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The Gazette of the Democratic Socialist Republic of Sri Lanka

අංක 2297/34 - 2022 සැප්තැම්බර් මස 13 වැනි අඟහරුවාදා - 2022.09.13 No. 2297/34 - TUESDAY, SEPTEMBER 13, 2022

(Published by Authority)

PART I : SECTION (I) — GENERAL Government Notifications

PUBLIC UTILITIES COMMISSION OF SRI LANKA

Estimated Expenditure For The Year 2023

1. Electricity Sector

Outcome 01: Improved productivity and convenience for electricity consumers Rs. 136,168,466

Key result areas for outputs of activities planned for the above outcome

Power Quality

1. Increased compliance by service providers with statutory supply voltage to consumers i.e. 230 V \pm 6% for voltage and 50 Hz \pm 0.5% for frequency.

Supply Quality

2. Increased compliance by servise providers with the targets for average electricity outage time experienced by a consumer within a year



- 3. Increased compliance by service providers with the targets for average number of electricity interruptions experienced by a consumer within a year
- 4. Increased compliance by service providers with targets for the average electricity breakdown restoration time for consumer service line faults

Service Quality

- 5. Increased awareness for consumers with their rights and obligations related to the electricity supply services
- 6. Increased compliance by service provider with targets for the average time taken to serve consumer inquiry/request / complaint
- 7. Increased compliance by PUCSL with target for average time taken to serve consumer complaints/ disputes

Supply Adequacy

- 8. Increased compliance with electricity generation plans to ensure that the electricity demands in the country is met all the time
- 9. Increased awareness and knowledge for all stakeholders on energy efficiency and conservation activities
- 10. Increased compliance by electricity distribution service providers on Utility driven demand side management regulations

Outcome 02: Affordable Price for consumers and sustainable financial stability for licensees

Rs. 72,085,553

Key result areas for outputs of activities planned for the above outcome

Tariff and Service Charges

- 11. Increased compliance with electricity generation plans to ensure that the electricity generation electricity is at least cost
- 12. Increased transparency and fairness to all stakeholders on cost incurred and tariff imposed in the supply of electricity to consumers
- 13. Increased transparency and fairness on charges levied by service providers on services offered to customers

Outcome 03: Improved safety of every living being and properties of general public, licensees and operators

Rs. 70,877,512

Key result areas for outputs of activities planned for the above outcome

14. Increased awareness and knowledge for all stakeholders to reduce number of electrocutions and fatal electrical accidents below the target

15. Increased compliance with regulations by all stakeholders to reduce number of electrocutions and fatal electrical accidents below the target

Outcome 04: Improved environmental conditions for humans, animals and plants

Rs. 68,234,069

Key result areas for outputs of activities planned for the above outcome

- 16. Increased compliance with the environmental regulation by licensees in the electricity industry
- 17. Increased compliance on government policy with renewable energy targets
- 2. Petroleum and Lubricant Sectors

Rs. 116,305,931

3. Water Sector Rs. 27, 588,389

Total Budget Rs. 491,259,920

Public Utilities Commission of Sri Lanka

Janaka Ratnayake, Chairman.

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