



S SRI LANKA

ANNUAL STATISTICAL REPORT **2020**

SRI LANKA
TOURISM DEVELOPMENT
AUTHORITY



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Highlights 2020



Number of International Tourists to Sri Lanka
507,704

Foreign exchange earnings

Rs. 126,608.1 million

US\$ 682.5 million



Direct contribution to GDP
0.8%* (Current price)

Foreign exchange receipts per tourist per day

US\$ 158.1*



Average duration of stay
8.5 nights



Total foreign guest nights

4,315,000



Room occupancy rate of graded accommodation
14.96%*

Total employment generation **347,757**

Direct employment **175,990**

Indirect employment **171,761***



Top 5 tourist source markets to Sri Lanka
India, United Kingdom, Russia, Germany & China

* Provisional



INTRODUCTION

This is the 52nd in the series of ‘Annual Statistical Reports’ published by the Sri Lanka Tourism Development Authority (SLTDA). The reports were designed to provide data on Sri Lanka’s tourism industry on a consistent basis, which is useful for both for evidence-based decision making for the development and promotion of the tourism industry. The data compiled and published in this report cover the following areas:

- a) Trends and characteristics of inbound tourism to Sri Lanka
- b) Scheduled airline operators and passenger movements
- c) Accommodation industry- Capacity and its utilization
- d) Income and employment
- e) Outbound Tourism- Sri Lankans travelling to overseas destinations
- f) Growth of travel and tourism
- g) Revenue from tourism

The Annual Statistical Report 2020 is presented in seven parts. Part I is an introduction including definitions, sources of information, global tourism trends and tourism demand. Part II provides a detailed account of the structure of tourist traffic received during 2020 showing the principal markets, seasonality of traffic, mode of transport, travel motivation, duration of stay, age and sex, occupation, passenger movements and scheduled airline operations. Part III presents sectorial information including a statistical analysis of accommodation showing the capacity on offer, its distribution and occupancy rates part IV provides volume of tourism employment while public sector revenue and foreign travel by Sri Lankans are presented in part V and VI. Part VII is the statistical appendix.

1.1 Definitions

(a) Visitor:

A visitor is a traveller taking a trip to a main destination outside his/her usual environment, for less than a year, for any main purpose (business, leisure or other personal purpose) other than traveling to be a full time student or to be employed by a resident entity in the country or place visited (IRTS 2008, 2.9). A visitor (domestic, inbound or outbound) is classified as a tourist (or overnight visitor), if his/her trip includes an overnight stay, or as a same-day visitor (or excursionist) otherwise (IRTS 2008, 2.13).

(b) International visitor:

An international traveller qualifies as an international visitor with respect to the country of reference if: (a) he/she is on a tourism trip and (b) he/she is a non-resident travelling in the country of reference or a resident travelling outside of it (IRTS 2008, 2.42).

The term “International Excursionist” (same day visitor) refers to an “International Visitor”01, who does not stay overnight in the country visited.

To clarify further, the following are excluded from the definition of “International Visitor”:

1. All persons arriving with a specific purpose of engaging themselves in gainful occupation,
full-time studying or to establish residence in Sri Lanka irrespective of their length of stay.
2. Diplomatic personnel.
3. Crews of ships and aircraft even if they stay for one night or more.
4. Dependents of temporary immigrants and children below 3 years.

In this report the term “Visitor”, “Tourist” and “Excursionist” are used for “International Visitor”, “International Tourist” and “International Excursionist” respectively. In Sri Lanka’s tourism statistics, excursionists consist almost exclusively of passengers on sea cruises, who come on shore for purposes of sightseeing, shopping, etc. while the ship is in harbour.

(c) Tourist Arrivals:

Every single visit (or entry) of a tourist to the country either in the course of the same trip or in the course of different trips is counted as an “Tourists Arrival”, provided the visit (or entry) lasts at least one night in the country (N.B. those who do not cross the frontiers are not regarded as visitors).

(d) Tourist Night:

A night spent in Sri Lanka by a tourist in any type of immobile accommodation.

(e) Guest Night:

A night spent in a Tourist Hotel, Rest-House or Guest-House approved by the Sri Lanka Tourism Development Authority, as being suitable for occupation by foreign visitors.

(f) Tourist Hotels:

All Tourist Hotels, which are registered under Sri Lanka Tourism Development Authority, can be taken under this category. There are three main categories of Tourist Hotels; Classified, Unclassified & Boutique Hotels. Statistics for some of the other categories (i.e. Small Luxury Hotels/ Boutique Hotels) are added to the report from year 2014

(g) Supplementary Accommodation:

Guest-Houses which are approved by the Sri Lanka Tourism Development Authority as being suitable for occupation by foreign visitors. Home stay units consist of tourist bungalows, rented tourist home, rented tourist apartments, heritage hotels and heritage bungalows.

(h) Tourism Expenditure

Tourism expenditure refers to the amount paid for the acquisition of consumption goods and services, as well as valuables, for own use or to give away, for and during tourism trips (UNWTO).

(h) Official Receipts:

Official Receipts constitute the foreign exchange purchases and acceptances by authorized dealers and commercial banks from foreign visitors either directly or indirectly.

1.2. Sources of Information

a) Tourist Statistics:

Passenger arrival reports generated by Electronic Travel Authorization System (ETA) compiled by the Department of Immigration and Emigration.

b) Excursionist Statistics:

Passenger arrival reports compiled by the Department of Immigration and Emigration

c) Accommodation Statistics:

Monthly reports obtained by the Sri Lanka Tourism Development Authority from the registered accommodation establishments.

d) Passenger Statistics:

Passenger arrival and departure reports compiled by the Department of Immigration and Emigration.

e) Air Traffic Statistics:

Quarterly returns obtained by the Sri Lanka Tourism Development Authority from the scheduled airlines, which operate flights to Sri Lanka.

f) Statistics on Official Tourist Receipts:

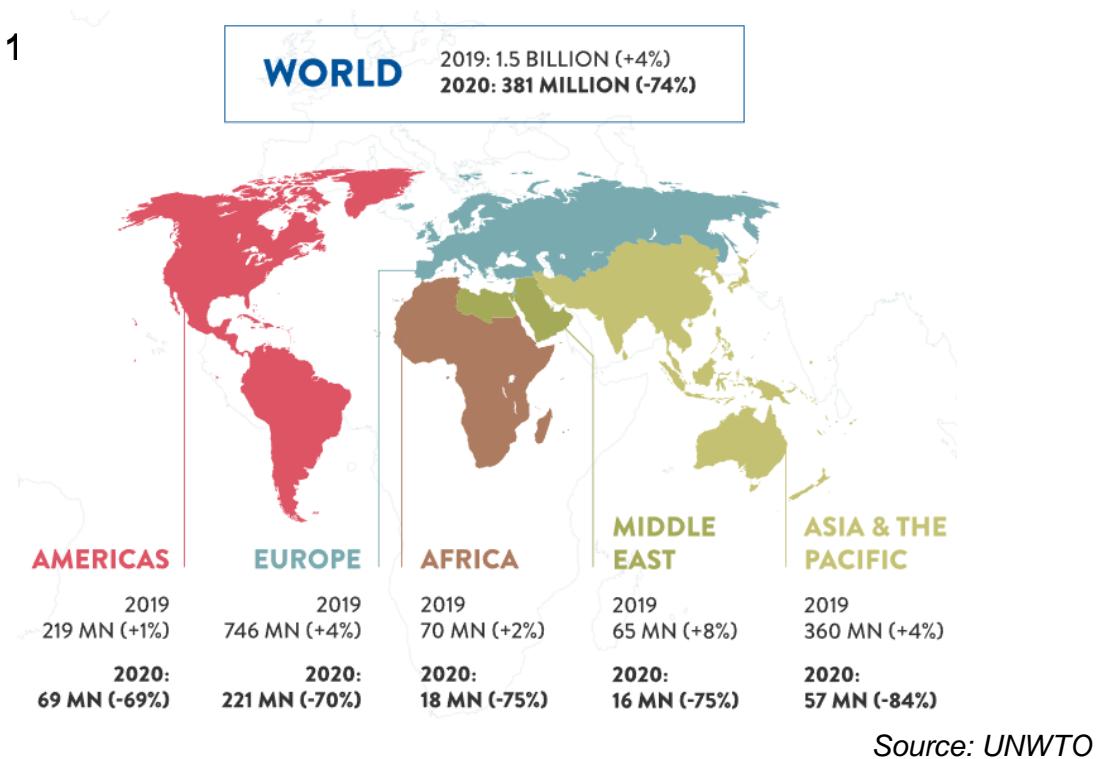
Information calculated form the Survey of Departing Foreign Tourists from Sri Lanka.

g) Employment Statistics:

Annual Surveys conducted by the Sri Lanka Tourism Development Authority among all registered Tourist Establishments; viz. Accommodation and Catering Establishments, Travel and Transport Agencies, Recreational Clubs, Tourist Shops, Airlines and National Tourist Organizations as well as information from the licensing system.

1.3 Global Tourism

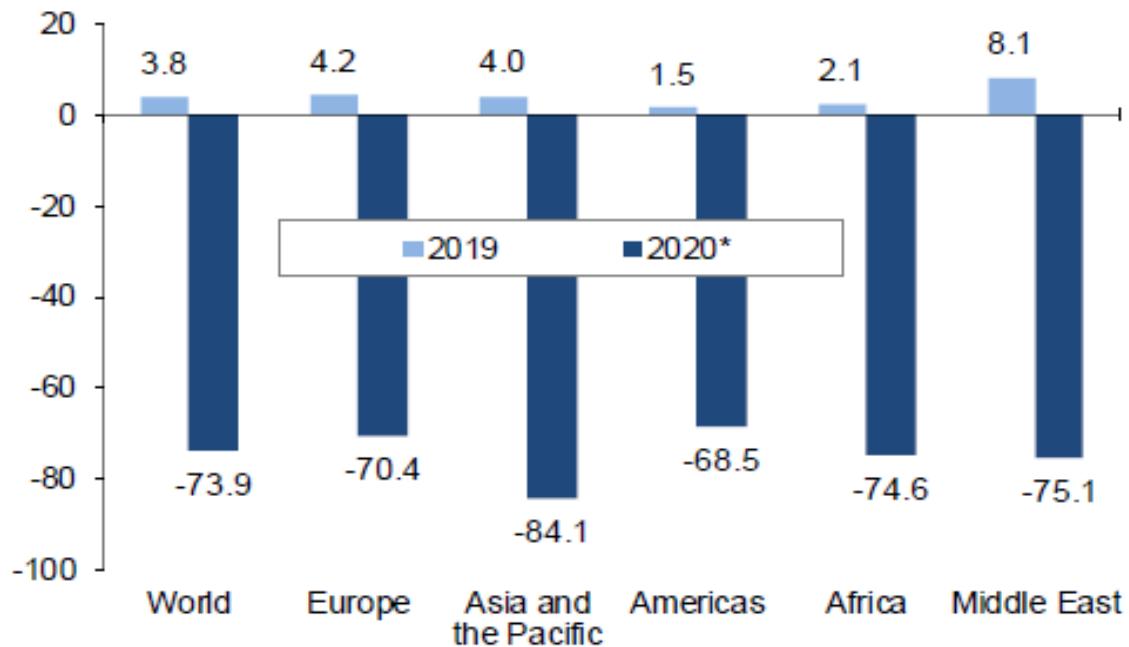
Figure 1



The rapid evolution of COVID 19 and its palpable impact brought about an unprecedented crisis to the travel and tourism industry. The contraction in international Tourist arrivals amounted to -74%, over the previous year due to widespread travel restrictions and massive drop in demand. The estimated loss of international tourism receipts recorded was USD 1.3 trillion while 100 to 120 million direct tourism jobs were at risk. Though travel and tourism has proved to be a resilient industry throughout the history, the repercussions of the pandemic were extensive unlike in the case of SARS epidemic in 2003 in which the arrivals were contracted by 0.4% and in the case of the global economic crisis in which the arrivals contracted by 4%.

The growing impacts were gradually felt by all the countries around the globe with the evolution of the virus and its transmission in every nook and corner. The highest decrease in arrivals (84%) was reported from Asia and Pacific region, being the first region to suffer the ramifications of an unprecedented pandemic. A drop of 75% was recorded from Middle East and Africa while Europe recorded a 70% decrease in arrivals. The lowest decrease of 69% was recorded from Americas. (World Tourism Barometer, Volume 19, January 2021)

Chart 1: International tourist arrivals, world, change (%)



Source: World Tourism Organization (UNWTO) © * Provisional data

Table I: World tourist arrivals by region

Region	International Tourist Arrivals (Million)			Share (%) 2020*	Change	
	2018	2019*	2020*		19/18	20*/19
Europe	716.0	746.3	221.2	58	4.2	-70.4
Asia and the Pacific	346.5	360.4	57.2	15	4	-84.1
Americas	215.9	219.1	69	18.1	1.5	-68.5
Africa	68.7	70.2	17.8	4.7	2.1	-74.6
Middle East	60.3	65.2	16.2	4.2	8.1	-75.1
World	1,407	1,461	381	100	3.8	-73.9

Source: UNWTO World Tourism Barometer, - Volume 19, January 2021

1.4 Tourism Demand- Volume and Value, Sri Lanka



Tourist arrivals to Sri Lanka during the year 2020 amounted to 507,704 registering a decline of 73.5 % since 2019. The unprecedented health crisis caused by the COVID 19 pandemic caused a heavy blow to the industry bringing the industry to almost to a halt. Reported number of nights spent in 2020 by international tourists was 4,315,484 showing a decline of 78.3% with an average duration of 8.5 nights (Refer Table 23 & 24)

Chart 2: Tourist arrivals – 2001 to 2020

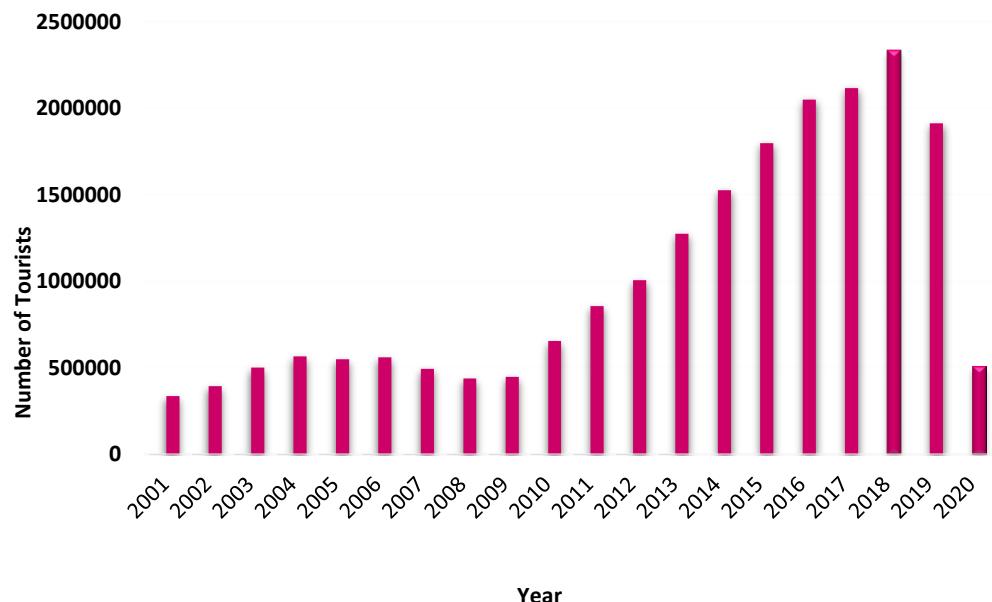
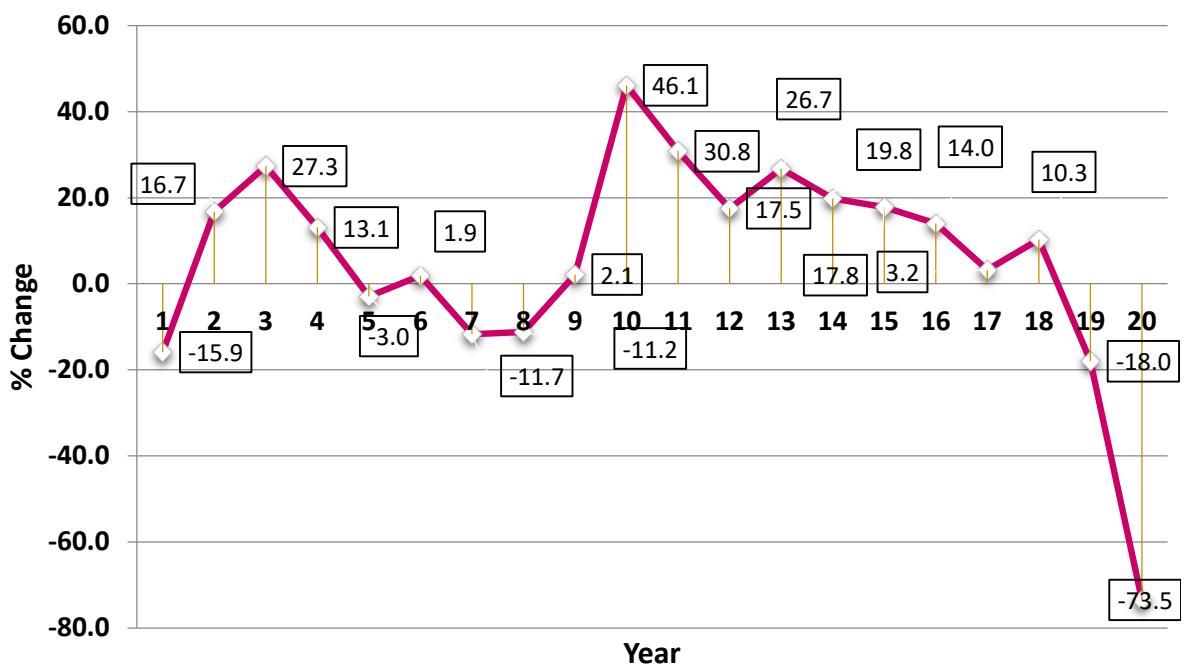


Chart 3: Tourist arrivals growth change- 2000 to 2020



Value

Tourism which remained at the third position as one of the highest foreign exchange earners in 2019 has made an abrupt contraction and come down to the seventh position. Accordingly, share of foreign exchange earnings from the tourism sector decreased to 3.3% of the total foreign exchange earnings, compared to 13.7% recorded in the previous year.

The official tourist receipts for 2020 were estimated at Rs. 124,189 million as compared to Rs. 646,362 million in 2019, with a decline of 80.8%.

The per capita tourist receipts per day amounted to 158.1 US\$, showing a decrease of 12.7% as compared to US\$ 181 in 2019.

Chart 4: Tourist receipts (US\$) - 2001 to 2020

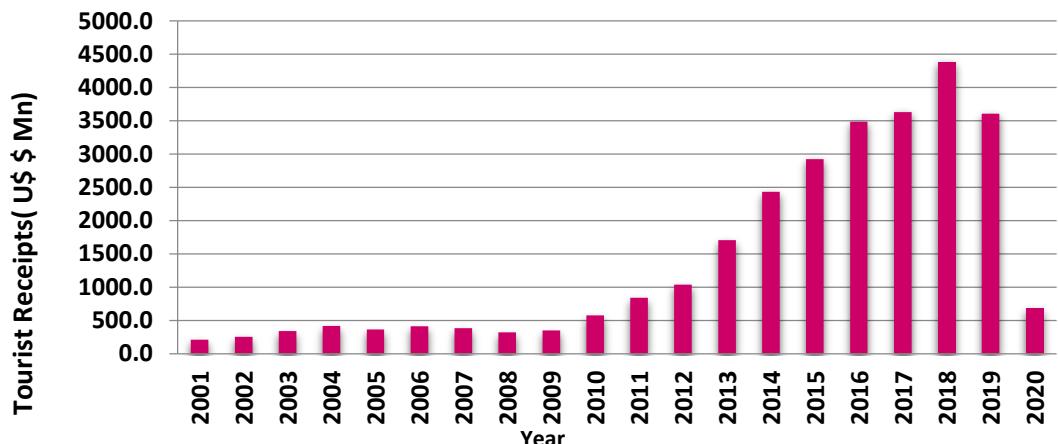


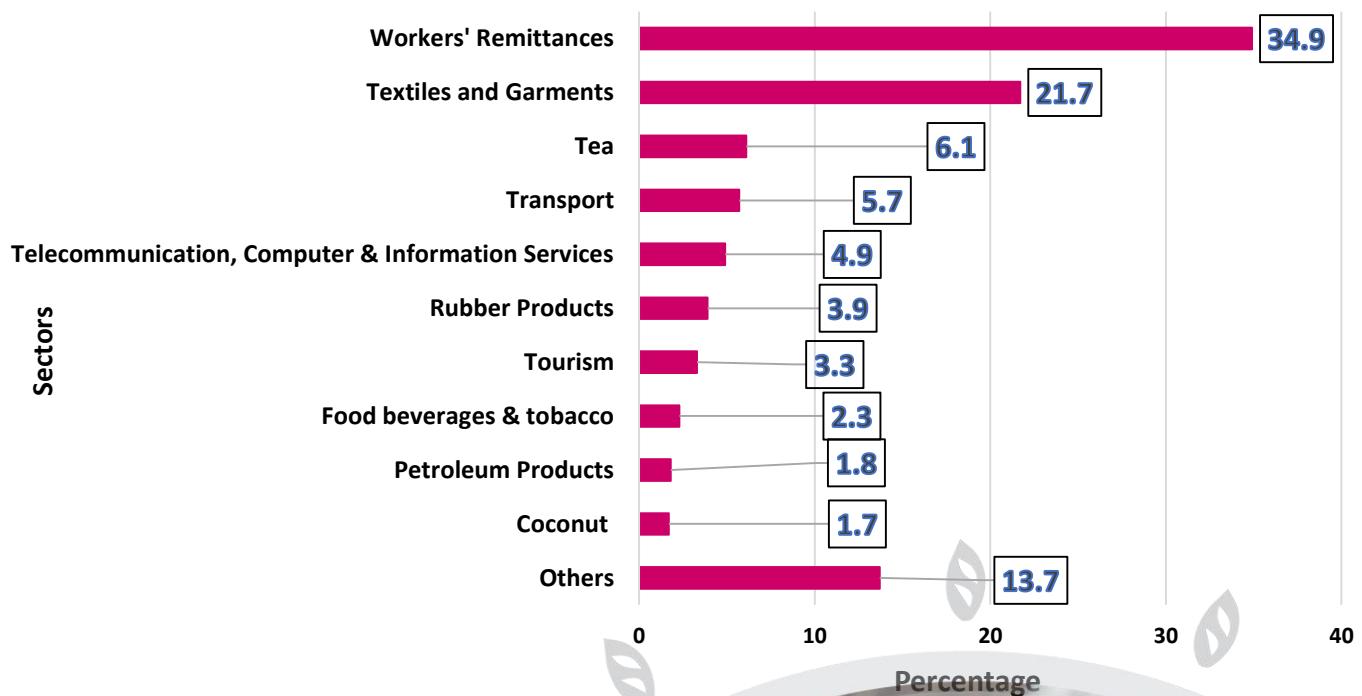
Table II: Foreign exchange earnings by industry- 2019 & 2020

2019				2020 (a)			
Sector	FE Earnings (Rs. Million)	As a Share of Total FE Earnings (%)	Rank	Sector	FE Earnings (Rs. Million)	As a Share of Total FE Earnings (%)	Rank
Workers' Remittances	1,200,766	25.4	1	Workers' Remittances	1,317,007	34.9	1
Textiles and Garments	1,000,713	21.2	2	Textiles and Garments	817,593	21.7	2
Tourism	646,362	13.7	3	Tea	230,170	6.1	3
Transport	418,205	8.9	4	Transport	216,566	5.7	4
Tea	240,637	5.1	5	Telecommunication, Computer & Information Services	184,629	4.9	5
Telecommunication, Computer & Information Services	188,313	4	6	Rubber Products	145,501	3.9	6
Rubber Products	154,854	3.3	7	Tourism	124,189	3.3	7
Petroleum Products	93,194	2	8	Food beverages & tobacco	85,963	2.3	8
Food beverages & tobacco	79,989	1.7	9	Petroleum Products	68,849	1.8	9
Machinery and Mechanical Appliances	71,495	1.5	10	Coconut	63,974	1.7	10
Others	625,132	13.2		Others	520,244	13.8	
Total	4,719,660	100		Total	3,774,685	100	

a) Provisional

Sources: Sri Lanka Customs
 Ceylon Petroleum Corporation
 Other Petroleum Exporters
 Central Bank of Sri Lanka

**Chart 5: Distribution of total foreign exchange earnings (percentage)
– 2020**



TOURIST TRAFFIC



2.1 Markets

Tourist arrivals from different regional markets for the past consecutive years is indicated in Table 1, 2, 4 and Table III. Europe is the largest regional market represented in foreign arrivals in the year 2020.

Table III: Tourist arrivals by region – 2019 & 2020

Region	2018	2019	2020	20/19
AMERICAS	137,626	127,423	31,843	(75.0)
AFRICA	14,873	15,094	2,880	(80.9)
ASIA & PACIFIC	1,091,800	839,470	181,154	(78.4)
EUROPE	1,017,861	887,572	281,596	(68.3)
MIDDLE EAST	71,636	44,143	10,231	(76.8)
	2,333,796	1,913,702	507,704	(73.5)

Source: Department of Immigration and Emigration, analysis by SLTDA

Overall, it is noteworthy that all regions showed significant decline in the number of tourist arrivals (Table 3). Being the major source market, Europe recorded a decline of 68.3% while Asia and Pacific which was the second major market showed a decline of 78.4% compared to the previous year. Middle East region recorded a decline of 76.8 % while Americas recorded a decline of 75%.

Chart 6: Distribution of market shares (percentage) – 2020

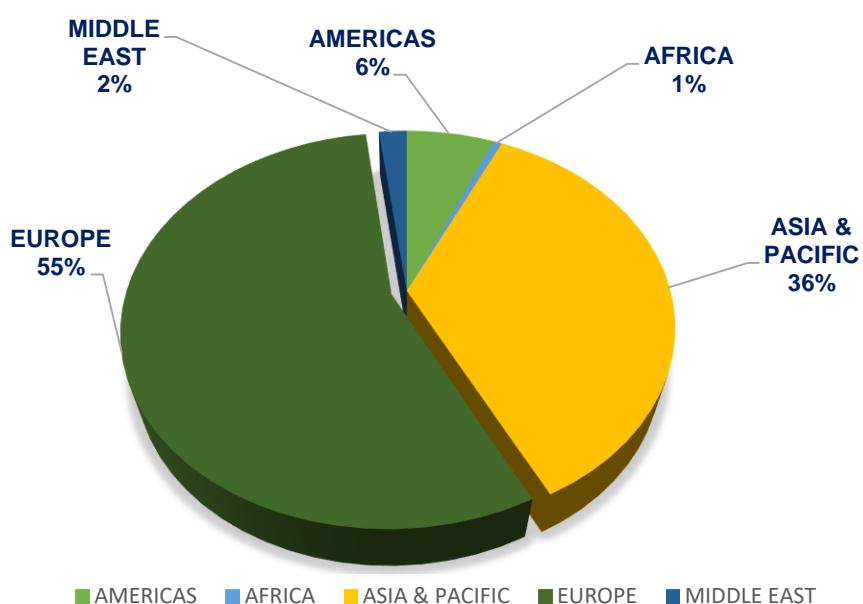


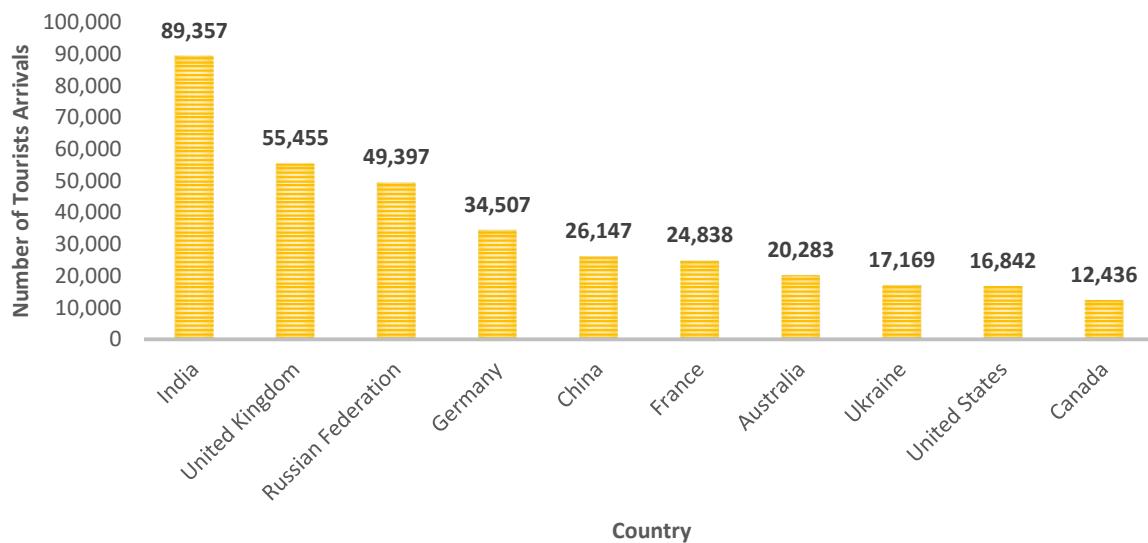
Table IV: Relative importance of regional markets- 2019 & 2020

Region	Market Share	
	2019	2020
AMERICAS	6.7	6.3
AFRICA	0.8	0.6
ASIA & PACIFIC	43.9	35.7
EUROPE	46.4	55.5
MIDDLE EAST	2.3	2.0
TOTAL	100.0	100.0

Source: Department of Immigration and Emigration, analysis by SLTDA

It is noteworthy that the market share of Europe had increased to 55.5% in 2020 from 46.4% in 2019 while the market share of all the other regions had decreased in comparison to 2019. It is noteworthy that the market share of Asia and Pacific has decreased to 35.7% in 2020 and this could be likely due to the pandemic situation that originated from this region.

Chart 7: Top ten source markets – 2020



An analysis of the ten major source markets revealed that tourists from India represented the largest number of international arrivals. United Kingdom was recorded as the second major country of origin for tourists with a share of 10.9% during 2020. Russian Federation was the third major source of tourists to the country (9.7%), while Germany (6.8%) China (5.2%) became fourth and fifth in the top five markets. The top ten markets accounted for 68.2% of the total tourist traffic to the country in 2020. It is noteworthy that China had moved further down from third position to fifth position in 2020 in comparison to last year.

Table V: Top ten source markets- 2019 & 2020

2019				2020			
Rank	Country of Residence	Tourist Arrivals	Percentage Share	Rank	Country of Residence	Tourist Arrivals	Percentage Share
1	India	355,002	18.6	1	India	89,357	17.6
2	United Kingdom	198,776	10.4	2	United Kingdom	55,455	10.9
3	China	167,863	8.8	3	Russian Federation	49,397	9.7
4	Germany	134,899	7	4	Germany	34,507	6.8
5	France	87,623	4.6	5	China	26,147	5.2
6	Australia	92,674	4.8	6	France	24,838	4.9
7	Russian Federation	86,549	4.5	7	Australia	20,283	4
8	United States	68,832	3.6	8	Ukraine	17,169	3.4
9	Maldives	60,278	3.1	9	United States	16,842	3.3
10	Canada	48,729	2.5	10	Canada	12,436	2.4
TOTAL		1,301,225	68.0	TOTAL		346,431	68.2

2.2 Seasonality of Arrivals

Table 3, 4 in the Statistical Appendix shows the monthly variation in tourist arrivals received from various countries.

The index of arrivals reached above 100 during the months of January, February, and March. With the outbreak of COVID- 19 pandemic, steps were taken to close all the borders resulting in zero arrivals since December. The highest number of arrivals were recorded in the month of January with a seasonal index of 540.

Chart 8: Seasonality of traffic – 2020 (Seasonal Indices)

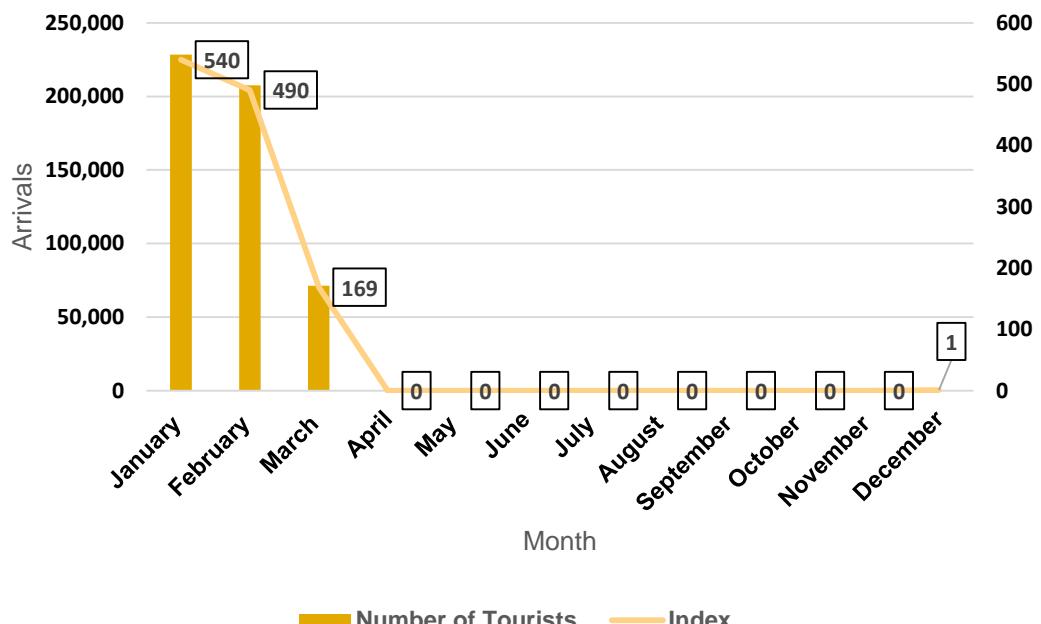
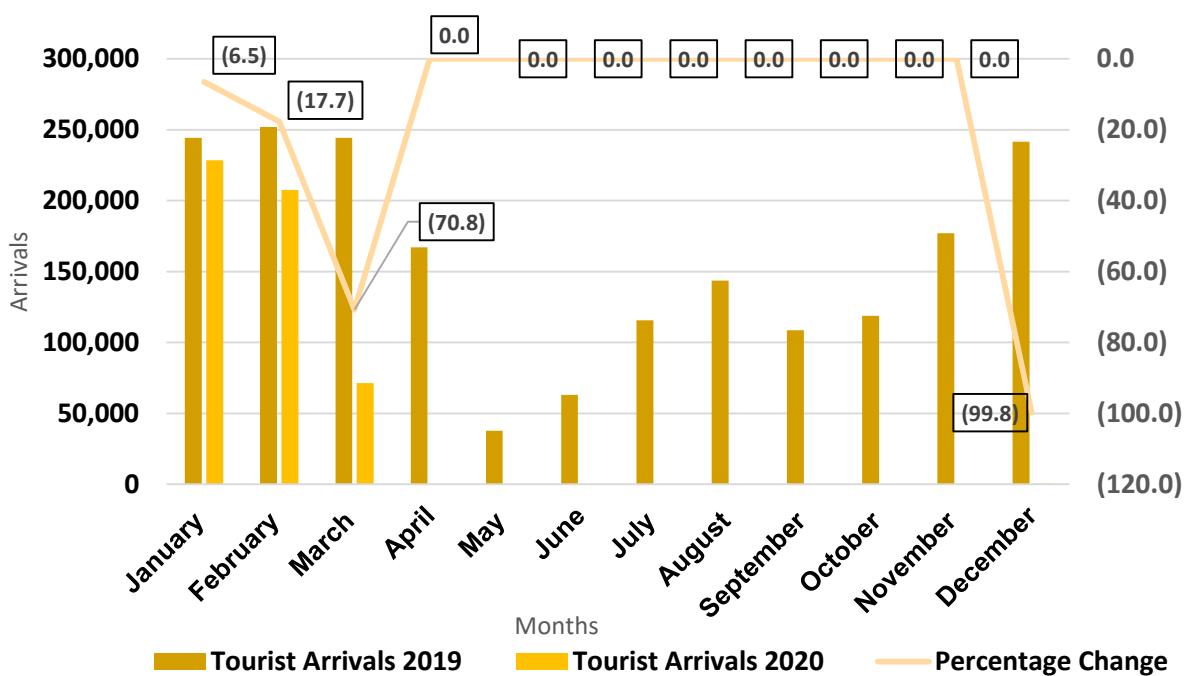


Chart 8 a: Tourist arrivals & percentage change 2020/2019

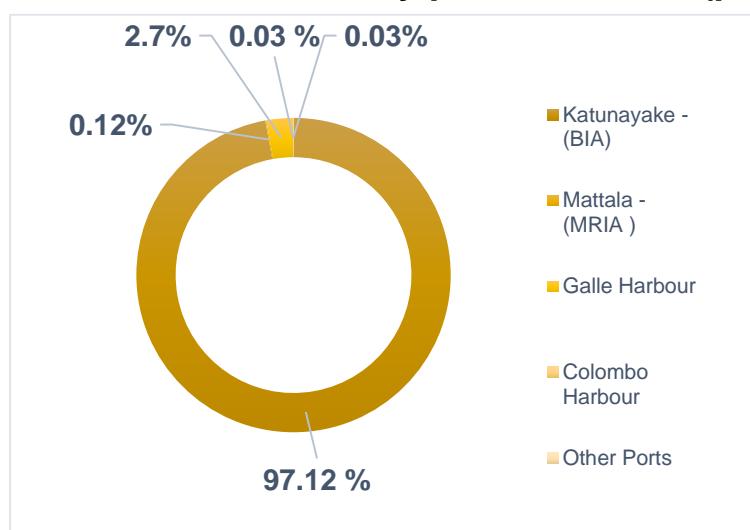


2.3 Mode of Transport and Port of Arrival

Table 5 in the Statistical Appendix shows detailed statistics of passenger movements categorized according to mode of transport and port of arrival. During the year 2020, 97.2% of the tourists came to Sri Lanka by air travel, following a similar distribution rate as in the previous year. The balance 2.8 % arrived in the country by sea, mostly through the Galle harbour. In comparison to 2019, the arrivals by sea has declined drastically and could be likely due to the termination of cruise liners, owing to pandemic related conditions. (Table 5, Statistical Appendix).

Passenger movements by ports show that the Bandaranaike International Airport in Katunayake continued to handle the majority of tourist traffic with 97.1% of the total arrivals and departures. The balance was reported from Mattala Rajapaksha International Airport (0.12%), Galle Harbour (2.7%), Colombo harbour (0.03%) and other ports (0.03%).

Chart 9: Distribution by ports of arrival (percentage) – 2020



2.4 Purpose of Visit

Tourist arrivals classified by the expressed purpose of visit to Sri Lanka are shown in Table 9 and 10 in the Statistical Appendix. The data for the purpose of visit has been analyzed by using Electronic Travel Authorization system for the year 2020 and reported by the Department of Immigration and Emigration.

The table 9 shows that 87.52% of the tourists who visited the island in 2020 had come for pleasure – i.e. for holiday, recreation, touring, etc. 7.6% of tourists had come for visiting friends and relatives followed by business related travels (2.7%) and MICE (Meetings, Incentives, Conventions, Exhibitions) (1.1%) purposes. The proportion of tourists who came to Sri Lanka for sports and health proposes constituted 0.25 % and 0.67% respectively. 0.03% of tourists reported coming for educational purposes while nearly 0.01% reported visiting for religious purposes. The proportion of tourists who came for official purposes 0.02% and other purposes constituted 0.01 %.

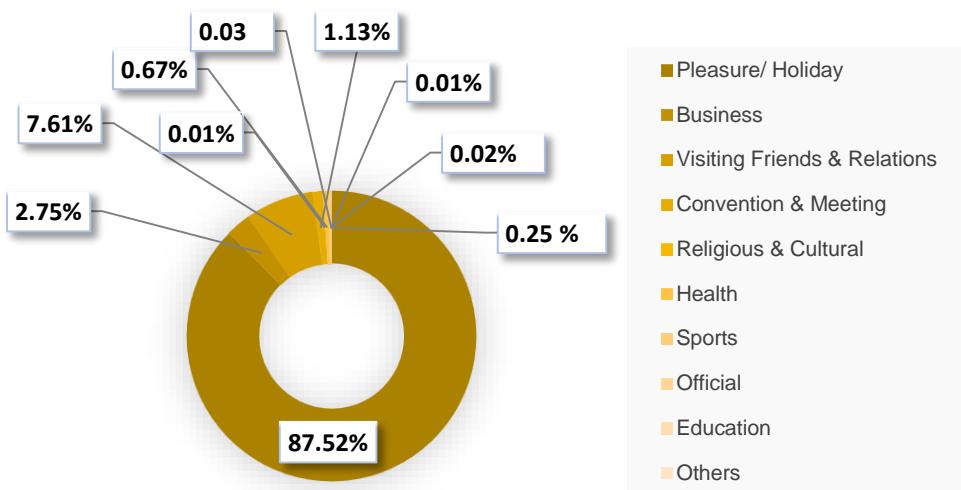
Out of the total pleasure travelers, the highest proportion of tourists came from Central and Eastern Europe at 21.7% followed by South Asia 19.8% and Western Europe 16.5%. The largest proportion of business travelers were from South Asia (58%) followed by North east Asia (12.4%) and Northern Europe (7%). The proportion of tourists who came for visiting friends and relatives are mainly from Northern Europe, North America and South Asia and constituted 20.5%, 17.9% and 16% respectively.

The highest proportion of MICE tourists came from South Asia (52.7%) while, 74% of tourists from Western Europe have visited for health purposes.

The largest proportion of travelers who have come for sports and education purposes are from South Asia at 38% & 45.9% respectively.

India as the major tourist source market, produced 89,357 tourists to Sri Lanka in 2020 which is comparatively different from all the other markets that constituted 82% for pleasure, 6.4% for visiting friends and relatives (VFR), and 8.4% for business related travel, 2.6% for MICE and 0.3% for sports. It is noteworthy that out of the health travelers the highest proportion of tourists (53%) came from Germany while the highest proportion of tourists who came for visiting friends and relatives (VFR) (17%) was recorded from United Kingdom.

Chart 10: Distribution by purpose of visit (Percentage) - 2020



Source: Department of Immigration and Emigration

2.5 Duration of Stay

Statistics on duration of stay by the country of residence of tourists are shown in table 11 and 12 in the Statistical Appendix.

The table 11 shows that the average duration of stay for tourists in Sri Lanka during the year under review has declined from 10.4 to 8.5 nights in 2020. The highest (37.43%) percentage of tourists had stayed 8 to 14 nights. 35.42% of tourists stayed for 4-7 days while 17.97% of tourists stayed for 1-3 days.

An analysis of average duration of stay by region of origin reveals that the highest average duration of stay (12.2 nights) has been recorded from Western Europe. Tourists from Northern Europe and Central & Eastern Europe recorded an average duration of stay of 11.1 and 10.7 nights respectively. The lowest average duration of stay of 5.7 nights has been recorded from tourists from South East Asian region.

In terms of individual countries, the longest average duration of stay has been recorded from Netherlands (13.4 nights) followed by Germany, Austria, Denmark, and Estonia (13.2, 12.8, 12.6, 12.5 nights) respectively.

The total number of nights spent by the 507,704 tourists who visited the country in 2020 amounted to 4,315,484 (See Table 12). This was a decrease of 78% when compared with 19,902,501 nights recorded for the previous year (See Table 12).

By the end of 2020, foreign tourists spent a total of 2,103,268 nights in Sri Lankan hotels (i.e., Classified Hotels, Unclassified Hotels, Boutique Hotels) This was a decline of 78.5%, when compared with the figure of 9,772,128 nights recorded in 2019. (See Table 21).

Tourist nights recorded in supplementary establishments (i.e. Boutique Villa, Guest Houses, Rest Houses, Home Stay Units, Tourist Bungalows, Rented Tourist Homes, Rented Tourist Apartments and Heritage Bungalows/Homes etc.) in 2020 was 1,472,633 showing a decline of 72.5% when compared with 5,364,773 nights recorded in year 2019(See Table 21).

It is noteworthy that only 49% of the total nights tourists spent in Sri Lanka they stayed in hotels while 34% of nights were spent in supplementary establishments. In the remaining 17% of nights, tourists used other accommodation units and private houses (see Table 21)

Chart 11: Distribution of average duration of stay (nights) - 2020

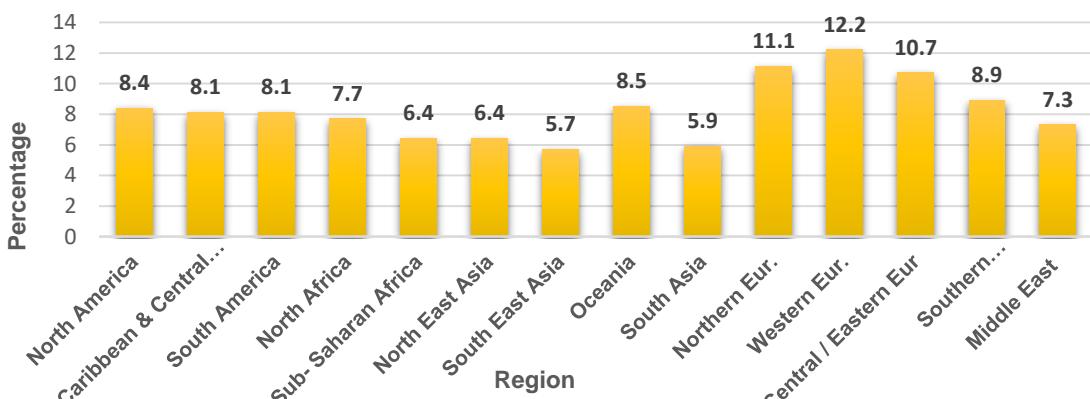
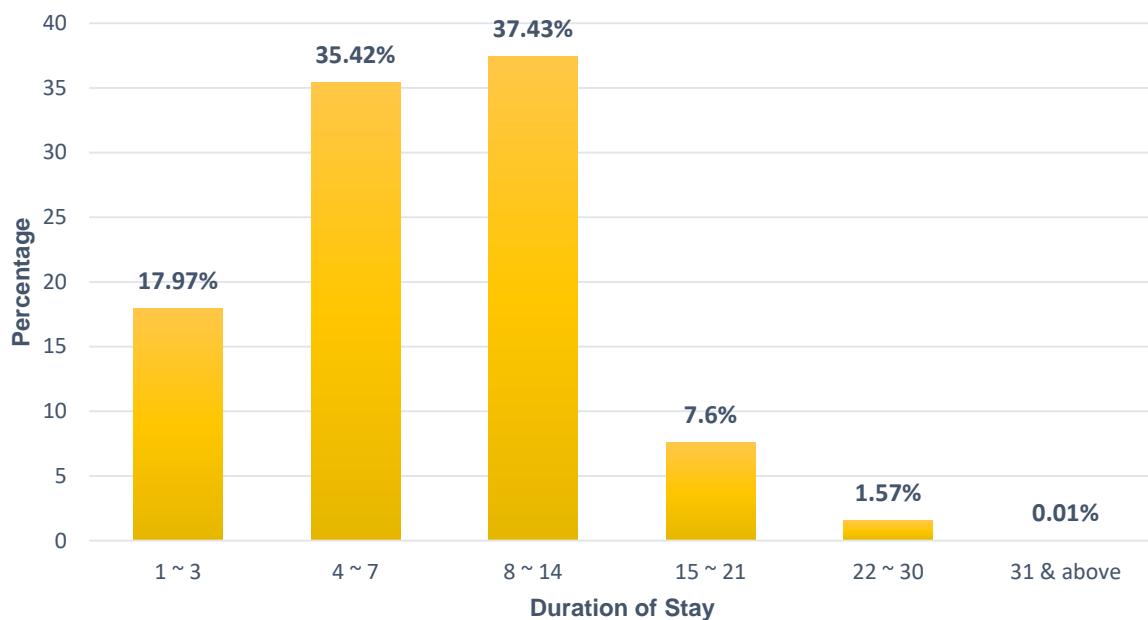


Chart 12: Distribution of period of stay (percentage) - 2020



Source: Department of Immigration and Emigration

2.6 Age and Sex

An analysis of 2020 arrivals by the age and sex composition of the tourists who visited Sri Lanka are shown in Table 13 and 14 in the Statistical Appendix.

The age composition shows the preponderance of incoming visitors are in the age brackets 30-39 and 60 years and above where 43.7% of the tourists were in these two age brackets. Of the total tourists, 8.1% were below 20 years in age, 16.8% were in the age group 20-29 years, 24.5% between 30-39 years, 15.9% between 40-49 years, 15.5% between 50-59 years and the remaining 19.2% were 60 years and above.

Further analysis of arrivals by age reveals that the highest arrivals in the age brackets of 3-19 (21.8 percent), 20-29 (22.7 percent), 30- 39 (27.5 percent), 40 - 49 (29.4 percent) and 50-59 (21.2 percent) have been recorded from South Asian region. Highest arrivals (20.1 percent) in the age category of 60 & above is recorded from Western Europe.

The sex distribution of the tourists who visited Sri Lanka during the year shows that 51.9% of tourists were male while 48.1 were female.

It can also be seen from the Table 14 in the Statistical Appendix that in 2020 the highest proportions of female tourists were recorded from Western Europe (18.6 percent), South Asia (17.1 percent) and Northern Europe (14.7 percent). On the other hand, the highest proportions of male tourists have been recorded from South Asia (29.1 percent), Western Europe (15.3 percent) and Northern Europe (13.3 percent.)

Chart 13:

Distribution of tourists by sex and region (Percentage)-2020

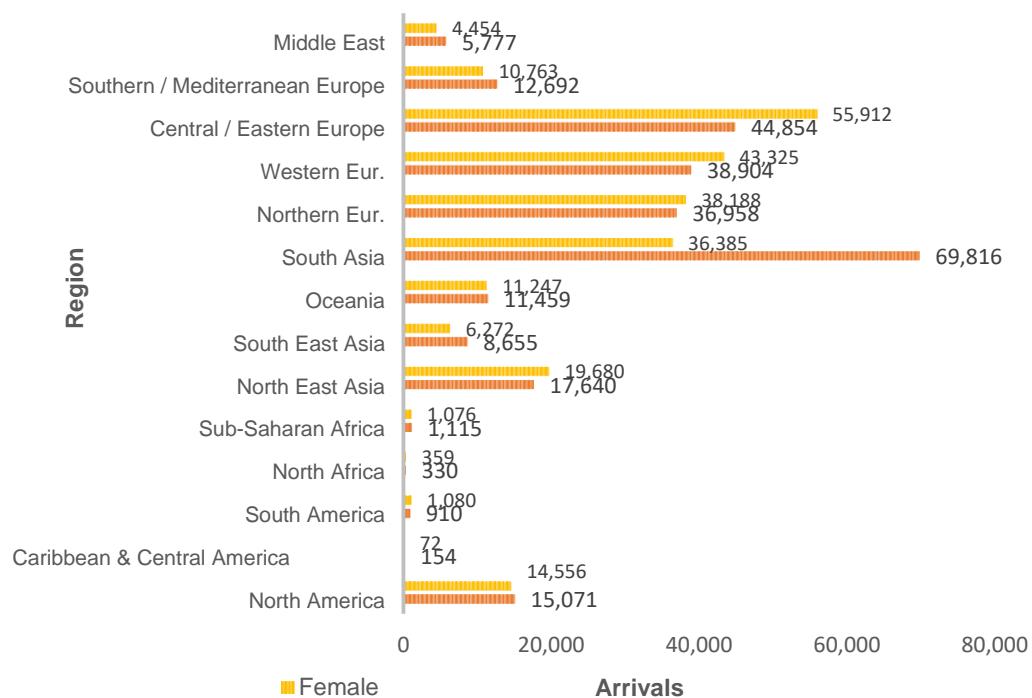
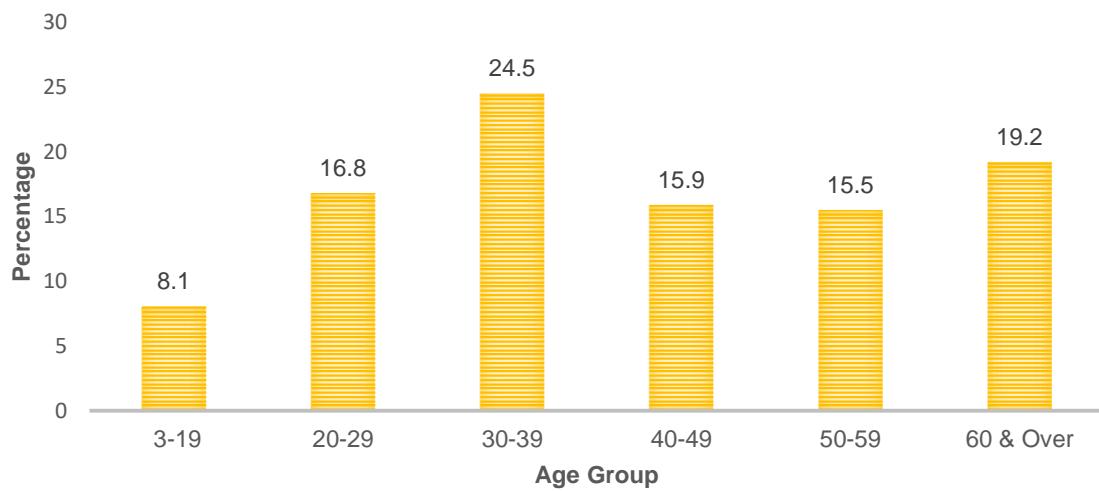


Chart 14: Distribution of tourists by age group (percentage) –2020



2.7 Arrivals by Carrier

Statistics showing the capacity operated by all airlines are shown in Tables 8 and 8a in the Statistical Appendix.

During the year 2020, 34 airlines including the national carrier Sri Lankan Airlines operated flights to Sri Lanka (Table 17 and Table 8). The number of flights operated by these carriers amounted to 624 per week. The number of average seats available per week was 143,296. Top three airlines carrying 270,978 tourists to Sri Lanka were Sri Lankan Airlines, Emirates and Qatar Airlines.

In analyzing the arrivals by carrier, Inter- regional flights have contributed to 63% of the arrivals while intra - regional flights and charter flights contributed to 26% and 6% respectively (Table 7). During the year under review there were around 45 charter airlines operating to Sri Lanka.

Chart 15: Distribution of tourist arrivals by type of carrier (percentage) – 2019-2020

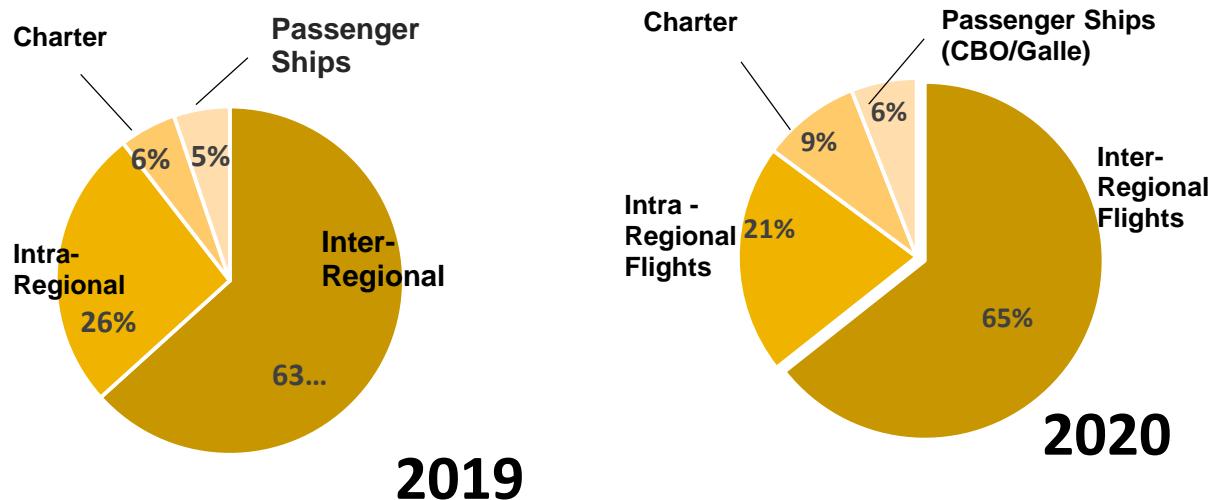
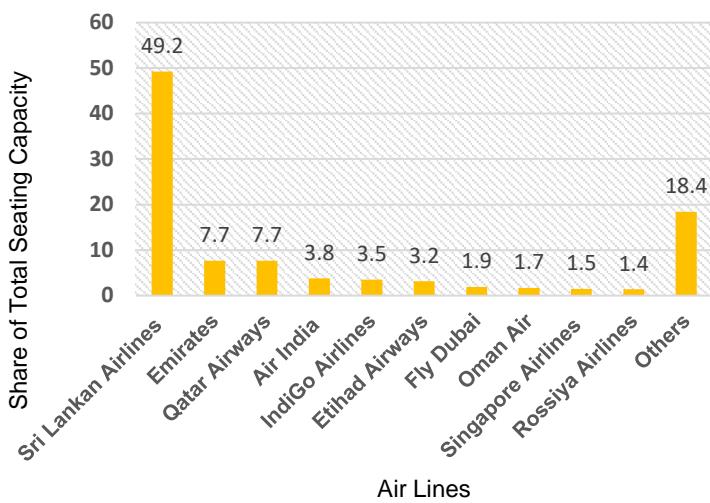


Chart 16: Distribution of total seating capacity by carrier (percentage)- 2020



Rank	Air line	Percentage of Total Seating Capacity by Carrier per week
1	Sri Lankan Airlines	49.2
2	Emirates	7.7
3	Qatar Airways	7.7
4	Air India	3.8
5	IndiGo Airlines	3.5
6	Etihad Airways	3.2
7	Fly Dubai	1.9
8	Oman Air	1.7
9	Singapore Airlines	1.5
10	Rossiya Airlines	1.4
11	Others	18.4

2.8 Passenger Movement

The two-way Passenger traffic into and out of the country amounted to 1,746,730 for the year, through the main access point (BIA-Katunayake). This represents a decrease of 74.5% as compared to the two-way Passenger traffic of 6,838,540 recorded for the previous year (Table 31).

The analysis of the passenger traffic composition revealed that almost half of these passengers (56 %) were tourists. For both arrival and departures, Sri Lankan nationals accounted for 44% of the total traffic. (See Table 18)

2.9 Scheduled Airline Operations

During the year 2020, there were 30 scheduled airlines operating flights to Sri Lanka including National Carrier, Sri Lankan Airlines (see Table 8). In terms of popularity the top three airlines used by tourists are Sri Lankan Airlines, Emirates and Qatar Airlines. It is noteworthy that Sri Lankan Airlines has been patronized mostly by Indians. Further tourists from United Kingdom have mostly used the mode of sea in arriving to Sri Lanka. The tourist arrivals by charter carriers are shown in Table 8a in the Statistical Appendix. It is noticeable that among charter carriers Azur Air has carried 12,720 passengers to Sri Lanka. This could be likely due to the growth momentum initiated after the pilot project with Ukrainian tourists



ACCOMMODATION SECTOR

3.1 Accommodation Capacity

The establishments which provide accommodation for international visitors to Sri Lanka could be divided into three broad categories: tourist hotels¹, supplementary establishments², and other establishments³. At the end of the year 2020, the total number of establishments in the registered list of accommodation at SLTDA amounted to 3,019 with 42,750 rooms. The total capacity consisted of 484 tourist hotels and 2,535 supplementary establishments.

Compared with 2019, the accommodation capacity of tourist hotels increased by 2.1% from 474 to 484 units, while the number of rooms increased by 2.3% from 24,831 to 25,407 rooms in 2020. The capacity offered by the supplementary accommodation category increased by 18.2% from 2,145 to 2,535 units, while the number of rooms increased by 11.6% from 15,534 to 17,343 rooms (Table 21).

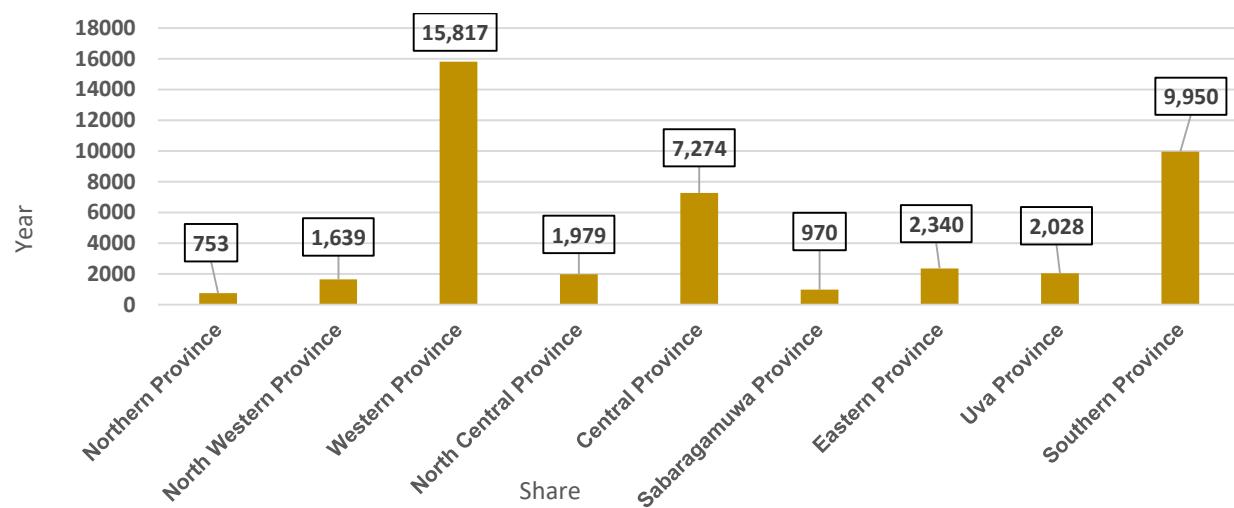
In 2020, the percentage distribution of room capacity of graded accommodation units by star category was 21% in the five-star category, 10% in four-star category, 10% in three-star category, 8.2% in two-star category, 6.7% in one-star category, 40% in the unclassified category, and 4.1% in boutique hotels (Table 23(a)).

The distribution of capacity available in 2020 by province and by districts is shown in Chart 18 I and Chart 18 II. Accordingly, Western province (37%), Southern province (23%) and Central province (17%) had the highest capacity. District wise, Colombo had 19.6% of the capacity on offer, while Galle and Gampaha had 14.9% and 9.3% capacity on offer respectively.

The distribution of guest rooms by size of accommodation and by resort areas is shown in Table 20 in the Statistical Appendix.

Chart 17:I

Distribution of accommodation capacity by province – 2020



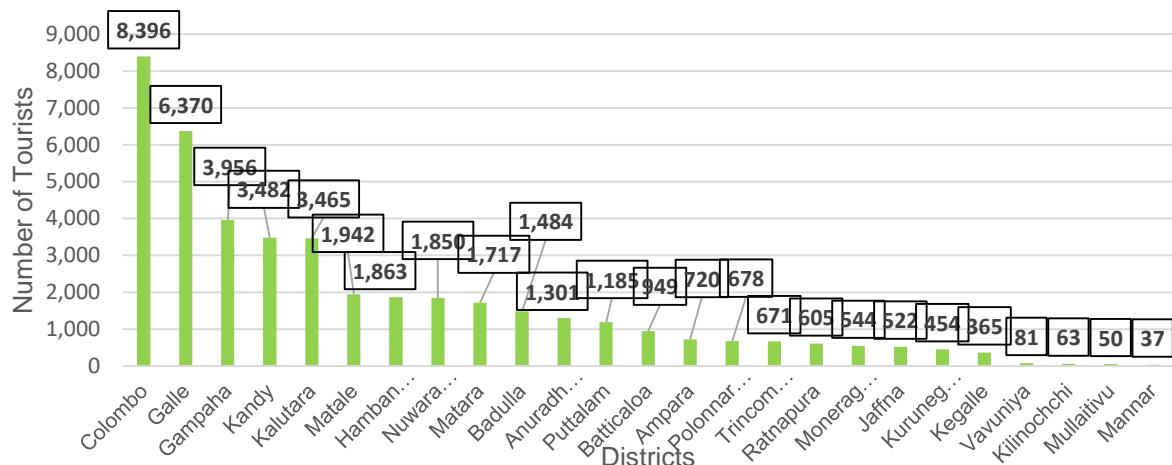
¹ Tourist hotels include Classified Tourist Hotels, Unclassified Tourist Hotels, Boutique Hotels and Boutique Villas.

² Supplementary establishments include Guest Houses, Rest Houses, Home Stay Units, Tourist Bungalows, Rented Tourist Homes, Rented Tourist Apartments and Heritage Bungalows/Homes act.

³ Other establishments refer to those who are not formally registered with the Sri Lanka Tourism Development Authority. Currently there is no formal data on these facilities.

Chart 17. II

Distribution of accommodation capacity by districts -2020



Tables 22 & 23 in the Statistical Appendix show monthly and annual occupancy rates by District. The overall annual room occupancy rate recorded for all accommodation in 2020 was 14.9%. The occupancy rate recorded for 2019 was 57.1%.

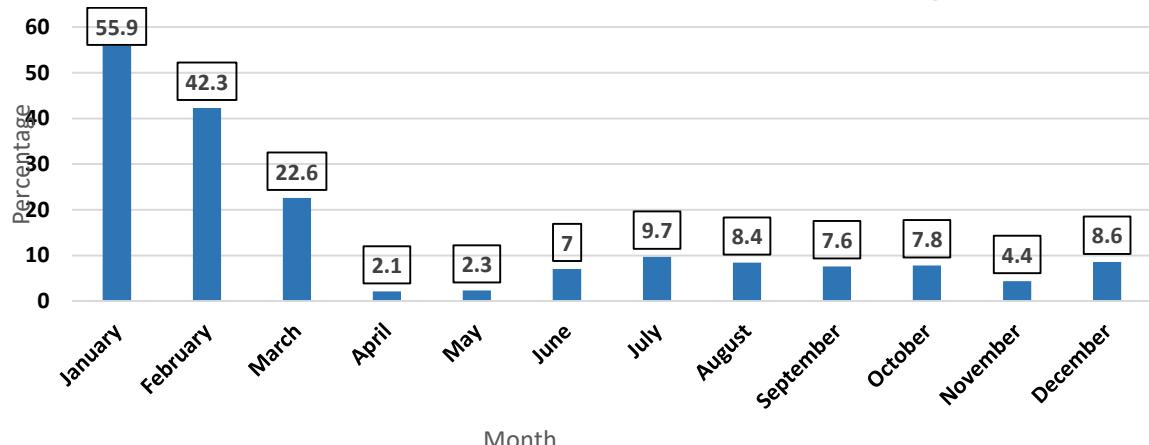
The highest occupancy rate was recorded in the month of January (55.9%) and the lowest in the month of April (2.1%). Thus, the variation in occupancy rates between the busiest and the least busy months was 53.8% points. The closure of borders resulting in no international tourist arrivals and fewer domestic tourists due to the pandemic situation, could be the likely reasons for the low occupancy rates.

District wise, Galle recorded the highest occupancy rate of 23.2%. Kandy recorded an occupancy rate of 22%, followed by Batticaloa (18.1%) Badulla (17.2%) Hambantota (16.9).

3.2 Occupancy Rates

Chart 18:

Distribution of occupancy rates by month (Percentage)- 2020



3.3 Guest Nights

Chart 19:

Distribution of Occupancy Rates by District (Percentage)- 2020

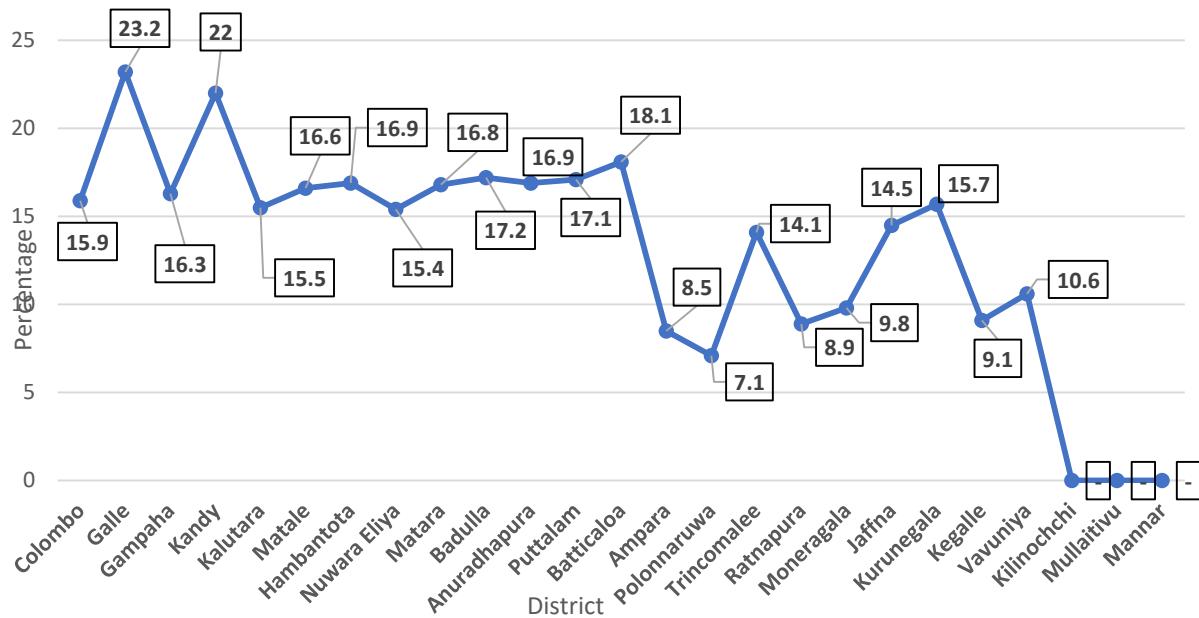
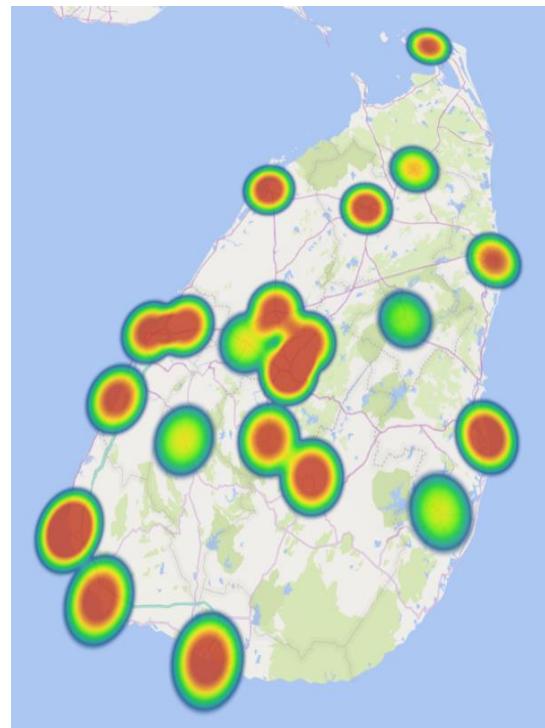


Figure 3: Occupancy Rates by District – 2020

Table VI: Occupancy Rates by District- 2020

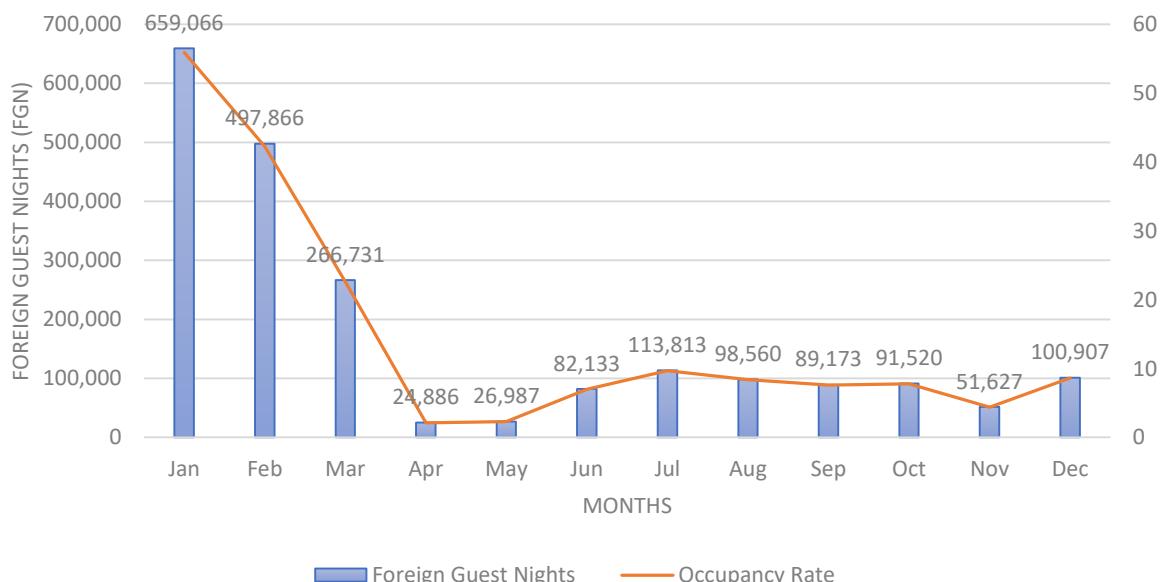
District	Occupancy Rates
Colombo	15.9
Galle	23.2
Gampaha	16.3
Kandy	22
Kalutara	15.5
Matale	16.6
Hambantota	16.9
Nuwara Eliya	15.4
Matara	16.8
Badulla	17.2
Anuradhapura	16.9
Puttalam	17.1
Batticaloa	18.1
Ampara	8.5
Polonnaruwa	7.1
Trincomalee	14.1
Ratnapura	8.9
Moneragala	9.8
Jaffna	14.5
Kurunegala	15.7
Kegalle	9.1
Vavuniya	10.6
Kilinochchi	0
Mullaitivu	0
Mannar	0



Detailed statistics showing the distribution of nights both foreign and local spent in accommodation establishments classified by month, by accommodation type and by tourist destination are shown in Table 23a, 24, 12 and 25 in the Statistical Appendix. In 2020, the total number of tourist nights recorded in the accommodation facilities (Tourists Hotels, Supplementary establishments and others) included in the analysis amounted to 4,315,484. This was a decrease of 78.3% when compared to 2019 (19,902,501). The number of nights foreign visitors spent in accommodation facilities registered with SLTDA throughout the island decreased by 76.3% from 15,136,901 in 2019 to 3,575,901 in 2020, while the local guest nights recorded a decrease of 27% from 2,279,948 in 2019 to 1,668,882 in 2020.

The distribution of guest nights by districts shows that 22.12% of the foreign guest nights have been spent in the Colombo. The proportion of foreign guest nights spent in the Galle was 20.54% followed by Kandy (10.19%) and Kalutara (9.37%) (Table 24). The local guest nights figures show a similar distribution. The largest proportion of nights local guests spent was reported from the Colombo (22.1%) followed by Galle (20.5%) and Kandy (10.2%) These three areas accounted for 53% of total nights local guests spent while traveling.

Chart 20: Number of nights spent by foreign tourists and occupancy rates by month-2020



EMPLOYMENT



4.1 Employment

Table 27 in the Statistical Appendix shows the volume of employment by type of establishment and by broad categories of employees from 2018 to 2020.

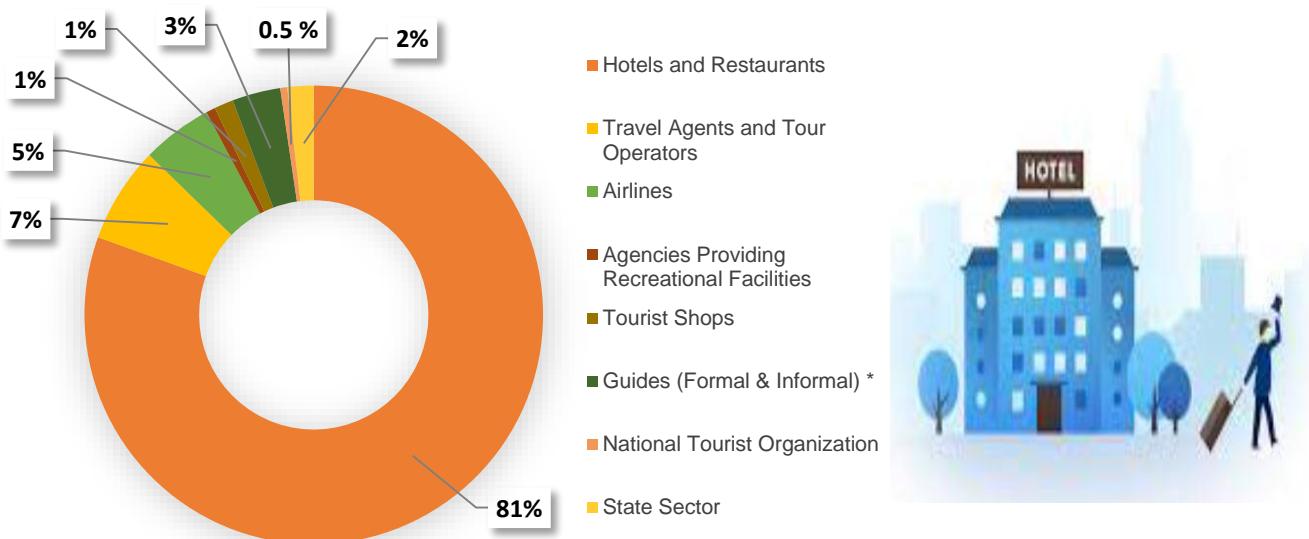
The total number of establishments covered in the 2020 survey was 4,815. The total number of employees in these establishments amounted to 175,990 as compared to 173,592 in 2019. This was an increase of 2,398 (1.4%).

Of the total tourism-based direct employment in 2020, 80% were employed in Hotels and Restaurants. Travel Agents & Tour Operators accounted for 6.8% of the total, Airlines 5%, Guides 3.4%, State Sector 1.9%, Tourist Shops 1.3%, the Agencies providing Recreational Facilities 0.7% and the National Tourist Organization 0.5%.

A classification of the total number in employment by broad occupational categories shows that 14.7% belonged to managerial, scientific and professional grades, 51.6% to technical, clerical, allied and supervisory grades and 33.6% to manual and operative grades (Table 27).

Table 27 in the Statistical Appendix shows only the volume of direct employment in the tourism sector of the economy. In order to access the total employment in the tourism industry, both direct and indirect, it is necessary to estimate the volume of indirect employment that tourist spending can generate in ancillary industries such as the handicraft trade, gems and jewellery shops, liquor shops laundries, etc. In 2020, the estimated total number for indirect employment was 171,764(Table 29). Therefore, the total number in employment, both direct and indirect, in the tourism sector in 2020 can be estimated as 347,751.

Chart 21: Distribution of employment in the tourism industry (percentage) -2020





PUBLIC SECTOR REVENUE

5.1 Public Sector Revenue

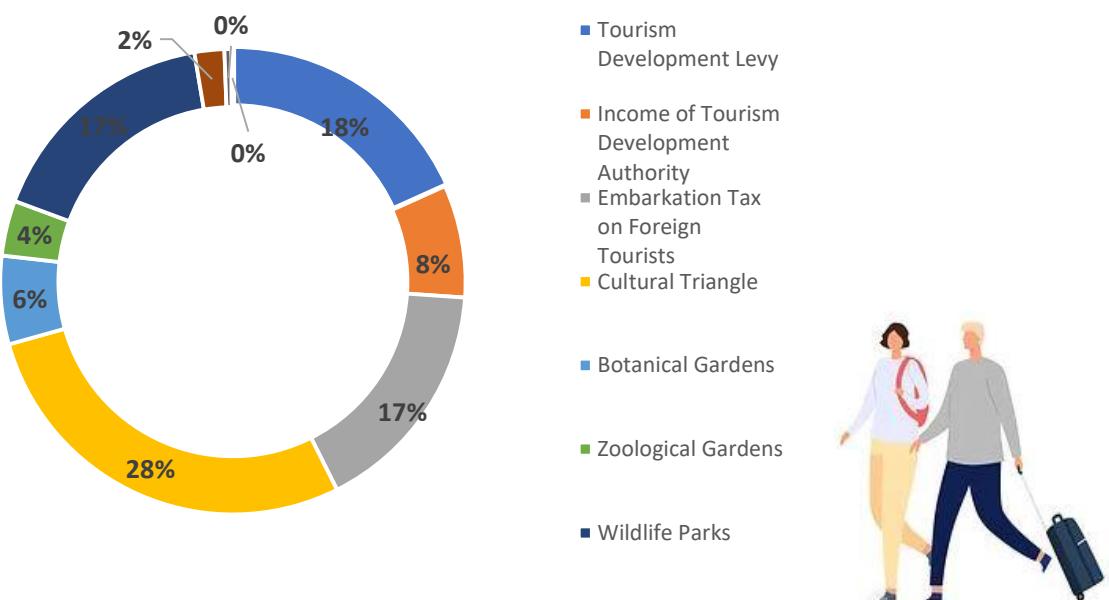
Public sector institutions derive revenue from tourism in variety of ways, namely direct and indirect taxes, fees and levies, profits from business undertakings, etc. However, statistics of revenue collections are readily available only from few sources, such as the Tourism Development Levy, Embarkation Tax, Income of Sri Lanka Tourism Development Authority, entrance fees to Cultural Triangle sites, Wildlife Parks, Conservation Forests, Museums, Zoological Gardens, Botanical Gardens, Bandaranaike Memorial International Conference Hall (BMICH), etc. The revenue collections from some of these sources are given in Table 40 in the Statistical Appendix.

In 2020, the revenue collected from the listed sources amounted to Rs. 2,961.80 million, compared to Rs. 9,586.8 million collected in the previous year.

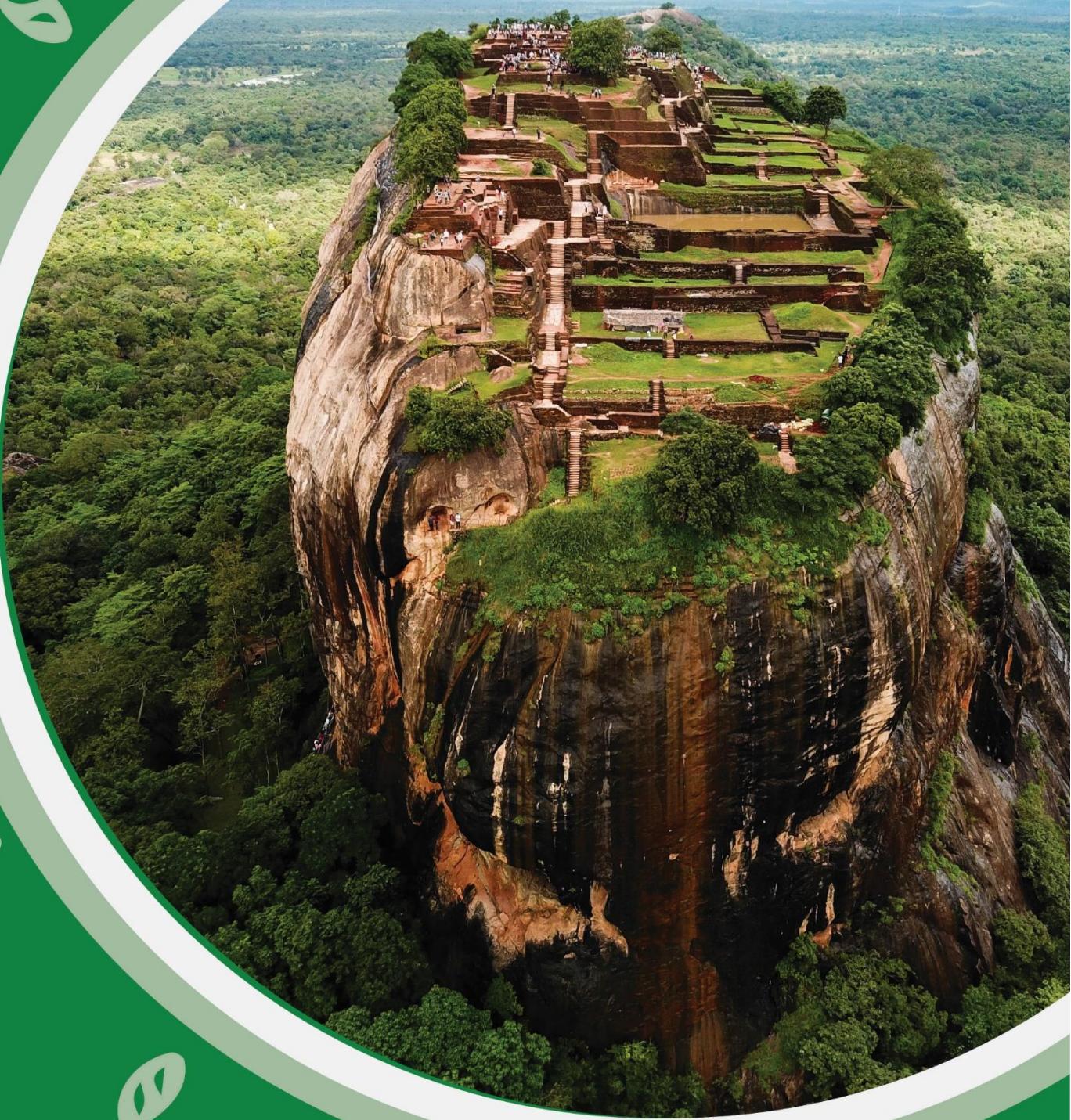
Out of the total revenue collected in 2020, the top three contributors were; Cultural Triangle Entrance Fees – Rs. 830.60 million, Tourism Development Levy – Rs. 540.90 million and the Wildlife Parks – Rs. 494.90 million. The revenue earned from Embarkation Taxes was 489.50 million while the Botanical Gardens, Zoological Gardens and Conservation Forests* also contributed considerable amounts, recording Rs. 181.8 million, Rs. 113.7 millions & Rs. 61.3 million, respectively.

The government earns substantial amount of income in addition to the above revenue as indirect taxes such as taxes from electricity, water, mail services and telecommunication, lease rentals etc. The figures presented below are only partial indicators of the total revenue from tourism.

Chart 22: Distribution of public sector revenue from tourism (Percentage) – 2020



Source: SLTDA and relevant line agencies



FOREIGN TRAVEL BY SRI LANKANS

6.1 Foreign Travel by Sri Lankans

313,914 Sri Lankans travelled overseas during the year 2020. This was a decline of 78% compared to the previous year when the total departures were 1,441,462(Table 18). This could be likely due to the pandemic related conditions including the closure of borders.

Departures of Sri Lankan nationals analyzed by the mode of travel and port of departure are shown in Table 18 and 28. In 2020, the mode of overseas travel of 99% of Sri Lankans was by air. Out of the total departures 98.6% of Sri Lankans used Katunayake while 0.9% of departing Sri Lankans used Galle Harbour as the port of departure.

An analysis of Sri Lankan Departures by gender reveals that 63% are male while 37% of departing Sri Lankans are female(Table) . Further the distribution of departures by first port reveals that the top five first ports of departing Sri Lankans are Dubai, Doha, Chennai, Singapore, and Kuala Lampur (Table 19).

Chart 23: Sri Lankan departures - 2004 to 2020

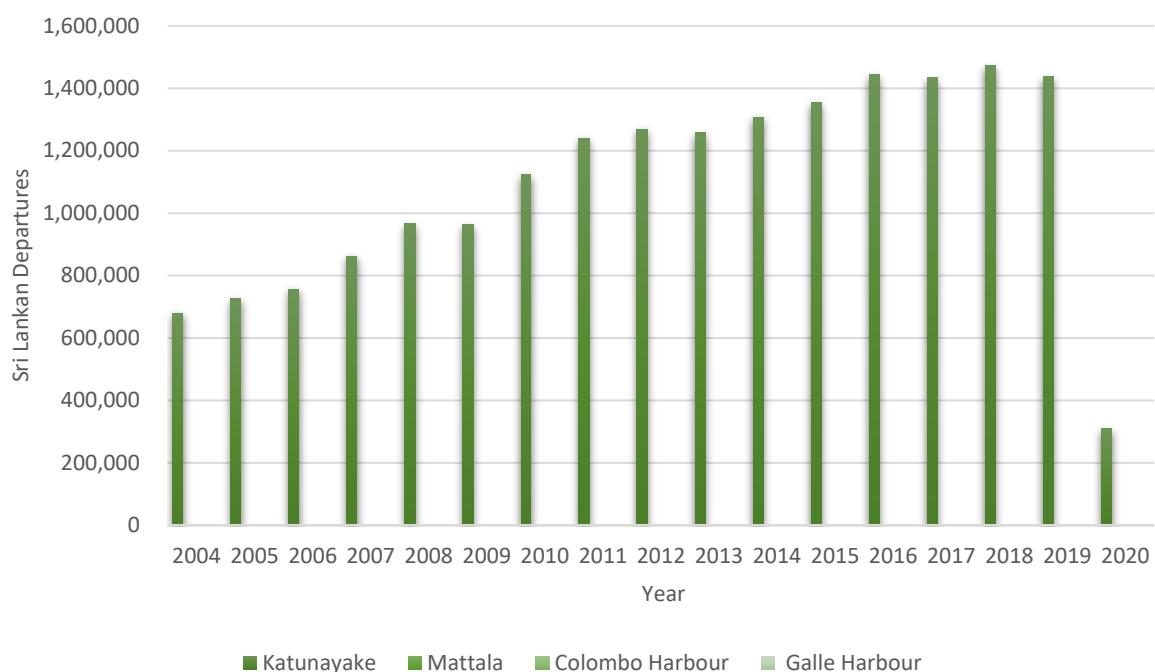


Chart 24: Distribution of Sri Lankan Departures by Gender- 2020

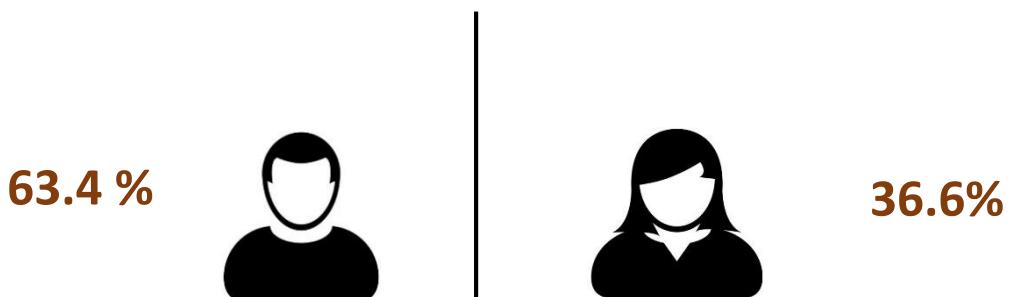
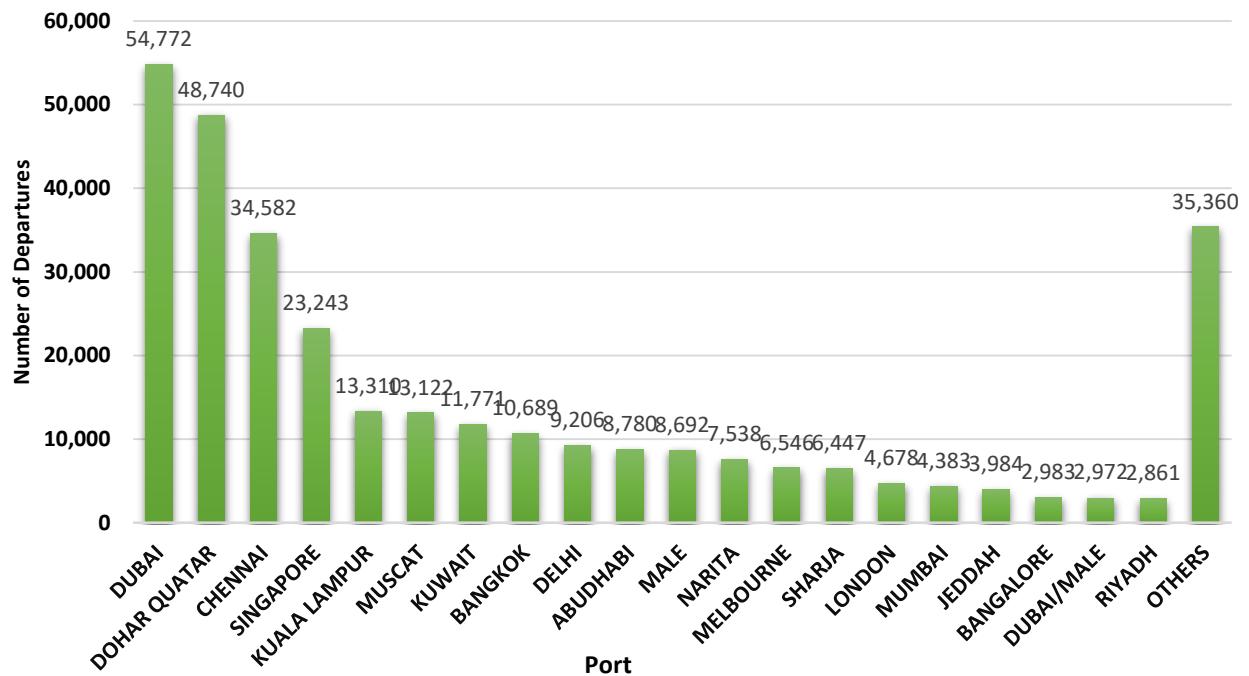


Chart 25: Distribution of Sri Lankan departures by first port- 2020





STATISTICAL APPENDIX

Table 1: Tourist Arrivals by Nationality -2020

Nationality	2020	Percentage Share (%)
AMERICANS		
NORTH AMERICANS	29,422	5.80
American	16,648	3.28
Canadian	12,513	2.46
Mexican	261	0.05
CARIBBEAN, CENTRAL & SOUTH AMERICAN	1,892	0.37
Argentinian	365	0.07
Brazilian	631	0.12
Others	896	0.18
EUROPEANS		
WESTERN EUROPEANS	82,402	16.23
Austrian	4,254	0.84
Belgian	3,377	0.67
Deutsch	33,170	6.53
Dutch	8,684	1.71
French	25,002	4.92
Swiss	6,747	1.33
Others	1,168	0.23
NORTHERN EUROPEAN	71,879	14.16
British	52,451	10.33
Danish	4,809	0.95
Finnish	2,257	0.44
Irish	2,104	0.41
Norwegian	3,065	0.60
Swedish	7,076	1.39
Others	117	0.02
CENTRAL & EASTERN EUROPE	100,045	19.71
Czech	7,644	1.51
Polish	11,334	2.23
Russian	48,648	9.58
Ukrainian	17,155	3.38
Others	15,264	3.01

Nationality	2020	Percentage Share (%)
SOUTHERN EUROPE	22,195	4.37
Spanish	3,319	0.65
Italian	8,595	1.69
Israeli	3,458	0.68
Others	6,823	1.34
MIDDLE EAST	10,190	2.01
Saudi Arabian	5,278	1.04
Omani	1,122	0.22
Others	3,790	0.75
AFRICA	2,896	0.57
South Africans	1,195	0.24
Seychellois	443	0.09
Others	1,258	0.25
ASIANS		
NORTH EAST ASIANS	37,893	7.46
Chinese	26,440	5.21
Japanese	7,610	1.50
Others	3,843	0.76
SOUTH ASIANS	110,373	21.74
Indians	92,921	18.30
Maldivians	9,515	1.87
Pakistani	3,113	0.61
Others	4,824	0.95
SOUTH EAST ASIANS	14,704	2.90
Indonesians	3,690	0.73
Malaysians	3,728	0.73
Singaporeans	2,675	0.53
Others	4,611	0.91
OCEANIANS	23,813	4.69
Australian	21,237	4.18
New Zealand	2,453	0.48
Others	123	0.02
Total	507,704	100.00

Table 2 : Tourist Arrivals by Country of Residence- 2019 & 2020

Country of Residence	2020	2019	% Change 2020/19
AMERICAS	31,843	127,423	(75.0)
North America	29,627	119,681	(75.2)
Canada	12,436	48,729	(74.5)
Mexico	349	2,120	(83.5)
United States	16,842	68,832	(75.5)
Caribbean & Central America	226	938	(75.9)
Costa Rica	33	143	(76.9)
Jamaica	25	58	(56.9)
Others	168	737	(77.2)
South America	1,990	6,804	(70.8)
Argentina	416	1,403	(70.3)
Brazil	875	2,964	(70.5)
Chile	271	938	(71.1)
Colombia	201	713	(71.8)
Others	227	786	(71.1)
AFRICA	2,880	15,094	(80.9)
North Africa	689	2,780	(75.2)
Morocco	311	1031	(69.8)
Sudan	143	584	(75.5)
Others	235	1165	(79.8)
Sub-Saharan Africa	2,191	12,314	(82.2)
Kenya	110	1,559	(92.9)
Mauritius	170	739	(77.0)
Nigeria	25	172	(85.5)
South Africa	1,364	7,132	(80.9)
Others	522	2,712	(80.8)
ASIA & PACIFIC	181,154	839,470	(78.4)
North East Asia	37,320	217,477	(82.8)
China	26,147	167,863	(84.4)
Japan	6,644	30,079	(77.9)
South Korea	2,499	12,195	(79.5)
Taiwan	1,985	7,127	(72.1)
Others	45	213	(78.9)
South East Asia	14,927	68,904	(78.3)
Cambodia	372	2,841	(86.9)
Indonesia	1,114	4,919	(77.4)
Malaysia	3,494	16,861	(79.3)
Myanmar	532	3,124	(83.0)
Philippines	4,249	14,590	(70.9)

Country of Residence	2020	2019	% Change 2020/19
Singapore	2,545	13,871	(81.7)
Thailand	1,880	9,861	(80.9)
Vietnam	709	2,643	(73.2)
Others	32	194	(83.5)
Oceania	22,706	105,414	(78.5)
Australia	20,283	92,674	(78.1)
New Zealand	2,324	12,463	(81.4)
Others	99	277	(64.3)
South Asia	106,201	447,675	(76.3)
Afghanistan	146	473	(69.1)
Bangladesh	1,986	8,261	(76.0)
Bhutan	208	343	(39.4)
India	89,357	355,002	(74.8)
Iran	648	3,249	(80.1)
Maldives	9,407	60,278	(84.4)
Nepal	1,384	5,414	(74.4)
Pakistan	3,065	14,655	(79.1)
EUROPE	281,596	887,572	(68.3)
Northern Eur.	75,146	267,264	(71.9)
Denmark	4,905	16,869	(70.9)
Finland	2,298	7,028	(67.3)
Norway	3,019	13,446	(77.5)
Sweden	7,061	22,464	(68.6)
United Kingdom	55,455	198,776	(72.1)
Others	2,408	8,681	(72.3)
Western Eur.	82,229	322,068	(74.5)
Austria	4,300	14,713	(70.8)
Belgium	3,371	14,948	(77.4)
France	24,838	87,623	(71.7)
Germany	34,507	134,899	(74.4)
Netherlands	8,656	38,993	(77.8)
Switzerland	6,389	29,981	(78.7)
Others	168	911	(81.6)
Central / Eastern Europe	100,766	196,856	(48.8)
Belarus	2,638	4,796	(45.0)
Czech Republic	7,599	19,204	(60.4)
Estonia	1,185	2,516	(52.9)
Hungary	1,588	4,091	(61.2)
Kazakhstan	2,333	2,399	(2.8)

Table 2(Contd.)

Country of Residence	2020	2019	% Change 2020/19
Lithuania	1,054	2,793	(62.3)
Poland	11,908	20,896	(43.0)
Romania	1,724	5,463	(68.4)
Russian Federation	49,397	86,549	(42.9)
Slovakia	1,513	4,944	(69.4)
Ukraine	17,169	35,051	(51.0)
Others	2,658	8,154	(67.4)
Southern / Mediterranean Europe	23,455	101,384	(76.9)
Greece	1,573	6,980	(77.5)
Italy	8,603	36,147	(76.2)
Portugal	1,602	5,193	(69.2)
Spain	3,385	24,489	(86.2)
Turkey	2,121	4,972	(57.3)
Israel	3,556	14,770	(75.9)
Others	2,615	8,833	(70.4)
MIDDLE EAST	10,231	44,143	(76.8)
Bahrain	549	2,285	(76.0)
Egypt	956	3,708	(74.2)
Iraq	138	852	(83.8)
Jordan	627	3,085	(79.7)
Kuwait	825	3,239	(74.5)
Lebanon	483	4,304	(88.8)
Oman	1,045	4,117	(74.6)
Qatar	129	1063	(87.9)
Saudi Arabia	4,755	15,707	(69.7)
United Arab Emirates	352	3,528	(90.0)
Others	372	2,255	(83.5)
TOTAL	507,704	1,913,702	(73.5)

Table 3:**Seasonal Variation in Tourist Traffic- 1971 to 2020(Seasonal Indices) (1)**

Table (c)

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Seasona- lity ratio (2)	Coefficient of Seasonal Variation(3)
1971	179	199	156	47	29	29	57	75	57	78	121	173	2.0	60
1972	123	125	119	66	70	50	79	99	73	96	132	168	1.7	33
1973	145	129	121	84	66	50	91	103	64	91	110	146	1.5	30
1974	154	136	139	90	46	47	76	87	70	88	118	149	1.5	37
1975	137	121	130	68	65	56	69	100	62	87	131	174	1.7	44
1976	158	153	135	90	62	46	43	35	68	107	137	166	1.7	47
1977	137	141	143	77	59	43	77	87	59	90	134	153	1.5	37
1978	144	140	128	73	55	44	82	97	64	89	129	155	1.6	36
1979	136	121	122	90	63	51	81	97	71	93	123	152	1.5	30
1980	135	126	128	81	73	57	86	102	74	88	108	142	1.4	27
1981	146	127	124	92	70	54	92	106	78	87	96	127	1.5	26
1982	121	118	124	88	85	77	91	101	88	89	99	119	1.2	16
1983	175	156	159	116	117	87	89	30	36	58	73	104	1.7	45
1984	127	122	123	89	69	68	101	104	82	98	105	112	1.3	19
1985	134	126	139	92	65	52	86	94	71	85	108	148	1.5	30
1986	172	159	151	101	68	50	64	79	65	66	94	131	1.7	41
1987	167	156	150	106	54	50	67	75	66	80	93	135	1.7	40
1988	134	126	128	91	73	76	116	123	98	110	69	56	1.3	25
1989	84	80	104	80	83	75	99	112	93	98	123	169	1.7	25
1990	107	106	109	92	74	73	106	108	90	93	99	143	1.4	18
1991	109	106	103	78	67	66	115	109	94	95	107	151	1.5	22
1992	108	118	101	86	64	70	103	122	91	97	109	125	1.3	18
1993	131	123	116	91	68	62	101	100	84	94	107	123	1.3	21
1994	134	121	122	83	64	63	104	97	91	98	98	126	1.3	22
1995	137	127	119	100	73	67	107	107	92	91	84	95	1.4	21
1996	123	117	105	81	70	78	101	98	92	93	99	142	1.4	20
1997	107	115	112	88	73	76	101	105	98	93	105	128	1.3	16
1998	117	111	102	81	64	71	93	99	100	100	121	142	1.4	21
1999	122	114	113	95	69	72	92	107	93	97	115	111	1.2	16
2000	130	130	121	101	70	66	100	104	93	80	98	105	1.3	20
2001	157	166	158	131	96	101	102	56	42	46	62	83	1.4	43
2002	86	97	101	83	81	80	109	108	101	111	114	129	1.5	15
2003	97	94	98	81	72	76	105	101	86	120	132	138	1.4	23
2004	106	92	81	65	64	68	107	103	109	126	138	140	1.4	26
2005	114	115	120	109	96	96	121	116	84	85	82	86	1.1	15
2006	112	113	117	107	94	94	119	114	83	83	81	84	1.2	15
2007	137	105	85	80	64	75	107	109	90	90	110	148	1.5	25
2008	156	111	104	81	85	77	90	84	81	96	101	134	1.6	24
2009	103	92	91	70	66	81	113	110	102	101	119	152	1.5	23
2010	93	105	96	70	65	82	116	102	87	96	132	155	1.6	25

Table 3(Contd.)

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Seasonal - lity ratio (2)	Coefficient of Seasonal Variation(3)
2011	104	92	105	89	69	75	117	102	84	98	127	137	1.4	20
2012	102	100	109	83	69	78	108	95	85	96	130	146	1.5	22
2013	104	107	107	76	70	85	101	116	85	101	103	145	1.4	20
2014	115	111	104	88	70	81	105	110	82	95	94	140	1.4	19
2015	104	110	105	82	76	77	117	111	96	88	96	138	1.4	18
2016	114	116	113	80	73	69	122	109	87	88	98	132	1.3	20
2017	124	112	107	91	69	70	117	108	82	86	95	139	1.4	22
2018	123	121	120	93	67	75	112	103	77	79	101	130	1.3	22
2019	153	15 8	15 3	10 5	24	40	73	90	68	74	11 1	15 2	1.6	47
2020	540	49 0	16 9	0	1	5.4	200							

(1) Seasonal indices are compiled by taking average arrivals per month as 100

(2) Seasonality ratio = Highest Monthly Arrival / Average Arrival per month

(3) Coefficient of Seasonal Variation is obtained by calculating the standard deviation of the Seasonal indices

Table 4**Tourists arrivals by country of residence and month (All Countries) 2020**

No	Country	January	February	March	April	May	June	July	August	September	October	November	December	Total (Jan - Dec)
1	AFGHANISTAN	65	64	17	0	0	0	0	0	0	0	0	0	146
2	ALBANIA	33	38	26	0	0	0	0	0	0	0	0	0	97
3	ALGERIA	34	41	8	0	0	0	0	0	0	0	0	0	83
4	ANDORRA	2	1		0	0	0	0	0	0	0	0	0	3
5	ANGOLA	1	1	1	0	0	0	0	0	0	0	0	0	3
6	ANTIGUA AND BARBUDA	4	6	4	0	0	0	0	0	0	0	0	0	14
7	ARGENTINA	224	140	52	0	0	0	0	0	0	0	0	0	416
8	ARMENIA	156	82	32	0	0	0	0	0	0	0	0	0	270
9	AUSTRALIA	8,115	9,578	2,590	0	0	0	0	0	0	0	0	0	20,283
10	AUSTRIA	1,674	2,024	602	0	0	0	0	0	0	0	0	0	4,300
11	AZERBAIJAN	56	50	14	0	0	0	0	0	0	0	0	0	120
12	BAHAMAS	0	4	1	0	0	0	0	0	0	0	0	0	5
13	BAHRAIN	404	131	14	0	0	0	0	0	0	0	0	0	549
14	BANGLADESH	1,014	760	212	0	0	0	0	0	0	0	0	0	1,986
15	BARBADOS	2	6	1	0	0	0	0	0	0	0	0	0	9
16	BELARUS	1,099	1,101	438	0	0	0	0	0	0	0	0	0	2,638
17	BELGIUM	1,243	1,500	628	0	0	0	0	0	0	0	0	0	3,371
18	BELIZE	2	3	0	0	0	0	0	0	0	0	0	0	5
19	BENIN	0	2	0	0	0	0	0	0	0	0	0	0	2
20	BHUTAN	137	69	2	0	0	0	0	0	0	0	0	0	208
21	BOLIVIA	12	3	3	0	0	0	0	0	0	0	0	0	18
22	BOSNIA AND HERZEGOVINA	30	21	17	0	0	0	0	0	0	0	0	0	68
23	BOTSWANA	11	2	1	0	0	0	0	0	0	0	0	0	14
24	BRAZIL	467	337	71	0	0	0	0	0	0	0	0	0	875
25	BRUNEI DARUSSALAM	4	5	3	0	0	0	0	0	0	0	0	0	12

Table 4 (Contd.)

No	Country	January	Februar y	March	April	May	June	July	August	September	October	November	December	Total (Jan - Dec)
26	BULGARIA	305	303	79	0	0	0	0	0	0	0	0	0	687
27	BURUNDI	0	0	0	0	0	0	0	0	0	0	0	0	0
28	BURKINA FASO	0	1	0	0	0	0	0	0	0	0	0	0	1
29	CAMBODIA	146	152	74	0	0	0	0	0	0	0	0	0	372
30	CAMEROON	3	2	1	0	0	0	0	0	0	0	0	0	6
31	CANADA	5,510	5,482	1,444	0	0	0	0	0	0	0	0	0	12,436
32	CENTRAL AFRICAN REPUBLIC	0	0	1	0	0	0	0	0	0	0	0	0	1
33	CHAD	0	0	1	0	0	0	0	0	0	0	0	0	1
34	CAPE VERDE	1	1	0	0	0	0	0	0	0	0	0	0	2
35	CHILE	128	117	26	0	0	0	0	0	0	0	0	0	271
36	CHINA	22,363	2,096	1,688	0	0	0	0	0	0	0	0	0	26,147
37	COLOMBIA	88	72	41	0	0	0	0	0	0	0	0	0	201
38	COMOROS	6	9	2	0	0	0	0	0	0	0	0	0	17
39	CONGO THE DEM REP OF THE	3	35	0	0	0	0	0	0	0	0	0	0	38
40	COSTA RICA	9	24	0	0	0	0	0	0	0	0	0	0	33
41	COTE DIVOIRE	1	1	0	0	0	0	0	0	0	0	0	0	2
42	CROATIA	331	250	81	0	0	0	0	0	0	0	0	0	662
43	CUBA	0	1	1	0	0	0	0	0	0	0	0	0	2
44	CYPRUS	99	53	31	0	0	0	0	0	0	0	0	0	183
45	CZECH REPUBLIC	2,673	3,646	1,280	0	0	0	0	0	0	0	0	0	7,599
46	DENMARK	2,176	2,223	506	0	0	0	0	0	0	0	0	0	4,905
47	DJIBOUTI	1	2		0	0	0	0	0	0	0	0	0	3

Table 4 (Contd.)

No	Country	January	Februar y	March	April	May	June	July	August	September	October	November	December	Total (Jan - Dec)
48	DOMINICA	6	3	1	0	0	0	0	0	0	0	0	0	10
49	DOMINICAN REPUBLIC	3	0	1	0	0	0	0	0	0	0	0	0	4
50	ECUADOR	19	7	4	0	0	0	0	0	0	0	0	0	30
51	EGYPT	404	400	152	0	0	0	0	0	0	0	0	0	956
52	EL SALVADOR	0	4	1	0	0	0	0	0	0	0	0	0	5
53	EQUATORIAL GUINEA	0	0	0	0	0	0	0	0	0	0	0	0	0
54	ERITREA	2	5	2	0	0	0	0	0	0	0	0	0	9
55	ESTONIA	394	651	140	0	0	0	0	0	0	0	0	0	1,185
56	ETHIOPIA	9	21	6	0	0	0	0	0	0	0	0	0	36
57	FIJI	34	49	3	0	0	0	0	0	0	0	0	0	86
58	FINLAND	986	1,037	275	0	0	0	0	0	0	0	0	0	2,298
59	FRANCE	9,352	11,430	4,056	0	0	0	0	0	0	0	0	0	24,838
60	GAMBIA, THE	0	1	1	0	0	0	0	0	0	0	0	0	2
61	GABON	1			0	0	0	0	0	0	0	0	0	1
62	GEORGIA	102	108	26	0	0	0	0	0	0	0	0	0	236
63	GERMANY	11,494	16,405	6,608	0	0	0	0	0	0	0	0	0	34,507
64	GHANA	3	5	1	0	0	0	0	0	0	0	0	0	9
65	GREECE	598	618	357	0	0	0	0	0	0	0	0	0	1,573
66	GRENADA	3	5	8	0	0	0	0	0	0	0	0	0	16
67	GUATEMALA	6	1	0	0	0	0	0	0	0	0	0	0	7
68	GUINEA	1	0	0	0	0	0	0	0	0	0	0	0	1
69	GUINEA-BISSAU	0	0	0	0	0	0	0	0	0	0	0	0	0

Table 4 (Contd.)

No	Country	January	Februar y	March	April	May	June	July	August	September	October	November	December	Total (Jan - Dec)
70	GUYANA	0	5	4	0	0	0	0	0	0	0	0	0	9
71	HAITI	2	1	0	0	0	0	0	0	0	0	0	0	3
72	HONDURAS	7	6	1	0	0	0	0	0	0	0	0	0	14
73	HONG KONG	8	0	2	0	0	0	0	0	0	0	0	0	10
74	HUNGARY	758	655	175	0	0	0	0	0	0	0	0	0	1,588
75	ICELAND	48	38	28	0	0	0	0	0	0	0	0	0	114
76	INDIA	41,448	35,309	12,600	0	0	0	0	0	0	0	0	0	89,357
77	INDONESIA	401	515	198	0	0	0	0	0	0	0	0	0	1,114
78	IRAN	330	293	25	0	0	0	0	0	0	0	0	0	648
79	IRAQ	71	52	15	0	0	0	0	0	0	0	0	0	138
80	IRELAND	948	1,084	262	0	0	0	0	0	0	0	0	0	2,294
81	ISRAEL	1,688	1,539	329	0	0	0	0	0	0	0	0	0	3,556
82	ITALY	4,454	3,743	406	0	0	0	0	0	0	0	0	0	8,603
83	JAMAICA	7	18	0	0	0	0	0	0	0	0	0	0	25
84	JAPAN	2,917	3,015	712	0	0	0	0	0	0	0	0	0	6,644
85	JORDAN	361	206	60	0	0	0	0	0	0	0	0	0	627
86	KAZAKHSTAN	1,182	673	478	0	0	0	0	0	0	0	0	0	2,333
87	KENYA	45	50	15	0	0	0	0	0	0	0	0	0	110
88	KOSOVAR	11	5	0	0	0	0	0	0	0	0	0	0	16
89	KUWAIT	465	326	34	0	0	0	0	0	0	0	0	0	825
90	KYRGYZSTAN	122	75	24	0	0	0	0	0	0	0	0	0	221
91	LAO PEOPLES DEM. REP.	8	8	3	0	0	0	0	0	0	0	0	0	19
92	LATVIA	235	208	155	0	0	0	0	0	0	0	0	0	598
93	LEBANON	212	223	48	0	0	0	0	0	0	0	0	0	483

Table 4 (Contd.)

No	Country	January	Februar y	March	April	May	June	July	August	September	October	November	December	Total (Jan - Dec)
26	BULGARIA	305	303	79	0	0	0	0	0	0	0	0	0	687
27	BURUNDI	0	0	0	0	0	0	0	0	0	0	0	0	0
28	BURKINA FASO	0	1	0	0	0	0	0	0	0	0	0	0	1
29	CAMBODIA	146	152	74	0	0	0	0	0	0	0	0	0	372
30	CAMEROON	3	2	1	0	0	0	0	0	0	0	0	0	6
31	CANADA	5,510	5,482	1,444	0	0	0	0	0	0	0	0	0	12,436
32	CENTRAL AFRICAN REPUBLIC	0	0	1	0	0	0	0	0	0	0	0	0	1
33	CHAD	0	0	1	0	0	0	0	0	0	0	0	0	1
34	CAPE VERDE	1	1	0	0	0	0	0	0	0	0	0	0	2
35	CHILE	128	117	26	0	0	0	0	0	0	0	0	0	271
36	CHINA	22,363	2,096	1,688	0	0	0	0	0	0	0	0	0	26,147
37	COLOMBIA	88	72	41	0	0	0	0	0	0	0	0	0	201
38	COMOROS	6	9	2	0	0	0	0	0	0	0	0	0	17
39	CONGO THE DEM REPOF THE	3	35	0	0	0	0	0	0	0	0	0	0	38
40	COSTA RICA	9	24	0	0	0	0	0	0	0	0	0	0	33
41	COTE DIVOIRE	1	1	0	0	0	0	0	0	0	0	0	0	2
42	CROATIA	331	250	81	0	0	0	0	0	0	0	0	0	662
43	CUBA	0	1	1	0	0	0	0	0	0	0	0	0	2
44	CYPRUS	99	53	31	0	0	0	0	0	0	0	0	0	183
45	CZECH REPUBLIC	2,673	3,646	1,280	0	0	0	0	0	0	0	0	0	7,599
46	DENMARK	2,176	2,223	506	0	0	0	0	0	0	0	0	0	4,905
47	DJIBOUTI	1	2	0	0	0	0	0	0	0	0	0	0	3

Table 4 (Contd.)

No	Country	January	Februar y	March	April	May	June	July	August	September	October	November	December	Total (Jan - Dec)
48	DOMINICA	6	3	1	0	0	0	0	0	0	0	0	0	10
49	DOMINICAN REPUBLIC	3	0	1	0	0	0	0	0	0	0	0	0	4
50	ECUADOR	19	7	4	0	0	0	0	0	0	0	0	0	30
51	EGYPT	404	400	152	0	0	0	0	0	0	0	0	0	956
52	EL SALVADOR	0	4	1	0	0	0	0	0	0	0	0	0	5
53	EQUATORIAL GUINEA	0	0	0	0	0	0	0	0	0	0	0	0	0
54	ERITREA	2	5	2	0	0	0	0	0	0	0	0	0	9
55	ESTONIA	394	651	140	0	0	0	0	0	0	0	0	0	1,185
56	ETHIOPIA	9	21	6	0	0	0	0	0	0	0	0	0	36
57	FIJI	34	49	3	0	0	0	0	0	0	0	0	0	86
58	FINLAND	986	1,037	275	0	0	0	0	0	0	0	0	0	2,298
59	FRANCE	9,352	11,430	4,056	0	0	0	0	0	0	0	0	0	24,838
60	GAMBIA, THE	0	1	1	0	0	0	0	0	0	0	0	0	2
61	GABON	1			0	0	0	0	0	0	0	0	0	1
62	GEORGIA	102	108	26	0	0	0	0	0	0	0	0	0	236
63	GERMANY	11,494	16,405	6,608	0	0	0	0	0	0	0	0	0	34,507
64	GHANA	3	5	1	0	0	0	0	0	0	0	0	0	9
65	GREECE	598	618	357	0	0	0	0	0	0	0	0	0	1,573
66	GRENADA	3	5	8	0	0	0	0	0	0	0	0	0	16
67	GUATEMALA	6	1	0	0	0	0	0	0	0	0	0	0	7
68	GUINEA	1	0	0	0	0	0	0	0	0	0	0	0	1
69	GUINEA-BISSAU	0	0	0	0	0	0	0	0	0	0	0	0	0

Table 4 (Contd.)

No	Country	January	February	March	April	May	June	July	August	September	October	November	December	Total (Jan - Dec)
70	GUYANA	0	5	4	0	0	0	0	0	0	0	0	0	9
71	HAITI	2	1	0	0	0	0	0	0	0	0	0	0	3
72	HONDURAS	7	6	1	0	0	0	0	0	0	0	0	0	14
73	HONG KONG	8	0	2	0	0	0	0	0	0	0	0	0	10
74	HUNGARY	758	655	175	0	0	0	0	0	0	0	0	0	1,588
75	ICELAND	48	38	28	0	0	0	0	0	0	0	0	0	114
76	INDIA	41,448	35,309	12,600	0	0	0	0	0	0	0	0	0	89,357
77	INDONESIA	401	515	198	0	0	0	0	0	0	0	0	0	1,114
78	IRAN	330	293	25	0	0	0	0	0	0	0	0	0	648
79	IRAQ	71	52	15	0	0	0	0	0	0	0	0	0	138
80	IRELAND	948	1,084	262	0	0	0	0	0	0	0	0	0	2,294
81	ISRAEL	1,688	1,539	329	0	0	0	0	0	0	0	0	0	3,556
82	ITALY	4,454	3,743	406	0	0	0	0	0	0	0	0	0	8,603
83	JAMAICA	7	18	0	0	0	0	0	0	0	0	0	0	25
84	JAPAN	2,917	3,015	712	0	0	0	0	0	0	0	0	0	6,644
85	JORDAN	361	206	60	0	0	0	0	0	0	0	0	0	627
86	KAZAKHSTAN	1,182	673	478	0	0	0	0	0	0	0	0	0	2,333
87	KENYA	45	50	15	0	0	0	0	0	0	0	0	0	110
88	KOSOVAR	11	5	0	0	0	0	0	0	0	0	0	0	16
89	KUWAIT	465	326	34	0	0	0	0	0	0	0	0	0	825
90	KYRGYZSTAN	122	75	24	0	0	0	0	0	0	0	0	0	221
91	LAO PEOPLES DEM. REP.	8	8	3	0	0	0	0	0	0	0	0	0	19
92	LATVIA	235	208	155	0	0	0	0	0	0	0	0	0	598
93	LEBANON	212	223	48	0	0	0	0	0	0	0	0	0	483

Table 4 (Contd.)

No	Country	January	Februar y	March	April	May	June	July	August	Septe mber	October	November	December	Total (Jan - Dec)
94	LESOTHO	2	0	0	0	0	0	0	0	0	0	0	0	2
95	LIBERIA	2	0	0	0	0	0	0	0	0	0	0	0	2
96	LIBYA(LIBYAN ARAB JAMAHIR)	6	7	1	0	0	0	0	0	0	0	0	0	14
97	LIECHTENSTEI N	6	15	3	0	0	0	0	0	0	0	0	0	24
98	LITHUANIA	514	397	143	0	0	0	0	0	0	0	0	0	1,054
99	LUXEMBOURG	55	57	26	0	0	0	0	0	0	0	0	0	138
100	MACEDONIA	23	20	10	0	0	0	0	0	0	0	0	0	53
101	MADAGASCAR	3	21	3	0	0	0	0	0	0	0	0	0	27
102	MALAWI	5	5	2	0	0	0	0	0	0	0	0	0	12
103	MALAYSIA	1,399	1,400	695	0	0	0	0	0	0	0	0	0	3,494
104	MALDIVES	4,264	2,960	2,183	0	0	0	0	0	0	0	0	0	9,407
105	MALI	0	3	0	0	0	0	0	0	0	0	0	0	3
106	MALTA	87	40	21	0	0	0	0	0	0	0	0	0	148
107	MAURITANIA	1	0	0	0	0	0	0	0	0	0	0	0	1
108	MAURITIUS	107	44	19	0	0	0	0	0	0	0	0	0	170
109	MEXICO	138	181	30	0	0	0	0	0	0	0	0	0	349
110	MOLDOVA	120	103	23	0	0	0	0	0	0	0	0	0	246
111	MONACO	0	6	0	0	0	0	0	0	0	0	0	0	6
112	MONGOLIA	20	13	2	0	0	0	0	0	0	0	0	0	35
113	MONTENEGRO	33	40	12	0	0	0	0	0	0	0	0	0	85
114	MOROCCO	125	136	50	0	0	0	0	0	0	0	0	0	311
115	MOZAMBIQUE	9	3	0	0	0	0	0	0	0	0	0	0	12
116	MYANMAR	190	214	128	0	0	0	0	0	0	0	0	0	532
117	NAMIBIA	0	6	0	0	0	0	0	0	0	0	0	0	6

Table 4 (Contd.)

No	Country	Januar y	Februar y	March	April	May	June	July	August	September	October	November	December	Total (Jan - Dec)
118	NAURU	0	0	0	0	0	0	0	0	0	0	0	0	0
119	NEPAL	589	560	235	0	0	0	0	0	0	0	0	0	1,384
120	NETHERLANDS	3,538	3,763	1,355	0	0	0	0	0	0	0	0	0	8,656
121	NEW ZEALAND	1,035	987	302	0	0	0	0	0	0	0	0	0	2,324
122	NIGERIA	12	13	0	0	0	0	0	0	0	0	0	0	25
123	NIGER	0	0	3	0	0	0	0	0	0	0	0	0	3
124	NORWAY	1,379	1,304	336	0	0	0	0	0	0	0	0	0	3,019
125	OMAN	768	229	48	0	0	0	0	0	0	0	0	0	1,045
126	PAKISTAN	1,397	1,166	502	0	0	0	0	0	0	0	0	0	3,065
127	PALESTINIAN TERRITORIES	85	33	10	0	0	0	0	0	0	0	0	0	128
128	PANAMA	6	8	1	0	0	0	0	0	0	0	0	0	15
129	PAPUA NEW GUINEA	3	3	0	0	0	0	0	0	0	0	0	0	6
130	PARAGUAY	6	5	2	0	0	0	0	0	0	0	0	0	13
131	PERU	30	44	21	0	0	0	0	0	0	0	0	0	95
132	PHILIPPINES	1,199	1,890	1,160	0	0	0	0	0	0	0	0	0	4,249
133	POLAND	5,577	4,693	1,638	0	0	0	0	0	0	0	0	0	11,908
134	PORTUGAL	568	850	184	0	0	0	0	0	0	0	0	0	1,602
135	QATAR	69	53	7	0	0	0	0	0	0	0	0	0	129
136	REPUBLIC OF ZIMBABWE	7	4	1	0	0	0	0	0	0	0	0	0	12
137	ROMANIA	785	693	246	0	0	0	0	0	0	0	0	0	1,724
138	RUSSIAN FEDERATION	19,616	20,948	8,833	0	0	0	0	0	0	0	0	0	49,397
139	RWANDA	3	6	0	0	0	0	0	0	0	0	0	0	9
140	SAINT KITTS AND NEVIS	8	6	1	0	0	0	0	0	0	0	0	0	15
141	SAINT VINCENT THE GRENADI	2	0	1	0	0	0	0	0	0	0	0	0	3

Table 4 (Contd.)

No	Country	January	February	March	April	May	June	July	August	September	October	November	December	Total (Jan - Dec)
142	SAINT LUCIA	0	1	0	0	0	0	0	0	0	0	0	0	1
143	SAINT VINCENT THE GRENADI	0	3	0	0	0	0	0	0	0	0	0	0	3
144	SAMOA	0	1	0	0	0	0	0	0	0	0	0	0	1
145	SAN MARINO	0	3	0	0	0	0	0	0	0	0	0	0	3
146	SAUDI ARABIA	3,914	662	179	0	0	0	0	0	0	0	0	0	4,755
147	SENEGAL	0	3	0	0	0	0	0	0	0	0	0	0	3
148	SERBIA	202	204	91	0	0	0	0	0	0	0	0	0	497
149	SEYCHELLES	0	77	29	0	0	0	0	0	0	0	0	0	106
150	SIERRA LEONE	2		1	0	0	0	0	0	0	0	0	0	3
151	SINGAPORE	1,214	878	453	0	0	0	0	0	0	0	0	0	2,545
152	SLOVAKIA(SLOVAK REPUBLIC)	539	730	244	0	0	0	0	0	0	0	0	0	1,513
153	SLOVENIA	261	463	76	0	0	0	0	0	0	0	0	0	800
154	SOMALIA	5	9	1	0	0	0	0	0	0	0	0	0	15
	SOUTH AFRICA-ZUID AFRIKA	686	544	134	0	0	0	0	0	0	0	0	0	1,364
155	SOUTH KOREA	1,577	835	87	0	0	0	0	0	0	0	0	0	2,499
156	SOUTH SUDAN	0	1	0	0	0	0	0	0	0	0	0	0	1
158	SPAIN	1,509	1,380	496	0	0	0	0	0	0	0	0	0	3,385
159	SUDAN	67	40	36	0	0	0	0	0	0	0	0	0	143
160	SURINAME	0	3	1	0	0	0	0	0	0	0	0	0	4
161	SWAZILAND	0	1	0	0	0	0	0	0	0	0	0	0	1
162	SWEDEN	3,099	3,239	723	0	0	0	0	0	0	0	0	0	7,061
163	SWITZERLAND	2,508	2,924	957	0	0	0	0	0	0	0	0	0	6,389
164	SYRIAN ARAB REPUBLIC	37	16	4	0	0	0	0	0	0	0	0	0	57
165	TAIWAN PROVINCE OF CHINA	1,296	580	109	0	0	0	0	0	0	0	0	0	1,985
166	TAJIKISTAN	18	15	9	0	0	0	0	0	0	0	0	0	42

Table 4 (Contd.)

No	Country	January	February	March	April	May	June	July	August	September	October	November	December	Total (Jan - Dec)
167	TANZANIA	16	27	9	0	0	0	0	0	0	0	0	0	52
168	THAILAND	736	927	217	0	0	0	0	0	0	0	0	0	1,880
169	TONGA	0	0	0	0	0	0	0	0	0	0	0	0	0
170	TIMOR-LESTE	0	1	0	0	0	0	0	0	0	0	0	0	1
171	TOGO	0	2	0	0	0	0	0	0	0	0	0	0	2
172	TRINIDAD AND TOBAGO	7	19	0	0	0	0	0	0	0	0	0	0	26
173	TUNISIA	80	45	24	0	0	0	0	0	0	0	0	0	149
174	TURKEY	1,145	813	163	0	0	0	0	0	0	0	0	0	2,121
175	TURKMENISTAN	9	9	3	0	0	0	0	0	0	0	0	0	21
176	UGANDA	16	15	5	0	0	0	0	0	0	0	0	0	36
177	UKRAINE	8,549	6,072	2,155	0	0	0	0	0	0	0	0	393	17,169
178	UNITED ARAB EMIRATES	199	123	30	0	0	0	0	0	0	0	0	0	352
179	UNITED KINGDOM	21,138	26,348	7,969	0	0	0	0	0	0	0	0	0	55,455
180	UNITED STATES	7,494	7,803	1,545	0	0	0	0	0	0	0	0	0	16,842
181	URUGUAY	21	11	4	0	0	0	0	0	0	0	0	0	36
182	UZBEKISTAN	74	108	35	0	0	0	0	0	0	0	0	0	217
183	VANUATU	5	1	0	0	0	0	0	0	0	0	0	0	6
184	VENEZUELA	13	17	3	0	0	0	0	0	0	0	0	0	33
185	VIET NAM	287	325	97	0	0	0	0	0	0	0	0	0	709
186	YEMEN (YEMEN ARAB REP.)	116	38	19	0	0	0	0	0	0	0	0	0	173
187	ZAMBIA (NORTHERN RHODESIA)	16	5	2	0	0	0	0	0	0	0	0	0	23
188	ZIMBABWE	11	21	14	0	0	0	0	0	0	0	0	0	46
Total		228,434	207,507	71,370	0	0	0	0	0	0	0	0	393	507,704

Table 5**Percentage Distribution of tourist arrivals by ports - 2009 to 2020**

Port	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Katunayake - (BIA)	99.9	99.9	99.8	99.7	98.8	98.1	98.6	98.7	98.30	96.28	94.83	97.12
Mattala - (MRIA)	–	–	–	–	0.1	0.1	0.0	0.1	0.65	0.04	0.01	0.12
TOTAL AIR	99.9	99.9	99.8	99.7	98.9	98.2	98.6	98.8	98.95	96.32	94.84	97.24
Galle Harbour	–	–	–	–	0.8	1.4	1.1	0.4	0.53	2.94	4.13	2.70
Colombo Harbour	0.1	0.1	0.2	0.3	0.3	0.4	0.3	0.8	0.48	0.62	0.77	0.03
Other Ports	–	–	–	–	–	–	–	–	0.04	0.12	0.26	0.03
TOTAL SEA	0.1	0.1	0.2	0.3	1.1	1.8	1.4	1.2	1.05	3.68	5.16	2.76
Total	100	100.00	100.00	100.00	100.00							

Source: Department of Immigration & Emigration

Table 6:**Tourists Arrivals by Country of Residence and Mode of Transport – 2020**

Country	By Air	By Sea	Total
AMERICAS	27,585	4,258	31,843
North America	25,723	3,904	29,627
Canada	11,122	1,314	12,436
Mexico	252	97	349
United States	14,349	2,493	16,842
Caribbean & Central America	211	15	226
Costa Rica	33	0	33
Jamaica	23	2	25
Others	155	13	168
South America	1,651	339	1,990
Argentina	352	64	416
Brazil	675	200	875
Chile	232	39	271
Colombia	190	11	201
Others	202	25	227
AFRICA	2,510	370	2,880
North Africa	638	51	689
Morocco	275	36	311
Sudan	137	6	143
Others	226	9	235
Sub-Saharan Africa	1,872	319	2,191
Kenya	106	4	110
Mauritius	132	38	170
Nigeria	25	0	25
South Africa	1,144	220	1,364
Others	465	57	522
ASIA & PACIFIC	173,837	7,317	181,154
North East Asia	36,944	376	37,320
China	25,910	237	26,147
Japan	6,613	31	6,644
South Korea	2,428	71	2,499
Taiwan	1,949	36	1,985
Others	44	1	45

Table 6(Contd.)

Country	By Air	By Sea	Total
South East Asia	13,496	1,431	14,927
Cambodia	372	0	372
Indonesia	948	166	1,114
Malaysia	3,433	61	3,494
Myanmar	473	59	532
Philippines	3,176	1,073	4,249
Singapore	2,506	39	2,545
Thailand	1,857	23	1,880
Vietnam	699	10	709
Others	32	0	32
Oceania	20,122	2,584	22,706
Australia	17,896	2,387	20,283
New Zealand	2,130	194	2,324
Others	96	3	99
South Asia	103,275	2,926	106,201
Afghanistan	146	0	146
Bangladesh	1,963	23	1,986
Bhutan	208	0	208
India	86,639	2,718	89,357
Iran	645	3	648
Maldives	9,404	3	9,407
Nepal	1,248	136	1,384
Pakistan	3,022	43	3,065
EUROPE	265,492	16,104	281,596
Northern Eur.	68,008	7,138	75,146
Denmark	4,769	136	4,905
Finland	2,216	82	2,298
Norway	2,954	65	3,019
Sweden	6,899	162	7,061
United Kingdom	49,015	6,440	55,455
Others	2,155	253	2,408
Western Eur.	79,156	3,073	82,229
Austria	4,188	112	4,300
Belgium	3,274	97	3,371
France	24,330	508	24,838
Germany	32,495	2,012	34,507
Netherlands	8,492	164	8,656
Switzerland	6,217	172	6,389
Others	160	8	168

Table 6(Contd.)

Country	By Air	By Sea	Total
Central / Eastern Europe	98,111	2,655	100,766
Belarus	2,606	32	2,638
Czech Republic	7,580	19	7,599
Estonia	1,177	8	1,185
Hungary	1,493	95	1,588
Kazakhstan	2,267	66	2,333
Lithuania	1,037	17	1,054
Poland	11,481	427	11,908
Romania	1,574	150	1,724
Russian Federation	48,457	940	49,397
Slovakia	1,488	25	1,513
Ukraine	16,436	733	17,169
Others	2,515	143	2,658
Southern / Mediterranean Europe	20,217	3,238	23,455
Greece	1,092	481	1,573
Italy	7,135	1,468	8,603
Portugal	1,377	225	1,602
Spain	3,255	130	3,385
Turkey	1,517	604	2,121
Israel	3,422	134	3,556
Others	2,419	196	2,615
MIDDLE EAST	10,139	92	10,231
Bahrain	543	6	549
Egypt	922	34	956
Iraq	137	1	138
Jordan	621	6	627
Kuwait	822	3	825
Lebanon	480	3	483
Oman	1,041	4	1,045
Qatar	128	1	129
Saudi Arabia	4,745	10	4,755
United Arab Emirates	350	2	352
Others	350	22	372
TOTAL	479,563	28,141	507,704

Table 07:**Percentage Distribution of Tourist Arrivals by Different Carriers – 2008 to 2020**

Carrier	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Inter - Regional Flights	78.1	82.5	81.5	86.2	87.8	86.9	92.3	96	84.7	78.3	79.6	63.3	65.0
Intra - Regional Flights	18.8	16.2	17.4	11.8	11.3	9.7	5.6	2.4	13.5	18.1	14.8	26.2	20.5
Charter Flights	3.0	1.2	1.0	1.8	0.6	1.4	0.4	0.2	0.6	2.4	1.9	5.3	9.0
Total Air	99.9	99.9	99.9	99.8	99.7	98.0	98.3	98.6	98.8	98.8	96.3	94.8	94.5
Passenger Ships (CBO / GALLE)	0.1	0.1	0.1	0.2	0.3	0.2	1.7	1.4	1.2	1.2	3.7	5.2	5.5
TOTAL SEA	0.1	0.1	0.1	0.2	0.3	0.2	1.7	1.4	1.2	1.2	3.7	5.2	5.5
Total	100.0												

Table 08

Tourist Arrivals by Country of Residence and Carrier -2020

Country	AEROFLOT	AIR ARABIA	AIR ASIA	AIR CHINA	AIR INDIA	CATHAY PACIFIC	CHINA EASTERN AIRLINES	CHINA SOUTHERN AIRLINES	CHONGQING	EDELWISS	EMIRATES	ETHIAD AIRWAYS	FLY DUBAI	GULF AIR	INDIGO	KOREAN AIRLINES	KUWAIT AIRWAYS	LOT POLISH	MALAYSIAN AIRLINES	OMAN AIR	QATAR AIRLINES	SAUDIA	SILK AIR	SINGAPORE AIR LINE	SPICEJET	SRI LANKAN AIRLINE	THAI AIRWAYS	TURKISH AIRLINE	UKRAINE INT. AIRLINES	Charter Flights	By Sea
Americas	58	45	751	12	1,134	485	190	20	5	194	3,836	488	231	261	1,141	279	298	239	143	1,046	3,061	75	182	2	271	10,679	199	63	0	2,200	4,258
North America	54	43	666	12	938	478	180	16	5	184	3,519	460	198	252	1,066	249	296	232	117	1,032	2,855	72	181	2	229	10,109	187	58	0	2,035	3,904
CANADA	18	23	242	6	398	247	78	6	3	108	1,297	205	66	243	277	81	148	177	34	963	766	21	31	2	111	4,926	61	19	0	566	1,314
MEXICO	3	0	9	0	12	5	0	0	0	0	35	4	0	0	9	1	0	1	0	5	19	0	0	0	11	80	1	4	0	51	97
UNITED STATES	33	20	415	6	528	226	102	10	2	76	2,187	251	133	8	779	166	148	54	83	64	2,070	52	150	0	107	5,103	125	35	0	1,417	2,493
Caribbean & Central America	2	1	3	0	27	2	0	0	0	2	46	7	3	0	3	2	2	0	2	1	25	0	0	0	2	80	0	0	0	3	15
COSTA RICA	1	0	2	0	16	0	0	0	0	1	1	0	0	2	0	0	0	0	0	0	0	0	0	0	1	8	0	0	0	2	0
JAMAICA	0	0	1	0	3	0	0	0	0	0	3	2	0	0	0	1	0	0	1	0	2	0	0	0	0	9	0	0	0	1	2
Others	1	1	0	0	8	2	0	0	0	2	42	4	3	0	1	1	2	0	1	1	23	0	0	0	1	63	0	0	0	0	13
South America	2	1	83	0	169	5	10	4	0	8	270	21	30	9	72	28	0	7	24	13	181	3	1	0	40	490	12	5	0	162	339
ARGENTINA	0	0	33	0	44	3	2	0	0	0	39	1	8	2	16	11	0	0	6	6	31	1	0	0	18	82	0	2	0	45	64
BRAZIL	1	0	14	0	83	1	6	1	0	6	118	7	17	3	19	12	0	1	7	3	80	1	0	0	6	205	0	0	0	83	200
CHILE	0	0	17	0	24	0	1	0	0	0	37	1	0	0	9	2	0	4	3	0	20	0	1	0	6	80	7	0	0	19	39
COLOMBIA	1	1	5	0	9	0	1	3	0	1	40	9	3	3	12	2	0	0	6	0	21	0	0	0	5	63	3	3	0	0	11
Others	0	0	15	0	9	0	0	0	0	1	36	3	2	1	16	0	0	1	2	4	29	0	0	0	6	60	2	0	0	14	25
Africa	5	35	56	0	44	9	9	1	0	3	783	66	65	10	54	14	45	1	11	50	274	44	10	0	13	740	5	6	0	157	370
North Africa	4	14	22	0	5	1	4	0	0	1	166	26	25	9	0	6	21	0	0	23	108	33	0	0	2	135	0	1	0	31	51
MOROCCO	3	4	9	0	3	1	0	0	0	1	74	9	8	5	0	2	1	0	0	13	51	4	0	0	1	65	0	1	0	18	36
SUDAN	0	7	4	0	0	0	2	0	0	0	39	6	1	1	0	0	6	0	0	4	5	25	0	0	0	36	0	0	0	3	6
Others	1	2	9	0	2	0	2	0	0	0	52	11	15	3	0	4	14	0	0	6	53	4	0	0	1	34	0	0	0	11	9
Sub - Saharan Africa	1	21	34	0	39	8	5	1	0	2	617	40	41	1	54	7	25	1	11	27	165	10	10	0	11	605	5	5	0	126	319
KENYA	0	18	1	0	3	0	0	1	0	0	28	0	3	0	7	0	0	0	1	3	14	0	1	0	0	21	0	0	0	6	4
MAURITIUS	0	0	0	0	8	0	0	0	0	0	37	1	1	0	10	0	1	1	0	0	7	0	0	0	1	52	1	0	0	10	38
NIGERIA	0	0	0	0	3	0	0	0	0	0	7	0	0	0	0	0	0	0	3	7	0	0	0	0	5	0	0	0	1	0	
SOUTH AFRICA-ZUID AFRIKA	0	2	29	0	16	8	5	0	0	1	463	35	31	0	29	6	23	0	8	10	99	9	9	0	9	245	2	3	0	101	220
Others	1	1	5	0	9	0	1	0	0	1	81	3	6	1	8	2	1	0	2	10	38	1	0	0	1	282	1	2	0	9	57
Asia & Pacific	44	394	4,307	2,956	11,308	3,300	5,083	642	863	23	6,360	269	499	48	17,794	2,555	173	28	3,290	310	1,261	39	2,088	3	6,814	87,933	1,936	38	0	13,477	7,317
North East Asia	16	14	1,649	2,950	411	2,782	4,831	588	856	4	379	37	46	11	169	1,195	9	4	723	21	135	2	369	1	51	14,869	939	15	0	3,869	376
CHINA	6	8	1,143	2,934	266	2,164	4,638	567	856	2	256	20	38	4	69	152	4	0	459	17	62	2	195	0	14	9,581	379	5	0	2,069	237
JAPAN	4	4	244	13	62	258	139	10	0	2	70	16	3	3	57	56	3	3	81	2	35	0	143	1	16	4,426	171	9	0	784	31
SOUTH KOREA	4	1	170	0	76	19	51	8	0	0	39	0	4	4	43	961	3	1	53	3	32	0	24	0	20	643	148	0	0	125	71
TAIWAN PROVINCE OF CHINA	2	1	92	2	7	341	4	2	0	0	12	1	1	0	0	8	0	0	129	0	2	0	6	0	2	213	239	0	0	884	36
Others	0	0	0	0	0	1	0	1	0	0	3	0	0	0	0	19	0	0	0	0	4	0	1	0	0	6	2	1	0	7	1

Table 8(Contd.)

South East Asia	4	52	1,373	1	74	63	17	4	0	5	552	29	129	6	81	37	27	1	968	77	279	12	504	2	29	6,704	446	3	0	2,017	1,431
CAMBODIA	0	1	39	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	12	0	1	0	2	0	0	96	29	0	0	190	0
INDONESIA	0	0	31	0	5	0	1	0	0	0	11	1	1	0	1	1	0	0	3	1	4	0	3	0	0	989	4	0	0	0	166
MALAYSIA	1	2	667	0	16	7	3	1	0	1	38	5	1	0	24	6	0	0	515	15	17	1	36	2	10	1,318	9	0	0	737	61
MYANMAR	0	0	8	0	8	0	2	0	0	0	5	0	3	0	6	0	0	0	14	0	2	0	0	0	0	358	39	0	0	27	59
PHILIPPINES	3	49	406	0	29	43	6	3	0	3	443	20	117	6	14	23	26	0	280	54	220	11	69	0	11	1,473	134	3	0	-49	1,073
SINGAPORE	0	0	35	1	8	10	2	0	0	1	33	2	5	0	20	1	1	1	14	3	16	0	385	0	6	1,199	3	0	0	760	39
THAILAND	0	0	30	0	9	2	1	0	0	0	14	2	1	0	11	1	0	0	5	4	9	0	3	0	1	1,165	209	0	0	391	23
VIET NAM	0	0	152	0	0	0	3	0	0	0	7	0	2	0	5	4	0	0	123	0	10	0	7	0	0	90	12	0	0	285	10
Others	0	0	3	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	16	5	0	0	4	0
Ocenia	5	8	1,120	3	302	419	31	5	4	9	674	102	42	1	272	51	35	14	1,507	48	228	8	1,182	0	63	9,417	429	7	0	4,136	2,584
AUSTRALIA	5	8	1,028	0	251	344	24	5	3	9	566	90	31	1	223	37	31	12	1,302	30	196	7	1,053	0	55	8,652	388	7	0	3,541	2,387
NEW ZEALAND	0	0	89	3	51	75	8	0	1	0	103	10	10	0	45	14	5	2	203	18	31	1	127	0	8	706	41	0	0	579	194
Others	0	0	3	0	0	1	0	0	0	0	5	2	1	0	4	0	0	0	2	0	1	0	2	0	0	59	1	0	0	16	3
South Asia	19	320	166	3	10,521	36	204	45	3	6	4,754	101	282	31	17,272	1,272	102	8	92	164	619	17	33	0	6,671	56,943	122	13	0	3,456	2,926
AFGHANISTAN	0	5	0	0	9	0	1	0	0	0	47	0	40	0	0	0	0	0	1	2	0	0	0	0	41	1	0	0	0	0	
BANGLADESH	0	2	6	0	19	1	2	0	0	0	17	1	4	1	12	1	5	0	3	10	37	1	4	0	16	1,537	8	0	0	276	23
BHUTAN	0	0	0	0	0	18	0	0	0	0	1	0	0	0	46	0	0	0	0	0	0	0	0	0	2	54	10	0	0	78	0
INDIA	14	97	68	1	9,695	28	10	3	3	5	805	71	167	27	17,167	56	74	8	46	90	247	10	28	0	6,644	48,335	48	5	0	2,877	2,718
IRAN	0	189	9	1	7	0	1	1	0	0	47	2	27	1	13	1	4	0	5	23	157	0	0	0	2	27	0	1	0	128	3
MALDIVES	4	0	65	0	6	4	184	41	0	1	3,519	3	8	0	5	1,207	3	0	15	3	32	1	1	0	2	4,209	7	4	0	80	3
NEPAL	1	4	5	1	765	0	1	0	0	0	21	4	3	1	28	2	0	0	19	3	24	0	0	0	6	338	34	2	0	-4	136
PAKISTAN	0	23	14	0	1	3	5	0	0	0	299	20	34	1	0	6	16	0	5	34	119	5	1	0	0	2,403	14	0	0	20	43
Europe	17,833	8,008	3,002	34	3,507	521	634	106	120	3,712	50,486	10,577	12,950	1,506	2,951	823	2,048	7,654	647	5,729	54,881	188	343	4	916	45,694	650	4,396	222	25,319	16,104
Northern Europe	490	69	992	7	1,142	309	99	13	18	168	13,898	2,251	378	222	969	110	565	333	246	1,103	16,469	79	199	4	230	24,765	199	569	0	2,111	7,138
DENMARK	117	2	62	0	122	9	7	1	3	47	1,174	31	15	1	27	7	3	91	23	47	1,738	1	8	0	7	874	15	235	0	101	136
FINLAND	135	7	37	0	16	1	5	3	0	2	107	9	22	0	21	8	2	6	10	2	1,445	0	2	0	3	280	2	49	0	40	82
NORWAY	92	6	40	0	95	2	5	0	0	10	560	22	23	5	33	22	2	32	5	18	1,355	1	6	0	3	490	9	33	0	87	65
SWEDEN	88	2	128	0	283	8	15	0	5	17	1,117	24	11	2	58	34	7	115	22	24	3,738	0	6	0	17	809	38	147	0	185	162
UNITED KINGDOM	55	41	649	6	594	279	62	8	7	86	10,451	2,068	270	213	791	35	549	88	168	974	7,950	77	162	3	182	21,451	128	87	0	1,581	6,440
Others	3	11	76	1	31	10	4	0	2	7	489	98	37	1	39	4	2	2	17	39	243	0	15	1	18	861	7	18	0	118	253
Western Europe	1,595	259	1,107	9	999	116	141	9	4	3,211	21,061	6,268	474	542	831	202	1,037	749	161	2,969	19,934	39	107	0	274	12,410	204	954	0	3,488	3,073
AUSTRIA	80	181	42	0	130	1	4	0	0	201	1,009	138	25	1	50	3	18	33	8	142	1,444	1	5	0	9	349	13	89	0	210	112
BELGIUM	117	3	46	1	32	9	6	0	1	107	641	121	23	7	35	11	9	29	9	42	1,202	0	9	0	18	623	8	26	0	141	97
FRANCE	524	11	338	2	408	55	38	3	3	245	5,611	2,885	248	317	302	61	773	163	40	705	6,925	22	41	0	94	3,465	45	352	0	655	508
GERMANY	740	52	427	2	319	26	41	3	0	902	10,160	2,643	132	208	296	80	205	460	61	1,549	7,507	14	22	0	102	4,644	82	418	0	1,400	2,012
NETHERLANDS	126	7	185	1	69	21	46	0	0	275	2,453	345	41	8	89	42	17	42	32	258	1,449	2	24	0	33	2,422	24	48	0	434	164
SWITZERLAND	8	5	67	3	37	5	7	3	0	1,470	1,155	125	5	0	57	6	15	17	11	261	1,374	1	7	0	17	881	32	14	0	635	172
Others	2	0	2	0	3	0	0	0	0	11	32	10	0	1	3	0	0	5	0	12	32	0	0	0	1	27	0	7	0	12	8

Table 8(Contd.)

Central Europe	15,222	7,596	633	15	524	71	305	67	91	188	11,837	1,607	11,790	677	612	394	71	6,499	179	1,228	12,221	27	7	0	185	4,927	103	1,969	222	18,813	2,655
BELARUS	509	169	14	0	17	3	2	4	3	0	137	121	202	31	14	1	2	269	3	74	162	0	2	0	2	142	0	27	2	692	32
CZECH REPUBLIC	98	900	44	1	26	0	33	2	4	38	1,907	33	439	2	20	27	1	215	4	48	2,970	0	2	0	9	556	4	90	0	108	19
ESTONIA	417	2	14	0	4	1	1	1	5	2	23	26	7	0	5	4	0	200	4	0	290	0	0	0	3	58	3	92	0	13	8
HUNGARY	16	14	23	0	8	0	10	0	2	15	410	18	19	0	18	7	3	77	4	5	574	0	0	0	5	180	1	27	0	56	95
KAZAKHSTAN	35	162	21	0	17	1	4	0	0	1	85	39	151	0	19	0	0	0	0	3	23	0	0	0	5	183	3	3	0	1,511	66
LITHUANIA	272	8	6	1	9	1	4	0	1	0	54	16	17	1	10	7	5	109	2	14	105	0	0	0	2	131	4	242	0	15	17
POLAND	438	40	44	13	55	3	27	3	57	95	937	38	569	5	57	64	22	5,384	8	100	2,325	3	0	0	25	910	6	127	0	126	427
ROMANIA	8	11	18	0	28	2	7	0	0	9	298	33	159	9	8	18	7	1	0	14	602	0	1	0	2	241	4	124	0	0	150
RUSSIAN FEDERATION	12,987	2,118	337	0	264	50	173	46	0	5	7,065	986	3,183	602	348	217	11	64	137	919	2,886	20	1	0	101	1,639	73	87	1	14,119	940
SLOVAKIA(SLOVAK REPUBLIC)	51	123	14	0	16	0	6	0	0	15	395	11	170	0	11	6	1	71	0	7	393	0	0	0	3	144	0	14	0	37	25
UKRAINE	130	3,820	77	0	46	8	32	2	20	3	338	230	6,336	16	66	34	10	78	11	29	1,464	1	0	0	19	450	2	969	219	2,017	733
Others	262	230	20	0	34	2	6	10	0	5	187	57	536	10	35	8	8	32	5	15	425	2	1	0	10	293	3	165	0	151	143
Southern Europe	525	84	270	3	842	25	89	17	7	145	3,691	451	309	65	538	117	375	73	61	428	6,258	43	29	0	225	3,592	144	905	0	907	3,238
GREECE	6	3	3	0	24	0	15	6	0	30	200	45	9	18	21	9	0	9	12	12	641	15	3	0	15	274	6	18	0	0	481
ISRAEL	313	6	27	0	519	10	4	7	3	4	13	2	2	0	247	8	2	31	2	0	787	0	3	0	111	544	93	229	0	454	134
ITALY	88	24	108	0	176	2	29	1	0	82	1,668	200	91	8	117	20	340	11	22	335	1,952	18	14	0	35	1,380	25	99	0	291	1,468
PORTUGAL	37	3	28	0	28	1	5	0	1	8	597	37	23	3	33	2	6	7	1	8	192	1	2	0	12	227	1	38	0	77	225
SPAIN	63	7	70	1	72	3	19	0	1	10	702	83	40	2	85	42	17	3	11	38	1,127	4	6	0	44	602	10	38	0	155	130
TURKEY	4	17	14	0	3	6	9	0	1	1	130	16	67	26	17	4	1	0	6	19	316	4	0	0	4	222	6	322	0	301	604
Others	14	24	20	2	20	2	8	2	0	9	381	69	77	8	19	31	8	12	7	17	1,244	0	1	0	5	344	4	161	0	0	196
Middle East	3	398	34	2	36	1	28	1	0	2	1,381	253	469	220	29	17	1,088	0	8	975	406	997	8	6	19	3,206	14	16	0	525	92
BAHRAIN	0	6	1	0	1	0	0	0	0	0	18	1	21	88	2	1	1	0	0	6	3	1	0	0	0	377	0	2	0	15	6
EGYPT	1	15	10	0	5	0	13	1	0	0	182	116	50	12	0	6	110	0	0	146	27	15	0	0	1	209	0	2	0	0	34
IRAQ	0	5	2	0	0	0	0	0	0	0	27	4	21	0	1	1	3	0	0	2	48	0	0	0	0	24	0	0	0	0	1
JORDAN	0	26	1	0	0	0	2	0	0	0	137	11	33	1	9	2	179	0	1	15	82	8	0	0	0	112	0	0	0	3	6
KUWAIT	0	2	1	0	1	0	1	0	0	0	34	0	1	0	1	0	408	0	2	5	23	0	0	0	0	333	4	0	0	7	3
LEBANON	0	7	5	0	1	0	1	0	0	0	156	8	29	2	3	0	81	0	0	7	79	5	3	1	0	90	1	0	0	2	3
OMAN	0	9	1	0	4	1	0	0	0	2	45	0	7	1	1	1	5	0	1	439	13	4	2	0	3	116	0	0	0	388	4
QATAR	0	0	0	0	2	0	0	0	0	0	0	0	0	0	1	0	1	0	2	3	65	0	0	0	2	39	0	0	0	16	1
SAUDI ARABIA	1	279	10	2	17	0	9	0	0	0	535	72	268	110	7	5	270	0	3	326	27	936	4	5	13	1,733	6	5	0	102	10
UNITED ARAB EMIRATES	0	33	0	0	1	0	0	0	0	0	183	35	26	1	0	0	1	0	0	4	0	0	0	0	61	3	0	0	3	2	
Others	1	6	4	0	5	0	2	0	0	0	65	6	13	6	4	0	30	0	0	21	40	28	0	0	1	111	1	8	0	0	22
Total	17,943	8,880	8,151	3,004	16,029	4,316	5,944	770	987	3,934	62,845	11,653	14,215	2,045	21,968	3,687	3,652	7,922	4,098	8,110	59,882	1,342	2,631	14	8,033	148,251	2,805	4,520	222	41,680	28,141

Table 08 (a):**Tourist Arrivals by Charter Carriers- 2010 – 2020**

Charter Carrier	Year										
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Aerosvit Airline	-	-	-	-	101			10	-	-	
Indian Airforce	-	-	-	-	49			24	2	128	5
Orient Flights	-	-	-	-	86		48		87	91	7
Quantas AL	-	-	-	-	244				-	-	
Spirit of Africa AL	-	-	-	-	353				4	-	24
Mahan Air	-	-	-	-			648	2,625	136	-	
Lot Polish Airlines	-	-	-	5,873	2,513	2,144	24		-	-	
Enter Air	-	-	-	2,927	-				-	-	
Fin Air	3,423	-	-	-	-		2	1	5	-	
Transaero Russia					800				-	-	
Azur Air					281	1,919	5,555	6,746	19,778	12,728	
Wind Rose Airlines	-	-	-	4,494	-				-	-	
Special Aircrafts						877	9,928	1950	1,541	438	
Orenburg Airlines	-	-	-	1,581	-				-	-	
Hong Kong Air Lines							90	-	-	-	
TNT	-	-	1,183	-	-				-	-	
Condor	-	-	3,827	-	6			231	-	-	
Transaero Airlines	-	-	-	636	-				-	-	
PB Air	-	2,645	-	-	-				-	-	
Meridiana	-	337	2,770	-	2			2,494	-	-	
Travel Service	-	-	-	517	-		507	1,943	-	-	
Travels Service Poloska	-	-	-	733	-	-		1,889	2254	-	
Private Aircraft	-	-	-	-	-	-	808	221	349	941	407

Table 8(a)(Contd.)

Charter Carrier	Year										
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Smart Wings (QS)	-	1,076	-	-	-				-	-	
Scotia Prince								4,459	-	-	
Edelweiss Air	2,908	371	612	-	-			378	4276	-	
British Airways							104		-	-	
Ukraine Airline						5	4,152		-	-	
TOM 938	-	-	976	-	-				-	-	
EL AL Israel Airlines								32	-	-	
First Choice	5,713	727	-	-	-				-	-	
Arkeyfly	-	-	2,140	-	-				9		
VIM Airlines	-	-	-	626	-				-	-	
Island Aviaition						502			38	11	
Aeroflot	-	-	-	-	-	-	-	-	-	34,529	
Albanian Airlines							40		1	-	
Thomson Airways							1,931	10,532	8244	7,161	
Royal Flight Airline							806		2510	2,177	1,590
NVR	1,952	8,757	3,918	-	-				-	-	
Sriwijay Airlines							395		30	3	
Neo Spa							671		-	-	
Ethiopian Airline							62		-	-	
Rossia Airline	-	798	-	-	-				-	-	
Swiss Airline Cross Air	-	-	-	-	-	-	-	-	4,837	2,124	
Star Legend	-	-	-	-	-	-	-	-	14,611	5,211	
Others	679	411	3,255	-	2,611	336	118	11,230	17,074	15,621	19,146
Total	14,675	15,122	18,681	17,387	5,965	4,068	13,144	51,379	43,946	101,429	41,680

Table 9**Percentage Distribution of Tourist Arrivals by Purpose of Visit -2006 - 2020**

Purpose	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Pleasure/Holiday	67.4	67.1	73.2	80.0	78.9	80.4	74.4	72.7	67.95	66.6	83.4	82.4	81.7	83.20	87.52
Business	17.8	10.5	8.5	8.6	12.7	8.0	9.0	5.2	1.33	1.3	1.8	3.3	4.0	3.65	2.75
Visiting Friends & Relations	7.6	8.3	8.3	5.2	5.4	8.2	11.7	12.4	27.45	25.5	11.5	11.3	10.8	10.48	7.61
Convention & meeting	3.0	1.5	1.3	1.4	1.0	1.7	2.2	2.0	0.29	0.3	0.8	1.3	1.7	0.99	1.13
Religious & Cultural	1.7	2.8	2.6	2.0	0.8	0.3	2.2	4.8	0.01	0.1	0.0	0.0	0.1	0.03	0.01
Health	-	-	-	-	-	-	-	-	0.53	3.2	0.6	0.5	0.9	0.59	0.67
Sports	-	-	-	-	-	-	-	-	0.53	0.7	0.4	0.8	0.6	0.72	0.25
Official	-	-	-	-	-	-	-	-	0.3	0.4	0.3	0.3	0.1	0.01	0.02
Education	-	-	-	-	-	-	-	-	0.11	0.2	0.0	0.1	0.1	0.32	0.03
Others	2.5	9.8	6.1	2.8	1.2	1.4	0.5	2.9	1.49	1.7	1.2	0.0	0.0	0.01	0.01
Total	100.0	100.00	100.0												

Source: Department of Immigration & Emigration

Table 10**Tourist Arrivals by Country of Residence & Purpose of Visit- 2020**

Country of Residence	Arrivals	Pleasure/ Vacation	VISITING FRIENDS AND RELATIVES	Business	MICE	Health / Ayurveda	Sports	Education	Official	Religious	Others
AMERICAS	31,843	23,820	7,005	537	308	53	97	9	8	6	0
North America	29,627	21,817	6,926	492	272	48	50	8	8	6	0
Canada	12,436	7,142	5,114	100	43	10	24	1	2	0	0
Mexico	349	327	8	10	4	0	0	0	0	0	0
United States	16,842	14,348	1,804	382	225	38	26	7	6	6	0
Caribbean & Central America	226	167	17	7	5	2	28	0	0	0	0
Costa Rica	33	32	0	1	0	0	0	0	0	0	0
Jamaica	25	15	2	0	0	0	8	0	0	0	0
Others	168	120	15	6	5	2	20	0	0	0	0
South America	1,990	1,836	62	38	31	3	19	1	0	0	0
Argentina	416	396	7	5	1	1	6	0	0	0	0
Brazil	875	808	23	27	9	0	7	1	0	0	0
Chile	271	252	8	4	6	1	0	0	0	0	0
Colombia	201	185	5	2	8	0	1	0	0	0	0
Others	227	195	19	0	7	1	5	0	0	0	0

Table 10(Contd.)

Country of Residence	Arrivals	Pleasure/ Vacation	VISITING FRIENDS AND RELATIVES	Business	MICE	Health / Ayurveda	Sports	Education	Official	Religious	Others
AFRICA	2,880	2,484	179	138	57	7	14	0	0	1	0
North Africa	689	626	23	25	8	5	2	0	0	0	0
Morocco	311	280	12	12	4	3	0	0	0	0	0
Sudan	143	122	6	8	3	2	2	0	0	0	0
Others	235	224	5	5	1	0	0	0	0	0	0
Sub-Saharan Africa	2,191	1,858	156	113	49	2	12	0	0	1	0
Kenya	110	80	16	6	4	1	2	0	0	1	0
Mauritius	170	138	15	16	1	0	0	0	0	0	0
Nigeria	25	9	1	13	2	0	0	0	0	0	0
South Africa	1,364	1,221	66	52	20	0	5	0	0	0	0
Others	522	410	58	26	22	1	5	0	0	0	0
ASIA & PACIFIC	181,154	151,360	13,804	10,842	4,173	194	612	67	40	43	19
North East Asia	37,320	33,595	1,253	1,726	554	131	53	3	2	2	1
China	26,147	24,052	731	910	392	22	36	1	2	0	1
Japan	6,644	5,480	327	606	114	108	8	1	0	0	0
South Korea	2,499	2,136	160	161	35	1	4	0	0	2	0
Taiwan	1,985	1,890	31	48	12	0	3	1	0	0	0
Others	45	37	4	1	1	0	2	0	0	0	0

Table 10(Contd.)

Country of Residence	Arrivals	Pleasure/ Vacation	VISITING FRIENDS AND RELATIVES	Business	MIce	Health / Ayurveda	Sports	Education	Official	Religious	Others
South East Asia	14,927	12,758	1,009	688	385	8	68	0	3	5	3
Cambodia	372	349	15	3	5	0	0	0	0	0	0
Indonesia	1,114	857	80	110	56	0	11	0	0	0	0
Malaysia	3,494	2,627	423	270	135	5	27	0	2	2	3
Myanmar	532	472	10	31	6	0	11	0	0	2	0
Philippines	4,249	3,776	276	108	79	2	7	0	1	0	0
Singapore	2,545	2,545	0	0	0	0	0	0	0	0	0
Thailand	1,880	1,586	111	89	83	1	9	0	0	1	0
Vietnam	709	524	89	74	19	0	3	0	0	0	0
Others	32	22	5	3	2	0	0	0	0	0	0
Oceania	22,706	16,791	5,344	331	201	19	15	3	0	1	1
Australia	20,283	14,993	4,802	282	176	16	10	2	0	1	1
New Zealand	2,324	1,712	532	47	24	3	5	1	0	0	0
Others	99	86	10	2	1	0	0	0	0	0	0
South Asia	106,201	88,216	6,198	8,097	3,033	36	476	61	35	35	14
Afghanistan	146	54	8	11	71	0	1	0	0	0	1
Bangladesh	1,986	1,655	121	74	103	2	29	0	1	0	1
Bhutan	208	143	10	1	15	0	39	0	0	0	0
India	89,357	73,210	5,763	7,581	2,378	30	324	18	34	14	5
Iran	648	603	20	19	1	0	5	0	0	0	0
Maldives	9,407	9,407	0	0	0	0	0	0	0	0	0
Nepal	1,384	950	89	67	205	1	7	41	0	17	7
Pakistan	3,065	2,194	187	344	260	3	71	2	0	4	0

Table 10(Contd.)

Country of Residence	Arrivals	Pleasure/ Vacation	VISITING FRIENDS AND RELATIVES	Business	MICE	Health / Ayurveda	Sports	Education	Official	Religious	Others
EUROPE	281,596	257,092	17,211	2,354	1,161	3,199	483	54	35	2	5
Northern Eur.	75,146	65,207	7,925	986	650	235	90	46	3	1	3
Denmark	4,905	4,417	327	75	21	63	2	0	0	0	0
Finland	2,298	2,187	70	28	3	7	3	0	0	0	0
Norway	3,019	2,334	582	49	39	9	4	2	0	0	0
Sweden	7,061	6,492	374	76	70	43	6	0	0	0	0
United Kingdom	55,455	47,540	6,484	726	487	93	75	44	2	1	3
Others	2,408	2,237	88	32	30	20	0	0	1	0	0
Western Eur.	82,229	73,531	5,217	584	271	2,566	49	3	5	1	2
Austria	4,300	3,849	142	28	13	263	3	0	0	0	2
Belgium	3,371	3,185	133	33	8	10	2	0	0	0	0
France	24,838	22,983	1,534	158	81	64	17	1	0	0	0
Germany	34,507	30,408	1,952	185	98	1,839	21	0	3	1	0
Netherlands	8,656	7,885	527	146	52	40	3	1	2	0	0
Switzerland	6,389	5,065	925	34	19	343	3	0	0	0	0
Others	168	156	4	0	0	7	0	1	0	0	0

Table 10(Contd.)

Central / Eastern Europe	100,766	96,634	3,208	228	69	289	316	5	17	0	0
Belarus	2,638	2,559	70	1	0	3	5	0	0	0	0
Czech Republic	7,599	7,438	117	7	7	21	9	0	0	0	0
Estonia	1,185	1,157	12	3	6	6	1	0	0	0	0
Hungary	1,588	1,516	52	7	2	7	4	0	0	0	0
Kazakhstan	2,333	2,271	42	0	0	0	20	0	0	0	0
Lithuania	1,054	1,007	36	4	0	5	2	0	0	0	0
Poland	11,908	11,466	323	75	7	26	11	0	0	0	0
Romania	1,724	1,597	65	30	12	6	11	0	3	0	0
Russian Federation	49,397	47,354	1,676	61	15	68	208	3	12	0	0
Slovakia	1,513	1,365	34	0	1	112	1	0	0	0	0
Ukraine	17,169	16,376	711	15	1	20	42	2	2	0	0
Others	2,658	2,528	70	25	18	15	2	0	0	0	0
Southern / Mediterranean Europe	23,455	21,720	861	556	171	109	28	0	10	0	0
Greece	1,573	1,358	26	139	43	7	0	0	0	0	0
Italy	8,603	7,826	463	195	61	46	5	0	7	0	0
Portugal	1,602	1,521	37	19	8	14	3	0	0	0	0
Spain	3,385	3,176	103	68	20	11	6	0	1	0	0
Turkey	2,121	1,968	62	69	20	1	0	0	1	0	0
Israel	3,556	3,391	116	26	6	5	12	0	0	0	0
Others	2,615	2,480	54	40	13	25	2	0	1	0	0

Table 10(Contd.)

Country of Residence	Arrivals	Pleasure/ Vacation	VISITING FRIENDS AND RELATIVES	Business	MICE	Health / Ayurveda	Sports	Education	Official	Religious	Others
MIDDLE EAST	10,231	9,572	459	75	51	12	57	4	0	1	0
Bahrain	549	534	11	1	0	0	3	0	0	0	0
Egypt	956	889	18	26	11	4	7	0	0	1	0
Iraq	138	122	2	6	8	0	0	0	0	0	0
Jordan	627	581	23	9	7	0	6	1	0	0	0
Kuwait	825	794	28	3	0	0	0	0	0	0	0
Lebanon	483	441	5	13	15	4	2	3	0	0	0
Oman	1,045	983	54	8	0	0	0	0	0	0	0
Qatar	129	115	7	1	5	0	1	0	0	0	0
Saudi Arabia	4,755	4,432	286	1	0	3	33	0	0	0	0
United Arab Emirates	352	333	14	1	2	1	1	0	0	0	0
Others	372	348	11	6	3	0	4	0	0	0	0
TOTAL	507,704	444,328	38,658	13,946	5,750	3,465	1,263	134	83	53	24

* Data sourced from Department of Immigration & Emigration except for Singapore and Maldives, which is derived from the Airport Survey of SLTDA

Table 11:**Percentage Distribution of Duration of Stay – 1985 to 2020**

Year	Nights						Total	Average Duration of Stay
	1 - 3	4 - 7	8 - 14	15 - 21	22 - 30	31 & Over		
1985	4.7	23.2	30.7	21.1	12.5	7.8	100.0	9.2
1986	4.2	14.0	28.4	23.0	13.5	16.9	100.0	10.9
1987	3.1	9.6	24.5	22.6	15.4	24.8	100.0	13.2
1988	3.3	10.0	24.9	23.1	15.9	22.8	100.0	12.6
1989	5.0	13.9	26.2	22.1	16.4	16.4	100.0	10.7
1990	5.0	12.8	29.5	26.3	13.3	13.1	100.0	10.8
1991	4.5	12.2	26.9	23.8	15.2	17.4	100.0	11.4
1992	25.2	26.2	27.5	14.1	4.9	2.1	100.0	10.3
1993	19.6	30.0	30.6	12.2	4.1	3.5	100.0	10.6
1994	18.1	34.5	30.9	11.6	3.4	1.5	100.0	10.4
1995	20.4	38.5	27.5	8.2	3.4	2.0	100.0	10.0
1996	29.6	24.7	27.7	11.5	4.6	1.9	100.0	9.8
1997	26.1	24.4	30.8	13.0	4.5	1.2	100.0	10.1
1998	23.7	25.1	33.7	12.6	3.8	1.1	100.0	10.4
1999	20.4	27.1	37.8	11.1	2.7	0.9	100.0	10.3
2000	21.9	26.4	35.9	12.2	2.6	1.0	100.0	10.1
2001	23.3	26.8	34.5	12.0	2.5	0.9	100.0	9.9
2002	22.6	27.0	34.7	12.1	2.6	1.0	100.0	10.1
2003	23.1	27.3	34.8	11.5	2.3	1.0	100.0	10.2
2004	23.8	27.6	34.1	11.8	1.9	0.8	100.0	10.1
2005	38.5	24.3	25.3	8.1	2.6	1.2	100.0	8.7
2006	28.3	26.4	32.2	10.2	1.8	1.1	100.0	10.4
2007	24.2	29.3	33.9	8.8	2.0	1.8	100.0	10.0
2008	26.4	28.7	33.2	8.7	1.8	1.2	100.0	9.5
2009	25.7	29.2	34.1	8.1	1.5	1.4	100.0	9.1
2010	24.5	30.4	33.6	8.3	1.8	1.4	100.0	10.0
2011	26.1	32.1	31.1	7.9	1.2	1.6	100.0	10.0
2012	25.9	33.4	30.8	7.5	1.0	1.4	100.0	10.0
2013	9.8	30.3	38.9	12.2	3.7	5.1	100.0	8.6
2014	12.4	27.8	33.3	12.1	6.9	7.5	100.0	9.9
2015	11.36	31.91	27.08	14.31	11.56	3.8	100.0	10.1
2016	10.4	29.6	40.7	11.7	3.8	3.8	100.0	10.2
2017	11.5	37.1	30.1	12.3	5.6	3.4	100.0	10.9
2018	15.8	34.3	31.4	10.8	5.2	2.5	100.0	10.8
2019	14.7	31	33.5	12.1	5.9	2.8	100.0	10.4
2020	17.97	35.42	37.43	7.60	1.57	0.01	100.0	8.54

Table 12**Average Duration of Stay and Guest Nights by Country of Residence- 2020**

Country of Residence	Arrivals	Average Duration of stay	Guest Nights
AMERICAS	31,843	8.2	268,636
North America	29,627	8.4	251,643
Canada	12,436	10	124,360
Mexico	349	7.6	2,652
United States	16,842	7.4	124,631
Caribbean & Central America	226	8.1	1,831
Costa Rica	33	8.3	274
Jamaica	25	8.7	218
Others	168	7.2	1,210
South America	1,990	8.1	16,119
Argentina	416	8.8	3,661
Brazil	875	6.6	5,775
Chile	271	9.5	2,575
Colombia	201	7.4	1,487
Others	227	7.9	1,793
AFRICA	2,880	7.1	19,328
North Africa	689	7.7	5,305
Morocco	311	7.6	2,364
Sudan	143	6.3	901
Others	235	9.1	2,139
Sub-Saharan Africa	2,191	6.4	14,022
Kenya	110	6.4	704
Mauritius	170	6.9	1,173
Nigeria	25	4.4	110
South Africa	1,364	7.3	9,957
Others	522	6.9	3,602
ASIA & PACIFIC	181,154	6.7	1,092,789
North East Asia	37,320	6.4	233,054
China	26,147	6.4	167,341
Japan	6,644	5.2	34,549
South Korea	2,499	6.4	15,994
Taiwan	1,985	7.5	14,888
Others	45	6.3	284

Table 12(Contd.)

Country of Residence	Arrivals	Average Duration of stay	Guest Nights
South East Asia	14,927	5.7	80,849
Cambodia	372	8.7	3,236
Indonesia	1,114	5.1	5,681
Malaysia	3,494	5.5	19,217
Myanmar	532	5.7	3,032
Philippines	4,249	5	21,245
Singapore	2,545	5.5	13,998
Thailand	1,880	5.3	9,964
Vietnam	709	6.1	4,325
Others	32	4.7	150
Oceania	22,706	8.5	237,845
Australia	20,283	10.6	215,000
New Zealand	2,324	9.6	22,310
Others	99	5.4	535
South Asia	106,201	5.9	541,041
Afghanistan	146	6.8	993
Bangladesh	1,986	4.9	9,731
Bhutan	208	6.2	1,290
India	89,357	5	446,785
Iran	648	7.4	4,795
Maldives	9,407	5.7	53,620
Nepal	1,384	5.7	7,889
Pakistan	3,065	5.2	15,938
EUROPE	281,596	10.7	3,036,688
Northern Europe	75,146	11.1	698,901
Denmark	4,905	12.6	61,803
Finland	2,298	11.8	27,116
Norway	3,019	11.4	34,417
Sweden	7,061	12.2	86,144
United Kingdom	55,455	8.4	465,822
Others	2,408	9.8	23,598

Table 12(Contd.)

Country of Residence	Arrivals	Average Duration of stay	Guest Nights
Western Europe	82,229	12.2	1,011,234
Austria	4,300	12.8	55,040
Belgium	3,371	11.2	37,755
France	24,838	10.7	265,767
Germany	34,507	13.2	455,492
Netherlands	8,656	13.4	115,990
Switzerland	6,389	12.4	79,224
Others	168	11.7	1,966
Central / Eastern Europe	100,766	10.7	1,107,027
Belarus	2,638	11.7	30,865
Czech Republic	7,599	11.5	87,389
Estonia	1,185	12.5	14,813
Hungary	1,588	10	15,880
Kazakhstan	2,333	10.6	24,730
Lithuania	1,054	10.6	11,172
Poland	11,908	10.4	123,843
Romania	1,724	8.8	15,171
Russian Federation	49,397	11.4	563,126
Slovakia	1,513	10.2	15,433
Ukraine	17,169	10.4	178,558
Others	2,658	9.8	26,048
Southern / Mediterranean Europe	23,455	8.9	219,526
Greece	1,573	5.8	9,123
Italy	8,603	9.7	83,449
Portugal	1,602	9.3	14,899
Spain	3,385	9.7	32,835
Turkey	2,121	7.6	16,120
Israel	3,556	11.2	39,827
Others	2,615	8.9	23,274

Table 12(Contd.)

Country of Residence	Arrivals	Average Duration of stay	Guest Nights
MIDDLE EAST	10,231	7.3	80,475
Bahrain	549	8.5	4,667
Egypt	956	7.1	6,788
Iraq	138	6.8	938
Jordan	627	8.8	5,518
Kuwait	825	5.9	4,868
Lebanon	483	6.7	3,236
Oman	1,045	7.4	7,733
Qatar	129	7.4	955
Saudi Arabia	4,755	8.7	41,369
United Arab Emirates	352	4.8	1,690
Others	372	7.3	2,716
TOTAL	507,704	8.5	4,315,484

Table 13:**Percentage Distribution of Tourists by Sex and Age- 2007- 2020**

		2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Sex	Male	60.2	60.4	59.7	54.1	59.2	55.4	62.1	55.3	53.6	45.3	54.9	51.9	52.3	51.9
	Female	39.8	39.6	40.3	45.9	40.8	44.6	37.9	44.7	46.4	54.7	45.1	48.1	47.7	48.1
Age Group	3-19	9.6	10.1	9.6	10.3	11.6	10.6	2.4	9.5	9.9	7.9	11.2	11.5	10.2	8.1
	20-29	17.1	14.8	15.3	15	16.9	19.2	20.6	17.6	17.8	14.8	17.9	18.3	17	16.8
	30-39	27.6	28.7	28.4	28.1	22.6	25.9	30.3	23.7	22.6	22.5	24.6	22.3	22.6	24.5
	40-49	30.3	27.4	28.6	28.9	26.6	25.1	21.7	20.6	18.9	21.1	17.5	17.4	16.8	15.9
	50-59	8.3	11.7	11.5	12.9	11.7	10.2	13.9	16.2	17	16.6	15.3	15.6	15.8	15.5
	60 & Over	6.9	7.3	6.6	4.8	10.6	9	11.1	12.4	13.9	17.1	13.5	14.9	17.6	19.2

Table 14

Tourist Arrivals by Sex and Age- 2020

Country of Residence	Arrivals	Gender		Age					
		Male	Female	3-19	20-29	30-39	40-49	50-59	60 & above
AMERICAS	31,843	16,135	15,708	3,162	3,331	5,709	4,176	4,831	10,634
North America	29,627	15,071	14,556	3,034	2,930	5,006	3,853	4,540	10,264
Canada	12,436	6,332	6,104	1,333	1,124	1,833	1,652	2,139	4,355
Mexico	349	143	206	24	71	114	44	32	64
United States	16,842	8,596	8,246	1,677	1,735	3,059	2,157	2,369	5,845
Caribbean & Central America	226	154	72	15	43	66	42	25	35
Costa Rica	33	19	14	2	3	7	2	6	13
Jamaica	25	16	9	2	7	4	8	0	4
Others	168	119	49	11	33	55	32	19	18
South America	1,990	910	1,080	113	358	637	281	266	335
Argentina	416	184	232	19	89	129	61	54	64
Brazil	875	433	442	52	98	244	135	150	196
Chile	271	117	154	19	63	95	32	21	41
Colombia	201	77	124	12	53	85	25	14	12
Others	227	99	128	11	55	84	28	27	22
AFRICA	2,880	1,445	1,435	178	591	815	389	379	528
North Africa	689	330	359	52	208	231	94	49	55
Morocco	311	112	199	15	120	95	27	17	37
Sudan	143	95	48	10	28	40	41	18	6
Others	235	123	112	27	60	96	26	14	12
Sub-Saharan Africa	2,191	1,115	1,076	126	383	584	295	330	473
Kenya	110	60	50	4	18	32	20	17	19
Mauritius	170	81	89	14	35	49	24	18	30
Nigeria	25	15	10	1	3	8	5	4	4
South Africa	1,364	659	705	71	236	314	151	228	364
Others	522	300	222	36	91	181	95	63	56
ASIA & PACIFIC	181,154	107,570	73,584	13,342	29,265	46,337	33,504	27,325	31,381
North East Asia	37,320	17,640	19,680	3,705	6,086	9,051	6,558	5,614	6,306
China	26,147	12,068	14,079	3,228	4,558	7,095	4,392	3,435	3,439
Japan	6,644	3,445	3,199	229	921	1,263	1,411	1,116	1,704
South Korea	2,499	1,342	1,157	103	310	415	429	620	622
Taiwan	1,985	769	1,216	136	289	269	324	435	532
Others	45	16	29	9	8	9	2	8	9

South East Asia	14,927	8,655	6,272	501	2,348	4,023	3,191	2,546	2,318
Cambodia	372	124	248	5	28	57	38	57	187
Indonesia	1,114	733	381	31	283	329	266	150	55
Malaysia	3,494	1,838	1,656	178	398	759	644	706	809
Myanmar	532	317	215	6	78	120	110	121	97
Philippines	4,249	3,119	1,130	80	909	1,532	1,066	495	167
Singapore	2,545	1,453	1,092	133	268	496	487	611	550
Thailand	1,880	772	1,108	35	236	475	441	314	379
Vietnam	709	287	422	31	141	238	137	88	74
Others	32	12	20	2	7	17	2	4	0
Oceania	22,706	11,459	11,247	2,532	3,304	3,538	2,942	3,351	7,039
Australia	20,283	10,180	10,103	2,262	2,924	3,096	2,637	2,925	6,439
New Zealand	2,324	1,220	1,104	267	374	420	290	405	568
Others	99	59	40	3	6	22	15	21	32
South Asia	106,201	69,816	36,385	6,604	17,527	29,725	20,813	15,814	15,718
Afghanistan	146	106	40	9	48	61	19	5	4
Bangladesh	1,986	1,389	597	171	397	597	408	249	164
Bhutan	208	152	56	16	43	47	43	33	26
India	89,357	59,140	30,217	5,142	14,512	24,845	17,093	13,518	14,247
Iran	648	329	319	44	92	273	119	58	62
Maldives	9,407	5,866	3,541	987	1,548	2,478	2,114	1,401	879
Nepal	1,384	617	767	35	237	477	365	165	105
Pakistan	3,065	2,217	848	200	650	947	652	385	231
EUROPE	281,596	133,408	148,188	23,012	49,144	67,807	40,882	45,080	55,671
Northern Eur.	75,146	36,958	38,188	5,735	10,878	13,094	8,288	13,088	24,063
Denmark	4,905	2,197	2,708	569	1,148	596	597	866	1,129
Finland	2,298	1,006	1,292	173	453	616	294	321	441
Norway	3,019	1,347	1,672	179	863	439	329	588	621
Sweden	7,061	3,285	3,776	784	1,381	1,393	797	1,114	1,592
United Kingdom	55,455	28,036	27,419	3,937	6,500	9,413	5,995	9,901	19,709
Others	2,408	1,087	1,321	93	533	637	276	298	571
Western Eur.	82,229	38,904	43,325	5,045	15,585	16,652	9,438	15,646	19,863
Austria	4,300	1,931	2,369	114	840	801	513	894	1,138
Belgium	3,371	1,886	1,485	154	654	689	355	653	866
France	24,838	11,977	12,861	2,544	4,136	5,225	3,615	4,177	5,141
Germany	34,507	15,920	18,587	1,405	6,779	6,809	3,407	7,256	8,851
Netherlands	8,656	4,138	4,518	390	2,024	1,828	830	1,343	2,241
Switzerland	6,389	2,973	3,416	430	1,129	1,255	703	1,290	1,582
Others	168	79	89	8	23	45	15	33	44

Central / Eastern Europe	100,766	44,854	55,912	11,245	17,945	32,314	19,102	12,768	7,392
Belarus	2,638	1,141	1,497	321	666	914	411	241	85
Czech Republic	7,599	3,394	4,205	769	1,290	1,568	1,646	1,298	1,028
Estonia	1,185	516	669	165	210	302	245	186	77
Hungary	1,588	721	867	77	169	415	372	294	261
Kazakhstan	2,333	945	1,388	474	374	692	307	288	198
Lithuania	1,054	456	598	72	165	296	243	174	104
Poland	11,908	5,564	6,344	1,549	1,696	3,026	2,673	1,706	1,258
Romania	1,724	859	865	136	196	677	411	196	108
Russian Federation	49,397	21,424	27,973	5,333	9,039	17,646	8,431	5,803	3,145
Slovakia	1,513	639	874	105	269	433	342	222	142
Ukraine	17,169	7,978	9,191	1,974	3,377	5,510	3,539	1,979	790
Others	2,658	1,217	1,441	270	494	835	482	381	196
Southern / Mediterranean Europe	23,455	12,692	10,763	987	4,736	5,747	4,054	3,578	4,353
Greece	1,573	1,278	295	26	244	474	354	328	147
Italy	8,603	4,558	4,045	383	1,196	1,945	1,393	1,504	2,182
Portugal	1,602	751	851	69	233	458	274	228	340
Spain	3,385	1,608	1,777	112	637	1,115	672	425	424
Turkey	2,121	1,124	997	84	288	517	400	348	484
Israel	3,556	2,048	1,508	162	1,696	445	466	360	427
Others	2,615	1,325	1,290	151	442	793	495	385	349
MIDDLE EAST	10,231	5,777	4,454	2,841	2,315	2,613	1,241	777	444
Bahrain	549	318	231	142	118	86	67	71	65
Egypt	956	570	386	97	228	419	134	47	31
Iraq	138	92	46	11	45	42	12	13	15
Jordan	627	358	269	75	143	219	88	60	42
Kuwait	825	447	378	170	178	183	116	109	69
Lebanon	483	289	194	30	158	194	61	22	18
Oman	1,045	589	456	327	271	248	123	53	23
Qatar	129	94	35	21	17	37	26	16	12
Saudi Arabia	4,755	2,547	2,208	1,876	979	951	500	310	139
United Arab Emirates	352	212	140	46	68	108	61	50	19
Others	372	261	111	46	110	126	53	26	11
TOTAL	507,704	264,335	243,369	42,535	84,646	123,281	80,192	78,392	98,658

Source: Department of Immigration & Emigration

Table 15**Schedule Airline Operations & Seating Capacity – 2020 (January ~ March)**

No	Air Lines	Type of Aircraft	Seating Capacity (AVG)	Average Seats per Week	Number of Flights per Week	Percentage of Total Seating Capacity by Carrier
1	Air Arabia	A320 (168Y)	168	1,512	9	1.1
2	Air Asia Burhan	A320 (186Y)	186	1,302	7	0.9
3	Air China Airlines	A330-200	277	1,108	4	0.8
4	Air India	A321, A320 (180Y)	181	5,430	30	3.8
5	Alliance Air	ATR72 (70Y)	70	210	3	0.1
6	Cathay Pacific Airways	A330-33K(39J/21W/191Y), A330-33P	343	1,715	5	1.2
7	China Eastern Airlines	A330-300, B737, B737	197	1,576	8	1.1
8	China Southern Airlines	A330-200/300(18J/245Y)	263	789	3	0.6
9	Chongqing Airlines	A320-200N(4J/24W/138Y)	166	498	3	0.3
10	Edelweiss Air	A340 (27C/287Y)	314	628	2	0.4
11	Emirates	B77WR(8F/42J/310Y), B77WP(8F/42J/304Y), B77WJ (42J/386Y), B77WN(8F/42J/306Y)	391	10,948	28	7.7
12	Etihad Airways	A320 (8J/150), A321 (22J/240Y), A380(11F/70J/405Y), B777-300(28J/262Y), B787-9(8F/28J/190Y), B787-10(32J/304Y)	322	4,508	14	3.2
13	Fly Dubai	73H(189Y)	189	2,646	14	1.9

Table 15(Contd.)

No	Air Lines	Type of Aircraft	Seating Capacity (AVG)	Average Seats per Week	Number of Flights per Week	Percentage of Total Seating Capacity by Carrier
14	Gulf Air	A320N(12C/138Y)	155	775	5	0.5
15	Indigo Airlines	A320(180Y)	180	5,040	28	3.5
16	Korean Air	A332(30C188Y), A333(24C/252Y)	247	741	3	0.5
17	Kuwait Airways	A332(17J/195Y)	212	1,484	7	1.0
18	Lot Polish Airlines	B787-900(24C/21P/249Y)	294	882	3	0.6
19	Malaysia Airlines	B738(16J/150Y OR 16J/144Y)	163	1,141	7	0.8
20	Malindo Air	B737-900(12J/160Y)	172	1,204	7	0.8
21	Oman Air	B738(12J/150Y), B739(12J/171Y)	173	2,422	14	1.7
22	Qatar Airways	A380-800, A330-300, A330-200, A319-133, A321-200, A320-200, A350-900, A350, B777-300, B777-200, B787-800(254)	314	10,990	35	7.7
23	Rossiya Airlines	B777-300(373 OR 457)	415	2,075	5	1.4
24	Salam Air	A320-251N(180Y)	180	720	4	0.5
25	Saudi Arabian Airlines	77W, 77H	359	1,436	4	1.0
26	Silk Air	B738(12J/150Y)	162	648	4	0.5
27	Singapore Airlines	A359(40J/263Y)	303	2,121	7	1.5
28	Spicejet	Q400(78Y), B737-800	132	924	7	0.6

29	Sri Lankan Airlines Ltd		217	70,525	325	49.2
30	Thai Air Asia	A320(186Y)	186	744	4	0.5
31	Thai Airways	A330, A333, B777	302	1,510	5	1.1
32	Thai Lion Air	B737-800, B737-900, A330-343	291	2,037	7	1.4
33	Turkish Airlines	A330	289	2,023	7	1.4
34	Vistara Airlines	A320	164	984	6	0.7
Total				143,296	624	100.0

Source: Civil Aviation Authority

During the year 2020, 34 airlines including the national carrier Sri Lankan Airlines operated flights to Sri Lanka (Table 17 and Table 8). The number of flights operated by these carriers amounted to 1,247 per week. The average seats available in incoming flights per week was 142,782. Top three airlines carrying more than 200,00 tourists to Sri Lanka were Sri Lankan Airlines, Emirates and Qatar Airways.

In analyzing the arrivals by carrier, Inter regional flights have contributed to 63.3% of the arrivals while intra - regional flights and charter flights contributed to 26.2% and 5.3% respectively (Table 7). During the year under review there were around 45 charter airlines operating to Sri Lanka.

Table 16**Passenger Arrivals and Departures by Port and by Category of Travelers - 2020**

Port	Total		Sri Lankan Residents		Foreign Tourists	
	Arrivals	Departures	Arrivals	Departures	Arrivals	Departures
Katunayake	818,975	927,755	314,789	309,532	495,276	505,766
Mattala	14,406	3,086	11,547	420	595	181
TOTAL AIR	833,381	930,841	326,336	309,952	495,871	505,947
Colombo Harbour	26,816	25550	610	1,047	11,590	11,184
Galle Harbour	13,416	11,317	2,868	2,819	119	599
Trinco harbour	404	306	98	96	124	55
TOTAL SEA	40,636	37,173	3,576	3,962	11,833	11,838
Grand Total	874,017	968,014	329,912	313,914	507,704	517,785

Consists of resident visa holders and other foreign travelers who cannot be classified as tourists.

Source: Department of Immigration & Emigration

Table 17**Sri Lanka Departures by First Port**

No	First Port	No of Departures
1	Dubai	54,772
2	Dohar Quatar	48,740
3	Chennai	34,582
4	Singapore	23,243
5	Kuala Lampur	13,310
6	Muscat	13,122
7	Kuwait	11,771
8	Bangkok	10,689
9	Delhi	9,206
10	Abudhabi	8,780
11	Male	8,692
12	Narita	7,538
13	Melbourne	6,546
14	Sharja	6,447
15	London	4,678
16	Mumbai	4,383
17	Jeddah	3,984
18	Bangalore	2,983
19	Dubai/Male	2,972
20	Riyadh	2,861
21	Others	25,844
Total		305,143

Table 18**Room Distribution by District wise and Provincial wise**

District	No of Rooms	District	No of Rooms
Colombo	8,396	Amara	720
Galle	6,370	Polonnaruwa	678
Gampaha	3,956	Trincomalee	671
Kandy	3,482	Ratnapura	605
Kalutara	3,465	Moneragala	544
Matale	1,942	Jaffna	522
Hambantota	1,863	Kurunegala	454
Nuwara Eliya	1,850	Kegalle	365
Matara	1,717	Vavuniya	81
Badulla	1,484	Kilinochchi	63
Anuradhapura	1,301	Mullaitivu	50
Puttalam	1,185	Mannar	37
Batticaloa	949	Total	42,750

Province	Number of Rooms
Northern Province	753
North Western Province	1,639
Western Province	15,817
North Central Province	1,979
Central Province	7,274
Sabaragamuwa Province	970
Eastern Province	2,340
Uva Province	2,028
Southern Province	9,950

Table 19**Accommodation Capacity & Guest Nights in Graded & Supplementary Establishments 2012 to 2020**

Description	2012	2013	2014	2015	2016	2017*	2018*	2019*	2020*
A. Accommodation Capacity - (Tourist Hotels)									
(a). No. of Units	269	304	334	354	382	401	457	474	484
(b). No. of Rooms	15,510	16,655	18,078	19,376	22,136	23,477	24,757	24,831	25,407
(c). No. of Beds	30,880	32,284	35,976	37,720	45,965	48,550	52,237	52,393	53,269
B. Accommodation Capacity - Supplementary Establishments									
(a). No. of Units	930	1,021	1,265	1,409	1,558	1,693	1,855	2,145	2,535
(b). No. of Rooms	8,207	8,513	9,916	10,702	11,535	12,509	13,457	15,534	17,343
(c). No. of Beds	13,347	16,105	18,340	20,211	21,570	23,392	25,973	29,144	32,015
C. Guest Nights - Tourist Hotels									
(a). Foreign	5,038,066	6,969,239	7,982,110	8,945,380	10,595,118	11,609,886	12,608,044	9,772,128	2,103,268
(b). Local	1,457,063	1,439,483	2,072,886	1,588,223	1,727,292	1,805,141	1,984,891	1,487,402	876,426
D. Guest Nights - Supplementary Establishments									
(a). Foreign	2,372,266	2,728,603	3,596,548	4,349,313	5,404,602	6,204,126	6,805,139	5,364,773	1,472,633
(b). Local	682,374	639,275	512,017	636,644	816,297	920,196	965,042	792,456	332,832
E. Tourist Nights (Total)	10,056,050	10,909,050	15,118,815	18,163,638	20,918,486	23,068,836	25,204,996	19,902,501	4,315,484
(a). Tourist Hotels	5,038,066	6,969,239	7,982,110	8,945,380	10,595,118	11,609,886	12,608,044	9,772,128	2,103,268
(b). Supplementary Establishments	2,372,266	2,728,607	3,596,548	4,349,313	5,404,602	6,204,126	6,805,139	5,364,773	1,472,633
(c). Others	2,645,718	1,211,204	3,540,157	4,868,945	4,918,766	5,254,824	5,791,813	4,765,600	739,583

* Tourist Hotels - Classified /Unclassified /Boutique Hotels

* Supplementary Establishments - Boutique Villas /Guest Houses /Home Stays /Bungalows / Heritage Homes & Bungalows / Rented Apartments & Rented Homes * Estimated

Table 20 : Occupancy Rates by Districts

District	Occupancy Rates
Colombo	15.9
Galle	23.2
Gampaha	16.3
Kandy	22
Kalutara	15.5
Matale	16.6
Hambantota	16.9
Nuwara Eliya	15.4
Matara	16.8
Badulla	17.2
Anuradhapura	16.9
Puttalam	17.1
Batticaloa	18.1
Ampara	8.5
Polonnaruwa	7.1
Trincomalee	14.1
Ratnapura	8.9
Moneragala	9.8
Jaffna	14.5
Kurunegala	15.7
Kegalle	9.1
Vavuniya	10.6
Kilinochchi	0
Mullaitivu	0
Mannar	0

Table 21**Monthly Occupancy Rates in Tourist Hotels by District – 2020**

District	No of Units	No of Rooms	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Annual Occupancy Rate
Colombo	53	6,128	59.7	45.1	24.1	2.2	2.5	7.5	10.4	9.0	8.1	8.3	4.7	9.2	15.9
Galle	88	3,899	87.0	65.9	35.2	3.3	3.6	10.9	15.1	13.1	11.8	12.1	6.9	13.4	23.2
Gampaha	38	1,836	61.2	46.3	24.7	2.3	2.5	7.7	10.6	9.2	8.3	8.5	4.8	9.4	16.3
Kandy	45	2,040	82.5	62.5	33.4	3.1	3.4	10.3	14.3	12.4	11.2	11.5	6.5	12.7	22.0
Kalutara	37	2,662	58.2	44.0	23.5	2.2	2.4	7.3	10.1	8.7	7.9	8.1	4.6	8.9	15.5
Matale	32	1,532	62.3	47.1	27.2	2.3	2.6	7.8	10.8	9.4	8.5	8.7	4.9	9.6	16.6
Hambantota	28	1,212	63.4	48.0	25.6	2.4	2.6	7.9	11.0	9.5	8.6	8.8	5.0	9.8	16.9
Nuwara Eliya	29	1,117	61.8	43.7	23.4	2.2	2.4	7.2	10.0	8.7	7.9	8.1	4.5	8.9	15.4
Matara	17	615	63.0	47.7	25.5	2.8	2.6	7.9	10.9	9.5	8.6	8.8	5.0	9.7	16.8
Badulla	11	286	64.5	54.4	26.1	2.4	2.7	8.1	11.2	9.7	8.8	9.0	5.1	9.9	17.2
Anuradhapura	16	695	63.4	51.4	25.6	2.9	2.6	7.9	11.0	9.5	8.6	8.8	5.0	9.8	16.9
Puttalam	18	882	64.2	48.5	26.9	2.4	2.6	8.0	11.1	9.6	8.7	9.0	5.0	9.9	17.1
Batticaloa	14	648	69.9	51.4	27.5	2.6	2.8	8.5	11.8	10.2	9.2	9.5	5.3	10.4	18.1
Ampara	6	150	31.9	24.1	12.9	1.2	1.3	4.0	5.5	4.8	4.3	4.4	2.5	4.9	8.5
Polonnaruwa	11	434	26.6	20.2	10.8	1.0	1.1	3.3	4.6	4.0	3.6	3.7	2.1	4.1	7.1
Trincomalee	11	410	57.9	40.0	21.4	2.0	2.2	6.6	9.2	7.9	7.2	7.4	4.2	8.1	14.1
Ratnapura	7	241	33.4	25.3	13.5	1.3	1.4	4.2	5.8	5.0	4.5	4.7	2.6	5.1	8.9
Moneragala	8	274	36.8	27.8	14.9	1.4	1.5	4.6	6.4	5.5	5.0	5.1	2.9	5.7	9.8
Jaffna	6	204	54.4	41.2	22.0	2.0	2.2	6.8	9.4	8.2	7.4	7.6	4.3	8.4	14.5
Kurunegala	4	67	58.9	44.6	23.8	2.2	2.4	7.4	10.2	8.9	8.0	8.2	4.6	9.1	15.7
Kegalle	3	30	34.1	25.8	13.8	1.3	1.4	4.3	5.9	5.1	4.6	4.8	2.7	5.3	9.1
Vavuniya	1	20	39.8	30.1	16.1	1.5	1.6	5.0	6.9	6.0	5.4	5.5	3.1	6.1	10.6
Kilinochchi	0	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Mullaitivu	0	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Mannar	1	25	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Total	484	25,407	55.9	42.3	22.6	2.1	2.3	7	9.7	8.4	7.6	7.8	4.4	8.6	14.9

Table 21(a)**Capacity and Nights in all Accommodation Establishments by Category- 2019 & 2020**

Class of Accommodation		No of Establishments		No of Rooms		Occupancy Rate *		No of Beds*		Total Guest Nights*		Foreign Guest Nights*		Local Guest Nights*	
		2019	2020	2019	2020	2019	2020	2019	2020	2019	2020	2019	2020	2019	2020
(A)	Hotel	474	484	24,831	25,407	57.09	14.96	49,540	49,987	11,259,530	2,979,694	9,772,128	2,103,268	1,487,402	876,426
	5 Star	25	25	5,354	5,354	54.37	13.64	9,503	9,503	2,249,792	564,628	2,034,813	437,955	214,979	126,673
	4 Star	24	24	2,564	2,564	59.53	14.29	5,051	5,051	1,117,682	290,906	983,067	211,587	134,615	79,320
	3 Star	26	26	2,513	2,513	59.02	16.49	5,353	5,353	1,160,457	290,417	1,051,766	226,373	108,691	64,044
	2 Star	41	42	2,000	2,090	58.79	15.31	4,167	4,196	908,423	232,851	808,612	174,039	99,811	58,812
	1 Star	38	39	1,662	1,711	57.73	16.51	3,634	3,722	759,479	229,360	583,287	125,542	176,192	103,818
	Small luxury Hotel (Boutique Hotel / Villa)	81	82	1,037	1,047	52.10	14.30	1,280	1,311	283,169	66,491	268,345	57,756	14,824	8,735
	Unclassified	239	246	9,701	10,128	58.12	14.20	20,552	20,851	4,780,528	1,305,041	4,042,238	870,016	738,290	435,025
(B)	Supplementary Establishments	2,145	2,535	15,534	17,343	49.38	12.41	29,982	31,992	6,157,319	1,805,465	5,364,773	1,472,633	792,546	332,832

* - Estimated/ Provisional (When hotels are Upgraded or downgraded room count can be changed)

Table 22**Foreign Guest Nights in Graded Accommodation Establishments by Region & Month – 2020* (Classified / Unclassified / Boutique)**

District	Jan*	Feb*	Mar*	Apr*	May*	Jun*	Jul*	Aug*	Sep*	Oct*	Nov*	Dec*	Total*
Colombo	145,609	110,094	58,821	5,466	5,986	18,219	25,246	21,863	19,781	20,301	11,452	22,383	465,221
Galle	135,168	102,283	54,648	5,078	5,561	16,926	23,455	20,311	18,377	18,861	10,639	20,795	432,102
Gampaha	44,719	33,839	18,080	1,680	1,840	5,600	7,760	6,720	6,080	6,240	3,520	6,880	142,958
Kandy	67,063	50,747	27,113	2,519	2,759	8,398	11,637	10,078	9,118	9,358	5,279	10,317	214,386
Kalutara	61,656	46,655	24,927	2,316	2,537	7,721	10,699	9,265	8,383	8,603	4,853	9,485	197,100
Matale	37,619	28,467	16,430	1,413	1,548	4,711	6,528	5,653	5,115	5,249	2,961	5,788	121,482
Hambantota	30,607	23,161	12,374	1,150	1,259	3,833	5,311	4,599	4,161	4,271	2,409	4,709	97,844
Nuwara Eliya	26,908	19,036	10,171	945	1,035	3,150	4,365	3,780	3,420	3,510	1,980	3,870	82,170
Matara	15,406	11,658	6,229	684	634	1,929	2,673	2,315	2,095	2,150	1,213	2,370	49,356
Badulla	7,157	6,034	2,894	269	294	896	1,242	1,076	973	999	563	1,101	23,498
Anuradhapura	17,216	13,957	6,960	787	708	2,156	2,987	2,587	2,341	2,402	1,355	2,649	56,105
Puttalam	22,432	16,974	9,406	843	923	2,809	3,892	3,371	3,050	3,130	1,766	3,451	72,047
Batticaloa	17,877	13,141	7,021	652	715	2,175	3,014	2,610	2,361	2,423	1,367	2,672	56,028
Ampara	1,905	1,442	770	72	78	239	331	286	259	266	150	293	6,091
Polonnaruwa	4,604	3,484	1,862	173	189	577	799	692	626	642	362	708	14,718
Trincomalee	9,184	6,349	3,392	315	345	1,051	1,456	1,261	1,141	1,171	660	1,291	27,616
Ratnapura	3,205	2,425	1,296	120	132	401	556	482	436	447	252	493	10,245
Moneragala	4,012	3,036	1,622	151	165	502	696	603	546	560	316	617	12,826
Jaffna	4,420	3,345	1,787	166	182	553	767	664	601	617	348	680	14,130
Kurunegala	1,572	1,189	635	59	65	197	273	236	214	219	124	242	5,025
Kegalle	408	309	165	15	17	51	71	61	55	57	32	63	1,304
Vavuniya	317	240	128	12	13	40	55	48	43	44	25	49	1,014
Kilinochchi	0	0	0	0	0	0	0	0	0	0	0	0	0
Mullaitivu	0	0	0	0	0	0	0	0	0	0	0	0	0
Mannar	0	0	0	0	0	0	0	0	0	0	0	0	0
Total*	659,064	497,865	266,731	24,885	26,985	82,134	113,813	98,561	89,176	91,520	51,626	100,906	2,103,266

*- Estimated/Provisional

Table 23**Local Guest Nights in Graded Accommodation Establishments by Region & Month – 2020* (Classified / Unclassified / Boutique)**

District	Jan*	Feb*	Mar*	Apr*	May*	Jun*	Jul*	Aug*	Sep*	Oct*	Nov*	Dec*	Total*
Colombo	60,675	45,876	24,511	2,278	2,494	7,592	10,520	9,110	8,242	8,459	4,772	9,327	193,856
Galle	56,324	42,621	22,772	2,116	2,317	7,053	9,774	8,464	7,658	7,859	4,433	8,665	180,056
Gampaha	18,634	14,101	7,534	700	767	2,333	3,234	2,800	2,533	2,600	1,467	2,867	59,570
Kandy	27,945	21,146	11,298	1,050	1,150	3,499	4,849	4,199	3,799	3,899	2,200	4,299	89,333
Kalutara	25,692	19,441	10,387	965	1,057	3,217	4,458	3,861	3,493	3,585	2,022	3,953	82,131
Matale	15,676	11,862	6,846	589	645	1,963	2,720	2,356	2,131	2,187	1,234	2,412	50,621
Hambantota	12,754	9,651	5,156	479	525	1,597	2,213	1,917	1,734	1,780	1,004	1,962	40,772
Nuwara Eliya	11,213	7,932	4,238	394	431	1,313	1,819	1,575	1,425	1,463	825	1,613	34,241
Matara	6,420	4,858	2,595	285	264	804	1,114	965	873	896	505	988	20,567
Badulla	2,982	2,514	1,206	112	123	373	518	448	405	416	235	459	9,791
Anuradhapura	7,174	5,816	2,900	328	295	898	1,245	1,078	975	1,001	565	1,104	23,379
Puttalam	9,347	7,073	3,919	351	385	1,170	1,622	1,405	1,271	1,304	736	1,438	30,021
Batticaloa	7,449	5,476	2,926	272	298	906	1,256	1,087	984	1,010	570	1,113	23,347
Ampara	794	601	321	30	33	99	138	119	108	111	62	122	2,538
Polonnaruwa	1,919	1,452	776	72	79	240	333	288	261	268	151	295	6,134
Trincomalee	3,827	2,646	1,413	131	144	438	607	525	475	488	275	538	11,507
Ratnapura	1,336	1,011	540	50	55	167	232	201	182	186	105	205	4,270
Moneragala	1,672	1,265	676	63	69	209	290	251	227	233	132	257	5,344
Jaffna	1,842	1,394	745	69	76	231	320	277	250	257	145	283	5,889
Kurunegala	655	496	265	25	27	82	114	98	89	91	52	101	2,095
Kegalle	170	129	69	6	7	21	29	26	23	24	13	26	543
Vavuniya	132	100	53	5	5	17	23	20	18	18	10	20	421
Kilinochchi	0	0	0	0	0	0	0	0	0	0	0	0	0
Mullaitivu	0	0	0	0	0	0	0	0	0	0	0	0	0
Mannar	0	0	0	0	0	0	0	0	0	0	0	0	0
Total*	274,632	207,461	111,146	10,370	11,246	34,222	47,428	41,070	37,156	38,135	21,513	42,047	876,426

*- Estimated/Provisional

Table 24**Volume & Value of Tourism - 2010 to 2020**

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Tourist Arrivals	654,476	855,975	1,005,605	1,274,593	1,527,153	1,798,380	2,050,832	2,116,407	2,333,796	1,913,702	507,704
Excursionist Arrivals	112,497	119,875	126,523	140,009	138,097	195,143	116,544	131,409	186,862	113,449	32,215
Official Receipts *Rs. mn.	65,018.0	91,926.0	132,427.0	221,147.1	317,502.2	405,492.0	512,593.6	598,356.0	712,027.0	644,846.9	126,608.1*
US\$ mn.	575.9	838.9	1,038.3*	1,715.50	2,431.1	2,980.6	3,518.5	3,924.9	4,380.6	3,606.9	682.5
SDR Units (mn.)	376.9	530.2	677.7	1,128.8	1,600.3	2,129.7*	2,531.3*	2,829.2	3,097.1	2,611.0	489.6
Receipt per Tourist per day * (USD)	88.0	98.0	103.0	156.5	160.8	164.1	168.2	170.1	173.8	181.2	158.1

* Estimated

Table 25**Direct Employment in the Tourist Industry - 2018 to 2020***

Category of Establishments	No of Establishments			Managerial, Scientific & Professional			Technical Clerical Allied and Supervisory			Manual & Operative			Total		
	2018	2019	2020**	2018	2019	2020**	2018	2019	2020**	2018	2019	2020**	2018	2019	2020**
Hotels and Restaurants	2,810	3,158	3,565	18,866	19,382	19,624	65,333	66,855	67,890	52,583	53,517	54,154	136,782	139,754	141,668
Travel Agents and Tour Operators	904	994	1016	3,178	3,265	3,306	7,051	7,448	7,563	1,027	1,045	1,057	11,256	11,759	11,926
Airlines	32	37	42	1,236	1,269	1,285	5,248	5,544	5,630	1,784	1,815	1,837	8,267	8,629	8,752
Agencies Providing Recreational Facilities	80	80	80	238	244	247	480	507	515	386	393	398	1,104	1,144	1,160
Tourist Shops	78	87	90	280	288	292	1,675	1,769	1,796	276	281	284	2,231	2,338	2,372
Guides (Formal & Informal) *	-	-	-	-	-	-	5,424	5,898	5,989	-	-	-	5,424	5,898	5,989
National Tourist Organization	4	4	4	260	267	270	272	297	314	319	274	277	827	855	866
State Sector	18	18	18	940	966	978	980	1,035	1,051	1,193	1,214	1,228	3,112	3,215	3,257
Total	3,926	4,378	4,815	24,998	25,681	26,002	86,463	89,353	90,748	57,518	58,539	59,235	169,003	173,592	175,990

** Estimated/Provisional

Table 26**Sri Lankan Departures - Growth Trends - 1980 to 2020**

Year	Total	Air		Sea			
		Katunayake	Mattala	Colombo Harbour	Galle Harbour	Talaimannar	Other
1980	137,797	100,803		598	-	36,396	-
1981	185,035	147,402		730	-	36,903	-
1982	216,466	185,215		789	-	30,462	-
1983	244,955	220,289		578	-	24,088	-
1984	274,418	229,568		616	-	44,234	-
1985	239,272	238,577		695	-	-	-
1986	229,386	228,925		461	-	-	-
1987	257,760	257,207		553	-	-	-
1988	298,583	297,677		906	-	-	-
1989	285,510	284,765		745	-	-	-
1990	296,884	296,080		804	-	-	-
1991	310,373	309,588		785	-	-	-
1992	420,749	419,726		1,023	-	-	-
1993	416,246	415,434		812	-	-	-
1994	448,437	447,224		1,213	-	-	-
1995	504,420	502,059		2,361	-	-	-
1996	494,258	493,407		851	-	-	-
1997	530,712	529,908		804	-	-	-
1998	518,050	517,222		828	-	-	-
1999	496,963	496,045		918	-	-	-
2000	524,212	523,485		727	-	-	-
2001	505,341	504,503		838	-	-	-
2002	532,737	531,909		828	-	-	-
2003	591,126	590,039		1,087	-	-	-
2004	680,248	679,131		1,117	-	-	-
2005	727,301	725,956		1,345	-	-	-
2006	756,735	756,735		-	-	-	-
2007	862,011	862,011		-	-	-	-
2008	966,337	966,337		-	-	-	-
2009	962,786	962,786		-	-	-	-
2010	1,122,212	1,122,212		-	-	-	-
2011	1,239,290	1,239,290		-	-	-	-
2012	1,268,792	1,268,792		-	-	-	-
2013	1,261,506	1,257,099	1,838	931	1,638	-	-
2014	1,311,063	1,307,133	1,638	744	1,548	-	-
2015	1,356,411	1,353,115	861	1,153	1,282	-	-
2016	1,447,786	1,442,645	1,225	2,694	1,037	-	185
2017	1,439,429	1,434,083	1,453	1,883	1,285	-	725
2018	1,475,929	1,471,481	358	1,381	1,950	-	759
2019	1,441,462	1,436,675	2	1,148	2,470	-	1,167
2020	313,914	309,532	420	1,047	2,819	-	96

Source: Department of Immigration & Emigration

Table 27
Tourism Growth Trends 1985 to 2020

YEAR	Tourist Arrivals	Excursionist Arrivals	Tourist Nights '000	Rs. Mn	US\$ Mn	Euro Mn	SDR Mn	Receipt per Tourist per day (US \$)	Average Duration (Nights)	Accommodation Capacity (Graded)		Annual Room Occupancy Rate (Graded)	Sri Lankan Nationals		Employment	
										Rooms	Beds		Arrivals	Departures	Direct	Indirect (Estd)
1985	257,456	9,882	2,365	2,233.30	82.2		80.8	34.8	9.2	9,826	19,352	32.7	220,094	239,272	22,723	31,810
1986	230,106	6,266	2,513	2,300.10	82.1		69.9	32.7	10.9	9,794	19,301	32.9	220,614	229,386	22,285	31,199
1987	182,620	2,417	2,414	2,415.20	82		63.4	34	13.2	9,921	19,322	31.5	217,127	257,760	20,338	28,473
1988	182,662	6,108	2,305	2,438.30	76.6		57	33.3	12.6	9,977	19,432	32.1	245,065	298,583	19,960	27,944
1989	184,732	4,064	1,970	2,739.70	76		59.3	38.6	10.7	9,459	18,464	31	258,950	285,510	21,958	30,741
1990	297,888	3,954	3,225	5,303.30	132		97.5	41.1	10.8	9,556	18,669	47.2	306,367	296,884	24,964	34,950
1991	317,703	2,665	3,633	6,485.80	156.8		114.6	42.8	11.4	9,679	18,947	48.4	237,424	310,373	26,878	37,629
1992	393,669	5,651	4,055	8,825.60	201.4		142.9	49.7	10.3	10,214	19,907	55.3	339,109	420,749	28,790	40,306
1993	392,250	6,093	4,148	10,036.80	208		149	50.1	10.6	10,365	20,242	57	375,740	416,246	30,710	42,994
1994	407,511	8,413	4,251	11,401.60	230.7		161.1	54.2	10.4	10,742	20,929	56.6	422,367	448,437	33,956	47,538
1995	403,101	10,556	4,024	11,551.60	225.4		148.6	56.1	10	11,255	21,680	52.6	459,441	504,420	35,068	49,095
1996	302,265	12,863	2,947	9,559.10	173		119.1	57.9	9.8	11,600	22,040	40.3	488,055	494,258	31,963	44,748
1997	366,165	18,265	3,680	12,980.30	216.7		160.4	58.6	10.1	12,370	22,944	49.1	482,850	530,712	34,006	47,608
1998	381,063	27,629	3,944	14,868.00	230.5		169.9	59.5	10.4	12,770	23,373	52.8	481,793	518,050	34,780	48,692
1999	436,440	28,335	4,479	19,297.30	274.9		201	61.4	10.3	12,918	24,216	57.6	521,073	496,963	36,560	51,184
2000	400,414	44,518	4,056	19,162.20	252.8	274.1	191.9	62.3	10.1	13,311	24,953	52.3	514,448	524,212	37,943	53,120
2001	336,794	60,084	3,342	18,863.30	211.1	236.1	165.7	63.1	9.9	13,626	25,595	42.1	487,356	505,341	33,710	47,194
2002	393,171	63,560	3,989	24,202.00	253	267.7	179.3	63.4	10.1	13,818	25,956	43.1	493,947	533,565	38,821	54,349
2003	500,642	82,066	5,093	32,810.00	340	300.5	242.6	66.8	10.2	14,137	26,511	53.2	560,602	591,126	46,761	65,465
2004	566,202	110,000	5,742	42,666.30	416.8	334.3	298.6	72.2	10.1	14,322	26,854	59.3	646,990	680,248	53,766	75,272
2005	549,308	119,618	4,754	36,377.30	362.3	289.8	244.6	74.6	8.7	13,162	24,740	45.4	683,169	727,301	52,085	72,919
2006	559,603	128,719	5,793	42,585.50	410.3	326.1	278.3	83.4	10.4	14,218	27,117	47.8	734,421	756,735	55,649	77,909
2007	494,008	98,432	4,940	42,519.30	384.4	280.5	250.9	79.1	10	14,604	27,500	46.2	817,524	862,011	60,516	84,722
2008	438,475	87,695	4,166	37,094.00	319.5	217.2	202.1	76.7	9.5	14,793	28,698	43.9	900,815	966,337	51,306	71,828
2009	447,890	89,526	4,075	40,133.00	349.3	250.5	226.5	81.8	9.1	14,461	28,344	48.4	914,584	962,786	52,071	72,899
2010	654,476	112,497	6,548	65,018.00	575.9	433.2	376.9	88	10	14,714	28,978	70.1	1,081,417	1,122,212	55,023	77,032

Table 27(Contd.)

YEAR	Tourist Arrivals	Excursionist Arrivals	Tourist Nights '000	Rs. Mn	US\$ Mn	Euro Mn	SDR Mn	Receipt per Tourist per day (US \$)	Average Duration (Nights)	Rooms	Beds	Annual Room Occupancy Rate (Graded)	Sri Lankan Nationals		Employment	
													Arrivals	Departures	Direct	Indirect (Estd)
2011	855,975	119,875	8,560	91,926.00	838.9	603.4	530.2	98	10	14,653	28,844	77.1	1,210,951	1,239,290	57,786	80,899
2012	1,005,605	126,523	10,056	132,427.00	1038.3	807.5	677.7	103	10	15,510	30,880	71.2	1,210,914	1,268,792	67,862	95,007
2013	1,274,593	140,009	10,909	221,147.1	1,715.50	1,291.40	1,128.80	157	8.6	16,223	32,284	71.7	1,200,788	1,261,711	112,550	157,600
2014	1,527,153	138,097*	15,119*	317,501.70	2,431.10	1,830.00	1,600.30	161	9.9	18,078	35,976	74.3	1,263,494	1,311,063	129,790	170,100
2015	1,798,380	195,134*	18,163*	405,492.00	2,980.60	2,686.10	2,129.70	164	10.1	18,954	37,720*	74.5	1,361,877	1,356,411	135,930	183,506
2016	2,050,832	116,544*	20,918*	512,593.60	3,518.50	3,178.90	2,531.30	168	10.2	21,888	45,965	74.76	1,485,004	1,447,786	146,115	189,544
2017	2,116,407	131,409*	23,068*	598,356.00	3,924.90	3,484.30	2,829.20	170	10.9	23,477	48,550	73.27*	1,481,239	1,439,429	156,369*	202,846*
2018	2,333,796	186,862*	25,205*	712,027.30	4,380.6*	3,714.3*	3,097.1*	174	10.8	24,757	52,237	72.77*	1,484,891	1,471,481	169,003*	219,484*
2019	1,913,702	113,449	19,902*	646,362.3*	3,606.9*	3,221.9*	2,611.1*	181	10.4	24,831	52,393	57.09*	1,424,095	1,441,462	173,592*	229,015*
2020	507,704	32,215	4,315*	126,608.1*	682.5*	597.0*	489.6*	158.1*	8.5	25,407	53,269	14.96*	320,996	305,143	175,990*	171,761*

*Provisional

Graded – Boutique /Classified & tourists Hotels

Room count be changed When establishment are Upgraded, downgraded and when they are not in operation

Source – Central Bank of Sri Lanka, Department of immigration & Emigration

Table 28**Tourist Arrivals by Month -1971 to 2020**

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
1971	5,931	6,570	5,166	1,539	952	961	1,897	2,467	1,881	2,585	4,003	5,702	39,654
1972	5,762	5,848	5,564	3,091	3,282	2,302	3,703	4,634	3,402	4,476	6,155	7,828	56,047
1973	9,386	8,343	7,875	5,468	4,168	3,246	5,919	6,680	4,184	5,977	7,137	9,505	77,888
1974	10,915	9,648	9,847	6,400	3,241	3,303	5,404	6,147	4,986	6,199	8,338	10,583	85,011
1975	11,740	10,388	11,158	5,890	5,587	4,787	5,925	8,565	5,287	7,622	11,271	14,984	103,204
1976	15,627	15,214	13,431	8,886	6,097	4,550	4,278	3,481	6,707	10,636	13,600	16,464	118,971
1977	17,569	18,064	18,216	9,891	7,602	5,536	9,881	11,129	7,594	11,541	17,106	19,536	153,665
1978	23,114	22,427	20,497	11,545	8,803	7,134	13,252	15,542	10,245	14,340	20,759	24,934	192,592
1979	28,366	25,226	25,472	18,847	13,042	10,674	16,801	20,203	14,798	19,376	25,743	31,616	250,164
1980	36,108	33,896	34,416	21,806	19,468	15,082	22,986	27,440	19,962	23,646	23,988	37,982	316,780
1981	45,168	39,384	38,376	28,568	21,642	16,836	28,266	32,788	24,086	27,030	29,512	39,086	370,742
1982	40,932	40,148	42,178	29,606	28,972	25,772	30,942	34,332	29,754	30,296	33,748	40,550	407,230
1983	49,104	44,018	44,710	32,556	32,850	24,350	25,132	8,430	10,050	16,410	20,570	29,350	337,530
1984	33,546	32,406	32,628	23,684	18,224	17,866	26,694	27,626	21,764	25,800	27,906	29,590	317,734
1985	28,814	27,012	29,886	19,778	14,014	11,092	18,362	20,138	15,242	18,176	23,218	31,724	257,456
1986	32,890	30,512	28,932	19,262	13,100	9,536	12,330	15,190	12,398	12,732	18,114	25,110	230,106
1987	25,446	23,714	22,838	16,238	8,204	7,650	10,200	11,408	10,072	12,146	14,188	20,516	182,620
1988	20,400	19,150	19,430	13,834	11,124	11,540	17,660	18,670	14,980	16,742	10,560	8,572	182,662
1989	12,962	12,344	16,032	12,312	12,750	11,630	15,194	17,220	14,264	15,050	18,948	26,026	184,732
1990	26,592	26,368	26,946	22,788	18,286	18,050	26,410	26,786	22,438	23,060	24,596	35,568	297,888
1991	28,932	28,080	27,153	20,541	17,745	17,394	30,645	28,824	24,762	25,173	28,272	40,182	317,703
1992	35,730	38,859	33,399	28,410	21,024	23,157	33,771	40,143	29,838	32,079	35,967	41,292	393,669
1993	42,726	40,116	37,953	29,589	22,368	20,412	32,904	32,796	27,495	30,621	35,103	40,167	392,250
1994	45,402	41,067	41,277	28,080	21,777	21,399	35,370	32,817	31,062	33,216	33,306	42,738	407,511
1995	45,987	42,591	40,074	33,756	24,672	22,416	35,994	35,814	30,828	30,603	28,365	32,001	403,101
1996	30,957	29,550	26,442	20,376	17,655	19,668	25,380	24,765	23,211	23,511	24,921	35,829	302,265
1997	32,652	35,010	34,098	26,907	22,407	23,160	30,867	32,034	29,793	28,314	31,995	38,928	366,165
1998	37,224	35,283	32,256	25,578	20,394	22,410	29,529	31,446	31,653	31,767	38,421	45,102	381,063

1999	44,379	41,526	41,022	34,443	25,212	26,184	33,288	39,081	33,915	35,112	41,952	40,326	436,440
2000	43,311	43,287	40,110	33,642	23,404	21,825	33,267	34,422	31,035	26,658	32,469	36,984	400,414
2001	44,187	46,575	44,290	36,906	26,924	28,323	28,566	15,717	11,758	12,904	17,344	23,300	336,794
2002	28,296	31,683	33,084	27,057	26,661	26,355	35,742	35,475	32,982	36,258	37,395	42,183	393,171
2003	40,647	39,081	40,818	33,714	30,048	31,836	43,743	42,111	36,054	49,922	54,946	57,722	500,642
2004	49,950	43,584	38,418	30,672	30,162	32,119	50,525	48,675	51,525	59,442	64,971	66,159	566,202
2005	38,187	36,645	50,418	42,261	40,878	45,699	56,745	51,216	43,536	44,095	48,457	51,171	549,308
2006	52,103	52,687	54,746	49,776	43,825	44,066	55,354	52,931	38,485	38,815	37,591	39,224	559,603
2007	56,553	43,051	35,031	33,039	26,307	30,810	44,142	44,742	37,104	37,011	45,102	61,116	494,008
2008	56,916	40,551	38,049	29,747	31,140	27,960	32,982	30,672	29,529	35,103	36,901	48,925	438,475
2009	38,468	34,169	34,065	26,054	24,739	30,234	42,223	41,207	37,983	37,575	44,311	56,862	447,890
2010	50,757	57,300	52,352	38,300	35,213	44,730	63,339	55,898	47,339	52,370	72,251	84,627	654,476
2011	74,197	65,797	75,130	63,835	48,943	53,636	83,786	72,463	60,219	69,563	90,889	97,517	855,975
2012	85,874	83,549	91,102	69,591	57,506	65,245	90,338	79,456	71,111	80,379	109,202	122,252	1,005,605
2013	110,543	113,968	113,208	80,737	74,838	90,279	107,016	123,269	90,339	107,058	109,420	153,918	1,274,593
2014	146,575	141,878	133,048	112,631	90,046	103,175	133,971	140,319	105,535	121,576	119,727	178,672	1,527,153
2015	156,246	165,541	157,051	122,217	113,529	115,467	175,804	166,610	143,374	132,280	144,147	206,114	1,798,380
2016	194,280	197,697	192,841	136,367	125,044	118,038	209,351	186,288	148,499	150,419	167,217	224,791	2,050,832
2017	219,360	197,517	188,076	160,249	121,891	123,351	205,482	190,928	145,077	152,429	167,511	244,536	2,116,407
2018	238,924	235,618	233,382	180,429	129,466	146,828	217,829	200,359	149,087	153,123	195,582	253,169	2,333,796
2019	244,239	252,033	244,328	166,975	37,802	63,072	115,701	143,587	108,575	118,743	176,984	241,663	1,913,702
2020	228,434	207,507	71,370	0	0	0	0	0	0	0	0	0	507,704

Table 29**Passenger Arrivals and Departures – 1981 -2020**

Year	Kutunayake		Mattala		Port-Colombo		Port of Galle		Talaimannar		Other Ports		Total	
	Arr	Dep	Arr	Dep	Arr	Dep	Arr	Dep	Arr	Dep	Arr	Dep	Arr	Dep
1981	493,619	562,421	-	-	-	-	-	-	82,003	72,800	2,599	2,456	578,221	637,677
1982	584,326	546,490	-	-	-	-	-	-	95,108	106,876	2,226	2,175	681,660	655,541
1983	559,276	534,217	-	-	-	-	-	-	70,402	93,168	1,862	2,277	631,540	629,662
1984	593,883	650,812	-	-	-	-	-	-	61,568	99,796	1,738	1,760	657,189	752,368
1985	543,397	585,213	-	-	-	-	-	-	-	-	1,927	1,735	545,324	586,948
1986	570,304	591,448	-	-	-	-	-	-	-	-	1,875	1,561	572,179	593,009
1987	512,289	548,408	-	-	-	-	-	-	-	-	1,797	1,533	514,086	549,941
1988	516,400	544,760	-	-	-	-	-	-	-	-	2,100	2,200	518,500	546,960
1989	552,189	563,027	-	-	-	-	-	-	-	-	1,493	1,286	553,682	564,313
1990	603,595	581,698	-	-	-	-	-	-	-	-	3,493	1,756	607,088	583,454
1991	646,869	712,073	-	-	-	-	-	-	-	-	2,706	2,366	649,575	714,439
1992	764,453	836,310	-	-	-	-	-	-	-	-	2,794	2,919	767,247	839,229
1993	813,535	823,841	-	-	-	-	-	-	-	-	3,551	3,134	817,086	826,975
1994	893,387	892,778	-	-	-	-	-	-	-	-	4,120	4,392	897,507	897,170
1995	912,877	946,109	-	-	-	-	-	-	-	-	5,897	8,105	918,774	954,214
1996	857,727	851,272	-	-	-	-	-	-	-	-	3,628	3,668	861,355	854,940
1997	904,712	916,397	-	-	-	-	-	-	-	-	3,793	3,578	908,505	919,975
1998	921,343	938,656	-	-	-	-	-	-	-	-	3,793	3,619	925,136	942,275
1999	970,311	977,066	-	-	-	-	-	-	-	-	3,595	3,114	973,906	980,180
2000	999,418	970,383	-	-	-	-	-	-	-	-	2,933	2,827	1,002,351	973,210
2001	971,621	962,586	-	-	-	-	-	-	-	-	2,942	2,682	974,563	965,268
2002	912,419	950,655	-	-	-	-	-	-	-	-	2,947	2,804	915,366	953,459
2003	1,140,687	1,102,864	-	-	-	-	-	-	-	-	1,532	1,729	1,142,219	1,104,593
2004	1,459,575	1,484,685	-	-	-	-	-	-	-	-	2,112	2,255	1,461,687	1,486,940
Year	Kutunayake		Mattala		Port-Colombo		Port of Galle		Talaimannar		Other Ports		Total	

	Arr	Dep	Arr	Dep	Arr	Dep	Arr	Dep	Arr	Dep	Arr	Dep	Arr	Dep
2005	1,360,217	1,396,227	-	-	-	-	-	-	-	-	1,930	1,560	1,362,147	1,397,787
2006	1,444,408	1,474,559	-	-	-	-	-	-	-	-	360	401	1,444,768	1,474,960
2007	1,529,930	1,565,341	-	-	-	-	-	-	-	-	338	211	1,530,268	1,565,552
2008	1,644,172	1,707,376	-	-	-	-	-	-	-	-	145	168	1,644,317	1,707,544
2009	1,644,142	1,673,265	-	-	-	-	-	-	-	-	420	379	1,644,562	1,673,644
2010	2,111,629	2,128,404	-	-	-	-	-	-	-	-	385	356	2,112,014	2,128,760
2011	2,435,660	2,464,622	-	-	1,842	1,842	-	-	-	-	1,842	1,842	2,437,502	2,466,464
2012	2,518,082	2,568,787	-	-	3,136	3,136	-	-	-	-	-	-	2,521,218	2,571,871
2013	2,593,818	2,644,467	2,828	2,850	7,238	6,010	21,366	18,738	-	-	3,136	3,084	2,625,250	2,672,065
2014	2,757,667	2,884,767	4,052	3,256	6,710	7,196	22,218	20,143	-	-	-	-	2,790,647	2,915,362
2015	3,222,647	3,209,259	997	1,513	6,786	7,474	20,339	18,474	-	-	-	-	3,250,769	3,236,720
2016	3,506,488	3,580,899	2,262	2,697	10,792	10,055	15,531	13,807	-	-	763	813	3,535,836	3,608,271
2017	3,561,189	3,636,219	6,488	16,026	12,840	12,653	15,602	13,215	-	-	1,527	1,697	3,597,646	3,679,810
2018	3,731,847	3,718,781	1,237	1,678	70,751	69,230	16,753	14,647	-	-	2,907	3,754	3,823,495	3,808,090
2019	3,392,073	3,446,467	149	237	80,570	81,587	17,731	14,131	-	-	6,106	4,897	3,496,629	3,547,319
2020	818,975	927,755	14,406	3,086	26,816	25,550	13,416	11,317	-	-	404	306	874,017	968,014

Source - Department of Immigration & Emigration

Table 30
Conferences Held & Revenue Earned at Bandaranaike Memorial International Conference Hall (BMICH)- 1990 to 2020

Year	Conference Status		Number of Delegates		Revenue'000
	National	International	Local	Foreign	
1990	31	7	12,145	2,011	1,201.30
1991	40	6	12,000	2,500	1,700.00
1992	127	33	69,601	5,248	13,939.30
1993	141	11	20,080	5,540	7,798.20
1994	105	9	35,080	1,730	4,906.70
1995	120	10	40,000	1,900	5,933.20
1996	152	16	58,000	1,300	5,411.20
1997	98	10	48,415	3,150	4,157.50
1998	101	5	49,475	1,550	6,039.40
1999	125	1	55,855	350	4,759.00
2000	134	4	54,110	600	6,685.50
2001	83	13	35,001	400	3,574.50
2002	577	6	285,545	1,005	46,244.70
2003	594	4	324,565	650	61,762.10
2004	642	4	432,510	1,550	70,700.50
2005	660	12	502,335	2,120	101,381.00
2006	804	17	916,845	2,560	120,490.40
2007	844	3	310,100	625	142,919.10
2008	758	3	294,870	475	137,504.40
2009	751	3	289,080	725	146,730.50
2010	442	1	175,980	200	133,426.70
2011	441	3	163,275	625	178,289.50
2012	496	10	223,650	4500	239,228.60
2013	595	4	349,850	250	233,781.40
2014	768	7	591,200	1200	400,210.00
2015	866	4	645,000	750	389,760.10
2016	994	6	965,000	1,350	551,405.00
2017	1068	6	750,000	850	648,841.60
2018	1385	5	100,000	1000	464,083.80
2019	10	2	4,600	700	21,464.00
2020	9	-	995	-	3,201,080

Table 31**Foreign Visitors to Museums & Revenue from Sale of Tickets - 1988 - 2020**

Year	Total Number of Foreign Visitors	Collection in Rs.' 000
1988	12,315	254
1989	20,354	479.3
1990	38,248	902.1
1991	22,159	821.4
1992	26,920	1,005.80
1993	31,373	1,108.80
1994	31,229	1,154.10
1995	24,997	1,171.00
1996	13,278	622.2
1997	13,916	712.1
1998	14,417	738.7
1999	16,686	860.7
2000	10,122	506.2
2001	11,157	620.4
2002	13,577	769
2003	19,213	1,181.10
2004	23,833	1,463.20
2005	15,281	3,937.60
2006	13,771	6,522.50
2007	9,040	4,190.90
2008	7,353	3,340.60
2009	10,244	4,636.40
2010	22,061	9,868.60
2011	31,096	14,200.00
2012	37,305	16,843.00
2013	44,751	14,981.00
2014	57,604	15,812.80
2015	56,387	27,568.70
2016	59,982	33,636.00
2017	68,107	50,210.40
2018	85,551	76,034.50
2019	64,877	56,472.20
2020	16,731	14,115.95

Table 31(a)**Details of Museums – 2020**

Museums	Foreign Tickets		Local Tickets	
	Number of Foreign Tourists	Revenue (in Rs.)	Number of Local Tourists	Revenue (in Rs.)
Colombo National Museum	11,762	11,813,400.00	24,541	1,298,670.00
Natural History Museum	1,053	818,000.00	11,164	459,650.00
Dutch Museum *	0	0.00	0	0.00
Independence Memorial Museum	478	137,400	4,335	34,450
Hambantota National Museum	22	10,800.00	680	10,990.00
Rathnapura National Museum *	1	500	1,362	35,260
Galle National Museum	1,301	385,050.00	6,315	82,390.00
Galle Maritime Museum	1,092	319,800.00	9,160	122,835.00
Anuradhapura Folk Museum	25	7,500.00	1,660	26,050.00
Kandy National Museum	914	542,000.00	6,099	127,505.00
Polonnaruwa Museum	83	81,500.00	30,713	2,338,270.00
Total	16,731	14,115,950.00	96,029	4,536,070.00

* Closed due to Renovations

Source: Department of National Museums

Table 32**Foreign Visitors to Cultural Triangle and Revenue from Sale of Tickets- 1988 to 2020**

Year	No. of Tourists	Revenue (in Rs. Mn)
1988	74,062	14.1
1989	79,683	19.2
1990	124,382	44.7
1991	132,641	69.6
1992	153,817	102.3
1993	148,913	149.6
1994	168,402	176.1
1995	166,661	168.7
1996	102,788	121.2
1997	144,517	186.0
1998	165,463	225.0
1999	207,398	300.5
2000	155,167	276.0
2001	129,201	222.0
2002	131,804	242.8
2003	212,521	403.3
2004	246,380	543.1

Year	No. of Tourists	Revenue (in Rs .Mn)
2005	110,443	284.7
2006	138,232	400.9
2007	104,583	279.8
2008	112,190	307.5
2009	109,404	402.8
2010	197,947	743.5
2011	239,920	998.2
2012	592,980	1,330.7
2013	504,699	1,727.1
2014	627,136	2,178.5
2015	355,370	1,236.7
2016	905,333	3,363.3
2017	978,606	3,774.4
2018	979,171	4,199.5
2019	730,854	3,288.1
2020	185,350	830.6

Table 32 (a)**Foreign and Domestic Visitors to Cultural Triangle & Revenue from Sale of Tickets – 2020**

Foreign		Domestic	
Number of Visitors	Revenue (In Rs.)	Number of Visitors	Revenue (In Rs.)
185,350	830,655,713.00	328,538	13,130,133.00

Table 32(b)**Details of Foreign Visitors by Location – 2020**

Location	Number of Foreign Visitors	Revenue (In Rs.)
Abhayagiriya	366	1,521,838.00
Jethawanaya	16,721	72,829,772.00
Sigiriya	103,651	537,489,876.00
Polonnaruwa	47,517	209,931,802.00
Kandy	45	8,196.00
Galle	3,683	2,897,957.00
Ramba	9	6,631.00
Apegama	895	628,904.00
Kataragama	805	524,524.00
Yapahuwa	15	13,660.00
Buduruwagala	-	-
Dambulla	8,705	3,124,430.00
Ritigala	-	-
Ibbankatuwa	2,119	1,035,992.00
Namal Uyana	192	69,010.00
Lahugala	543	542,355.00
Total	18,5266	830,624,947.00

Table 32(c)**Details of Domestic Visitors by Location – 2020**

Location	Number of Domestic Visitors	Revenue (In Rs.)
Abhayagiriya	14,815	288,020.00
Jethawanaya	452	8,380.00
Sigiriya	182,093	9,387,175.00
Polonnaruwa	13,653	551,075.00
Kandy	1,008	17,420.00
Galle	8,387	330,835.00
Ramba	-	-
Jaffna	40,360	748,140.00
Apegama	12,547	827,030.00
Kataragama	1,584	29,200.00
Yapahuwa	-	-
Buduruwagala	-	-
Dambulla	-	-
Ritigala	19,124	336,710.00
Ibbankatuwa	10,138	190,310.00
Namal Uyana	24,377	415,838.00
Lahugala	-	-
Total	328,538	13,130,133.00

Source: Central Cultural Fund

Table 33**Foreign Visitors to Zoological Gardens & Revenue from Gate fees - 1988 to 2020**

Year	Total Number of Foreign Visitors	Collection in Rs.'000
1988	20,648	0,806
1989	23,898	0,941
1990	93,949	4,374
1991	110,458	6,361
1992	156,868	9,283
1993	173,628	10,274
1994	186,175	11,479
1995	189,043	11,448
1996	130,237	9,222
1997	175,984	15,128
1998	191,123	18,846
1999	233,968	23,068
2000	204,681	29,215
2001	150,353	22,249
2002	147,329	30,204
2003	217,930	42,297

Year	Total Number of Foreign Visitors	Collection in Rs.'000
2004	252,445	119,547
2005	135,006	61,419
2006	178,902	82,655
2007	155,310	133,118
2008	153,934	134,286
2009	149,833	201,659
2010	246,556	410,097
2011	284,898	470,239
2012	287,485	480,663
2013	305,860	550,923
2014	348,842	745,769
2015	393,064	813,978
2016	415,776	841,070
2017	369,685	728,980
2018	373,106	698,841
2019	226,651	477,803
2020	54,489	113,719

Table 33 (a)**Revenue by Location - 2019 & 2020**

Location	Year	Domestic Tourists		Foreign Tourists		Total	
		Number	Revenue	Number	Revenue	Number	Revenue
Dehiwala	2019	1,123,227	97,826,210	23,953	36,467,400	1,147,180	134,293,610
	2020	301,897	28,536,370	5,058	9,662,100	306,955	38,198,470
Pinnawala	2019	484,268	39,307,460	198,399	436,803,000	682,667	476,110,460
	2020	126,214	11,178,680	48,326	102,508,650	174,540	113,687,330
Pinnawala Zoo	2019	293,658	24,462,010	3,345	2,188,250	297,003	26,650,260
	2020	94,277	8,686,750	704	481,950	94,981	9,168,700
Ridiyagama Safari Park	2019	315,224	80,833,540	954	2,343,700	316,178	83,177,240
	2020	106,821	29,654,420	401	1,066,400	107,222	30,720,820
Total	2019	2,216,377	242,429,220	226,651	477,802,350	2,443,028	720,231,570
	2020	629,209	78,056,220	54,489	113,719,100	683,698	191,775,320

Table 33 (b)**Ticket Rates – 2020**

Category	Dehiwala Zoo / Pinnawala Elephant Orphanage	/Pinnawala Zoo	Ridiyagama Safari Park
Local			
Adult	110.00	110.00	350.00
Foreign			
Adult	3,000.00	1,200.00	3,000.00
Child	1,500.00	600.00	1,500.00
Foreigners from SAARC Region			
Adult	800.00	600.00	800.00
Child	400.00	300.00	400.00

Source: Department of National Zoological Gardens

Table 34**Revenue from foreign Visitors to Botanical Gardens - 1988 to 2020 ('000)**

Year	Peradeniya	Hakgala	Gampaha	Mirijjawila*	Avissawella **	Ganewattha	Total Revenue In Rs.'000
1988	1,019.10	58	1.2	—	—	—	1,078.30
1989	1,873.10	77.5	4.9	—	—	—	1,955.50
1990	4,068.30	209	5.7	—	—	—	4,283.00
1991	5,799.20	372.8	12.7	—	—	—	6,184.70
1992	8,981.20	584	19.3	—	—	—	9,584.50
1993	9,608.80	634	23.4	—	—	—	10,267.10
1994	18,477.50	1,037.40	36	—	—	—	19,550.90
1995	23,992.20	1,227.90	49.1	—	—	—	25,199.20
1996	16,082.60	689.1	28.1	—	—	—	16,799.80
1997	20,931.50	866.5	36.3	—	—	—	21,834.30
1998	25,481.60	1,211.10	5.3	—	—	—	26,698.00
1999	31,160.30	1,428.70	45.9	—	—	—	32,634.90
2000	28,066.60	1,357.00	37.2	—	—	—	29,460.80
2001	20,250.00	940	36.4	—	—	—	21,226.40
2002	25,348.20	962.9	34.4	—	—	—	26,345.50
2003	55,711.30	2,154.20	53.9	—	—	—	57,919.40
2004	68,010.30	2,613.30	80.4	—	—	—	70,704.00
2005	104,272.00	6,136.00	23.1	—	—	—	32,605.20
2006	42,500.70	1,642.70	66.8	—	—	—	44,210.00
2007	64,257.00	2,202.30	100.2	—	—	—	66,599.50
2008	66,515.70	2,513.40	90.3	—	—	—	69,119.40
2009	68,838.30	3,353.40	75	—	—	—	72,266.70
2010	117,223.80	5,825.40	112.8	—	—	—	123,162.00
2011	243,093.30	10,271.80	226.9	—	—	—	253,592.00
2012	265,585.10	13,194.20	265.6	—	—	—	279,044.90
2013	299,086.90	15,527.00	250.8	6.6	—	—	314,871.40
2014	350,386.50	18,975.50	312.9	163.3	—	—	369,838.40
2015	409,288.00	25,402.80	366.8	50	43.7	—	435,151.30
2016	556,506.40	36,971.90	463.8	173.3	182.4	—	594,297.80
2017	600,741.00	38,300.00	488	219.7	293.7	—	640,042.50
2018	627,060.50	45,115.70	554.5	392	305.5	—	673,428.20
2019	501,765.15	34,096.15	481.15	411.55	333.25	5.00	537,092.25
2020	170,510.40	10,790.20	168.00	115.40	237.00	4.00	181,825.00

* Opened in 2013

** Opened in 2014

Table 34 (a)**Details by Location 2020**

Location	Foreign Tickets		Local Tickets		Total
	Number of Foreign Tourists	Revenue Rs. '(000)	Number of Domestic Tourists	Revenue Rs. '(000)	Revenue Rs. '(000)
Peradeniya	87,554	170,510.40	359,456	30,548.64	201,059.04
Hakgala	5,562	10,790.20	210,717	16,870.26	27,660.46
Gampaha	86	168.00	67,869	6,284.98	6,452.98
Mirijjawila	60	115.40	40,978	2,791.04	2,906.44
Avissawella	121	237.00	133,987	11,383.10	11,620.10
Ganewattha	2	4.00	405	34.66	38.66
Total	93,385	181,825.00	813,412	67,912.68	249,737.68

Source: Department of National Botanical Gardens

Table 35**Revenue from Foreign Visitors to Wildlife Parks (in Rs. '000) - 1989 to 2020**

Year	Yala National Park	Wilpattu National Park	Kumana Bird Sanctuary	Udawalawa National Park	Others	Total Revenue in Rs.'000
1989	365.4	—	—	2.7	65	433.1
1990	1,151.60	—	—	3.6	—	1,155.20
1991	1,511.60	—	—	9.5	214.7	1,735.80
1992	2,700.90	—	—	207.3	456.2	3,364.40
1993	10,803.80	—	—	829.2	1,824.90	13,457.90
1994	21,613.40	—	—	5,529.10	2,224.00	29,366.50
1995	21,595.80	—	—	3,905.10	13,037.80	38,538.70
1996	15,196.90	—	—	2,928.70	9,776.10	27,901.70
1997	12,138.80	—	—	10,642.10	11,708.50	34,489.40
1998	8,918.70	—	—	13,626.40	18,681.00	41,226.10
1999	20,420.10	—	—	18,098.60	17,454.10	55,972.80
2000	25,417.80	—	—	15,876.90	18,857.80	60,152.50
2001	25,183.40	—	—	10,940.60	18,266.00	54,390.00
2002	25,802.40	—	—	14,813.70	17,920.40	58,536.50
2003	46,480.00	230	—	22,780.00	32,744.00	102,234.00
2004	48,413.90	522.3	274.6	29,647.20	34,944.00	113,802.00
2005	23,945.80	734.9	75.9	16,205.30	21,729.90	62,691.80
2006	45,411.80	366.4	82.1	23,514.40	30,176.20	99,550.90
2007	30,247.00	—	—	20,316.50	35,168.90	85,733.30
2008	27,707.40	—	—	18,223.50	38,488.70	84,419.60
2009	50,221.20	—	—	9,864.30	43,907.50	103,993.00
2010	123,850.10	1,503.60	445.8	22,718.50	78,731.30	227,249.20
2011	154,310.80	3,881.30	906.7	33,531.20	108,378.70	301,008.70
2012	222,269.90	10,032.30	2,499.90	43,252.70	146,790.10	424,844.90
2013	272,581.00	91,358.90	79,078.10	1,166.40	132,274.40	578,458.80
2014	360,952.20	26,182.50	4,607.90	110,828.80	325,015.90	831,587.90
2015	419,311.80	37,275.20	6,307.90	172,954.70	375,735.70	1,011,585.30
2016	570,466.30	33,670.90	8,763.10	259,298.30	573,767.90	1,445,966.50
2017	623,836.90	47,975.30	10,720.40	310,071.90	738,133.80	1,730,718.30
2018	684,661.60	76,883.10	15,043.40	496,658.90	865,203.30	2,138,450.40
2019	524,809.68	63,543.89	11,471.89	458,567.68	769,357.98	1,827,751.12
2020	179,408.73	19,869.73	1,081.67	144,079.04	150,641.43	495,080.61

Table 35 (a)**Details by Location -2020**

Location	Local Tickets		Foreign Tickets		Vehicle Income (Rs)	Boat Income (Rs)	Total number of Visitors	Total Revenue (including the vehicle and boat income)
	Local Visitors	Local Income (Rs)	Foreign Visitors	Foreign Income (Rs)				
Yala	161,330	16,195,691	67,137	179,408,732	12,547,286	-	228,467	208,151,709
Horton Plains	100,644	5,761,610	20,382	51,945,787	3,929,225	-	121,026	61,636,622
Udawalawa	67,953	3,964,530	53,507	144,079,040	6,489,125	-	121,460	154,532,695
Wasgomuwa	9,461	244,980	626	269,628	438,150	-	10,087	952,758
Minneriya	27,060	1,564,890	1,520	4,113,122	1,226,050	-	28,580	6,904,062
Bundala	4,520	176,400	2,258	4,271,151	373,075	-	6,778	4,820,626
Horagolla	3,331	126,210	5	9,050	-	-	3,336	135,260
Kaudulla	15,690	486,720	118	166,238	657,000	-	15,808	1,309,958
Lunugamwehera	1,857	83,180	189	349,236	159,725	-	2,046	592,141
Galoya	4,950	122,190	892	487,966	267,925	1,302,850	5,842	2,180,931
Kumana	14,334	734,120	570	1,081,675	708,675	-	14,904	2,524,470
Angmmedilla	747	50,283	1	-	23,750	-	748	74,033
Galways Land	1,519	59,140	-	-	5,480	-	1,519	64,620
Wilpattu	31,737	1,885,079	7,365	19,869,736	2,083,925	-	39,102	23,838,740
Maduruoya	1,811	83,740	161	303,375	80,650	-	1,972	467,765
Lahugala	299	11,060	-	-	28,950	-	299	40,010
Pigeon Island	28,114	1,086,050	1,181	2,119,130	20,500	609,125	29,295	3,834,804
Hikkaduwa	9,284	43,943	2,474	75,433	-	-	11,758	119,375
Eth Athurusevena	25,436	438,805	15,906	7,818,750	-	-	41,342	8,257,555
Kalawewa	410	16,400	-	-	25,500	-	410	41,900
Bar Reef - Kalpitiya	7,054	139,190	2,347	3,349,492	-	-	9,401	3,488,682
Mirissa	3,412	379,003	43,234	75,363,078	-	-	46,646	75,742,081
Total	520,953	33,653,213.65	219,873	495,080,617.76	29,064,991.00	1,911,975.00	740,826	559,710,797.41

Source: Department of Wildlife Conservation

Table 36**Revenue from Visitors to Conservation Forests (in Rs.' 000) -2020**

Name of the Forest	Number of Visitors		Total	Income Without VAT		Total
	Domestic Tourists	Foreign Tourists		Domestic Tourists	Foreign Tourists	
Makandawa Conservation Forest	-	-	-	-	-	-
Kottawa Conservation Forest	899	66	965	25,767.00	45,500.00	71,267.00
Kanneliya Conservation Forest	18,959	868	19,827	475,425.00	586,600.00	1,062,025.00
Hurulu Eco Park	21,362	45,267	66,629	1,461,705.00	53,483,400.00	54,945,105.00
Sinharaja Conservation Forest	21,343	5,673	27,016	553,311.00	3,937,500.00	4,490,811.00
Udawattakele Conservation Forest /Kandy	10,897	3,798	14,695	378,665.00	3,014,000.00	3,392,665.00
Knuckles Conservation Forest	38,161	491	38,652	1,017,069.00	326,508.00	1,343,577.00
Kandeela Forest /Nuwaraeliya	-	-	-	-	-	-
Kurulukele	-	-	-	-	-	-
Rathna Ella	1,005	1	1,006	40,600.00	300.00	40,900.00
Total	112,626	56,164	168,790	3,952,542.00	61,393,808.00	65,346,350.00

Source: Department for Forests Conservation

Table 37**Revenue from Embarkation Tax (in Rs.'000) - 1988 to 2020**

Year	Total Amount in Rs.'000	Year	Total Amount in Rs.'000
1988	37,201.20	2004	566,202.00
1989	53,861.00	2005	823,962.00
1990	99,020.30	2006	839,404.50
1991	130,943.10	2007	741,012.00
1992	177,151.10	2008	738,812.90
1993	196,125.00	2009	766,266.70
1994	203,755.50	2010	1,000,080.00
1995	201,505.50	2011	1,041,700.00
1996	151,132.50	2012	1,161,686.00
1997	183,082.50	2013	1,604,887.10
1998	190,531.50	2014	1,779,766.10
1999	218,220.00	2015	1,968,541.10
2000	200,207.00	2016	2,335,444.20
2001	269,268.00	2017	2,378,828.21
2002	393,171.00	2018	2,824,969.83
2003	500,646.00	2019	2,089,294.25
		2020	65,346.35

Source: SLTDA

Table 38**Public Sector Revenue from Tourism (Rs Mn.)- 2013 to 2020**

Source of Revenue	2013 (Rs Mn.)	2014 (Rs Mn.)	2015 (Rs Mn.)	2016 (Rs Mn.)	2017 (Rs Mn.)	2018 (Rs Mn.)	2019 (Rs Mn.)	2020 (Rs Mn.)
Tourism Development Levy	1,014.2	1,005.6	1,014.8	1,276.8	1,541.5	1,482.1	924.2	540.90
Income of Tourism Development Authority	136.4	149.3	126.1	168.7	248.9	250.8	238.8	231.8
Embarkation Tax on Foreign Tourists	1,604.8	1,779.8	1,968.5	2,355.4	2,378.8	2,824.9	2,089.2	489.50
Culture Triangle	1,727.1	2,178.5	2,495.5	3,363.3	3,774.4	4,199.5	3,290.7	830.60
Botanical Gardens	314.9	369.8	435.1	594.3	640	673.4	537.1	181.8
Zoological Gardens	550.9	745.8	813.9	841.1	728.9	698.8	476.9	113.7
Wildlife Parks	578.4	831.6	1,011.6	1,445.9	1,730.7	2,138.4	1,827.7	494.90
Conservation Forests *	—	—	—	—	25.4	66.1	124.4	61.3
Museums	14.9	15.8	27.5	33.6	50.2	76	56.4	14.1
BMICH	233.7	400.2	389.7	551.4	648.8	464.8	21.4	3.2
Total	6,175.3	7,476.4	8,282.7	10,630.5	11,767.6	12,872.6	9,586.8	2,961.80

* Information gathered from 2019

Source: SLTDA and relevant line agencies



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