## Classification Product Reviews Webinar

**Anote** Presented by Alisha Shah

### Overview

An in-depth look at hierarchical classification, a machine learning approach that organizes data into a hierarchical structure of categories, sub-categories, and sub-sub-categories. Let us use Amazon reviews to demonstrate the practical application!

## Hierarchical Classification

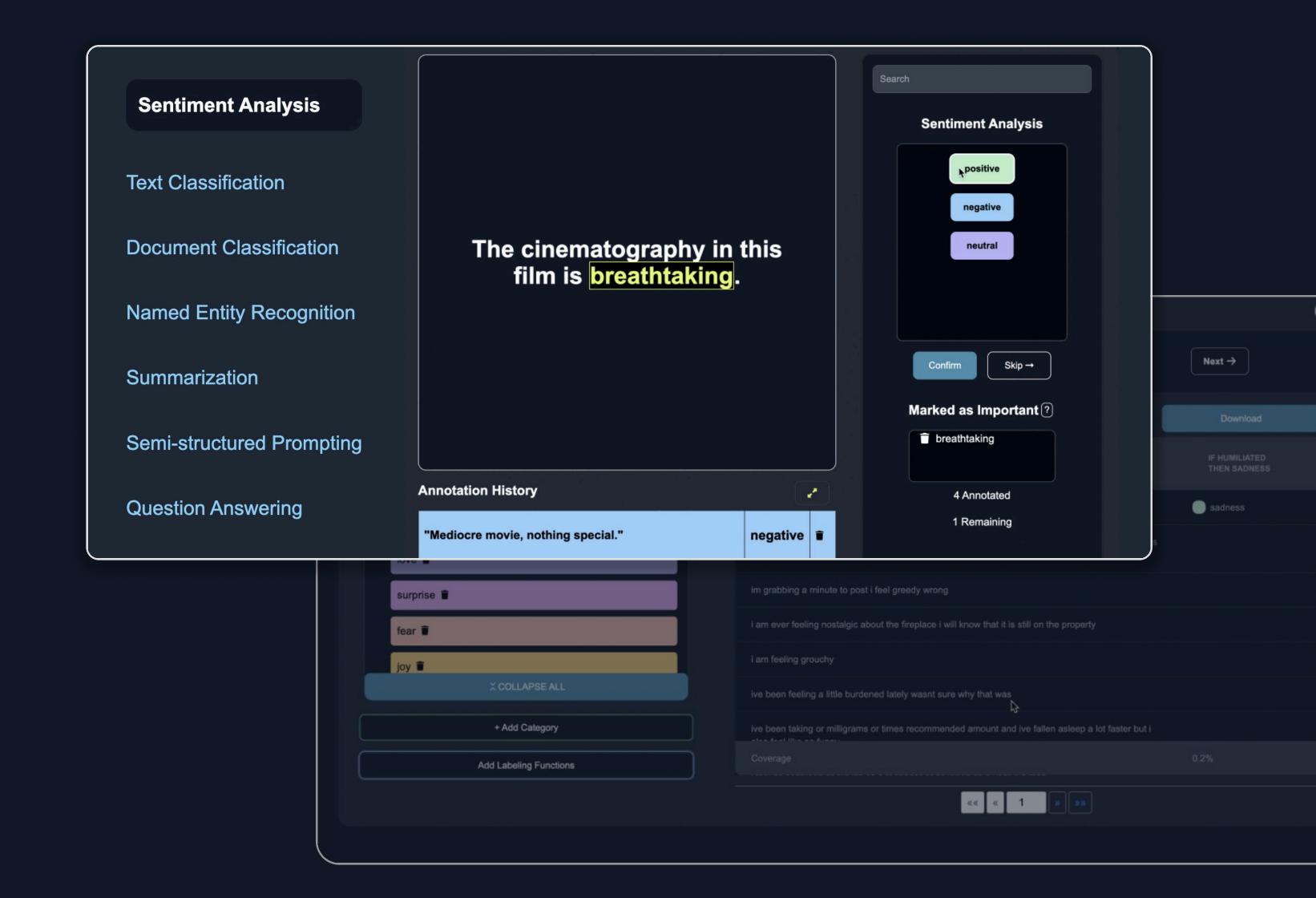
I am at the Apple Store getting a **cellphone**. I admire Steve Job's vision of the **iPhone**. How can I get this **electronic device** at a good price?



#### **Our Solution**

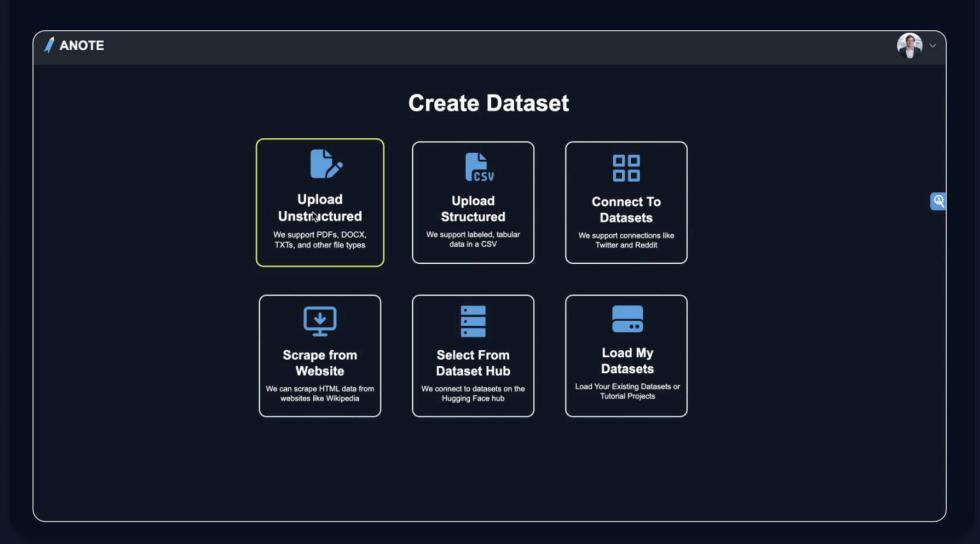


State of the art few shot learning to make high quality predictions with a few labeled samples.



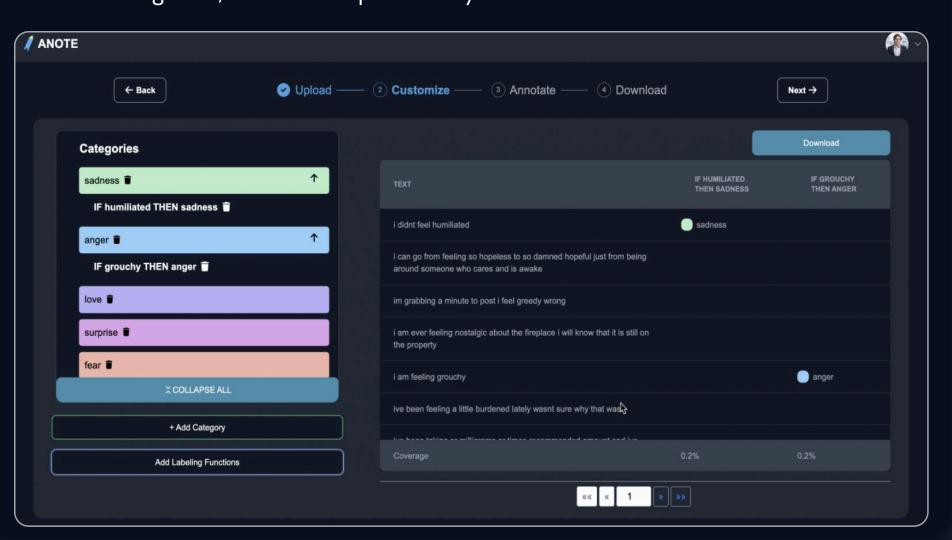
#### Upload

Create a new text based dataset.



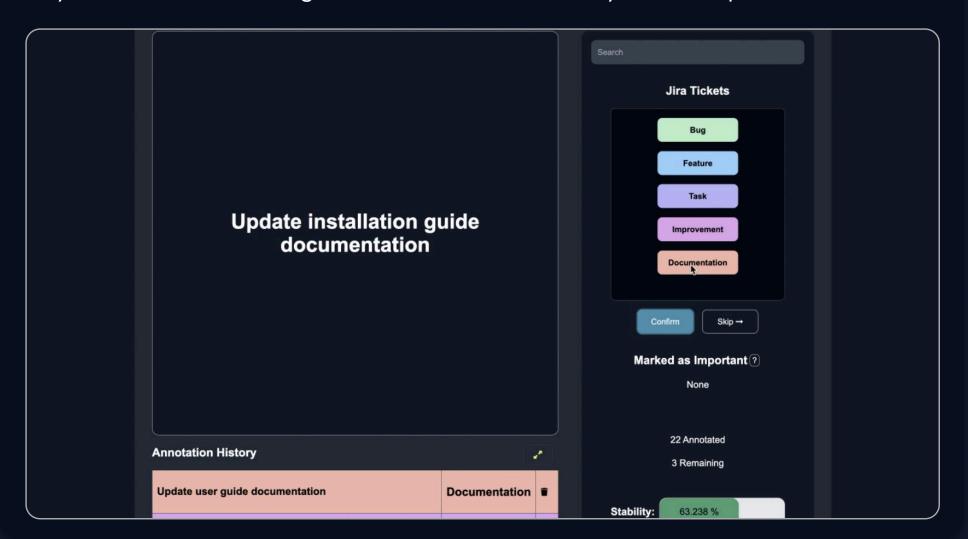
#### Customize

Add the categories, entities or questions you care about



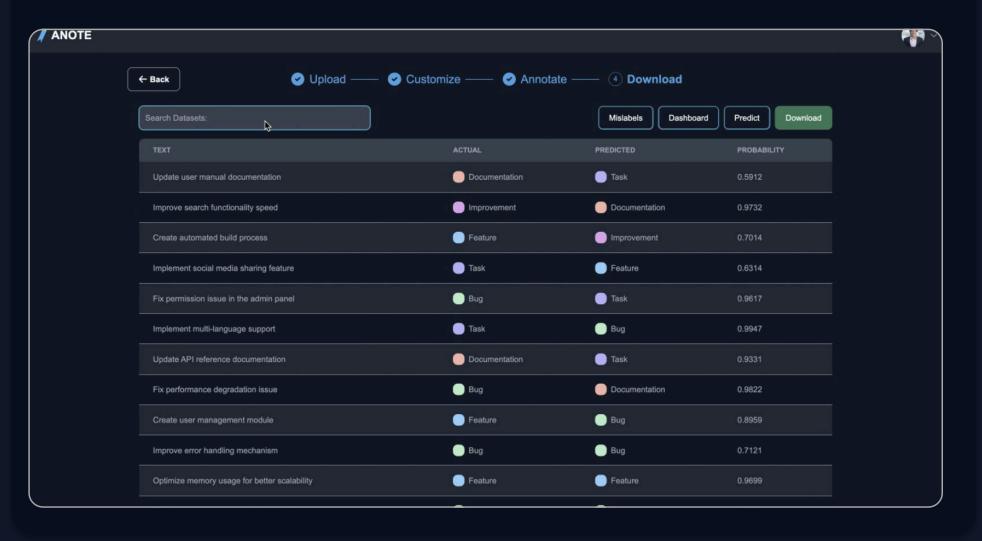
#### **Annotaate**

As you annotate a few edge cases, the model actively learns to predict the rest.



#### Download

Download the resulting labels as a CSV. Export fine tuned model as an API endpoint



## **Product Demo**

# Fine-tuning Language Model + Human Feedback Performance

**Figure 5: Amazon Dataset Plot** 

Performance Comparison on Amazon Dataset

