette Extraordinary* No. 2343/28 dated 02nd August, 2023 in respect of the water tariffs with effect from the 01st day of August 2023 and applicable to all consumers who are supplied water by the National Water Supply and Drainage Board.

JEEVAN THONDAMAN,
Minister of Water Supply & Estate Infrastructure Development.

Ministry of Water Supply & Estate Infrastructure Development,
Battaramulla,
16th of August, 2024.



Monthly water bill of any premises includes, in addition to the water charges, monthly service charges, Other Charges and applicable taxes. Water bill generally displays only the total monthly charge and if necessary consumer can request the water bill with separate VAT/SVAT Invoices with prior registration with the National Water Supply and Drainage Board.

All consumers are categorized as per following table for easy identification and adoption of different Tariffs.

[Note :- One Unit shall be defined as one cubic meter. (1,000 Liters)]

<i>Consumer Category Group</i>	<i>Type of premises included</i>	<i>Customer Tariff No. & Tariff</i>	<i>Proposed Table</i>
Domestic - Samurdhi Recipients & Tenement Gardens	Water Provided to Households of Samurdhi Recipients & Tenement Gardens For Domestic Purposes.	<ul style="list-style-type: none"> ➤ 14-Tenement Garden ➤ 17-Re-settlement Condominium UDA ➤ 20-Domestic Samurdhi ➤ 24-Tenement Samurdhi 	Tariff Table 01
Domestic other than Samurdhi Recipients & Tenement Garden	Water Provided To Households, other than those of Samurdhi Recipients & Tenement Garden	<ul style="list-style-type: none"> ➤ 10-Domestic ➤ 11-Board Quarters ➤ 13-Government Quarters ➤ 16-Board Quarters - Ambatale ➤ 18-Condominium ➤ 19-Embassy Residence - Domestic_Non VAT 	Tariff Table 02
Public Stand Posts	Water provided through Public Stand Posts and Garden Taps	<ul style="list-style-type: none"> ➤ 51-Stand Posts ➤ 52-Garden Taps ➤ 53-Stand Post (C.S.) 	Tariff Table 03
Religious Institutions and Non Profit Organizations	Water provided to Religious Institutions and Non Profit Organizations	<ul style="list-style-type: none"> ➤ 81-Religious Institutions ➤ 85 - Non Profit Organizations 	Tariff Table 04
Government Institution & Industries Other Than BOI Zone Industries	Water provided to Government Institutions & Industries which are not categorized under BOI Zone Industries	<ul style="list-style-type: none"> ➤ 60-Government Institutions ➤ 61-Army ➤ 62-Police ➤ 64-Premises of Local Authority ➤ 73-Industries (Non SME) ➤ 75-Small & Medium Industries (Under SME) 	Tariff Table 05
Schools & Assisted Schools and Charitable Institutions	Water provided to essential purpose of Schools, Assisted Schools, and Government Approved Charitable Institutions.	<ul style="list-style-type: none"> ➤ 12-Schools ➤ 15-Assisted Schools ➤ 88- Government Approved Charitable Institutions 	Tariff Table 06
Government Hospitals	Water provided to Government Hospitals	<ul style="list-style-type: none"> ➤ 63-Hospitals 	Tariff Table 07

<i>Consumer Category Group</i>	<i>Type of premises included</i>	<i>Customer Tariff No. & Tariff</i>	<i>Proposed Table</i>
Commercial Institutions & BOI Zone Industries	Water provided to SOE, Commercial Premises, Tourist Hotels/Guest Houses, BOI Zone Industries, Other Commercial and Private Institutions, Commercial Non VAT Institutions, NWSDB Premises and Bowser Supply	<ul style="list-style-type: none"> ➤ 65-SOE ➤ 70-Commercial Institutes ➤ 71-Tourist/Guest ➤ 74- BOI Zone Industries ➤ 77- Mixed Developments ➤ 79-Embassy Premises -Commercial_Non VAT ➤ 80-Other Commercial and Private Institutions ➤ 82-NWSDB premises ➤ 98-Bowser 	Tariff Table 08
Port & Shipping	Supply of Water to Ships calling, over at Ports / Harbors & Port City	<ul style="list-style-type: none"> ➤ 72-Shipping ➤ 78-Port City 	Tariff Table 09
Bulk Supply	Bulk supply of water to Local Authorities & CBO's	<ul style="list-style-type: none"> ➤ 90-Bulk (L.A.) ➤ 91-Bulk (C.B.O.) 	Tariff Table 10

TARIFF TABLES FOR DIFFERENT CATEGORIES OF WATER SUPPLY

Tariff Table 01 - (Category 14, 17, 20, 24)
Tariff for Samurdhi Recipients & Tenement Garden

<i>No. of units</i>	<i>Usage Charge Rs./Unit</i>	<i>Monthly Service Charge Rs.</i>
00-05	5.00	100.00
06-10	10.00	100.00
11-15	15.00	100.00
16-20	40.00	100.00
21-25	58.00	100.00
26-30	88.00	200.00
31-40	105.00	400.00
41-50	120.00	650.00
51-75	130.00	1,000.00
Over 75	140.00	1,600.00

Tariff Table 02 - (Category 10, 11, 13, 16, 18, 19)
Tariff for Domestic Other Than Samurdhi Recipients & Tenement Garden

<i>No. of units</i>	<i>Usage Charge Rs./Unit</i>	<i>Monthly Service Charge Rs.</i>
00-05	50.00	300.00
06-10	70.00	300.00
11-15	90.00	300.00

<i>No. of units</i>	<i>Usage Charge Rs./Unit</i>	<i>Monthly Service Charge Rs.</i>
16-20	100.00	400.00
21-25	120.00	500.00
26-30	150.00	600.00
31-40	170.00	1,500.00
41-50	195.00	3,000.00
51-75	225.00	3,500.00
76-100	250.00	4,000.00
Over 100	280.00	4,500.00

Tariff Table 03 - (Category 51, 52, 53)
Tariff for Public Stand Posts, Garden Taps and Public Stand Posts (CS)

<i>No. of units</i>	<i>Usage Charge Rs./Unit</i>	<i>Monthly Service Charge Rs.</i>
00 - 25	60.00	400.00
26 - 50	60.00	500.00
51 - 100	60.00	1,000.00
101 - 200	60.00	1,600.00
Over 200	60.00	2,500.00

Tariff Table 04- (Category 81, 85)
Tariff For Religious Institutions and Non Profit Organizations

<i>No. of units</i>	<i>Usage Charge Rs./Unit</i>	<i>Monthly Service Charge Rs.</i>
00 - 05	60.00	400.00
06 - 10	60.00	400.00
11 - 15	60.00	500.00
16 - 20	60.00	600.00
21 - 25	60.00	1,000.00
26 - 30	60.00	1,200.00
31 - 40	60.00	1,200.00
41 - 50	60.00	2,400.00
51 - 75	60.00	2,400.00
Over 75	60.00	3,500.00

Tariff Table 05 - (Category 60, 61, 62, 64, 73, 75)
Tariff for Government Institutions & Industries Other Than BOI Zone Industries

<i>No. of units</i>	<i>Usage Charge Rs./Unit</i>	<i>Monthly Service Charge Rs.</i>
00-25	110.00	500.00
26-50	110.00	750.00

<i>No. of units</i>	<i>Usage Charge Rs./Unit</i>	<i>Monthly Service Charge Rs.</i>
51-75	110.00	1,500.00
76-100	110.00	1,750.00
101-200	110.00	2,000.00
201-500	110.00	3,000.00
501-1,000	110.00	5,000.00
1,001-2,000	110.00	10,000.00
2,001-4,000	110.00	15,000.00
4,001-10,000	110.00	30,000.00
10,001-20,000	110.00	60,000.00
Over 20,000	110.00	130,000.00

Tariff Table 06- (Category 12, 15, 88)

Tariff For Government & Assisted Schools and Approved Charitable Institutions

<i>No. of units</i>	<i>Usage Charge Rs./Unit</i>	<i>Monthly Service Charge Rs.</i>
00 - 05	55.00	400.00
06 - 10	55.00	400.00
11 - 15	55.00	500.00
16 - 20	55.00	600.00
21 - 25	55.00	1,000.00
26 - 30	55.00	1,200.00
31 - 40	55.00	1,200.00
41 - 50	55.00	2,400.00
51 - 75	55.00	2,400.00
Over 75	55.00	3,500.00

Tariff Table 07 - (Category 63)

Tariff for Government Hospitals

<i>No. of units</i>	<i>Usage Charge Rs./Unit</i>	<i>Monthly Service Charge Rs.</i>
00-25	95.00	400.00
26-50	95.00	500.00
51-75	95.00	1,000.00
76-100	95.00	1,000.00
101-200	95.00	1,600.00
201-500	95.00	2,500.00
501-1,000	95.00	4,000.00
1,001-2,000	95.00	7,500.00
2,001-4,000	95.00	12,500.00
4,001-10,000	95.00	25,000.00
10,001-20,000	95.00	50,000.00
Over 20,000	95.00	100,000.00

Tariff Table 08- (Category 65, 70, 71, 74, 77, 79, 80, 82, 98)

**Tariff for SOE, Commercial Premises, Tourist Hotels/Guest Houses, BOI Zone Industries,
Other Commercial and Private Institutions, Commercial Non VAT Institutions, NWSDB Premises,
Mixed Developments and Bowser Supply**

<i>No. of units</i>	<i>Usage Charge Rs./Unit</i>	<i>Monthly Service Charge Rs.</i>
00-25	150.00	500.00
26-50	150.00	750.00
51-75	150.00	1,500.00
76-100	150.00	1,750.00
101-200	150.00	2,000.00
201-500	150.00	3,000.00
501-1,000	150.00	5,000.00
1,001-2,000	150.00	10,000.00
2,001-4,000	150.00	15,000.00
4,001-10,000	150.00	30,000.00
10,001-20,000	150.00	60,000.00
Over 20,000	150.00	130,000.00

Tariff Table 09 - (Category 72, 78)

Tariff for Ports City & Shipping

<i>No. of units</i>	<i>Usage Charge Rs./Unit</i>	<i>Monthly Service Charge Rs.</i>
00-25	750.00	500.00
26-50	750.00	750.00
51-75	750.00	1,500.00
76-100	750.00	1,750.00
101-200	750.00	2,000.00
201-500	750.00	3,000.00
501-1,000	750.00	5,000.00
1,001-2,000	750.00	10,000.00
2,001-4,000	750.00	15,000.00
4,001-10,000	750.00	30,000.00
10,001-20,000	750.00	60,000.00
Over 20,000	750.00	130,000.00

Tariff Table 10 - (Category 90, 91)

Tariff for Bulk supply

<i>No. of units</i>	<i>Usage Charge Rs./Unit</i>	<i>Monthly Service Charge Rs.</i>
00-25	60.00	500.00
26-50	60.00	750.00
51-75	60.00	1,500.00

<i>No. of units</i>	<i>Usage Charge Rs./Unit</i>	<i>Monthly Service Charge Rs.</i>
76-100	60.00	1,750.00
101-200	60.00	2,000.00
201-500	60.00	3,000.00
501-1,000	60.00	5,000.00
1,001-2,000	60.00	10,000.00
2,001-4,000	60.00	15,000.00
4,001-10,000	60.00	30,000.00
10,001-20,000	60.00	60,000.00
Over 20,000	60.00	130,000.00

Miscellaneous Charges and Conditions

1. New Service Connections:

The cost of providing a new service connection will be levied from the consumer.

2. Customers who do not use water at all during a particular month are charged at minimum monthly service charge and VAT Amount.

3. If a meter is found to be out of order or if it is removed for repairs or calibration, the consumption, of water during the time that the meter is not available to record consumption, shall be calculated according to the average rate of daily consumption obtained during any three no's of successive readings without immediate month preceding the removal of meter or the meter becoming defective.

4. Testing of water meters at the request of consumers:

The fee for testing of water meters at the request of the consumers shall be determined by the General Manager of the National Water Supply and Drainage Board, based on costs incurred for the testing of such meter. If on testing such meter it is proved that the meter had been over/under registering by more than 02% of the correct consumption, this fee will be refunded and bill(s) should be revised based on complaint date.

5. Incentive for prompt Payment:

Consumers paying their water bills within 14 days from the date of issue of the bill will be given a rebate of 1.5% (Or amount determined periodically by the General Manager of the National Water Supply and Drainage Board) on the value of the bill. Arrangements are available for consumers to deposit money with the Board in advance to meet the cost of water bills.

6. Surcharge for delay in Payment:

Customers are expected to pay the bill within a period of 14 days from the date of receipt of the bill. If consumers fails to settle the water bill within a period of 30 days from the date of receiving a bill, an additional charge of 2.5% (Or amount determined periodically by the General Manager of the National Water Supply and Drainage Board) on the value of the bill per month shall be made for the balance outstanding from the date the bill was issued.

7. Disconnection of Service Connections:

The General Manager of the National Water Supply and Drainage Board shall have the power to disconnect the service connection of consumers, whose bills are in arrears for a period of more than 30 days.

8. Re-Connection Fee:

The fee for re-connecting the supply, after the service has been disconnected, shall be determined by the General Manager of the National Water Supply and Drainage Board, based on the costs incurred for such re-connection.

9. Bowser charge excludes costs incurred for transport and other overheads. As well as service charges in table No. 08 also are not applied for bowser supply.

10. A customer who is not registered for e-billing shall pay an amount determined periodically by the General Manager of the National Water Supply and Drainage Board for the “Environmental Conservation Fund”.

11. If any officer/employee who authorized by the General Manager of the National Water Supply and Drainage Board visits to the customer house and collects the water bill fee, customer shall pay a “convenience fee” determined periodically by the General Manager of the National Water Supply and Drainage Board.

12. Electricity bill and any other costs that are presently borne by the National Water Supply and Drainage Board on secondary pumping systems that were developed by the government organizations, say National Housing Development Authority, Urban Development Authority, etc. to supply water to occupants of housing schemes shall be fully paid to National Water Supply and Drainage Board by the occupants of the particular housing scheme in addition to the water tariff.

13. Violation of Regulations:

If any regulation, under which the water supply has been provided, is violated by any consumer, action will be taken under the relevant provisions of the National Water Supply and Drainage Board Law No. 02 of 1974, the National Water Supply and Drainage Board (Amendment) Act, No. 13 of 1992 or any other subsequent amendment to the legislation.

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